Release Notes

FortiFone Softclient for Android 7.0.8

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Change log

Date	Change description
2025-08-08	Initial release of the FortiFone Softclient for Android 7.0.8 Release Notes.
2025-10-23	What's new on page 8 has been updated: As of FortiVoice 7.2.3 GA, Chat and SMS are available to FortiVoice phone system users logging on with their email credentials. Resolved issues on page 10 has been updated.

Introduction

This document provides a summary of new features, support information, and upgrade instructions in this FortiFone Softclient for Android 7.0.8 release, build 177.

Supported platforms

FortiVoice phone system and FortiVoice Cloud support the FortiFone Softclient for Android 7.0.8 release.

The FortiFone Softclient for Android 7.0.8 release has the following platform requirements:

- FortiVoice phone system using firmware version 6.4.10 GA and later.
- Operating system Android version 9.0 and later.

Upgrade information

To update to the latest FortiFone Softclient for Android release, visit the Google Play Store.

What's new

The following list highlights some of the new features and enhancements introduced in the FortiFone Softclient for Android 7.0.8 release.

Feature and enhancement	Description	FortiVoice phone system	FortiVoice Cloud	See more
Authentication	RADIUS two-factor authentication now sends tokens in an email or SMS for users to log in to FortiFone Softclient for Android.	✓	—	**Configuring RADIUS authentication profiles** in the FortiVoice Phone System Administration Guide
Auto-provisioning FortiFone FON-W80B phones using Bluetooth	You can now auto-provision FON-W80B cordless phones that have external numbers assigned using Bluetooth-enabled device discovery in FortiFone Softclient for Android.	✓	✓	**Provisioning phones using FortiFone Softclient** in the FortiFone Softclient for Android User Guide
Chat	This feature is now available for the following accounts: • FortiVoice Cloud with standard or premium licenses. • As of FortiVoice 7.2.3 GA, FortiVoice phone system users with a valid Unified Communications license uploaded to the FortiVoice admin portal. Softclient for mobile users receive an email from their FortiVoice administrator to verify and activate their email address for the Chat service. After the administrator enables the Chat feature, to use Chat, users must log in to Softclient for mobile with their email address.	✓	✓	**Using Chat** in the FortiFone Softclient for Android User Guide

Feature and enhancement	Description	FortiVoice phone system	FortiVoice Cloud	See more
Contact	The design of the **Contact** section of FortiFone Softclient for Android has been improved. **Contact** has two tabs: • **Personal** (any personal contacts imported from your FortiCloud IAM server or manually added from your phone) • **People** (all internal and external contacts from your FortiCloud IAM server)	✓	✓	**Working with contacts** in the FortiFone Softclient for Android User Guide
Phonebook	**Phonebook** contains the same tabs as **Contact** in previous release versions of FortiFone Softclient for Android: • **Personal** • **Business** • **Directory** • **Phone** You can access **Phonebook** by tapping **More** in the navigation bar.	✓	✓	**Using the phonebook** in the FortiFone Softclient for Android User Guide
SMS	This feature is now available for the following accounts: • FortiVoice Cloud with standard or premium licenses. • As of FortiVoice 7.2.3 GA, FortiVoice phone system users with a valid Unified Communications license uploaded to the FortiVoice admin portal. After the administrator enables the SMS feature, to use SMS, users must log in to Softclient for mobile with their email address.	✓	✓	**Using SMS** in the FortiFone Softclient for Android User Guide
Voicemail	**Voicemail** has been removed from the navigation bar in FortiFone Softclient for Android. You can now access **Voicemail** by tapping **More** in the navigation bar.	✓	✓	**Managing Voicemail** in the FortiFone Softclient for Android User Guide

Resolved issues

The following issue is fixed in this release.

For inquiries about a particular bug, contact Fortinet Customer Service & Support.

Bug ID	Description
1189173	Issue fetching configuration for new accounts.
1159120	Voicemail push notifications not being sent to FortiFone Softclient for mobile.

Known issues

To report an issue, contact Fortinet Customer Service & Support.

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