

Release Notes

FortiCamera Cloud 23.4.1



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FortiCamera Cloud 23.4.1 Release Notes

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Change log

The following is a list of documentation changes. For a list of software changes, see the other contents of this document.

Date	Change Description
2023-12-20	Initial release of FortiCamera Cloud 23.4.1 Release Notes.

Introduction

FortiCamera Cloud is video surveillance as a service (VSaaS). It provides management of Fortinet FortiCamera cloud-native cameras, and the ability to view live and previously recorded video. Easy operation and scalability support installations from small businesses to very large organizations.

This document provides information about changes in the FortiCamera Cloud 23.4.1 build 048 release.

What's new

- Support for FortiCare OU features

Improvements

- Log user actions such as exporting video
- Log message when initiating a camera firmware upgrade

Resolved issues

- Recording stopped if **Delete Recording** was set to **When older than X days**
- Connectivity graph was not extended if cameras were offline
- For FortiCam CD55-C, manual focus by pressing the <> keys caused error messages
- Exported video files could not be played on Windows Media Player
- Empty schedules and profiles were allowed to be saved
- If you had configured schedules, the **Select Schedule Profile** dropdown list in a video profile was empty and did not show them as options

Known issues

- Names of non-cloud cameras cannot be changed on FortiCamera Cloud or FortiRecorder
- In rare cases, a camera can show the error message `Live Video is Not Available`

Special notices



This is a beta release. Some features could change, or are not yet optimized.

H.265 codec support is not enabled in the beta release. Some web browsers and hardware do not support it yet. Future availability will depend on web browser and hardware support.

Compatibility

Supported FortiCamera models

Cloud native FortiCamera models are designed to connect to and be managed by FortiCamera Cloud, with on-board storage for video.

FortiCamera Cloud supports these cloud native models:

- FortiCam-CD51-C
- FortiCam-CD55-C
- FortiCam-MC51-C

FortiCamera models that are **not** cloud native are also supported if they are deployed in a hybrid model, connected through FortiRecorder.

Supported FortiRecorder version

For hybrid cloud deployments that use FortiRecorder with FortiCamera Cloud, the minimum required firmware version is FortiRecorder 7.0.3.

Other versions might function, but have not been tested, and are not supported.

Supported web browsers

The FortiCamera Cloud GUI has been tested on the following web browsers:

- Apple Safari 16
- Google Chrome 119
- Microsoft Edge 119
- Mozilla Firefox 119

Other browsers might function, but have not been tested, and are not supported.

Recommended screen resolution

The minimum recommended screen resolution is 1920 x 1080 pixels. Please adjust your screen resolution accordingly. Otherwise the GUI might not display properly.

Licensing

After an initial 7-day grace period, all cameras require a subscription license to use the FortiCamera Cloud service.

For example, the account owner can order a license for any number of cameras ("seats"), with a subscription for 1, 3, or 5 years, like the following:

SKU	Contents
FC1-10-FCCLD-518-02-DD	FortiCamera Cloud plus FortiCare Premium support Subscription license certificate

- **To renew an existing subscription:** Register a new contract with the same number of cameras.
- **To add more camera subscriptions:** Contact your Fortinet partner or Fortinet customer service. Request a co-term quote. Co-term licensing aligns all of your subscription expiry dates.

For cameras that are not cloud native, but are connected through FortiRecorder in a hybrid cloud deployment, they require licenses like the following:

SKU	Contents
FRC-CLM-20	FortiRecorder Cloud Mode for camera license Perpetual license for 20 cameras Electronic license certificate

Cloud mode is a permanent stackable license. Apply it to the FortiRecorder serial number on FortiCare.

See also the [FortiCamera Cloud Portal Guide](#) and [FortiRecorder Administration Guide](#).



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