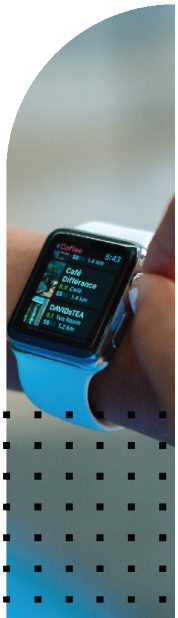
Release Notes

FortiFone FON-x80/x80B Series 3.0.16



FORTINET DOCUMENT LIBRARY
https://docs.fortinet.com

FORTINET VIDEO GUIDE
https://video.fortinet.com

FORTINET BLOG
https://blog.fortinet.com

CUSTOMER SERVICE & SUPPORT
https://support.fortinet.com

FORTINET TRAINING & CERTIFICATION PROGRAM
https://www.fortinet.com/training-certification

NSE INSTITUTE
https://training.fortinet.com

FORTIGUARD CENTER
https://www.fortiguard.com

END USER LICENSE AGREEMENT
https://www.fortinet.com/doc/legal/EULA.pdf

FEEDBACK
Email: techdoc@fortinet.com

November 14, 2022
FortiFone FON-x80/x80B Series 3.0.16 Release Notes
26-3016-857762-20221114

TABLE OF CONTENTS

Change log **4**
Introduction **5**
Supported platforms **6**
System requirements **7**
Upgrade information **8**
What's new **9**
Resolved issues **10**

Change log

Date	Change description
2022-11-14	Initial release of the FortiFone FON-x80/x80B Series 3.0.16 Release Notes.

Introduction

FortiFone FON-x80/x80B series phones work as standard SIP devices with exclusive FortiVoice enterprise features.

This document provides a summary of support information, upgrade instructions, and resolution of known issues for FortiFone FON-x80/x80B series version 3.0.16, build 265.

Supported platforms

FortiFone version 3.0.16, build 265 supports the following FortiFone IP phone models:

- FON-380
- FON-380B
- FON-480
- FON-580

System requirements

FON-x80 series phones are fully supported by FortiVoice phone system versions 6.0.7, 6.4.1, or later.

FON-x80B series phones are fully supported by FortiVoice phone system versions 6.4.6 or later.

Upgrade information

To upgrade to FortiFone FON-x80/x80B series version 3.0.16, perform the following procedures:

Download the firmware image file

1. Go to the Fortinet Customer Service and Support website.
2. Log in to your existing account or register for an account.
3. Select **Support > Firmware Download**.
4. In **Select Product**, select **FortiFone**.
5. Click the **Download** tab.
6. Locate the firmware image file that you need to download.
7. To download the image file, go to the end of the row and click **HTTPS**.
8. Select to save the file and click **OK**.
9. Take note of the location where you saved the firmware image file on your computer.

Upgrade the FortiFone firmware

For details about upgrading the FortiFone firmware, see the Managed system, FortiFone firmware upgrades section in the FortiVoice Cookbook, for the applicable FortiVoice phone system version.

What's new

This release does not introduce new features.

Resolved issues

The following issues have been fixed in FortiFone FON-x80/x80B series version 3.0.16 build 265. For inquiries about a particular bug, contact Fortinet Customer Service and Support.

Bug ID	Description
829106, 857533	FON-380 and FON-480 phones with a connected USB headset have no audio.
842263	The phone receives phantom message waiting indicator (MWI) notifications.
843854	Bluetooth call control functions from headset fail to answer or end a call while the EHS setting is enabled on the phone.
854323	The SIP registration failure event (timeout) causes active call(s) to drop.
856379	Access to *Menu* > *Tool* > *Reload* and *Supporting Processes* returns an error message.
856650	The FON-380 phone has some issues with the Bluetooth dongle recognition. When the Bluetooth headset finally pairs and connects and EHS is enabled, the headset loses the audio.
856925	Using the *Ignore* softkey to handle an incoming call while a BT headset is connected causes the *Answer* and *Ignore* softkeys to be absent for subsequent incoming calls.
857488	The SIP registration refresh causes intermittent phone crashes.

www.fortinet.com

Copyright© 2022 Fortinet, Inc. All rights reserved. Fortinet®, FortiGate®, FortiCare® and FortiGuard®, and certain other marks are registered trademarks of Fortinet, Inc., and other Fortinet names herein may also be registered and/or common law trademarks of Fortinet. All other product or company names may be trademarks of their respective owners. Performance and other metrics contained herein were attained in internal lab tests under ideal conditions, and actual performance and other results may vary. Network variables, different network environments and other conditions may affect performance results. Nothing herein represents any binding commitment by Fortinet, and Fortinet disclaims all warranties, whether express or implied, except to the extent Fortinet enters a binding written contract, signed by Fortinet's General Counsel, with a purchaser that expressly warrants that the identified product will perform according to certain expressly-identified performance metrics and, in such event, only the specific performance metrics expressly identified in such binding written contract shall be binding on Fortinet. For absolute clarity, any such warranty will be limited to performance in the same ideal conditions as in Fortinet's internal lab tests. Fortinet disclaims in full any covenants, representations, and guarantees pursuant hereto, whether express or implied. Fortinet reserves the right to change, modify, transfer, or otherwise revise this publication without notice, and the most current version of the publication shall be applicable.