



FortiAnalyzer VM - Install Guide for VMware

Version 6.0

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March 18, 2019

FortiAnalyzer VM 6.0 Install Guide for VMware

05-600-480495-20190318

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Change Log

Date	Change Description
2018-04-18	Initial release.
2018-09-07	VM deployment package versions updated.
2019-03-18	Added Minimum system requirements on page 7 .

About FortiAnalyzer VM on VMware

This document provides information about deploying a FortiAnalyzer virtual appliance in VMware VSphere Hypervisor (ESX/ESCi) and VMware vSphere Client environments.

This includes how to configure the virtual hardware settings of the virtual appliance. This guide presumes that the reader has a thorough understanding of virtualization servers.

This document does not cover configuration and operation of the virtual appliance after it has been successfully installed and started. For that information, see the *FortiAnalyzer Administration Guide* in the [Fortinet Document Library](#).

Licensing

Fortinet offers the FortiAnalyzer VM in a stackable license model. This model allows you to expand your VM solution as your environment expands. Virtual appliance licenses are also perpetual - they never expire.

For information on purchasing a FortiAnalyzer VM license, contact your Fortinet Authorized Reseller, or visit https://www.fortinet.com/how_to_buy/.

When configuring your FortiAnalyzer VM, ensure that you configure hardware settings as outlined in the following table and consider future expansion. Contact your Fortinet Authorized Reseller for more information.

	GB / Day of logs	Storage Capacity
VM-BASE	1	500GB
VM-GB1	+1	+500GB
VM-GB5	+5	+3TB
VM-GB25	+25	+10TB
VM-GB100	+100	+24TB
VM-GB500	+500	+48TB
VM-GB2000	+2000	+100TB

See also [Minimum system requirements on page 7](#) and the FortiAnalyzer product data sheet:

<https://www.fortinet.com/products/management.html#models-specs>

Evaluation license

FortiAnalyzer VM includes a free, full featured 15 day trial license. No activation is required for the built-in evaluation license.

The trial period begins the first time you start the FortiAnalyzer VM. When the trial expires, all functionality is disabled until you upload a license file.



Technical support is not included with the 15-day evaluation.



Contact your Fortinet Reseller to request a full evaluation (60-days) license.

Preparing for deployment

You can prepare for deployment by reviewing the following information:

- [Minimum system requirements](#)
- [Registering your FortiAnalyzer VM](#)
- [Downloading deployment packages](#)

Minimum system requirements

The following table lists the minimum system requirements for your VM hardware, based on the analytic sustained rate of your VM.

Analytic Sustained Rate (logs/sec)	VM Hardware Requirements		
	RAM (GB)	CPU cores	IOPS
3000	8	4	300
4000	8	4	400
5000	8	4	500
6000	16	8	600
7000	16	8	700
8000	16	8	800
9000	16	8	900
10000	16	8	1000
20000	32	16	2000
30000	32	16	3000
40000	64	32	4000
50000	64	32	5000



The collector sustained rate can be calculated by multiplying the analytic sustained rate by 1.5.



This table does not take into account other hardware specifications, such as bus speed, CPU model, or storage type.

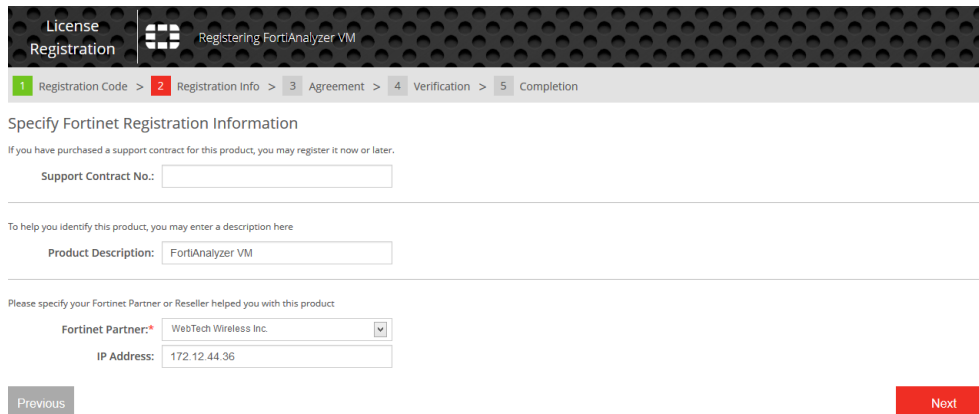
Registering your FortiAnalyzer VM

After placing an order for FortiAnalyzer VM, a license registration code is sent to the email address used in the order form. Use the license registration code provided to register the FortiAnalyzer VM with Customer Service & Support at <https://support.fortinet.com>.

Upon registration, you can download the license file. You will need this file to activate your FortiAnalyzer VM. You can configure basic network settings from the CLI to complete the deployment. Once the license file is uploaded and validated, the CLI and GUI will be fully functional.

To register your FortiAnalyzer VM:

1. Ensure that you have the following items needed to complete the procedure:
 - License registration code that was emailed to you after you placed an order for FortiAnalyzer VM
 - Support contract number
 - IPv4 address for the FortiAnalyzer VM
2. Log into the Fortinet Customer Service & Support portal at <https://support.fortinet.com/> using an existing support account, or click *Create an Account* to create a new account.
3. In the toolbar, select *Asset > Register/Renew*. The *Registration Wizard* opens.
4. Enter the registration code from the FortiAnalyzer VM License Certificate that was emailed to you, select the end user type, and then click *Next*. The *Registration Info* page is displayed.



The screenshot shows the 'Registration Info' step of the FortiAnalyzer VM registration wizard. The breadcrumb trail at the top indicates the sequence: 1 Registration Code > 2 Registration Info > 3 Agreement > 4 Verification > 5 Completion. The page title is 'License Registration' and 'Registering FortiAnalyzer VM'. Below the breadcrumb, a progress bar highlights the current step. The main section is titled 'Specify Fortinet Registration Information'. It includes a note: 'If you have purchased a support contract for this product, you may register it now or later.' There are three input fields: 'Support Contract No.' (empty), 'Product Description:' (containing 'FortiAnalyzer VM'), and 'Fortinet Partner:*' (a dropdown menu showing 'WebTech Wireless Inc.'). Below the partner dropdown is an 'IP Address:' field containing '172.12.44.36'. At the bottom, there are 'Previous' and 'Next' buttons.

5. Enter your support contract number, product description, Fortinet Partner, and IP address in the requisite fields, then select *Next*.



As a part of the license validation process, FortiAnalyzer VM compares its configured IP addresses with the IP information in the license file. The license must be associated with an IP address assigned to one of the interfaces on the FortiAnalyzer VM. If a new license has been imported or the FortiAnalyzer VM's associated IP address has been changed, the FortiAnalyzer VM must be rebooted in order for the system to validate the change and operate with a valid license.



The [Customer Service & Support](#) portal currently does not support IPv6 for FortiAnalyzer VM license validation. You must specify an IPv4 address in both the support portal and the port management interface.

- On the *Fortinet Product Registration Agreement* page, select the checkbox to indicate that you have read, understood, and accepted the service contract, then select *Next* to continue to the *Verification* page.
- The verification page displays the product entitlement. Select the checkbox to indicate that you accept the terms then select *Confirm* to submit the request.

License Registration Registering FortiAnalyzer VM

1 Registration Code > 2 Registration Info > 3 Agreement > 4 Verification > 5 Completion

Registration Completed

Thank you for choosing Fortinet product. Your registration process has successfully completed. Please be aware that the registration information may not reflect on your product immediately, a delay (up to 4 hours) can occur.

Product Info

General

Product Model: FortiAnalyzer VM
 Serial Number: FAZ-VM00000
 License Number: FLVM500
 GB Logs/Day: 1
 Registration Date: 2014-02-07
 Description: FortiAnalyzer VM
 Partner: WebTech Wireless Inc.
 IP Address: 172.12.44.36
 License File: [License File Download\(v4.3.7 or newer\)](#)
[License File Download\(v5.x\)](#)

Support Coverage
 No service coverage!

[Register More](#) [Finish](#)

- From the *Registration Completed* page, you can download the FortiAnalyzer VM license file, select *Register More* to register another FortiAnalyzer VM, or select *Finish* to complete the registration process. Select *License File Download* to save the license file (.lic) to your management computer. For instructions on uploading the license file to your FortiAnalyzer VM via the GUI, see [Uploading the license file on page 18](#).

Editing FortiAnalyzer VM IP addresses

To edit the FortiAnalyzer VM IP address:

- In the toolbar, select *Asset > Manage/View Products* to open the *View Products* page.
- Select the FortiAnalyzer VM serial number to open the *Product Details* page.
- Click *Edit* to change the description, partner information, and IP address of your FortiAnalyzer VM from the *Edit Product Info* page.

Product Details FortiAnalyzer VM
 FAZ-VM00000

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- Entitlement
- License

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- Renew Contract
- Add Licenses
- FNDN Trial

Assistance

- Ticket List
- Technical Request
- Customer Service
- DOA Request
- RMA Request
- WebChat

Edit Product Info

Description: FortiAnalyzer VM

Partner Info: WebTech Wireless Inc.

IP Address: 172.12.44.36
 You can update IP address for 5 time(s).

[Save](#) [Cancel](#)

4. Enter the new IP address, then select **Save**.



You can change the IP address five (5) times on a regular FortiAnalyzer VM license. There is no restriction on a full evaluation license.

5. Select **License File Download** to save the license file (.lic) to your management computer. For instructions on uploading the license file to your FortiAnalyzer VM via the GUI, see [Uploading the license file on page 18](#).

Deployment package for VMware

FortiAnalyzer VM deployment packages are included with firmware images on the [Customer Service & Support site](#). The following table list the available VM deployment package.

VM Platform	Deployment File
VMware ESXi 5.0, 5.5, 6.0, 6.5, and 6.7	ESX/ESXi server: FAZ_VM64-vX-buildxxxx-FORTINET.out.ovf.zip

The .out.ovf.zip file contains:

- faz.vmdk: The FortiAnalyzer VM system hard disk in Virtual Machine Disk (VMDK) format.
- FortiAnalyzer-VM64.ovf: The VMware virtual hardware configuration file.
- DATADRVIE.vmdk: The FortiAnalyzer VM log disk in VMDK format

For more information FortiAnalyzer VM, see the FortiAnalyzer VM datasheet available on the Fortinet web site:

<https://www.fortinet.com/products/management/fortianalyzer.html>.

Downloading deployment packages

Firmware image FTP directories are organized by firmware version, major release, and patch release. The firmware images in the directories follow a specific naming convention. Each firmware image is specific to the device model. For example, the FAZ_VM64_HV-vX-buildxxxx-FORTINET.out.hyperv.zip image, found in the 5.6.0 directory, is specific to the 64bit Microsoft Hyper-V Server virtualization environment.



You can download the *FortiAnalyzer Release Notes* and MIB file from this directory. The Fortinet Core MIB file is located in the FortiAnalyzer 6.0.0 directory.



Download the .out file to upgrade your existing FortiAnalyzer VM installation.

To download deployment packages:

1. Log in to the Fortinet Customer Service & Support portal then, from the toolbar select *Download > Firmware Images*. The *Firmware Images* page opens.
2. Select *FortiAnalyzer* from the *Select Product* drop-down list, then select *Download*.
3. Browse to the appropriate directory for the version that you would like to download.
4. Download the appropriate firmware image and release notes to your management computer.
5. Extract the contents of the package to a new folder on your management computer.

Deployment

Prior to deploying the FortiAnalyzer VM, the VM platform must be installed and configured so that it is ready to create virtual machines. The installation instructions for FortiAnalyzer VM presume that you are familiar with the management software and terminology of your VM platform.

You might also need to refer to the documentation provided with your VM server. The deployment information in this guide is provided as an example because, for any particular VM server, there are multiple ways of creating a virtual machine - command line tools, APIs, alternative graphical user interface tools.

Before you start your FortiAnalyzer VM appliance for the first time, you might need to adjust virtual disk sizes and networking settings. The first time you start FortiAnalyzer VM, you will have access only through the console window of your VM server environment. After you configure one network interface with an IP address and administrative access, you can access the FortiAnalyzer GUI (see [Enabling GUI access on page 17](#)).

If the FortiAnalyzer VM does not have a valid Logical Volume Management (LVM) configuration, the LVM service will not start automatically upon boot-up when the disk already contains data. To manually enable the service, use the `execute lvm start` CLI command.

Deploying FortiAnalyzer VM on VMware vSphere

Once you have downloaded the `FAZ_VM64-v5-buildxxxx-FORTINET.out.ovf.zip` file and extracted the package contents to a folder on your management computer, you can deploy the OVF package to your VMware environment.

Prior to deploying the FortiAnalyzer VM, ensure that the following are configured and functioning properly:

- VMware vSphere Hypervisor™ (ESX/ESXi) software must be installed on a server and updated to the latest patch release prior to installing FortiAnalyzer VM. Go to <https://www.vmware.com/products/vsphere-hypervisor.html> for installation details.
- VMware vSphere Client™ must be installed on the computer that you will be using for managing the FortiAnalyzer VM.

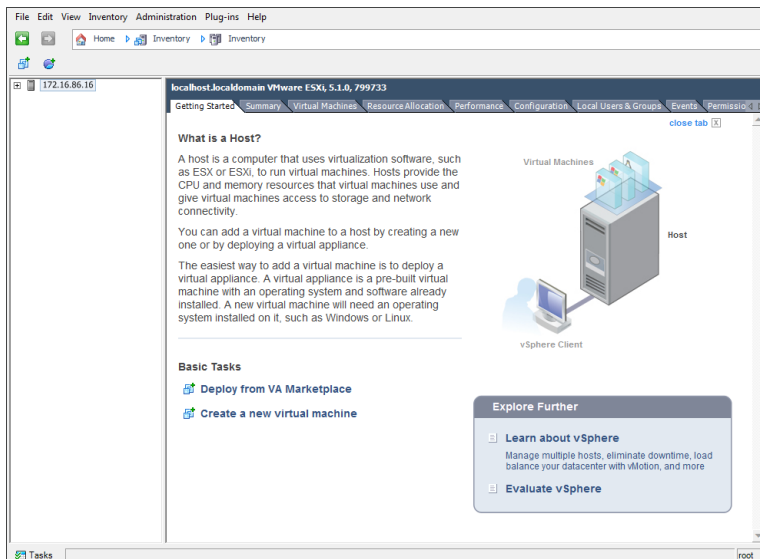
The following topics are included in this section:

- [Deploying the OVF file](#)
- [Configuring hardware settings](#)
- [Powering on the virtual machine](#)

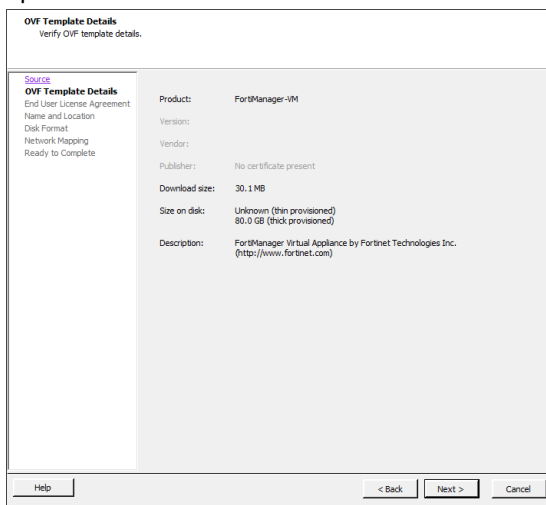
Deploying the OVF file

To deploy the OVF file template:

1. Launch the VMware vSphere client, enter the IP address or host name of your server, enter your user name and password, then click *Login*. The vSphere client home page opens.



2. Select **File > Deploy OVF Template** to launch the OVF Template wizard. The OVF Template *Source* page opens.
3. Click **Browse**, locate the OVF file on your computer, then click **Next** to continue. The OVF Template *Details* page opens.



4. Verify the OVF template details. This page details the product name, download size, size on disk, and description. Click **Next** to continue. The OVF Template *End User License Agreement* page opens.
5. Read the end user license agreement, then click **Accept** then **Next** to continue. The OVF Template *Name and Location* page opens.
6. Enter a name for this OVF template. The name can contain up to 80 characters and must be unique within the inventory folder. Click **Next** to continue. The OVF Template *Disk Format* page opens.

7. Select one of the following:

- **Thick Provision Lazy Zeroed:** Allocates the disk space statically (no other volumes can take the space), but does not write zeros to the blocks until the first write takes place to that block during runtime (which includes a full disk format).
- **Thick Provision Eager Zeroed:** Allocates the disk space statically (no other volumes can take the space), and writes zeros to all the blocks.
- **Thin Provision:** Allocates the disk space only when a write occurs to a block, but the total volume size is reported by the Virtual Machine File System (VMFS) to the OS. Other volumes can take the remaining space. This allows you to float space between your servers, and expand your storage when your size monitoring indicates there is a problem. Note that once a Thin Provisioned block is allocated, it remains in the volume regardless of whether you have deleted data.



If you know your environment will expand in the future, it is recommended to add hard disks larger than the FortiAnalyzer VM base license requirement and utilize *Thin Provision* when setting the OVF Template disk format. This will allow your environment to expand as required while not taking up more space in the SAN than is needed.

8. Click *Next* to continue. The OVF Template *Network Mapping* page opens.

9. Map the networks used in this OVF template to networks in your inventory. Network 1 maps to port1 of the FortiAnalyzer VM. You must set the destination network for this entry to access the device console. Click *Next* to continue. The OVF Template *Ready to Complete* page opens.
10. Review the template configuration.
Ensure that *Power on after deployment* is not enabled. You might need to configure the FortiAnalyzer VM hardware settings prior to powering on the VM.
11. Click *Finish* to deploy the OVF template. A *Deployment Completed Successfully* dialog box is displayed once the FortiAnalyzer VM OVF template wizard has finished.

Configuring hardware settings

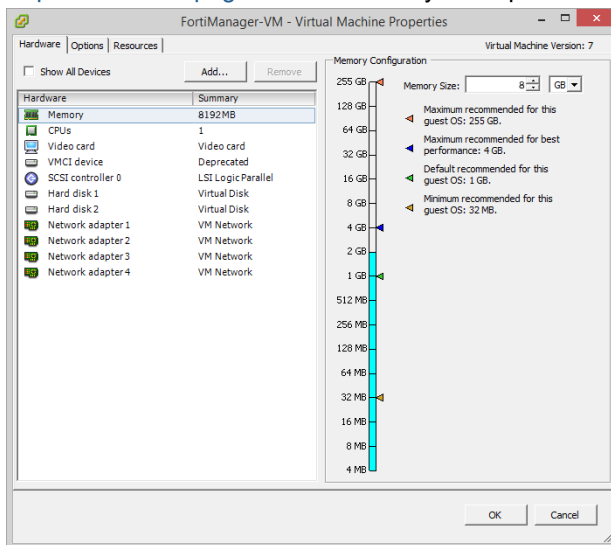
Before powering on your FortiAnalyzer VM, you must configure the virtual memory, virtual CPU, and virtual disk.



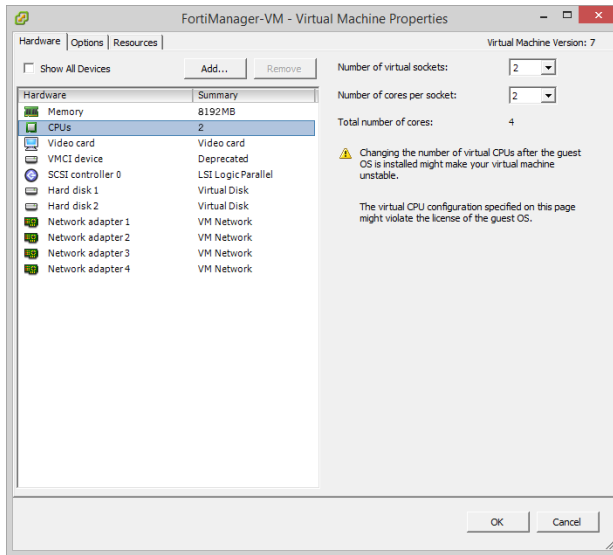
In FortiAnalyzer 5.6 and later, the network interface mapping has changed. See the [FortiAnalyzer Upgrade Guide](#) for more information.

To configure hardware settings:

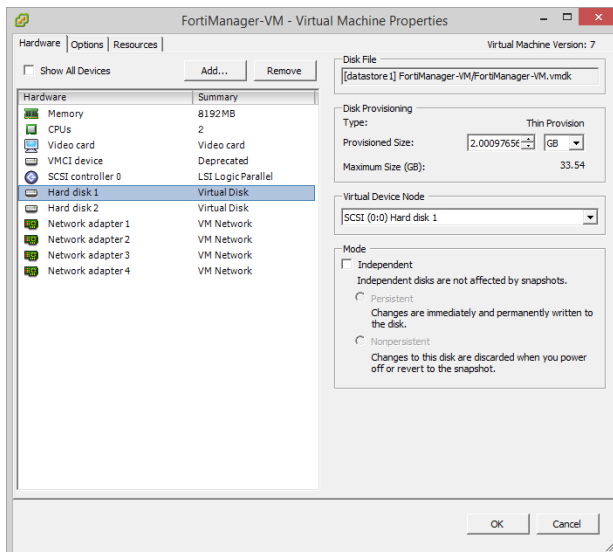
1. In the vSphere Client, right-click on the FortiAnalyzer VM in the left pane, and select *Edit Settings* to open the *Virtual Machine Properties* window.
2. Select *Memory* from the *Hardware* list, then adjust the *Memory Size* as required. See [Minimum system requirements on page 7](#) to determine your required memory.



3. Select *CPUs* from the *Hardware* list, then adjust the *Number of virtual sockets* and *Number of cores per socket* as required.



4. Select *Hard disk 2*, the log disk, from the *Hardware* list, and configure it as required. *Hard disk 1* should not be edited.



The FortiAnalyzer VM allows for 12 virtual log disks to be added to a deployed instance. When adding additional hard disks use the following CLI command to extend the LVM logical volume:

```
execute lvm start
execute lvm extend <arg ..>
```

5. Click **OK** to apply your changes.

Powering on the virtual machine

You can now proceed to power on your FortiAnalyzer VM.

- Select the FortiAnalyzer VM in the left pane, then click *Power on the virtual machine* in the *Getting Started* tab.
- Select the VM in the left pane, then click *Power On* in the toolbar.
- Right-click the VM in the left pane, then select *Power > Power On* from the right-click menu.

Once the VM has started, proceed with the initial configuration. See [Configuring initial settings on page 17](#).

Configuring initial settings

Before you can connect to the FortiAnalyzer VM, you must configure basic network settings via the CLI console. Once configured, you can connect to the FortiAnalyzer VM GUI and upload the FortiAnalyzer VM license file that you downloaded from the [Customer Service & Support](#) portal.

The following topics are included in this section:

- [Enabling GUI access](#)
- [Connecting to the GUI](#)
- [Uploading the license file](#)

Enabling GUI access

To enable GUI access to the FortiAnalyzer VM, you must configure the IP address and network mask of the appropriate port on the FortiAnalyzer VM. The following instructions use port 1.



The appropriate port can be determined by matching the MAC address of the network adapter and the HWaddr provided by the CLI command `diagnose fmnetwork interface list`.

To configure the port1 IP address and netmask:

1. In your hypervisor manager, start the FortiAnalyzer VM and access the console window. You might need to press *Enter* to see the login prompt.
2. At the FortiAnalyzer VM login prompt, enter the username *admin*, then press *Enter*. By default, there is no password.
3. Using CLI commands, configure the port1 IP address and netmask.

```
config system interface
  edit port1
    set ip <IP address> <netmask>
  end
```



The port management interface should match the first network adapter and virtual switch that you have configured in the hypervisor virtual machine settings.

4. To configure the default gateway, enter the following commands:

```
config system route
  edit 1
    set device port1
```

```
set gateway <gateway_ipv4_address>  
end
```



The Customer Service & Support portal does not currently support IPv6 for FortiAnalyzer VM license validation. You must specify an IPv4 address in both the support portal and the port management interface.

Connecting to the GUI

Once you have configured a port's IP address and network mask, launch a web browser and enter the IP address you configured for the port management interface. At the login page, enter the user name `admin` and no password, then select *Login*.

The GUI will open with an *Evaluation License* dialog box.

Uploading the license file

FortiAnalyzer VM includes a free, full featured 15 day trial.

Before using the FortiAnalyzer VM, you must enter the license file that you downloaded from the [Customer Service & Support](#) portal when you registered your FortiAnalyzer VM. See [Registering your FortiAnalyzer VM on page 8](#).

To upload the license via the CLI:

1. Open the license file in a text editor and copy the VM license string.
2. In a FortiAnalyzer VM console window, enter the following:

```
execute add-vm-license <"vm license string">
```

See the [FortiAnalyzer CLI Reference](#), available from the [Fortinet Document Library](#), for more details on using this command.

To upload the license file via the GUI:

1. In the *Evaluation License* dialog box, select *Enter License*.
Optionally, you can also select *Upload License* in the *License Information* dashboard widget.
2. In the license upload page, click *Browse*, locate the VM license file (`.lic`) on your computer, then click *OK* to upload the license file.
A reboot message will be shown, then the FortiAnalyzer VM system will reboot and load the license file.
3. Refresh your browser and log back into the FortiAnalyzer VM with username `admin` and no password.
The VM registration status appears as valid in the *License Information* widget once the license has been validated.



As a part of the license validation process, FortiAnalyzer VM compares its IP address with the IP information in the license file. If a new license has been imported or the FortiAnalyzer's IP address has been changed, the FortiAnalyzer VM must be rebooted in order for the system to validate the change and operate with a valid license.

If the IP address in the license file and the IP address configured in the FortiAnalyzer VM do not match, you will receive an error message when you log back into the VM.

If this occurs, you will need to change the IP address in the [Customer Service & Support](#) portal to match the management IP and re-download the license file. To change the management IP address, see [Editing FortiAnalyzer VM IP addresses on page 9](#)



After an invalid license file has been loaded onto the FortiAnalyzer VM, the GUI will be locked until a valid license file is uploaded. A new license file can be uploaded via the CLI.

Configuring your FortiAnalyzer VM

Once the FortiAnalyzer VM license has been validated, you can configure your device.



If the amount of memory or number of CPUs are too small for the VM, or if the allocated hard drive space is less than the licensed VM storage volume, warning messages will be shown in the GUI in the *System Resources* widget on the dashboard and in the *Notification* list.

For more information on configuring your FortiAnalyzer VM, see the *FortiAnalyzer Administration Guide* available in the [Fortinet Document Library](#).

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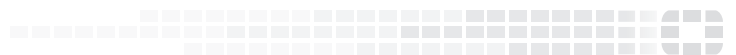
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