

# Release Notes

## FortiSOAR Cloud 7.0.0



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FortiSOAR Cloud 7.0.0 Release Notes

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# Change Log

Date	Change Description
2021-06-05	Initial release of 7.0.0

# FortiSOAR Cloud 7.0.0 Release

FortiSOAR Cloud is a cloud-hosted Security Orchestration & Automated Response (SOAR) platform. It provides solutions for automating incident triaging & investigation; by seamlessly integrating with over 300+ security platforms resulting in faster responses, streamlined containment, and reduced mitigation times - from hours to seconds.

This document provides information about FortiSOAR Cloud version 7.0.0.



The recommended minimum screen resolution for the FortiSOAR Cloud GUI is 1920 x 1080. Please adjust the screen resolution accordingly. Otherwise, the GUI may not display properly.

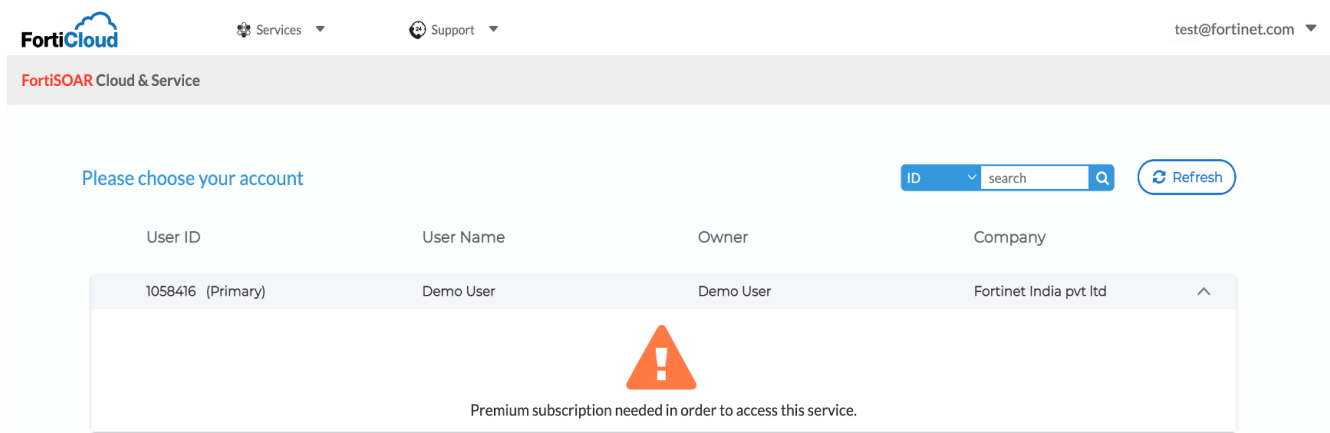
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## Special Notices

This section highlights some of the operational changes that administrators should be aware of in FortiSOAR Cloud version 7.0.0.

### FortiCloud Premium license

The FortiSOAR Cloud portal checks for the FortiCloud Premium license. If the FortiSOAR Cloud license is valid, but the FortiCloud Premium license is expired, a warning is displayed as shown in the following image:



To access the portal, renew the FortiCloud Premium license.

# Upgrade Information

You can upgrade FortiSOAR Cloud using the Cloud portal.

1. Log onto the FortiSOAR Cloud Portal and navigate to your FortiSOAR Cloud VM page:

The screenshot shows the FortiCloud portal interface. At the top, there's a navigation bar with 'FortiCloud', 'Services', 'Support', and a user profile 'test@fortinet.com'. Below this is a header 'FortiSOAR Cloud & Service'. The main content area is titled 'Please choose your account' and shows a table of accounts. The selected account is '1007046 (Primary)' with 'Test User' as the user name and owner, and 'Fortinet' as the company. Below the table, there are three circular progress indicators for resource usage: vCPU (8 vCPUs) at 3.4%, RAM (32 GB) at 31.6%, and Disk (1000 GB) at 0.1%. To the right, system metrics are listed: Serial Number: FSRCLDTM21090039, Expiration Date: 2022-02-14, Firmware Version: v7.0.0-build460, and Last updated on VM metrics: 2021-04-13 05:25:03 (UTC). At the bottom, there are buttons for 'Reboot', 'Snapshot', 'Revert', 'SSH', and 'Enter'.

2. To take a snapshot, click the **Snapshot** button.

**Important:** Before taking the snapshot, ensure that you stop all FortiSOAR services. You must stop all the services to avoid data corruption in the snapshot. To stop the services, SSH to your FortiSOAR instance from the portal and run the following command:

```
csadm services --stop
```

3. Once you have completed taking the snapshot, go to the console of your FortiSOAR Cloud VM by clicking the **SSH** button.
4. To upgrade your FortiSOAR Cloud, run the upgrade script as follows:

```
# sh upgrade-fortisoar-<version_number>.bin
OR
# chmod +x upgrade-fortisoar-<version_number>.bin
# ./upgrade-fortisoar-<version_number>.bin
```

For more information on the upgrade process, see the *FortiSOAR Upgrade Guide* in the [FortiSOAR Documentation Library](#).



In case the upgrade fails, collect the logs using the FortiSOAR UI. In the FortiSOAR UI, click the **FortiSOAR Version Number Build number** link to display the FortiSOAR dialog. Click the **Download Logs** link in the FortiSOAR dialog to download FortiSOAR logs. You can also use the `csadm log --collect` command to collect the logs.

Once you have collected the logs, revert the snapshot from the FortiCloud portal, and then open a support ticket with the logs attached so that Fortinet support can assist with the upgrade.

## Downgrading to previous versions

Downgrade to previous versions of FortiSOAR Cloud is not supported.

# Product Integration and Support

FortiSOAR Cloud version 7.0.0 supports the following item:

- Web browser support

## Web browser support

FortiSOAR Cloud version 7.0.0 supports the following web browsers:

- Chrome version 89.0.4389.114
- Firefox version 87.0
- Internet Explorer Edge version 89.0.774.68



## Limitations of FortiSOAR Cloud

- Only two SKUs are supported, one for the Enterprise edition and the other one for Multi-tenancy (master can be used for shared tenancy use cases only).
- High Availability (HA) is not supported. For HA, FortiCloud's intrinsic support will be leveraged.
- Only a single FortiSOAR Cloud VM is supported per FortiCare account.
- Upgrading FortiSOAR Cloud is a manual process as defined in the [Upgrade Information](#) chapter. Also, in case of an upgrade failure, the account owner needs to go to the FortiCloud portal and manually revert the snapshot.



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