

# Release Notes

FortiGate Cloud 26.2



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# Change log

Date	Change description
2026-05-01	Initial release.

# Introduction

This document provides a list of supported models, new features and changes, and product integration information for FortiGate Cloud 26.2. Review all sections of this document before using this service.

# What's new

## Enhanced Fabric-Managed Device Support

- Added support for upgrading FortiAP, FortiSwitch, and FortiExtender firmware through image file upload.
- Added support for adding FortiAP, FortiSwitch, and FortiExtender devices using a FortiCloud key and FortiDeploy key.
- Users can now change the hostname for FortiAP, FortiSwitch, and FortiExtender devices.
- FortiAP, FortiSwitch, and FortiExtender devices are now registered to the Asset Portal when provisioned.
- Added support for firmware profiles for FortiAP and FortiSwitch devices.

## User Experience Enhancements

- Enhanced multi-language support to include French, Spanish, Portuguese, Traditional Chinese, Simplified Chinese, and Korean, in addition to English and Japanese.
- The Audit Log now records login and logout actions.
- Added a direct URL endpoint to FortiConverter menus for easier bookmarking.
- Device list performance enhancements.
- Users can now place a device on the map using an address.

## Simplified Folder-Based Management

- Added support for folder-scope permissions for CLI scripts, report templates, and firmware profiles.

## FortiConverter Enhancements

- Added support for new vendors: Barracuda, Ivanti, and Untangle Firewall.
- Updated the GUI to enable multiple interface-type tabs for Cisco ASA tickets.
- Added FortiConverter information to the *Asset List* and *Dashboard*.
- Updated file upload behavior to allow only supported formats.
- Ticket emails now include links to the ticket detail page.

# Product integration and support

FortiGate Cloud is designed and targeted for all FortiGate models with a form factor of up to two rack units. See [Requirements](#).

FortiGate Cloud 26.2 supports the following web browsers:

- Microsoft Edge 41 and later versions
- Microsoft Internet Explorer 11 and later versions
- Mozilla Firefox 59 and later versions
- Google Chrome 65 and later versions

FortiGate Cloud may function correctly with other web browsers, but Fortinet does not support them.

## Language support

The following table lists FortiGate Cloud language support information. Regions determine language settings:

Language	GUI	Documentation
English	Yes	Yes
French	Yes	No
Japanese	Yes	No
Korean	Yes	No
Portuguese	Yes	No
Simplified Chinese	Yes	No
Spanish	Yes	No
Traditional Chinese	Yes	No

## Region support

- Global (Canada)
- U.S.
- Europe
- Japan

# Resolved issues

The following issues have been fixed in version 26.2. For inquiries about a particular bug, contact [Customer Service & Support](#).

## Dashboard

Bug ID	Description
1192182	Fixed an issue where FortiGate devices with Sovereign SASE licenses were incorrectly displayed.
1242520	Fixed an issue where the Fabric device overview widget border color did not display correctly in dark mode.
1261563	Fixed incorrect subscription quantities and missing statistics in the FortiGate subscription widget for Basic subscriptions.

## RBAC Profile Support

Bug ID	Description
1264874	Fixed an issue where users with Provisioning (RW) permissions could not add FortiManager.
1264966	Fixed an issue where users with Management (RW) permissions could not edit the device hostname.

## Portal

Bug ID	Description
1248087	Fixed an issue that caused a page reload or re-login when changing account settings.
1249602	Fixed a UI display issue on the SSID configuration page.
1254595	Prevented direct URL access to the Basic-tier backup view.

Bug ID	Description
1254657	Fixed an incorrect download link in the service description popup.
1265605	Updated the Fabric Upgrade button label.

## Report

Bug ID	Description
1254354	Fixed an incorrect confirmation message when deleting a report configuration with a scheduled report.

## Script

Bug ID	Description
1224508	Fixed a typo in the Longitude attribute returned by the device list API.

## SD-WAN Overlay

Bug ID	Description
1248073	Fixed a typo on the SD-WAN Overlay Hub settings page.

# Known issues

The following issues have been identified in version 26.2. For inquiries about a particular bug, contact [Customer Service & Support](#).

## Cloud access

Bug ID	Description
1278083	The top-left dropdown may fail to route to the Cloud Access landing page.

## Dashboard

Bug ID	Description
1260474	The event count shown in the Automation widget does not match the event table.
1270742	Upgrading firmware from the FortiGuard Security Alerts widget on the Security Dashboard may return a 400 error.

## Event handlers

Bug ID	Description
1232627	An incorrect URL is sent for IoC handlers.

## Fabric device

Bug ID	Description
1227494	The Mode field for FortiExtender devices is not displayed in the Fabric view.
1234726	Active remote access sessions are not immediately terminated when

Bug ID	Description
	socaasRemoteAccess is disabled on FortiAnalyzer.

## HA device

Bug ID	Description
1236504	The HA Group page fails to load when HA mapping cannot be completed.

## Provisioning

Bug ID	Description
1258797	The provision conflict confirmation button does not display a loading indicator.
1261108	Filters on the Provisioning page may return inaccurate results.
1261117	Extra brackets appear in the filter Provisioned to = <i>FortiManager</i> .
1264968	Provisioning fails for FortiExtender devices with an invalid serial number.
1267468	Deprovisioning a FortiAP managed by a FortiGate removes the FortiAP from the Provisioning list.

## LogView

Bug ID	Description
1234038	A null error may occur when switching devices on the Security Logs page.

## OU support

Bug ID	Description
1233717	In OU account view, firmware upgrade history cannot be filtered by device folder.

## Portal

Bug ID	Description
1259677	The global filter may switch unexpectedly when a device remains in an asset folder.
1263595	The IOC Threats page may remain stuck in a loading state.
1263993	There is no option to delete U and R devices.

## Report

Bug ID	Description
1242425	Links to older sandbox reports are still displayed on the scan results page when using a customized date range.
1261641	There is a wording issue in the message shown when downloading a generated report.
1261804	Some customized reports are incorrectly treated as default reports and cannot be managed.

## SD-WAN Overlay

Bug ID	Description
1248079	A layering issue affects SD-WAN shortcut display.



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