

Getting Started

FortiAuthenticator Cloud 26.1.a



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Change Log

Date	Change Description
2026-01-06	Initial release.

Getting started with FortiAuthenticator Cloud

Planning

Plan FortiAuthenticator Cloud deployment by reviewing:

- [Requirements on page 5](#)
- [Licensing on page 5](#)
- [Learning more on page 6](#)

Requirements

Ensure the following requirements are met:

Requirement	Description
FortiCloud account	A FortiCloud account is required to access FortiAuthenticator Cloud.
Internet access	Required for accessing the FortiAuthenticator Cloud portal.
Browser	See Web browser support in the latest <i>FortiAuthenticator Cloud Release Notes</i> .

Licensing

FortiAuthenticator Cloud requires a subscription-based license.

See [SKUs](#) in the latest *FortiAuthenticator Cloud Administration Guide*.



A FortiAuthenticator Cloud license is valid for one year only, and must be activated within one year after the date of purchase.

Licenses that are not activated automatically expire one year after the date of purchase.

You can check the license details in the FortiCloud dashboard in *Services > Asset Management*.

Learning more

- [FortiAuthenticator Cloud documentation](#)
- [Fortinet Training and Certification](#)
- [FortiCloud](#)
- [4-D resources](#)

Activating

Activate FortiAuthenticator Cloud by completing the following

Creating a FortiCloud account

To create a FortiCloud account:

1. Go to [FortiCloud](#).
2. Click *Create Account* and follow instructions to create an account.

Registering your FortiAuthenticator Cloud license

After purchasing the FortiAuthenticator Cloud license, you will receive a registration code via email.

To register the FortiAuthenticator Cloud license:

1. While signed in to your FortiCloud account, go to *Services > Asset Management*, and click *Register Now*.
2. You should have received an email with your *Service Entitlement Summary* document.
The document includes the *Contract Registration Code*.
3. In the *Registration Code* field, enter *Contract Registration Code* from the *Service Entitlement Summary* document.
4. Continue the remaining instructions to register the FortiAuthenticator Cloud.
For more information, see [Registering assets](#) in the latest *Asset Management Administration Guide*.

Provisioning

Provision your FortiAuthenticator Cloud

To provision FortiAuthenticator Cloud:

1. Log in to the [FortiAuthenticator Cloud portal](#) with your FortiCloud account.
2. Authenticate using your FortiCloud credentials and complete the MFA.
3. Initial provisioning may take up to 5 minutes upon the first login.
4. Click *Login* to log in to the FortiAuthenticator Cloud instance.
5. Configure the following:
 - a. Admin users and permissions
 - b. Identity sources (LDAP, RADIUS, etc)
 - c. Authentication policies

For more information, see the standalone [FortiAuthenticator Administration Guide](#).



You can use the standalone [FortiAuthenticator Administration Guide](#) and [FortiAuthenticator REST API Solution Guide](#) for information about using FortiAuthenticator Cloud.



For information on the limitations of FortiAuthenticator Cloud, see the [Limitations of FortiAuthenticator Cloud](#) topic in the latest [FortiAuthenticator Cloud Administration Guide](#) on the [Fortinet Docs Library](#).

What's next

Service status

To check the FortiAuthenticator Cloud service status, click the *Service Status* button.

See *Service status* in the latest *FortiAuthenticator Cloud Administration Guide*.

Confirm your FortiAuthenticator Cloud release version

To confirm the FortiAuthenticator Cloud release version:

1. Log in to the FortiAuthenticator Cloud portal and check the FortiAuthenticator Cloud version in *Firmware Version*.



The screenshot shows the FortiAuthenticator Cloud portal interface. It displays the following information: FQDN: [redacted].fortitrustid.forticloud.com, Firmware Version: FACVMKVM v6.2, build1669 (GA), ID: [redacted], and Serial Number: FACCLD1M22000156. At the bottom left, there is a 'Login' button and a set of navigation icons.

Check what features are new in the *FortiAuthenticator Cloud Release Notes*.



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