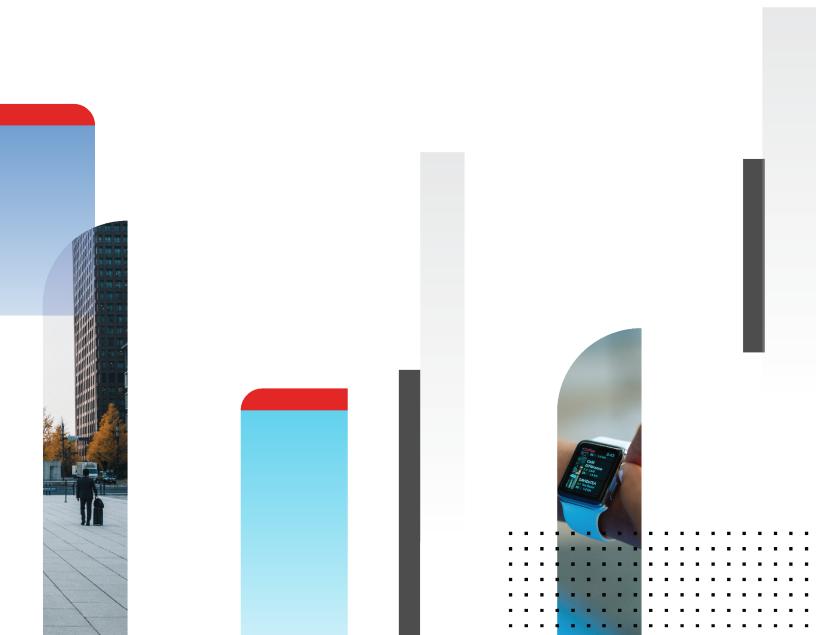# Release Notes

FortiFone FON-x80 Series 3.0.10

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Change log

Date	Change description
2021-09-29	Initial release of the FortiFone FON-x80 Series 3.0.10 Release Notes.

Introduction

This document provides a summary of support information, upgrade instructions, and resolution of known issues in this FortiFone FON-x80 Series version 3.0.10, build 192.

Supported platforms

FortiFone version 3.0.10, build 192 supports the following FortiFone IP phone models:

- FON-380
- FON-480

System requirements

The FortiFone FON-x80 Series version 3.0.10 requires the FortiVoice phone system version 6.0.7, 6.4.1 or later.

Upgrade information

To upgrade to FortiFone FON-x80 Series version 3.0.10, perform the following procedures:

Download the firmware image file

1. Go to the Fortinet Customer Service and Support website.
2. Log in to your existing account or register for an account.
3. Select **Support > Firmware Download**.
4. In **Select Product**, select **FortiFone**.
5. Click the **Download** tab.
6. Locate the firmware image file that you need to download.
7. To download the image file, go to the end of the row and click **HTTPS**.
8. Select to save the file and click **OK**.
9. Take note of the location where you saved the firmware image file on your computer.

Upgrade the FortiFone firmware

For details about upgrading the FortiFone firmware, see the Managed system > FortiFone firmware upgrades section in the FortiVoice Cookbook, for the applicable FortiVoice phone system version.

FortiFone FON-x80 Series 3.0.10 Release Notes
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What's new

FortiFone FON-x80 Series version 3.0.10 build 192 includes the following improvements and new features:

- Ability to reorganize soft keys (*Menu > Setting > General > Soft Key*).
- Incoming calls that go to voicemail are shown as *Received* in *History*.
- When entering an IP address, unnecessary punctuation characters are removed. For example, an asterisk (*) will input as a period (.).
- Addition of service assurance with FortiVoice Cloud to detect the loss of incoming RTP packets and re-INVITE the call and switch servers, if necessary, to maintain call quality.
- The bottom-right programmable key flashes when an appearance on another page has an incoming call.
- Improved log collection when uploading the diagnostic report to the FortiVoice Cloud support portal.
- Addition of ping and traceroute utilities using the web portal.
    - To access the ping utility, go to `https://<ip_address>/ping.html`
    - To access the traceroute utility, go to `https://<ip_address>/traceroute.html`
      Where `<ip_address>` is the IP address of the FON-x80 phone.

Resolved issues

The following issues have been fixed in FortiFone FON-x80 Series version 3.0.10 build 192. For inquires about a particular bug, contact Fortinet Customer Service and Support.

Bug ID	Description
737738	Unable to resolve the FQDN after a FON-480 upgrade from firmware 3.0.6 to 3.0.9.
745050	FON-380 is not taking the correct VLAN assignment by LLDP from FortiSwitch.
743561	FON-x80 phones that have Mute enabled when the phone disconnects will result in a one-way audio on the next call.
749522	Visual Voicemails are inaccessible and the Missed Call icon is not removed when checking the FON-x80 Call History.
745696	A blind transfer fails if it is invoked quickly after a target call is made.
747329	The FON-x80 DND soft key asks for the voicemail PIN.
747925	The Back key should not terminate calls.
739817	The FON-x80 phone fails to complete the phone provisioning process with the FortiVoice Cloud server.
745434	The Configuration status message box should automatically close after 10 seconds.
726679	The `execute traceroute <destination>` command is unsuccessful.
737975	Multicast groups that share the same port are wrongly shown in the GUI when any one of these groups get packets.
726774	Accessing the Contact > Directory tab after previously accessing Contact > Search > Dial causes the FON-x80 phone to display the *LDAP server not responding* message.
740457	Do not force the FON-x80 phone to display the Active Call page when the remote party hangs up.
701417	Bluetooth enhancements to address audio distortion.

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