

# FortiGate VPN Integration

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# **Overview**

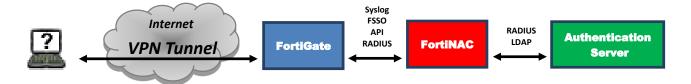
## **About this Document**

The information in this document provides guidance for configuring the Fortinet FortiGate to support the management of VPN sessions by FortiNAC (FortiNAC). This document details the items that must be configured.

The intent of this document is to build new VPN configurations in order to allow any existing connections to continue working. Once the FortiNAC managed VPN has been tested, clients can be moved to the new tunnel.

# What it Does

FortiNAC controls access to the remote user's device connecting over the VPN. In order for the device to be able to gain access the network, FortiNAC must know about the connecting device and verify the device is in good standing.

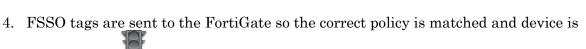


1. When a user connects to the VPN tunnel, the device is restricted.



- 2. FortiNAC identifies the device as known and trusted.
- 3. FortiNAC verifies the security posture.

unrestricted.



#### **How it Works**

FortiNAC controls network access by leveraging Fortinet Single Sign-On (FSSO) on the Fortigate. Network access is restricted for VPN users by default when users connect. Access is only modified if the user successfully authenticates through FortiNAC, runs an appropriate FortiNAC agent and passes any required compliance checks. Once the user and host are identified and verified to be in compliance with the organization's prescribed policies, network access restrictions can be lifted. FortiNAC sends group and/or tag information to the FortiGate to adjust the user's network access according to the rules established in both FortiNAC and the FortiGate by the administrator.

#### Session Data Components

- User ID (collected via RADIUS, syslog and API from the FortiGate)
- Remote IP address for the remote user connection (collected via syslog and API from the FortiGate and from the FortiNAC agent)
- Device IP and MAC address (collected via FortiNAC agent)

# FortiNAC Modeling of the FortiGate

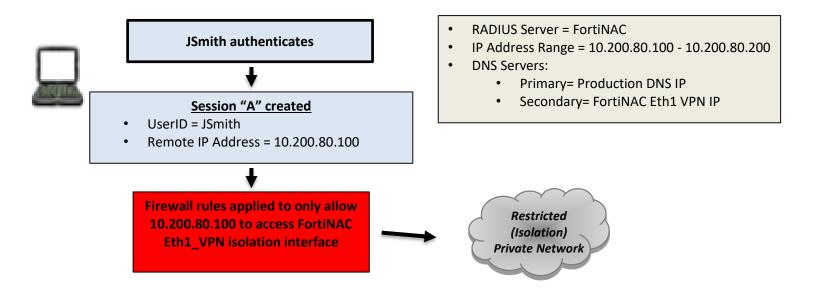
In order for the FortiGate VPN sessions to be managed by FortiNAC, the FortiGate must be modeled in Topology. This enables the following to operate properly:

- RADIUS
- Syslog
- Agent communication
- API communication
- FSSO
- Identification of the VPN tunnels to be managed by FortiNAC

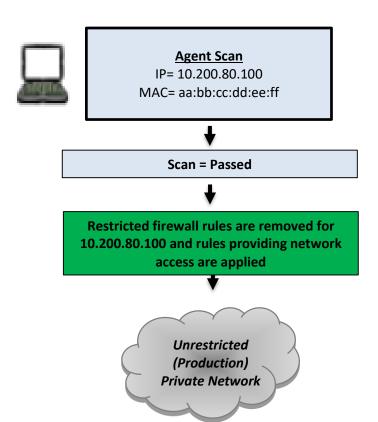
The following occurs when a device connects to a FortiGate VPN managed by FortiNAC:

- 1. The remote user authenticates using either IPSec or SSL VPN client processes.
- 2. FortiGate sends RADIUS authentication request to FortiNAC.
- 3. If authentication is successful, the FortiGate establishes a session and sends a syslog message to FortiNAC containing user, IP, and other session information.
- 4. FortiGate firewall rules exist to restrict all network access from the VPN interface and remote IP address range configured for VPN connections. The rules only allow access to FortiNAC isolation interface. DNS rules exist on the FortiNAC to resolve all queries to its isolation interface.
- 5. Devices without a FortiNAC agent: while restricted, all user HTTP requests are redirected to a VPN captive portal on FortiNAC. The portal page indicates that the user is currently restricted and, based upon administrator policy, can allow users to download and run a FortiNAC agent.

**Note**: Until a FortiNAC agent executes, all VPN sessions that satisfy the FortiGate firewall rules created for containment remain isolated. Devices that sense captive networks may trigger browsers while restricted.



- 6. Once an FortiNAC agent executes and successfully communicates with the FortiGate, FortiNAC correlates information from the agent with data from the FortiGate to determine the host and adapter being used for the connection. It then updates the connection status of the host/adapter and triggers policy lookup and FSSO updates.
- 7. If the host/adapter is compliant with all necessary policies, FortiNAC tag/group information is sent to the FortiGate using FSSO which affects which FortiGate firewall rules control the session.
- 8. On disconnect, the FortiGate sends syslog to notify FortiNAC of session termination.
- 9. The host connection is terminated in FortiNAC which triggers FSSO to update the FortiGate to remove any tag/group information.
- 10. Default VPN firewall rules once again become effective.



- RADIUS Server = FortiNAC
- IP Address Range = 10.200.80.100-10.200.80.200
- DNS Servers:
  - Primary= Production DNS IP
  - Secondary= FortiNAC eth1 VPN IP

# Requirements

#### **FortiNAC**

- Supported Engine Version: 8.7.2 or greater
- Recommended Engine Version: 8.8.8, 9.1.2 or greater
- Remote device must have either the FortiNAC Dissolvable or Persistent Agent
  - o Supported FortiNAC Agent Version: 5.2.3 or greater
  - o Recommended FortiNAC Agent Version: 5.2.6
  - Agent Supported Operating Systems:
    - Windows (not Windows CE)
    - MAC OS
    - Linux
    - Android

**Note**: FortiNAC doesn't have an app or agent for iOS. Therefore, iOS mobile devices cannot connect through VPN.

- Dissolvable Agent can be downloaded as part of the VPN connection process from the Captive Portal
- o Persistent Agent can also be downloaded from the Captive Portal or pre-installed
- Operating systems that cannot run a FortiNAC agent will always remain isolated when connecting to a VPN that is managed by FortiNAC
- o Remote device firewall settings must allow TCP 4568 (bi-directional) for agent communication with FortiNAC

#### **FortiGate**

- Supported Firmware Version: 6.0.5 or greater
- Recommended Firmware Version:
  - o 6.2: 6.2.8 or greater
  - o 7.0: (if using post-login banner) Requires FortiNAC 8.8.8, 9.1.2 or greater.
- SNMP community or account
- Administrator account
  - Visibility only: System read access to all VDOMs
  - o Control: System read/write access to all VDOMs
- VPN tunnel cannot be configured to use DHCP relay

## **Considerations**

- **NOTE**: When SSL VPN Settings are applied via the FortiGate UI, all existing SSL VPN connections are disconnected. Applying settings should be done during a Maintenance Window.
- Automated Captive Portal Detection: Devices that sense captive networks may trigger browsers during initial connection. To avoid this, automated captive portal detection must be disabled for VPN connections in FortiNAC. Instructions provided in section Disable Captive Network Assistant.
- **Split Tunnels**: Whether or not split tunnel (certain traffic doesn't go over tunnel) or full tunnel (all traffic goes over tunnel) is configured is dependent upon the customer requirements.
  - o If the Dissolvable Agent (DA) will be used, it is recommended to disable splittunneling for the VPN configured on the FortiGate. This ensures user's browser is automatically redirected to the URL where they can download the run-once agent.
  - FortiNAC validates endstation after the tunnel is established. In order to do that, initial access is restricted. Once confirmed, restricted access is lifted. In full tunnel implementations, there will be interruption on applications that are running prior to connecting.
- **Windows machines**: Recommended to disable browser popups on managed machines. See <u>Disable Windows Browser Popups</u> in the Appendix.
- Remote clients connecting to the network through a FortiNAC-managed VPN cannot be connected to a local network that is also being managed by FortiNAC within the same management domain.
- FortiGate can only support one FSSO agent sending tags for a specific endpoint IP address. If there are multiple agents, the FortiGate entries will be overwritten when other FSSO agents send information for the same endpoint IP. Therefore, the following should be done prior to integration:
  - Identify any other FSSO agents that provide logon information for the same endpoints FortiNAC would be managing through the FortiGate. For additional information, see section **Agent-based FSSO** in the FortiOS 6.0.0 Handbook (Tip: Open in New Tab):
    - $\underline{https://docs2.fortinet.com/document/fortigate/6.0.0/handbook/482937/agent-based-\underline{fsso}$
  - For those agents, logon events must be blocked. See related KB article Excluding IP addresses from FSSO logon events (Tip: Open in New Tab):
    - $\frac{https://community.fortinet.com/t5/FortiGate/Technical-Tip-Excluding-IP-addresses-from-FSSO-logon-events/ta-p/196270}{}$
  - Develop a plan to make the appropriate modifications to existing firewall policies to accommodate FortiNAC as the FSSO agent for the managed endpoint IP address scope.

# **Integration**

# **Configure FortiGate**

# **System Administrator Account**

A System Administrator account is used for SSH and REST API access on the FortiGate. To create or view user accounts, navigate to **System > Administrators**.

# **REST API Administrator Account (Optional)**

In FortiNAC version 8.8.3 and higher, a FortiGate REST API Administrator key can be used in addition to the System Administrator Account. The API key allows FortiNAC to bypass the need to authenticate every time it connects, improving performance.

- 1. Navigate to **System > Administrators**
- 2. Click Create New > REST API Admin.
- 3. Configure the settings using the table below

Username	
Comments	
Administrator Profile	(Read/Write access to all VDOM's)
Trusted Hosts	FortiNAC IP's to Trusted Hosts list (ip/mask)

- 4. Click **OK**. The New API key window opens.
- 5. Copy the key to the clipboard and click **Close**. Save the key for use in the FortiNAC configuration section.
- 6. Click OK.

#### **REST API**

REST API is required for communication with FortiNAC and must be configured. Verify the appropriate port is configured:

- 1. In the FortiGate UI, navigate to **System > Settings.**
- 2. Under **Administration Settings**, modify the **HTTPS port** as necessary (another service may already use 443).
- 3. Click **Apply** to save any modifications.

# **Address Objects**

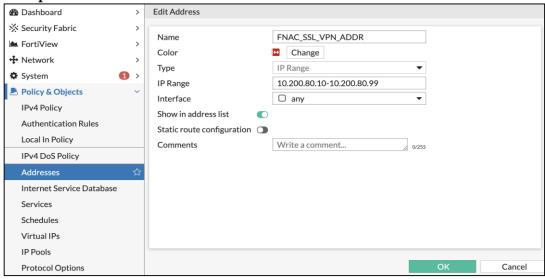
Via the UI or CLI, configure Address objects for the VPN IP addresses. **Note**: These addresses will be configured in FortiNAC Configuration Wizard and VPN Network Access Policies in later steps.

#### UI:

- 1. Navigate to **Policy & Objects > Addresses**
- 2. Select Create New > Address
- 3. Configure based on the entries in the table below. Click **OK** to save

Name	Address Object entry name
Туре	IP Range
Subnet/IP Range	Enter the IP Addresses for Start and End of
	the lease pool range for the VPN scope.
	Examples:
	VPN DHCP range (SSL): 10.200.80.10-
	10.200.80.99
	VPN DHCP range (IPSec): 10.200.80.100 –
	10.200.80.200
Interface	Any
Show in address list	enabled

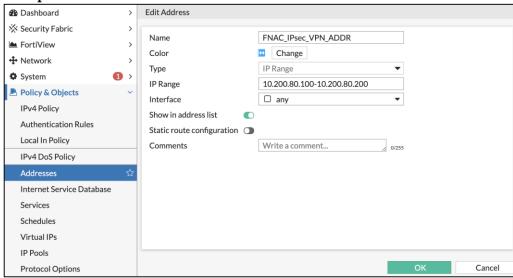
#### SSL UI Example





### SSL CLI Example

# **IPSec UI Example**



Name	Туре	Details	Interface	Visibility	Ref.
Address 1/17					
■ FNAC_IPsec_VPN_ADDR	IP Range	10.200.80.100 - 10.200.80.200		Visible	7

# **IPSec CLI Example**

```
config firewall address
  edit "FNAC_IPsec_VPN_ADDR" << Address Object name
    set uuid c27dd45c-4288-51ea-13c5-533055ae334b
    set type iprange << Type
    set color 18
    set start-ip 10.200.80.100 << Start of range
    set end-ip 10.200.80.200 << End of range
    next
end</pre>
```

#### **RADIUS Server**

Configure FortiGate to point RADIUS to FortiNAC when VPN clients connect.

Multiple VDOM/Split-Task VDOM: RADIUS settings must be configured for each VDOM sending RADIUS requests to FortiNAC.

#### UI:

- 1. Create a RADIUS server entry for FortiNAC. Navigate to **User & Device > RADIUS**Servers
- 2. Select Create New
- 3. Configure based on the entries in the table below. Click **OK** to save

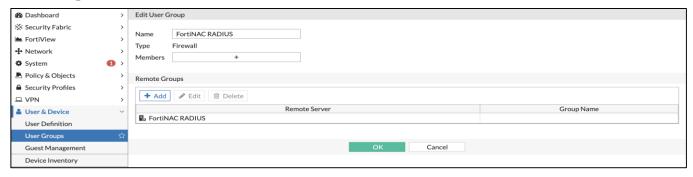
Name	RADIUS Server entry name
Authentication Method	Default or Specify
NAS IP	Modeled IP of FortiGate in FortiNAC - IP
	address used to communicate with the
	RADIUS server and used as NAS-IP-Address
	and Called-Station-ID attributes.
Primary Server – IP/Name	FortiNAC eth0 IP address (Primary Server IP
	if High Availability configuration)
Primary Server - Secret	RADIUS secret (must match secret in
	FortiNAC model)
Secondary Server - IP/Name	For High Availability FortiNAC configurations:
	Secondary Server FortiNAC eth0 IP address
Secondary Server - Secret	For High Availability FortiNAC configurations:
	RADIUS secret (must match secret in
	FortiNAC model)
Source IP	(Configured in CLI only) Modeled IP of
	FortiGate in FortiNAC - Ensures the RADIUS
	packets are sourced from the IP address
	managed by FortiNAC. FortiNAC drops
	RADIUS traffic sourced from any device that is
	not modeled in Topology.

- 4. Create a User Group containing the FortiNAC RADIUS server entry. Navigate to **User & Device > User Groups**
- 5. Select Create New
- 6. Configure based on the entries in the table below:

Name	User Group Name
Type	Firewall

- 7. Under Remote Groups click Add
- 8. From Remote Server drill-down menu select the FortiNAC RADIUS server entry and click **OK**. Click **OK** again to save

#### **UI Example**



9. In CLI, add the source IP address

#### **CLI Example**

```
config user radius
   edit "FortiNAC RADIUS" << User group
      set server "10.200.20.20" << Primary FortiNAC Server eth0 IP
      set secret ENC

G3ONVjYyxRXlalYv019/bcaQG90sjqxMlyfprVqwn9TBFNZqf+sXazBPLW6w4KTgHTTGQw0Zs6LA
FLqPQjFJo6NSmu0Uoqo+6JGgt1RE0mqg4aWp6AQGcKwnHsIOPiSJKwSf/hzVfbXN0Q8FdoVn/7fw
      set nas-ip "10.200.20.1" << IP of FortiGate model in FortiNAC
      set source-ip "10.200.20.1" << IP of FortiGate model in FortiNAC
      next
      end
      next
      end
      next
      end
      next
      end</pre>
```

# **Syslog Settings**

In the FortiGate CLI configure FortiNAC as a syslog server:

- Enable send logs to syslog
- Add the primary (Eth0) FortiNAC IP Address of the control server.
- Important: Source-IP setting must match IP address used to model the FortiGate in Topology
- Enable Event Logging and make sure that VPN activity event is selected.
- Log messages with ids of 0101039947 and 0101039948 (SSL), or 0101037129 and 0101037134 (IPSec) must be sent to FortiNAC.

**Note:** Care should be taken to avoid having the FortiGate send too many unnecessary log messages to FortiNAC. This can cause delays in message processing or even loss of messages.

#### **CLI Settings:**

#### FortiOS below 7.0

```
config log syslogd setting
    set status enable >> Send logs to syslog
    set server "10.200.20.20" >> FortiNAC eth0 IP address
    set source-ip "10.200.20.1". >> FortiGate IP address in FortiNAC Topology View
    set format csv
end

config log syslogd filter
    set filter "logid(0101039947,0101039948,0101037129,0101037134)" >> syslog ids
end

config log eventfilter
    set event enable >> Enable event logging
    set vpn enable >> Enable VPN activity event
end
```

# FortiOS 7.0 and above

```
config log syslogd setting
    set status enable >> Send logs to syslog
    set server "10.200.20.20" >> FortiNAC eth0 IP address
    set source-ip "10.200.20.1". >> FortiGate IP address in FortiNAC Topology View
    set format csv
end
config log syslogd filter
    config free-style
        edit 1
           set category event >> Event log type
           set filter "(logid 0101039947 0101039948 0101037129 0101037134)"
        next
    end
end
config log eventfilter
    set event enable >> Enable event logging
    set vpn enable >> Enable VPN activity event
end
```

Build VPN tunnel. Proceed to the appropriate section:

SSL VPN

**IPSec VPN** 

#### **SSL VPN**

**Important**: When SSL VPN Settings are applied, <u>all existing SSL VPN connections are disconnected</u>, <u>regardless of portal</u>. Applying SSL VPN Settings should be done during a Maintenance Window.

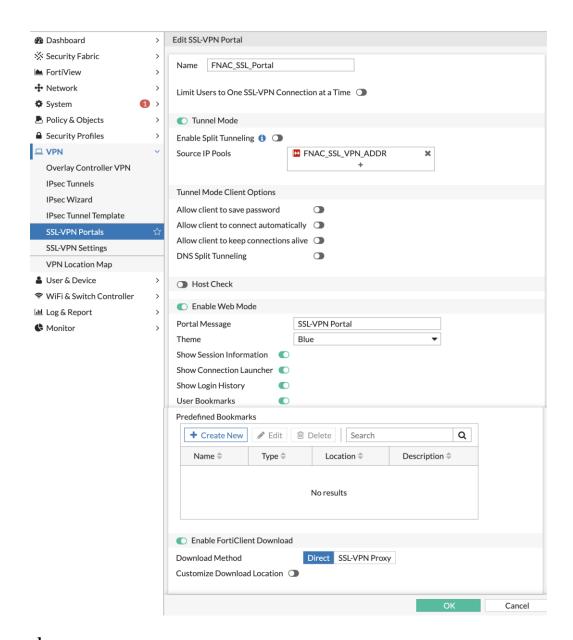
Configure the VPN portals and settings:

- Address Object(s) configured with the VPN scope(s) just created
- Production DNS server IP address for DNS Server #1
- FortiNAC's VPN interface address for DNS Server #2
- Domain Name for agent communication (required if agents are delivered through Captive Portal):
  - Must match the domain to be configured in the VPN scope of FortiNAC. FortiNAC only answers SRV queries from connecting agents sourced from this domain. See
     <u>DNS File Entry Descriptions</u> in the Appendix for details.
  - o If FortiNAC is managing multiple VPN scopes where agents are delivered through the portal, they must all use the same domain.
  - o Avoid using .local suffix. macOS and some Linux systems may have communication issues.

#### **VPN Portals**

UI

- 1. Navigate to **VPN > SSL-VPN Portals**
- 2. Configure using VPN IP address objects just configured
- 3. Click **OK** to save



# **CLI Example**

```
config vpn ssl web portal
    edit "FNAC_SSL_Portal"
        set tunnel-mode enable
        set web-mode enable
        set ip-pools "FNAC SSL VPN ADDR" >> Address Object
        set split-tunneling disable
        set dns-server1 10.200.20.50
                                        >> Production DNS
        set dns-server2 10.200.5.22
                                        >> FortiNAC ETH1 VPN Interface IP
        set dns-suffix "Internal-Lab.info" >> Set Domain Name as DNS-Suffix
        config bookmark-group
            edit "qui-bookmarks"
            next
        end
    next
end
```

#### **VPN Settings**

#### **Important:**

- Applying SSL VPN Settings disconnects <u>all existing SSL VPN connections</u> on the FortiGate. If there are VPN tunnels in production, this should be done during a Maintenance Window.
- VPN settings should be configured via CLI in order to apply them to the specific portal (UI configures *all* SSL portals).
- Domain Name for agent communication

```
config vpn ssl settings
    set ssl-min-proto-ver tls1-1
    set servercert "Fortinet Factory"
    set tunnel-ip-pools "FNAC SSL VPN ADDR"
    set dns-suffix "Internal-Lab.info" >> Set Domain Name as DNS-Suffix
    set dns-server1 10.200.20.50 >> Production DNS
    set dns-server2 10.200.5.22 >> FortiNAC ETH1 VPN Interface IP
    set port 4443
    set source-interface "wan1"
    set source-address "all"
    set source-address6 "all"
    set default-portal "full-access"
    config authentication-rule
        edit 2
            set groups "SSL-Users"
            set portal "full-access"
        next
        edit 3
            set groups "FortiNAC RADIUS" >> RADIUS server user group
            set portal "FNAC SSL Portal" >> Apply to "FNAC SSL Portal" only
        next
    end
end
```

Proceed to Configure FortiNAC.

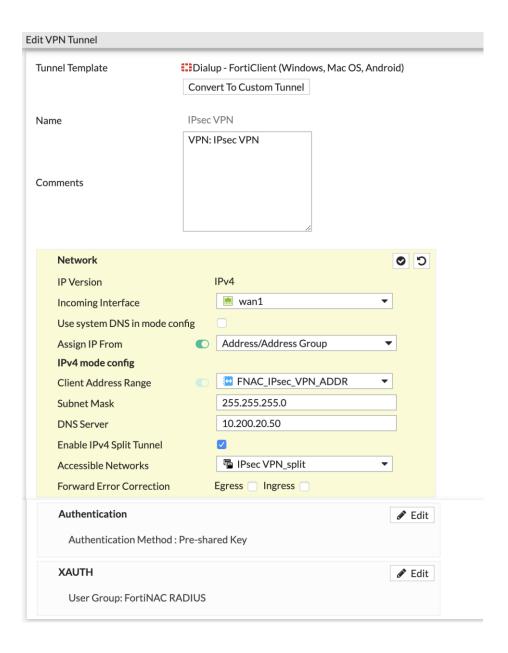
#### **IPSec VPN**

#### UI: VPN > IPsec Wizard

For instructions, refer to the following document (Tip: Open in New Tab): <a href="https://docs.fortinet.com/document/fortigate/6.0.0/cookbook/786021/configuring-the-ipsec-vpn">https://docs.fortinet.com/document/fortigate/6.0.0/cookbook/786021/configuring-the-ipsec-vpn</a>

- Use the VPN IP address objects previously configured
- Enter your production DNS server IP address for ipv4-dns-server1
- Add the FortiNAC RADIUS server User Group as the XAUTH User Group.

Note: CLI access may be required for additional tunnel customization as desired.



Login to the FortiGate CLI to complete configuration.

#### CLI:

Ensure the following is configured on the IP/Sec phase1 interface.

- DNS server IP's (primary= production server, secondary = FortiNAC VPN interface)
- Domain Name for agent communication. This must match the domain configured in the VPN scope in FortiNAC. In order for the FortiNAC agent installed on the remote endpoint to be able to locate the FortiNAC to talk to, the FortiGate must be configured with the domain used by the agent to look up FortiNAC. **NOTE:** If FortiNAC is managing multiple VPN scopes, they must all use the same domain.
- IP range to be managed by FortiNAC

**NOTE**: DHCP relay is not supported

See commands (in bold) below.

#### <u>IPsec CLI Example:</u>

```
config vpn ipsec phase1-interface
    edit "IPsec VPN"
       set type dynamic
        set interface "wan1"
        set mode aggressive
        set peertype any
        set net-device disable
        set mode-cfg enable >> In custom mode this is disabled by default
        set ipv4-dns-server1 10.200.20.50 >> Production DNS
        set ipv4-dns-server2 10.200.5.22 >> FortiNAC ETH1 VPN Interface IP
        set proposal aes128-sha256 aes256-sha256 aes128-sha1 aes256-sha1
        set dpd on-idle
        set comments "VPN: IPsec VPN"
        set wizard-type dialup-forticlient
        set xauthtype auto
        set authusrgrp "FortiNAC RADIUS"
        set assign-ip-from name >> Use IP range based on Address Object name
        set ipv4-netmask 255.255.255.0
        set ipv4-split-include "IPsec VPN split"
        set ipv4-name "FNAC IPsec VPN ADDR" >> Address Object name
        set domain "Internal-Lab.info" >> Set Domain Name as DNS-Suffix
        set save-password enable
        set psksecret ENC
ZsrbpXU3R3L9pTcwh061KMX+GSX4tcwqBovwbHjBZbWKOSiR0K8k4oUUJiXDiXoTOQ7qnKShHkdO
2xGKVQi30rjBP070R9WwBbTU5E+Jsp07yneNDeNX5wRNRucP02xkPaHulWBa07LeK47UixWtKN2M
xzPultjy06HX1291U7zyMx1Svzz4K5KTqlXhdkXtKIj4Nw==
        set dpd-retryinterval 60
   next
end
```

Proceed to Configure FortiNAC.

# Configure FortiNAC

The following items must be configured on the FortiNAC appliance:

- VPN Isolation interface (including DHCP scopes and domain name)
- Policy Based Routes
- RADIUS/LDAP Authentication
- FortiGate model creation/discovery
- FortiGate model configuration (RADIUS and back-end authentication)
- FSSO settings
- VPN Endpoint compliance policies
- VPN Network Access Configuration policies
- VPN logical network to tag/group mappings
- VPN Captive Portal Content

#### **Isolation Interfaces**

Configure the eth1 VPN isolation interface using Configuration Wizard.

- 1. Launch the Configuration Wizard by opening a browser and navigating to: https://<FortiNAC IP Address or hostname>:8443/configWizard
- 2. Enter the Configuration Wizard credentials.

```
User Name = config
```

Password = <configWizard password>

- 3. Click **OK** at the License Key prompt.
- 4. Click **OK** at the Download Documentation page.
- 5. On the left, click Virtual Private Network.
- 6. Click the checkbox for Virtual Private Network Interface eth1.
- 7. Configure the eth1 interface using the table below.

# Virtual Private Network Interface eth1

Interface IPv4 Address	IPv4 address for the VPN interface on eth1.
Mask	VPN interface subnet mask (IPv4).
IPv4 Gateway	Gateway IP address used by the VPN interface
Interface IPv6 Address (optional)	IPv6 address for the VPN interface on eth1.
Interface IPv6 Mask in CIDR notation	Subnet IPv6 mask for the VLAN interface in CIDR
(optional)	notation format (e.g., 64).
Interface IPv6 Gateway(optional)	IPv6 Gateway for the VLAN interface for eth1 when
	clients connect through this VLAN.

- 8. Under Virtual Private Network Scopes, click Add.
- 9. Configure using the table below.

Label	Desired name for VPN DHCP scope	
	Note: When setting up Layer 3 Network Configurations in the Configuration Wizard, labels of DHCP Scopes should not begin with any of these strings: "REG_", "REM_", "AUTH_", "DE_", "ISOL_", "VPN_", or "HUB_". These are reserved.	
Gateway	Default gateway for the client lease pool you are adding. Do not use the default gateway for eth1.	
Domain	Must match the domain value configured in the FortiGate.  NOTE:  • FortiNAC only answers SRV queries from connecting agents sourced from this domain. If FortiNAC is managing multiple VPN scopes, they must all use the same domain. See DNS File Entry Descriptions in the Appendix for details.  • OS X, iOS, and some Linux systems may have	
	communication issues if a .local suffix is used.	
Mask	Subnet mask for the default gateway.	

- 10. Under Lease Pools click Add.
- 11. Enter the IP Addresses for **Start** and **End** of the lease pool range for the VPN scope defined in the FortiGate Address Object.
- 12. Click **Add** to save.
- 13. Click Apply.
- 14. Repeat steps 10 13 for additional VPN scopes as needed

- 15. Click Summary when finished.
- 16. Review the data on the Summary View to confirm the configured settings.
- 17. Click **Apply**. The Configuration Wizard writes the data to the files on the appliances. This process may take several minutes to complete. When completed, the Results page appears.
- 18. Review the Results. Errors are noted at the top of the Results page.
- 19. Scroll down through the results and note errors or warnings. Make changes and apply them until a successful configuration is written.

#### Example values:

FortiNAC CA FQDN: Server01.Fortinet.com Eth0 (Management interface): 10.200.20.20

Registration interface: 10.200.5.20 Remediation interface: 10.200.5.21

VPN interface: 10.200.5.22

Eth1 GW: 10.200.5.1

VPN DHCP range (SSL): 10.200.80.10- 10.200.80.99 VPN DHCP range (IPSec): 10.200.80.100 – 10.200.80.200

20. After committing the changes in Configuration Wizard, run the command ifconfig in the FortiNAC CLI to identify the sub-interfaces assigned to the isolation networks. If separate Control and Application Servers, access the CLI of the Application Server.

#### > ifconfig

```
eth0: flags=4163<UP,BROADCAST,RUNNING,MULTICAST> mtu 1500
    inet 10.200.20.20 netmask 255.255.255.0 broadcast 10.200.20.255
```

```
eth1: flags=4163<UP,BROADCAST,RUNNING,MULTICAST> mtu 1500
    inet 10.200.5.20    netmask 255.255.255.0    broadcast 10.200.5.255
    inet6 fe80::20c:29ff:fe71:e423    prefixlen 64    scopeid 0x20<link>
    ether 00:0c:29:71:e4:23    txqueuelen 1000    (Ethernet)
```

```
eth1:1: flags=4163<UP,BROADCAST,RUNNING,MULTICAST> mtu 1500
    inet 10.200.5.21 netmask 255.255.255.0 broadcast 10.200.5.255
```

```
eth1:2: flags=4163<UP,BROADCAST,RUNNING,MULTICAST> mtu 1500
    inet 10.200.5.22 netmask 255.255.255.0 broadcast 10.200.5.255 << VPN</pre>
```

Proceed to Policy Based Routes.

# **Policy Based Routes**

Configure policy-based routing. Policy-based routing ensures traffic is transmitted out the same interface it was received. This allows FortiNAC agents to communicate to FortiNAC through both the management (eth0) or VPN sub-interface depending on whether the endpoint is isolated or not.

Policy-based routing is configured on FortiNAC using the command: **setupAdvancedRoute** which is run from a FortiNAC CLI. This must be done for both Primary and Secondary Servers in High Availability Configurations. For details on policy-based routing and the script used for configuration, see **Policy Based Routing** in the Appendix.

**Important**: If High Availability is configured, execute the steps outlined in sections **Isolation Interfaces** and **Policy Based Routes** on the Secondary Server and make the same modifications. Otherwise, VPN will not work should a failover occur.

- 1. Login to the CLI as root of the FortiNAC server (Application Server if separate Control and Application Servers)
- 2. Run the script

**Important:** The following instructions presume the script has not yet been run. If script has been run previously and are modifying or adding an interface, see <u>Appendix</u> for instructions.

- a. Type setupAdvancedRoute
- b. Type I to install
- c. Enter the gateway for each interface (eth0, eth1, etc) as prompted.
- 3. Once script completes, verify configuration. Type

#### ip rule show

There should now be a rule listed for each interface and sub-interface configured:

```
0: from all lookup local
10: from <eth0 IP address> lookup eth0
20: from <eth1 IP address> lookup eth1
30: from <eth1:1 IP address> lookup eth1:1
40: from <eth1:2 IP address> lookup eth1:2
32766: from all main
32767: from all default
```

#### Example:

```
>ip rule show
0: from all lookup local
10: from 10.200.20.20 lookup eth0
20: from 10.200.5.20 lookup eth1
30: from 10.200.5.21 lookup eth1:1
40: from 10.200.5.22 lookup eth1:2
32766: from all main
32767: from all default
```

4. Reboot appliance.

# **System Defined Uplink Count**

Ensure the System Defined Uplink Count value is larger than the maximum number of VPN clients that could be online at the same time. Otherwise, the VPN virtual port in FortiNAC could be changed to an uplink. All clients would then be marked as offline and the FSSO tags removed, affecting network access. For details on setting this value, see **System Defined Uplink Count** in section <a href="Network device">Network device</a> of the Administration Guide.

# **Authentication Server Settings**

To authenticate VPN network users, FortiNAC must have either a RADIUS server or a LDAP directory configured. If the desired authentication server is not already configured in FortiNAC, refer to the following sections in the Administration Guide for instructions (Tip: Right Click on the link and select **Open in New Tab**):

- Configure RADIUS settings
- Directory configuration
- Portal configuration Configure authentication credentials

#### **Add Device Model**

- 1. In the FortiNAC Administration UI, navigate to **Network Device > Topology.**
- 2. Discover or add the FortiGate using an IP address owned by the Management VDOM. Include the following:

**SNMP Settings:** SNMP v1 or v3 credentials used for device discovery and ARP collection/L3 polling

**CLI Settings:** Administrator account credentials used for API access.

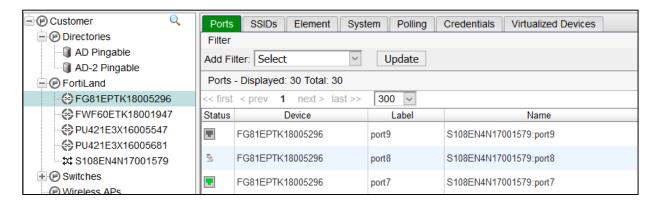
Instructions in the Administration Guide (Tip: Open in New Tab)

Single device: Add or modify a device

Multiple devices: **Discovery** 

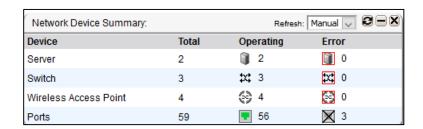
**Note:** If a "?" appears as the icon, then support needs to be added for that device. See KB article Options for Devices Unable to Be Modeled in Topology for instructions.

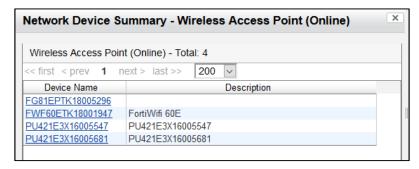
The FortiGate will display in Topology as a wireless device since it can act as a wireless controller. Device Type will show the part number.



Since the FortiGate displays as a wireless device, the Network Device Summary panel under

Bookmarks > Dashboard lists FortiGate models as Wireless Access Points. Clicking on the icon lists the devices.

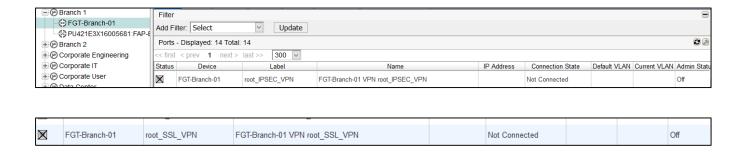




- 3. Once added, right click on the model and select **Resync Interfaces**. The ports will be listed under the **Ports** tab.
- 4. Enable L3 Polling. Right click on the model in the left panel and select **Group Membership**.
- 5. Check the box next to L3 Polling (IP $\rightarrow$ MAC) and click OK.
- 6. Click the **Polling** tab.
  - a. Check the box next to **L2 Hosts Polling**. If configuring Device Detection traps, set the **L2 (Hosts) Polling** value for 15 minutes.
  - b. Check the box next to L3 (IP $\rightarrow$ MAC) Polling.
  - c. Click Save.

Once the FortiGate is discovered, new VPN interfaces in the Ports view will appear. The new interface is created for the FortiGate device model with the name format:

<VDOM name>\_<IPSEC\_VPN or SSL\_VPN>



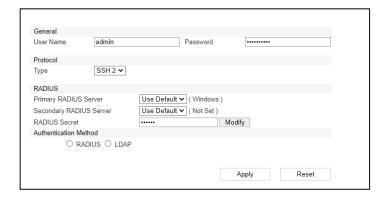
7. If utilizing the FortiGate REST API key (FortiNAC versions 8.8.3 and greater), login to the FortiNAC CLI as root and enter the following:

Device -ip <FortiGate model IP> -SetAttr -name APIToken -value <API Key>

# **FortiGate Device Model Configuration**

Must be configured for each VDOM sending RADIUS to FortiNAC (Multiple VDOM/Split-Task VDOM support requires FortiNAC version 8.8.8, 9.1.2 or greater).

1. Right-click on the new model and select **Model Configuration**.



- 2. **RADIUS**: Enter a value for the RADIUS secret. This must match the one entered on the FortiGate for the RADIUS server definition created for FortiNAC.
- 3. **Authentication Method**: Select authentication method to proxy VPN User authentication. Note: If neither method is selected, LDAP is used.

# **Logical Networks**

- 1. In the Administration UI, navigate to **Network Devices > Topology**.
- 2. Click the FortiGate device.
- 3. Under the **Virtualized Devices** tab, right-click the VDOM in which the VPN tunnel is configured and select **Model Configuration**.
- 4. Define the **Source IP Address**. This is the IP address the FortiGate Fabric Connector will use for communication over the Security Fabric. Required if the VPN tunnel is configured on a VDOM other than the one owning the IP address defined in the **Element** tab.
- 5. Associate Logical Network(s) to the Firewall Tags or Groups that will be sent to the FortiGate. The Tags/Groups will be imported to the FortiGate once the Security Fabric connection is completed in later steps.

Enter or choose the desired Firewall tag values or group entries to send to the FortiGate when the VPN client is identified.



For more details, refer to the below section in the Administration Guide (Tip: Open in New Tab): Logical networks

# **Security Fabric Communication**

FortiNAC must be configured as a security fabric connector on the FortiGate. Therefore, a few settings need to be configured in FortiNAC to prepare for the FortiGate to connect to it.

- 1. Navigate to System > Settings > System Communication > Fortinet FSSO Settings.
- 2. Select Enable FSSO Communication.
- 3. Leave the port set to 8000 unless it has been changed on the FortiGate.
- 4. Enter the password that will be used in the fabric connector definition on the FortiGate.



# **Captive Portal**

# **Develop Content**

Configure the settings and behavior of the portal pages to be presented to users when connecting to the VPN. The following Content Fields are listed under the VPN branch in Content Editor (System > Portal Configuration)

Content	Description
Index (Redirect)	Presented to user while NAC evaluates host to
	determine which page to display.
Download Page	The VPN Login page displayed to hosts that
	connect with user information available from
	the VPN device, but do not have an agent.
Profile Configuration Download	If the host matches a supplicant policy, this
	page will allow them to download the
	Supplicant Configuration. This is primarily
	used for Apple iOS devices as other devices will
	download the supplicant configuration via the
	Agent. Other devices that end up at this page
	will download the Agent.
Mobile Agent Download	A page presented to download the Agent from
	the relevant App store.
Instructions	Relates to the Download Page. Like other
	Login Forms, the optional instructions may be
	displayed inline in the download page or as a
	separate page opened from a link.
	"Instructions" option is selected in Download
	Page or User Login (In-line only) content.
User Login (In-line only)	Reached from VPN_Redirect when the user
	first hits the VPN context. If no user
	information can be found from the VPN device,
	then this login form is used.
Success	Host has successfully scanned and is released
	from isolation.

For more details, refer to the following section in the Administration Guide (Tip: Open in New Tab): **VPN Portal** 

#### **Using Multiple Captive Portals with VPN**

When Multiple Captive Portals are configured, Portal Policies are used to determine which portal is presented upon isolation. FortiNAC cannot properly determine the portal for VPN connections if the host does not have an Agent already installed. Therefore, the default portal should be used for VPN connections.

For more details, refer to the following section in the Administration Guide (Tip: Open in New Tab): **Portal Policies** 

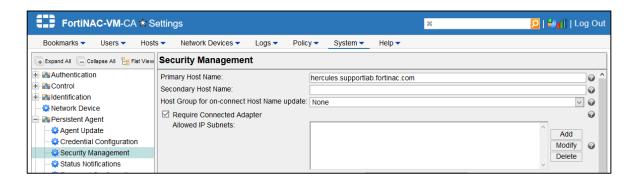
# **Persistent Agent Configuration**

If the Persistent Agent will not be used, skip this step and proceed to Default Endpoint Compliance Policy.

#### **VPN Communication Using Required Connected Adapter**

FortiNAC can be configured to only communicate with Persistent Agents connected to the local network. The option controlling this function is called **Require Connected Adapter**. FortiNAC is unable to determine the online status for VPN connections. To allow FortiNAC to communicate with agents over VPN when this option is enabled, additional configuration is required.

- 1. Navigate to System > Settings > Persistent Agent > Security Management.
- 2. Review the Require Connected Adapter setting.



- 3. If **Require Connected Adapter** checkbox is selected, proceed to step 4. Otherwise, this section can be skipped.
- 4. Click the **Add** button next to **Allowed IP Subnets**.
- 5. Specify the network used for the VPN IP Pool then click **OK**. This allows FortiNAC to communicate with agents from that network regardless of connection status.

Example:

IP Address: 10.200.80.0

CIDR/mask: 24

For more details, refer to the following section in the Administration Guide (Tip: Open in New Tab): Security Management

#### **Notification Messages**

By default, the agent will display messaging to the user informing them of their network status when connecting over VPN.

When end stations first connect, access is restricted and the agent displays:

"Network restrictions have been applied for this device"

Once FortiNAC has evaluated the end station and moved the IP address to the unrestricted network object group, the agent displays:

"Network restrictions have been lifted for this device"

These messages will display regardless of the **ClientStateEnabled** Persistent Agent setting. For more details, refer to the following section in the Administration Guide: For more information on this setting, see section **Persistent Agent Settings** in the Persistent Agent Deployment Guide (Tip: Open in New Tab): **Persistent Agent Deployment and Configuration** 

To disable the messaging see **Disable Persistent Agent Notifications** in the Appendix.

# **Disable Captive Network Assistant**

Devices that sense captive networks may trigger browsers because network connection is initially restricted.

#### iOS/macOS/Samsung Android

FortiNAC must not have Captive Network Assistant configured. This feature is disabled by default. If enabled, see section **Disable CNA (iOS/macOS/Samsung Android)** in the <u>Captive Networks Assistant</u> reference manual.

**Note**: This function is disabled for all portals for these operating systems.

#### **Windows**

By default, it is possible for Windows machines to automatically popup the default browser. Refer to the following article for more information:

 $\frac{https://docs.microsoft.com/en-us/troubleshoot/windows-client/networking/internet-explorer-edge-open-connect-corporate-public-network}{}$ 

The following options are available for disabling Windows Captive Portal Detection.

**Note**: These options are not necessary if only managed Windows machines are connecting and the Registry Key has been set as specified under Requirements.

**Option 1:** Prevent Captive Portal Detection (VPN Portal Only) for Windows The zones.vpn file can be modified through the appliance CLI.

Add the following domains to /bsc/siteConfiguration/named/zones.vpn: msftconnecttest.com msedge.net c-msedge.net

# Option 2: Prevent Captive Portal Detection (All Portals) for Windows

Add the following domains to the Allowed Domains List. For instructions on adding domains, see Add a domain in section Allowed Domains of the Administration Guide.

msftconnecttest.com

msedge.net

c-msedge.net

# **Default Endpoint Compliance Policy (Optional)**

Endpoint compliance is a feature set used to ensure hosts connecting to the network comply with network usage requirements. Create a default VPN Endpoint Compliance Policy to:

- Distribute an agent via captive portal for isolated machines that do not have an agent already installed. Note: If endpoints are expected to have an agent already installed prior to connecting, this function may not be required.
- Scan the machine to determine if security requirements are met (Anti-Virus programs, operating system, etc).

If these functions are not required, skip this step and proceed to Network Access Policies.

#### **Create a Security Scan**

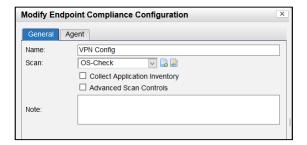
- 1. Navigate to **Policy > Policy Configuration**.
- 2. Under Endpoint Compliance click Scans.
- 3. Configure the scan to check for required programs and/or files. For more details, refer to the following section in the Administration Guide (Tip: Open in New Tab): Add or modify a scan

**Note:** Since a device remains in an isolated state until the scan completes, the complexity of the scan may introduce delays in the time it takes the remote user to complete the connection process.

#### **Create Endpoint Compliance Configuration**

Create an Endpoint Compliance Configuration to assign an agent and the security scan.

- 1. Under the **General** tab, select the scan created for the VPN connection.
- 2. For better performance, it is recommended to de-select Collect Application Inventory.



- 3. Click the **Agent** tab.
- 4. Select the agent type and version to provide to connecting computers that do not have an agent installed. There are three agent types:
  - **Persistent Agent (PA):** Installed on the user's PC and remains there, communicating with FortiNAC whenever the PC is on the network.

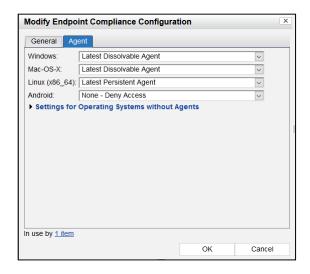
**Note:** It is recommended to enable the **Restrict Roaming** Persistent Agent setting when connecting over VPN managed by FortiNAC. For details on this setting, refer to section **Persistent Agent Settings** of the **Persistent Agent Configuration and Deployment** reference manual in the Fortinet Document Library.

• **Dissolvable Agent (DA):** Downloaded and installed every time the user connects to the network. After scanning the user's PC and reporting results to FortiNAC, the agent removes itself.

#### Note:

- It is recommended users are sent to the download location through DNS and URL redirection.
- It is recommended to disable split-tunneling for the VPN configured on the FortiGate. This ensures user's browser is automatically redirected to the URL where they can download the run-once agent.
- **Mobile Agent:** Installed on a handheld device running Android and remains there, communicating with FortiNAC whenever the device is on the network.

**Note:** Due to unsupported features by the vendor, mobile devices running iOS cannot connect through VPN.



For more details, refer to the following section in the Administration Guide (Tip: Open in New Tab): Add or modify a configuration

#### **Create User/Host Profile**

Configure the User/Host Profile for the Endpoint Compliance policy.

1. Create a new User/Host profile. See below for criteria options.

#### Persistent Agent

Required: Host [VPN Client: Yes]

**Optional:** Add other criteria as desired. Optionally with some other criteria to avoid undesired scanning of non-VPN offline hosts.

#### Dissolvable Agent

Required: Adapter [Connected: Offline]

**Optional:** 

Host [Persistent Agent: No]

Adapter [IP Address: <VPN IP subnets. Can use wildcard (\*)>]

**Important**: Do not include any other criteria when using the Dissolvable Agent. See related KB article for details.

#### 2. Click **OK**.

For more details, refer to the following section in the Administration Guide (Tip: Open in New Tab): **User/host profiles**.

#### **Create Endpoint Compliance Policy**

Create the Endpoint Compliance policy using the User/Host Profile and Endpoint Compliance Configuration. Once created, adjust ranking as appropriate. For more details, refer to the following section in the Administration Guide (Tip: Open in New Tab): Add or Modify a policy

#### **Network Access Policies**

Configure Network Access Policies for the IP address ranges used for VPN access. If multiple IP address ranges are used for different types of VPN access (SSL or IPSec), different policies can be created or they can be combined into a single policy.

#### **Configuration Steps**

- 1. Create a **User/Host Profile** with the following for each level of access (such as Staff and Executives):
  - IP scopes that correspond to the addresses used for the VPN types being managed

(Adapter Tab) IP Address: <VPN IP subnets>

- Other who/what/when information as appropriate
  - o Prevent at-risk hosts from connecting to VPN:

**Host [Security Status: Safe]** 

o Prevent disabled hosts from connecting to VPN:

Host [Access Status: Enabled]

o Alternatively, create Network Access Policy for just disabled or atrisk where they are sending a different tag for a different ACL.

Host [Security Status: At Risk]

**Host [Access Status: Disabled]** 

- 2. Choose an existing one for the desired VPN network to assign to VPN sessions.
- 3. Create a **Network Access Configuration** that references the Logical Network chosen for VPN sessions
- 4. Create a **Network Access Policy** that uses both the new VPN User/Host Profile and Network Access Configuration
- 5. Adjust the rank of the Network Access Policy as appropriate

For more details, refer to the following section in the Administration Guide (Tip: Open in New Tab): Network Access Policies

Proceed to Finalize Configuration.

## **Finalize Configuration**

### **Establish Security Fabric Connection with FortiGate**

Have both FortiGate and FortiNAC UI's open for the following steps.

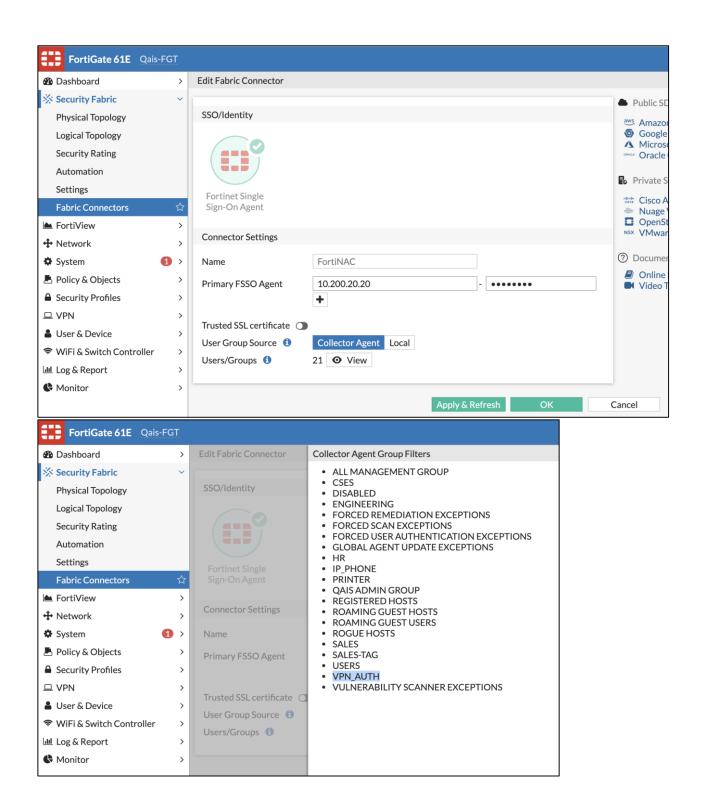
- 1. In the FortiGate UI under the VPN tunnel's VDOM
  - a. Navigate to Security Fabric > Fabric Connectors.
  - b. Enter IP address of primary FortiNAC interface (eth0).
  - c. Enter password used in FortiNAC for FSSO settings.
  - d. Click **OK** to save.
  - e. Right click on the new connector and select Edit.
  - f. Define the IP address the Fabric Connector will use for communicating with FortiNAC. If VPN is configured within the Management VDOM, enter the address used to model the FortiGate in Topology.

If FortiGate UI does not provide this option, configure via FortiGate CLI.

Commands

config user fsso
edit "<FSSO Connector name>"
set source-ip <FortiGate IP Address>

- 2. In the FortiNAC Administration UI
  - a. Navigate to **Network Devices > Topology**.
  - b. Click the FortiGate device.
  - c. Under the **Virtualized Devices** tab, right-click the VDOM the VPN tunnel is configured and select **Model Configuration**.
  - d. Define the **Source IP Address**. This must match the source IP entered in the previous step.
  - e. Click **Submit Query** at the bottom of the page.
- 3. In the FortiGate UI
  - a. Edit the Fabric Connector and click **Refresh**.
  - b. The FortiGate will read in all the FortiNAC Tags and user/host groups.
  - c. The FortiNAC Tags and user/host groups are now available for use within FortiGate User groups.

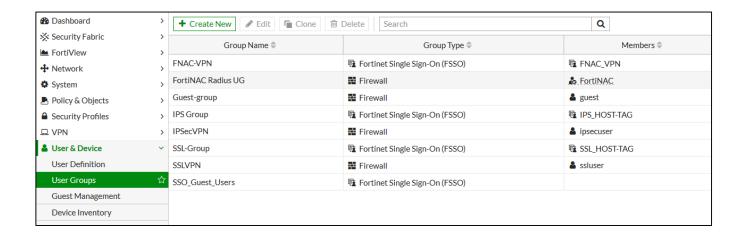


FortiOS versions prior to 6.2: Proceed to <u>Create User Group in FortiGate</u>
FortiOS versions 6.2 and later: Proceed to <u>Create FortiGate Firewall Policies</u>

### **Create User Group in FortiGate (Required for FortiOS versions prior to 6.2)**

### UI: User & Device > User Groups

Create a User Group for each of the imported FortiNAC groups that pertain to VPN (configured to map to the VPN logical network choice). These groups will be used within the FortiGate firewall policies that grant network access to VPN clients.



Proceed to <u>Create FortiGate Firewall Policies</u>.

### **Create FortiGate Firewall Policies**

Create firewall policies to:

- Allow network access to VPN clients authenticated by FortiNAC (authorized hosts).
- Restrict network access to all other VPN clients. They are considered untrusted.

#### Workflow:

- 1. When a client initially connects to the VPN tunnel, network access is restricted.
- 2. While restricted, FortiNAC answers all DNS queries. Limited network access is granted. The amount of network access allowed is dependent upon the organization's policies. For example, it may be necessary to allow clients to update antivirus programs. In which case, network access to the internet may be required. FortiNAC would control which domains are resolved to the actual IP address.
- 3. Once authenticated, clients match a FortiNAC Network Access Policy and a Logical Network is assigned. FortiNAC sends the group or tag associated with the Logical Network to the FortiGate.
- 4. The matching FortiGate firewall policy applies the appropriate network access.

#### Note:

- The following examples are for illustration purposes. It is up to the firewall administrator to configure their policies as appropriate to achieve the above goals.
- It is assumed the applicable components required for firewall policies have already been configured (such as network interfaces).

### UI: Policy & Objects > IPv4 Policy

### **Allow Network Access for Authorized Hosts**

Create Firewall policy to allow network access for authorized hosts:

• **Block** DNS (at a minimum) or all traffic to/from FortiNAC VPN Interface (Ensures DNS requests are forwarded to production DNS).

#### **Block DNS to FortiNAC**

Name	Name of Policy	
Incoming Interface (From)	Any	
Outgoing Interface (To)	FortiNAC VPN Isolation Network	
Source	VPN IP Address Object(s)	
	FSSO Group	
Destination	VPN Isolation Interface Address	
Schedule	Always	
Service	DNS or ALL	
Action	DENY	
Enable this policy	enable	

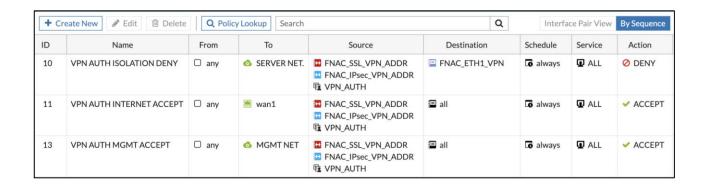
Allow traffic to/from the desired network destinations.

### Example

### Legend:

FNAC_SSL_VPN_ADDR	VPN IP Address Object (SSL)
FNAC_IPsec_VPN_ADDR	VPN IP Address Object (IPsec)
VPN_AUTH	FSSO Group sent by FortiNAC
SERVER NET	FortiNAC VPN Isolation Network
FNAC_ETH1_VPN	VPN Isolation Interface Address
wan1	Interface to internet
MGMT NET	Internal

- ID 10: Block VPN traffic from any network to FortiNAC VPN Interface
- ID 11: Allow VPN traffic from any interface out to the internet
- ID 13: Allow VPN traffic from any interface to the Management network



### **Restrict Network Access for Unauthorized Hosts**

Create policies for managed VPN connections to restrict network access for unauthorized hosts. These are the default policies used until a host is authenticated with FortiNAC.

 Allow traffic to/from FortiNAC VPN Interface (to ensure DNS requests are forwarded to FortiNAC)

Name	Name of policy	
Incoming Interface (From)	VPN Interface	
Outgoing Interface (To)	FortiNAC VPN Isolation Network	
	(Inside)	
Source	SSL_VPN Address Object & FortiNAC	
	RADIUS User group	
Destination	FortiNAC VPN Isolation Interface address	
Schedule	Always	
Service	All	
Action	ACCEPT	

• Block all other traffic.

### Example

Legend:

FNAC_SSL_VPN_ADDR	VPN IP Address Object (SSL)
FNAC_IPsec_VPN_ADDR	VPN IP Address Object (IPsec)
VPN_AUTH	FSSO Group sent by FortiNAC
SERVER NET	FortiNAC VPN Isolation Network
FNAC_ETH1_VPN	VPN Isolation Interface Address
wan1	Interface to internet
MGMT NET	Internal

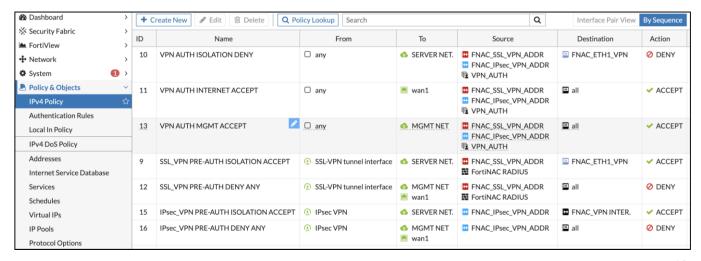
ID 9 & 15: Allow SSL and IPsec VPN traffic to the FortiNAC VPN eth1 interface ID 12 & 16: Block SSL and IPsec VPN traffic to all interfaces

9	SSL_VPN PRE-AUTH ISOLATION ACCEPT	SSL-VPN tunnel interface	SERVER NET.	FNAC_SSL_VPN_ADDR FortiNAC RADIUS	☐ FNAC_ETH1_VPN	✓ ACCEPT
12	SSL_VPN PRE-AUTH DENY ANY	SSL-VPN tunnel interface		<ul><li>■ FNAC_SSL_VPN_ADDR</li><li>■ FortiNAC RADIUS</li></ul>	<b>□</b> all	O DENY
15	IPsec_VPN PRE-AUTH ISOLATION ACCEPT		SERVER NET.	FNAC_IPsec_VPN_ADDR	FNAC_VPN INTER.	✓ ACCEPT
16	IPsec_VPN PRE-AUTH DENY ANY		MGMT NET	FNAC_IPsec_VPN_ADDR	<b>■</b> all	O DENY

Rank new policies in the following order:

- 1. Policies matching authenticated users (allowing regular network access)
- 2. Policies allowing traffic to FortiNAC eth1 (restricting network traffic).

If endpoint does not match a policy that permits regular network access (ID's 10, 11, 13), then endpoint is considered untrusted. Therefore, apply policies to restrict endpoint's network access to the FortiNAC Service Network (ID's 9, 12, 15 16).



### **Enable VPN Management for Existing FortiGate Models**

**Note**: If the FortiGate was modeled during the **Configure FortiNAC** section of this document, this step is not needed. Proceed to <u>Validate</u>.

The VPNManagedNetworks attribute is used to indicate whether VPN tunnel(s) should be managed by FortiNAC for a specific modeled device. The attribute is set on the FortiGate device model in the FortiNAC database.

Perform the following steps if the FortiGate was already modeled in Topology prior to the VPN integration:

- 1. In the FortiNAC Administration UI, navigate to **Network Devices > Topology**.
- 2. Select the FortiGate device model in the tree.
- 3. Right click and select Network Access/VLANs.
- 4. Click Read VLANs.

FortiNAC reviews the list of DNS Servers in the FortiGate's VPN configuration. If one of the DNS server IP's match one of the FortiNAC interface IP's, the VPN tunnel is considered to be managed. FortiNAC updates the FortiGate device model's VPNManagedNetworks attribute value.

This can be confirmed in the FortiNAC CLI using the command: device -ip <FortiGate IP>

Look for the attribute name VPNManagedNetworks.

### Example:

Name = VPNManagedNetworks value = FNAC\_SSL\_VPN\_ADDR << FortiGate address
Object Name used by VPN tunnel</pre>

Proceed to Validate.

# **Validate**

Using the VPN client, establish a connection and verify the following:

- 1. Host is assigned an IP address from the VPN address pools defined on the FortiGate and in Configuration Wizard.
- 2. If an agent is not already installed on the connecting host, depending on the VPN Endpoint Compliance Policy, the user may be prompted to download an agent. Without an agent, the VPN session will not be authorized by FortiNAC.
- 3. If agent is installed, the appropriate scan configured in the VPN Endpoint Compliance Policy is run.
- 4. Once the scan completes and passes, FortiNAC sends the FSSO tag/group values to the FortiGate which changes the firewall rules that match the VPN traffic from that point forward, and the host is granted access to the appropriate networks.

For unexpected behavior, see **Troubleshooting**.

# **Troubleshooting**

If experiencing problems with the VPN device and users managed by FortiNAC, check the following:

- 1. Proper route(s) are defined to send traffic to FortiNAC from the VPN device. This may include running the **setupAdvancedRoute** tool to create policy-based routes.
- 2. The remote IP assigned to the VPN session comes from the correct VPN pool on the FortiGate and the address scope is correctly defined for the VPN context on the FortiNAC appliance.
- 3. SNMP and CLI credentials are configured correctly on both FortiNAC and the VPN device to facilitate device discovery and FortiNAC/FortiGate communication.
- 4. The RADIUS secret is the same on the VPN device, the FortiNAC RADIUS server configuration and the FortiNAC model configuration for the VPN device. Ensure FortiNAC is authenticating the VPN sessions as they connect.
- 5. The FortiNAC Server or Control Server should always be able to communicate with the FortiGate via FSSO to set and remove tags/groups as appropriate.
- 6. Firewall policies and routes are defined to allow users on both restricted and non-restricted networks to access the FortiNAC VPN interface.
- 7. Endpoint compliance and Network access control policies are configured correctly on the FortiGate to match the VPN sessions being managed.
- 8. Logical Network to tag/group mappings are configured correctly on the FortiGate model in FortiNAC to cause the correct values to be sent to the FortiGate when the session is authorized.
- 9. Syslog messages are configured to be sent to FortiNAC. Log messages with ids of 0101039947 and 0101039948 (SSL), or 0101037129 and 0101037134 (IPSec) must be sent to FortiNAC.

### **Related KB Articles**

<u>Troubleshooting FortiGate VPN integrations</u>
<u>Unable to model FortiGate in High Availability mode</u>
RADIUS timeout during 2 Factor Authentication

# **Debugging**

### RADIUS activity:

CampusMgrDebug -name RadiusManager true

### Syslog activity:

CampusMgrDebug -name SyslogServer true

### FortiGate VPN specific:

CampusMgrDebug -name FortinetVPN true

### VPN activity

CampusMgrDebug -name RemoteAccess true

### Persistent Agent activity:

CampusMgrDebug -name PersistentAgent true

### Dissolvable Agent activity:

CampusMgrDebug -name AgentServer true

### Disable debugging:

CampusMgrDebug -name <debug name> false

### FortiNAC Network association to each FortiGate:

CampusMgrDebug -name DeviceInterface true

### SSO activity:

CampusMgrDebug -name SSOManager true

Note: Debugs disable automatically upon restart of FortiNAC control and management processes.

# **Appendix**

### **VPN Connection Process Details**

The following sequence describes the process for remote users that connect to the network through a FortiGate VPN when network access is controlled by FortiNAC.

- 1. A user starts their VPN client.
- 2. The user enters their user credentials required by the FortiClient or other VPN client. A connection request is sent to the FortiGate VPN device.
- 3. The FortiGate VPN device sends a RADIUS authentication request to FortiNAC containing the user credentials of the connecting client and requests authentication.
- 4. FortiNAC proxies the request to either a terminating RADIUS server or LDAP Server.
- 5. If the user is authenticated, FortiNAC returns an access accept response to the FortiGate VPN device and the user is allowed on the network.
- 6. When the user is authenticated, the FortiGate VPN device assigns the VPN connection an IP address, production and FortiNAC VPN DNS addresses, and DNS suffix information.
- 7. The default VPN firewall policies impose restrictions on the user's network access. The rules restrict the user's IP address from reaching anything other than FortiNAC and those sites designated by FortiNAC, such as for certificate validation or remediation.
- 8. The FortiGate VPN device sends FortiNAC a syslog message when the remote session is established.
- 9. FortiNAC parses the user and remote IP address of the new session from the syslog message.
- 10. All VPN Session DNS queries are redirected to the FortiNAC VPN captive portal, since the firewall polices are blocking access to production DNS. The user must already have or download and run an agent. The administrator can provide either the Persistent Agent or the Dissolvable Agent.
- 11. Once the user has run an agent, the agent locates and identifies an FortiNAC system to connect with using the DNS suffix information provided by the VPN client.
- 12. The agent obtains a scan policy from FortiNAC based on matching the VPN user/host profile and scans the user's machine. The agent then sends FortiNAC the machine information, including the MAC addresses of all its interfaces and the results of the scan.
- 13. Once FortiNAC has learned about the machine from the agent, it locates or creates a host to represent it and connects the host to the appropriate VPN interface on the FortiNAC model.
- 14. If the user's machine fails the scan, the host is marked at risk and redirected to a web page explaining why the scan failed. The user can correct the issue, such as having out of date virus definitions, and then rescan their machine. The user should disconnect from the VPN device and make corrections before reconnecting.
- 15. If the PC is not known to FortiNAC, it is registered either as a machine or to the authenticated user.
- 16. Once the machine is identified and connected in FortiNAC, it sends the FortiGate FSSO tag/group information appropriate to the FortiNAC Network Access configuration policy

and FortiGate logical network mappings. These tags/groups modify which firewall rules are applied to the session according to how the firewall policies on the FortiGate are configured.

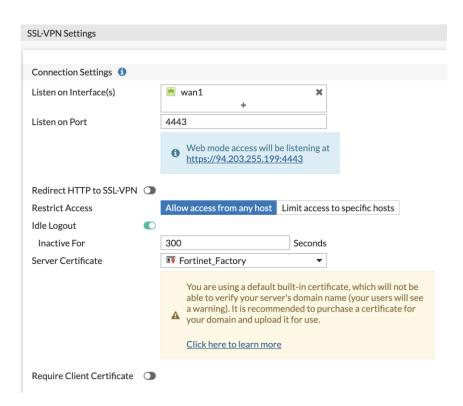
## **SSL VPN Settings (UI)**

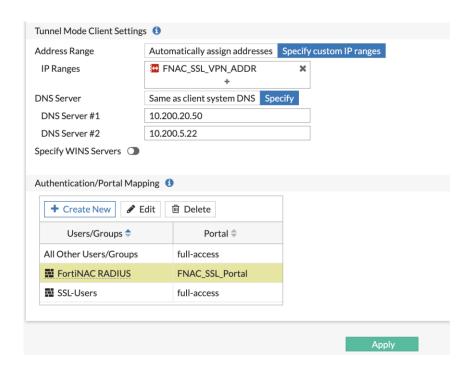
### **Important:**

- Applies SSL settings to <u>all</u> portals.
- When SSL VPN Settings are applied, all existing SSL VPN connections are disconnected. Applying settings should be done during a Maintenance Window.

### 4. Navigate to VPN > SSL-VPN Settings

- Enter production DNS server IP address for DNS Server #1
- Enter FortiNAC's VPN interface address for DNS Server #2
- Create an Authentication/Portal Mapping containing the FortiNAC RADIUS server User Group just created. Click **Apply** to save





## **DNS File Entry Descriptions**

/var/named/chroot/etc/domain.zone.vpn is used for managing DNS SRV records for agent communications over all VPN tunnels. This file is modified when the eth1 VPN isolation interface is configured/modified using Configuration Wizard. There is a domain.zone.\* file for each FortiNAC Service interface (Isolation, Registration, Remediation, etc). For more details, see <a href="DNS Server Configuration">DNS Server Configuration</a> in the Administration Guide.

```
> cat /var/named/chroot/etc/domain.zone.vpn
<...>
$ORIGIN example.com.
b. dns-sd. udp PTR @
lb. dns-sd. udp PTR @
networksentry. tcp PTR AgentConfig. networksentry. tcp
; Insert agent line here
; Needs to be here for BN OTHER HOSTNAME
AgentConfig. networksentry. tcp SRV 0 0 443 servername.domainname.com. << Mobile Agent SRV
                               TXT path=/vpn/agent/config
                               SRV 0 0 443 servername.domainname.com. << Dissolvable Agent
_networksentry._tcp
SRV response*
                               TXT path=/vpn/agent/config
bradfordagent._udp
                               SRV 0 0 4567 servername.domainname.com. << Persistent Agent
SRV response*
bradfordagent. tcp
                               SRV 0 0 4568 servername.domainname.com. << Persistent Agent
SRV response*
                                 A 172.16.99.6
*.example.com.
                         ΙN
; *.example.com.
                          IN
                                 AAAA BN VPN 6IP
```

\*Portal SSL Fully-Qualified Host Name configured in the UI under System > Settings > Security > Portal SSL

#### Example using Dissolvable Agent:

- 1. VPN isolation interface is configured and DHCP scope created with domain **example.com**.
- 2. Configuration Wizard writes **example.com** to the **\$ORIGIN** entry in **domain.zone.vpn** file
- 3. Endpoint connects to VPN tunnel and obtains DHCP information from VPN SERVER
- 4. Dissolvable Agent is downloaded from the Captive Portal and run
- 5. Agent sends SRV query for \_networksentry.\_tcp.example.com

- 6. Upon receipt of query, FortiNAC searches the domain.zone.\* files for a matching domain in the **\$ORIGIN** entry
- 7. Since domain **example.com** matches the entry in **domain.zone.vpn**, FortiNAC responds to the query with the priority (**0 0**), port (**443**) and server name (**servername.domainname.com**) as specified in the **\_networksentry.\_tcp** entry
- 8. Dissolvable Agent performs certificate check comparing **servername.domainname.com** to the Portal SSL Certificate securing **servername.domainname.com**

### **Policy Based Routing**

### Why it is Needed

Because VPN client IP addresses do not change when the network access changes, it is possible for traffic between agent and FortiNAC to drop due to asymmetric routes. By default, CentOS 7 drops asymmetrically routed packets before they leave the interface. If asymmetric traffic were to be allowed to transmit, the packet would most likely be dropped within the network.

### Example 1:

Default route = eth0

### Resulting behavior:

- Restricted (isolated) host communication over VPN would ingress **eth1** and egress **eth0**, resulting in an asymmetric route.
- Non-restricted (production) host communication over VPN would ingress eth0 and egress eth0.

#### Example 2:

Default route = eth0

Static route = eth1 for VPN network

### Resulting behavior:

- Restricted (isolated) host communication over VPN would ingress eth1 and egress eth1
- Non-restricted (production) host communication over VPN would ingress **eth0** and egress **eth1**, resulting in an asymmetric route.

Policy Based Routing is used to ensure FortiNAC responds to inbound traffic using the interface from which it was received.

#### How it Does it

Using a script, individual route tables are built for each FortiNAC interface (eth0, eth1. eth1:1, eth1:2, etc.). Each table contains routes for various networks to be used by the eth interface. If a packet is received on an interface, FortiNAC first looks for a route containing the source IP's network in the individual table. If no route for that network is found, FortiNAC looks at the main route table. IP rules determine the order used to lookup the tables.

### Example:

### Main Route Table

Destination	Gateway	Mask	Interface
0.0.0.0	10.10.200.1	0.0.0.0	Eth0
10.10.18.0	10.10.201.129	255.255.255.0	Eth1
10.10.19.0	10.10.201.129	255.255.255.0	Eth1:1

#### Eth0 Route Table

Destination	Gateway	Mask	Interface
0.0.0.0	10.10.200.1	0.0.0.0	Eth0
10.10.18.0	10.10.200.1	255.255.255.0	Eth0

10.10.19.0	10.10.200.1	255.255.255.0	Eth0
10.10.10.0	10.10.200.1	200.200.200.0	110110

#### **Eth1 Route Table**

Destination	Gateway	Mask	Interface
0.0.0.0	10.10.201.129	0.0.0.0	Eth1
10.10.18.0	10.10.201.129	255.255.255.0	Eth1
10.10.19.0	10.10.201.129	255.255.255.0	Eth1

### **Eth1:1 Route Table**

Destination	Gateway	Mask	Interface
0.0.0.0	10.10.201.129	0.0.0.0	Eth1:1
10.10.18.0	10.10.201.129	255.255.255.0	Eth1:1
10.10.19.0	10.10.201.129	255.255.255.0	Eth1:1

The files containing the route tables and ip rules for each configured interface are written to /etc/sysconfig/network-scripts/

Route files:

route-eth0

route-eth1

route-eth1:1

### Example

> cat route-eth0 default via 10.10.200.1 dev eth0 src 10.10.200.147 table eth0 10.10.200.0/24 dev eth0 proto kernel scope link src 10.10.200.147 table eth0

Rule files:

rule-eth0

rule-eth1

rule-eth1:1

### Example

> cat rule-eth0

from 10.10.200.147 lookup eth0 prio 10

### **Other Commands**

Display IP rules in effect and the order in which route tables will be read **ip rule show** 

Display routing table for a specific interface (table name = interface name)

### ip route show table

Example: ip route show table eth1

### **Modifying or Adding Interfaces After Script Has Run**

- 1. Run the script. Type setupAdvancedRoute
- 2. Type **U** to uninstall
- 3. Once uninstalled, re-run the script. Type **setupAdvancedRoute**
- 4. Type I to install
- 5. Once script completes, verify configuration. Type **ip rule show**

There should now be a rule listed for each interface and sub-interface configured:

```
0: from all lookup local
10: from <eth0 IP address> lookup eth0
20: from <eth1 IP address> lookup eth1
30: from <eth1:1 IP address> lookup eth1:1
40: from <eth1:2 IP address> lookup eth1:2
32766: from all main
32767: from all default
```

### Example:

```
>ip rule show
0: from all lookup local
10: from 10.200.20.20 lookup eth0
20: from 10.200.5.20 lookup eth1
30: from 10.200.5.21 lookup eth1:1
40: from 10.200.5.22 lookup eth1:2
32766: from all main
32767: from all default
```

- 6. Reboot appliance. Type shutdownNAC <wait 30 seconds> shutdownNAC -kill reboot
- 7. Proceed to Authentication Server Settings.

### **Disable Persistent Agent Notifications**

Login to the CLI as root and configure attributes specific to the FortiGate device model. Contact Support for assistance.

### All agent notifications when connecting over VPN

Disable: device -ip <FortiGate\_IP> -setAttr -name DisableClientTransitionMessages -value true Re-enable: device -ip <FortiGate\_IP> -setAttr -name DisableClientTransitionMessages -value false

#### Example:

device -ip 192.168.1.1 -setAttr -name DisableClientTransitionMessages -value true

### "Network restrictions have been applied for this device" notification

Disable: device -ip <FortiGate\_IP> -setAttr -name DisableRestrictMessageText -value true Re-enable: device -ip <FortiGate\_IP> -setAttr -name DisableRestrictMessageText -value false

### "Network restrictions have been lifted for this device" notification:

Disable: device -ip <FortiGate\_IP> -setAttr -name DisableClearMessageText -value true Re-enable: device -ip <FortiGate\_IP> -setAttr -name DisableClearMessageText -value false

Proceed to <u>Default Endpoint Compliance Policy</u>

# FSSO Groups on the SSL Interface (6.0.x Only)

1. Enable "Multiple Interface Policies" features under System->Feature Visibility

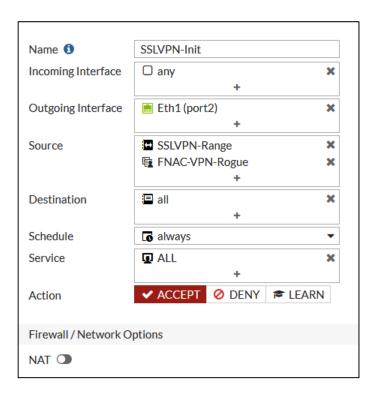
This allows an interface option called "all"



2. Create a new IP Address Range, using the SSLVPN range

**Note**: There is a range there by default but its tied to the SSLVPN Interface and can't be used with interface "all"

- 3. Create a new firewall Policy using:
  - a. Incoming Interface "any"
  - b. Outgoing interface to FortiNAC Eth1
  - c. Source is new SSLVPN IP Range and FortiNAC FSSO Group for Rogues
  - d. Destination could be refined to just FortiNAC Eth1 interface
  - e. Service could be refined to DNS, HTTPS, DHCP, Agent (4567/4568)



### **ARP Data Collection Prioritization**

ARP collection can be done via CLI, API and SNMP. If FortiNAC receives ARP data using more than one method, FortiNAC will update tables based upon following precedence:

- 1. CLI
- 2. API
- 3. SNMP

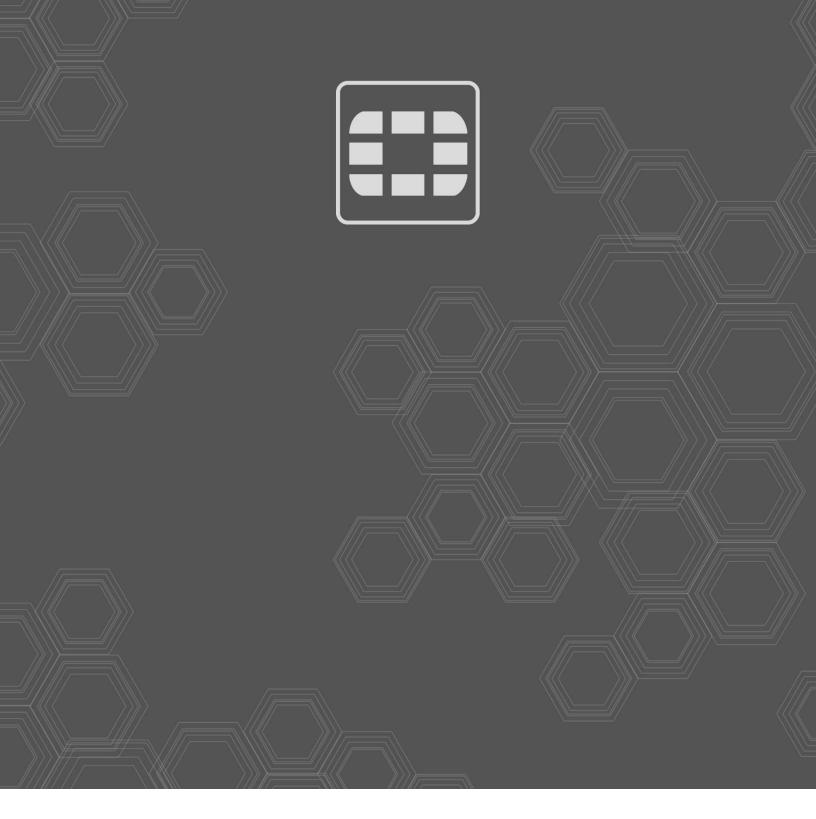
# **Disable Windows Browser Popups**

**Note**: Only applicable to machines with Persistent Agent installed via GPO or software management program.

Disable browser popups on managed Windows machines (recommended). When configuring registry keys for Persistent Agent settings, include this key to disable popups:

HKEY LOCAL MACHINE\SYSTEM\CurrentControlSet\Services\NlaSvc\Parameters\Internet\EnableActiveProbing

Key Type: DWORD Value: Decimal 0 (False)





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