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# **Change Log**

Date	Change Description
2022-08-04	Initial release.
2022-08-30	Updated Installing FortiPortal 7.0.1 on page 11.
2022-09-06	Update Hypervisor support on page 7.

## Introduction

FortiPortal is a self-service portal for FortiManager and a hosted security analytics management system for the FortiGate, FortiWifi, and FortiAP product lines. FortiPortal is available as a virtual machine (VM) software solution that can be deployed on a hosted services infrastructure. This allows enterprises and managed security service providers (MSSP) to build highly customized private cloud services for their customers.

This document provides information about FortiPortal version 7.0.1, build 0084. It includes the following sections:

- What's new on page 5
- System requirements on page 5
- · Product Integration and Support on page 6
- · Special Notices on page 9
- Installing FortiPortal 7.0.1 on page 11
- Upgrade Information on page 12
- Resolved Issues on page 13
- · Known Issues on page 14

## What's new

FortiPortal version 7.0.1, build 0084, is a patch release only. There are no new features and enhancements in this release. For more information, see Resolved Issues on page 13 and Known Issues on page 14.

## **System requirements**

FortiPortal version 7.0.1 minimum system requirements:

- 4 CPUs
- 16 GB RAM
- · 12 GB free disk space

# **Product Integration and Support**

FortiPortal 7.0.1 supports some FortiManager, FortiOS, FortiAnalyzer, FortiAnalyzer BigData, and FortiSandbox versions

This section contains the following topics:

- FortiManager, FortiOS, FortiAnalyzer, FortiAnalyzer BigData, and FortiSandbox supported versions on page 6
- Web browser support on page 8
- FortiPortal 7.0.1 software on page 8

# FortiManager, FortiOS, FortiAnalyzer, FortiAnalyzer BigData, and FortiSandbox supported versions

The FortiPortal self-service interface for MSSP customers uses the FortiManager API for FortiGate firewall policy and IPsec VPN configuration.

FortiPortal optionally connects FortiGate wireless controllers for wireless analytics.

FortiPortal allows users to view FortiAnalyzer reports assigned to the MSSP customer.

FortiPortal 7.0.1 supports the following product versions:

Product	Supported Versions	Recommended Version
FortiAnalyzer	• 7.0.1 to 7.0.3 • 6.4.1 to 6.4.8	7.0.3
FortiAnalyzer BigData	• 7.0.x	7.0.2
FortiManager	• 7.0.1 to 7.0.4 • 6.4.1 to 6.4.8	7.0.3
FortiOS	FortiOS support is determine FortiManager and FortiAnaly FortiPortal supports specific and FortiAnalyzer, and Fortil support specific versions of F	versions of FortiManager Manager and FortiAnalyzer
	For supported FortiOS versions, refer to the release notes for the supported FortiManager and FortiAnalyzer versions on the Fortinet Docs Library.	
FortiSandbox	• 3.0.2	3.0.2



You must ensure that the FortiManager and the FortiAnalyzer user accounts (that you created for FortiPortal) have *Remote Procedure Call (RPC)* set to *read-write*. In previous FortiManager-FortiAnalyzer releases, RPC was enabled by default. FortiManager-FortiAnalyzer version 5.2.3 introduced a new setting that you might need to configure as follows:

#### Also see:

- ADOM supported versions on page 7
- Additional compatibility resources on page 7
- Hypervisor support on page 7

## **ADOM** supported versions

FortiPortal 7.0.1 supports the following FortiManager ADOM versions:

Product	Supported FortiManger	Supported ADOM Versions	
	Versions	7.0	6.4
FortiManager	7.0.1 to 7.0.4	<b>√</b>	<b>√</b>
	6.4.1 to 6.4.8		<b>✓</b>

## Additional compatibility resources

Refer to the FortiOS, FortiManager, and FortiAnalyzer release notes on the Fortinet Docs Library for detailed compatibility information.

## **Hypervisor support**

The following hypervisor platforms are supported:

VMware ESX Server versions 6.0, 6.5, 6.7, and 7.0

## Web browser support

The following web browsers are supported:

- Microsoft Internet Explorer (IE) Version 11
- Mozilla Firefox (up to) Version 103
- Google Chrome Version 103



Other (versions of the) browsers might also function but are not fully supported in this release.

## FortiPortal 7.0.1 software

FortiPortal is delivered as a virtual machine for the VMware hypervisor.

#### To download the image files:

- 1. Log in to the Fortinet Customer Service and Support website at https://support.fortinet.com/.
- 2. Go to Download > Firmware Images.
- **3.** In the *Select Product* list, select *FortiPortal*. The *Release Notes* tab for FortiPortal is displayed.
- 4. Click the Download tab.

The Image File Path and Image Folders/Files sections are displayed.

- **5.** In the *Image Folders/Files* section, go to v7.00 > 7.0 > 7.0.1.
- **6.** Download the image files for VMWare:
  - FPC\_VM64-v7.0.1-build0084-release-portal.ova

Detailed installation instructions are included in the FortiPortal Administration Guide on the Fortinet Docs Library.

# **Special Notices**

This section contains the following:

- Special Characters with Site Name on page 9
- Supported FortiManager API Endpoints on page 9
- · Requirements for Run Reports on page 10
- Limitations with Scalable Cluster on page 10

## **Special Characters with Site Name**

When a site name contain special characters, FortiPortal may fail to display the policy page and install policy changes to FortiManager.

## **Supported FortiManager API Endpoints**

The following FortiManager API configuration endpoints are supported by FortiPortal.

Policy & Object endpoints	dvnamic/interface
FUILV & ODIECT ETIUDUTIUS	uviiaiiiio/iiileiiace

spamfilter/profile webfilter/profile dlp/sensor antivirus/profile ips/sensor

webfilter/ftgd-local-cat webfilter/ftgd-local-rating

application/list firewall/address firewall/addrgrp

firewall/schedule/onetime firewall/schedule/recurring firewall/service/custom firewall/service/group

firewall/vip firewall/vipgrp firewall/ippool user/local user/group firewall/policy reinstall/package

revision

Device Manager endpoints	vpn/ipsec/phase1-interface vpn/ipsec/phase2-interface
	router/static

## **Requirements for Run Reports**

To successfully run a report in FortiPortal, the following requirements must be met:

- 1. All FortiAnalyzer units on FortiPortal must have a version higher than 6.4.2.
- 2. All the devices within a site must belong to the same ADOM on the same FortiAnalyzer.

## **Limitations with Scalable Cluster**

Due to known technical limitations, FortiPortal Scalable Cluster is subject to the following caveats:

- When the primary unit is down, it may take several minutes before the cluster resumes responding.
- When joining multiple secondary units to a cluster, please join the units in sequential order.
- When multiple units are shutdown, please power-on units in sequential order when resuming service.

## Installing FortiPortal 7.0.1

#### To install FortiPortal 7.0.1:

1. Deploy the VMware FortiPortal image file on a hypervisor.



Make sure the network interface is connected to a reachable network adapter.

2. Once the FortiPortal instance is booted up, log in with the default username admin and password portal1234. You can change the password by entering the following commands in the CLI console:

```
config system admin user
edit admin
set password
Old password: xxxxxx
New password: yyyyyy
Retype password: yyyyyy
end
```

3. In the CLI console, enter the following commands to configure the IP address for the instance:

```
config system interface
  edit port1
    set ip x.x.x.x/x.x.x
end
```

4. In the CLI console, enter the following commands to configure the default route for the instance:

```
config system route
  edit 1
    set device port1
    set gateway x.x.x.x
end
```

5. Optionally, in the CLI console, enter the following commands to configure the DNS for the instance:

```
config system dns
  set primary x.x.x.x
  set secondary y.y.y.y
end
```

6. Optionally, in the CLI console, enter the following commands to configure the NTP for the instance:

```
config system ntp
  config ntpserver
  edit 1
    set server x.x.x.x or <hostname>
  end
```

7. Connect to FortiPortal via the web interface using the configured IP address. The default web login username and password are spuser and test12345, respectively. Upon login, you may change the web login credential.



The login credentials are separated between web UI and console/SSH.

# **Upgrade Information**

You can upgrade from FortiPortal 7.0.0 to 7.0.1.



Upgrading FortiPortal 6.0.x and below to 7.0.x is not supported yet.

To upgrade FortiPortal to the latest version, Back up FortiPortal configuration on page 12 and then Upgrade FortiPortal on page 12.

## **Back up FortiPortal configuration**

#### To back up FortiPortal configuration:

- 1. Go to Dashboard.
- 2. In the System Information pane, select the System Backup (□) icon in System Configuration to save a backup file onto the local computer.

## **Upgrade FortiPortal**

#### To upgrade FortiPortal:

- 1. Go to Dashboard.
- 2. In System Information pane, select the icon (■) in Version.
- 3. In the Firmware Management pane, select Choose File and locate the firmware image on your local computer.
- 4. Select Upload.



Uploading a firmware image requires sufficient network bandwidth.

The firmware image uploads from your local computer to the FortiPortal, which will then reboot.



Do not log in until FortiPortal has completely restarted.

# Resolved Issues

The following issues have been fixed in 7.0.1. For inquires about a particular bug, please contact Customer Service & Support.

Bug ID	Description
765816	Increased memory size to 16 GB.
748739	<ul><li>User may not be able to configure the remote syslog server.</li><li>Log files may not be rolling.</li></ul>

# **Known Issues**

The following issues have been identified in FortiPortal 7.0.1. For inquires about a particular bug or to report a bug, please contact Customer Service & Support.

Bug ID	Description
788989	Session timeout may not function correctly.
806414	The top 10 charts may display only top 5 entries in <i>Insight</i> > <i>Health</i> .
809079	Types LDAP, Radius, and TACACS+ might be missing in User object.
817026	VIP/VIP Groups may show up in "IPv4 Detination Address" dropdown when user is editing a policy.
817455	The detailed content of the change may not be available in Audit log.
817796	When user tries to edit an address, the "Static route configuration" may be shown as disabled with FortiManager 7.0.4.
818750	Sorting by "VLAN" may not work correctly in Switch Monitoring > Clients page.
819143	No audit log may be generated for SD-WAN templates related changes.
819964	User may not be able to run reports onFortiPortal with FortiAnalyzer 7.0.4.
821517	The signature list in IPS profile may not be updating accordingly if user changes severity/target/protocol.
822563	When the primary node in an HA cluster is down, operations may be slow.



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