

Release Notes

FortiEdge Cloud 26.2



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FortiEdge Cloud 26.2 Release Notes

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Change log

Date	Change description
2025-05-07	FortiEdge Cloud 26.2 release version.

About This Release

This release delivers a key enhancement and resolves some outstanding product issues. For more information, see [New Features](#) and [Resolved issues](#).

FortiEdge Cloud will no longer support multi-tenancy license extensions after December 31, 2026. Any multi-tenancy license extended will have its expiration date set to December 31, 2026, regardless of the start date.

If you currently use multi-tenancy feature, you must now transition to use the *FortiCloud Organization* feature for managing multiple entities within FortiEdge Cloud. See [FortiCloud Organization](#).

Mandatory FortiSwitch Firmware Upgrade

Some deployed FortiSwitch devices are currently running outdated firmware versions. These outdated versions will experience compatibility issues with the upcoming renewal of the FortiEdge Cloud controller backend SSL certificates.

To ensure uninterrupted service and avoid potential network disruptions, it is critical that all the affected switches be upgraded to version 7.0.3 or later as soon as possible. This ensures compatibility with the new SSL certificates and prevents management overhead.



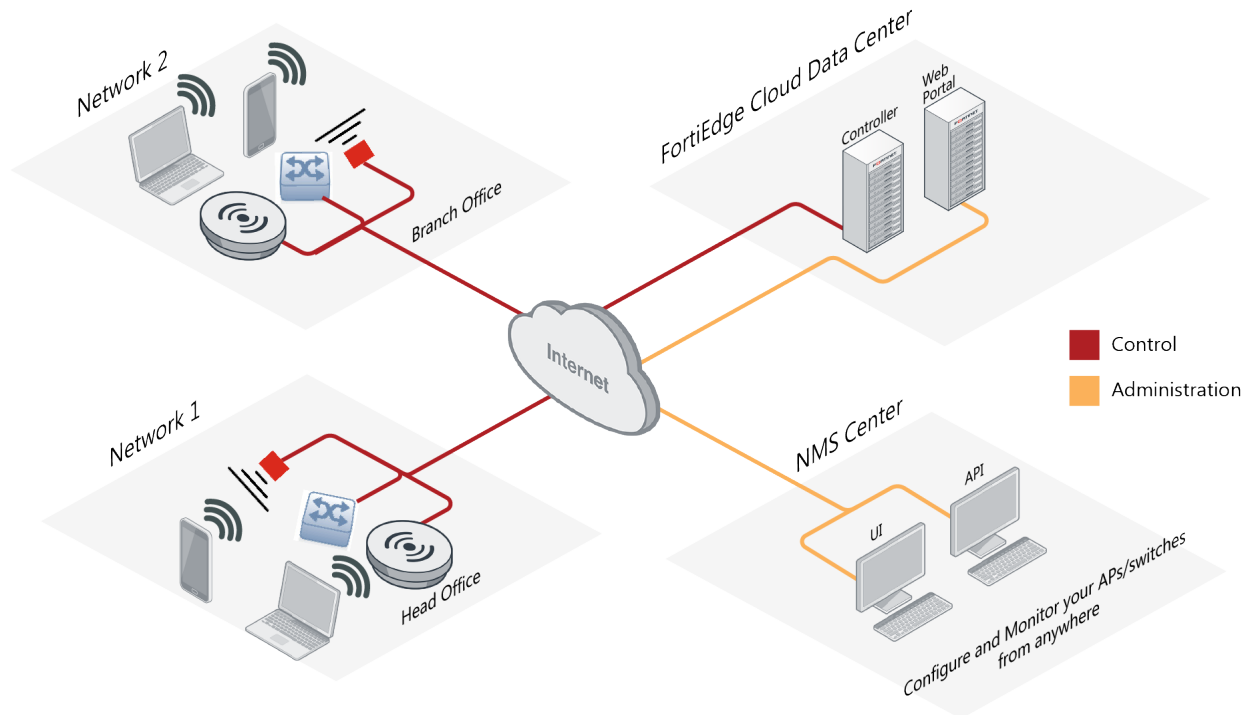
Devices not upgraded by **August 1, 2026** will lose Cloud connectivity. Beyond this date, remote management will be disabled, and firmware must be updated manually via a local connection.

To avoid any unexpected outages or inconvenience, we strongly encourage you to take immediate action and schedule the upgrade at your earliest convenience.

For any assistance, contact our Customer Support team.

What is FortiEdge Cloud

FortiEdge Cloud is a unified management platform for standalone FortiAP, FortiSwitch, and FortiExtender deployments. It provides configuration management and monitoring control for a handful of devices and can scale up to thousands of devices across multiple sites.



This document provides a list of new features, product integration information, resolved issues, and known issues for FortiEdge Cloud version 26.2. Review all sections of this document before you use this service.

Product integration and support

The following table lists supported web browsers for FortiEdge Cloud version 26.2. Other web browsers may work correctly but Fortinet does not support them.

Item	Supported version
Windows OS	<ul style="list-style-type: none">• Microsoft Edge version - 128.0.2739.67• Mozilla Firefox version - 130.0• Google Chrome version - 128.0.6613.120
MacOS	<ul style="list-style-type: none">• Apple Safari version - 17.6

The following table lists FortiEdge Cloud language support information. Language settings are determined by region.

Language	GUI	Documentation
English	x	x
Japanese	x	—
Spanish	x	—
Portuguese	x	—

New Features

FortiEdge Cloud 26.2 delivers the following feature/enhancement to FortiEdge Cloud. For more information, see *FortiEdge Cloud User Guide for Release 26.2*.

Feature	Description
Federated Template Configuration	<p>This release introduces the Federated Template Configuration architecture, transitioning wireless configuration management to a centralized, template driven model.</p> <p>Previously, settings like SSIDs and QoS profiles were tied to individual networks. In the new architecture, configurations are decoupled from individual networks and stored in the Portal's Main Configuration Database as independent, reusable entities. Administrators can now group these entities into standard templates and apply them across multiple networks, streamlining operations and eliminating configuration duplication.</p> <p>This release introduces REST APIs required to support the following:</p> <ul style="list-style-type: none">• Template Management• QoS Profiles• SSID Management• Device Tags• Scheduled Upgrades• AP Deployment• AP Platform Profile Overrides <p>For information on how to configure a Federated Template Workflow, see the cookbook Federated Template Configuration (API Based).</p> <p>You can access the detailed API references at FortiEdge Cloud REST APIs on the Fortinet Developer Network (FNDN). For more information see Fortinet Developer Network.</p>

Resolved issues

The following issues have been resolved in FortiEdge Cloud version 26.2. For inquiries about a particular issue, visit the [Fortinet Support](#) website.

Issue ID	Description
1268639	API calls fail to correctly set the Modulation and Coding Scheme (MCS) parameters for SSIDs.
1279398	When performing a Switch Swap (Device Replacement), the <code>cross-model replacement is not supported</code> error is displayed, even when the source and replacement switches were the exact same model.
1269839	Creating an SSID using API POST call resulted in different default values for the Tunnel and Data rates parameters compared to creating the SSID through the GUI.
1257623	Activating an Organization account using REST API in regional environments failed to create the required entry in the Account Domain table. This issue is specific to the REST API and GUI based activations and direct email user activations are not affected.
1222279	The system fails to send email notifications to IAM users when a switch goes offline.

Known issues

The following issues have been identified in FortiEdge Cloud version 26.2. For inquiries about a particular issue, or to report an issue, visit the [Fortinet Support](#) website.

Issue ID	Description
1288463	AP discovery fails if the AP is deployed on a network that is not mapped to a template. Discovery is successful only after the network has been mapped to a template.
1207169	For APs managed by FortiEdgeCloud, the Neighbor APs view in Diagnostics and Tools incorrectly reports Infrastructure AP Signal Strength as around -12dBm and Signal as High, regardless of the actual physical distance between the APs.
1280001	GUI wireless log downloads are limited to 10 million records and lack a date range filter.
1286812	On FAP-U431F APs, channel override configurations intended for Radio 2 were incorrectly applied to Radio 1.

Additional Notes

Note the following while using FortiEdge Cloud:

- To ensure optimal GUI and API performance, Fortinet recommends deploying a maximum of 2,000 devices of each type (switches, APs, and extenders) per network. If your environment requires more devices than a single network can support, distribute them across these separate networks to simplify management and troubleshooting. For more information, see *Maximum Values* guide.

Note: You can create a maximum of 5 networks.

- The upgrade process completion takes approximately 30 minutes if you try to upgrade multiple FortiAPs (count in 3 digits or more) simultaneously.

