FortiMail Cloud: User Import from Microsoft 365 Deployment Guide

Version 7.4

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Change Log

Date	Change Description
2024-03-01	Initial release

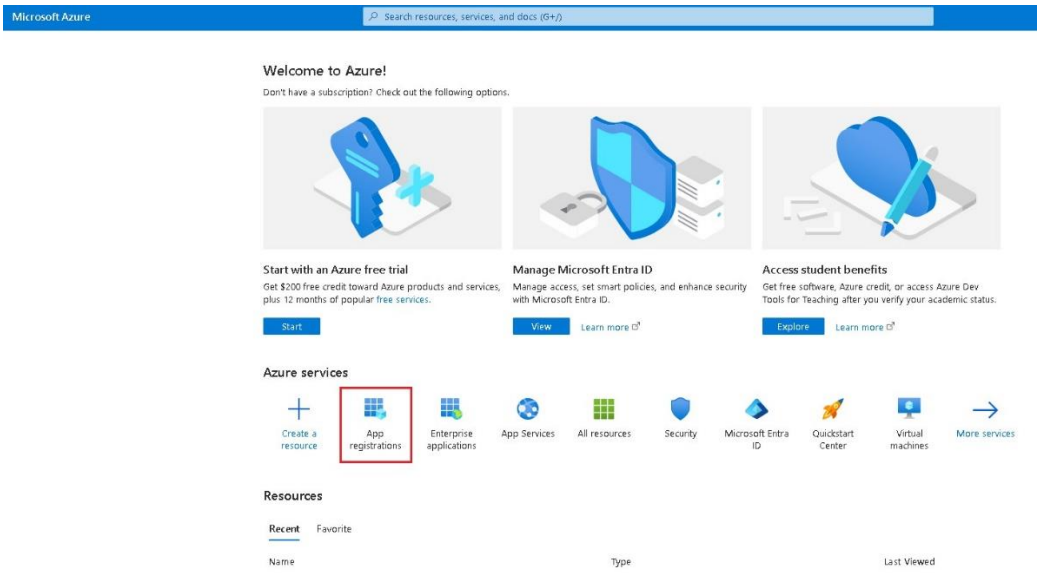
Introduction

This document describes how to import users from Microsoft 365 to FortiMail.

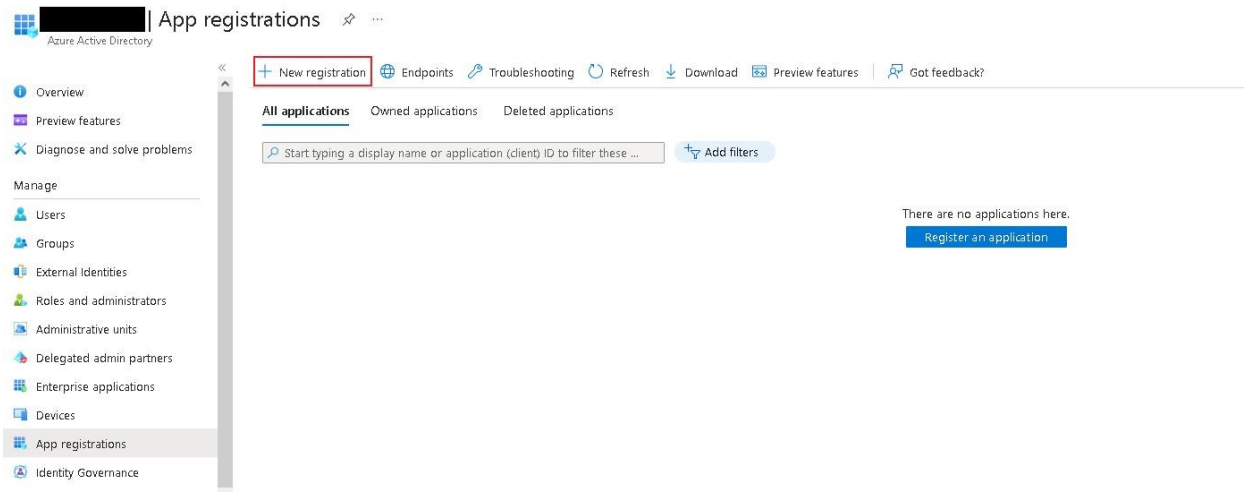
Configuring MS365 Accounts

To register the application in Azure admin center

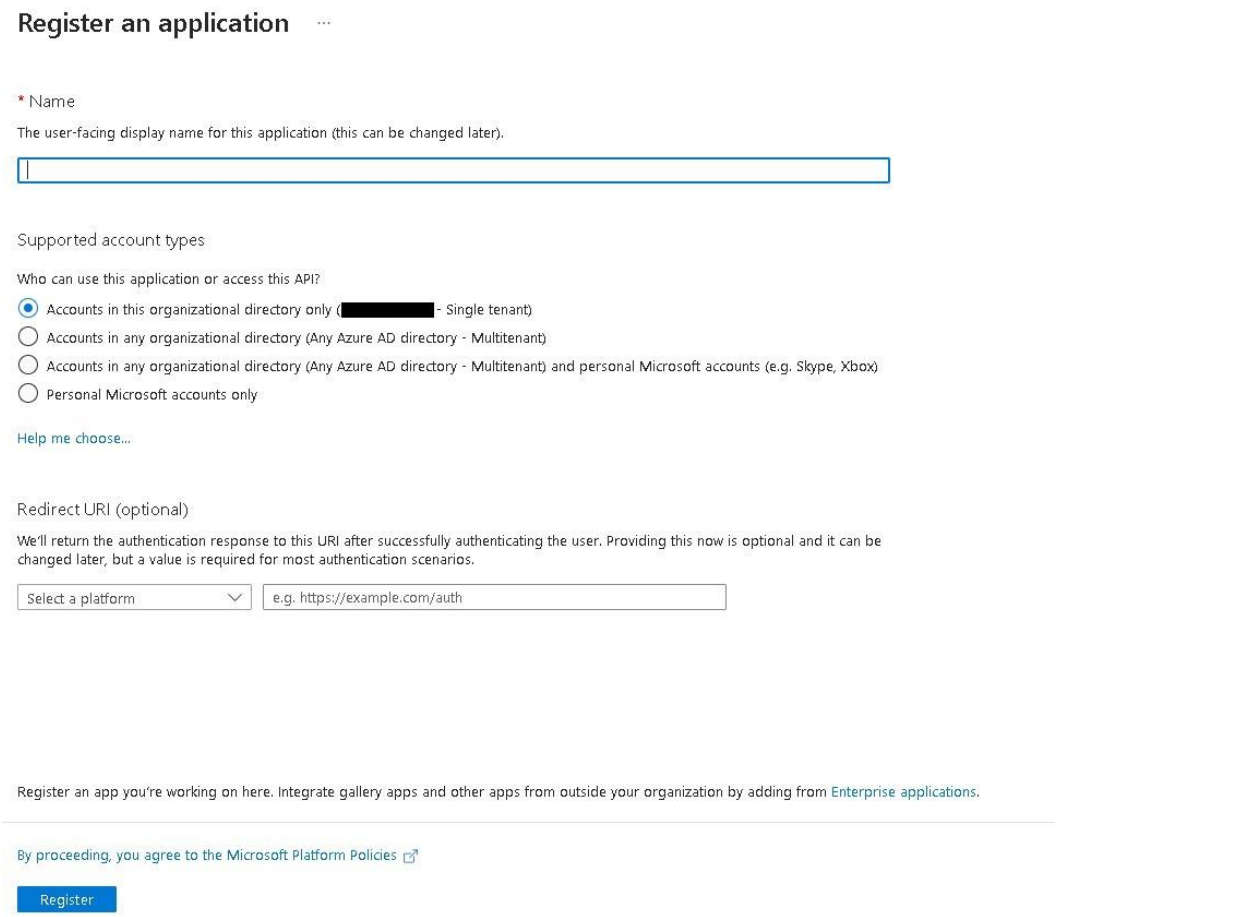
1. Log in to https://portal.azure.com and Select *App registrations*. (You may also search it in the search bar).



2. Select *New registration*.

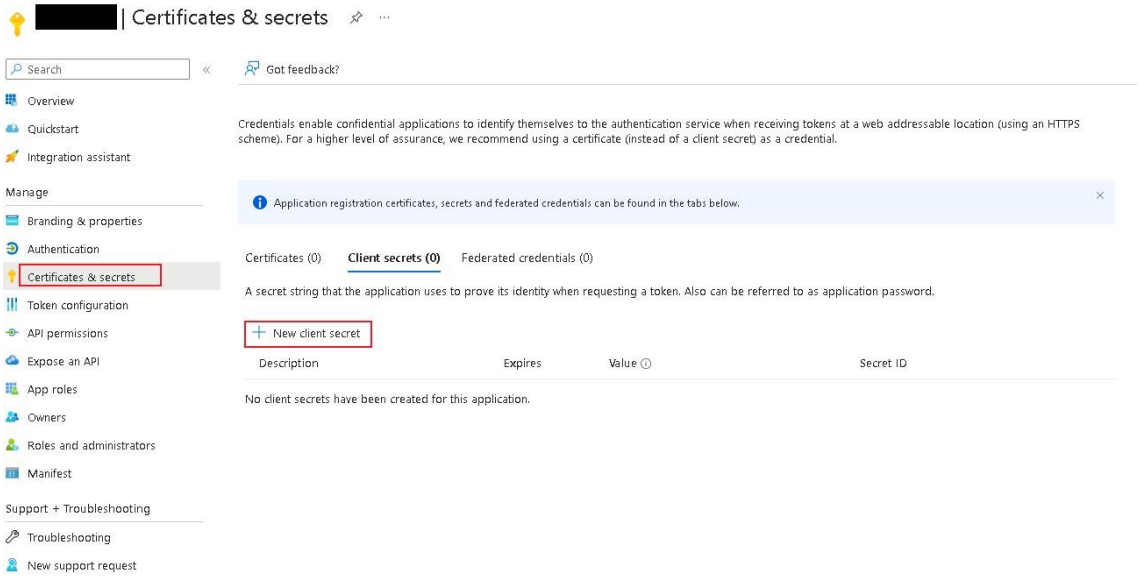


3. Register an application, you may select the supported account type based on your requirements.

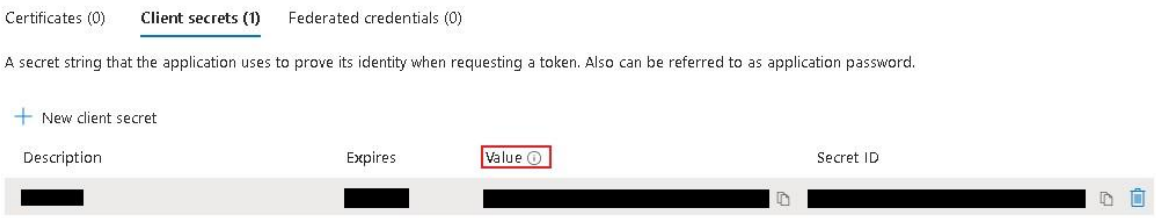


Once completed, you will find your *Application ID* and *Tenant ID* here.

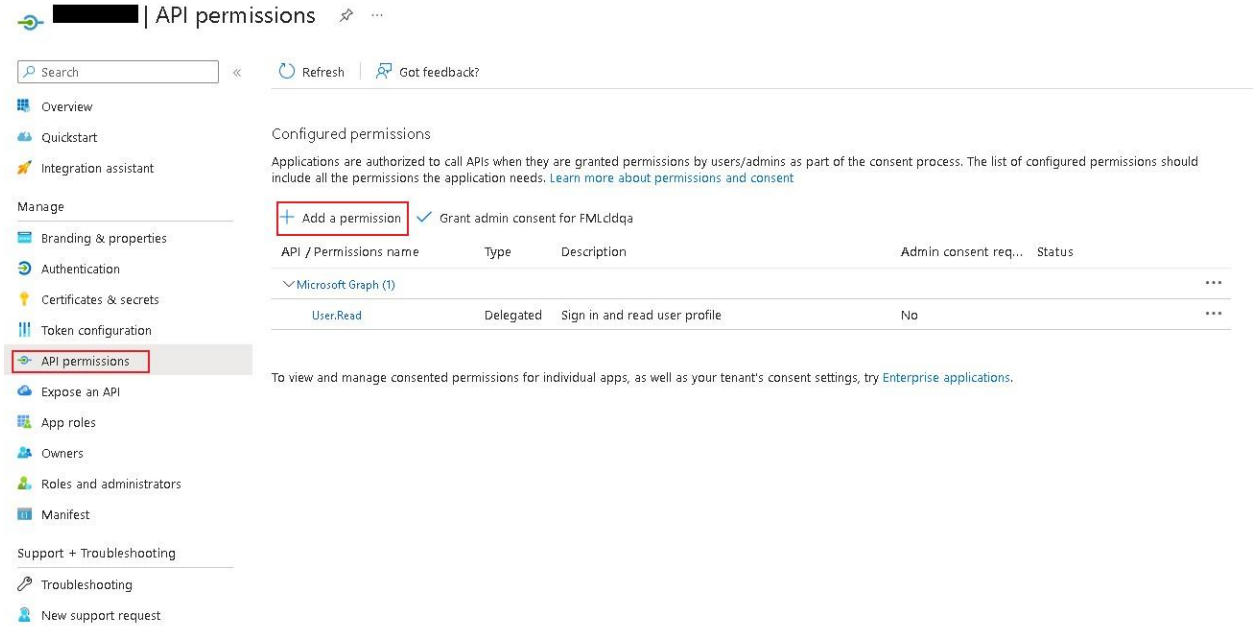
4. Go to *Certificates & secrets* > *New client secret* to create a secret for your application.



Warning: Once the secret has been created, you must copy and save your secret value. It will not be shown again after you close the page.



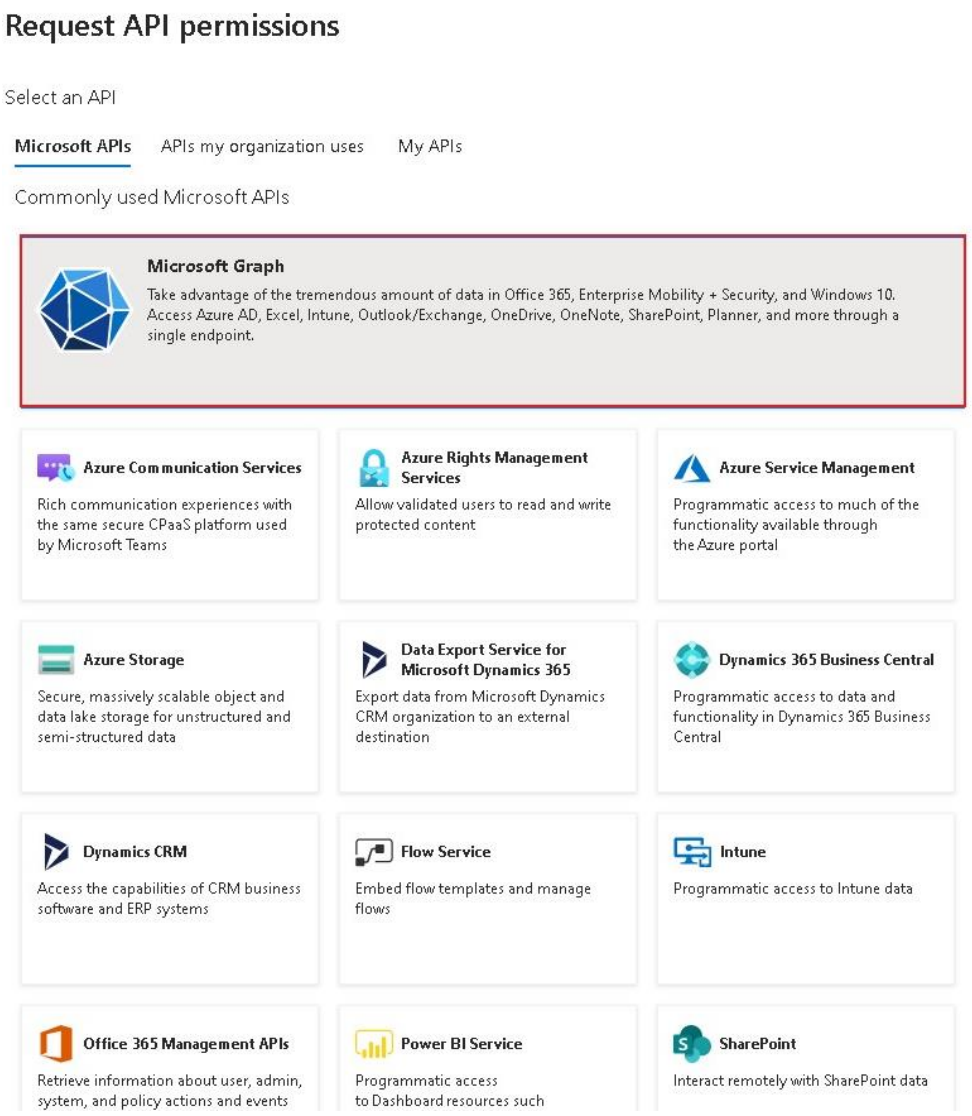
5. Go to *API permissions* > *Add a permission* to set up API permissions for the application.

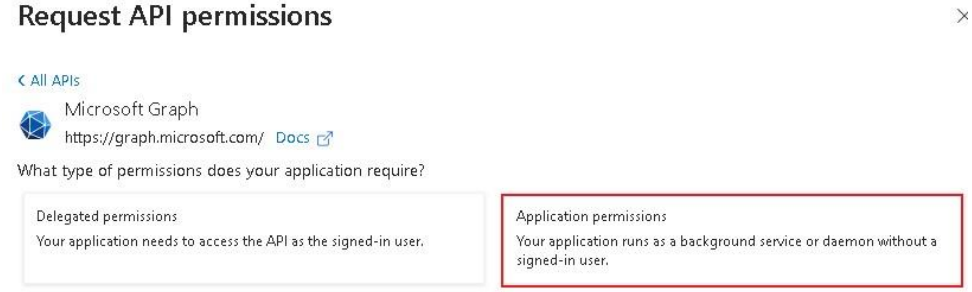


Add the following permissions for the admin in MS365:

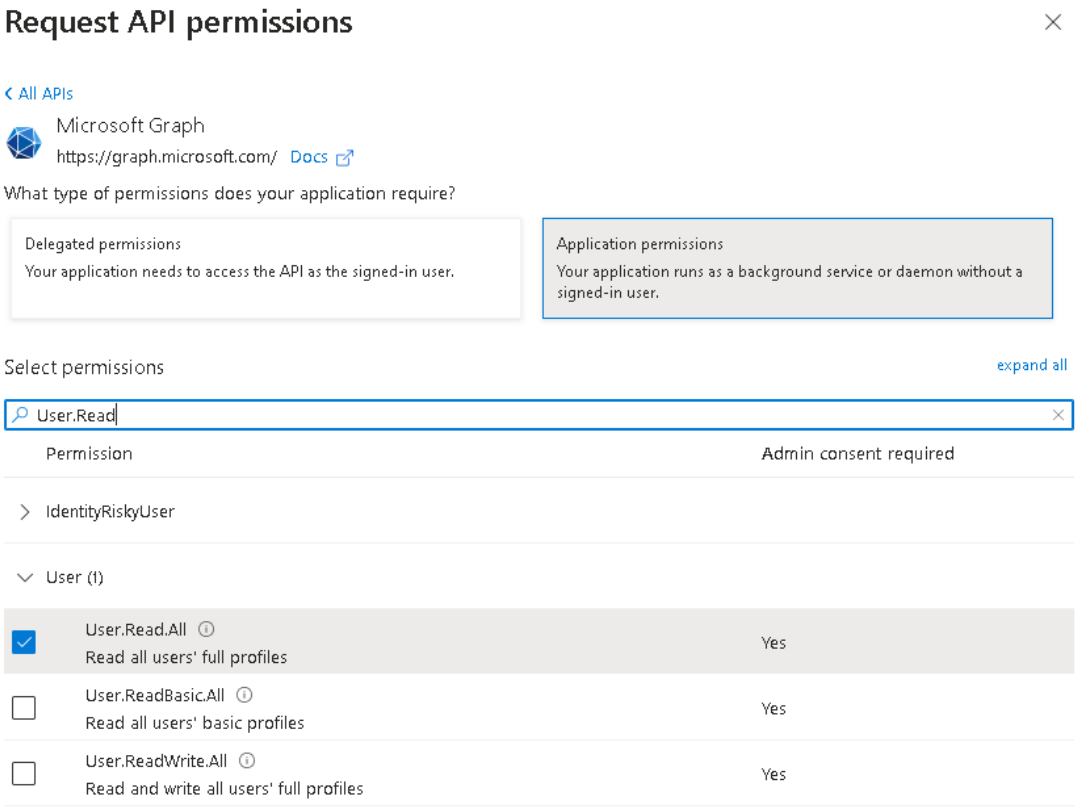
- User.Read
- User.Read.All

Note that *User.Read* is added by default. You may find the other three permissions under *Microsoft Graph* > *Application permissions*.

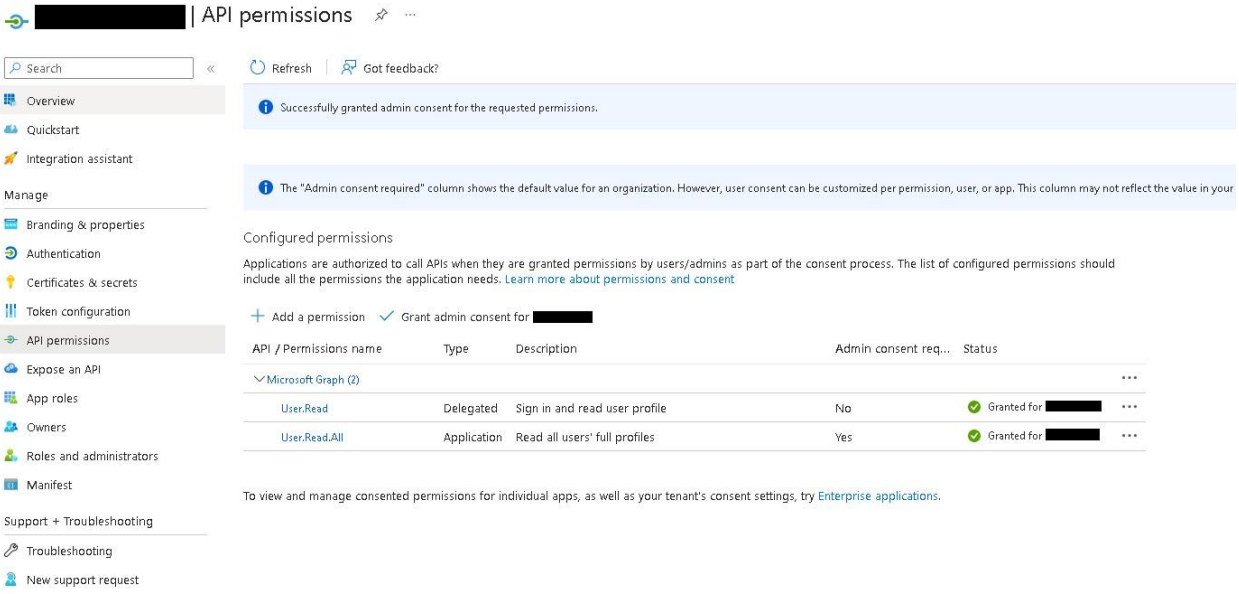




Search for *User.Read* to find the required permissions.



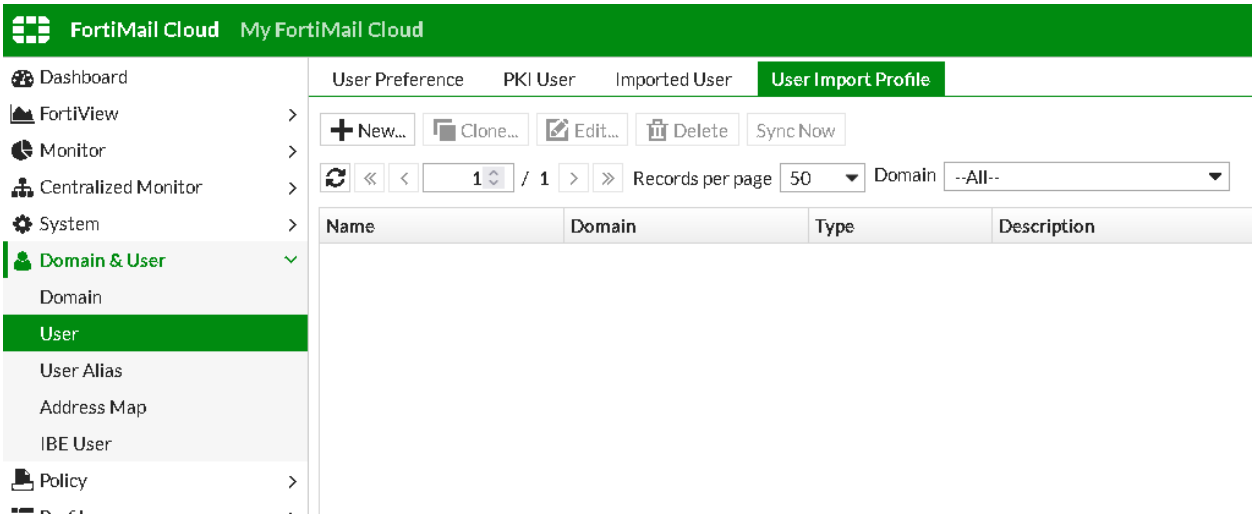
Once you have added all the permissions, click *Grant admin consent for (your application)*. The permission status will change to *Granted for (your application)*.



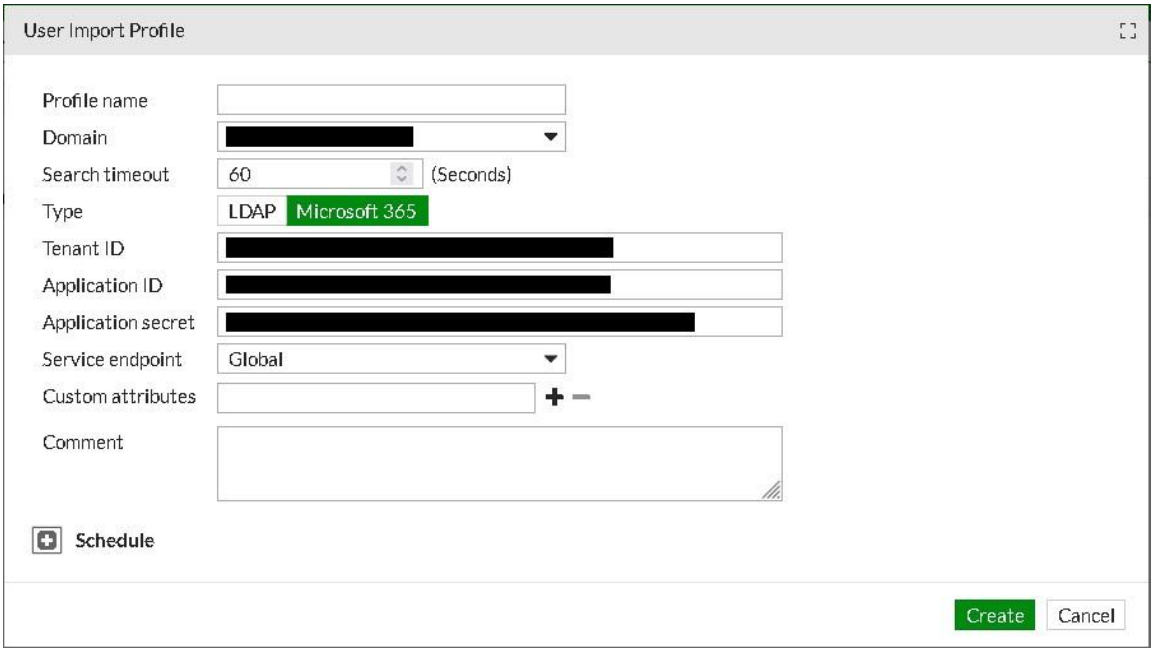
Configuring FortiMail Cloud with Tenant ID, Application ID, and Application Secret

Note: This feature requires MSSP license.

1. Go to your FortiMail Cloud instance, then go to *Domain & Users* > *User* > *User Import Profile*.

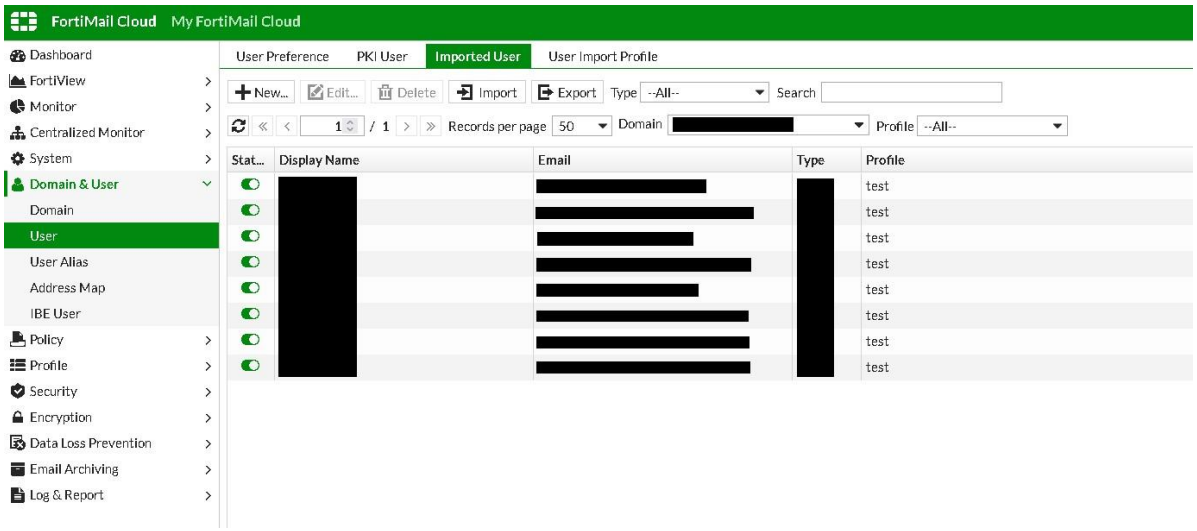


2. Fill in your Azure AD application info: *Tenant ID*, *Application ID*, and *Application Secret* value.



Once created, you can either configure the schedule to synchronize or manually synchronize the user list by clicking on *Sync Now*. It will take some time to synchronize and the status will change to *syncing*.

After synchronized, the status will change to succeeded. And you will be able to check and manage the user list from *Domain & Users* > *User* > *Imported User* under corresponding domain.



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