



# FortiCore Administration Guide

**Version 1.2**

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FortiCore Administration Guide Version 1.2

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## Change Log

Date	Change Description
2016-02-22	Initial version for FortiCore Release 1.2.0

# Introduction

This guide provides information about FortiCore configuration and administration.

## FortiCore models

This guide is applicable to all FortiCore models:

3600E – 32x10G

3700E – 32x10G + 4x40G (QSFP)

3800E – 32x10G + 2x100G (QSFP28)

## How this guide is organized

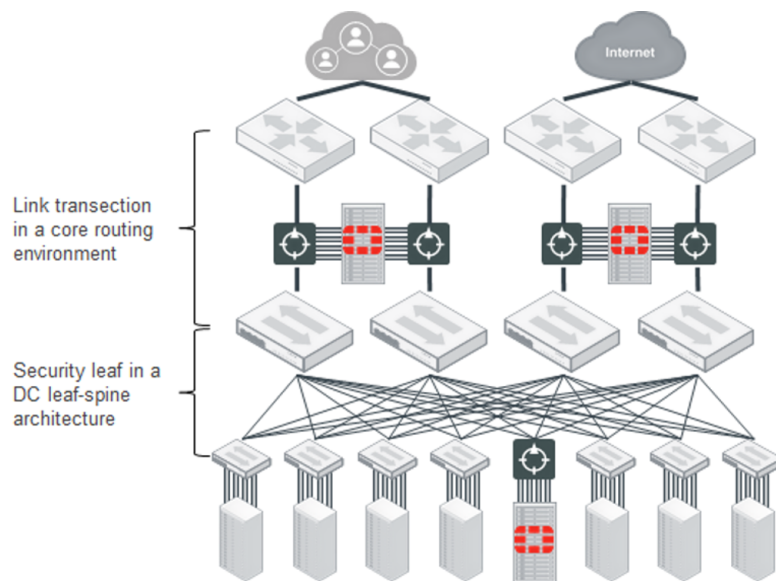
This document contains the following chapters:

- [FortiCore Product Overview](#)
- [Getting Started](#)
- [FortiCore Web-based Interface](#)
- [Dashboard](#)
- [System Settings](#)
- [System Administrators](#)
- [SNMP Settings](#)
- [Networking](#)
- [Logs and Reporting](#)
- [OpenFlow](#)
- [Troubleshooting](#)

# FortiCore Product Overview

FortiCore is an SDN security appliance that enables scalable deployment of network security functions (NSFs). You can deploy FortiCore to provide NSFs in large network topologies such as a routed core network or a leaf-spine data center network.

The following diagram shows an example Data Center configuration. The FortiCore devices in the diagram are highlighted with the red icons.



## SDN and NFV

Tier 1 carriers, cloud-based providers, and large data-centers are migrating towards the use of software-defined networking (SDN), to separate the network control layer software functions from the forwarding hardware.

SDN uses open protocols, most predominantly OpenFlow, to program forwarding instructions onto the forwarding-layer hardware. There are also management protocols, such as the OpenStack suite or NETCONF, to configure the device management options of the forwarding-layer hardware.

SDN is complementary to Network Function Virtualization (NFV). With NFV, networking services (including network-based security services) are virtualized and run on virtual machines within a hypervisor environment. The SDN hardware-based network devices and NFV virtualized networking devices can be controlled by a common set of open protocols.

FortiCore enables integration of hardware-based and/or virtualized NSFs at a scale that meets core network and datacenter architectural requirements.

## Scalability

Deep-packet inspection of traffic on high-performance 40G & 100G links creates performance requirements that are demanding for a single network security appliance.

Clusters of appliances (along with load-balancing) can provide increased performance compared to a single appliance. However, clustering can impose functional limitations on the solution, and may offer only simple statistical load-balancing techniques to distribute the traffic.

FortiCore is an inline network appliance that can meet the performance requirements of high speed network links, while intelligently shunting traffic-of-interest to a set of associated network security devices to meet aggregate network security and performance requirements.

## Link Transection

In a Link Transection configuration, a FortiCore is inserted in the path between two active networking devices.

FortiCore utilizes SDN programmed flows to match packets of interest and send them to the associated network security functions (NSF).

Link Transection mode allows the deployment of scalable network-based security and monitoring solutions at any point in the network architecture. This concept of 'network instrumentation' is key to large data center architectures.

### Link Transection – Mobility Carrier GiFW

With rapid growth in the number of mobile devices supported on carrier networks, there is a need to deploy scalable Gigabit firewalls (GiFW) to combat mobile malware

FortiCore can scale to GiFW size. Also, FortiCore places GiFW assets near-line to the traffic, so it can maintain low-latency data paths for latency-sensitive applications such as Voice over IP.

You can apply this solution on a per-Access Point Name (APN) basis to FortiGate devices as well as security devices from other vendors.

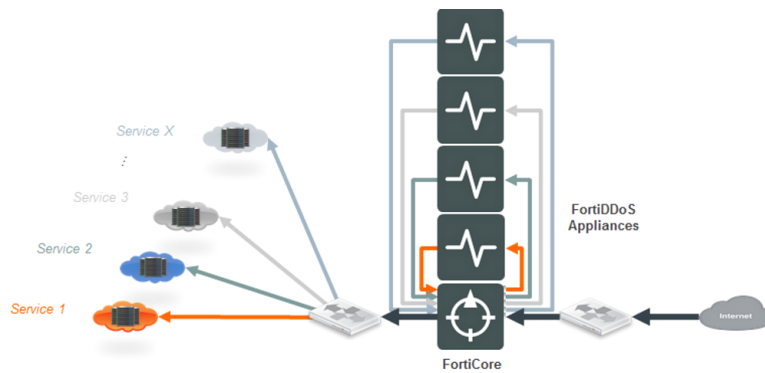
### Link Transection – DDoS

DDoS defenses cannot use traditional load-balancing techniques, so DDoS is bounded by appliance performance limitations

By using FortiCore, you can steer the flows for each service to specific FortiDDoS devices. Multiple FortiDDoS devices can serve a common high-performance link, without affecting router configurations. Exceptions to DDoS inspection can also be programmed to bypass the FortiDDoS devices.

The following figure shows the FortiCore solution for DDoS.



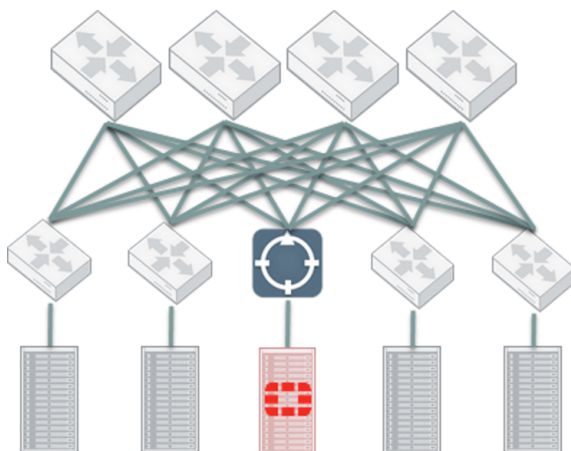


## Leaf-Spine Architecture

In datacenter design, the leaf-spine architecture ensures that all servers are one hop from each other, with redundant equal-cost paths. FortiCore operates as a special leaf node, to provide network security functions for the datacenter.

FortiCore provides the following advantages in an SDN-enabled data center environment:

- Unknown flows can be forwarded to the FortiCore, rather than to the SDN Controller. The control plane is protected from the effects of DDoS attacks, which would otherwise overload the SDN controller.
- FortiCore can inspect unknown flows (associated NSF's perform the DPI functions), and send inspected flows to the destination node.



## SDN Controllers

The SDN controller is the key element of the SDN control plane.

- The controller receives data from SDN applications and services via its Northbound APIs, and generates flow data to be deployed to the SDN switches.
- The SDN controller can configure and provision the SDN switches (normally using OVSDB protocol)
- The SDN controller can also query SDN switches for operational performance and flow data

FortiCore supports any SDN controller that is compliant with OpenFlow version 1.3. For additional information, see the Open Networking Foundation web site:

<https://www.opennetworking.org/sdn-resources/openflow>

This web site also contains the [OpenFlow version 1.3 specification](#).

Fortinet product testing primarily used the OpenDaylight SDN controller, provided by the Linux Foundation.

## Cardinality

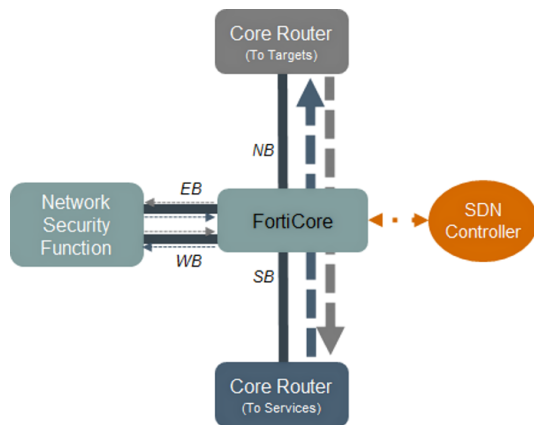
The FortiCore hardware provides four flow processing units (FPGA, TCAM, DDR3 memory cache), which can each support 100G of full-duplex traffic processing.

Each of the four units is associated with a cardinal designation (North, East, South, West), analogous to the cardinality associated with datacenter design (for example, North-South traffic and East-West traffic).

The FortiCore uses the cardinal designation to associate interfaces with each processing unit. You configure each interface to be Northbound, Eastbound, Southbound, or Westbound. The incoming flows on an interface are processed on the associated processor unit.

Based on the incoming port designation of a programmed flow, the flow is programmed only on the associated processing unit. If a programmed flow has no incoming port definition, such as a general flow, the flow is copied into all of the processing units.

The following figure shows the cardinality of each interface in a typical link-transection topology.



## Modes of Operation

FortiCore supports two modes of operation: Link Transect mode and Conditional Forwarding mode.

### Link Transect Mode

In Link Transect mode, all matching traffic is sent NB-EB and SB-WB, based on the flow table entries. In this mode, the forwarding decisions are not based on session awareness.

### Conditional Forwarding Mode

For session-based Network Security Functions, FortiCore provides Conditional Forwarding mode.

In Conditional Forwarding mode, FortiCore applies TCP session-awareness to forwarding decisions. The FortiCore forwards only active TCP session traffic to the Network Security Function. For other traffic (that is not part of an active session) you can configure a flow for that traffic to bypass the NSF.

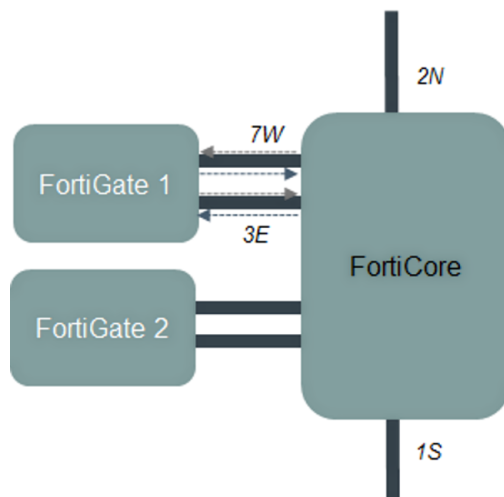
The session-awareness is required in the FortiCore because a session-based Network Security Function will track the TCP sessions and discard any traffic that is not part of an active session. Use Conditional Forwarding mode in the FortiCore to avoid discarding this traffic.

The flow table provides the mappings between the external ports (N-S, S-E, N-W). In Conditional Forwarding mode, you also need to configure the association between the East and West ports for each Network Security device. This is required for TCP session tracking, performed in the East and West flow processing units.

Use the **config system network-function-group** command to specify the east port and the west port for each device.

## Configuration Example

In the following example, FortiGate 1 is providing session-based Network Security, and the FortiCore is operating in Conditional Forwarding mode.



**FortiCore Port assignments:**

- Port 1: Southbound
- Port 2: Northbound
- Port 3: Eastbound to/from FortiGate 1
- Port 7: Westbound to/from FortiGate 1

**Simplified Flow table**

Flow processor	Flow number	Match fields				Track?	Action	
		Ingress Port	VLAN	IP Protocol	Dest Port		Set VLAN	Out Port
South								
	1	1S	20	TCP	80	Y	200	3E
	2	1S					n/a	2N
East								
	1	3E	200	TCP	80	Y	20	1S
North								
	1	2N	20	TCP	80	Y	200	7W
	2	2N					n/a	1S
West								
	1	7W	200	TCP	80	Y	20	2N

**Flow Description:**

The North and South interfaces each require two flows:

- Flow 1 directs the TCP traffic towards FortiGate 1.
- Flow 2 directs all other traffic to bypass FortiGate 1.

The East interface has one flow to direct the TCP traffic to port 1 (South)

The West interface has one flow to direct the TCP traffic to port 2 (North)

The North/South traffic uses VLAN 20.

For East/West traffic, the flow table entries (North 1 and South 1) set the VLAN to 200.

## Setting the Tracking field

The SDN controller must indicate the flow table entries that require session tracking. The FortiCore expects this information in the 8-byte cookie value in the flow entry. If the least-significant bit of the most-significant byte is set, the FortiCore tracks the session for this flow.

## Port Pairing

Use the **config system network-function-group** command to specify the east port and the west port that are connected to FortiGate 1:

```
config system network-function-group
```

```
    edit 1
        set east-port 3
        set west-port 7
    next
end
```

# OpenDaylight Controller

In the initial release, FortiCore product testing primarily focused on the OpenDaylight SDN controller, provided by the Linux Foundation. Refer to the following web site for additional information about OpenDaylight:

<http://opendaylight.org>

The OpenDaylight platform provides a set of core services, and provides a plug-in framework for other capabilities to be added as required.

For FortiCore, we use the following OpenDaylight components

- AAA
- OVSDB services
- OpenFlow

After the FortiCore connects to the controller, the controller performs 'discovery' to get information about the SDN switch ports on the FortiCore.

You configure the forwarding instructions (as flows) in the OpenDaylight controller. OpenDaylight sends the flows to the FortiCore using OpenFlow protocol. OpenFlow is a vendor-neutral standard communications interface defined to enable interaction between the control and forwarding layers of an SDN architecture.

Notes:

- FortiCore supports OpenFlow 1.3. The Open Networking Foundation web site contains the [OpenFlow version 1.3 specification](#).
- The FortiCore communication channel to the OpenDaylight controller uses TCP, or TLS if an encrypted channel is required.
- Configure the FortiCore management port as the SDN controller channel.
- FortiCore provides one SDN controller channel to the controller.

# Getting Started

This chapter describes how to perform the initial configuration for the FortiCore. This guide assumes that you have already installed the product into a hardware rack and set up console port or management port access.

## Basic steps:

1. Configure the management interface.
2. Configure the controller channel
3. Configure DNS
4. Configure NTP

## Configure the management interface

Configure the following settings for the management interface, so that you can access the web UI from a remote location:

Use the following command to configure the default gateway:

```
config router static
  edit 1
    set gateway <ip address>
  next
end
```

Use the following command to set the FortiCore IP address and configure the management interface:

```
config system interface
  edit mgmt
    set ip <ip&netmask>
    set allowaccess {http https ping snmp ssh telnet}
```

The system processes the update and disconnects your SSH session because the interface has a new IP address. At this point, you should be able to connect to the CLI or Web UI from a host on the management subnet that you just configured. You can verify the configuration remotely.

## Configure the Controller Channel

Use the following command to configure the channel to the OpenDaylight controller. It is mandatory to configure the IP address of the ODL controller, other parameters are optional. For example, the transport protocol defaults to TCP, and the port number defaults to 6633:

```
config system open-flow-channel
  set ip <controller ipv4_addr>
  set port <integer>
end
```

## Configure DNS

Use the following commands to configure DNS:

```
config system dns
  set primary <IP Address>
  set secondary <IP Address>
end
```

## Configure NTP

Use the following commands to configure NTP:

```
config system time ntp
  set ntpsync enable
  set ntpserver <IP Address>
```



# FortiCore Web-based Interface

The FortiCore provides a web-based administrative interface to configure and manage the system. After you configure the management interface (see [Getting Started](#)), you can access the web interface remotely.

To access the FortiCore Web Interface, use following steps:

1. Navigate your web browser to: `http://<FortiCore IP address>`
2. Enter a valid FortiCore user name and password.

After you successfully log in, the FortiCore Web Interface displays the dashboard.

## Initial Log-in

To log in for the first time to your FortiCore, use the default credentials (user: **admin**, no password).



Note: for security reasons, you should create a new password for the admin user as soon as possible. Navigate to System > Administrator to edit the admin user.

---

## Main Menu

The main menu is common for all of the pages. The main menu contains the following selections:

- **Dashboard** - summary information about the system and the status of system resources
- **System** - system configuration and maintenance actions, user configuration, SNMP configuration
- **Networking** - interface and routing configuration . Port counter display.
- **OpenFlow** - various OpenFlow counters. Current active flows.
- **Log and Report** - configuration for log reporting and log servers. Browse the logs.

## Actions

On many pages, the following actions are available:

- **Add** - open a new page with the form to add a profile.
- **Refresh** - refreshes the page.

## Dashboard

The dashboard displays information about the system and the status of system resources (CPU, RAM, and Disk).

Field	Description
<b>System Information</b>	
Host Name	The host name
Current Time	Current system time
System Uptime	The duration of time since the last reboot, shutdown or reset.
Serial Number	Serial number of the chassis
Firmware Version	Current version of firmware.
<b>System Resources</b>	
CPU	Displays current CPU utilization as a percentage.
RAM	Displays current RAM space used, as a percentage.
Disk	Displays current disk space used, as a percentage.

## System Reboot and Shutdown

From the dashboard page, you can initiate the following actions:

- **Reboot** - to reboot the operating system
- **Shutdown** - to power down the system
- **Reset** - reset the configuration to the factory default settings

## Firmware Update

To load the system with a new version of firmware:

1. Download the desired firmware version from the Fortinet support site to your local hard drive.
2. Click the **update** button next to the current firmware version.

3. Select the firmware file and click **OK**.
4. The system automatically loads the firmware and performs a system restart.

# System Settings

Use this page to configure system settings and to perform system maintenance actions.

The page contains three tabs:

- Basic - configure basic system settings
- Maintenance - configure time-related settings and to perform maintenance actions
- Services - configure settings for the mail server

## Configuring System Settings

You can update any of the basic settings. The important fields are the host name and the DNS servers.

Click the **Save** button before you navigate to a different tab or page.

The following table describes the basic settings:

Field	Description	Default
Host Name	The host name	n/a
Language	Language to display in the UI. Currently, only English is supported.	English
Idle Timeout	The duration (in minutes) before an idle active session will be logged out.	30 minutes
HTTP port	Port for the HTTP service	80
HTTPS port	Port for the HTTPS service	443
SSH Port	Port for the SSH service	22
Telnet Port	Port for the Telnet service	23

## Configuring Time-related Settings

You can update the time-related maintenance settings.

Click the **Save** button before you navigate to a different tab or page.

The following table describes the time-related settings:

Field	Description	Default
System Time	Local time of the system	n/a
Daylight Saving Time	Enable if this locale implements daylight savings time.	enabled
Time Zone	Local time zone.	Pacific Time
NTP	Enable if you will use NTP to set and maintain the correct time for the system.	enabled
NTP Server	Specify a space-separated list of Fully-Qualified Domain Names or IP addresses of the NTP server pool.	n/a
Synchronizing Interval	How often the system synchronizes its time with the NTP server. The valid range is 1-1440.	60 minutes

## Maintenance Actions

### Backing up and restoring the configuration

In the event that the system experiences hardware failure, being able to restore the entire backup configuration minimizes the time to reconfigure a replacement.

Configuration backups do *not* include data such as logs and reports.




Back up files include sensitive information, such as HTTPS certificate private keys. We strongly recommend that you password-encrypt backup files and store them in a secure location.

If you are restoring a configuration, you must know its management interface configuration in order to access the web UI after the restore procedure is completed. Open the configuration file and make note of the IP address and network requirements for the management interface. You also must know the administrator username and password.

#### To backup or restore the system configuration:

1. Go to System > Settings.
2. Click the **Maintenance** tab.
3. Scroll to the Backup & Restore section, and complete the actions described in the table below:

Actions	Guidelines
<b>Backup</b>	
Back Up	Select this option to back up the configuration. This backup is a text file.
Entire Configuration	Select this option to include error page files, script files, and ISP address book files. This backup is a tar file.
<b>Restore</b>	
Restore (option)	Select this option to restore a previous configuration. This restore file must be a text file.
Restore File	Click <b>Browse</b> to locate the file. After you select the file, the system displays the Restore button.
Restore (  button)	Click the <b>Restore</b> button to start the restore procedure. Your web browser uploads the configuration file and the system restarts with the new configuration.  Time required to restore varies by the size of the file and the speed of your network connection. Your web UI session is terminated when the system restarts. To continue using the web UI, refresh the web page and log in again.  If the restored system has a different management interface configuration than the previous configuration, you must access the web UI using the new management interface IP address.

## Updating firmware using the web UI

The maintenance tab includes the user interface for managing firmware (either upgrades or downgrades). Firmware can be loaded on two disk partitions: the active partition and the alternate partition. The upgrade procedure updates the firmware on the inactive partition and then makes it the active partition. In other words, if partition 2 is active, and you perform the upgrade procedure, partition 1 is upgraded and becomes the active partition; partition 2 becomes the alternate partition. The reason for this is to preserve the working system state in the event upgrade fails or is aborted.


Before you begin:

- Download the firmware file from the Fortinet Customer Service & Support website: <https://support.fortinet.com/>
- Read the release notes for the version you plan to install.
- Back up your configuration before beginning this procedure. Reverting to an earlier firmware version could reset settings that are not compatible with the new firmware.

**Boot Alternate Firmware** - reboot the system using the firmware in the non-active partition

**Upgrade** - upgrade the system from a file on the local hard drive.

**To update firmware:**

1. Go to System > Settings.
2. Click the **Maintenance** tab.
3. Scroll to the Upgrade section.
4. Click **Browse** to locate and select the file.
5. Click  to upload the firmware and reboot.

The system replaces the firmware on the alternate partition and reboots. The alternate (upgraded) partition becomes the active, and the active becomes the alternate.



When you update software, you are also updating the web UI. To ensure the web UI displays the updated pages correctly:

- Clear your browser cache.
- Refresh the page.

In most environments, press Ctrl-F5 to force the browser to get a new copy of the content from the web application. See the Wikipedia article on browser caching issues for a summary of tips for many environments:

[https://en.wikipedia.org/wiki/Wikipedia:Bypass\\_your\\_cache](https://en.wikipedia.org/wiki/Wikipedia:Bypass_your_cache).

## Services

The services tab provides the fields to configure an SMTP Email Server.

### Configuring an SMTP Email Server

Configure an SMTP email server if you want to send alerts by email. See [Logs and Reporting](#) for information on configuring alerts.

**To configure SMTP:**

1. Go to System > Settings.
2. Click the **Services** tab.
3. Complete the configuration as described in the following table.
4. Save the configuration.

Settings	Guidelines
SMTP Server	IP address or FQDN of an SMTP server (such as FortiMail) or email server that the appliance can connect to in order to send alerts and/or generated reports.
Port	Listening port number of the server. Usually, SMTP is 25.

Settings	Guidelines
Authentication	Enable if the SMTP server requires authentication.
Username	Username for authentication to the SMTP server.
Password	Password for authentication to the SMTP server.



# System Administrators

Use the system administrator page to configure admin users for the system.

## Overview

In its factory default configuration, the system has one administrator account named **admin**. This administrator has permissions that grant Read-Write access to all system functions.

Unlike other administrator accounts, the **admin** account exists by default and cannot be deleted. The **admin** account is similar to a root administrator account. This account always has full permission to view and change all system configuration options, including viewing and changing *all* other administrator accounts. Its name and permissions cannot be changed. It is the only administrator account that can reset another administrator's password without being required to enter that administrator's existing password.

You can use the **admin** account to configure more administrator accounts for other people. Accounts can be made with different scopes of access using access profiles. For example, you can create an account for a security auditor who must only be able to view the configuration and logs, but *not* change them.

### Basic steps for configuring users

1. Configure access profiles to provision the permissions for each role.
2. Optional. Create RADIUS server configurations if you want to use a RADIUS server to authenticate administrators. Otherwise, you can use local authentication.
3. Create administrator user accounts and assign access profiles based on user roles.

## Configuring Access Profiles

The access profile determines the user's level of access to various parts of the system. The following levels can be assigned:

- Read (view access)
- Read-Write (view, change, and execute access)
- No access

When an administrator has only read access to a feature, the administrator can access the web UI page for that feature, and can use the `get` and `show` CLI command for that feature, but cannot make changes to the configuration.

### Create a Profile

1. Go to System > Administrator.
2. Click the **Access Profile** tab.
3. Click the **Add** button

4. Input the fields, as described in the table below.
5. Click the **Save** button.

Field	Description
Profile Name	The profile name
For each of the categories listed below, you set the permission: <ul style="list-style-type: none"> <li>• None—No access to CLI or GUI provisioning commands.</li> <li>• Read Only—User has ready-only access.</li> <li>• Read-Write—User can make changes to the configuration, using CLI or GUI commands.</li> </ul>	
System	controls access to the following commands: <pre>config system diagnose hardware diagnose sniffer diagnose system execute date execute ping execute ping-options execute traceroute</pre>
Router	controls access to the following commands: <pre>config router</pre>
Firewall, Server Load Balance, Link load Balance, Global DNS server	Not used.
Log & Report	controls access to the following commands: <pre>config log config report execute formatlogdisk</pre>



The **super\_admin\_prof** access profile, a special access profile assigned to the **admin** account and required by it, appears in the list of access profiles. It exists by default and cannot be changed or deleted. The profile has permissions similar to the UNIX root account.

## Per-Profile Actions

Each entry in the profiles list contains the following icons in the Action column:

- **Edit** - opens a new page with the form to edit the data for this profile.
- **Delete** - deletes this profile.

## Configuring administrator users

We recommend that only network administrators—and if possible, only a single person—use the **admin** account. You can configure additional accounts with different access profiles, as required.

### To create administrator users:

1. Go to System > Administrator.  
The configuration page displays the Admin tab.
2. Click **Add** to display the configuration editor.
3. Complete the configuration as described in the table below
4. Save the configuration.

The following table lists the settings for each user:

Field	Description
Name	The user name
Authentication Server	<ul style="list-style-type: none"><li>• Local—Use the local administrator authentication server.</li><li>• RADIUS—Use a RADIUS authentication server. Select the RADIUS server configuration.</li></ul>
Password	Enter a password for the user
Trusted Hosts	Source IP address and netmask from which the administrator is allowed to log in. For multiple addresses, separate each entry with a space. You can specify up to three trusted areas. They can be single hosts, subnets, or a mixture.
Profile	Access Profile

## Per-User Actions

Each entry in the users list contains the following icons in the Action column:

- **Edit** - opens a new page with the form to edit the data for this user .
- **Lock** - prevents the user from being updated or deleted.
- **Delete** - deletes this user.

## Using a RADIUS Server

You can use a RADIUS authentication server to authenticate administrator credentials.

## Create a RADIUS server

### To create a RADIUS server configuration:

1. Go to System > Administrator.
2. Click the **RADIUS** tab
3. Click **Add** to display the configuration editor.
4. Complete the configuration as described in the table below
5. Save the configuration.

Field	Description
Name	The user name
Server	IP address for the server.
Port	Port number for the server. The commonly used port for RADIUS is 1812.
Shared Secret	Enter the shared secret used when connecting to the server.
Authentication Protocol	<ul style="list-style-type: none"><li>• PAP—Password authentication protocol.</li><li>• CHAP—Challenge-Handshake Authentication Protocol.</li><li>• MS-CHAP—Microsoft version of CHAP.</li><li>• MS-CHAPv2—Microsoft CHAP, version 2.</li></ul>

## Per-Server Actions

Each entry in the profiles list contains the following icons in the Action column:

- **Edit** - opens a new page with the form to edit the data for this RADIUS server.
- **Delete** - deletes this RADIUS server.

# SNMP Settings

Many organizations use *SNMP* (simple network management protocol) to track the health of their systems. FortiCore supports SNMP v1 and v2c,

SNMP relies on network devices that maintain standard management information bases (MIBs). *MIBs* describe the structure of the management data maintained on the device. Some MIB definitions are standard for all network devices, and some are vendor and product-family specific.

The FortiCore system runs an *SNMP agent* to communicate with the *SNMP manager*. The agent enables the system to respond to *SNMP queries* for system information and to send *SNMP traps* (alarms or event messages) to the SNMP manager.

## To configure SNMP:

1. Go to System > SNMP.
2. Complete the configuration as described in the table below.
3. Save the configuration.

Settings	Guidelines
<b>System Information</b>	
SNMP Agent	Enable to activate the SNMP agent, so that the system can send traps and receive queries.
Description	A description or comment about the system. The description can be up to 35 characters long, and can contain only letters (a-z, A-Z), numbers, hyphens ( - ) and underscores ( _ ).
Contact	Contact information for the administrator or other person responsible for this system. The contact information can be up to 35 characters long.
Location	Physical location of the appliance, such as <code>floor2</code> . The location can be up to 35 characters long.
<b>Threshold</b>	
CPU	<ul style="list-style-type: none"><li>• Trigger—The default is 80% utilization.</li><li>• Threshold—The default is 3, meaning the event is reported when the condition has been triggered 3 times in a short period.</li><li>• Sample Period—The default is 600 seconds.</li><li>• Sample Frequency—The default is 30 seconds.</li></ul>

Settings	Guidelines
Memory	<ul style="list-style-type: none"> <li>• Trigger—The default is 80% utilization.</li> <li>• Threshold—The default is 3, meaning the event is reported when the condition has been triggered 3 times in a short period.</li> <li>• Sample Period—The default is 600 seconds.</li> <li>• Sample Frequency—The default is 30 seconds.</li> </ul>
Disk	<ul style="list-style-type: none"> <li>• Trigger—The default is 90% utilization.</li> <li>• Threshold—The default is 1, meaning the event is reported each time the condition is triggered.</li> <li>• Sample Period—The default is 7200 seconds.</li> <li>• Sample Frequency—The default is 3600 seconds.</li> </ul>
<b>Community (SNMP v1 and v2c)</b>	
Name	<p>Name of the SNMP community to which the FortiCore system and at least one SNMP manager belongs, such as <code>management</code>.</p> <p>You must configure the FortiCore system to belong to at least one SNMP community so that community's SNMP managers can query system information and receive SNMP traps.</p> <p>You can add up to three SNMP communities. Each community can have a different configuration for queries and traps, and the set of events that trigger a trap.</p> <p>You can also add the IP addresses of up to eight SNMP managers to each community to designate the destination of traps and which IP addresses are permitted to query the FortiCore system.</p>
Status	Select to enable the configuration.
Queries	<p>Port number on which the system listens for SNMP queries from the SNMP managers in this community. The default is 161.</p> <p>Enable queries for SNMP v1, SNMP v2c, or both.</p>
Traps	<p>Source (Local) port number and destination (Remote) port number for trap packets sent to SNMP managers in this community. The default is 162.</p> <p>Enable traps for SNMP v1, SNMP v2c, or both.</p>
Events	<p>Select to enable SNMP event reporting for the following thresholds:</p> <ul style="list-style-type: none"> <li>• CPU— CPU usage has exceeded 80%.</li> <li>• Memory—Memory (RAM) usage has exceeded 80%.</li> <li>• Log disk usage—Disk space usage for the log partition or disk has exceeded 90%.</li> </ul>

Settings	Guidelines
Host	<p>IP address of the SNMP manager to receive traps and be permitted to query the FortiADC system. SNMP managers have read-only access. You can add up to 8 SNMP managers to each community. To allow any IP address using this SNMP community name to query the FortiCore system, enter 0 . 0 . 0 . 0. For security best practice reasons, however, this is not recommended.</p> <p><b>Caution:</b> The system sends security-sensitive traps, which should be sent only over a trusted network, and only to administrative equipment.</p> <p><b>Note:</b> If there are no other host IP entries, entering only 0 . 0 . 0 . 0 effectively disables traps because there is no specific destination for trap packets. If you do not want to disable traps, you must add at least one other entry that specifies the IP address of an SNMP manager.</p>

# Networking

Use the networking page to configure network interfaces, configure static routes, and view port statistics.

## Configuring Network Interfaces

You can edit the configuration for a physical interface. You cannot create or delete a physical interface configuration.

### To configure a network interface:

1. Go to Networking > Interface.
2. Double-click the row for a physical interface to edit its configuration.
3. Complete the configuration as described in the table below.
4. Save the configuration.

Settings	Guidelines
<b>Common Settings</b>	
Name	Configuration name. Valid characters are A-Z, a-z, 0-9, _, and -. No spaces. After you initially save the configuration, you cannot edit the name
Status	The Status column is not the detected physical link status; it is the administrative status (Up/Down) that indicates whether you permit the network interface to receive and/or transmit packets.
Speed	<p>The interface speed. Speed options vary for different models and interfaces.</p> <p>Port speeds must be configured as follows:</p> <ul style="list-style-type: none"> <li>- Management port must be set to auto, 1Gfull or 1Ghalf (on all models)</li> <li>- Ports 1-32 must be set to 1Gfull or 10Gfull (on all models)</li> <li>- Ports 33-36 must be set to 40Gfull on 3700E</li> <li>- Ports 33-34 must be set to 100Gfull on 3800E</li> </ul>
Direction	<p>Values: eastbound, northbound, southbound, westbound</p> <p>The direction assigned to the interface determines which processing unit will process the interface's ingress traffic. Flows received from the SDN controller will be populated onto the unit associated with the incoming port value of the flow. If the flow has no incoming port value, the flow is programmed on all four processing units.</p>



## Configuring Static Routes

### To configure a static route:

1. Go to Networking > Routing.  
The configuration page displays the Static tab.
2. Click **Add** to display the configuration editor.
3. Complete the configuration as described in the table below
4. Save the configuration.

Settings	Guidelines
Destination	Address/mask notation to match the destination IP in the packet header.  It is a best practice to include a default route. If there is no other, more specific static route defined for a packet's destination IP address, a default route will match the packet, and pass it to a gateway router so that any packet can reach its destination.
Gateway	Specify the IP address of the next-hop router where the system will forward packets for this static route. This router must know how to route packets to the destination IP addresses that you have specified, or forward packets to another router with this information.
Distance	The default administrative distance is 10, which makes it preferred to OSPF routes that have a default of 110. We recommend you do not change these settings unless your deployment has exceptional requirements.

## Viewing Port Counters

### To view the port counters:

1. Go to Networking > Port Counter.  
The configuration page displays the statistics for each port.

# OpenFlow

Use the OpenFlow page to configure the connection to an SDN controller, and to view OpenFlow counters and flows.

## Configuring the SDN Controller Connection

### To create an SDN controller connection:

1. Go to Openflow > Controller.  
The Openflow page displays the Controller connection fields.
2. Complete the configuration as described in the table below
3. Save the configuration.

Field	Description
Version Supported	OpenFlow version
Transport Type	Select TCP or TLS
IP address	IP address of the SDN controller
Port Number	Port number of the SDN controller
Probe Interval	Interval in seconds at which idle controller is probed.
Max Backoff	Maximum time interval (in seconds) that the system will wait before retrying a connection to the controller.
Connection Status	Status of the connection to the SDN controller. Read-only field.
Datapath Id	Read-only field.
Connection Uptime	Time duration (in minutes) that the current connection has up. Read-only field.

## Viewing Openflow Counters

### To view the port counters:

1. Go to Openflow > Counters.  
The configuration page displays the RX and TX counters related to Openflow.

## Viewing Openflow Flows

### To view the Openflow flows:

1. Go to Openflow > Flows.
2. The configuration page displays the current field values of active OpenFlow flows.
3. (Optional) Click the preview icon for any of the rows to view detailed information about that flow.

# Logs and Reporting

Use the logs and reporting page to configure log settings and email alert settings.

## Log Browsing

### To browse the logs:

1. Go to Log & Report > Log Browsing.
2. Select the sub-type of logs to browse: Configuration, System or Admin
3. (Optional) Click **Filter Setting** to filter by various attributes.

## Log Download

### To download a set of logs:

1. Go to Log & Report > Log Download.
2. Select the sub-type of logs to download : Configuration, System or Admin
3. Choose the start time and end time for the logs to be downloaded.
4. Click the **Download** button

## Configuring Local Log Settings

The local log is a datastore hosted on the FortiCore system.

Typically, you use the local log to capture information about system health and system administration activities. We recommend that you use local logging during evaluation and verification of your initial deployment, and then configure remote logging to send logs to a log management repository where they can be stored long term and analyzed using preferred analytic tools.

Local log disk settings are configurable. You can select a subset of system events, traffic, and security logs.

### To configure local log settings:

1. Go to Log & Report > Log Setting.  
The configuration page displays the Local Log tab.
2. Complete the configuration as described in the table below.
3. Save the configuration.

Settings	Guidelines
Status	Select to enable local logging.
File Size	Maximum disk space for a local log file. The default is 200 MB. When the current log file reaches this size, a new file is created.
Log Level	<p>Select the lowest severity to log from the following choices:</p> <ul style="list-style-type: none"> <li>• Emergency—The system has become unstable.</li> <li>• Alert—Immediate action is required.</li> <li>• Critical—Functionality is affected.</li> <li>• Error—An error condition exists and functionality could be affected.</li> <li>• Warning—Functionality might be affected.</li> <li>• Notification—Information about normal events.</li> <li>• Information—General information about system operations.</li> <li>• Debug—Detailed information about the system that can be used to troubleshoot unexpected behavior.</li> </ul> <p>For example, if you select <b>Error</b>, the system collects logs with level Error, Critical, Alert, and Emergency. If you select <b>Alert</b>, the system collects logs with level Alert and Emergency.</p>
Disk Full	<p>Select log behavior when the maximum disk space for local logs (30% of total disk space) is reached:</p> <ul style="list-style-type: none"> <li>• Overwrite—Continue logging. Overwrite the earliest logs.</li> <li>• No Log—Stop logging.</li> </ul>
Event	Select to enable logging for events.

## Configuring Syslog Settings

A remote syslog server is a system provisioned specifically to collect logs for long term storage and analysis with preferred analytic tools.

### To configure syslog settings:

1. Go to Log & Report > Log Setting.
2. Click the **Syslog Server** tab.
3. Click **Add** to display the configuration editor.
4. Complete the configuration as described in the table below.
5. Save the configuration.

Settings	Guidelines
Status	Select to enable the configuration.
Address	IP address of the syslog server.
Port	Listening port number of the syslog server. Usually this is UDP port 514.
Log Level	<p>Select the lowest severity to log from the following choices:</p> <ul style="list-style-type: none"> <li>• Emergency—The system has become unstable.</li> <li>• Alert—Immediate action is required.</li> <li>• Critical—Functionality is affected.</li> <li>• Error—An error condition exists and functionality could be affected.</li> <li>• Warning—Functionality might be affected.</li> <li>• Notification—Information about normal events.</li> <li>• Information—General information about system operations.</li> <li>• Debug—Detailed information about the system that can be used to troubleshoot unexpected behavior.</li> </ul> <p>For example, if you select <b>Error</b>, the system sends the syslog server logs with level Error, Critical, Alert, and Emergency. If you select <b>Alert</b>, the system collects logs with level Alert and Emergency.</p>
CSV	Send logs in CSV format. Do not enable CSV if you are using FortiAnalyzer.
Facility	Identifier that is not used by any other device on your network when sending logs to FortiAnalyzer/syslog.
Event	Select to enable logging for events.
Event Category	<p>Select the types of events to send to the syslog server:</p> <ul style="list-style-type: none"> <li>• Configuration—Configuration changes.</li> <li>• Admin—Administrator actions.</li> <li>• Application—Health check results.</li> <li>• System—System operations, warnings, and errors.</li> </ul>

## Configuring high speed logging

The high speed log feature is intended for deployments that require a high volume of logging activity. The logs are sent in binary format so they can be sent at a high speed. If you want to use high speed logging, contact Fortinet to obtain a utility for handling the binary format.

The high speed log feature supports traffic logs. Event logs and security logs are not supported.

**To configure high speed log settings:**

1. Go to Log & Report > Log Setting.
2. Click the **High Speed Server** tab.
3. Click **Add** to display the configuration editor.
4. Complete the configuration as described in the table below
5. Save the configuration

Settings	Guidelines
Status	Select to enable the configuration.
Address	IP address of the syslog server.
UDP Port	Listening port number of the syslog server. Usually this is UDP port 514.
Traffic	Select to enable logging for traffic processed by the load balancing modules.
Traffic Category	<ul style="list-style-type: none"><li>• SLB—Send Server Load Balancing logs.</li><li>• GLB—Send Global Load Balancing logs.</li></ul>

## Configuring alert email settings

You can configure alerts to be sent based on either event categories or event severities. See [SNMP Settings](#) for information on how to set up the connection to the mail server.

**To configure alert email settings:**

1. Go to Log & Report > Log Setting > Alert Mail.
2. Complete the configuration as described in the table below
3. Save the configuration.

Settings	Guidelines
<b>By Category</b>	
By Category	Select this option to send alerts that match the specified categories. If you do not select this option, alerts are sent based on event severity.

Settings	Guidelines
Category	<p>Select the events for which alerts are sent:</p> <ul style="list-style-type: none"> <li>• Admin</li> <li>• Configuration</li> <li>• Disk</li> </ul>
<b>By Log Level</b>	
Log Level	<p>Select the lowest severity for which alerts are sent:</p> <ul style="list-style-type: none"> <li>• Emergency—The system has become unstable.</li> <li>• Alert—Immediate action is required.</li> <li>• Critical—Functionality is affected.</li> <li>• Error—An error condition exists and functionality could be affected.</li> <li>• Warning—Functionality might be affected.</li> <li>• Notification—Information about normal events.</li> <li>• Information—General information about system operations.</li> <li>• Debug—Detailed information about the system that can be used to troubleshoot unexpected behavior.</li> </ul> <p>For example, if you select <b>Error</b>, the system sends alerts with level Error, Critical, Alert, and Emergency. If you select <b>Alert</b>, the system sends alerts with level Alert and Emergency.</p>
<b>General Settings</b>	
Interval	If identical alerts are occurring continuously, select the interval between each email that will be sent while the event continues.
From	Sender email address used in the alert email.
<b>Recipient</b>	
Recipient	Click the <b>Recipient</b> tab and then click <b>Add</b> to display the configuration editor.
Name	Recipient name to appear in the alert email.
Mail To	Recipient email address.



# Troubleshooting

The following commands provide troubleshooting information.

## flowmanager

Use this command to get debug information about flow manager.

### Syntax

```
get flowmgr debug {counters | clear-all}
```

### Example output

```
FortiCORE-3600E # get flowmgr debug counters
Debug Counters-----
num_add_req_sent_to_caviumd_nb :0
fcodcr_debug_num_add_req_sent_to_caviumd_sb :0
fcodcr_debug_num_add_req_sent_to_caviumd_eb :0
fcodcr_debug_num_add_req_sent_to_caviumd_wb :0
fcodcr_debug_num_success_response_for_cavium_counter_req_nb :3165
fcodcr_debug_num_success_response_for_cavium_counter_req_sb: :3165
fcodcr_debug_num_success_response_for_cavium_counter_req_eb: :3165
fcodcr_debug_num_success_response_for_cavium_counter_req_wb: :3160
(output truncated)
```



High Performance Network Security



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