

Release Notes

FortiSOAR 7.4.3



FORTINET DOCUMENT LIBRARY

<https://docs.fortinet.com>

FORTINET VIDEO LIBRARY

<https://video.fortinet.com>

FORTINET BLOG

<https://blog.fortinet.com>

CUSTOMER SERVICE & SUPPORT

<https://support.fortinet.com>

FORTINET TRAINING & CERTIFICATION PROGRAM

<https://www.fortinet.com/training-certification>

FORTINET TRAINING INSTITUTE

<https://training.fortinet.com>

FORTIGUARD LABS

<https://www.fortiguard.com>

END USER LICENSE AGREEMENT

<https://www.fortinet.com/doc/legal/EULA.pdf>

FEEDBACK

Email: techdoc@fortinet.com



December, 2023

FortiSOAR 7.4.3 Release Notes

00-400-000000-20210112

TABLE OF CONTENTS

Change Log	4
FortiSOAR 7.4.3 Release	5
New Features and Enhancements	6
Special Notices	7
Recommendation to upgrade your FortiSOAR 7.4.2 instances to 7.4.3	7
Upgrade Information	8
Product Integration and Support	9
Web Browsers & Recommended Resolution	9
Virtualization	9
Resolved Issues	10
FortiSOAR UI Fixes	10
Other Fixes	10
Known Issues and Workarounds	11

Change Log

Date	Change Description
2023-12-07	Updated information about Fortinet Advisor in the New Features and Enhancements chapter.
2023-12-01	Initial release of 7.4.3

FortiSOAR 7.4.3 Release

Fortinet Security Orchestration, Automation, and Response Platform (FortiSOAR™) release 7.4.3 demonstrates the potential of Generative AI with a preview of its AI-powered security assistant, the "Fortinet Advisor" (or "Advisor"). Additionally, the export wizard has been improved to offer you efficient and intuitive workflow automation for content creation. This release addresses the issue of connectors not working after backup and restore due to missing 'Python' dependencies, which affects fresh installations of FortiSOAR 7.4.2. Therefore, it is highly recommended to upgrade fresh installations of 7.4.2 instances to 7.4.3.

This release also includes performance enhancements and multiple security fixes to ensure vulnerabilities are fixed in FortiSOAR.

For a detailed list of all the new features and enhancements, see the [New Features and Enhancements](#) chapter.

New Features and Enhancements

Preview of "Fortinet Advisor"

- The preview of "Fortinet Advisor" (or "Advisor"), FortiSOAR's AI-powered security assistant, marks another important milestone in the company's continuous pursuit of efficiency and user-centricity! The "Advisor" uses the power of generative artificial intelligence to provide contextual responses to your questions about work schedules, Jinja expressions, security procedures, and more.
For Advisor to be available on your FortiSOAR environment, you need to install the Fortinet Advisor solution pack. For more information, see the [Fortinet Advisor solution pack documentation](#).

Export Wizard Enhancements

- Improved the export wizard to enhance users' experience when creating automated content development workflows.

Built-in Connector and Widget Enhancements

- Updated multiple built-in connectors such as the FSR Agent Communication bridge connector, Code Snippet connector, etc. For more information on FortiSOAR Built-in connectors, see the "[FortiSOAR™ Built-in connectors](#)" article.
- Added new widgets such as AI Assistant, Outbreak Response Framework Configuration Wizard, Top X, etc, and updated widgets such as Record Distribution, etc. For more information see [FortiSOAR Content Hub](#).

Special Notices

This section highlights some of the operational changes that administrators should be aware of in FortiSOAR release 7.4.3.

Recommendation to upgrade your FortiSOAR 7.4.2 instances to 7.4.3

FortiSOAR release 7.4.3 addresses the issue of connectors not working after backup and restore due to missing 'Python' dependencies, which affects fresh installations of FortiSOAR 7.4.2. Therefore, it is highly recommended to upgrade fresh installations of 7.4.2 instances to 7.4.3.

Upgrade Information

You can upgrade your FortiSOAR enterprise instance, High Availability (HA) cluster, or a distributed multi-tenant configuration to version 7.4.3 from version 7.4.0, 7.4.1, or 7.4.2 only. Also, once you have upgraded your configuration, you must log out from the FortiSOAR UI and log back into FortiSOAR.



FortiSOAR release 7.4.3 addresses the issue of connectors not working after backup and restore due to missing 'Python' dependencies, which affects fresh installations of FortiSOAR 7.4.2. Therefore, it is highly recommended to upgrade fresh installations of 7.4.2 instances to 7.4.3.

Also, note that the upgrade procedure temporarily takes the FortiSOAR application offline while the upgrade operations are taking place. We recommend that you send a prior notification to all users of a scheduled upgrade as users are unable to log into the FortiSOAR Platform during the upgrade.



For details about upgrading FortiSOAR, see the *FortiSOAR Upgrade Guide*.

Product Integration and Support

Web Browsers & Recommended Resolution

FortiSOAR 7.4.3 User Interface has been tested on the following browsers:

- Google Chrome version 119.0.6045.160
- Mozilla Firefox version 120.0
- Microsoft Edge version 119.0.2151.72
- Safari version 16.6 (18615.3.12.11.2)
- The recommended minimum screen resolution for the FortiSOAR GUI is 1920 x 1080. Please adjust the screen resolution accordingly. Otherwise, the GUI might not get properly displayed.

Virtualization

This section lists FortiSOAR version 7.4.3 product integration and support for virtualization:

- AWS Cloud
- Fortinet-FortiCloud
- VMware ESXi versions 5.5, 6.0, 6.5, 7.0, and 8.0
- Redhat KVM

NOTE: The KVM OVA is not certified on FortiSOAR releases 7.4.2 and 7.4.3.



For any other virtualization or cloud hosting environment, you can install Rocky Linux 8.7 or RHEL 8.7, and then install FortiSOAR using CLI. For more information, see the "Deployment Guide."

Resolved Issues

The following important issues have been fixed in **FortiSOAR release 7.4.3**. This release also includes important security fixes. To inquire about a particular bug, please contact Customer Service & Support.

FortiSOAR UI Fixes

Bug ID	Description
0967023	Fixed an issue where the FortiSOAR user interface would not load for users who had an active session during the upgrade to FortiSOAR release 7.4.2.
0969102	Fixed the issue where users, who had the necessary permissions on both the Comments and Alerts modules, were still experiencing permission issues on the FortiSOAR UI when attempting to add comments to alerts.

Other Fixes

Bug ID	Description
0870699	Fixed the intermittent issue of abrupt closure of active FortiSOAR sessions.
0937980	Fixed the issue that prevented users from using FSR Agent to provide input in a 'Manual Input'. An 'Internal Server Error' was displayed to users when they tried to resume an external manual input that they had received using FSR Agent.
0953177	Fixed the issue with data archival failing in the case of an externalized database.
0961985	Fixed the issue of connectors not working after backup and restore due to missing 'Python' dependencies. This issue affects fresh installations of FortiSOAR 7.4.2, so, it is highly recommended to upgrade fresh installations of 7.4.2 instances to 7.4.3.

Known Issues and Workarounds

Release 7.4.3 does not have any known issues.



www.fortinet.com

Copyright© 2023 Fortinet, Inc. All rights reserved. Fortinet®, FortiGate®, FortiCare® and FortiGuard®, and certain other marks are registered trademarks of Fortinet, Inc., and other Fortinet names herein may also be registered and/or common law trademarks of Fortinet. All other product or company names may be trademarks of their respective owners. Performance and other metrics contained herein were attained in internal lab tests under ideal conditions, and actual performance and other results may vary. Network variables, different network environments and other conditions may affect performance results. Nothing herein represents any binding commitment by Fortinet, and Fortinet disclaims all warranties, whether express or implied, except to the extent Fortinet enters a binding written contract, signed by Fortinet's General Counsel, with a purchaser that expressly warrants that the identified product will perform according to certain expressly-identified performance metrics and, in such event, only the specific performance metrics expressly identified in such binding written contract shall be binding on Fortinet. For absolute clarity, any such warranty will be limited to performance in the same ideal conditions as in Fortinet's internal lab tests. Fortinet disclaims in full any covenants, representations, and guarantees pursuant hereto, whether express or implied. Fortinet reserves the right to change, modify, transfer, or otherwise revise this publication without notice, and the most current version of the publication shall be applicable.