

Release Notes

FortiGate Cloud 26.2.a



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FortiGate Cloud 26.2.a Release Notes

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TABLE OF CONTENTS

Change log	4
Introduction	5
What's new	6
Enterprise Support	6
User Experience and Management Improvements	6
Product integration and support	7
Language support	7
Region support	7
Resolved issues	8
Automation	8
Cloud access	8
Dashboard	8
Firmware	8
FortiConverter	9
FortiGate	9
IAM support	9
OU support	9
Portal	10
Report	11
Revision	11
Known issues	12
Asset Folder	12
Event handlers	12
Fabric device	12
Firmware management	12
FortiConverter	13
FortiGate	13
FortiView	13
LogView	13
OU support	14
Portal	14
Report	15

Change log

Date	Change description
2026-06-01	Initial release.

Introduction

This document provides a list of supported models, new features and changes, and product integration information for FortiGate Cloud 26.2.a. Review all sections of this document before using this service.

What's new

Enterprise Support

- Added MSSP portal migration support to direct IAM users to the new portal.
- Added a *FortiGates in Other Regions* dropdown to the portal banner for seamless switching between regions (US, Europe, Global, Japan).

User Experience and Management Improvements

- The Dashboard now includes a dedicated FortiView-style monitor segment, aligning the cloud portal monitoring experience with FortiOS.
- Added RBAC guest management permissions, enabling granular control over guest access roles.
- Added firmware upgrade support when provisioning devices to FortiManager and FortiManager Cloud.
- Enhanced performance for large accounts by reducing latency and improving load handling in high device-count deployments.
- Enhanced cloud service security and infrastructure across all service layers.

Product integration and support

FortiGate Cloud is designed and targeted for all FortiGate models with a form factor of up to two rack units. See [Requirements](#).

FortiGate Cloud 26.2.a supports the following web browsers:

- Microsoft Edge 41 and later versions
- Microsoft Internet Explorer 11 and later versions
- Mozilla Firefox 59 and later versions
- Google Chrome 65 and later versions

FortiGate Cloud may function correctly with other web browsers, but Fortinet does not support them.

Language support

The following table lists FortiGate Cloud language support information. Regions determine language settings:

Language	GUI	Documentation
English	Yes	Yes
French	Yes	No
Japanese	Yes	No
Korean	Yes	No
Portuguese	Yes	No
Simplified Chinese	Yes	No
Spanish	Yes	No
Traditional Chinese	Yes	No

Region support

- Global (Canada)
- U.S.
- Europe
- Japan

Resolved issues

The following issues have been fixed in version 26.2.a. For inquiries about a particular bug, contact [Customer Service & Support](#).

Automation

Bug ID	Description
1287087	Disable default event handler rules status toggle.

Cloud access

Bug ID	Description
1278083	Top-left dropdown fails to route to Cloud Access landing page.

Dashboard

Bug ID	Description
1263004	Automation status widget event count for 7 days differs from Event Monitor page.
1283578	SD-WAN QoE widget does not re-render chart when switching to offline device.

Firmware

Bug ID	Description
1277793	Folder admin should not be able to manage <i>Ancestor</i> folder firmware profile.
1274676	Missing device online/offline indicator on FortiExtender <i>Firmware Upgrade</i> page.

Bug ID	Description
1270742	Upgrade firmware on security dashboard <i>FortiGuard Security Alerts</i> widget results in 400 error.
1296376	EOS upgrade fails to get target version due to API timeout.

FortiConverter

Bug ID	Description
1288700	FortiConverter widget links to Spanish site.

FortiGate

Bug ID	Description
1283309	IAM user with FortiGate Config access should see Analytics connectivity widget data.
1286104	<i>Invalid VM license</i> applies wrong filter on <i>Device List</i> .

IAM support

Bug ID	Description
1289322	Import key partner list should load for RBAC users with only fabric device type permissions.

OU support

Bug ID	Description
1256674	OU dashboard CPU/MEM usage appears empty.
1288697	Remove <i>Add</i> button from <i>OU FortiSwitches</i> tab, it redirects to <i>Dashboard</i> .
1289522	The <i>Add</i> button on the <i>Device List</i> > FortiSwitch page in OU is not working properly.

Bug ID	Description
1291705	OU revisions displays <i>No results</i> despite backend API returning valid data.
1291715	OU Firmware upgrade displays <i>No results</i> despite backend API returning valid data.

Portal

Bug ID	Description
1271159	The refresh button on the <i>Device List > FortiGate</i> page is not working properly.
1236504	HA Group page cannot load when HA mapping cannot complete.
1234038	Null error when switch device on security logs page.
1243484	Incorrect device icon for vSN FortiGate.
1250612	Preserve user <i>Group by</i> selection on FortiAP/FortiSwitch/FortiExtender pages.
1261117	Remove the extra brackets from the filter <i>Provisioned to = FortiManager</i>
1272160	The <i>Not Acknowledged Only</i> toggle stops working when clicked.
1276096	Display device name in main menu dropdown enable/disable not reflected to front end.
1277964	More wording errors/typos in Portal.
1277983	SD-WAN widget error message requires update.
1278748	Dashboard reloads before navigating away.
1280482	<i>Provisioning</i> page shows <i>No Results</i> when loading Device List.
1282109	Swap <i>Activated</i> and <i>Available for activation</i> in FortiCloud free seat bar chart.
1283784	Result incorrect when using <i>Search</i> feature in <i>Logview</i> .
1285007	<i>Map View</i> snaps back to <i>default</i> location when scrolling through device list.
1286901	<i>Firmware Upgrade</i> page hangs on loading and freezes navigation menu.
1288381	<i>Optimize Fabric</i> device loading and lazy load.
1288738	<i>Run</i> button is disabled for newly added script.
1289200	Page content is being by main menu Cloud/Edge buttons when main menu is collapsed.
1289211	Content above entry list is cut off on <i>Analytics Event</i> monitor page.
1289285	Device in local inventory is not listed under the <i>Provisioning</i> page.
1289723	CPU/MEM diagnostics fail to load after unprovisioning FortiGate.
1291145	Missing <i>All devices</i> icon in sidebar leads to 404 Error when clicked.
1295818	Assign firmware profile pane hangs for over 15 seconds.

Bug ID	Description
1296330	<i>Device List</i> page freezes for ~20 seconds on initial load (fast API response)
1296446	<i>Dashboard</i> renders for 20 seconds waiting for synchronous API responses.

Report

Bug ID	Description
1277857	Report schedule needs to show VDOM information.
1282155	Generated Report: Aggregation report needs to support filter by single device.
1287713	If there are no devices in the folder, the generated report page in this folder will keep loading.
1288634	The Schedule/Run report page is empty
1288641	The report configuration file was generated in the wrong folder when it was created.
1292884	Read only user cannot view email group because <i>View</i> button is disabled.

Revision

Bug ID	Description
1287180	Create revision backup for FortiGate fails.
1268950	Backup full config for FortiSwitch results in 404 error.
1245750	Encryption for FortiSwitch revision does not take effect.

Known issues

The following issues have been identified in version 26.2.a. For inquiries about a particular bug, contact [Customer Service & Support](#).

Asset Folder

Bug ID	Description
1259677	Global filter should not switch if device is still in the Asset Folder.
1289301	<i>Scheduled Reports & Log Archives</i> do not load for empty Asset Folder.

Event handlers

Bug ID	Description
1254018	Truncation occurs with long handler and action names when creating automation.

Fabric device

Bug ID	Description
1231381	The Fabric device folder should be consistent with its controller folder.
1276090	The mode of the fabric managed FortiExtender is empty.

Firmware management

Bug ID	Description
1242981	Upgrade firmware from <i>FortiGuard Security Alerts</i> widget results 400 bad request.
1296522	Some FortiGates do not retain their Firmware Profile after log out.

FortiConverter

Bug ID	Description
1288786	FortiConverter ticket progress bars display as red.

FortiGate

Bug ID	Description
1224242	Filter by <i>Action in Anomaly Log</i> (mlog) does <i>stringMapping</i> lookup.
1249274	<i>Backup device count</i> in widget does not match count on <i>Revisions</i> page.
1286542	<i>GRPC</i> widget icons are colored grey in Firefox.
1293162	Global filter resets after expanding/minimizing Security widget

FortiView

Bug ID	Description
1219372	ZTNA widget title display issue.

LogView

Bug ID	Description
1274804	Received/Sent Bytes filter do does not work.
1232568	NOT OVERLAPS subnet filter uses an incorrect SQL query.

OU support

Bug ID	Description
1260367	Create script fails in new sub-ou.
1264344	OU node dashboard page shows inconsistent device quantities.
1264358	OU node device list page missing some FortiGates.
1257278	OU account view: CPU/MEM health to support folder filter.
1260524	Some devices appear in account device list but not OU list.
1267195	Device quantities on dashboard page inconsistent with device list page for OU user.
1295069	OU dashboard shows entire OU tree for root OU even though user selected sub OU instead.
1294842	The default report template can be managed in OU.
1294859	Failed reports are displayed on the generated page in OU even when the report time is outside the selected period.
1294884	The current account name should not be displayed as a folder name on the report template page.

Portal

Bug ID	Description
1256579	FortiManagers and External controllers should be filtered by folders
1287586	Top CPU usage and Top Memory usage widgets stuck at loading for IAM user
1263595	IOC Threats page hangs at loading status.
1099069	Device CPU usage data cannot be loaded.
1103557	Fortiview > Top Threats: Timeline graph does not match the data table.
1103624	FortiView application drill-down by source displays an empty <i>Source Name</i> .
1137955	SD-WAN speed test result has wrong time line.
1233717	OU account view firmware upgrade history does not filter by folder and displays all devices.
1237049	ZTNA widget display issue.
1247769	Dashboard widgets created by upper-level users are visible and modifiable by lower-level users.

Bug ID	Description
1247795	Fabric device overview widget shows wrong totals.
1250448	FortiGates in other regions do not include all regions in the device list.
1262507	Device list tab quantities are not updated until the page is reloaded.
1262977	Standard subscription statistics on chart and device list table are inconsistent.
1262986	EOS device quantity on dashboard widget is incorrect.
1268144	FortiSwitch hostname changes only when unauthorized and the character limit is set to 16.
1272461	<i>Register</i> and <i>Upgrade FortiCloud Cloud</i> account does not work.
1287709	Incorrect CPU and memory readings are displayed when FortiGate is tunnel down.
1292336	<i>Sandbox URL Record</i> page should not show FortiGate list.
1292628	No available FortiGate OU nodes should still show <i>All FortiGate</i> option in device selection of <i>Sandbox</i> page.
1296458	Device dropdown display issue when the left-hand menu is collapsed or expanded.
1297069	Secondary unit of an HA pair is marked as <i>Primary</i> .
1263993	No method to delete U and R device.
1262441	Unable to load side navigation panel after refreshing the browser.
1219424	Report CSV file download fails if the report is empty.
1243019	The device list and logos in the title section of the report may have some overlap.
1261804	Some customized reports are considered default reports and cannot be managed.
1293339	SD-WAN utilization by rule widget displays and incomplete chart.
1288507	Sandbox page takes very long or does not load when clicking widget.

Report

Bug ID	Description
1292302	Users can generate reports without selecting a device in large accounts.



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