

Release Notes

FortiSOAR Cloud 7.2.1



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FortiSOAR Cloud 7.2.1 Release Notes

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Change Log

Date	Change Description
2022-06-30	Initial release of 7.2.1

FortiSOAR Cloud 7.2.1 Release

FortiSOAR Cloud is a cloud-hosted Security Orchestration & Automated Response (SOAR) platform. It provides solutions for automating incident triaging & investigation; by seamlessly integrating with over 300+ security platforms resulting in faster responses, streamlined containment, and reduced mitigation times - from hours to seconds.

This document provides information about FortiSOAR Cloud version 7.2.1.

New features and enhancements

Provided the ability to users with no access to the 'Security' module to edit their user profile

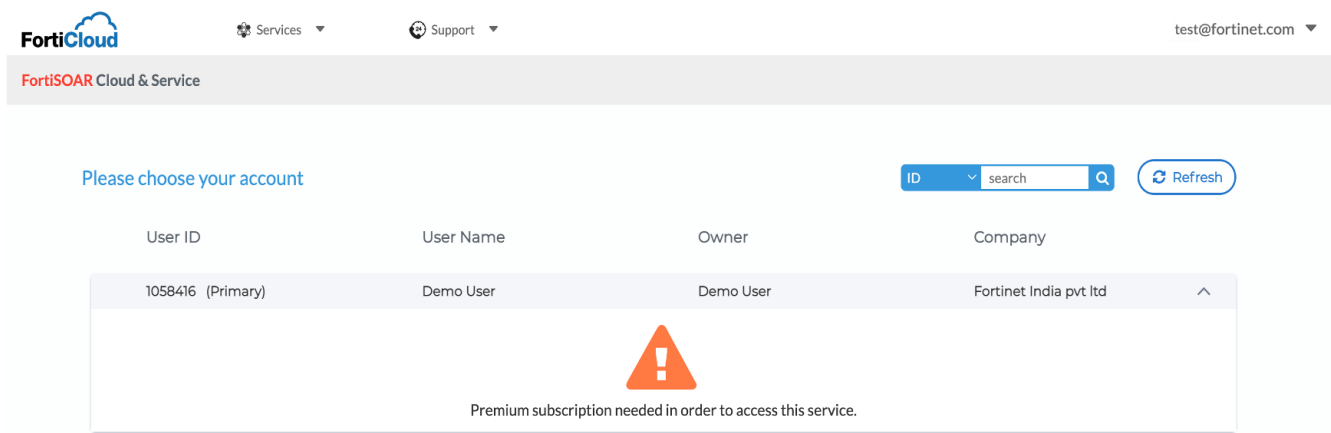
FortiSOAR Cloud 7.2.1 enables users who do not have access to the 'Security' module the ability to edit their user profile and set the theme they want to use for FortiSOAR, as well as email notification options.

Special Notices

This section highlights some of the operational changes that administrators should be aware of in FortiSOAR Cloud version 7.2.1.

FortiCloud Premium license

The FortiSOAR Cloud portal checks for the FortiCloud Premium license. If the FortiSOAR Cloud license is valid, but the FortiCloud Premium license is expired, a warning is displayed as shown in the following image:



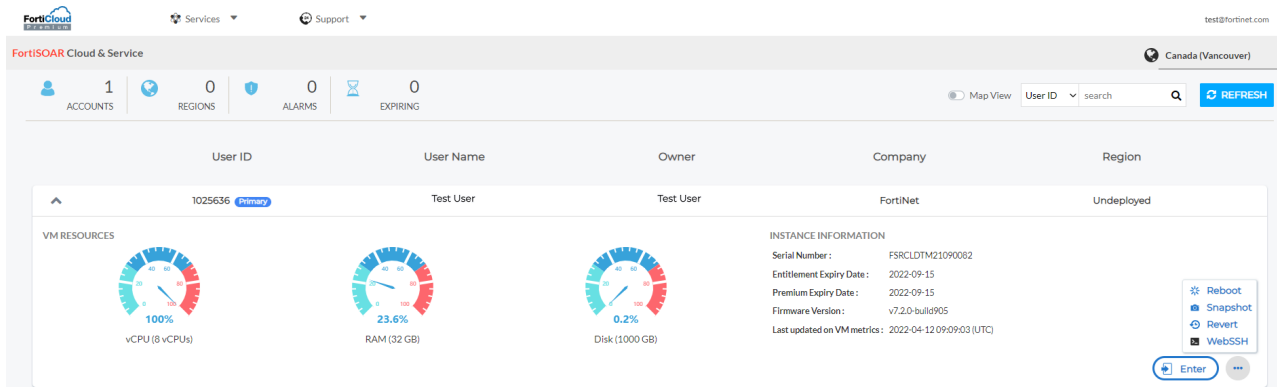
The screenshot shows the FortiSOAR Cloud & Service portal interface. At the top, there is a navigation bar with the FortiCloud logo, 'Services' and 'Support' dropdown menus, and a user email 'test@fortinet.com'. Below the navigation bar, the main content area has a header 'FortiSOAR Cloud & Service'. The main section is titled 'Please choose your account' and features a search bar with 'ID' and 'search' fields, and a 'Refresh' button. Below the search bar, there is a table with columns: 'User ID', 'User Name', 'Owner', and 'Company'. The table contains one row with the following data: '1058416 (Primary)', 'Demo User', 'Demo User', and 'Fortinet India pvt ltd'. Below the table, there is a large orange warning triangle icon with an exclamation mark, and a message that reads: 'Premium subscription needed in order to access this service.'

To access the portal, renew the FortiCloud Premium license.

Upgrade Information

You can upgrade FortiSOAR Cloud using the Cloud portal.

1. Log onto the FortiSOAR Cloud Portal and navigate to your FortiSOAR Cloud VM page:



2. To take a snapshot, click the **Snapshot** button.
Note: Your FortiSOAR Cloud VM stops while the snapshot is in progress. Once the snapshot is completed the FortiSOAR Cloud VM restarts.
3. Once your FortiSOAR Cloud VM has come up, go to the console of your FortiSOAR Cloud VM by clicking the **SSH** button.
4. Check that you are connected to a **screen** session. A **screen** session is needed for situations where network connectivity is less than favorable. You can check your screen session using the following command:

```
# screen -ls
```

This command returns an output such as the following example:

```
There is a screen on:
```

```
12081.upgrade(Detached)
```

Log back into the SSH console and run the following command to reattach the screen session:

```
screen -r 12081.upgrade
```

OR

```
screen -r upgrade
```

5. To upgrade your FortiSOAR Cloud, run the upgrade script as follows:

```
# sh upgrade-fortisoar-<version_number>.bin
```

OR

```
# chmod +x upgrade-fortisoar-<version_number>.bin
```

```
# ./upgrade-fortisoar-<version_number>.bin
```

For more information on the upgrade process, see the *FortiSOAR Upgrade Guide* in the [FortiSOAR Documentation Library](#).



In case the upgrade fails, collect the logs using the FortiSOAR UI. In the FortiSOAR UI, click the **FortiSOAR Version Number Build number** link to display the FortiSOAR dialog. Click the **Download Logs** link in the FortiSOAR dialog to download FortiSOAR logs. You can also use the `csadm log --collect` command to collect the logs.

Once you have collected the logs, revert the snapshot from the FortiCloud portal, and then open a support ticket with the logs attached so that Fortinet support can assist with the upgrade.

Downgrading to previous versions

Downgrade to previous versions of FortiSOAR Cloud is not supported.

Product Integration and Support

FortiSOAR Cloud version 7.2.1 supports the following item:

- Web browser support

Web Browsers & Recommended Resolution

FortiSOAR Cloud 7.2.1 User Interface has been tested on the following browsers:

- Google Chrome version 102.0.5005.115
- Mozilla Firefox version 101.0.1
- Microsoft Edge version 103.0.1264.37
- Safari version 15.1 (17612.2.9.1.20)
- The recommended minimum screen resolution for the FortiSOAR Cloud GUI is 1920 x 1080. Please adjust the screen resolution accordingly. Otherwise, the GUI might not get properly displayed.

Limitations of FortiSOAR Cloud

- Only two SKUs are supported, one for the Enterprise edition and the other one for Multi-tenancy (master can be used for shared tenancy use cases only).
- High Availability (HA) is not supported. For HA, FortiCloud's intrinsic support will be leveraged.
- Only a single FortiSOAR Cloud VM is supported per FortiCare account.
- Upgrading FortiSOAR Cloud is a manual process as defined in the [Upgrade Information](#) chapter. Also, in case of an upgrade failure, the account owner needs to go to the FortiCloud portal and manually revert the snapshot.



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