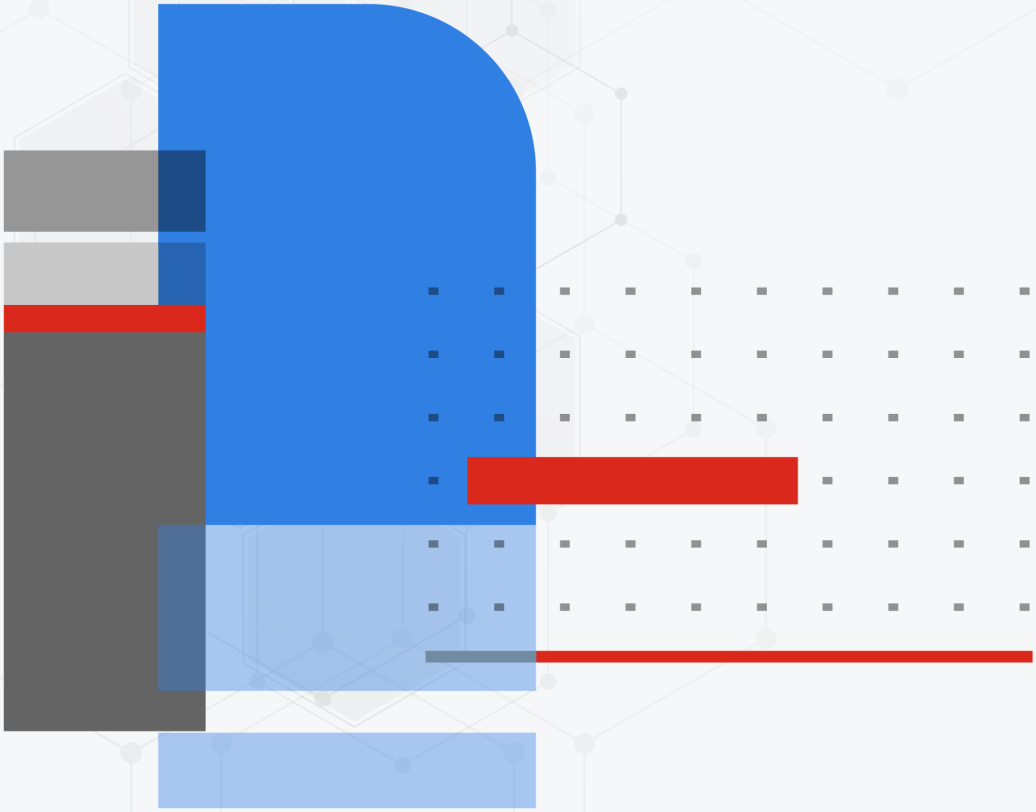
Release Notes

FortiGuest 2.2.1



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June 28, 2025
FortiGuest 2.2.1 Release Notes
70-1175130-221-20250628

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Change log

Date	Change description
2025-06-28	FortiGuest 2.2.1 release version.

About this Release

This release delivers key bug fixes.

Notes:

- For FortiEdgeCloud AP in standalone mode, you must configure the RADIUS type as FortiEdgecloud AP.
- Use the latest version of Smart Connect application with FortiGuest as it has important security enhancements. Older versions of Smart Connect app will no longer work with FortiGuest 1.3.1 onwards.
- Upgrade to current release of FortiGuest is supported only from version 1.2.0, 1.2.1, 1.2.2, 1.3.0, 1.3.1, 2.0.0, and 2.2.0.
- Password complexity requirements are not enabled for the CLI.
- FortiGuest supports only 132 timezones in contrast to the 416 timezones supported in the previous releases. Hence, after upgrade to the current version, if your timezone is not supported, then FortiGuest sets it to UTC.
- Only one of the four port interfaces can support DHCP configuration at a time.

Product Overview

FortiGuest is a complete provisioning, management, and reporting system that provides network access for guests, visitors, contractors, consultants, or customers. FortiGuest works along side wireless controllers (FortiGate), LAN switches, NAC systems, firewalls, and other network enforcement devices that provide captive portal and enforcement point for user/remote user access. When user accounts are created, they are stored within the built-in database on the FortiGuest server. When using this database, external network access devices can authenticate users against FortiGuest using the RADIUS protocol.

Product Integration and Support

This section describes the following support information for FortiGuest.

- FortiGuest GUI
- Captive Portal
- Virtual Appliance

FortiGuest GUI

The following table lists the latest tested devices and web browsers for FortiGuest GUI.

Browser/Device	Version
Apple iOS	18.x
Apple iPAD	18.x
Android	11, 12, 13, and 14
Google Chrome	129.0.6668.110(64-Bit)
Mozilla Firefox	134.0
Safari	17.5
Windows	10 (1809 and above)

Captive Portal

The following table lists the latest tested devices and web browsers for captive portal.

Browser/Device	Version
Apple iOS	18.x
Apple iPAD	18.x
Android	11, 12, 13, and 14
Google Chrome	129.0.6668.110 (64-Bit)
Mozilla Firefox	134
Safari	17.5
Windows	10 (1809 and above)

Smart Connect

The following table lists the latest tested devices and web browsers for Smart Connect.

Browser/Device	Version
Windows	10 and 11- Pro
Linux-Ubuntu	20.04, 22.04, and 24.04
iOS	18.1
macOS	14.5 (23F79-Sonoma)
Chromebook	129.0.6668.110 (64-Bit)
Android	11, 12, 13, and 14

Note: Browser versions not listed in this section may work correctly but Fortinet does not support them.

Virtual Appliance

The following virtual appliance system requirements apply to this release of FortiGuest.

Platform	Version
VMware ESXi	7.0.3 and above
Microsoft Hyper-V	Windows 10 and above
Linux KVM	1.5.3 and above
Nutanix	6.5.2 LTS
Proxmox	8.4.1 **Note**: The supported CPUs include Intel Core i5 and higher.

The following minimum hardware specifications required for virtual appliances.

- 8 core CPUs
- 8 GB memory
- 500 GB disk space

Resolved Issues

These issues are resolved in this release of FortiGuest.

Issue ID	Description
1154807	Users are able to exceed the 5MB data limit set by the 100N usage profile as FortiGuest does not send COA packets to FortiGate, requiring manual disconnection.
1155851	Users can successfully change their password on first login when **Require Password Change** is enabled by the admin. But when users attempt to change password post authentication, `System Error` message is displayed.
1161218	IDSNext sends FIAS commands encapsulated using `\x02` and `\x03` bytes. However, the FortiGuest IDS Connector incorrectly interprets these delimiters as `\xa0`, preventing proper handling of the commands.
1161248	The GUI displays only 100 users under both the **Authentication** and **Admin Users** sections, though more than 100 users are assigned for authentication in the Active Directory (AD) group.
1167220	The disconnect request username contains a hyphenated MAC address, but the corresponding access request username does not have hyphens.

Known Issues

The following is a known issue in this release of FortiGuest.

Issue ID	Description
1174658	Guests are unable to log in to the captive portal using their email address when **SMS at login/Expiry** is enabled in the Authorization Profile and no phone number is associated with their account. **Workaround** Disable the **SMS at login/Expiry** or make sure that a valid phone number with country code is associated with the user account.

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