Release Notes

FortiManager Cloud 7.2.1
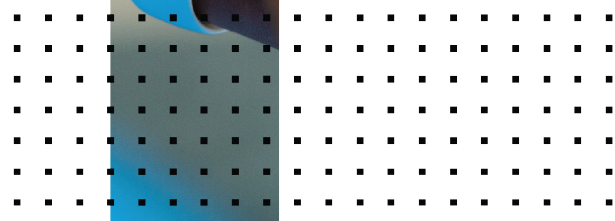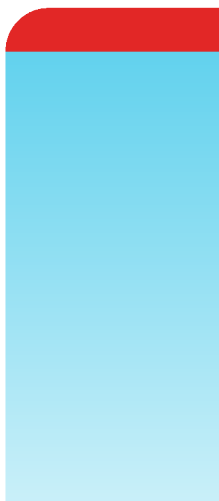
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Change log

Date	Change Description
2022-09-19	Initial release of FortiManager Cloud 7.2.1.
2022-10-28	Added FortiManager Cloud version support on page 8.
2023-01-16	Updated Limitations of FortiManager Cloud on page 14.

FortiManager Cloud 7.2.1 release

This document provides information about FortiManager Cloud version 7.2.1 build 5817.

The recommended minimum screen resolution for the FortiManager Cloud GUI is 1920 x 1080. Please adjust the screen resolution accordingly. Otherwise, the GUI may not display properly.

Special Notices

This section highlights some of the operational changes that administrators should be aware of in 7.2.1.

FortiManager Cloud 6.4 support

Starting with the release of FortiManager Cloud 7.2.1, version 6.4.x will no longer be supported, and users must upgrade their FortiManager Cloud versions to 7.0 or 7.2 before November 25th, 2022. After this period passes, you will not be able to access your FortiManager Cloud instance until you have completed the upgrade. See FortiManager Cloud version support on page 8.

Upgrade information

A notification is displayed in the FortiManager Cloud & Service portal when a new version of the firmware is available. You can chose to upgrade immediately or schedule the upgrade for a later date.

> Primary users can upgrade FortiManager Cloud firmware to 7.2.1 by using the FortiManager Cloud & Service portal. Secondary users can upgrade FortiManager Cloud firmware to 7.2.1 by entering the instance and going to the *System Settings* module.

> Starting with the release of FortiManager Cloud 7.2.1, version 6.4.x will no longer be supported, and users must upgrade their FortiManager Cloud versions to 7.0 or 7.2 before November 25th, 2022. After this period passes, you will not be able to access your FortiManager Cloud instance until you have completed the upgrade. See FortiManager Cloud version support on page 8.

FortiManager Cloud supports FortiOS versions 6.4, 7.0 and 7.2. You must upgrade all managed FortiGates to FortiOS version 6.4.4 or later.

To upgrade firmware from the portal:

1. Go to FortiCloud (https://support.fortinet.com/), and use your FortiCloud account credentials to log in.
   The FortiCloud portal is displayed.
2. From the *Services* menu, select *FortiManager Cloud* under *Cloud Management*.
   The FortiManager Cloud & Service portal is displayed. An alert icon appears next your account when a new version of firmware is available.
3. Expand your account.
4. Click *Upgrade Now* to update the firmware immediately, or click *Upgrade Later* to schedule upgrade of the firmware for a later date.

> The *Upgrade Later* option is only available for two weeks after the firmware is released.

5. Click *OK*.
6. Click *Enter* to open FortiManager Cloud.

Downgrading to previous firmware versions

Downgrade to previous versions of FortiManager Cloud firmware is not supported.

FortiManager Cloud version support

FortiManager Cloud supports two major release versions.

Each FortiManager Cloud major release version is able to manage FortiGate devices for its current version and the two previous versions. For example:

FMG-Cloud version	Managed FortiGate version
FortiManager Cloud 7.0	7.0, 6.4, and 6.2.
FortiManager Cloud 7.2	7.2, 7.0, and 6.4.

When a new major version is released, the lowest previously supported version becomes unsupported and will be phased out within 45 days. You can use this time to schedule an upgrade to a higher version.

With the release of FortiManager Cloud 7.2.1, the supported major versions are 7.2 and 7.0. FortiManager Cloud 6.4 is no longer supported.

The image below shows the supported FortiManager Cloud major release versions before and after the release of FortiManager Cloud 7.2.1, as well the FortiGate versions that can be managed.
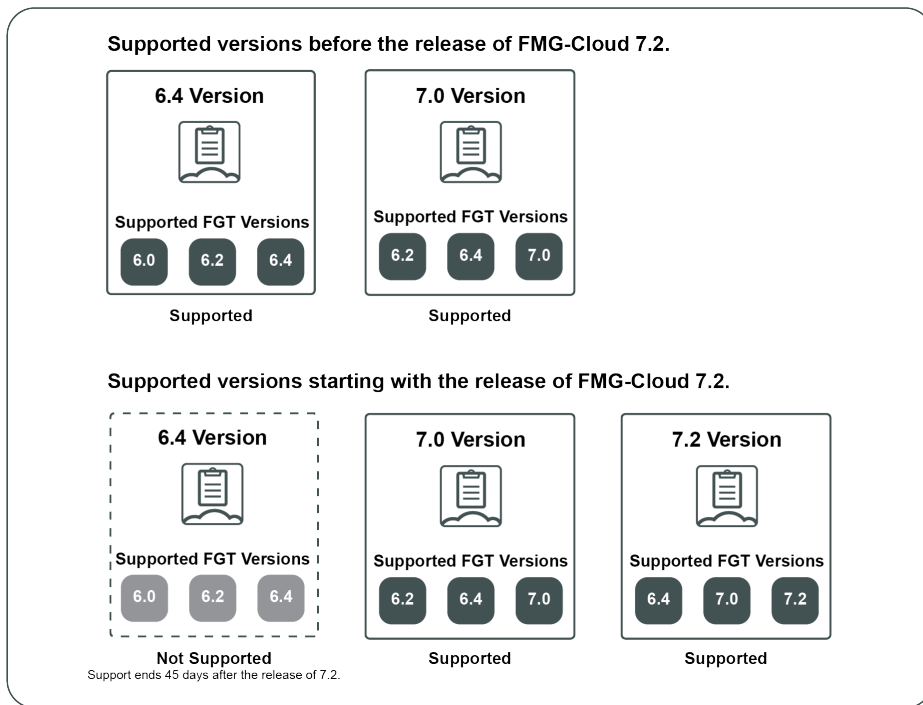
Upgrading from FortiManager Cloud 6.4

Customers using FortiManager Cloud 6.4 must update their version to 7.0 or 7.2 within 45 days.

Depending on the managed FortiGate devices' current version, you may be required to upgrade the FortiManager Cloud ADOM and FortiGate device's version as part of the upgrade process.

See the table below to determine what action is required based on your FortiManager Cloud and FortiGate device version.

FMG-Cloud Version	FGT Version	Required Upgrade Procedure
6.4	6.0	You must upgrade FMG-Cloud to 7.0. Your ADOM and managed FGT device versions must first be updated to a minimum of version 6.2. See the upgrade procedure below.
6.4	6.2 / 6.4	You must upgrade to FMG-Cloud 7.0. You are not required to upgrade your ADOM and FGT device versons as FMG-Cloud 7.0 supports 6.2 and 6.4 devices.
7.0	6.2 / 6.4 / 7.0	Upgrading to FMG-Cloud 7.2 is not immediately required. Upgrading to the latest version of FMG-Cloud is recommended as a best practice.

The following upgrade procedure explains the process of upgrading your FortiManager Cloud 6.4 version to 7.0 when you are managing FortiGate devices on version 6.0.x. For all other scenarios, please follow the standard upgrade instructions: Upgrade information on page 7

To upgrade FortiManager Cloud 6.4 with managed FOS 6.0 devices:

1. Upgrade your FortiOS device version from 6.0 to 6.2.
2. Upgrade your ADOM version in FortiManager Cloud from 6.0 to 6.2.
   For more information, see the *Updating the ADOM version* in the FortiManager Cloud Deployment guide.
3. Upgrade FortiManager Cloud instance from 6.4 to 7.0.
   See Upgrade information on page 7 for more information on how to upgrade your FortiManager Cloud version using the cloud portal.
4. Optionally, you can choose to further upgrade your device and ADOM version as needed.
   For example if you wish to upgrade to FortiManager Cloud 7.2.1, you must first upgrade your device and ADOM version to a minimum of 6.4.

Product integration and support

FortiManager Cloud version 7.2.1 supports the following items:

- Web browser support on page 11
- FortiOS support on page 11
- FortiGate model support on page 11
- Language support on page 12

Web browser support

FortiManager Cloud version 7.2.1 supports the following web browsers:

- Microsoft Edge version 98 (98.0.1108.56 or later)
- Mozilla Firefox version 96
- Google Chrome version 97

FortiOS support

FortiManager Cloud version 7.2.1 supports the following FortiOS versions:

- 7.2.0 and later
- 7.0.0 and later
- 6.4.0 to 6.4.10

> For the complete list of supported FortiOS versions including versions with compatibility issues, see the FortiManager Release Notes.

FortiGate model support

FortiManager Cloud version 7.2.1 supports the same FortiGate models as FortiManager 7.2.1. FortiGate models must be on FortiOS 6.4.4 or later.

For a list of supported FortiGate models, see the *FortiManager 7.2.1 Release Notes* on the Document Library.

Language support

The following table lists FortiManager Cloud language support information.

Language	GUI	Reports
English	✓	✓
Chinese (Simplified)	✓	✓
Chinese (Traditional)	✓	✓
Japanese	✓	✓
Korean	✓	✓
Spanish	✓	✓

To change the FortiManager Cloud language setting, go to *System Settings > Admin > Admin Settings*, in *Administrative Settings > Language* select the desired language on the drop-down menu. The default value is *Auto Detect*.

Resolved issues

The following issues have been fixed in 7.2.1. For inquires about a particular bug, please contact Customer Service & Support.

Bug ID	Description
831225	Cloning a policy with VIP referencing SDWAN member causes subsequent installs to fail.

Limitations of FortiManager Cloud

This section lists the features currently unavailable in FortiManager Cloud.

Feature	Feature available?	Details of features unavailable
Device Manager	Yes	- Add Device: - Cannot discover a new device, but can add a model device. - Does not support Azure vWan FortiGate network virtual appliances (NVAs). - Add FortiAnalyzer: Cannot add a managed FortiAnalyzer device. - Devices & Groups: The *IP Address* of managed devices displayed in the Device Manager is the NATed IP address from the cloud infrastructure, not the real connecting IP address.
Policy & Objects	Yes	Because Fortinet cannot host LDAP servers for customers, FortiManager Cloud can only connect to a remote LDAP server on the Internet. You can use NAT with a VIP.
AP Manager	Yes	
VPN Manager	Yes	
Fabric View	Yes	
FortiGuard	No	
FortiSwitch Manager	Yes	
Fabric View	Yes	
System Settings	Yes	- License Information: License Information widget unavailable. - Administrator: The FortiCloud user ID is the administrator's user name. Additional administrators cannot be added directly from FortiManager Cloud. - Create Clone: Create Clone option is unavailable. - Profile: Profile option is unavailable. - ADOM: ADOMs cannot be created. - Enabling FortiAnalyzer: FortiAnalyzer Features cannot be enabled from FortiManager Cloud. - Unit Operation: Unit Operation is unavailable. - Remote Authentication Server: Remote Authentication Server is unavailable. - SAML SSO: SAML SSO unavailable. - HA: HA unavailable. - SNMP monitoring tool is not supported.
FortiMeter	No	FortiManager Cloud does not support FortiMeter.

Feature	Feature available?	Details of features unavailable
Management Extensions	No	FortiManager Cloud does not support management extension applications, such as Policy Analyzer.

The FortiManager Cloud portal does not support IAM user groups.

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