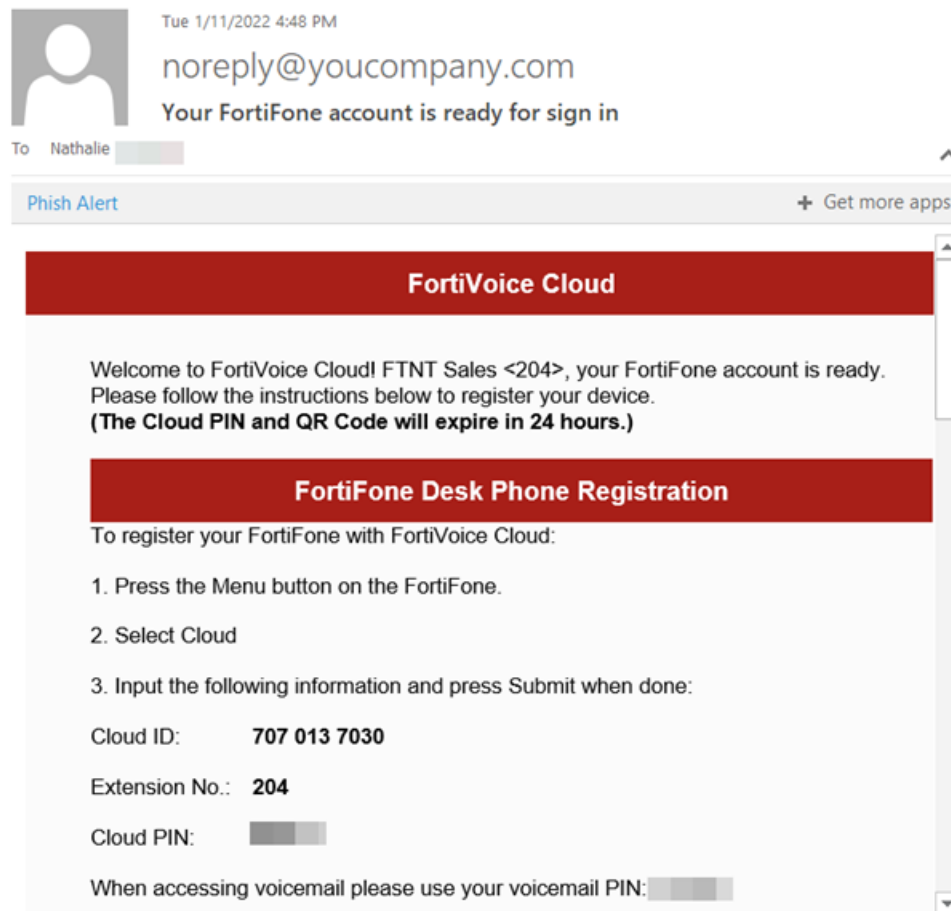# Registering your FortiFone desk phone with FortiVoice Cloud

Use this procedure to allow your FortiFone FON-x80/x80B series IP phone to register with FortiVoice Cloud.

Before you begin

- Connect your phone. For more details, see the guide for your phone model:
  - FON-280B Quick Start Guide
  - FON-380B Quick Start Guide - FON-380 Quick Start Guide
  - FON-480B Quick Start Guide - FON-480 Quick Start Guide
  - FON-580 Quick Start Guide
- Make sure that your FortiVoice Cloud administrator has configured your extension on FortiVoice Cloud. After configuring your extension on the FortiVoice Cloud phone system, your FortiVoice Cloud administrator will send you a welcome email. Make sure to keep this email as you will need the details to complete the registration of your FortiFone desk phone.

  Example of welcome email (showing the FortiFone Desk Phone Registration section only)

> The Cloud PIN in your welcome email expires in 24 hours.

To register your FortiFone desk phone with FortiVoice Cloud

1. On your FortiFone desk phone, press the 🏠 button.
2. Use the navigation keys ⌨ to select **Cloud** ☁.
3. Using the information in your welcome email, complete the following steps:
   a. Enter the **Cloud ID**.
   b. Press **OK**.
   c. Enter the **Extension No**.
   d. Press **OK**.
   e. Enter the **Cloud PIN**.
   f. Press **Submit**.
      The phone downloads the configuration and registers with FortiVoice Cloud.
   g. After the registration process is complete, press **OK**.
4. When you see the main screen, you can start using your FortiFone desk phone. For details, see the FON-x80/x80B Series User Guide.

Updated: December 8, 2023