



FortiToken Mobile for Windows - Release Notes

Version 4.1.1

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Introduction

This document provides a summary of new features, enhancements, support information, installation instructions and caveats, resolved and known issues for FortiToken Mobile for Windows, version 4.1.1, build 2000.

FortiToken Mobile is an OATH compliant, time-based one-time password (OTP) generator application for mobile devices. FortiToken Mobile produces its one-time password (OTP) codes in an application that you can download to your Android, iOS, or Windows mobile device without the need for a physical token.

Go to the Microsoft store to download the free [FortiToken Mobile application](#) for Windows.

For additional documentation, please visit: <http://docs.fortinet.com/fortitoken/>

What's New

FortiToken Mobile for Windows version 4.1.1 includes the following new features and enhancements:

- Bug Fixes

Product support

Windows version support

The following Windows versions are supported:

- Windows 10 version 14393.0 or higher

FortiOS and FortiAuthenticator support

FortiToken Mobile for Windows is supported by FortiOS 5.2.11 GA and later, and by FortiAuthenticator 4.3.2 GA and later.

FortiToken platform scalability

The following table shows the maximum number of FortiTokens that can be assigned to certain FortiGate and FortiAuthenticator models. Note that FortiToken is also supported on specific FortiWiFi models.

All data for this table was taken from the following [Product Matrix datasheet](#).

| FortiGate Models | Max. FortiTokens |
|---|------------------|
| 30E | 20 |
| 50E / 60D / 60E / 70D / 80D / 90D / 90E | 100 |
| 100D / 100E / 200D / 200E / 300D / 500D / 600D / 800C / 900D | 1,000 |
| 1000D / 1200D / 1500D / 2000E / 2500E / 3000D / 3100D / 3200D / 3700D / 3800D / 7040E | 5,000 |

VMware / Xen / AWS / AWS on Demand / KVN / Hyper V

| FortiAuthenticator Models | Max. FortiTokens |
|---------------------------|------------------|
| 200E | 500 |
| 400E | 2,000 |
| 1000D | 10,000 |
| 2000E | 20,000 |
| 3000D / 3000E | 40,000 |
| VM BASE to VM-100000-UG | 200 to 200,000+ |

Registering FortiToken Mobile

You will need a certificate to register FortiToken Mobile. There are two options for getting FortiToken Mobile certificates for use on your authentication server: FortiToken Mobile Redemption Certificate, and FortiToken Mobile Free Trial “virtual” certificate.

For each FortiToken Mobile purchase, you will receive a physical redemption certificate. Scratch off the designated area of the redemption certificate to reveal the 20-digit activation code.

The following steps show how to register FortiToken Mobile on a FortiGate and FortiAuthenticator.

On the FortiGate

1. Locate the 20-digit code on the redemption certificate.
2. Go to **User & Device > FortiTokens** and select **Create New**.
3. Select **Mobile Token**, and enter the 20-digit certificate code in the **Activation Code** box.
4. Select **OK**.

On the FortiAuthenticator

1. Locate the 20-digit code on the redemption certificate.
2. Go to **Authenticator > User Management > FortiTokens** and select **Create New**.
3. Select **FortiToken Mobile**, and enter the 20-digit certificate code in the **Activation codes** box.
4. Select **OK**.

To ensure messaging functions properly, you must configure the messaging server, configure users to receive messages from the server by email or SMS, and provision FortiToken Mobile for the user on the FortiGate and/or FortiAuthenticator.

To see more information on how to provision FortiToken Mobile for a user on a FortiGate and FortiAuthenticator, see the [FortiToken Comprehensive Guide](#).

For more information see the FortiToken Mobile product datasheet available on the Fortinet web site at <https://www.fortinet.com/products/identify-and-access-management/network-authentication/fortitoken-mobile.html>

Resolved issues

The resolved issues listed below may not list every bug that has been corrected with this release.

For inquiries about a particular bug, visit the [Fortinet Support](#) website.

| Bug ID | Description |
|---------------|--|
| 726347 | Added a pop up message instructing user to restart the app after the certificate trust setting is changed. |
| 545869 | Migrated FTM web services to the FDN network. |

Known issues

There are currently no known issues



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