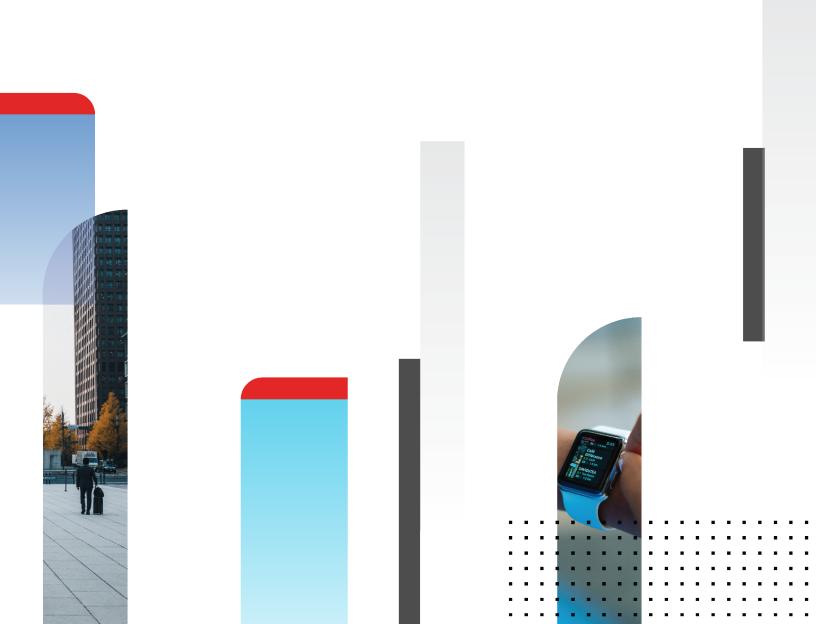


Azure Guide

FortiSandbox 4.2.0



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April 12, 2022 FortiSandbox 4.2.0 Azure Guide 34-420-757791-20220412

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Overview

Fortinet's FortiSandbox on Azure enables organizations to defend against advanced threats in the cloud. It works with network, email, endpoint, and other security measures, or as an extension of on-premise security architecture to leverage scale with complete control.

FortiSandbox is available on the Azure Marketplace.

You can install FortiSandbox on Azure as a standalone zero-day threat prevention or you can configure it to work with your existing FortiGate, FortiMail, or FortiWeb Azure instances to identify malicious and suspicious files, ransomware, and network threats.

You can create custom VMs using pre-configured VMs, your own ISO image, or Red Hat VMs on VirtualBox. For more information, contact Fortinet Customer Service & Support.

Deployment models

You can configure your FortiSandbox VM on Azure using a basic or advanced deployment model.

FortiSandbox VM basic deployment model

The FortiSandbox basic deployment model is the fastest and easiest way to deploy a FortiSandbox VM on Azure. Basic deployment uses the Azure setup wizard to guide you through the setup process with step-by-step instructions. Deployment takes approximately 20 minutes.

Advantages

- A single setup wizard page where you can enter all the information for launching a FortiSandbox VM.
- Only simple information is required: resource group name, VM name, VM region, VM size, username, and your SSH key or user password.
- The setup wizard automatically creates and deploys resources such as storage account, virtual network, network interface, public IP address, and the virtual machine instance.

Limitations

- The FortiSandbox VM is created with only one network interface.
 - HA features require at least two network interfaces.
 - If you want to add a second network interface, you must shut down the VM and then manually create and attach the new network interface.
- · Supports sandboxing analysis using Windows Cloud VMs only.
- · Does not support custom Windows VMs.

FortiSandbox VM advanced deployment model

To use the advanced features of the FortiSandbox VM including custom VMs and HA features, use the advanced deployment model. Advanced deployment requires you to manually create all the resources you need. This model is recommended for people who have experience working with Azure and the cloud. Deployment takes approximately one hour.

To use custom VMs, including pre-configured VMs, your own ISO image, or Red Hat VMs on VirtualBox, contact Fortinet Customer Service & Support.

Advantages

- Gives you full control to customize the resources required to deploy the VM.
- · Supports custom Windows VMs.
- Supports HA features.

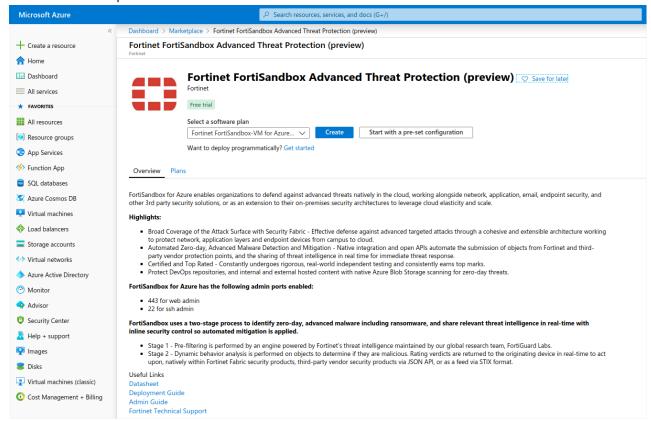
Limitations

- · Takes longer to deploy.
- Requires advanced knowledge of deploying VMs in Azure.
- · Must deploy all components manually in Azure.
- Must follow instructions carefully for a successful deployment.

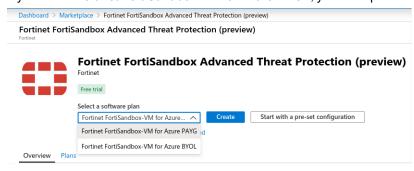
Deploying FortiSandbox VM on Azure (Basic)

To deploy FortiSandbox VM on Azure with Windows Cloud VMs:

1. Go to Azure Marketplace and search for Fortinet FortiSandbox.

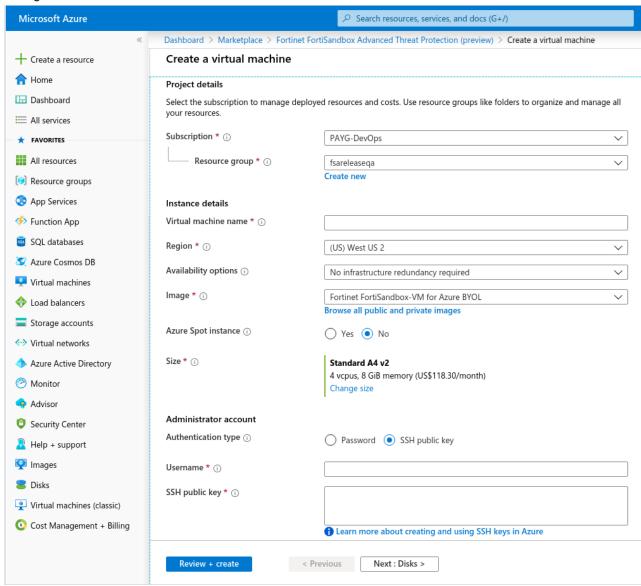


Select a software plan and then click *Create* to start the setup wizard.
 If you select *Fortinet FortiSandbox-VM for Azure BYOL*, you must provide your own licenses.



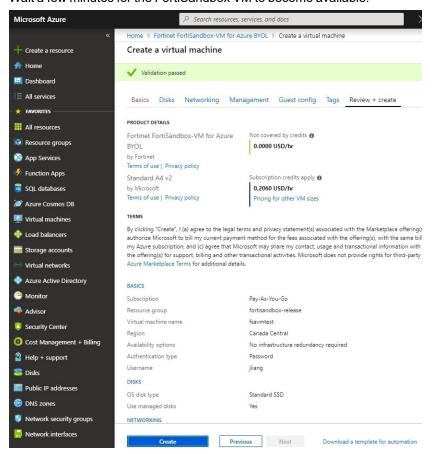
3. In the setup wizard, click *Create*.

4. Configure the virtual machine.

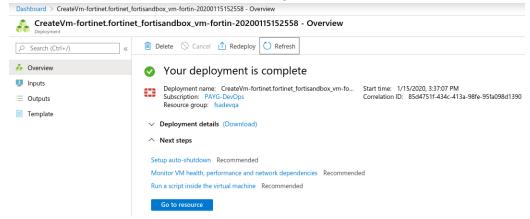


Resource group	Create a new resource group.
Virtual machine name	Name of the VM.
Region	VM region.
Size	Select the VM instance type. We recommend <i>Standard A4 v2</i> for speed and storage capacity. FortiSandbox on Azure uses the temporary disk (provided free by the VM) to store and process job files. A secondary disk is not required.
Authentication type	Click Password or SSH public key.
Username	Enter a secondary admin user; the default Admin user is always created.

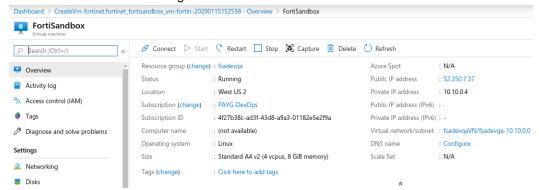
- 5. Click Review + Create.
- **6.** When the setup wizard has validated your information, click *Create*. Wait a few minutes for the FortiSandbox VM to become available.



7. When the VM is available, click Go to resource to go to the VM.



8. Use the Public IP address assigned to the FortiSandbox to access from HTTPS.



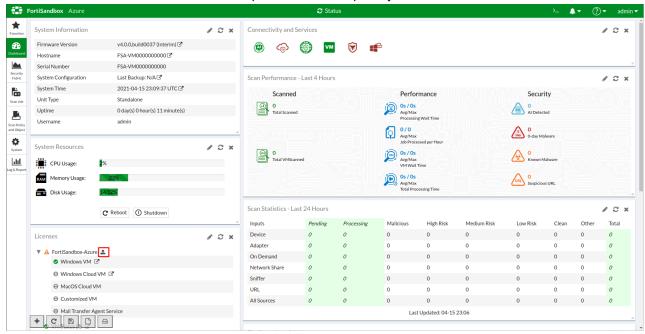
9. Get the default admin password for the FortiSandbox VM using the Azure CLI command az vm list -output tsv -g [Your resource group].

The VM-ID UUID is the default password for Admin access.



To apply the VM00 license and enable Windows Cloud VMs:

- 1. Log into FortiSandbox with the username admin and the password you retrieved from the CLI in the previous step.
- 2. Go to FortiSandbox > Dashboard and click Upload License to upload your license.

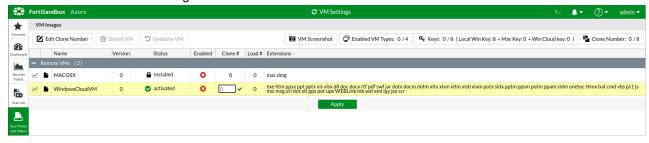


When a license file is loaded, the FortiSandbox Azure instance reboots.

When the FortiSandbox Azure instance finishes rebooting, the VM License icon changes to green.

3. Go to Scan Policy and Object > VM Settings and select the WindowsCloudVM.

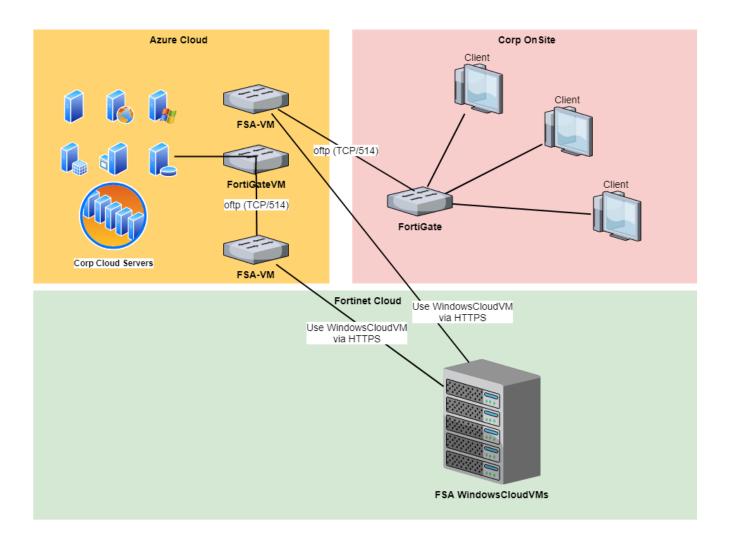
4. Click Edit Clone Number to assign a clone number and enable the Windows Cloud VM.





As with FortiSandbox appliance, the FortiSandbox license must be generated matching the port1 IP of the instance. Go to *System > Interfaces* to check the port1 IP address assigned by Azure.

FortiSandbox VM and Windows Cloud VMs topology



FortiSandbox VM Port Usage

Туре	Service	Port
FortiGate	OFTP	TCP/514
FortiClient	File Analysis	TCP/514
Others	SSH CLI Management	TCP/22
	Telnet CLI Management	TCP/23
	Web Admin	TCP/80, TCP/443
	OFTP Communication with FortiGate and FortiMail	TCP/514
	Third-Party Proxy Server for ICAP Servers (ICAP)	TCP/1344
	Third-Party Proxy Server for ICAP Servers (ICAPS)	TCP/11344
FortiGuard	FortiGuard Distribution Servers	TCP/8890
	FortiGuard Web Filtering Servers	UDP/53, UDP/8888
FortiSandbox Community Cloud	Upload Detected Malware Information	TCP/443, UDP/53
FortiSandbox WindowsCloudVM	Serving WindowsVM on cloud for FSA-VM to perform sandboxing	TCP/443

Deploying FortiSandbox VM on Azure (Advanced)

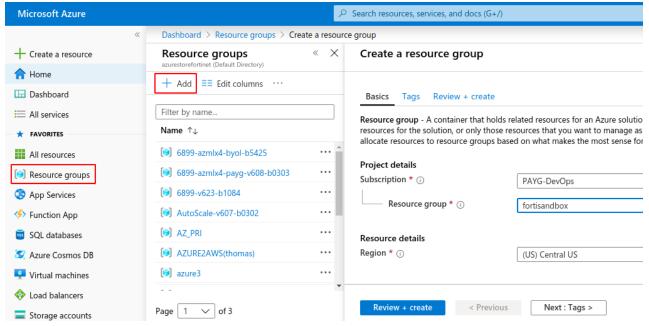
To deploy FortiSandbox VM on Azure to support Windows Cloud VMs and custom VMs, perform the following procedures.

- 1. Creating a resource group
- 2. Creating network security groups
- 3. Creating virtual networks
- 4. Creating storage accounts
- 5. Creating network interfaces
- 6. Creating a data disk
- 7. Re-size the Data Disk (highly-recommended)
- 8. Importing Azure settings into FortiSandbox
- 9. Optional: Using HA-Cluster

Creating a resource group

To create resource groups in Azure:

- 1. In the Azure portal, click Resource groups in the left pane.
- 2. Click Add to create a new empty resource group.



3. Enter the following information:

Subscription	Select a subscription.
Resource group	Name of the resource group.
Region	Select a resource group location.

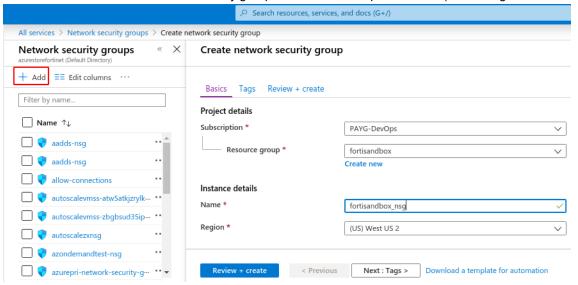
Creating network security groups

Create two network security groups:

- The first security group must have inbound rules allowing for HTTPS, SSH traffic, OFTP, FortiGuard, FTP and RDP.
- The second security group must have inbound rules allowing for FTP and RDP.

To create network security groups in Azure:

- 1. In the Azure portal, click Network security groups in the left pane.
- 2. Click Add to create a new network security group for FortiSandbox port1 subnet (the management subnet).



3. Enter the following information:

Subscription	Select a subscription type.
Resource group	Select the resource group you created in the Creating a resource group step.
Name	Name of the network security group.
Region	Select the location you used when you set up the resource group.

4. Repeat these steps to create a second network security group for the FortiSandbox port2 subnet (FSA reserved port2 for custom VM communication hardcoded).

- **5.** Go to the security groups and configure the inbound rules:
 - Network security group one: HTTPS (TCP 443), SSH traffic (TCP 22), OFTP traffic (TCP 514).
 Optional: ICAP traffic (TCP 1344), ICAP over SSL (TCP 11344), RDP to VM interaction (FortiSandbox reserved 9833).
 - Network security group two: FTP (TCP 21).



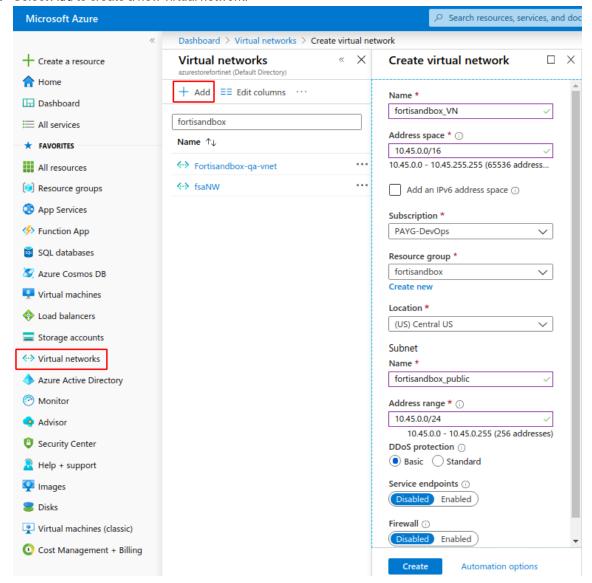
Alternatively, you can create only one network security group with the inbound rules allowing for HTTPS, SSH traffic, OFTP, FTP, and RDP.

6. Configure the outbound rules: Allow traffic go out.

Creating virtual networks

To create virtual networks in Azure:

- 1. In the Azure portal, select Virtual networks in the left pane.
- 2. Select Add to create a new virtual network.

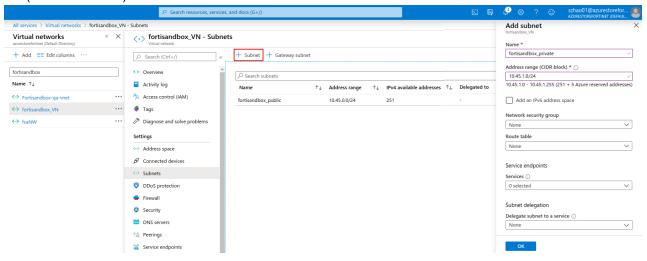


3. Enter the following information:

Name	Name of the virtual network.
Address space	Use an Azure suggested unused class B network (xxx.xxx.0.0/16) or enter your preferred unused class B network.
Subscription	Select your subscription type.

Resource group	Select the resource group you created in the Creating a resource group step.
Location	Select the location you used when you set up the resource group.
Subnet Name	Name of FSA subnet port1 (the management subnet).
Subnet Address range	Enter a class C network (xxx.xx.x.0/24) within the virtual network.
DDoS protection	Basic.
Service endpoints	Disabled.

- 4. Click Create.
- 5. Create one additional subnet in the virtual network:
 - Enter the subnet name for FSA port2 (the custom VM subnet), and assign another class C network (xxx.xxx.0/24) in that network.





Using $class\ B$ (xxx.xxx.0.0/16) and $class\ C$ (xxx.xxx.0.24) in the table above is an example of a common use case. You can adjust the network range for your needs.

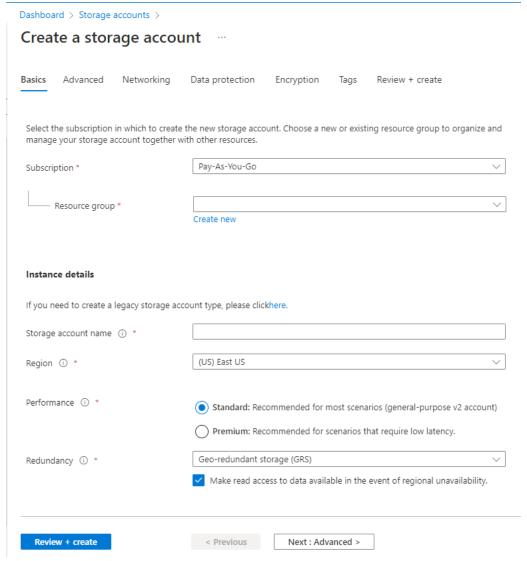
Creating storage accounts

Create two storage accounts:

- The first storage account is for storing the FortiSandbox firmware image (Storage Account).
- The second storage account is for storing diagnostic information (Monitor Account) such as VM diagnostic screenshots during job scans.

To create storage accounts in Azure:

- 1. In the Azure portal, click Storage accounts in the left pane.
- 2. Click Add to create a new storage account.



3. Enter the following information for each account:

Subscription	Select your subscription type.
Resource group	Select the resource group you created in the Creating a resource group step.
Storage account name	Name of the storage account.
Location	Select the location you used when you set up the resource group.
Performance	Standard.
Account kind	Use the default or change according to your needs.
Replication	Geo-Redundant Storage (GRS).

- 4. Select Review + Create.
- 5. Repeat these steps to create a second storage account.

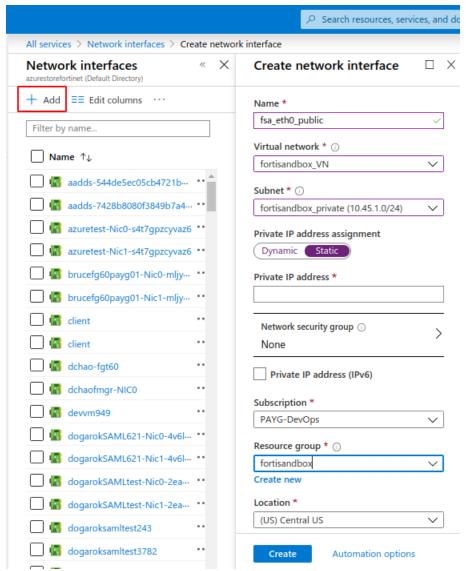
Creating network interfaces

Create the following network interfaces:

- The first network interface is for FortiSandbox port1.
- The second network interface is for FortiSandbox port2.
- If you want to use HA-Cluster on multiple FortiSandbox Azure units, create a third network interface is for FortiSandbox *port3*.

To create a network interface in Azure:

- 1. In the Azure portal, click Network interfaces in the left pane.
- 2. Click Add to create a new network interface.



3. Enter the following information:

Name	VM name.
Virtual network	Select your VNet.
Subnet	One subnet under your VNet. Each interface you create must be on a different subnet.
Private IP address assignment	Static.
Private IP address	Self-defined static IP address.
Network security group	Select the security group you created.

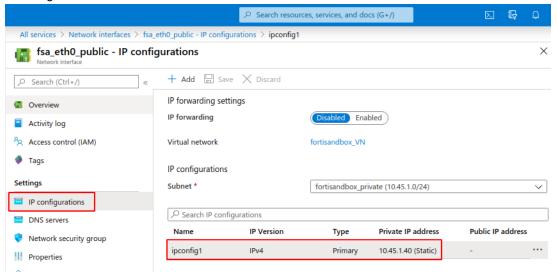
Private IP address (IPv6)	Unchecked.
Subscription	Subscription type.
Resource group	The resource group you created in the Creating a resource group step.
Location	Select the same location used while setting up the resource group.

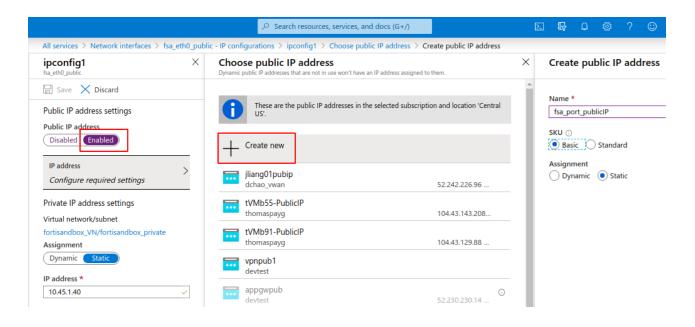
4. Repeat these steps to create the network interfaces you need.



If you create multiple network security groups, the one associated with the FSA port1 interface must be under the security group which includes HTTPS (TCP 443), SSH traffic (TCP 22), OFTP traffic (TCP 514), and the one associated with the FSA port2 interface must be under the security group which includes FTP.

5. Associate the network interface used for the FSA admin port (port1) with the *Public IP* address in the IP configuration section.



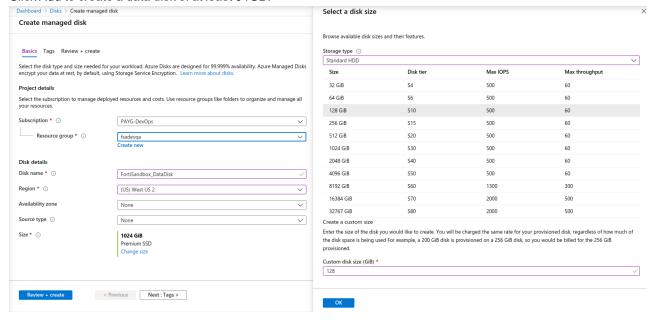


Creating a data disk

Before upgrading to v3.2.0, create a data disk and attach it to FortiSandbox.

To create a data disk:

- 1. In the Azure portal, click *Disks* in the left pane.
- 2. Click Add to create a data disk of at least 64GB.





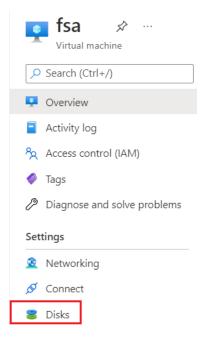
Keep monitoring the usage of data disk, expand the data disk size when needed. For more information, see the FortiSandbox *Best Practices and Troubleshooting Guide*.

Re-size the Data Disk (highly-recommended)

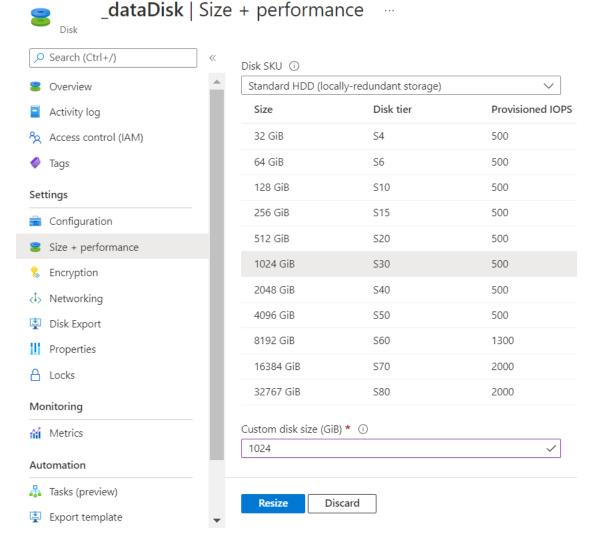
Use the Size + performance settings to maintain the data disk on FortiSandbox on Azure and monitor the disk usage to ensure the data disk does not break.

Scenario 1: Modify FSA data disk without data lost and before disk broken

- 1. On the Azure Portal, stop the FortiSandbox instance.
- 2. Go to FSA Virtual Machine > Overview > Disks > datadisk > Size + performance.



3. Expand Disk SKU and click Resize.



- 4. Refresh the Azure Portal and ensure the disk size has been updated.
- **5.** On the Azure Portal, start FortiSandbox.



6. Run the following CLI command: resize-hd

```
FSAVM0I000015549> resize-hd
Request to resize hard disk. Resizing will be done during next bootup.
Do you want to continue? (y/n)y
Request has been accepted.
Reboot?
Do you want to continue? (y/n)y
FSAVM0I000015549> Connection to 3.98.189.168 closed by remote host.
```

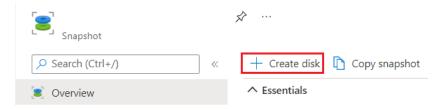
7. After FortiSandbox reboots, run the CLI command status commnad to verify the Disk Size is correct.

Scenario 2: Detach/Attach a new FortiSandbox data disk without losing data

- 1. On the Azure Portal, stop the FortiSandbox instance.
- 2. Go to Data disk > Create snapshot.



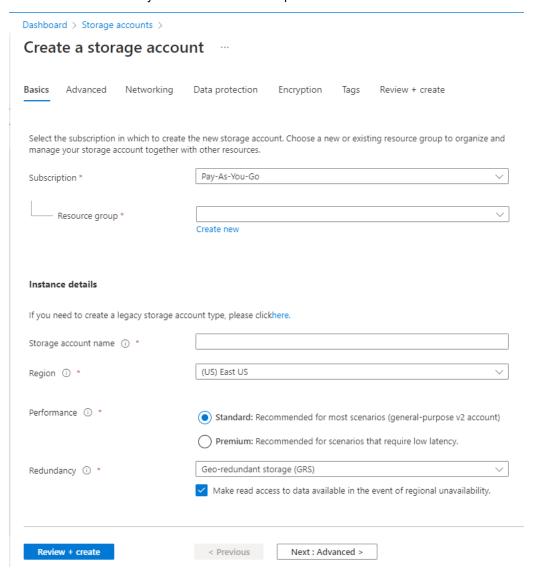
3. Use the snap shot to create a data disk and set the size to 256G or more if needed.



4. Detach the old data disk.



5. Attach the new data disk you created from the snap shot.



- 6. Refresh the Azure Portal, and confirm the disk has been updated.
 - a. Run the CLI command: resize-hd.
 - b. After FortiSandbox reboots use the CLI command status to verify the Disk Size is correct.

Importing Azure settings into FortiSandbox

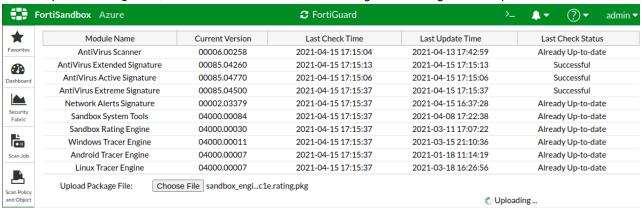
When the FSA instance is deployed, you can import your Azure settings into FortiSandbox.

Uploading the rating and tracer engine

After upgrading FortiSandbox, you must manually upload the rating and tracer engine.

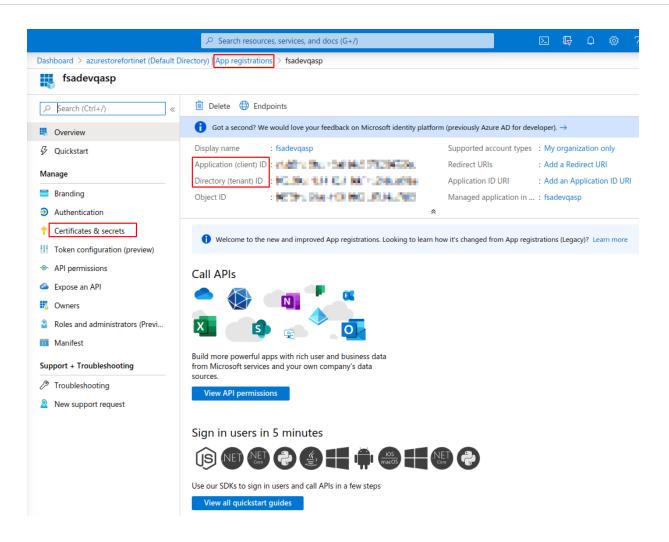
To manually upload the rating and tracer engine:

- 1. In FortiSandbox, go to System > FortiGuard.
- 2. Beside Upload Package File, click Choose file and locate the rating or tracer engine to be uploaded.

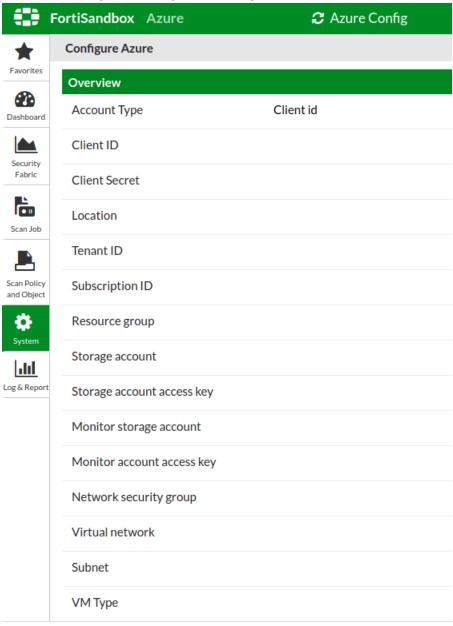


To import Azure settings into FSA:

- 1. Go to the FortiSandbox GUI.
- Click System > Azure Config.
 If you get a warning that the rating and tracer engine is not available or up-to-date, manually upload the rating and tracer engine before doing this procedure.
- 3. FortiSandbox v3.2.0 and higher supports service principal and Azure account authentication methods.
 - **a.** If you choose service principal, get the service principal information by going to the Azure portal to the Azure Active Directory > App registrations to find the service principal information in the application you created.



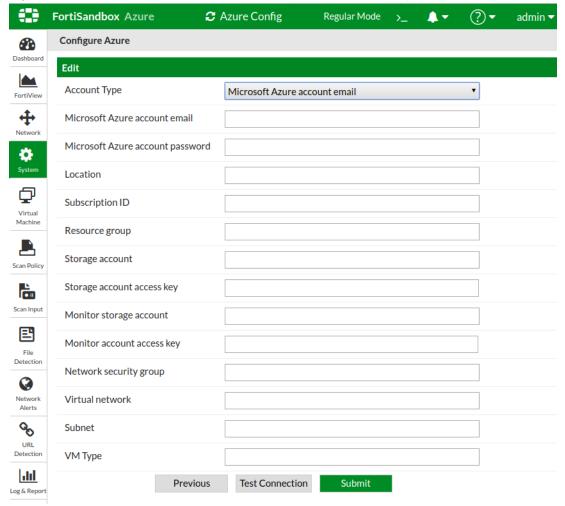
b. Enter the following Azure configuration settings and then click Submit.



Client id	Application (client) ID.
Client Secret	Client secret value.
Location	The location you used to set up the resource group.
Tenant id	Directory (tenant) ID.
Subscription ID	Your subscription ID.
Resource group	Resource group.
Storage account	Storage account name.

Storage account access key	Storage account access key.
Monitor storage account	Monitor account name.
Monitor account access key	Monitor account access key.
Network security group	The security group created. If you created multiple security groups, use the one that allows RDP and FTP.
Virtual network	Name of the virtual network you created.
Subnet	The subnet you created for the FSA port2 interface.
VM Type	The VM type of custom VM clone(s), Standard_B4ms recommended.

- **4.** FortiSandbox v3.2.0 and higher supports service principal and Azure account authentication methods.
 - a. If you choose Azure account authentication, click System > Azure Config.



b. Enter the following information:

Microsoft Azure account email	Your user ID.
Microsoft Azure account password	Your user password.
Location	Select the location you used to set up the resource group.
Subscription ID	Your subscription ID.
Resource group	Resource group.
Storage account	Storage account name.
Storage account access key	Storage account access key.
Monitor storage account	Monitor account name.
Monitor account access key	Monitor account access key.
Network security group	The security group created. If you created multiple security groups, use the one that allows RDP and FTP.
Virtual network	Name of the virtual network you created.
Subnet	The subnet you created for the FSA port2 interface.
VM type	The VM type of custom VM clone(s), Standard_B4ms recommended.

- c. Click Test Connection to verify the connection is accessible and authentication is valid. Then click Submit.
- **5.** When completed, upload your BYOL license if provided.

 The Azure FortiSandbox will fetch the licensing information which can take up to three hours.

Reduce scan time in custom Windows VM

Keep custom VM clones running to reduce scan time.

To reduce the scan time in a custom Windows VM:

- 1. Go to the Azure Config page
- 2. Click Configure Wizared and enable Allow Hot-Standby VM.
- **3.** Click *Submit*. After *Allow Hot-Standby VM* is enabled, FortiSandbox will perform <code>vminit</code> again to apply changes to existing custom VM clones or prepare new clone(s).



4. After vminit done, go to the Azure portal to check that the clone(s) are have kept running with /without a scan job. Allow 2-3 minutes for a custom VM clone to restore status after a scan job done. Aftwerwards, the clone will keep running and standby for the next scan job to reduce VM scan time.



It is highly recommended that enabled clone number is double or more than incoming scan jobs number.

Ensure clone(s) are keep running in the Azure portal before submitting scan jobs.

Example 1: Scan two files/urls at the same time

To scan two files/urls at the same time in windows 10x64 custom VM, it's best to have 4 running clones of Windows 10x64 custom VM.

Example 2: Scan files in a compressed file or text file

To scan files in a compressed file or urls in a text file, it's best to count the total number of files/urls before enabling the custom VM clone number. If there are 6 files included in a compressed file and you are forcing them to scan in windows 10x64 custom VM, you should enable a minimum of 12 clones windows of 10x64 custom VM. After vminit is complete, go to the Azure portal, and confirm that all 12 clones are running, and then submit the scan file.

Example 3: Scanning more files

If you are already scanning files/urls and need to scan more files/urls, wait until the previous jobs are completed, and custom VM clone(s) is/are restored completely. Afterwards, confirm the clones are running from the Azure portal. If all clones are restarted and running, you can submit new jobs with good performance of custom VM.

Optional: Using HA-Cluster

You can set up multiple FortiSandbox Azure instances in a load-balancing HA (high availability) cluster.

From version 3.2.0, FortiSandbox Azure supports the same custom VMs running on an HA cluster.

Before setting up HA cluster in Azure, ensure you know how HA clustering works in FortiSandbox. For information on FortiSandbox HA clusters, see the FortiSandbox Administration Guide.

Configuring an HA cluster

Create the primary (formerly master) node first, then create the secondary (formerly primary slave) and worker (formerly slave or regular slave) nodes.

If you are using HA-Cluster without failover, the secondary node is optional.

Ensure the HA-Cluster meets the following requirements:

- Use the same scan environment on all nodes. For example, install the same set of Windows VMs on each node so that the same scan profiles can be used and controlled by the primary node.
- Run the same firmware build on all nodes.
- Set up a dedicated network interface (such as port2) for each node for custom VMs.
- Set up a dedicated network interface (such as port3) for each node for internal HA-Cluster communication.

The following are recommendations for the HA-Cluster:

- · Put interfaces on the same virtual network.
- · Use a static IP address in the same subnet for each network port.
- Do not use the set admin-port command to set port1 or any other administrative port as the internal HA-Cluster communication port.
- FortiSandbox reserved port2 for custom VM communication hardcoded

To create multiple FortiSandbox instances on Azure:

1. Create at least thee network interfaces on Azure for each FortiSandbox Azure.

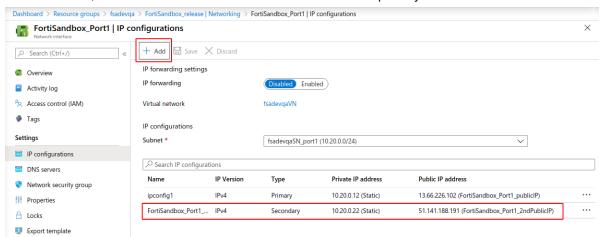
The second network interface is for the custom VM.

The third network interface is for HA communication.

2. In Network security group, open these ports for HA communication.

```
TCP 2015 0.0.0.0/0 TCP 2018 0.0.0.0/0
```

- On the Azure portal, add a secondary IP address on the primary node as an external HA-Cluster communication IP address.
 - a. Go to the primary node's port1 network interface.
 - b. Go to IP configurations and click Add.
 - c. Add a secondary static Private IP address.
 - **d.** Optional: you can add a new static *Public IP address* for external HA-Cluster communication. In a failover, this HA-Cluster IP address will be used on the new primary node.



To import Azure settings into the FortiSandbox HA-Cluster:

- 1. Log into each node of the FortiSandbox GUI using the public IP address.
- 2. Follow the instructions on Importing Azure settings into FortiSandbox on page 26 to configure the Azure Config page for both the primary and secondary.
- 3. Repeat for every node in the cluster.

To configure the HA cluster in FortiSandbox using CLI commands:

In this example, 10.20.0.22/24 is an HA external communication IP address. The secondary private IP address is on the primary node's port1 network interface.

1. Configure the primary node using these CLI commands:

```
hc-settings -sc -tM -nMyHAPrimary -cClusterName -p123 -iport3 hc-settings -si -iport1 -a10.20.0.22/24
```

2. Configure the secondary node:

```
hc-settings -sc -tP -nMyPWorker -cClusterName -p123 -iport3 hc-worker -a -sPrimary Port3 private IP -p123
```

3. Configure the first worker:

```
hc-settings -sc -tR -nMyRWorker1 -cClusterName -p123 -iport3
hc-worker -a -sPrimary_Port3_private_IP -p123
```

4. If needed, configure additional regular workers:

```
hc-settings -sc -tR -nMyRWorker2 -cClusterName -p123 -iport3
hc-worker -a -sPrimary_Port3_private_IP -p123
```

To check the status of the HA cluster:

1. On the primary node, enter this command to view the status of all units in the cluster.

```
hc-status -1
```

To use a custom VM on an HA-Cluster:

1. Install the Azure local custom VMs from the primary node onto each worker node using the FortiSandbox CLI command azure-vm-customized.

All options must be the same when installing custom VMs on an HA-Cluster, including -vn[VM name]. For example, on the primary node, install the custom VM from blob and set the VM name hawin10vm.

```
azure-vm-customized -cn -f[blob container name] -b[VM_image_name.vhd] -vo[OS type] -
vnhawin10vm
```

On the secondary node, keep all options the same as the primary node.

```
azure-vm-customized -cn -f[blob container name same as primary node] -b[VM_image_
name.vhd same as primary node] -vo[OS type] -vnhawin10vm
```

On the worker node, also keep all options the same as the primary node.

```
azure-vm-customized -cn -f[blob container name same as primary node] -b[VM_image_
name.vhd same as primary node] -vo[OS type] -vnhawin10vm
```

- 2. In the FortiSandbox Azure GUI, go to Scan Policy and Object > VM Settings and change Clone # to 1 for each node. After all VM clones on all nodes are configured, you can change the Clone # to a higher number.
- 3. In a new CLI window, check the VM clone initialization using the diagnose-debug vminit command.
- 4. In the FortiSandbox GUI, go to the *Dashboard* to verify there is a green checkmark beside *Windows VM*.
- **5.** To associate file extensions to the custom VM, go to *Scan Policy and Object > Scan Profile* to the *VM Association* tab.

You can now submit scan jobs from the primary node. HA-Cluster supports VM Interaction on each node.

Change Log

Date	Change Description
2022-04-12	Initial release.



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