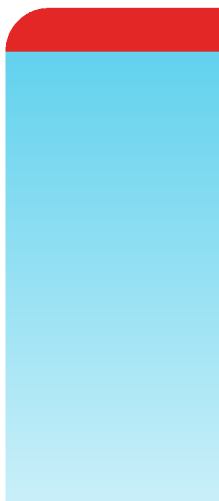


# Release Notes

## FortiFone FON-x80 Series 3.0.14



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**FEEDBACK**

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September 9, 2022

FortiFone FON-x80 Series 3.0.14 Release Notes

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# Change log

| Date       | Change description  |
|------------|---|
| 2022-09-09 | Initial release of the FortiFone FON-x80 Series 3.0.14 Release Notes. |

# Introduction

This document provides a summary of support information, upgrade instructions, and resolution of known issues in this FortiFone FON-x80 Series version 3.0.14, build 237.

# Supported platforms

FortiFone version 3.0.14, build 237 supports the following FortiFone IP phone models:

- FON-380
- FON-480
- FON-580

# System requirements

The FortiFone FON-x80 Series version 3.0.14 build 237 requires the FortiVoice phone system version 6.0.7, 6.4.1, or later.

# Upgrade information

To upgrade to FortiFone FON-x80 Series version 3.0.14, perform the following procedures:

## Download the firmware image file

1. Go to the [Fortinet Customer Service and Support](#) website.
2. Log in to your existing account or register for an account.
3. Select **Support > Firmware Download**.
4. In **Select Product**, select **FortiFone**.
5. Click the **Download** tab.
6. Locate the firmware image file that you need to download.
7. To download the image file, go to the end of the row and click **HTTPS**.
8. Select to save the file and click **OK**.
9. Take note of the location where you saved the firmware image file on your computer.

## Upgrade the FortiFone firmware

For details about upgrading the FortiFone firmware, see the Managed system, FortiFone firmware upgrades section in the [FortiVoice Cookbook](#), for the applicable FortiVoice phone system version.



## What's new

FortiFone FON-x80 Series version 3.0.14 build 237 includes the following new feature:

- Allow users to change the default font color (*Menu > Feature > Font Color*). The font color choices are black, white, and gray. To apply the new font color setting, the phone reboots.

## Resolved issues

The following issues have been fixed in FortiFone FON-x80 Series version 3.0.14 build 237. For inquiries about a particular bug, contact [Fortinet Customer Service and Support](#).

| Bug ID                                 | Description   |
|--|---|
| 801153                                 | Fixed some memory leak issues.  |
| 809858, 813671, 821441, 829103, 829442 | Intermittent phone freeze during various operational states such as boot, idle, and factory reset.      |
| 820599                                 | The phone does not perform a graceful SIP de-registration prior to a reboot or factory reset operation. |
| 828328                                 | Using line keys to hold and resume between multiple calls causes the phone to crash.                    |
| 828562                                 | Network or phone configuration updates cause phone to crash.  |
| 831288                                 | The FON-380 phone GUI does not give an indication to the user that the Bluetooth dongle is not present. |



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