



FortiMail - Release Notes

Version 6.2.3

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FortiMail 6.2.3 Release Notes

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Change Log

Date	Change Description
2020-01-23	Initial release.

Introduction

This document provides a list of new and changed features, upgrade instructions and caveats, resolved issues, and known issues in FortiMail 6.2.3 release, build 267.

Supported platforms

- FortiMail 60D
- FortiMail 200E
- FortiMail 200F
- FortiMail 400E
- FortiMail 400F
- FortiMail 900F
- FortiMail 1000D
- FortiMail 2000E
- FortiMail 3000E
- FortiMail 3200E
- FortiMail VM (VMware vSphere Hypervisor ESX/ESXi 5.0 and higher)
- FortiMail VM (Microsoft Hyper-V Server 2008 R2, 2012 and 2012 R2, 2016)
- FortiMail VM (KVM qemu 0.12.1 and higher)
- FortiMail VM (Citrix XenServer v5.6sp2, 6.0 and higher; Open Source XenServer 7.4 and higher)
- FortiMail VM (AWS BYOL and On-Demand)
- FortiMail VM (Azure BYOL and On-Demand)

What's new

There are no new features introduced in this patch release.

Special notices

This section highlights the special notices that should be taken into consideration before upgrading your platform.

TFTP firmware install

Using TFTP via the serial console to install firmware during system boot time will erase all current FortiMail configurations and replace them with factory default settings.

Monitor settings for the web UI

To view all objects in the web UI properly, Fortinet recommends setting your monitor to a screen resolution of at least 1280x1024.

Recommended browsers on desktop computers for administration and webmail access

- Internet Explorer 11 and Edge 42, 44
- Firefox 60.8 ESR, 68
- Safari 12
- Chrome 75

Recommended browsers for mobile devices for webmail access

- Official Safari browser for iOS 11, 12
- Official Google Chrome browser for Android 7.0 to 9.0

FortiSandbox support

- FortiSandbox 2.3 and above

SSH connection

For security reasons, starting from 5.4.2 release, FortiMail stopped supporting SSH connections with plain-text password authentication. Instead, challenge/response should be used.

Firmware upgrade and downgrade

Before any firmware upgrade or downgrade, save a copy of your FortiMail configuration by going to **Dashboard** > **Status** and click **Restore** in the **System Information** widget.

After any firmware upgrade or downgrade, if you are using the web UI, clear the browser cache prior to login on the FortiMail unit to ensure proper display of the web UI screens. Also go to verify that the build number and version number match the image loaded.

The antivirus signatures included with an image upgrade may be older than those currently available from the Fortinet FortiGuard Distribution Network (FDN). Fortinet recommends performing an immediate AV signature update as soon as possible.



Firmware downgrading is not recommended and not supported in general. Before downgrading, consult [Fortinet Technical Support](#) first.

Upgrade path

Any 4.x release older than **4.3.6** > **4.3.6** (build 540) > **5.2.3** (build 436) > **5.2.8** (build 467) > **5.3.10** (build 643) > **5.4.4** (build 714) (required for VMware install only) > **5.4.6** (build 725) > **6.0.5** (build 148) > **6.2.3** (build 267)

Firmware downgrade

Firmware downgrading is not recommended and not supported in general. If you need to perform a firmware downgrade, follow the procedure below.

1. Back up the 6.2.3 configuration.
2. Install the older image.
3. In the CLI, enter `execute factoryreset` to reset the FortiMail unit to factory defaults.
4. Configure the device IP address and other network settings.
5. Reload the backup configuration if needed.

Resolved issues

The resolved issues listed below do not list every bug that has been corrected with this release. For inquiries about a particular bug, please contact [Fortinet Customer Service & Support](#).

Antispam

Bug ID	Description
594525	When rewritten by URI click protection, some URLs may return a message "URI Protection: Invalid URI error".
600827	FortiGuard web filter detects URLs but ignores the exempt list.
603537	Certain zip archives cannot be decrypted.
605705	Entries in the impersonation database cannot be deleted when there are punctuations or special characters in the Display Name fields.
606438	Dynamic impersonation analysis does not match names with special characters.

Mail delivery

Bug ID	Description
602236	In transparent mode, FortiMail should send DSNs to the protected domain's configured server.

System

Bug ID	Description
603053	When upgrading from 6.0.x to 6.2.x releases, some archive account are lost.
599098	Incremental mail data backup does not work with SSH file system.
593096	Cloud compatible license file management improvement.
607008	In some cases, mailfilterd may cause high CPU usage.

Admin GUI and webmail

Bug ID	Description
603056	After 31 December 2019, older email dates are displayed as 2079 in webmail.

Log and report

Bug ID	Description
538398	When a report is generated multiple times with the same conditions, some values in the reports are not consistent.

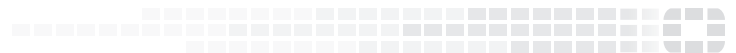
Known issues

The following table lists some minor known issues.

Bug ID	Description
307919	Webmail GUI for IBE users displays a paper clip for all email although the email has no attachments.
381511	IBE messages are not signed with DKIM although DKIM signing is enabled.
(No bug ID)	Due to more confining security restrictions imposed by the iOS system, email attachments included in IBE PUSH notification messages can no longer be opened properly on iOS devices running version 10 and up. Therefore, users cannot view the encrypted email messages on these iOS devices. Users should download and open the attachments on their PCs as a workaround.



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