

Release Notes

FortiCare Elite Portal 25.2



FORTINET DOCUMENT LIBRARY

<https://docs.fortinet.com>

FORTINET VIDEO LIBRARY

<https://video.fortinet.com>

FORTINET BLOG

<https://blog.fortinet.com>

CUSTOMER SERVICE & SUPPORT

<https://support.fortinet.com>

FORTINET TRAINING & CERTIFICATION PROGRAM

<https://www.fortinet.com/training-certification>

FORTINET TRAINING INSTITUTE

<https://training.fortinet.com>

FORTIGUARD LABS

<https://www.fortiguard.com>

END USER LICENSE AGREEMENT

<https://www.fortinet.com/doc/legal/EULA.pdf>

FEEDBACK

Email: techdoc@fortinet.com



April 30, 2025

FortiCare Elite Portal 25.2 Release Notes

71-252-1152977-20250430

TABLE OF CONTENTS

Change log	4
Introduction	5
Product integration and support	6
Resolved issues	7
Known issues	8

Change log

Date	Change description
2025-03-07	Initial release.

Introduction

This document provides a list of supported models, new features and changes, and product integration information for FortiCare Elite Portal 25.2. Review all sections of this document before using this service.

Product integration and support

FortiCare Elite Portal supports all FortiGates that have the elite license applied.

FortiCare Elite Portal 25.2 supports the following web browsers:

- Microsoft Edge 41 and later versions
- Microsoft Internet Explorer 11 and later versions
- Mozilla Firefox 59 and later versions
- Google Chrome 65 and later versions

FortiCare Elite Portal may function correctly with other web browsers, but Fortinet does not support them.

Resolved issues

The following issues have been fixed in version 25.2. For inquiries about a particular bug, contact [Customer Service & Support](#).

Bug ID	Description
1116302	FortiCare Elite Portal does not broadcast elite monitoring enabling message to all FortiCare Elite Portal regions.

Known issues

The following issues have been identified in version 25.2. For inquiries about a particular bug, contact [Customer Service & Support](#).

Bug ID	Description
1147598	FortiCare Elite Portal does not automatically gray out region selection if automatic onboarding is disabled.



www.fortinet.com

Copyright© 2025 Fortinet, Inc. All rights reserved. Fortinet®, FortiGate®, FortiCare® and FortiGuard®, and certain other marks are registered trademarks of Fortinet, Inc., and other Fortinet names herein may also be registered and/or common law trademarks of Fortinet. All other product or company names may be trademarks of their respective owners. Performance and other metrics contained herein were attained in internal lab tests under ideal conditions, and actual performance and other results may vary. Network variables, different network environments and other conditions may affect performance results. Nothing herein represents any binding commitment by Fortinet, and Fortinet disclaims all warranties, whether express or implied, except to the extent Fortinet enters a binding written contract, signed by Fortinet's Chief Legal Officer, with a purchaser that expressly warrants that the identified product will perform according to certain expressly-identified performance metrics and, in such event, only the specific performance metrics expressly identified in such binding written contract shall be binding on Fortinet. For absolute clarity, any such warranty will be limited to performance in the same ideal conditions as in Fortinet's internal lab tests. Fortinet disclaims in full any covenants, representations, and guarantees pursuant hereto, whether express or implied. Fortinet reserves the right to change, modify, transfer, or otherwise revise this publication without notice, and the most current version of the publication shall be applicable.