

FortiSandbox Release Notes

VERSION 2.1.0

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FortiSandbox 2.1.0 Release Notes

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Change Log

Date	Change Description
2015-07-08	Initial release.
2015-07-20	Added Bug ID 260001 to the Resolved Issues List. Updated What's New
2015-07-21	Repaired broken link.

Introduction

This document provides the following information for FortiSandbox version 2.1.0 build 0081:

- [Supported models](#)
- [What's new in FortiSandbox 2.1.0](#)
- [Upgrade Information](#)
- [Product Integration and Support](#)
- [Resolved Issues](#)
- [Known Issues](#)

For more information on upgrading your FortiSandbox device, see the *FortiSandbox 2.0 Administration Guide*.

Supported models

FortiSandbox version 2.1.0 supports the FSA-1000D, FSA-3000D, and FSA-VM models.

What's new in FortiSandbox 2.1.0

The following is a list of new features and enhancements in version 2.1.0:

- FortiSandbox with FortiGate and FortiClient integration to block detected malware and malicious URL(s)
- High-Availability Clustering support
- Search filename and download URL by name pattern
- Submit URLs for scan and query by devices
- Radius Authentication support
- View webpages in Japanese
- Original file download restriction from Job Detail page
- Query job verdict through SHA1 value
- Show device contract expiration in Dashboard
- Define white list and black list files in checksum
- Job keeping time improvements
- CLI commands to show detailed debug logs of network scans and communication with devices
- Sniffer improvements to run in Conserve Mode when pending job number is high
- New RPC API interface

Upgrade Information

Upgrading from FortiSandbox 1.4.0 or later

FortiSandbox version 2.1.0 supports upgrading from version 1.4.0 or later.

Upgrading from FortiSandbox 1.3.0

FortiSandbox version 2.1.0 does not support upgrading from version 1.3.0.

Upgrading from FortiSandbox 1.2.3

FortiSandbox version 2.1.0 does not support upgrading from version 1.2.3.

Upgrade procedure

Upgrading FortiSandbox firmware consists of the following steps:

Step 1: Upgrade the firmware

1. Download the firmware image from the Fortinet Customer Service & Support portal.
2. When upgrading via the CLI, put the firmware image on a host that supports file copy with the SCP or FTP command. The FortiSandbox must be able to access the SCP or FTP server.

In a console window, enter the following command string to download and install the firmware image:

```
fw-upgrade -b -s<SCP/FTP server IP address> -u<user name> - p<password> -t<ftp|scp> -  
f/<filename>
```

3. When upgrading via the Web-based Manager, go to *System > Dashboard > Status*. In the *System Information* widget, click the *Update* link next to *Firmware Version*. The Firmware Upgrade page is displayed. Browse to the firmware image on the management computer and select the *Submit* button.
4. Microsoft Windows Sandbox VMs must be activated against the Microsoft activation server. This is done automatically after a system reboot. To ensure the activation is successful, port3 of the system must be able to access the Internet and the DNS servers should be able to resolve the Microsoft activation servers.

Step 2: Install the new Microsoft Windows VM package

The Microsoft Windows VM package can be installed manually or automatically.

To manually download the package:

1. Download the package from ftp://fsavm.fortinet.net/general/image/2.0.0/2015022118_vm.pkg.7z
2. Put the package on a host that supports file copy with the SCP or FTP command. The FortiSandbox must be able to access the SCP or FTP server.
3. In a console window, enter the following command string to download and install the package:

```
fw-upgrade -v -s<SCP/FTP server IP address> -u<user name> - p<password> -t<ftp|scp> -  
f<filename>
```

To automatically download the package:

1. FortiSandbox version 2.0 has a background program which can automatically check for and download new Microsoft Windows VM packages. The system must be able to access <https://fsavm.fortinet.net>.
2. After log in, select *System > Dashboard > Status*. In the *System Information* widget, a progress bar will be displayed beside the Windows VM row to display the download progress.
3. When the download is complete, the dashboard will display an *Install New* link. Click the link and confirm to install the package.
4. Microsoft Windows Sandbox VMs must be activated against the Microsoft activation server. This is done automatically after a system reboot. To ensure the activation is successful, port3 must be able to access the Internet and the DNS servers should be able to resolve the Microsoft activation servers.

Step 3: Install the Microsoft Office license file

1. For the FSA-VM model, download the Microsoft Office license file from the Fortinet Customer Service & Support portal.
2. Log into the FortiSandbox and go to *System > Dashboard > Status*. In the *System Information* widget, click the *Upload License* link next to Microsoft Office. The Microsoft Office License Upload page is displayed. Browse to the license file on the management computer and select the *Submit* button. The system will reboot.
3. The Microsoft Office license must be activated against the Microsoft activation server. This is done automatically after a system reboot. To ensure the activation is successful, port3 must be able to access the Internet and the DNS servers should be able to resolve the Microsoft activation servers.



For FSA-3000D and FSA-1000D specific models, contact Fortinet Customer Service & Support to obtain the license file.

Downgrading to previous firmware versions

Downgrading to previous firmware versions is not supported.

FortiSandbox VM firmware

Fortinet provides FortiSandbox VM firmware images for VMware ESXi (5.5 and up) virtualization environments:

- `.out`: Download the 64-bit firmware image to upgrade your existing FortiSandbox VM installation.
 - `.ovf.zip`: Download the 64-bit package for a new FortiSandbox VM installation. This package contains an Open Virtualization Format (OVF) file for VMware and two Virtual Machine Disk Format (VMDK) files used by the OVF file during deployment.
-



When deploying FortiSandbox VM, the virtual disk size should be 100GB or more.

Firmware image checksums

The MD5 checksums for all Fortinet software and firmware releases are available at the Fortinet Customer Service & Support portal located at <https://support.fortinet.com>. After logging in select *Download > Firmware Image Checksums*, enter the image file name including the extension, and select *Get Checksum Code*.

Product Integration and Support

FortiSandbox 2.1.0 support

The following table lists FortiSandbox version 2.1.0 product integration and support information.

Web Browsers	<ul style="list-style-type: none">• Microsoft Internet Explorer versions 10 and 11• Mozilla Firefox version 32• Google Chrome version 36 <p>Other web browsers may function correctly, but are not supported by Fortinet.</p>
FortiOS/FortiOS Carrier	<ul style="list-style-type: none">• 5.0.4 and later• 5.2.0 and later
FortiMail	<ul style="list-style-type: none">• 5.2.0 and later
FortiManager	<ul style="list-style-type: none">• 5.0.8 and later• 5.2.0 and later
FortiAnalyzer	<ul style="list-style-type: none">• 5.0.8 and later• 5.2.0 and later
Virtualization Environment	<ul style="list-style-type: none">• VMware ESXi version 5.5

Resolved Issues

The following issues have been fixed in version 2.1.0. For inquiries about a particular bug, please contact [Customer Service & Support](#).

Resolved issues

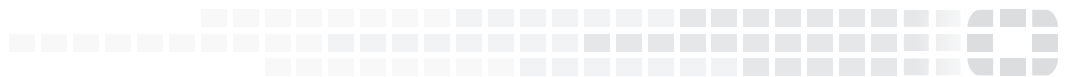
Bug ID	Description
284632	Users can not filter values in the Network Alert page.
277054	Users are unable to send notification alert mail without login account.
270453	CLI command <code>cleandb</code> does not remove network share scan results.
276729	Sometimes files submitted through <i>On-Demand</i> are not dumped completely.
280947	CLI command <code>config-reset</code> does not reset About Devices, Network Share and Quarantine configurations.
260001	When restoring the virtual host, <code>WIN7X64VM_clone</code> <i>failed: VBoxManager error: The Session is not locked.</i> error message appears frequently.

Known Issues

The following issues have been identified in version 2.1.0. For inquiries about a particular bug or to report a bug, please contact [Customer Service & Support](#).

Known issues

Bug ID	Description
245008	The unicode file name might not display correctly.



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