Release Notes

FortiEdge Cloud 25.4.a

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TABLE OF CONTENTS

Change log

Date	Change description
2025-12-10	FortiEdge Cloud 25.4.a release version.

About This Release

This release delivers key new features and resolves some outstanding product issues. For more information, see New Features and Resolved issues.

FortiEdge Cloud will no longer support multi-tenancy license extensions after December 31, 2026. Any multi-tenancy license extended will have its expiration date set to December 31, 2026, regardless of the start date.

If you currently use multi-tenancy feature, you must now transition to use the *FortiCloud Organization* feature for managing multiple entities within FortiEdge Cloud. See FortiCloud Organization.

What is FortiEdge Cloud

FortiEdge Cloud is a unified management platform for standalone FortiAP, FortiSwitch, and FortiExtender deployments. It provides configuration management and monitoring control for a handful of devices and can scale up to thousands of devices across multiple sites.
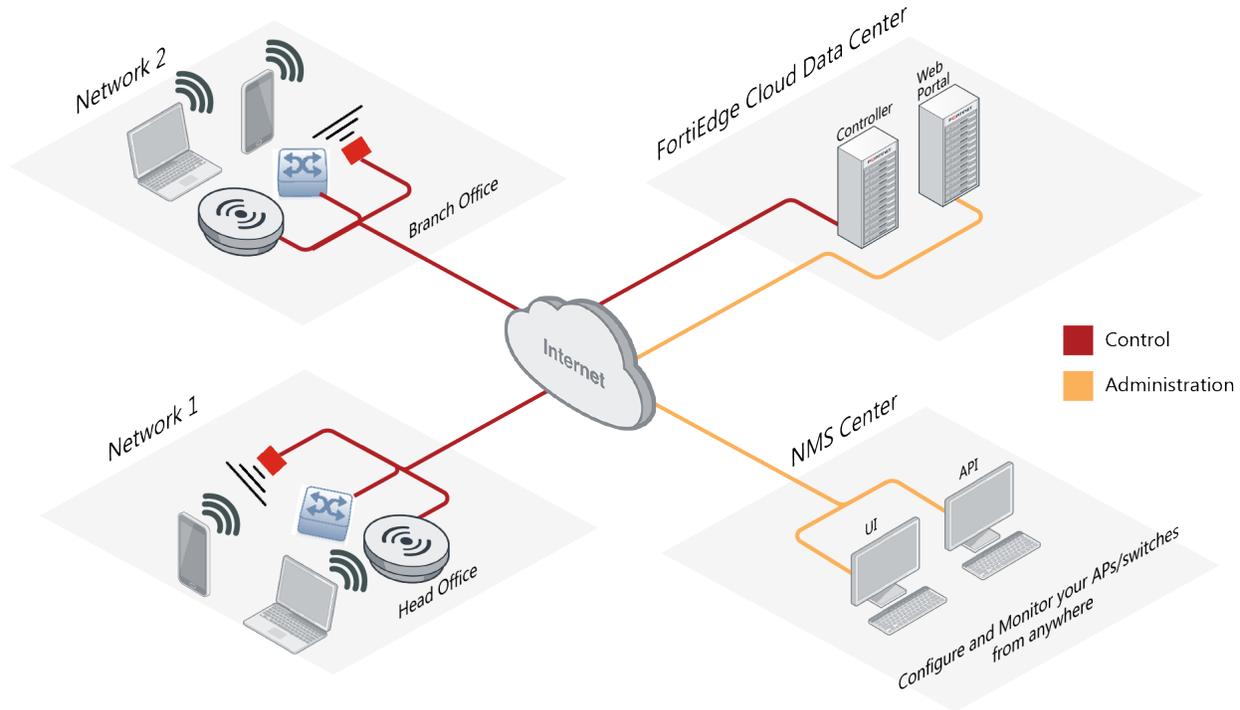
This document provides a list of new features, product integration information, resolved issues, and known issues for FortiEdge Cloud version 25.4.a. Review all sections of this document before you use this service.

Product integration and support

The following table lists supported web browsers for FortiEdge Cloud version 25.4.a. Other web browsers may work correctly but Fortinet does not support them.

Item	Supported version
Windows OS	• Microsoft Edge version - 128.0.2739.67 • Mozilla Firefox version - 130.0 • Google Chrome version - 128.0.6613.120
MacOS	• Apple Safari version - 17.6

The following table lists FortiEdge Cloud language support information. Language settings are determined by region.

Language	GUI	Documentation
English	x	x
Japanese	x	—
Spanish	x	—
Portuguese	x	—

New Features

FortiEdge Cloud 25.4.a delivers the following features/enhancements to FortiEdge Cloud. For more information, see *FortiEdge Cloud User Guide* .

Feature	Description
Lightweight UTP Support on FortiAP K-series Models (44xK and 24xK)	This release introduces Lightweight Universal Threat Protection (UTP) support for FortiAP K-Series models (44xK and 24xK) on FortiEdge Cloud. This integration lets administrators easily configure and manage essential UTP security services directly on the access points using the cloud platform, giving organizations simple, flexible control over their edge security.

Resolved issues

The following issues have been resolved in FortiEdge Cloud version 25.4.a. For inquiries about a particular issue, visit the Fortinet Support website.

Issue ID	Description
1233365	FortiExtender Event logs are not visible for one of the accounts.
1227696	An IdP user with Organization privilege receives an `Access Denied` error when attempting to undeploy switches from the FortiAP portal.
1216468	Unable to access logs from FortiEdge Cloud. The interface gets stuck at the `Loading Records` stage before eventually failing with the error `Unable to reach server/network`.

Known issues

The following issues have been identified in FortiEdge Cloud version 25.4.a. For inquiries about a particular issue, or to report an issue, visit the Fortinet Support website.

Issue ID	Description
1234434	FortiAP names are not displayed in the FortiEdge Cloud Event logs, though the hostname is visible in the FortiAP Names section.
1174115	Scheduled firmware upgrades for FortiAPs fail when the template is configured to use the **Latest** version. The upgrade executes successfully when the specific **Model** and **Firmware Version** are explicitly defined in the template.
1222279	Email notifications for IAM users fail when a switch goes offline. The switch event logs report a failure status with the message: `The device(s) have been offline over 5 minutes; a notification was sent to kks.`
1217367	The FortiExtender CLI console is inaccessible from the GUI when both IAM and Organization features are enabled.
1234902	Profile overrides for SSID, Radio, and Wi-Fi configurations are not supported on FER-511G and FVG-511G models.
1204576	Users authenticated using an external IdP encounter a `403 Permission Denied` error when attempting to navigate to FortiEdge Cloud from the Services dropdown menu.
1234878	The GUI fails to trigger error prompts for invalid configurations, such as, configuring duplicate radio bands, creating more than 4 SSIDs, and missing WLAN member names in Bridged SSID profiles.
1233854	When attempting to create a profile with a name that already exists, the system opens the update slider for the existing profile instead of displaying a `Profile already exists` error. If the user saves any changes, the existing profile configuration is overwritten.

Additional Notes

Note the following while using FortiEdge Cloud:

- For faster GUI and API responses, Fortinet recommends deploying a total of less than 2000 switches and FortiAPs in a network. Also, the number of switch ports should be less than 15000.
- The upgrade process completion takes approximately 30 minutes if you try to upgrade multiple FortiAPs (count in 3 digits or more) simultaneously.

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