



# FortiFone FON-C75



January 5, 2022  
Revision 1

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# Register for Support

Register your Fortinet product to receive:

- Technical Support
- New product features
- Protection from new threats

Vous devez enregistrer le produit pour recevoir:

- Support technique
- Nouvelles fonctionnalités du produit
- Protection contre de nouvelles menaces

La registrazione ti permette di usufruire di:

- Supporto Tecnico
- Nuove funzionalita
- Protezione dalle ultime minacce

Debe registrar el producto para recibir:

- Apoyo técnico
- Nuevas funcionalidades del producto
- Protección contra ataques

登録のお願い

本日、フォーティネット製品の登録をしてください。

登録すると次のメリットがあります。

テクニカルサポート • 新機能の追加 • 新しい脅威への防御

请马上注册

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<https://support.fortinet.com>

Toll free: 1 866 648 4638

Phone: 1 408 486 7899

Fax: 1 408 235 7737

Email: [register@fortinet.com](mailto:register@fortinet.com)

# Box Includes

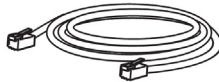
This guide describes how to set up your conference and provides a brief overview of its features. Start by configuring an extension in the FortiVoice system. Refer to the [FortiVoice Administration Guide](#) for information about configuring an extension.

For further details about your FortiVoice phone system, see the [FON-C75 User Guide](#).

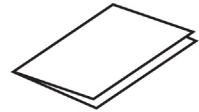
The following items are included in the box:



FON-C75



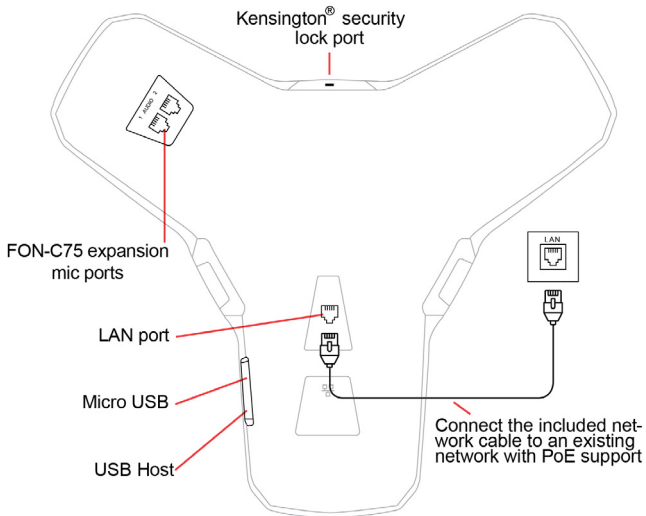
Ethernet Cable



Quick Start Guide

# 1 Installation

## Connecting the phone



1. The FON-C75 uses 10/100 Mbit Ethernet and supports PoE Type 1 and Type 2 power supply, which means either 15W or 30W at the power distribution unit.
2. There are two operation modes: PoE 802.3af 15W and PoE 802.3at 30W

# Setting up the phone

## For use as an internal extension

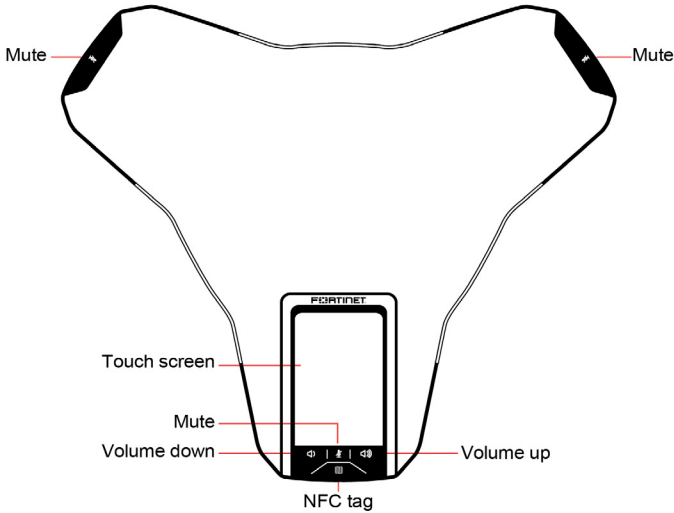
The phone supports plug and play installation and will automatically download its configuration from the FortiVoice system. The phone will display the extension number and name when it has registered.

## For use as an external extension









The phone can be used outside of the FortiVoice location as an external extension. The phone must manually be configured to contact the Provisioning Server (the FortiVoice) in order to obtain registration information:

1. On the phone, select Settings.
2. Select Admin Login.
3. Enter the password as 23646.
4. Select Device Management > Provisioning Server.
5. Set the Server as the public IP Address of the FortiVoice.
6. Back out of the menu and the phone will reboot and auto provision.

## 2 Using the Phone



Interaction with the FON-C75 is done using a touch screen and touch sensitive buttons. Refer to the following table for icon descriptions:

Button	Function
	<b>History</b> - Accesses call history stored on the phone.
	<b>Call</b> - Accesses the dialpad to initiate a call.
	<b>Contact</b> - Accesses contacts stored on the FortiVoice.
	<b>Settings</b> - Accesses the phone settings menu.
	<b>Mute</b> – Toggles all microphones on and off.
	<b>Volume down</b> – Lowers volume of the phone.
	<b>Volume up</b> – Increases volume of the phone.
	<b>NFC tag</b> – The FON-C75 is usable as a speaker for a mobile phone. Using your Bluetooth-enabled mobile phone, tap the tag.

## 3 Troubleshooting

Symptom	Corrective Action
Display is blank	<ul style="list-style-type: none"><li>• Ensure your Ethernet cable is plugged into the WAN port on the back of your phone.</li><li>• Ensure the POE switch is properly configured. If it still doesn't work, replace the Ethernet cable.</li></ul>
Phone is not receiving a DHCP IP Address	<ol style="list-style-type: none"><li>1. Ensure your DHCP server is online.</li><li>2. Reboot the router or DHCP server.</li><li>3. If you are still experiencing issues, the phone may require advanced network configuration. Please contact your administrator or refer to the FON-C75 User Guide.</li></ol>
No name and extension number is displayed	<p>Your phone is not registered.</p> <ol style="list-style-type: none"><li>1. On the Extension page of the FortiVoice interface, ensure the MAC address is correctly entered and the Phone Type is FON-C75. Save your configuration and reboot the phone.</li><li>2. If your phone is configured as an external extension, ensure the Provisioning Server is correct. To verify, see "For use as an external extension".</li><li>3. If your phone is configured as an external extension, check the network connection and firewall settings at the FortiVoice location.</li></ol>
No audio during a call	<ol style="list-style-type: none"><li>1. Make sure the phone is properly registered with the FortiVoice.</li><li>2. If your phone is configured as an external extension, check the network connection and firewall settings at the FortiVoice location.</li></ol>

## Cautions and Warnings

### Environmental specifications

Refer to specific Product Model Data Sheet for Environmental Specifications (Operating Temperature, Storage Temperature, Humidity, and Altitude).

Référez à la Fiche Technique de ce produit pour les caractéristiques environnementales (Température de fonctionnement, température de stockage, humidité et l'altitude).

Ambient operating temperature 0c to 45c.

Température ambiante de fonctionnement: 0c to 45c.

### Safety

**Caution:** This equipment is to be used in a Network Environment 0 per IEC/EN 62101. This product is connected only to PoE networks without routing to the outside plant.

**Attention :** Ce matériel doit être utilisé dans un Environnement Réseau 0 par IEC/EN 62101. Ce produit est uniquement connecté aux réseaux PoE sans installation externe de routage.

This product is intended to be supplied by a Listed Direct Plug-In Power Unit marked LPS or Class 2 and rated 5 Vdc, 2 A or by 48 Vdc from PoE source.

Le produit doit être alimenté par un bloc d'alimentation à courant continu homologué UL de 5 Vdc, 2 A nominal marqué LPS ou Class 2 ou par une source d'alimentation par Ethernet de 48 Vdc (PoE).

### E911 and use with multi-line telephone systems

Please note the use and operation of this phone as part of a multi-line telephone system (MLTS) may be subject to state and/or federal E911 MLTS laws that require the MLTS to provide a caller's telephone number, extension, and physical location to applicable state and/or local emergency services when a caller initiates a 911 call. The MLTS may not provide a caller's telephone number, extension, or physical location information to emergency services when a caller dials 911, and compliance with state and/or federal E911 MLTS laws is the sole responsibility of the purchaser of this phone.

### Privacy

This phone implements security and encryption technologies. However, privacy of communications may not be ensured when using this telephone.

## Regulatory Notices

### Federal Communication Commission (FCC) – USA

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received; including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**WARNING:** Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: FTNIPNANFON480. If requested, this number must be provided to the telephone company.

### Industry Canada Equipment Standard for Digital Equip-

### ment (ICES) –Canada

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

### UK Conformity Assessed (UKCA) – United Kingdom

The product transmits within the frequency ranges and less than or equal to the power listed below:  
2402-2480MHz less than 20dBm

This equipment should be installed and operated with minimum distance of 20cm between the radiator & your body.

This product is in compliance with Statutory Instrument 1206 Radio Equipment Regulations 2017

The full Declaration of Conformity for this product is available in the link below:  
<https://site.fortinet.com/ProductRegulatory/UK>

### European Conformity (CE) – EU

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

The product transmits within the frequency ranges and less than or equal to the power listed below:  
2402-2480MHz less than 20dBm

This equipment should be installed and operated with minimum distance of 20cm between the radiator & your body.

### Simplified EU Declaration of Conformity

This declaration is only valid for Fortinet products (including combinations of software, firmware and hardware) provided by Fortinet or Fortinet's authorized partners to the end-customer directly for use within the EU or countries that have implemented the EU Directives and/or spectrum regulation. Any Fortinet products not obtained directly from Fortinet or Fortinet's authorized partners may not comply with EU Directives and Fortinet makes no assurances for such products.

#### Bulgarian

Този продукт е в съответствие с Директива 2014/53/ЕО.

#### Cesky

Tento produkt je v souladu se smernici 2014/53/EU.

#### Dansk

Dette produkt er i overensstemmelse med direktiv 2014/53/EU.

#### Deutsch

Dieses Produkt entspricht der Richtlinie 2014/53/EU.

#### Eesti

Ssee toode vastab direktiivile 2014/53/EL.

#### English

This product is in compliance with Directive 2014/53/EU.

#### Español

Este producto cumple con la Directiva 2014/53/EU.

#### Ελληνικά

Το προϊόν αυτό συμμορφώνεται με την Οδηγία 2014/53/ΕΕ.

#### Frangala

Ce produit est conforme à la Directive 2014/53/UE.

#### Hrvatski

Ovaj proizvod je u skladu s Direktivom 2014/53/EU.

#### Italiano

Questo prodotto è conforme alla Direttiva 2014/53/EU.

#### Latvian

Šis produkts atbilst direktīvai 2014/53/EU.

#### Letonian

Šis gārnais atbilst direktīvai 2014/53/ES.

#### Malay

Dan il-prodott huwa konformi mad-Direttiva 2014/53/UE.

#### Magyar

Ez a termék megfelel a 2014/53/EU irányelvnek.

#### Nederlands

Dit product is in overeenstemming met Richtlijn 2014/53/EU.

#### Norsk

Dette produktet er i samsvar med direktiv 2014/53/EU.

#### Polski

Ten produkt jest zgodny z dyrektywą 2014/53/UE.

#### Portuguese

Este produto está em conformidade com a Diretiva 2014/53/UE.

#### Rumunian

Acest produs este în conformitate cu Directiva 2014/53/UE.

#### Slovenian

Ta izdelek je v skladu so smernico 2014/53/UE.

#### Slovenko

Ta izdelek je v skladu z Direktivo 2014/53/EU.

#### Suomi

Tämä tuote on direktiivin 2014/53/EU mukainen.

#### Överenska

Denna produkt överensstämmer med direktiv 2014/53/EU.

**Note: The full declaration of conformity for this product is available at the link below:**

<https://site.fortinet.com/ProductRegulatory/EU>



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Fortinet's sole obligation shall be to repair or offer replacement Hardware for the defective Hardware at no charge to the original owner. This obligation is exclusive of transport fees, labor, de-installation, installation, reconfiguration, or return shipment and handling fees and costs, and Fortinet shall have no obligation related thereto. Such repair or replacement will be rendered by Fortinet at an authorized Fortinet service facility as determined by Fortinet. The replacement Hardware need not be new or of an identical make, model, or part; Fortinet may, in its discretion, replace the defective Hardware (or any part thereof) with any reconditioned Product that Fortinet reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware. The Hardware Warranty Period for the repaired or replacement Hardware shall be for the greater of the remaining Hardware Warranty Period or ninety days from the delivery of the repaired or replacement Hardware. If Fortinet determines in its reasonable discretion that a material defect is incapable of correction or that it is not practical to repair or replace defective Hardware, the price paid by the original purchaser for the defective Hardware will be refunded by Fortinet upon return to Fortinet of the defective Hardware. All Hardware (or part thereof) that is replaced by Fortinet, or for which the purchase price is refunded, shall become the property of Fortinet upon replacement or refund. Fortinet warrants that Software as initially shipped by Fortinet will substantially conform to Fortinet's then current functional specifications for the Software, as set forth in the applicable documentation for a period of ninety (90) days ("Software Warranty Period"), if the Software is properly installed on approved Hardware and operated as contemplated in its documentation. Fortinet's sole obligation shall be to repair or offer replacement Software for the non-conforming Software with software that substantially conforms to Fortinet's functional specifications. This obligation is exclusive of transport fees, labor, de-installation, installation, reconfiguration, or return shipment and handling fees and costs, and Fortinet shall have no obligation related thereto. Except as otherwise agreed by Fortinet in writing, the warranty replacement Software is provided only to the original licensee, and is subject to the terms and conditions of the license granted by Fortinet for the Software. The Software Warranty Period shall extend for an additional ninety (90) days after any warranty replacement software is delivered. If Fortinet determines in its reasonable discretion that a material non-conformance is incapable of correction or that it is not practical to repair or replace the non-conforming Software, the price paid by the original licensee for the non-conforming Software will be refunded by Fortinet; provided that the non-conforming Software (and all copies thereof) is first returned to Fortinet. The license granted respecting any Software for which a refund is given automatically terminates immediately upon refund. For purpose of the above hardware and software warranties, the term "functional specifications" means solely those specifications authorized and published by Fortinet that expressly state in such specifications that they are the functional specifications referred to in this section 6 of this Agreement, and, in the event no such specifications are provided to you with the Software or Hardware, there shall be no warranty on such Software.

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