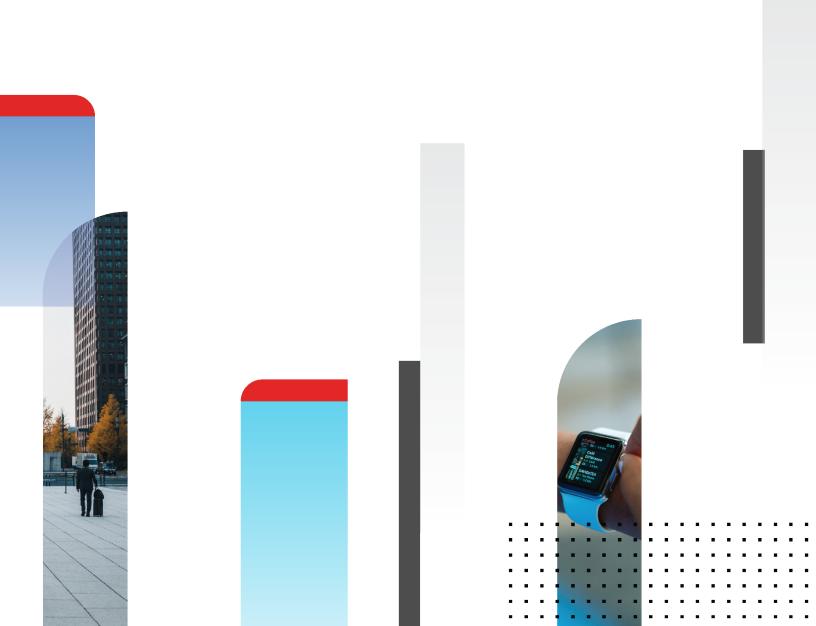


# Disaster Recovery Procedures in EventDB Based Deployments

FortiSIEM 6.4.1



#### FORTINET DOCUMENT LIBRARY

https://docs.fortinet.com

#### **FORTINET VIDEO GUIDE**

https://video.fortinet.com

#### **FORTINET BLOG**

https://blog.fortinet.com

#### **CUSTOMER SERVICE & SUPPORT**

https://support.fortinet.com

#### **FORTINET TRAINING & CERTIFICATION PROGRAM**

https://www.fortinet.com/training-certification

#### **NSE INSTITUTE**

https://training.fortinet.com

#### **FORTIGUARD CENTER**

https://www.fortiguard.com

#### **END USER LICENSE AGREEMENT**

https://www.fortinet.com/doc/legal/EULA.pdf

#### **FEEDBACK**

Email: techdoc@fortinet.com



09/15/2022

FortiSIEM 6.4.1 Disaster Recovery Procedures in EventDB Based Deployments

## **TABLE OF CONTENTS**

Change Log	4
Disaster Recovery in EventDB Based Deployments	5
Introduction	5
Understanding the FortiSIEM DR Feature	
Prerequisites for a Successful DR Implementation	8
Understanding the Requirements for DNS Names	8
Configuring Disaster Recovery	14
Step 1. Collect UUID and SSH Public Key from Primary (Site 1)	
Step 2. Collect UUID and SSH Public Key from Secondary (Site 2)	
Step 3. Set up Disaster Recovery on Primary (Site 1)	
Service Status on Primary and Secondary	
Viewing Replication Health	
Permitted User Activities on Secondary	
Troubleshooting Disaster Recovery	
GUI	
Backend Logs	
Failure to Connect to Secondary	
Working with Disaster Recovery	
Primary (Site 1) Down, Secondary (Site 2) becomes Primary	
Site 1 Up and Supervisor / Worker Recovered	
Site 1 Up but Supervisor / Worker Cannot be Recovered	
Switching Primary and Secondary Roles  Recovering from Human Error	
Upgrading with Disaster Recovery Enabled	
Turning Off Disaster Recovery	
Changing IP on Secondary	
-··-···g···g···	· · · · · · · · · · · · · · · · · · ·

## Change Log

Date	Change Description
04/25/2018	Initial version of FortiSIEM - Disaster Recovery Procedures
08/19/2019	Revision 1: Updated the location of the image download site.
11/25/2019	Revision 2: Updated the recovery procedures.
03/30/2020	Release of Disaster Recovery Procedures for 5.3.0.
08/15/2020	Revision 3: All new content for Disaster Recovery.
08/26/2021	Release of Disaster Recovery for 6.3.1 (revised/new feature).
10/05/2021	Updated "Step 3. Set up Disaster Recovery on Primary (Site 1)" instructions for 6.3.1 Guide.
10/15/2021	Release of Disaster Recovery for 6.3.2.
12/22/2021	Release of Disaster Recovery for 6.3.3.
01/18/2022	Release of Disaster Recovery for 6.4.0.
09/15/2022	Updated Prerequisites for a Successful DR Implementation section.

## Disaster Recovery in EventDB Based Deployments

The following sections describe how to configure and work with FortiSIEM Disaster Recovery (DR) in EventDB based deployments.

- Introduction
- · Configuring Disaster Recovery
- Troubleshooting Disaster Recovery Setup
- · Working with Disaster Recovery

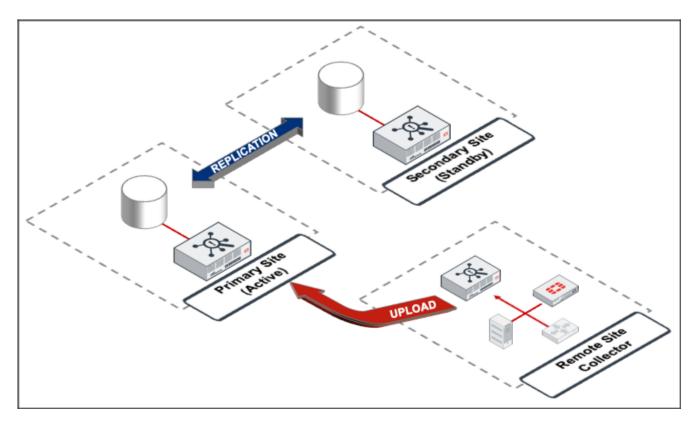
## Introduction

- Understanding the FortiSIEM DR Feature
- Prerequisites for a Successful DR Implementation
- Understanding the Requirements for DNS Names

### **Understanding the FortiSIEM DR Feature**

FortiSIEM has a replication feature, designed for those customers who require full disaster recovery capabilities, where one site is designated to be the Primary (active), Site 1, and the other the Secondary (hot standby) site, Site 2. The two systems replicate the Primary site (Site 1) database.

This requires a second fully licensed FortiSIEM system, where Site 1 (Primary) and Site 2 (Secondary) are identically setup in terms of Supervisor, Workers, and event storage.

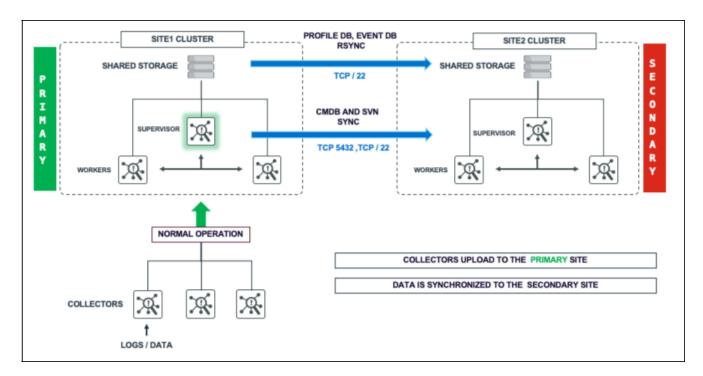


Under normal operations, if collectors are being used, these upload to Site 1, the Primary site, and will buffer by design when this site is not available. If DR is set up and a disaster occurs, then these same collectors will revert to uploading to Site 2, the Secondary site, which will now be designated as the Primary/Active site.

FortiSIEM runs as a cluster (or single node for a SMB) with Super, Worker, and Collectors nodes.

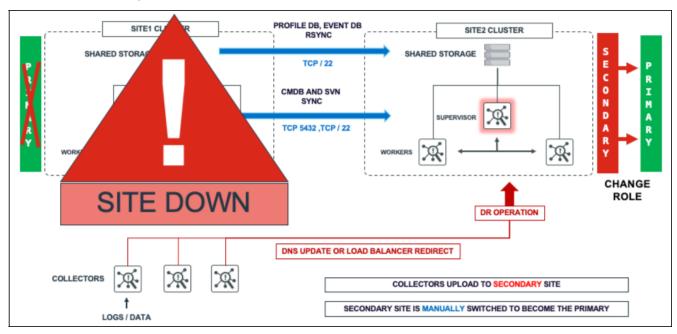
To provide DR features, FortiSIEM must have a Secondary system ready on standby to take over operations, with the following databases replicated from the Primary site:

- The CMDB residing in a PostgresSQL database.
- Device configurations residing in SVN-lite on the Supervisor node.
- Profile data residing on SQLite databases on the Supervisor node.
- Event database stored in FortiSIEM EventDB (on local disk or NFS). Disaster recovery for Elasticsearch is discussed in another document. (See Disaster Recovery for Elasticsearch here).



#### When disaster strikes:

- 1. The Secondary (Site 2) must become the Primary FortiSIEM.
- 2. DNS Changes must be made so that users will logon to Secondary Supervisor (Site 2), and that Collectors will send events to Secondary Workers.



When the Old Primary (Site 1) is recovered and powered up, it will sync missing data with the Secondary site (Site 2, the Active Primary FortiSIEM) once it is added back as a new Secondary site.

When the user decides to return to the pre-disaster setup, the user can switch the roles of Primary (Site 2) and Secondary (Site 1).

### **Prerequisites for a Successful DR Implementation**

- Two separate FortiSIEM licenses one for each site.
- The installation at both sites must be identical workers, storage type, archive setup, hardware resources (CPU, Memory, Disk) of the FortiSIEM nodes.
- DNS Names are used for the Supervisor nodes at the two sites. Make sure that users, collectors, and agents can access both Supervisor nodes by their DNS names.
- DNS Names are used for the Worker upload addresses.
- TCP Ports for HTTPS (TCP/443), SSH (TCP/22), PostgresSQL (TCP/5432), and Private SSL Communication port between phMonitor (TCP/7900) are open between both sites.

## **Understanding the Requirements for DNS Names**

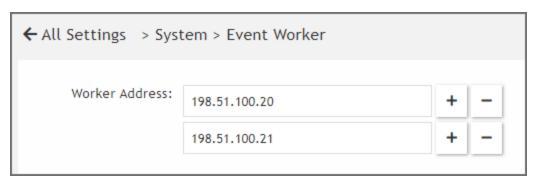
It is important to understand your FortiSIEM environment and plan ahead in terms of communications from users, agents and collectors.

#### **Worker Event**

- · Performing Collector Registration
- · Agent Communications

Each entry in the **Worker Event** address list is given to Collectors at registration (and periodically in communication to the Supervisor) to instruct where to upload customer event data.

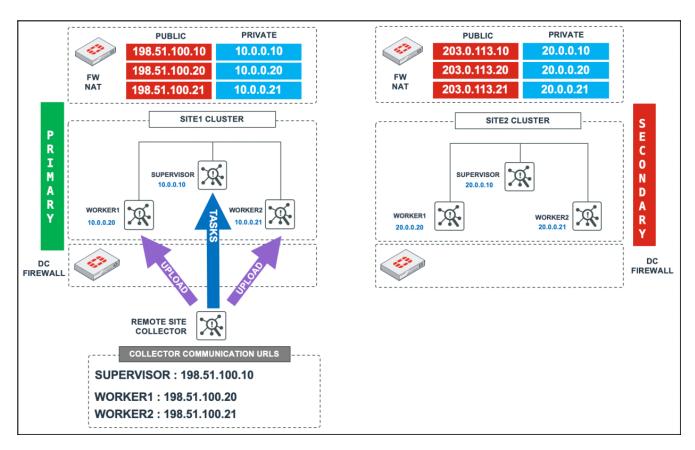
An example is shown below, where the customer has *not* followed best practice advice and used IP Addresses and not FQDNs.



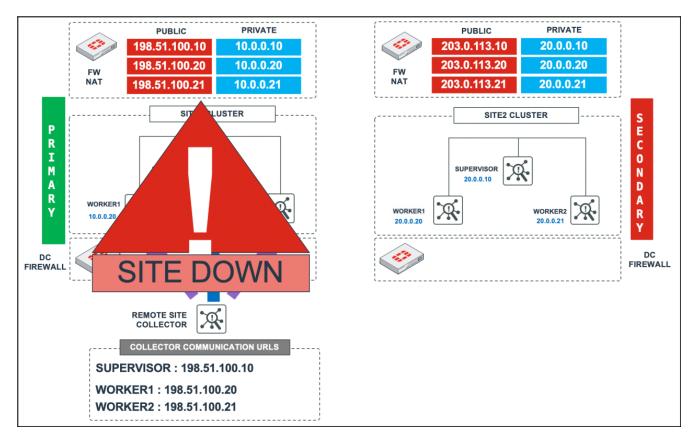
In addition to the Worker Event entries, Collectors also maintain communication with the Supervisor node, to receive jobs/tasks and report Collector health data. When Collectors register for the first time with the Supervisor node, these communication addresses are stored for this purpose.

## Why is using IP addresses for Collector registration and Worker Event settings bad when it comes to DR planning?

Consider the environment below where only IP addresses have been used. During normal operations Collector traffic flows to the Workers at the Primary site (Site 1) and the Collector maintains communications with the Supervisor. This all works fine until the Primary site (Site 1) has a disaster.



At this point, the Primary node (Site 1) is unavailable. The remote Collector nodes are essentially hard-coded (by IP) to talk to the Primary site only. Even if Site 2 (the Secondary node) is up and operational and promoted to be the Primary node, Collectors are unable to upload logs or get any tasks from the Supervisor node due to the old Primary sites IPs being used.



A much better approach is to utilize DNS.

This allows name resolution to control which Supervisor, Primary, or Secondary is currently active and which worker addresses to attempt to upload customer data to. DNS "A" records are created for the Supervisor nodes at both sites, and a "CNAME" is used to determine which is active, which has a small time to live (TTL) value.

The Worker Event settings reference DNS addresses:



#### **External DNS Example**

Node	DNS Record Type	Name	IP/Alias
Supervisor (Primary)	Α	site1.fsm-mssp.com	198.51.100.10
Supervisor (Secondary)	Α	site2.fsm-mssp.com	203.0.113.10

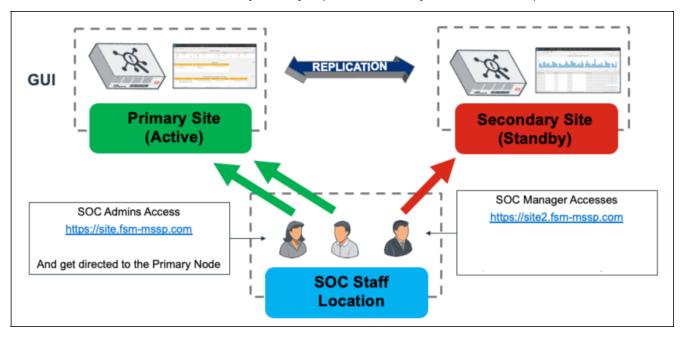
Node	DNS Record Type	Name	IP/Alias
Active Supervisor	CNAME	site.fsm-mssp.com	site1.fsm-mssp.com
Worker1 (Primary)	Α	worker1.fsm-mssp.com	198.51.100.20
Worker2 (Primary)	Α	worker2.fsm-mssp.com	198.51.100.21

For the internal DNS records, again both internal Supervisor addresses are listed with a CNAME to determine the current Primary GUI to logon to for SOC operators. (If public certificates are being used, then a Wildcard cert should be used to achieve this).

#### **Internal DNS Example**

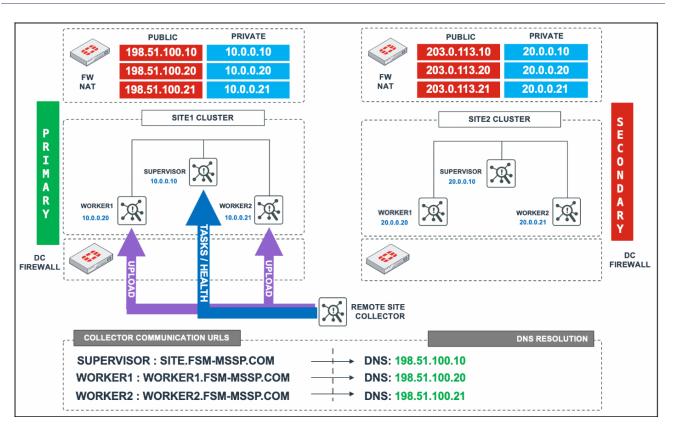
Node	DNS Record Type	Name	IP/Alias
Supervisor (Primary)	Α	site1.fsm-mssp.com	10.0.0.10
Supervisor (Secondary)	Α	site2.fsm-mssp.com	20.0.0.10
Active Supervisor	CNAME	site.fsm-mssp.com	site1.fsm-mssp.com

By utilizing internal DNS, then SOC operators can always access the active Supervisor GUI via site.fsm-mssp.com, but as will be discussed later, the Secondary Standby Supervisor can always be accessed if required.

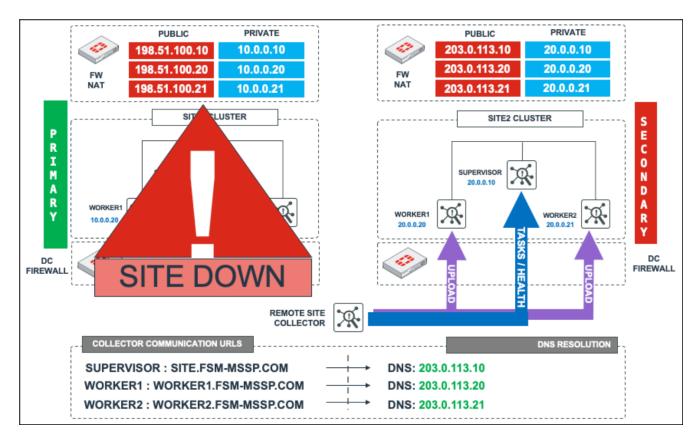


Note: Any DNS changes, are made manually in the event of a failover.

As can be seen below, using DNS the Collectors are instructed to talk to the Active site.



And in the event of a failure at the Primary Site, they can be easily instructed to communicate with the Supervisor and Workers at the Secondary site which will be manually switched to be the Primary Role site.



**Note**: In addition to DNS changes being made manually, the process for promoting the Secondary Supervisor to be the Primary Role Supervisor node is also made manually in the FortiSIEM Command Line.

#### **Performing Collector Registration**

When registering Collectors, you should ignore the Supervisor-IP requirement, and instead use the CNAME for the Active Supervisor node.

```
[root@collector ~]# phProvisionCollector
```

```
Usage: phProvisionCollector --add <Organization-user-name> <Organization-user-password> <Supervisor-IP> <Organization-name> <Collector-name>
```

An example using site.fsm-mssp.com is shown below. Since Collectors always communicate with the Supervisor node, communications can be easily restored to the Primary via a simple DNS change.

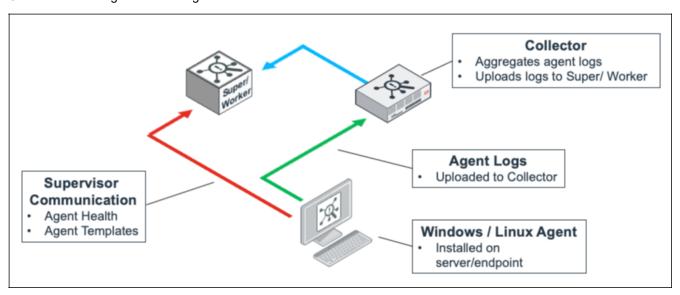
Adding Collector (collector.fsm-mssp.com) to Super (site.fsm-mssp.com) with Organization (super)

This collector is registered successfully, and will be rebooted soon.

#### **Agent Communications**

The communications for FortiSIEM Windows and Linux agents follow a similar path to the above. Agents register with the Supervisor node, and maintain this communication to receive updated templates and report health. One or more

Collectors are assigned to each agent as the node or nodes to deliver event data.



For best practice, agent registration should use the Supervisor CNAME. This way, if the Primary Site is a totally destroyed, you can still easily ensure agent communication to the DR site Supervisor via a simple DNS change and still make template changes etc.

The Windows installation file installSettings.xml is shown:

```
<?xml version="1.0" encoding="utf-8"?>
<InstallConfig Version="1">
 <0rg>
   <ID>1</ID>
    <Name>Super</Name>
 </0rg>
 <Super>
    <Name>site.fsm-mssp.com</Name>
   <Port>443</Port>
 </Super>
 <Registration>
   <Username>super/agent_admin</Username>
   <Password>admin*2</Password>
 </Registration>
 <Proxy/>
 <SSLCertificate>ignore</SSLCertificate>
</InstallConfig>
```

The same concept also applies to deploying Linux agents.

## **Configuring Disaster Recovery**

Ensure you have followed the Prerequisites for a Successful DR Implementation prior to this configuration.

Assume there are two sites, Site 1 needs to be set up as Primary, and Site 2 as Secondary.

## Step 1. Collect UUID and SSH Public Key from Primary (Site 1)

1. For the UUID, obtain the Hardware ID value through an SSH session by running the following command on Site 1.

```
/opt/phoenix/bin/phLicenseTool --show
```

#### For example:

```
[root@site1 ~]# /opt/phoenix/bin/phLicenseTool --show
License Information:
Attribute
                                                                              Expiration Date
                                       Value
Serial Number
                                       FSMS0100
                                       564 C-0247-87C2-
Hardware ID
                                                                 3B56EFFF
License Type
                                       Enterprise
Devices
                                       1500
                                                                             Mar 17, 2021
Endpoint Devices
                                       N/A
Additional EPS
                                      N/A
                                                                             N/A
```

- 2. Enter/paste the Hardware ID into the UUID field for the Site 1 FortiSIEM.
- 3. Under Configuration and Profile Replication, generate the SSH Public Key and SSH Private Key Path by entering the following in your SSH session from Site 1:

```
su - admin
ssh-keygen -t rsa -b 4096
```

Leave the file location as default, and press enter at the passphrase prompt.

#### The output will appear similar to the following:

```
Generating public/private rsa key pair.

Enter file in which to save the key (/opt/phoenix/bin/.ssh/id_rsa):

Created directory '/opt/phoenix/bin/.ssh'.

Enter passphrase (empty for no passphrase):

Enter same passphrase again:

Your identification has been saved in /opt/phoenix/bin/.ssh/id_rsa.

Your public key has been saved in /opt/phoenix/bin/.ssh/id_rsa.pub.

The key fingerprint is:

a9:43:88:d1:ed:b0:99:b5:bb:e7:6d:55:44:dd:3e:48 admin@site1.fsmtesting.com

The key's randomart image is:
+--[ RSA 4096]----+
| ....|
| ... E. o|
```

4. For the SSH Public Key enter the following command, and copy all of the output.

```
cat /opt/phoenix/bin/.ssh/id rsa.pub
```

## Step 2. Collect UUID and SSH Public Key from Secondary (Site 2)

- 1. On the Site 2 FortiSIEM node, SSH as root.
- 2. Run the following command to get the **Hardware ID**, also known as the **UUID**. Record this Site 2 Hardware ID, as you will need it later.

```
/opt/phoenix/bin/phLicenseTool --show
```

```
[root@site1 ~]# /opt/phoenix/bin/phLicenseTool --show
License Information:
Attribute
                                                                               Expiration Date
                                       FSMS0100
Serial Number
                                                                   3B56EFFF
Hardware ID
                                       564 C-0247-87C2-
License Type
                                        Enterprise
                                                                               Mar 17, 2021
Devices
                                       1500
Endpoint Devices
                                       N/A
                                                                               N/A
                                                                               N/A
Additional EPS
                                       N/A
```

3. Generate a public key for **Site 2** by running the following commands.

```
su - admin
ssh-keygen -t rsa -b 4096
```

Leave the file location as default, and press enter at the passphrase prompt. Your output will appear similar to the following.

```
Generating public/private rsa key pair.

Enter file in which to save the key (/opt/phoenix/bin/.ssh/id_rsa):

Created directory '/opt/phoenix/bin/.ssh'.

Enter passphrase (empty for no passphrase):

Enter same passphrase again:

Your identification has been saved in /opt/phoenix/bin/.ssh/id_rsa.

Your public key has been saved in /opt/phoenix/bin/.ssh/id_rsa.pub.

The key fingerprint is:

a9:43:88:d1:ed:b0:99:b5:bb:e7:6d:55:44:dd:3e:48 admin@site2.fsmtesting.com

The key's randomart image is:
+--[ RSA 4096]----+
| ....|
| ... E. o|
```

**4.** Enter the following command, and copy **all** of the output.

```
cat /opt/phoenix/bin/.ssh/id rsa.pub
```

You will use the output as your **SSH Public Key** for Site 2 in later set up.

**5.** Exit the admin user in the SSH session by entering the following command:

exit

## Step 3. Set up Disaster Recovery on Primary (Site 1)

- 1. Navigate to ADMIN > License > Nodes.
- 2. Click Add.
- 3. On the Add Node window, in the Type drop-down list, select Secondary (DR).

The primary (Site 1) node configuration fields appear in the left column, and the secondary (Site 2) node configuration fields appear in the right column.

- 4. Under the Host Info Role **Primary** column, take the following steps:
  - a. In the Host field, enter the host name of the Site 1 FortiSIEM.
  - **b.** In the **IP** field, enter the IP of the Site 1 FortiSIEM.
  - c. In the SSH Public Key field, enter/paste the SSH Public Key of the Site 1 FortiSIEM that you obtained earlier.
  - d. For the SSH Private Key Path, enter the following into the field:

```
/opt/phoenix/bin/.ssh/id_rsa
```

- e. For Replication Frequency, select a value for the Site 1 FortiSIEM.
- **f.** Select the **EventDB Replication** check box if you would also like the Event Database to be replicated. This is **NOT** required for Elasticsearch.

Note 1: For Local/NFS Event DB installs, this value is used for SVN and ProfileDB synchronization.

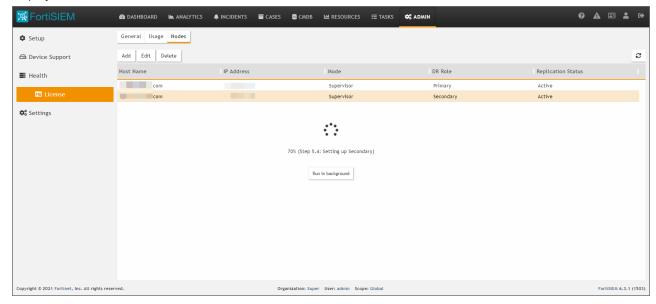
Note 2: For Local/NFS Event DB installs, rsync is used, and this runs continually in the background.

- **5.** Under the Host Info Role **Secondary** column, take the following steps:
  - a. In the Host field, enter the host name of the Site 2 FortiSIEM.
  - **b.** In the IP field, enter the IP address of the Site 2 FortiSIEM.
  - c. In the UUID field, enter/paste the Hardware ID of the Site 2 FortiSIEM that you obtained earlier.
  - d. In the SSH Public Key field, enter/paste the SSH Public Key of the Site 2 FortiSIEM that you obtained earlier.
  - e. For the SSH Private Key Path, enter the following into the field:

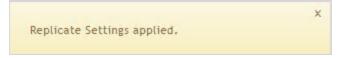
/opt/phoenix/bin/.ssh/id rsa

- **f.** Select the **EventDB Replication** check box if you would also like the Event Database to be replicated. If you are running Elasticsearch, then see the Disaster Recovery for Elasticsearch Guide here.
- g. Click Export and download a file named replicate.json.Note: This file contains all of the Disaster Recovery settings, and can be used as a backup.
- 6. Click Save.

At this point, the Site 1 (Primary) node will begin configuration and the step and progress of the Disaster Recovery is displayed in the GUI.



When completed, the message "Replicate Settings applied." will appear.



## **Service Status on Primary and Secondary**

On the Primary node, all FortiSIEM ph\* services will be in an "up" state.

On the Secondary node, most ph\* services will be "down" except for phQueryMaster, phQueryMorker, phDataPurger, and phMonitor.

This can be seen in the following images. They illustrate the Primary Node and Secondary Node after a full CMDB sync:

Cpu(s): 8 cores, 3.1%us		ping, 0 stoppe	d, 0 zombie	
				0.0%si, 0.0%s
Mem: 8060332k total, 76				
Swap: 25165820k total,	0k used, 251	65820k free, 1	B32908k cached	
PROCESS	UPTIME	CPU%	VIRT_MEM	RES_MEM
phParser	01:58	0	1837m	222m
phQueryMaster	00:48	0	910m	71m
phRuleMaster	01:55	0	591m	53m
phRuleWorker	01:55	0	1338m	321m
phQueryWorker	01:55	0	1377m	320m
phDataManager	01:55	0	1133m	67m
phDiscover	01:58	0	423m	44m
phReportWorker	01:55	0	1429m	96m
phReportMaster	01:55	0	496m	50m
phIpIdentityWorker	01:55	0	938m	50m
phIpIdentityMaster	01:55	0	398m	31m
phAgentManager	01:58	0	1504m	45m
phCheckpoint	01:55	0	117m	22m
phPerfMonitor	01:58	0	756m	55m
phReportLoader	01:55	0	736m	320m
phBeaconEventPackager	01:58	0	1046m	57m
phDataPurger	01:55	0	516m	50m
phEventForwarder	01:58	0	476m	38m
phMonitor	47:53	0	1228m	582m
Apache	49:04	0	224m	6088
Node.js-charting	48:57	0	922m	73m
Node.js-pm2	47:56	0	0	114m
AppSvr	51:30	1	11170m	2907m
DBSvr	52:03	0	376m	28m
Redis	51:35	0	130m	7608

System uptime: 18:11:2 Tasks: 25 total, 0 runn Cpu(s): 8 cores, 1.0%us	ing, 9 sleep	ing, 15 stoppe	d, 0 zombie	
Mem: 8060332k total, 61				
Swap: 25165820k total,	0k used, 251	65820k free, 1	905052k cached	
PROCESS	UPTIME	CPU%	VIRT_MEM	RES_MEM
phParser	DOWN			
phQueryMaster	00:49	0	910m	68m
phRuleMaster	DOWN			
phRuleWorker	DOWN			
phQueryWorker	00:49	0	1366m	317m
phDataManager	DOWN			
phDiscover	DOWN			
phReportWorker	DOWN			
phReportMaster	DOWN			
phIpIdentityWorker	DOWN			
phIpIdentityMaster	DOWN			
phAgentManager	DOWN			
phCheckpoint	DOWN			
phPerfMonitor	DOWN			
phReportLoader	DOWN			
phBeaconEventPackager	DOWN			
phDataPurger	00:49	0	516m	50m
phEventForwarder	DOWN			
phMonitor	00:30	0	999m	27m
Apache	48:53	0	224m	6088
Node.js-charting	48:47	0	923m	74m
Node.js-pm2	48:14	0	0	102m
AppSvr	04:15	0	11046m	2644m
DBSvr	05:40	0	374m	28m
Redis	51:26	0	130m	7612

On the Secondary node, all backend processes should be down on the Supervisor and Workers except for phQueryMaster, phQueryWorker, DataPurger, DBServer, and AppServer.

## **Viewing Replication Health**

Replication progress is available by navigating to ADMIN > Health > Replication Health. For details see here.

## **Permitted User Activities on Secondary**

When operating in DR Replication mode, there are a few things to bear in mind:

- Both the Primary (Site 1) and Secondary (Site 2) nodes GUI are available for login.
- The Secondary (Site 2) is only available for read-only operations. From Secondary (Site 2), expect the following:
  - Able to view CMDB, Incidents, Cases, Tasks, Resources and all settings in the ADMIN page except the License Usage Page, etc
  - Cannot run any queries on **ANALYTICS** and all widgets on Dashboards and all report related graphs such as the License Usage Page have no data.
  - Cannot do any Editing operations on all GUI pages.
  - · All actions related to update operations do not work.

## **Troubleshooting Disaster Recovery**

- GUI
- · Backend Logs
- · Failure to Connect to Secondary

#### **GUI**

While Replication is being set up, you can see the progress in the GUI in two locations.

- ADMIN > License > Nodes > Add DR or
- 2. Jobs/Errors > Jobs > filter on 6.3.1-DR

## **Backend Logs**

On both the Primary and Secondary nodes, use the cat command to view the backend logs (/opt/phoenix/log/phoenix.log):

cat /opt/phoenix/config/phoenix.log

#### Successful Enablement of Disaster Recovery of the Primary node

2021-08-20T16:26:22.186396-07:00 va3005 phMonitorSupervisor[11908]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7398, [phLogDetail]=631-DR, Step 1: check command type

2021-08-20T16:26:22.186451-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:

[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7407, [phLogDetail]=631-DR, Step 2: check command data

2021-08-20T16:26:22.186475-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:

[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7414, [phLogDetail]=631-DR, Step 3: load replication setting

2021-08-20T16:26:22.222539-07:00 va3005 phMonitorSupervisor[11908]: [PH\_GENERIC\_INFO]:

[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7444, [phLogDetail]=631-DR-init-primary, Step 1: Saving Disaster Recovery Settings on Primary

2021-08-20T16:26:22.252896-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:

[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7457, [phLogDetail]=631-DR-init-primary, Step 2: Saving peer SSH public key on Primary

2021-08-20T16:26:22.291143-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:

[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7471, [phLogDetail]=631-DR-init-primary, Step 3: Updating SSH Configuration on Primary

2021-08-20T16:26:22.328987-07:00 va3005 phMonitorSupervisor[11908]: [PH\_GENERIC\_INFO]:

[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7486, [phLogDetail]=631-DR-init-primary, Step 4: Updating SSH Known Hosts on Primary

2021-08-20T16:26:22.503675-07:00 va3005 phMonitorSupervisor[11908]: [PH\_GENERIC\_INFO]:

[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7508, [phLogDetail]=631-DR-init-primary, Step 5: Initializing Disaster Recovery

2021-08-20T16:26:22.577513-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:

[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7567, [phLogDetail]=631-DR-init-primary, Step 5.1: Running phinitprimary script on Primary

```
2021-08-20T16:26:23.521939-07:00 va3005 phMonitorSupervisor[11908]: [PH_GENERIC_INFO]:
[eventSeverity]=PHL INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7582,
[phLogDetail]=631-DR-init-primary, Step 5.2: Sending Task to Secondary
2021-08-20T16:26:23.579504-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:
[eventSeverity]=PHL INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7619,
[phLogDetail]=631-DR-init-primary, Step 5.3: Initializing Secondary
2021-08-20T16:26:23.620795-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:
[eventSeverity]=PHL INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7629,
[phLogDetail]=631-DR-init-primary, Step 5.4: Setting up Secondary: 1
2021-08-20T16:26:23.644367-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:
[eventSeverity]=PHL INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7629,
[phLogDetail]=631-DR-init-primary, Step 5.4: Setting up Secondary: 20
2021-08-20T16:26:23.671393-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:
[eventSeverity]=PHL INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7629,
[phLogDetail]=631-DR-init-primary, Step 5.4: Setting up Secondary: 30
2021-08-20T16:26:23.709927-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:
[eventSeverity]=PHL INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7629,
[phLogDetail]=631-DR-init-primary, Step 5.4: Setting up Secondary: 40
2021-08-20T16:26:23.740996-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:
[eventSeverity]=PHL INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7629,
[phLogDetail]=631-DR-init-primary, Step 5.4: Setting up Secondary: 50
2021-08-20T16:29:01.385371-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:
[eventSeverity]=PHL_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7629,
[phLogDetail]=631-DR-init-primary, Step 5.4: Setting up Secondary: 80
2021-08-20T16:29:01.454035-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:
[eventSeverity]=PHL_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7634,
[phLogDetail]=631-DR-init-primary, Step 5.5: Secondary Setup complete
2021-08-20T16:29:01.454250-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:
[eventSeverity]=PHL INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7515,
[phLogDetail]=631-DR-init-primary, Step 6: Waiting for App Server to come back up on Primary
2021-08-20T16:29:01.509276-07:00 va3005 phMonitorSupervisor[11908]; [PH GENERIC INFO];
[eventSeverity]=PHL INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7523,
[phLogDetail]=631-DR-init-primary, Step 7: Waiting for Secondary App Server to update Service Passwords
2021-08-20T16:29:01.797224-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:
[eventSeverity]=PHL_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=8187,
[phLogDetail]=631-DR-init-primary, Step 7.1: get sevice user
2021-08-20T16:29:01.797257-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:
[eventSeverity]=PHL_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=8195,
[phLogDetail]=631-DR-init-primary, Step 7.2: get secondary host
2021-08-20T16:29:01.797440-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:
[eventSeverity]=PHL INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=8214,
```

[phLogDetail]=631-DR-init-primary, Step 7.3: send task updating Svc password to secondary

2021-08-20T16:29:01.882229-07:00 va3005 phMonitorSupervisor[11908]: [PH\_GENERIC\_INFO]:

[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=8224, [phLogDetail]=631-DR-init-primary, Step 7.4: finish updating Svc password on secondary

2021-08-20T16:29:01.884157-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:

[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7541, [phLogDetail]=631-DR-init-primary, Step 8: Restarting processes on Primary

2021-08-20T16:29:01.923315-07:00 va3005 phMonitorSupervisor[11908]: [PH GENERIC INFO]:

[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7549, [phLogDetail]=631-DR-init-primary, Step 9: Broadcasting DR tasks to all processes on Primary

2021-08-20T16:29:01.962740-07:00 va3005 phMonitorSupervisor[11908]: [PH\_GENERIC\_INFO]:

[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7559, [phLogDetail]=631-DR-init-primary, Step 10: Disaster Recovery setup complete

2021-08-20T16:29:02.169745-07:00 va3005 phMonitorSupervisor[11908]: [PH\_GENERIC\_INFO]:

[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7432, [phLogDetail]=631-DR, Step 4: initializing DR finished.

2021-08-20T17:03:54.103262-07:00 va3005 phMonitorSupervisor[7384]: [PH\_GENERIC\_INFO]:[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7712,[phLogDetail]=631-DR-init-secondary, Step 1: Initalize secondary From Primary server

2021-08-20T17:03:54.103449-07:00 va3005 phMonitorSupervisor[7384]: [PH\_GENERIC\_INFO]:[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7733,[phLogDetail]=631-DR-init-secondary, Step 2: parse task info

2021-08-20T17:03:54.103689-07:00 va3005 phMonitorSupervisor[7384]: [PH\_GENERIC\_INFO]:[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7757,[phLogDetail]=631-DR-init-secondary, Step 3: update SSH keys of primary on secondary

2021-08-20T17:03:54.115290-07:00 va3005 phMonitorSupervisor[7384]: [PH\_GENERIC\_INFO]:[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7775,[phLogDetail]=631-DR-init-secondary, Step 4: update SSH configurations on secondary

2021-08-20T17:03:54.126466-07:00 va3005 phMonitorSupervisor[7384]: [PH\_GENERIC\_INFO]:[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7793,[phLogDetail]=631-DR-init-secondary, Step 5: update SSH known hosts for primary on secondary

2021-08-20T17:03:54.148876-07:00 va3005 phMonitorSupervisor[7384]: [PH\_GENERIC\_INFO]:[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7817,[phLogDetail]=631-DR-init-secondary, Step 6: run phinitsecondary script

 $2021-08-20T17:06:29.865977-07:00\ va3005\ phMonitorSupervisor[7384]:\ [PH\_GENERIC\_INFO]:[eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7881,[phLogDetail]=631-DR-init-secondary,\ Step 10:\ finish\ initialize\ secondary$ 

#### Successful Enablement of Disaster Recovery of the Secondary node

2021-08-20T16:29:29.146469-07:00 andy-super-ipv6 phMonitorSupervisor[11936]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7712, [phLogDetail]=631-DR-init-secondary, Step 1: Initalize secondary From Primary server

```
2021-08-20T16:29:29.146829-07:00 andy-super-ipv6 phMonitorSupervisor[11936]: [PH_GENERIC_INFO]: [eventSeverity]=PHL_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7733, [phLogDetail]=631-DR-init-secondary, Step 2: parse task info
```

2021-08-20T16:29:29.147537-07:00 andy-super-ipv6 phMonitorSupervisor[11936]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7757, [phLogDetail]=631-DR-init-secondary, Step 3: update SSH keys of primary on secondary

2021-08-20T16:29:29.160266-07:00 andy-super-ipv6 phMonitorSupervisor[11936]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7775, [phLogDetail]=631-DR-init-secondary, Step 4: update SSH configurations on secondary

2021-08-20T16:29:29.172964-07:00 andy-super-ipv6 phMonitorSupervisor[11936]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7793, [phLogDetail]=631-DR-init-secondary, Step 5: update SSH known hosts for primary on secondary

2021-08-20T16:29:29.287039-07:00 andy-super-ipv6 phMonitorSupervisor[11936]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7817, [phLogDetail]=631-DR-init-secondary, Step 6: run phinitsecondary script

2021-08-20T16:32:06.952364-07:00 andy-super-ipv6 phMonitorSupervisor[11936]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7881, [phLogDetail]=631-DR-init-secondary, Step 10: finish initialize secondary

2021-08-20T17:06:58.153075-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7398, [phLogDetail]=631-DR, Step 1: check command type

2021-08-20T17:06:58.153099-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7407, [phLogDetail]=631-DR, Step 2: check command data

2021-08-20T17:06:58.153113-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7414, [phLogDetail]=631-DR, Step 3: load replication setting

2021-08-20T17:06:58.188916-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7444, [phLogDetail]=631-DR-init-primary, Step 1: Saving Disaster Recovery Settings on Primary

2021-08-20T17:06:58.217059-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7457, [phLogDetail]=631-DR-init-primary, Step 2: Saving peer SSH public key on Primary

2021-08-20T17:06:58.260626-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7471, [phLogDetail]=631-DR-init-primary, Step 3: Updating SSH Configuration on Primary

2021-08-20T17:06:58.306178-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7486, [phLogDetail]=631-DR-init-primary, Step 4: Updating SSH Known Hosts on Primary

2021-08-20T17:06:58.353953-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7508, [phLogDetail]=631-DR-init-primary, Step 5: Initializing Disaster Recovery

```
2021-08-20T17:06:58.422293-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH_GENERIC_INFO]: [eventSeverity]=PHL_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7567, [phLogDetail]=631-DR-init-primary, Step 5.1: Running phinitprimary script on Primary
```

2021-08-20T17:06:59.039355-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7582, [phLogDetail]=631-DR-init-primary, Step 5.2: Sending Task to Secondary

2021-08-20T17:06:59.144875-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7619, [phLogDetail]=631-DR-init-primary, Step 5.3: Initializing Secondary

2021-08-20T17:06:59.188592-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7629, [phLogDetail]=631-DR-init-primary, Step 5.4: Setting up Secondary: 1

2021-08-20T17:06:59.220850-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7629, [phLogDetail]=631-DR-init-primary, Step 5.4: Setting up Secondary: 20

2021-08-20T17:06:59.250523-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7629, [phLogDetail]=631-DR-init-primary, Step 5.4: Setting up Secondary: 30

2021-08-20T17:06:59.284640-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7629, [phLogDetail]=631-DR-init-primary, Step 5.4: Setting up Secondary: 40

2021-08-20T17:06:59.310058-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7629, [phLogDetail]=631-DR-init-primary, Step 5.4: Setting up Secondary: 50

2021-08-20T17:09:34.909429-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7629, [phLogDetail]=631-DR-init-primary, Step 5.4: Setting up Secondary: 80

2021-08-20T17:09:34.987417-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7634, [phLogDetail]=631-DR-init-primary, Step 5.5: Secondary Setup complete

2021-08-20T17:09:34.987610-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7515, [phLogDetail]=631-DR-init-primary, Step 6: Waiting for App Server to come back up on Primary

2021-08-20T17:09:35.042360-07:00 and y-super-ipv6 phMonitor Supervisor [38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitor Supervisor,[fileName]=phMonitor Process.cpp,[lineNumber]=7523, [phLogDetail]=631-DR-init-primary, Step 7: Waiting for Secondary App Server to update Service Passwords

2021-08-20T17:09:35.106214-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=8187, [phLogDetail]=631-DR-init-primary, Step 7.1: get sevice user

2021-08-20T17:09:35.106241-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=8195, [phLogDetail]=631-DR-init-primary, Step 7.2: get secondary host

2021-08-20T17:09:35.106352-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=8214, [phLogDetail]=631-DR-init-primary, Step 7.3: send task updating Svc password to secondary

2021-08-20T17:09:35.180197-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=8224, [phLogDetail]=631-DR-init-primary, Step 7.4: finish updating Svc password on secondary

2021-08-20T17:09:35.182966-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7541, [phLogDetail]=631-DR-init-primary, Step 8: Restarting processes on Primary

2021-08-20T17:09:35.222909-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7549, [phLogDetail]=631-DR-init-primary, Step 9: Broadcasting DR tasks to all processes on Primary

2021-08-20T17:09:35.253335-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7559, [phLogDetail]=631-DR-init-primary, Step 10: Disaster Recovery setup complete

2021-08-20T17:09:35.276445-07:00 andy-super-ipv6 phMonitorSupervisor[38314]: [PH\_GENERIC\_INFO]: [eventSeverity]=PHL\_INFO,[procName]=phMonitorSupervisor,[fileName]=phMonitorProcess.cpp,[lineNumber]=7432, [phLogDetail]=631-DR, Step 4: initializing DR finished.

### **Failure to Connect to Secondary**

If the message "Failed to connect secondary" appears, after enabling Diasaster Recovery, try restarting phMonitor on the Secondary.

## **Working with Disaster Recovery**

This section provides steps for working with various Disaster Recovery situations.

- Primary (Site 1) Down, Secondary (Site 2) becomes Primary
- · Site 1 Up and Supervisor / Worker Recovered
- Site 1 Up but Supervisor / Worker Cannot be Recovered
- Switching Primary and Secondary Roles
- Recovering from Human Error
- · Upgrading with Disaster Recovery Enabled
- · Turning Off Disaster Recovery
- · Changing IP on Secondary

## Primary (Site 1) Down, Secondary (Site 2) becomes Primary

Primary (Site 1) has failed and unavailable. The current Secondary (Site 2) needs to become Primary. The Collectors will start buffering events since the Site 1 Workers are down.

Follow the steps below to promote Site 2 to Primary.

Log on to Site 2 (Secondary) as root and run the following command:

phsecondary2primary

Site 2 (Secondary) becomes Primary, and you can log on to Site 2, which becomes the current Primary, to continue your work.

**Note**: The process should take approximately 10 minutes to complete. Both FortiSIEM nodes become independent after running the command.

## Site 1 Up and Supervisor / Worker Recovered

Site1 has recovered after failure meaning that the Supervisor and Workers are up. You first need to make Site 1 as Secondary and then (optionally) switch roles if you want Site 1 to become Primary again.

Follow the instructions below to make Site 1 as Secondary.

- 1. Logon to the current Primary FortiSIEM node (this should be Site 2) using the GUI.
- 2. Navigate to ADMIN > License > Nodes.
- 3. Select the Secondary FortiSIEM node listed (this should be Site 1). It should appear as **Inactive** under the **Replication Status** column.
- 4. Click Edit.
- Review the information to ensure that all the information is correct.Note: The information is read only.
- **6.** When done, click **Save**. The Original Primary (Site 1) now becomes the Secondary in your Disaster Recovery configuration. The **Replication Status** changes from **Inactive** to **Active**.

Now, if you want to switch roles so Site 1 becomes Primary again, follow the instructions in Switching Primary and Secondary Roles.

## Site 1 Up but Supervisor / Worker Cannot be Recovered

In this case, Site 1 is up, but the Supervisor and Workers cannot be recovered after failure.

In this situation, you need to first reinstall a Supervisor and Workers on Site 1 and make Site 1 as Secondary.

- 1. Logon to the current Primary FortiSIEM node (Site 2) using the GUI.
- 2. Navigate to ADMIN > License > Nodes.
- 3. Select the Secondary FortiSIEM node listed. It should appear with as **Inactive** under the **Replication Status** column.
- **4.** Click **Delete** to remove it from the Disaster Recovery configuration.
- **5.** Log out from Site 2.
- 6. Re-install Supervisor and Workers in Site 1.
- 7. Log back onto Site 2 GUI.
- 8. Add Site 1 as a new Secondary by following the instructions in Configuring Disaster Recovery.

Now, if you want to switch roles so Site 1 becomes Primary again, follow the instructions in Switching Primary and Secondary Roles.

## **Switching Primary and Secondary Roles**

If you need to change your Disaster Recovery setup so that Site 2 will be Secondary, and Site 1 will be Primary, take the following steps.

1. Logon to the current Secondary FortiSIEM node (Site 1) as root, and run the following command:

```
phsecondary2primary
```

When the job is completed, Site 1 is now the Primary.

- 2. Logon to the Site 1 (Primary) UI.
- 3. Navigate to ADMIN > License > Nodes.
- 4. Select the Site 2 (Secondary) FortiSIEM node listed and click Edit.
- 5. Review the information to ensure that all the information is correct.
- 6. When done, click Save.

Site 1 will become Primary and Site 2 will be Secondary. Remember to change the DNS addresses after this role switch so that users are logging on to the Primary and Collectors are sending to Primary Workers.

### **Recovering from Human Error**

If, by mistake, the phsecondary2primary command is executed, it turns Site 2 (Secondary) node to Primary. At this point, you have two independent Primary nodes. To recover, take the following steps:

- 1. Logon to the FortiSIEM you wish to be the current Primary.
- 2. Navigate to ADMIN > License > Nodes.
- 3. Select the Secondary node.
- 4. Click Edit.
- **5.** Review the information to ensure that all the information is correct.
- 6. When done, click Save.

## **Upgrading with Disaster Recovery Enabled**

To upgrade your FortiSIEMs in a Disaster Recovery environment, take the following steps.

- 1. Upgrade the Primary Supervisor and Workers
- 2. After the Primary is fully upgraded, upgrade the Secondary Supervisor and Workers.

After Step 1, the Secondary Supervisor database schema is already upgraded. Step 2 simply upgrades the executables in Site 2.

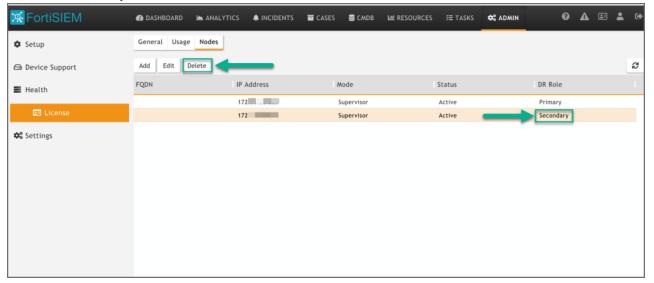
For information on upgrading, see the Upgrade Guide.

## **Turning Off Disaster Recovery**

To turn off Disaster Recovery, take the following steps.

- 1. Logon to the current Primary GUI.
- 2. Navigate to ADMIN > License > Nodes.

3. Select the Secondary FortiSIEM node listed and click **Delete**.



4. Click Yes to confirm the operation.

## **Changing IP on Secondary**

If, for any reason, you need to change the IP address on the Secondary (Site 2) for Disaster Recovery, take the following steps:

- 1. Turn off Disaster Recovery, by following the instructions in Turning Off Disaster Recovery.
- 2. Change the IP of your Secondary (Site 2).
- 3. Re-enable Disaster Recovery by following the instructions in Configuring Disaster Recovery.



modify, transfer, or otherwise revise this publication without notice, and the most current version of the publication shall be applicable.