



# FortiFone IP Phone - Release Notes

Version 3.0.5



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# Change log

Date	Change description
2021-02-05	Initial release of the FortiFone IP Phone 3.0.5 Release Notes.

## Introduction

This document provides a summary of support information, upgrade instructions, and resolution of known issues in this FortiFone IP Phone version 3.0.5, build 155.

# Supported platforms

FortiFone version 3.0.5, build 155 supports the following FortiFone IP phone models:

- FON-380
- FON-480

# System requirements

The FortiVoice phone system requires version 6.0.7, 6.4.1 or later.

## **Upgrade** information

To upgrade to FortiFone IP phone version 3.0.5, perform the following procedures:

### Download the firmware image file

- 1. Go to the Fortinet Customer Service & Support website.
- 2. Log in to your existing account or register for an account.
- 3. Select Download > Firmware Images.
- 4. In Select Product, select FortiFone.
- 5. Click the **Download** tab.
- 6. Locate the firmware image file that you need to download.
- 7. To download the image file, go to the end of the row and click HTTPS.
- 8. Select to save the file and click OK.
- **9.** Take note of the location where you saved the firmware image file on your computer.

### Upgrade the FortiFone firmware

For details about upgrading the FortiFone firmware, see the FortiFone firmware upgrades section in the FortiVoice Cookbook, for the applicable FortiVoice phone system version.

### Resolved issues

The following issues have been fixed in version 3.0.5. For inquires about a particular bug, contact Fortinet Customer Service & Support.

Bug ID	Description
688412	DTMF digits are not transmitted during a 183 SDP connection.
688420	Audio sounds muffled on handset.
688602	Programmable key options on phone don't match options available within the user portal.
688743	No left/right softkeys to enable/disable Bluetooth within Menu > Setting > Accessory > Bluetooth.
688809	Text message time/date stamps are truncated.
689041	Unable to retrieve a held call using the line appearance key.
690277	The automatic firmware update with an unassigned phone does not work if the phone is an external extension.
690356	Add ability to switch SIP transport between TCP/UDP under Menu > Setting > Network > SIP Transport.
690675	Firmware update support for FortiVoice Cloud.
692690	LDAP contact list only displays last names.
692932	Call forward setting does not save to FortiVoice.
694463	Visual voicemail does not display the newest message at the top of the All list.
694861	The DHCP renewal restarts SIP stack and hangs up the call.





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