

FortiExtender Cloud - Release Notes

Version 20.3

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Change Log

Date	Change Description
2020-07-31	FortiExtender Cloud 20.3 Release Notes initial release.
2020-08-10	Added a note to explain that removing the Map page is temporary.

Introduction

This document covers the new features, changes, and known and resolved issues of the FortiExtender Cloud 20.3 release.

Supported models and OS versions

FortiExtender Cloud supports the following FortiExtender models and OS firmware versions:

Supported Models	Supported OS firmware versions
FEXT-40D-AMEU, FEXT-40D-NAM, FEXT-40D-INTL	<ul style="list-style-type: none">• 3.3.0, 3.3.1, 3.3.2• 4.0.0*, 4.0.1
FEXT-201E, FEXT-202E, FEXT-212E	<ul style="list-style-type: none">• 4.1.1, 4.1.2, 4.1.3, 4.1.4• 4.2.0



While OS 4.0.0 is supported by FortiExtender Cloud, it is not recommended. Avoid upgrading or downgrading your devices to 4.0.0.

Supported browsers

FortiExtender Cloud supports the following browsers:

- Google Chrome
- Mozilla Firefox
- Microsoft Edge

Other web browsers might function correctly but are not supported by Fortinet.

What's new

This FortiExtender Cloud 20.3 release includes several new features and changes.

New features and changes

- **Redesigned site** — The FortiExtender Cloud portal has a new GUI design.
- **Device list filters** — The In Service page has a new filter that enables multiple selections.
- **SIM history and throughput graph** — The SIM history and throughput graphs have been improved and re-added.
- **Account license page** — License information has been moved from the Device page to the new Account license page.
- **Temporarily removed Map page** — The Map page has been temporarily removed and will be reinstated in the next 20.3.a release.
- **Removed the Device page**
- **Removed the Unsynced state**

Special notices

Upgrading modem firmware in FortiExtender Cloud

Due to firmware changes in the FortiExtender device, we strongly recommend that users upgrade their device OS from firmware 3.3 to 4.0.1 (or latest supported version), and then upgrade the modem firmware to 19.0.



Check the [FortiExtender Upgrade Guide](#) before upgrading your firmware. Upgrading the OS firmware before you upgrade the modem firmware can cause connection issues.

Installation instructions

To access FortiExtender Cloud, go to <https://fortiextender.forticloud.com>.

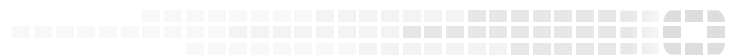
For specific instructions on how to configure FortiExtender Cloud to work with your FortiExtender devices, refer to the [FortiExtender Cloud Administration Guide](#).

Known issues

There are no known issues in FortiExtender Cloud version 20.3. To report a bug, contact Fortinet Customer Service & Support: <https://support.fortinet.com>.



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