



Release Notes

FortiPortal 7.4.4



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December 23, 2025

FortiPortal 7.4.4 Release Notes

37-744-1135662-20251223

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Change Log

Date	Change Description
2025-03-17	Initial release.
2025-03-24	Added Port security requirements on page 9.
2025-04-29	Updated FortiManager , FortiAnalyzer , FortiAnalyzer BigData , FortiClient EMS , FortiOS , and FortiSandbox supported versions on page 6.
2025-05-01	Updated Known Issues on page 17.
2025-05-13	Updated FortiManager , FortiAnalyzer , FortiAnalyzer BigData , FortiClient EMS , FortiOS , and FortiSandbox supported versions on page 6.
2025-12-23	Updated Profile changes from previous version on page 10.

Introduction

FortiPortal is a self-service portal for FortiManager and a hosted security analytics management system for the FortiGate, FortiWifi, and FortiAP product lines. FortiPortal is available as a virtual machine (VM) software solution that can be deployed on a hosted services infrastructure. This allows enterprises and managed security service providers (MSSP) to build highly customized private cloud services for their customers.

This document provides information about FortiPortal version 7.4.4, build 2110. It includes the following sections:

- [What's new on page 5](#)
- [System requirements on page 5](#)
- [Product Integration and Support on page 6](#)
- [Special Notices on page 9](#)
- [Installing FortiPortal 7.4.4 on page 13](#)
- [Upgrading FortiPortal on page 14](#)
- [Known Issues on page 17](#)

What's new

This release contains the following new features and enhancements:

- Device interface configuration.
- Run ping diagnostic tool on managed devices.
- Support for two factor authentication using SMS.
- Multi-organization service provider administrators.

System requirements

FortiPortal version 7.4.4 minimum system requirements:

- 4 CPUs
- 16 GB RAM
- 12 GB free disk space

Product Integration and Support

FortiPortal 7.4.4 supports some FortiManager, FortiOS, FortiAnalyzer, FortiAnalyzer BigData, and FortiSandbox versions.

This section contains the following topics:

- [FortiManager, FortiAnalyzer, FortiAnalyzer BigData, FortiClient EMS, FortiOS, and FortiSandbox supported versions on page 6](#)
- [Web browser support on page 8](#)
- [FortiPortal 7.4.4 software on page 8](#)

FortiManager, FortiAnalyzer, FortiAnalyzer BigData, FortiClient EMS, FortiOS, and FortiSandbox supported versions

The FortiPortal self-service interface for MSSP customers uses the FortiManager API for FortiGate firewall policy and IPsec VPN configuration.

FortiPortal optionally connects FortiGate wireless controllers for wireless analytics.

FortiPortal allows users to view FortiAnalyzer reports assigned to the MSSP customer.

FortiPortal 7.4.4 supports the following product versions:

Product	Supported Versions
FortiAnalyzer	• 7.6.0 to 7.6.3 • 7.4.0 to 7.4.6 • 7.2.1 to 7.2.10 • 7.0.1 to 7.0.3, 7.0.5 to 7.0.13
FortiAnalyzer BigData	• 7.0.x
FortiManager	• 7.6.0 to 7.6.3 • 7.4.0 to 7.4.6 • 7.2.1 to 7.2.10 • 7.0.1 to 7.0.13
FortiClient EMS	• 7.2.3 to 7.2.7 • 7.4.0 to 7.4.1

Product	Supported Versions
FortiOS	For FortiOS support, refer to the FortiManager or FortiAnalyzer release notes of the appropriate version in the Fortinet Docs Library .
FortiSandbox	3.0.2 to 4.4.7



You must ensure that the FortiManager and the FortiAnalyzer user accounts (that you created for FortiPortal) have *Remote Procedure Call (RPC)* set to *read-write*. Configure it as follows:

config system admin user

get - lists all of the users (along with userids)
- note the userid for the FPC user.

edit <FPC userid>

set rpc-permit read-write

Also see:

- [ADOM supported versions on page 7](#)
- [Additional compatibility resources on page 7](#)
- [Hypervisor support on page 8](#)

ADOM supported versions

FortiPortal 7.4.4 supports the following FortiManager ADOM versions:

Product	Supported FortiManager Versions	Supported ADOM Versions			
		7.6	7.4	7.2	7.0
FortiManager	7.6.0 to 7.6.3	✓	✓	✓	✓
	7.4.0 to 7.4.6		✓	✓	✓
	7.2.1 to 7.2.10			✓	✓
	7.0.1 to 7.0.13				✓

Additional compatibility resources

Refer to the FortiOS, FortiManager, and FortiAnalyzer release notes on the [Fortinet Docs Library](#) for detailed compatibility information.

Hypervisor support

The following hypervisor platforms are supported:

- VMware ESX Server versions 6.0, 6.5, 6.7, and 7.0
- KVM Version 2.6.x

Web browser support

The following web browsers are supported:

- Mozilla Firefox (up to) Version 103
- Google Chrome Version 103



Other (versions of the) browsers might also function but are not fully supported in this release.

FortiPortal 7.4.4 software

FortiPortal is delivered as a virtual machine.

To download the image files:

1. Log in to the Fortinet Customer Service and Support website at <https://support.fortinet.com/>.
2. Go to *Download > Firmware Images*.
3. In the *Select Product* list, select *FortiPortal*.
The *Release Notes* tab for FortiPortal is displayed.
4. Click the *Download* tab.
The *Image File Path* and *Image Folders/Files* sections are displayed.
5. In the *Image Folders/Files* section, go to *v7.00 > 7.4 > 7.4.4*.
6. Download the image files:
 - For KVM, download the latest QCOW2 file:
FPC_VM64-v7.4.4-build2110-release-portal.qcow2
 - For VMWare, download the latest OVA file:
FPC_VM64-v7.4.4-build2110-release-portal.ova

Detailed installation instructions are included in the *FortiPortal Administration Guide* on the [Fortinet Docs Library](#).

Special Notices

This section contains the following:

- [Port security requirements on page 9](#)
- [Supported FortiManager API Endpoints on page 9](#)
- [Requirements for Run Reports on page 10](#)
- [Limitations with Scalable Cluster on page 10](#)
- [SD-WAN Link Utilization widget with FortiAnalyzer 7.4.2 and later on page 10](#)
- [Profile changes from previous version on page 10](#)
- [FortiPortal 6 features not implemented in FortiPortal 7.4.4 on page 12](#)
- [Limitation with install preview on page 12](#)

Port security requirements

For security concerns, restrict public access to only HTTPS (port 443). All other ports, including port 22 (SSH) and ports required for scalable clusters (2379/2380, 6443, 8000, 7472/7946, 8472 (UDP), and 10250) must be restricted to internal access only.

Supported FortiManager API Endpoints

The following FortiManager API configuration endpoints are supported by FortiPortal.

Policy & Object endpoints	dynamic/interface
	spamfilter/profile
	webfilter/profile
	dlp/sensor
	antivirus/profile
	ips/sensor
	webfilter/ftgd-local-cat
	webfilter/ftgd-local-rating
	application/list
	firewall/address
	firewall/addrgrp
	firewall/schedule/onetime
	firewall/schedule/recurring
	firewall/service/custom
	firewall/service/group
	firewall/vip

	firewall/vipgrp firewall/ippool user/local user/group firewall/policy reinstall/package revision
Device Manager endpoints	vpn/ipsec/phase1-interface vpn/ipsec/phase2-interface router/static

Requirements for Run Reports

To successfully run a report in FortiPortal, the following requirements must be met:

1. All FortiAnalyzer units on FortiPortal must have a version higher than 6.4.2.
2. All the devices within a site must belong to the same ADOM on the same FortiAnalyzer.

Limitations with Scalable Cluster

Due to known technical limitations, FortiPortal Scalable Cluster is subject to the following caveats:

- When the primary unit is down, it may take several minutes before the cluster resumes responding.
- When joining multiple secondary units to a cluster, please join the units in sequential order.
- When multiple units are shutdown, please power-on units in sequential order when resuming service.

SD-WAN Link Utilization widget with FortiAnalyzer 7.4.2 and later

The *SD-WAN Link Utilization* in the *SD-WAN > Monitoring* page is removed for sites working with FortiAnalyzer 7.4.2 and later as the API is deprecated.

Profile changes from previous version

Following are the permission profile changes from FortiPortal 7.4.3.

Profile: Admin

Permission	Update	Notes
Security > Network > DHCP Server > IP Address Assignment	added	Default: Disabled
Reboot Device	added	Default: Disabled

Profile: Customer Admin

Permission	Update	Notes
Security > Network > DHCP Server > IP Address Assignment	added	Default: Disabled
Reboot Device	added	Default: Disabled

Profile: Customer Monitor

Permission	Update	Notes
Security > Network > DHCP Server > IP Address Assignment	added	Default: Disabled
Reboot Device	added	Default: Disabled

Profile: Default OAuth Customer

Permission	Update	Notes
Security > Network > DHCP Server > IP Address Assignment	added	Default: Disabled
Reboot Device	added	Default: Disabled

Profile: Web&Video Filters Admin

Permission	Update	Notes
Security > Network > DHCP Server > IP Address Assignment	added	Default: Disabled
Reboot Device	added	Default: Disabled

FortiPortal 6 features not implemented in FortiPortal 7.4.4

The following features from FortiPortal 6 have not been implemented in FortiPortal 7.4.4:

- Zone/Interface/Dynamic Mapping
- Data Leak Prevention Profile
- Advanced Attributes of LDAP Server
- Tacacs Server
- Remote User
- DHCP Server IPSEC

Limitation with install preview

Due to a known FortiManager bug (1104703), the improved install preview features are only available with FortiManager 7.4 and 7.6. The traditional install preview approach is still available with earlier FortiManager versions.

Installing FortiPortal 7.4.4

To install FortiPortal 7.4.4:

1. Deploy the VMware FortiPortal image file on a hypervisor.



Make sure the network interface is connected to a reachable network adapter.

2. Once the FortiPortal instance is booted up, log in with the default username `admin` and password `portal1234`. You are prompted to change the *admin* user password immediately.

3. In the CLI console, enter the following commands to configure the IP address for the instance:

```
config system interface
edit port1
set ip x.x.x.x/x.x.x.x
end
```

If needed, configure additional ports (port2, port3, etc.) in the same manner.

4. In the CLI console, enter the following commands to configure the default route for the instance:

```
config system route
edit 1
set device port1
set gateway x.x.x.x
end
```

5. Optionally, in the CLI console, enter the following commands to configure the DNS for the instance:

```
config system dns
set primary x.x.x.x
set secondary y.y.y.y
end
```

6. Optionally, in the CLI console, enter the following commands to configure the NTP for the instance:

```
config system ntp
config ntpserver
edit 1
set server x.x.x.x or <hostname>
end
```

7. Connect to FortiPortal via the web interface using the configured IP address. The default web login username and password are `spuser` and `test12345`, respectively. Upon login, you are required to change the web login password.



The login credentials are separated between web UI and console/SSH.

Upgrading FortiPortal

Follow the instructions below to upgrade to FortiPortal 7.4.4.



To improve system security and reduce the chance of exploitation and breach, we recommend that you change the system encryption password after upgrading with the following CLI command:

```
config system encryption
    set password <new-password>
end
```



If *Site* assertion attribute for remote SAML IdP authenticated customer users is not used (not present in the assertions from the IdP), but you want users to have access to all of their respective sites, the new CLI setting needs to be changed as follows after the upgrade is complete:

```
config system admin setting
    set remote-org-user-all-sites-access enable
end
```

Allow all sites is no longer enabled by default.

Suggested upgrade paths

Upgrading from 7.4 branch

- 7.4.3 > 7.4.4

Upgrading from 7.2 branch

- 7.2.7 > 7.4.4

Upgrading from 7.0 branch

- 7.0.12 > 7.2.7 > 7.4.4.

Upgrading to 7.4.4

You can upgrade from the versions noted in [Suggested upgrade paths on page 14](#) through the FortiPortal dashboard using the *Upgrade Firmware* button and then upload the OVA file for the appropriate version.

To upgrade to FortiPortal 7.4.4:



Repeat this upgrade procedure for each version in the upgrade path. Skipping versions is not recommended.

1. Save a backup of your existing FortiPortal system:
 - a. Go to *Dashboard*.
 - b. In the *System Information* pane, select the *System Backup* icon in *System Configuration* to save a backup file onto the local computer.
For a scalable cluster, back up the primary node.
 2. Download the appropriate OVA file for the version you are updating to. This image is available to download from the Fortinet Customer Service & Support website (<https://support.fortinet.com/>).
 3. In the *System Information* pane, in *Version*, click the *Upload Firmware* icon, click *Choose File* and locate the downloaded OVA file on your local computer.
 4. Click *Upload*.
-



Uploading a firmware image requires sufficient network bandwidth.
When upgrading a scalable cluster, the upgrade may take 10-20 minutes, or longer, depending on server performance.

The firmware image uploads from your local computer to the FortiPortal, which will then reboot.

Upgrading AWS, Azure, and GCP

You can upgrade to 7.4.4 for AWS, Azure, and GCP platforms using the same image: FPC_VM64_AWS_AZURE-GCP-V7.4.4-build2110-release-Portal.ova.

Follow the standard upgrade procedure described on page [Upgrading FortiPortal on page 14](#).

Resolved Issues

The following issues have been fixed in 7.4.4. For inquiries about a particular bug, please contact Customer Service & Support.

Bug ID	Description
1108512	Some translation in French may be wrong.
1108530	FortiPortal cannot enable notifications for all organizations.
1109766	FortiPortal may lose associations between organizations and ADOMs and Sites when FortiManager is unstable.
1115192	500 Internal Server error may show when user tries to save an SD-WAN template with neighbor configuration.
1117728	Many IPsec VPN Phase 1 advanced options are not available for edit or review.
1118469	There could be mismatch in IPsec VPN Phase 1 encryption algorithm between FortiPortal and FortiManager.
1118749	Search field in <i>Security > Policy</i> cannot filter policies using policy ID.
1123045	"Unknown server" error may show when a policy package is not under the root folder.
1126722	Password reset email may fail to send even when <i>Validate Mail Server Certificate</i> option is disabled.

Known Issues

The following issues have been identified in FortiPortal 7.4.4. For inquiries about a particular bug or to report a bug, please contact Customer Service & Support.

Bug ID	Description
1130267	Filtered profiles may still be shown in the policy editing page.
1136464	Installing a ZTNA policy from FortiPortal may fail.
1147728	In <i>Insights > Logs</i> , all pages show the same logs.



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