

Release Notes

FortiCare Elite Portal 25.2.a



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Change log

Date	Change description
2025-06-06	Initial release.

Introduction

This document provides a list of supported models, new features and changes, and product integration information for FortiCare Elite Portal 25.2.a. Review all sections of this document before using this service.

Product integration and support

FortiCare Elite Portal supports all FortiGates that have the elite license applied.

FortiCare Elite Portal 25.2.a supports the following web browsers:

- Microsoft Edge 41 and later versions
- Microsoft Internet Explorer 11 and later versions
- Mozilla Firefox 59 and later versions
- Google Chrome 65 and later versions

FortiCare Elite Portal may function correctly with other web browsers, but Fortinet does not support them.

Resolved issues

The following issues have been fixed in version 25.2.a. For inquiries about a particular bug, contact [Customer Service & Support](#).

Bug ID	Description
1147598	FortiCare Elite Portal does not gray out region selection if automatic onboarding is disabled.

Known issues

The following issues have been identified in version 25.2.a. For inquiries about a particular bug, contact [Customer Service & Support](#).

Bug ID	Description
1165853	<i>Recommendations</i> action menu divider line is truncated.
1165999	<i>Hardware Lifecycle</i> page does not load content.



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