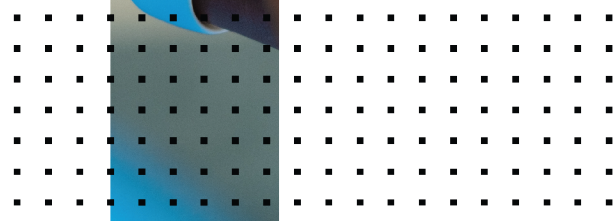
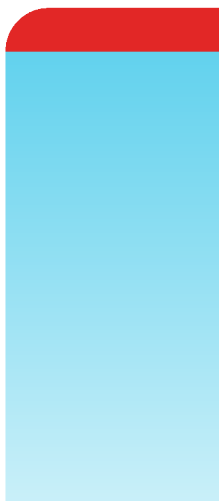


# AWS Guide

## FortiSandbox 4.2



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October 19, 2022

FortiSandbox 4.2 AWS Guide

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# Overview

Fortinet's FortiSandbox on AWS enables organizations to defend against advanced threats in the cloud. It works with network, email, endpoint, and other security measures, or as an extension of on-premise security architecture to leverage scale with complete control.

FortiSandbox is available on the AWS Marketplace.

You can install FortiSandbox on AWS as a standalone zero-day threat prevention or you can configure it to work with your existing FortiGate, FortiMail, or FortiWeb AWS instances to identify malicious and suspicious files, ransomware, and network threats.

You can create custom VMs using pre-configured VMs, your own ISO image on VirtualBox. For more information, contact [Fortinet Customer Service & Support](#).



This document contains images from the AWS interface. Some images and text strings may not reflect the current AWS version. Where possible, we have noted the version the image is based on.

For the most accurate AWS information, please refer to the product documentation.

---

# Prepare the AWS environment

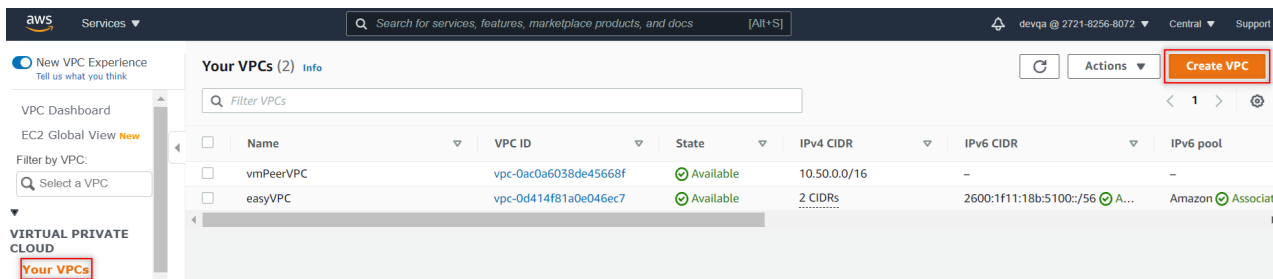
Before deploying a FortiSandbox instance, some basic steps are required to setup and run the AWS environment.

Start by logging into the AWS management console with a user account that has enough privileges to create a new Virtual Private Cloud (VPC).

## Set up the basic AWS environment for FortiSandbox

### Create a Virtual Private Cloud (VPC)

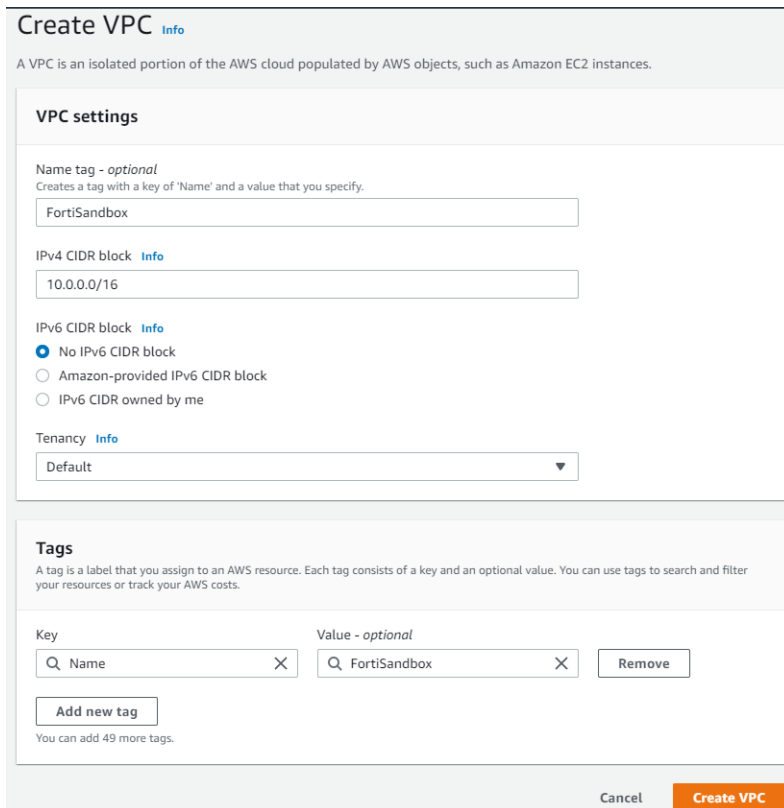
1. Go to *VPC Dashboard > Your VPCs* and click *Create VPC*.



Create a new VPC even though there is a default VPC.

2. Enter the following information, then click *Create VPC*.

- For *Name tag*, enter a name. For example, *FortiSandbox*.
- For *IPv4 CIDR block*, enter a subnet such as 10.0.0.0/16 that will cover the IP ranges this VPC will use.
- For *IPv6 CIDR block*, enter a valid IPv6 CIDR block that will cover IP ranges this VPC will use, or select *No IPv6 CIDR Block* if IPv6 IP address is not used.
- For *Tenancy*, select *Default*.



## Create network subnets for FortiSandbox instance

On AWS, FortiSandbox uses Port1 or any other administrative port set through the CLI command `set-admin-port` as reserved for device management, and Port2 be reserved to communicate with local Windows VM or Linux clones. The other ports are used for file inputs from client devices and inter-communication among cluster nodes. Each port should be on its dedicated subnet.

In a regular setup, these two subnets should be created:

- **Management subnet** on which FortiSandbox management interface listens. Client devices can also connect to this subnet to submit files. We will use *IPv4 CIDR 10.0.0.0/24* as an example in following sections.
- **Local VM clones communication subnet** which FortiSandbox instances use to communicate with local Windows or Linux clones. If you choose to use Windows cloud clones located in Fortinet Data Center, this subnet is not required. We will use *IPv4 CIDR 10.0.1.0/24* as example in the following sections.

If needed, you can create more subnets, such as for client devices to submit files, or inter-communications between HA Cluster nodes.

### To create a subnet:

1. Click *Subnets > Create Subnet*.
2. In the *Create Subnet* dialog box, enter the following information, then click *Create subnet*.
  - For *Name tag*, enter a meaningful name. For example, *Public\_FortiSandbox*.
  - For *VPC*, select the VPC you just created.

- For **IPv4 CIDR block**, enter a valid block such as `10.0.0.0/24`.

VPC > Subnets > Create subnet

### Create subnet [Info](#)

**VPC**

VPC ID  
Create subnets in this VPC.

vpc-0678574a41a7a3d54 (FortiSandbox) ▲

Q

vpc-0678574a41a7a3d54 (FortiSandbox)  
10.0.0.0/16

vpc-0ac0a6038de45668f (vmPeerVPC)  
10.50.0.0/16

vpc-0d414f81a0e046ec7 (easyVPC)  
10.10.0.0/16 10.20.0.0/16 2600:1f11:18b:5100::/56

**Subnet settings**  
Specify the CIDR blocks and Availability Zone for the subnet.

**Subnet 1 of 1**

**Subnet name**  
Create a tag with a key of 'Name' and a value that you specify.

Public\_FortiSandbox

The name can be up to 256 characters long.

**Availability Zone** [Info](#)  
Choose the zone in which your subnet will reside, or let Amazon choose one for you.

No preference ▼

**IPv4 CIDR block** [Info](#)

Q 10.0.0.0/24 X

▼ **Tags - optional**

Key Value - optional

Q Name X Q Public\_FortiSandbox X Remove

Add new tag

You can add 49 more tags.

Remove

Add new subnet

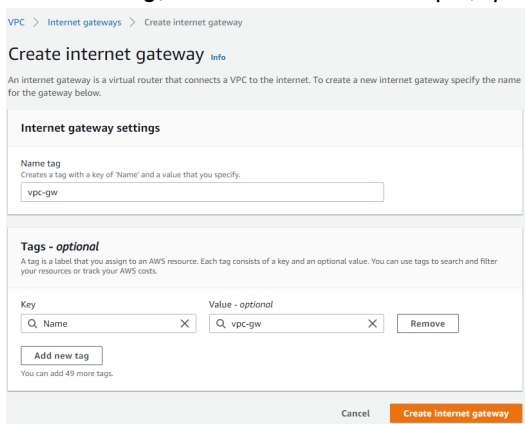
Cancel Create subnet

## Create an internet gateway

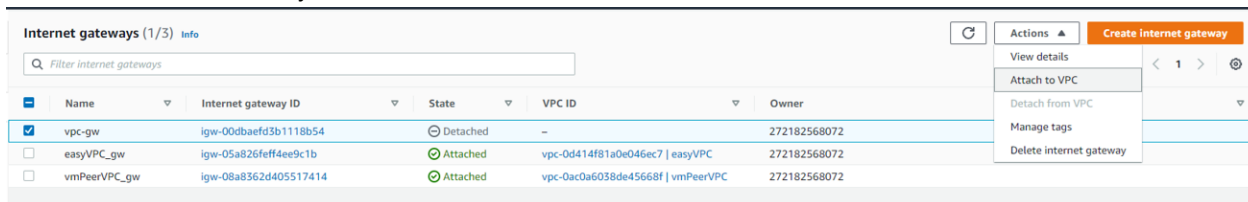
If VPC needs to communicate with the Internet, for example, for FortiSandbox instance to get FortiGuard updates from Fortinet, or to access FortiSandbox instance from the Internet, an Internet gateway is needed.

### To create an Internet gateway:

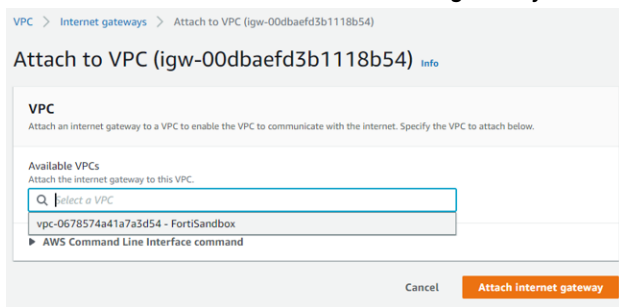
1. Under *Virtual Private Cloud > Internet Gateways*, click *Create Internet Gateway*.
2. For *Name tag*, enter a name. For example, *vpc-gw* and click *Create internet gateway*.



3. When the Internet Gateway is created, click *Attach to VPC*.



4. Select the VPC and click *Attach internet gateway*.



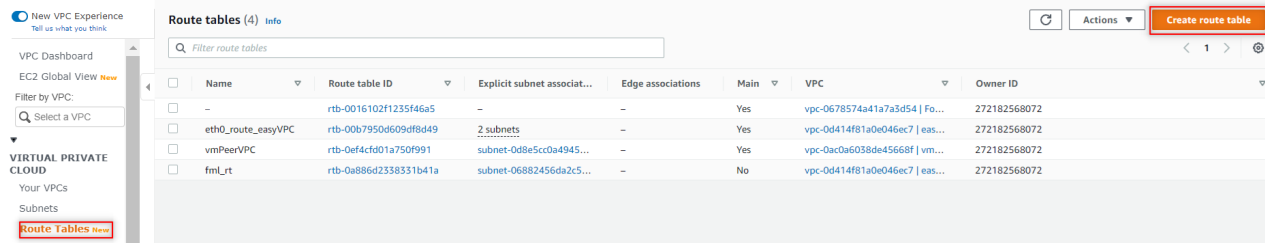
## Create a route table

Appropriate route table entries are needed for the FortiSandbox instance to communicate with other network entities.



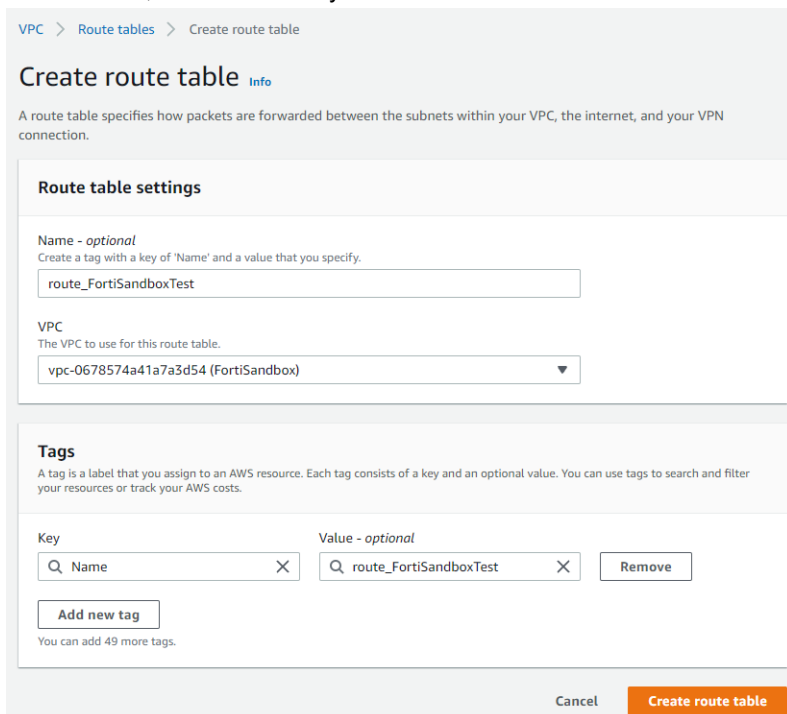
**To create route table and entries:**

1. Under *Virtual Private Cloud > Route Tables*, click *Create Route Table*.

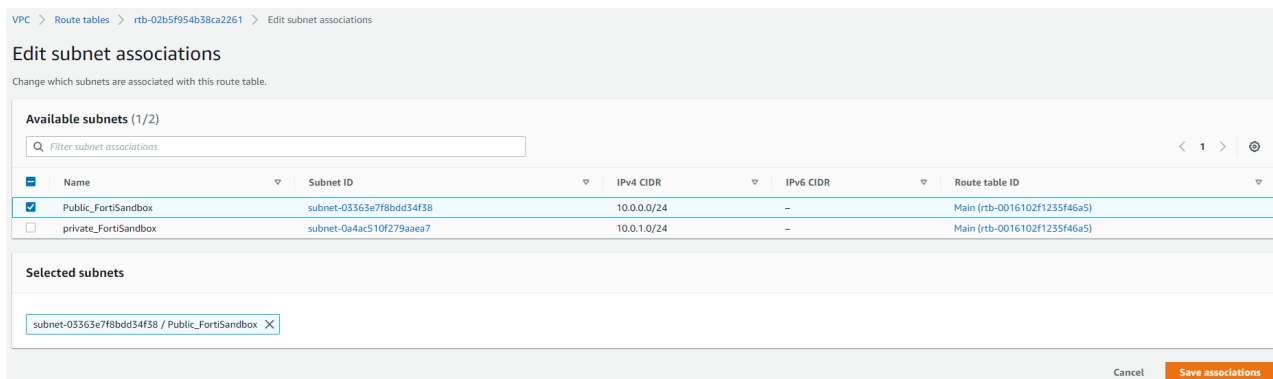


2. In the *Create Route Table* dialog box, enter the following information, then click *Create route table*.

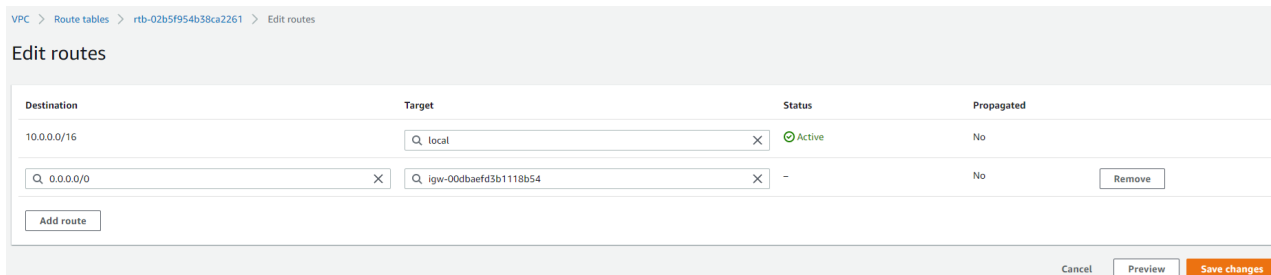
- For *Name tag*, enter a name. For example, *route\_FortiSandboxTest*.
- For *VPC*, select the VPC you created.



3. Go to *Subnet Associations > Edit subnet associations*, select the management subnet you created, then click *Save associations*.



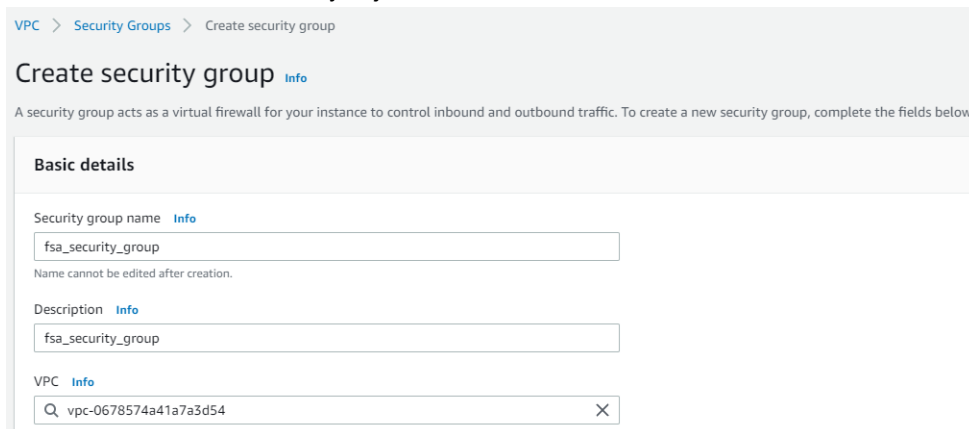
- After the route table is created, you can add static route entries to define how the FortiSandbox instance to communicate with others. For example, to access FortiSandbox instance from the Internet: Go to *Routes > Add Route*, enter the following information, then click *Save changes*.
  - For *Destination*, enter `0.0.0.0/0`.
  - For *Target*, select the internet gateway for the management subnet you created.



## Create a security group

It's important to limit only valid network traffic to and from FortiSandbox instance. To do that, you will need to create security groups and security rules for traffic.

- Under *Virtual Private Cloud > Security Groups*, click *Create security group*.
- Enter the following information for the *Basic details* settings.
  - For *Security group name*, enter a name.
  - For *Description*, enter a description.
  - For *VPC*, select the VPC you just created.



- Add the following Inbound rules:

Details	Value
Type	Custom TCP.
Protocol	TCP
Port Range	Allow the following ports to be accessible: <ul style="list-style-type: none"> <li>443 (HTTPS)</li> <li>22 (if SSH access is needed)</li> </ul>

Details	Value
	<ul style="list-style-type: none"> <li>• 514 (if Fortinet Fabric devices such as FortiGate and FortiMail need to submit jobs)</li> <li>• 9833 (for on-demand interactive scans)</li> <li>• 21 (FortiSandbox hardcoded port2 to communicate with custom VM clones via FTP)</li> </ul> <p>More rules can be added. For example, you can add a rule to allow access to FortiSandbox's MTA adapter. For more port information, see <a href="#">Port Information</a> section of the <i>FortiSandbox Administration Guide</i>.</p>
Source	<p>Custom.</p> <p>For the <i>SourceIP</i>, enter a trusted IP range that can access the FortiSandbox instance.</p>

4. Allow all traffic for outbound rules, then click *Create security group*.

# Generate AWS access key for FortiSandbox

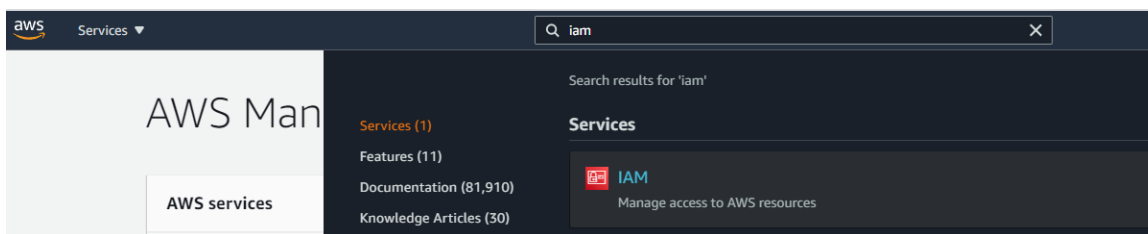
You will need to generate an access key from your AWS account to allow the FortiSandbox instance to access AWS resources.

## To generate a AWS access key for FortiSandbox:

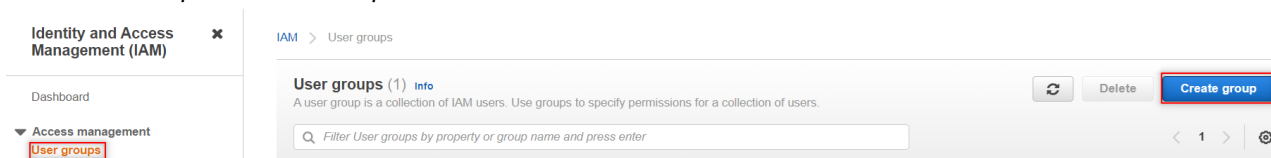
1. [Create an IAM group](#)
2. [Attach policies](#)
3. [Create IAM users and an AWS API key](#)

## Create an IAM group

1. In the *AWS Management Console*, create one or more IAM users.
2. Log into the AWS Console.
3. Click *Search* and search for *IAM*.



4. Click *User Groups > Create Group*.



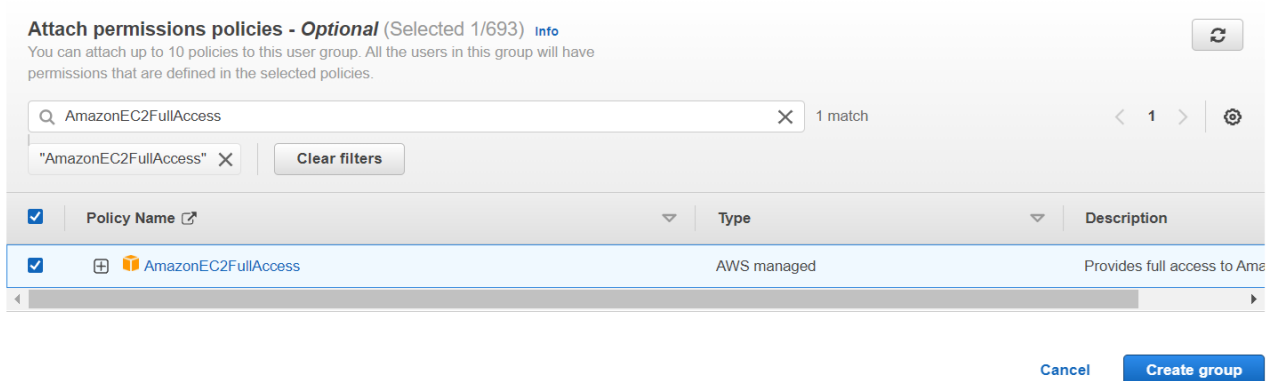
5. In the *User group name* field, enter a name, for example, *QA\_FortiSandboxTest*.

## Attach policies

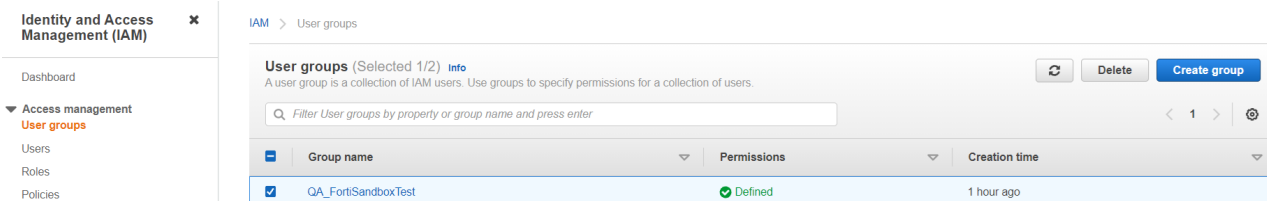
You must have the correct permissions to attach policies to a group. Add the following policies to the group you created (QA\_FortiSandbox).

- AmazonEC2FullAccess
- IAMFullAccess
- AmazonS3FullAccess
- AdministratorAccess
- AmazonVPCFullAccess
- AWSImportExportFullAccess
- VMImportExportRoleForAWSConnector
- AmazonRoute53FullAccess

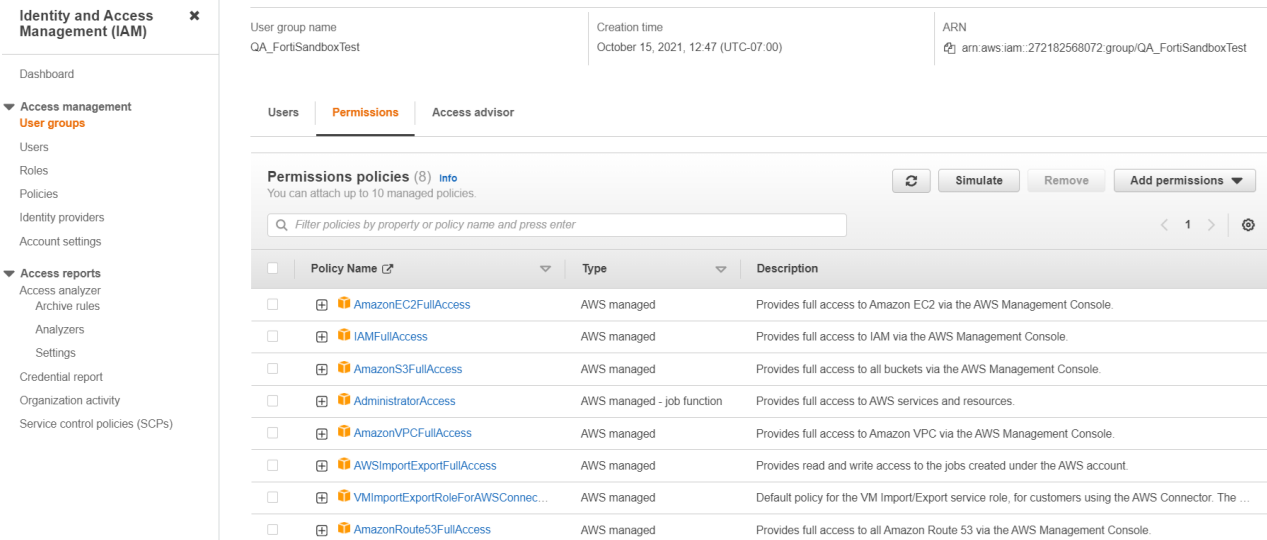
1. Click *Filter* and enter *AmazonEC2FullAccess*.
2. Select the checkbox beside *AmazonEC2FullAccess*.



3. Repeat this for all policies.
4. Click *Create Group*.
5. Check the group you created (*QA\_FortiSandbox*) to review the group summary.



6. In the *Permissions* tab, review the attached policies.



7. Click *Add permissions > Create Inline Policies*. Select *Custom Policy* and use the policy editor to customize your own set of permissions.



8. You can use the AWS Visual editor or a JSON editor to create policies. If the validation is successful, click *Review Policy*.

- **To create the policy by using AWS Visual editor:**

Create policy 1 2

A policy defines the AWS permissions that you can assign to a user, group, or role. You can create and edit a policy in the visual editor and using JSON. [Learn more](#)

Visual editor | JSON Import managed policy

Expand all | Collapse all

▼ Select a service Clone | Remove

▶ Service Choose a service

Actions Choose a service before defining actions

Resources Choose actions before applying resources

Request conditions Choose actions before specifying conditions

[Add additional permissions](#)

- **To create the policy in JSON format:**

Create policy 1 2

A policy defines the AWS permissions that you can assign to a user, group, or role. You can create and edit a policy in the visual editor and using JSON. [Learn more](#)

Visual editor | JSON Import managed policy

```

1 {
2   "Version": "2012-10-17",
3   "Statement": [
4     {
5       "Effect": "Allow",
6       "Action": [
7         "iam:CreateRole",
8         "iam:PutRolePolicy",
9         "iam:ListRoles"
10      ],
11      "Resource": [
12        "*"
13      ]
14    }
15  ]
16 }
    
```

🛡️ Security: 0   🚫 Errors: 0   ⚠️ Warnings: 0   💡 Suggestions: 0

Character count: 138 of 5,120.  
The current character count includes character for all inline policies in the group: QA\_FortiSandboxTest.

[Cancel](#) [Review policy](#)

9. Under *Review policy*, enter a policy *Name* and then click *Create policy*.

Review policy

Before you create this policy, provide the required information and review this policy.

**Name\***

Maximum 128 characters. Use alphanumeric and '+=, @-\_' characters.

Summary

Service	Access level	Resource	Request condition
Allow (1 of 297 services) <a href="#">Show remaining 296</a>			
IAM	Limited: List, Write, Permissions management	All resources	None

\* Required

Cancel

Previous

Create policy

10. Under *Permissions policies*, review the policies you created.

## Create IAM users and an AWS API key

### To create an IAM user:

1. Go to *Users* and click *Add User*.
2. Configure the following and then click *Next: Permissions*.
  - For *User name*, enter a username.
  - For *Access type*, select *Password - AWS Management Console access*.
  - For *Console Password*, select *Custom password* and enter a password.

### Add user



#### Set user details

You can add multiple users at once with the same access type and permissions. [Learn more](#)

User name\*

[+ Add another user](#)

#### Select AWS access type

Select how these users will primarily access AWS. If you choose only programmatic access, it does NOT prevent users from accessing the console using an assumed role. Access keys and autogenerated passwords are provided in the last step. [Learn more](#)

Select AWS credential type\*  **Access key - Programmatic access**  
Enables an **access key ID** and **secret access key** for the AWS API, CLI, SDK, and other development tools.

**Password - AWS Management Console access**  
Enables a **password** that allows users to sign-in to the AWS Management Console.

Console password\*  Autogenerated password  
 Custom password

Show password

Require password reset  User must create a new password at next sign-in  
Users automatically get the `IAMUserChangePassword` policy to allow them to change their own password.

\* Required

Cancel

[Next: Permissions](#)

### 3. Search for the *Group Name* you created (*QA\_FortiSandbox*) and then click *Next: Tags*.

### Add user



#### Set permissions

Add user to group

Copy permissions from existing user

Attach existing policies directly

Add user to an existing group or create a new one. Using groups is a best-practice way to manage user's permissions by job functions. [Learn more](#)

#### Add user to group

[Create group](#) [Refresh](#)

Q Search		Showing 2 results
Group	Attached policies	
<input checked="" type="checkbox"/> QA_FortiSandboxTest	AmazonEC2FullAccess and 8 more	

#### Set permissions boundary

Cancel

Previous

[Next: Tags](#)



4. (Optional) Add any tags that you need. If you do not require any tags, click *Next: Review*.

Add user

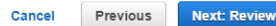


Add tags (optional)

IAM tags are key-value pairs you can add to your user. Tags can include user information, such as an email address, or can be descriptive, such as a job title. You can use the tags to organize, track, or control access for this user. [Learn more](#)

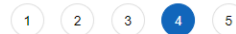
Key	Value (optional)	Remove
<input type="text" value="Add new key"/>	<input type="text"/>	

You can add 50 more tags.



5. Under *Review*, review the user details, then click *Create user*.

Add user



Review

Review your choices. After you create the user, you can view and download the autogenerated password and access key.

User details

<b>User name</b>	testuser
<b>AWS access type</b>	AWS Management Console access - with a password
<b>Console password type</b>	Custom
<b>Require password reset</b>	Yes
<b>Permissions boundary</b>	Permissions boundary is not set

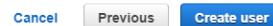
Permissions summary

The user shown above will be added to the following groups.

Type	Name
Group	<a href="#">QA_FortiSandboxTest</a>
Managed policy	<a href="#">IAMUserChangePassword</a>

Tags

No tags were added.



6. Click *Close*.

7. Click *User groups* to view the user you created.

The screenshot shows the AWS IAM console interface. On the left is a navigation menu with 'Identity and Access Management (IAM)' selected. The main content area shows the details for the 'QA\_FortiSandboxTest' user group. The 'Summary' tab is active, displaying the user group name, creation time (October 15, 2021, 12:47 UTC-07:00), and ARN (arn:aws:iam:272182568072:group/QA\_FortiSandboxTest). Below the summary, there are tabs for 'Users', 'Permissions', and 'Access advisor'. The 'Users' tab is selected, showing a table with one user named 'testuser'. The table has columns for 'User name', 'Groups', 'Last activity', and 'Creation time'. The 'testuser' entry shows '1' group, 'None' last activity, and 'Now' creation time.

8. Log out of the AWS management console and log in as the user you created.

9. Reset the password and click *Confirm* to change the password.

## Create an AWS API Key

To create an AWS API key:

1. Go to *IAM > Users > created user > Security credentials* and click *Create access key*.

The screenshot shows the AWS IAM console interface for the 'testuser' user. The 'Security credentials' tab is selected and highlighted with a red box. The page displays the user's ARN (arn:aws:iam:272182568072:user/testuser), path (/), and creation time (2021-10-15 15:20 PDT). Below this, there are tabs for 'Permissions', 'Groups (1)', 'Tags', 'Security credentials', and 'Access Advisor'. The 'Security credentials' tab is active, showing a 'Summary' section with a console sign-in link (https://272182568072.signin.aws.amazon.com/console). Below the summary, there are sections for 'Console password' (Enabled), 'Assigned MFA device' (Not assigned), and 'Signing certificates' (None). The 'Access keys' section is also visible, with a 'Create access key' button highlighted by a red box. At the bottom, there is a table with columns for 'Access key ID', 'Created', 'Last used', and 'Status'.

2. In the *Create access key* dialog box, click *Download.csv file* to save the *Access key ID*.

Create access key ✕

**Warning**  
Never post your secret access key on public platforms, such as GitHub. This can compromise your account security.

**Success**  
This is the **only** time that the secret access keys can be viewed or downloaded. You cannot recover them later. However, you can create new access keys at any time.

Download .csv file

Access key ID	Secret access key
AKIAT6X2YMSEFMKVDF6X	***** <a href="#">Show</a>

Close

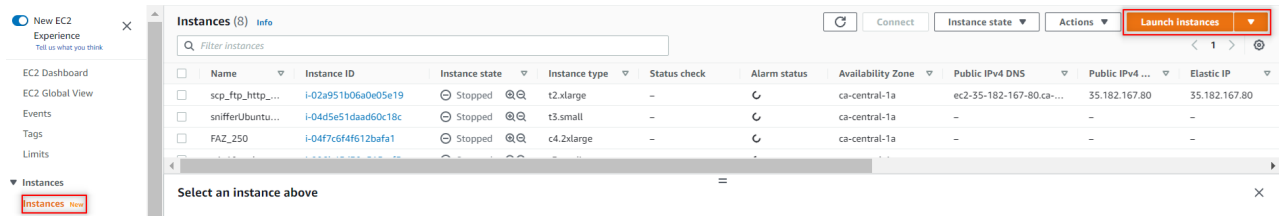
3. Click *Close*.

# Deploy FortiSandbox on AWS (BYOL/On-Demand)

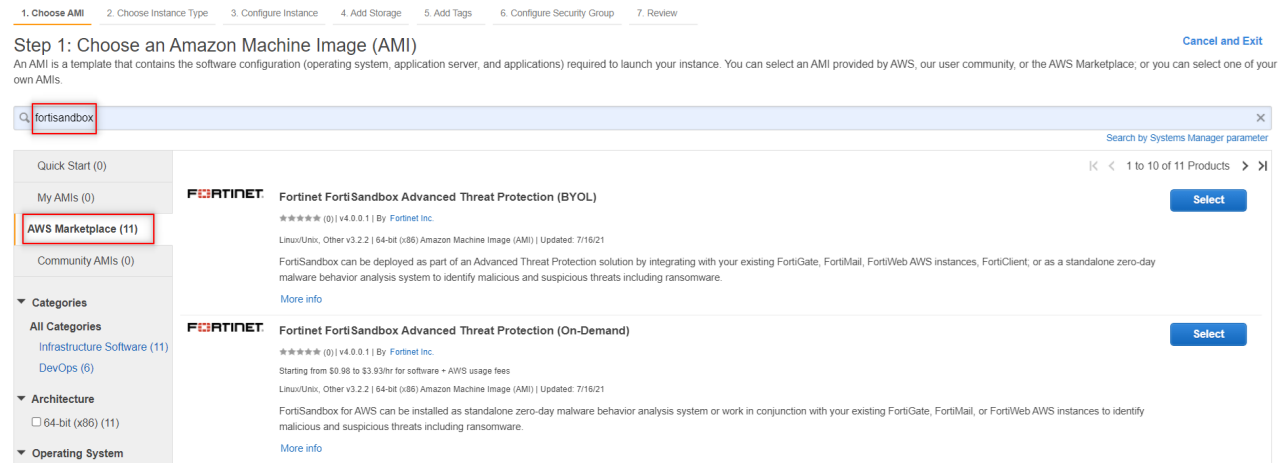
You can create your FortiSandbox instance on AWS in On-Demand mode or BYOL mode. For BYOL mode, a FSA VM00 license file should be purchased and uploaded.

## Choose an Amazon Machine Image (AMI) and the instance type

1. Go to *EC2 > Instances* and click *Launch Instance*.



2. In the left panel, click *AWS Marketplace* and search for *fortisandbox* AMI.



3. Select *Fortinet FortiSandbox Advanced Threat Protection (BYOL)* or *Fortinet FortiSandbox Advanced Threat Protection (On-Demand)*.

Technical Specification	Details		
	On-Premise (Private) Cloud	Public Cloud - BYOL	Public Cloud - PYAG
<b>Hypervisor Support</b>	VMware ESXi Microsoft Hyper-V Windows server 2016 and 2019		AWS Azure
<b>HA Support</b>		FortiSandbox 3.2 or later	

Technical Specification	Details		
	On-Premise (Private) Cloud	Public Cloud - BYOL	Public Cloud - PYAG
<b>Virtual CPUs (min / max)</b>	4/Unlimited Fortinet recommends four virtual CPUs plus the number of VM clones.	4/16 Fortinet recommends following virtual CPUs based on the number of VM Clones: 0-4 clones - 4 cores, 5-32 clones - 8 cores, 33-100 clones - 16 cores, 101+ clones - 16 cores or higher. Pick up the appropriate Instance Type.	
<b>Virtual Memory (min / max)</b>	16 GB / 32 GB Fortinet recommends following virtual memory based n the number of VM Clones: 0-4 clones - 24 GB 5-8 clones - 32 GB	8 GB / 64 GB Recommended: Following virtual memory based on the number of VM Clones: 0-4 clones - 8 GB, 5-32 clones - 16 GB, 33-100 clones - 32 GB, 101+ clones - 64 GB. Pick the appropriate Instance Type.	
<b>Virtual Storage (min / max)</b>	200 GB / 16 TB Fortinet recommends at least 500 GB for a production environment.		
<b>Virtual Network Interfaces</b>	Recommended: 4 and above	Recommended: 2 and above	
<b>VM Clones Support (Min/Max)</b>	0 <sup>1</sup> / 8 (Local VMs) and 200 (Cloud VMs)	0 <sup>1</sup> / 216 <sup>2</sup>	0 <sup>1</sup> / 128 <sup>3</sup>

**1** For HA-Cluster deployment setup configured as Primary node acting as a dispatcher.

**2** Can enable any of the Custom VM or Cloud VM types up to the total seat count which is based on a combination of Windows licenses (max of 8), BYOL (8) and Cloud VMs (max of 200).

**3** Total seat count is based on the number of cores multiplied by 4. Maximum VMs is 128 since the highest available vCPU on PAYG is 32. CloudVMs can also be added on top and registered, however, this is not advised due to product serial number changes after shutdown.

**4.** Click *Next: Configure Instance Details*.


## Configure the instance

Configure the following instance details, then click *Next, Add Storage*.

Details	Values
Number of Instances	1
Purchasing Option	N/A
Network	Select the FortiSandbox VPC you created

Details	Values
Subnet	Select the management interface subnet you created
Auto-Assign Public IP	Disable
IAM Role:	None
Shutdown Behavior	Stop
Enable Termination Protection	N/A
Monitoring	N/A
Tenancy	Shared - Run a shared hardware instance
eth0	Select the management interface subnet you created; Auto-Assign (or any IP in that subnet)
eth1	Select the local VM clone communication subnet you created, Auto-Assign (or any IP in that subnet)

---



If you do not use a local VM clone, you don't need to add eth1. You can add it later if needed when the instance is not running.

---

## Add storage

After configuring the Instance Details, click *Next*, *Add Storage*. Fortinet recommends 500GB to 16TB for storage size, depending on number of historical jobs user wants to keep in the system.

## Adding tags

Do not configure anything on this page. Click *Next*, *Configure Security Group*. Choose the security group you created.

## Launch the instance

1. Review the instance details, then click *Launch* to open the *Create a New Key Pair* dialog box.
2. Enter a *Key pair name*.
3. Click *Download Key Pair* and save the private key file to a safe place. The key files are needed to access FortiSandbox instance through SSH connection.

## Select an existing key pair or create a new key pair ✕

A key pair consists of a **public key** that AWS stores, and a **private key file** that you store. Together, they allow you to connect to your instance securely. For Windows AMIs, the private key file is required to obtain the password used to log into your instance. For Linux AMIs, the private key file allows you to securely SSH into your instance.

Note: The selected key pair will be added to the set of keys authorized for this instance. Learn more about [removing existing key pairs from a public AMI](#).

Create a new key pair ▼

**Key pair name**

Fortisandboxkey

**Download Key Pair**

... You have to download the **private key file** (\*.pem file) before you can continue. **Store it in a secure and accessible location.** You will not be able to download the file again after it's created.

Cancel Launch Instances

**4.** Click *Launch Instances*.

After launching the instance, the next page shows that the FortiSandbox instance is running.

**5.** Click View Instances to view the instance state. Allow several minutes for *Status Checks* to change from *Initializing* to *2/2 checks*.

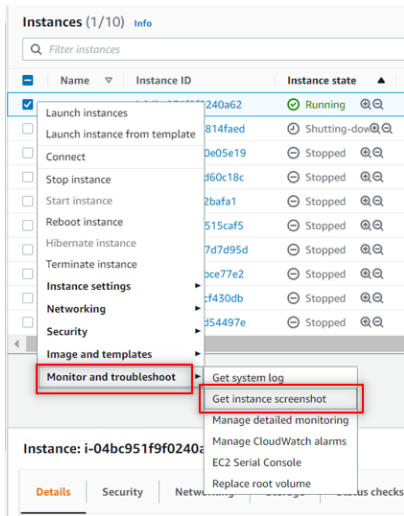
Instances (10) Info										
Name	Instance ID	Instance state	Instance type	Status check	Alarm status	Availability Zone	Public IPv4 DNS	Public IPv4 ...	Elastic IP	IF
-	i-04bc951f9f0240a62	Running	c5.xlarge	Initializing	No alarms	ca-central-1b	-	-	-	-

**6.** When the instance is running, click the instance and enter a name. For example, FortiSandbox.

Instances (1/10) Info										
Name	Instance ID	Instance state	Instance type	Status check	Alarm status	Availability Zone	Public IPv4 DNS	Public IPv4 ...	Elastic IP	IF
FortiSandbox	62	Running	c5.xlarge	2/2 checks passed	No alarms	ca-central-1b	-	-	-	-
scp_ft	19	Stopped	t2.xlarge	-	No alarms	ca-central-1a	ec2-35-182-167-80.ca...	35.182.167.80	35.182.167.80	35.182.167.80
sniffer	8c	Stopped	t3.small	-	No alarms	ca-central-1a	-	-	-	-
FAZ_2	1	Stopped	c4.2xlarge	-	No alarms	ca-central-1a	-	-	-	-

**7.** Select the created instance. Right-click the instance and select *Monitor and troubleshoot > Get Instance Screenshot* to view the status of the launched instance.

## Deploy FortiSandbox on AWS (BYOL/On-Demand)



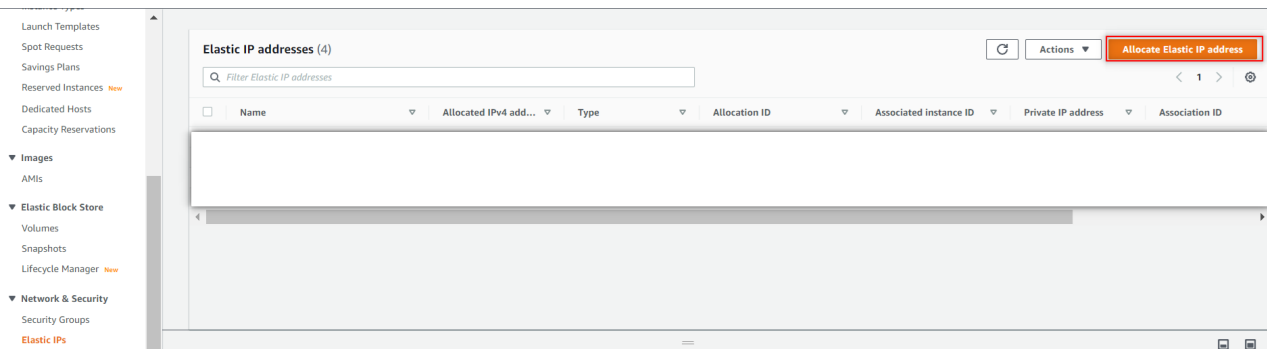


# Configure FortiSandbox instance network settings

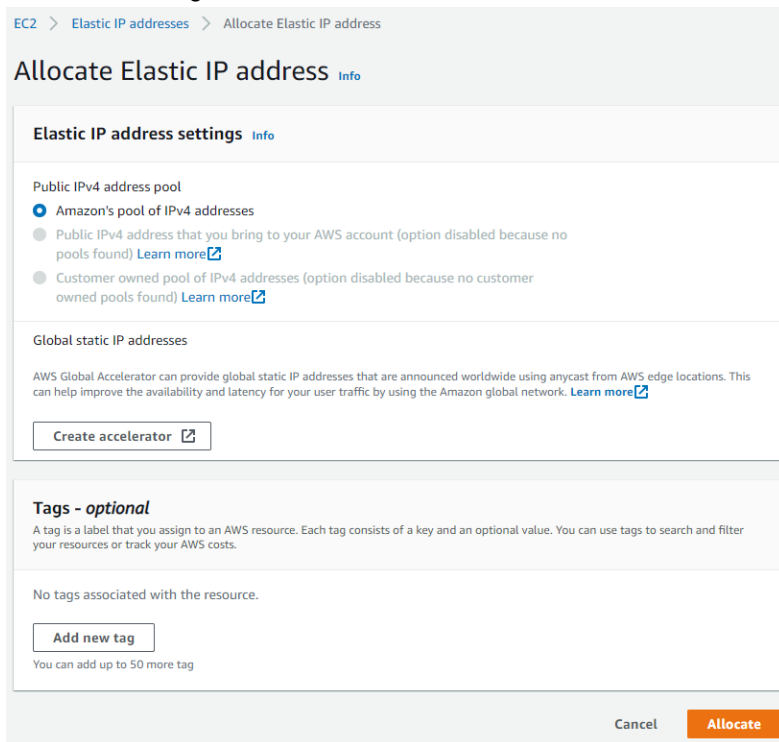
## Create and assigning an Elastic IP to the instance

To access the FortiSandbox instance from the Internet, you will need to create an Elastic P (EIP) for your Virtual Private Cloud.

1. Click *Elastic IPs > Allocate Elastic IP address*.



2. Click *Allocate* to get the new EIP Address.



3. Select the Elastic IP address you just created and click *Actions* to associate the EIP to FortiSandbox port1.
4. On the Associate Elastic IP Address page:
  - In the *Resource type* section, select *Network Interface*.
  - In the *Network Interface* section, select the FortiSandbox port1.

## Configure FortiSandbox instance network settings

- In the *Private IP address* section, select the FortiSandbox port1 private IP address.
- In the *Reassociation* section, clear the *Allow this Elastic IP address to be reassociated* checkbox.

EC2 > Elastic IP addresses > Associate Elastic IP address

### Associate Elastic IP address

Choose the instance or network interface to associate to this Elastic IP address (52.60.67.18)

**Elastic IP address: 52.60.67.18**

Resource type  
Choose the type of resource with which to associate the Elastic IP address.

Instance

Network interface

**⚠** If you associate an Elastic IP address to an instance that already has an Elastic IP address associated, this previously associated Elastic IP address will be disassociated but still allocated to your account. [Learn more](#)

Network interface

Private IP address  
The private IP address with which to associate the Elastic IP address.

Reassociation  
Specify whether the Elastic IP address can be reassociated with a different resource if it already associated with a resource.

Allow this Elastic IP address to be reassociated

Cancel Associate

5. Click *Associate*.

## Access FortiSandbox Web UI the first time

1. Copy the *IPv4 Public IP* address from the created instance.

Name	Instance ID	Instance state	Instance type	Status check	Public IPv4 ...	Elastic IP	IPv6 IPs	Monitoring	Security group n
FortiSandbox	i-04bc951f9f0240a62	Running	c5.xlarge	2/2 checks passed	52.60.67.18	52.60.67.18	-	disabled	fsa_security_grou

2. Paste the copied IP address into a browser to log into the FortiSandbox GUI.  
The default username is *admin* and the default password is your Instance ID. You can find this in the EC2 Management Console.

## Configure the DNS

1. Go to *Network > System DNS*.
2. Configure the primary and secondary DNS server addresses of your organization such as the following:

Detail	Value
Primary DNS Server	8.8.8.8
Secondary DNS Server	8.8.4.4

3. Click *OK*.

## Access FortiSandbox CLI

You can execute CLI commands in the FortiSandbox console or use an SSH client. Before logging in, convert the saved `pem` file you downloaded when you created the key pair `ppk` file.

If you do not choose the *Without Key Pair* option, log in using the *admin* as the username, and the Instance ID as the password.

For more information, see [Connecting to Your Linux Instance Using SSH](#) and [Connecting to Your Linux Instance from Windows Using PuTTY](#). For information about opening CLI console through web UI, see the *Port Information* section of the *FortiSandbox Administration Guide*.

# Prepare FortiSandbox for scanning contents

## Upload firmware license to FortiSandbox instance

If the deployment mode is *On-Demand*, a firmware license file is not required. If the mode is *BYOL*, download a firmware license from the [Customer Support](#) website and then upload it to FortiSandbox.

### To upload the license:

- Go to *Dashboard > Status > Licenses* widget.
- Click the *Upload License* the button next to FortiSandbox-AWS and upload the license.

## Upload the rating and tracer engine

A copy of the rating and tracer engines are required for your instance to be fully functional. The instance can automatically download and install the engines if it is connected to FDN. You can also upload the engines manually. These engines can be downloaded from the [Customer Support](#) web site. For more information, see the [Tracer and Rating Engines](#) section of the *FortiSandbox Release Notes*.

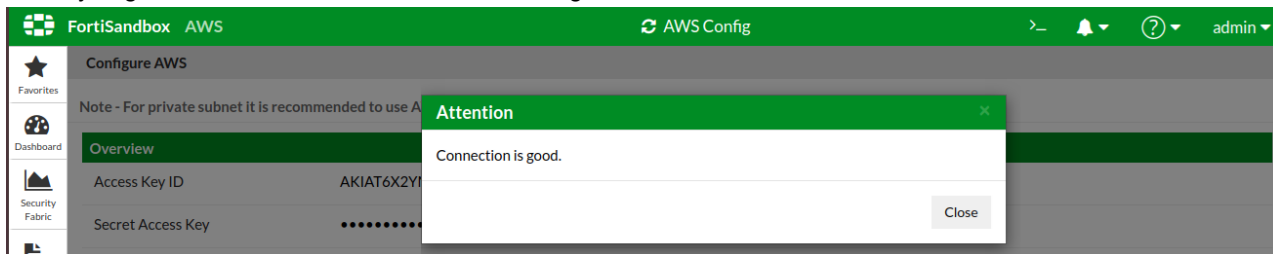
### To manually upload the rating and tracer engine:

1. In FortiSandbox, go to *System > FortiGuard*.
2. Beside *Upload Package File*, click *Choose file* and locate the rating or tracer engine to be uploaded.

## Import AWS settings into FortiSandbox

1. Go to *System > AWS Config* page, click *Configuration Wizard*, and enter the Access Key ID and Secret Access Key information created in [Create an IAM group on page 12](#).
2. Select *Local VM Instance Type* and then select *t2-medium*.
3. Click *Next*.
4. For *VPC ID*, select the VPC you created.
5. For *Private Subnet*, select the subnet created for the local Windows or Linux VM communication (port2) if one exists. Otherwise, select the management subnet.
6. For *Security Groups*, select the security group for the Private Subnet you selected in step 5.
7. Click *Save*.
8. Click *Connection Test*.

9. When you get a confirmation that the connection is good, click *Close*.



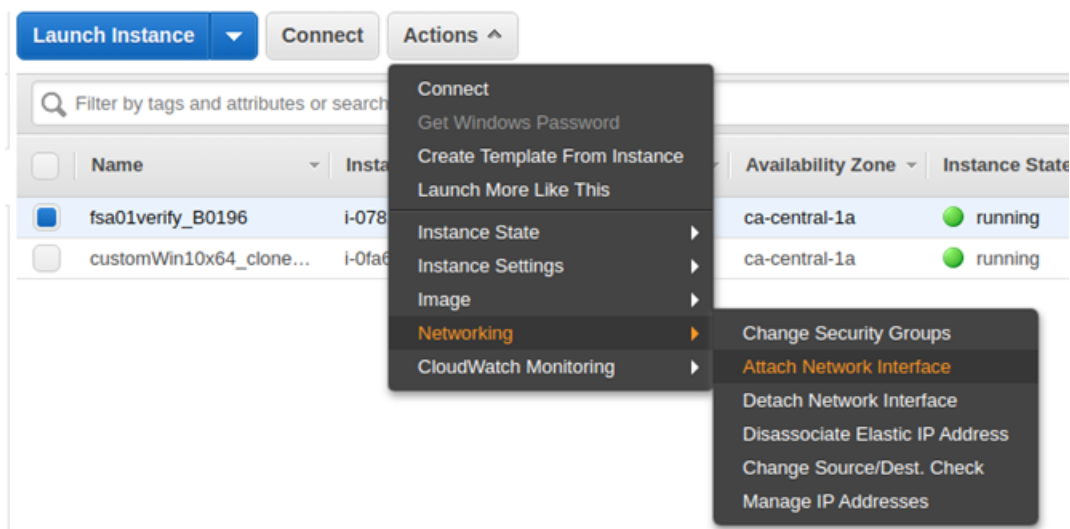
# Set up a local custom Windows VM

## Create custom VM for AWS

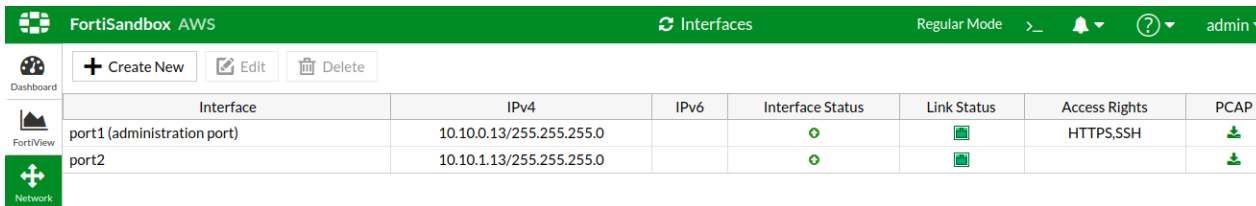
To create a custom Windows VM for AWS, follow steps in Custom VM Guide which can be found in the [Fortinet Developer Network](#) or is available on request from Customer Support.

## Prepare the network interface for custom VM clones

The FortiSandbox instance uses port2 to communicate with local Windows or Linux clones. If you did not create an *eth1* in *Deploy FortiSandbox on AWS (BYOL/On-Demand) > Configure the instance*, you should create a new network interface under a local VM clone communication subnet and assign a private IP of this subnet to it.



After the interface is created, reboot the instance and go to *System > Interface* to verify the network interface is attached.



## Create a NAT gateway

### To create a NAT Gateway:

1. Go to *Virtual Private Cloud > NAT Gateways* and click *Create NAT gateway*.
2. Enter the following information, and click *Create NAT gateway*.

<b>Name</b>	Optional.
<b>Subnet</b>	Choose your management interface subnet (the one port1 is in).
<b>Connectivity type</b>	Choose <i>Public</i> .
<b>Elastic IP allocation ID</b>	Click <i>Allocate Elastic IP</i> and leave the optional bar empty as default.

## Update the route table

1. Go to *Virtual Private Cloud > Route Table* and choose the Route Table associated to the subnet of FortiSandbox port2.
2. Go to *Routes > Edit routes > Add route* and enter the following information:

<b>Destination</b>	Enter <code>0.0.0.0/0</code> .
<b>Target</b>	Select the NAT gateway you created in the previous step.

**Edit routes**

Destination	Target	Status
10.0.0.0/16	local	Active
0.0.0.0/0	nat-073be6073c3876c60	-

3. Click *Save*.

## Install the custom VM using the CLI

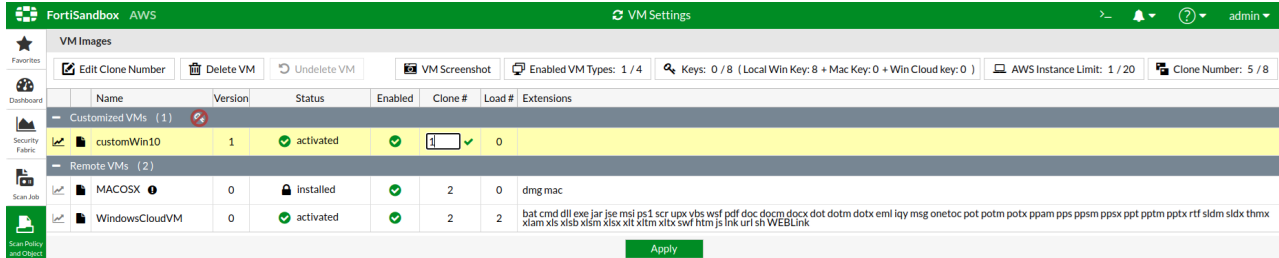
After the custom VM image is created offline, it should be installed to AWS with the CLI. For details of using FortiSandbox CLI, see [Access FortiSandbox CLI](#).



Do not use the `set admin-port` command to set port2 as the administrative port.

**To install and enable a custom VM on AWS:**

1. Go to the FortiSandbox firmware CLI.
2. Import the VHD image using the CLI command `vm-customized`.  
For more information about the `vm-customized` command, see the FortiSandbox CLI Reference Guide in the [Fortinet Document Library](#).
3. In the FortiSandbox GUI, go to *Scan Policy and Object > VM Settings* and change *Clone #* to 1 or higher.



4. In a new CLI window, execute `diagnose-debug vminit` command.



5. In the FortiSandbox GUI, go to the *Dashboard* to verify there is a green checkmark beside *Windows VM*.

The screenshot displays the FortiSandbox AWS GUI. The left sidebar contains navigation icons for Favorites, Dashboard (highlighted), Security Fabric, Scan Job, Scan Policy and Object, System, and Log & Report. The main content area is divided into two sections: System Information and Licenses.

**System Information**

Firmware Version	v4.0.0,build0037 (Interim) <a href="#">↗</a>
Hostname	FSAVM0I000015416 <a href="#">↗</a>
Serial Number	FSAVM0I000015416
System Configuration	Last Backup: N/A <a href="#">↗</a>
System Time	2021-04-15 16:50:59 PDT <a href="#">↗</a>
Unit Type	Standalone
Uptime	0 day(s) 0 hour(s) 57 minute(s)
Username	admin

**Licenses**

- ▼  FortiSandbox-AWS [↗](#)
  - Windows VM [↗](#)
  - Windows Cloud VM [↗](#)
  - MacOS Cloud VM
  - Customized VM
  - Mail Transfer Agent Service
- ▼  VM Status (2) [↗](#)
  - customWin10
  - WindowsCloudVM
- ▼  Services [↗](#)
  - Antivirus [↗](#)
  - Web Filtering [↗](#)
  - Industrial Security Service [↗](#)

6. To associate file extensions to the custom VM, go to *Scan Policy and Object* > *Scan Profile* to the *VM Association* tab.

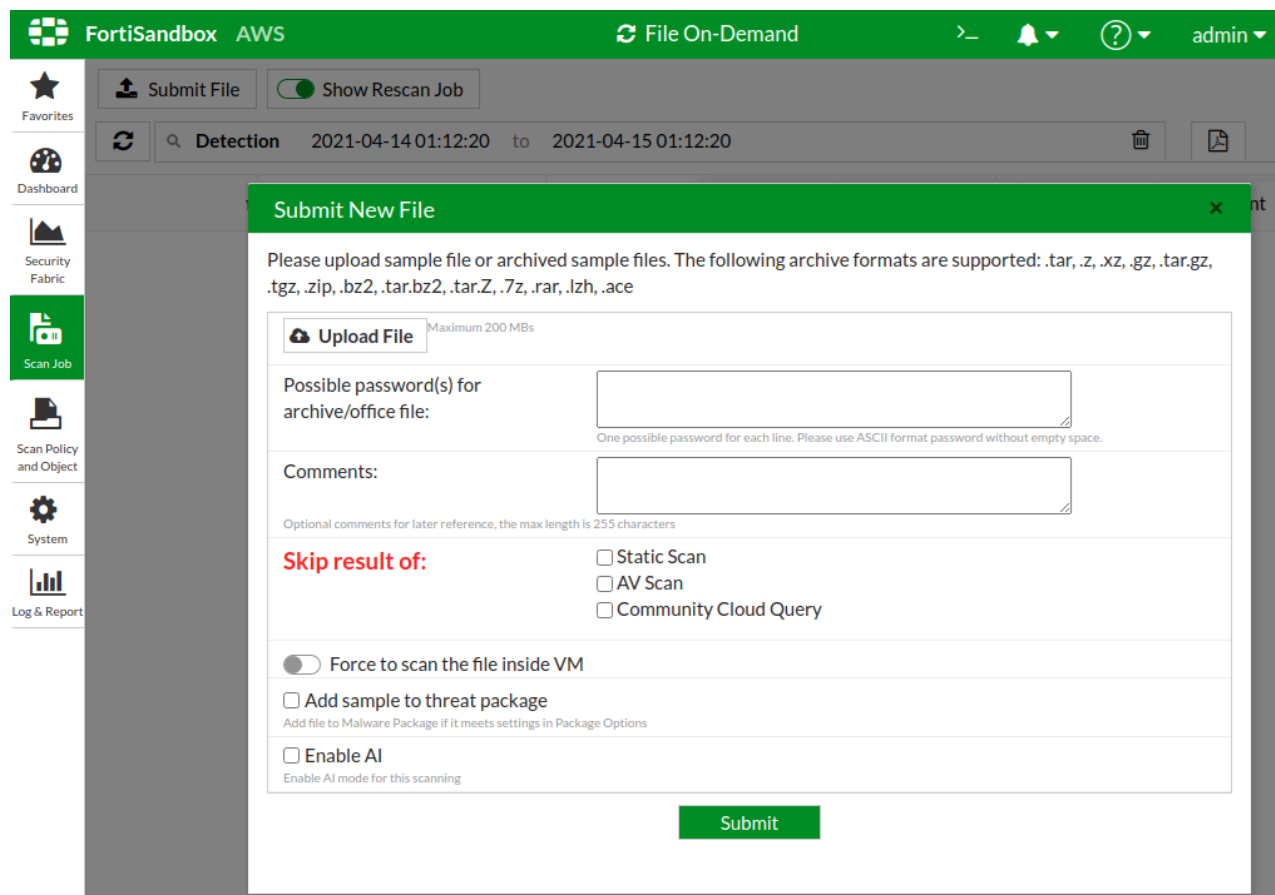
# Test FortiSandbox instance with a file scan

To verify the configuration is successful, perform an on-demand file scan with a Windows VM clone.

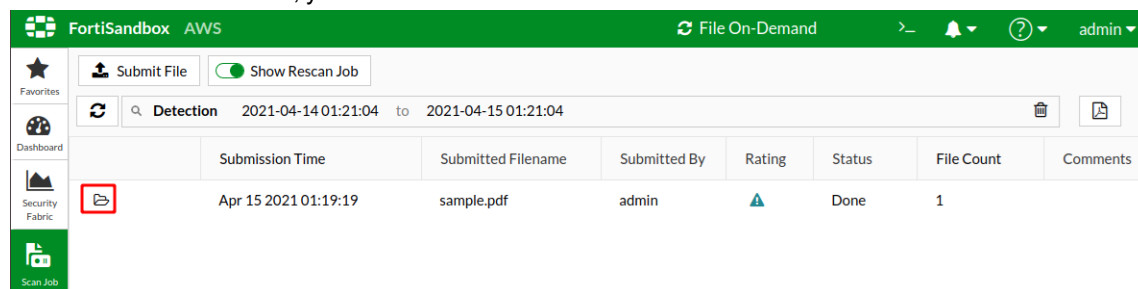
### To test FortiSandbox instance with a file scan:

1. Go to *Scan Job > File On-Demand > Submit File*.
2. Click *Choose File* and upload the sample file. You can force the file to be scanned inside a VM.
3. Click *Submit*.

If the uploaded file is not malicious or suspicious, the rating is *Clean*.



4. When the scan is finished, you can view files in *File On-Demand*.



5. In the *Action* column, click the *View File* icon.

Action	Detection ↓	Filename	Rating	Malware	Source	Destination
	Apr 15 2021 01:19:37	sample.pdf	Low Risk	N/A	N/A	N/A

6. Check the file details that is displayed.

Low Risk Riskware
Overview
Details

**Basic Information**

Job ID: 5470921765533936004

Status: Done

Received: Apr 15 2021 01:19:18

Started: Apr 15 2021 01:19:20

Rated By: Static File Scan

Submit Type: On-Demand

Digital Signature: No

AI Mode: ON

Virus Total: [Q](#)

**Details Information**

Filename: sample.pdf

Downloaded From: sample.pdf

Scan Start Time: Apr 15 2021 01:19:20

Scan End Time: Apr 15 2021 01:19:37

Total Scan Time: 17 seconds

File Type: pdf

VM Scan Start Time: Apr 15 2021 01:19:36

VM Scan End Time: Apr 15 2021 01:19:37

VM Scan Time: 1 seconds

File Size: 139070 (bytes)

Embedded URL: 0

MD5: 7afbfd20757a4e230c3f5d61f8f07bc1

SHA1: 197e9ee64c65bfff6d152d1e039ecae2710b912f

SHA256: 262de4caa6bc2f08e5ad800a1b0992beb694365c5cdb37288775b38e3f731b6

Submitted By: admin

Submitted Filename: sample.pdf

Scan Unit: FSAVM0I00015416

Launched OS: WindowsCloudVM (remote)

VM Reason: passes sandboxing-prefilter

**Indicators**

■ Suspicious URL

■ Suspicious URL

**Detection Time** Nov 22 2017 18:59:09

**Scan Time** 289 seconds

**Scan Unit**

**Specified VMs** MACOSX

**Launched OS** MACOSX

**Behavior Summary**

This file modified files

This file deleted files

This file dropped files

This file spawned process(es)

**Analysis Details**

MACOSX

Original File

- Files Created (4)
- Files Deleted (2)
- Files Modified (4)
- Launched Processes (10)

Tracer Package Version: 02005.00503      Rating Package Version: 02005.00506

## Optional: Using HA-Cluster

You can set up multiple FortiSandbox instances in a load-balancing HA (high availability) cluster.

For information on using HA clusters, see the FortiSandbox Administration Guide.

### Launching an HA-Cluster

#### To launch FortiSandbox instances on AWS:

1. On the *AWS Launch Instances* page, launch FortiSandbox primary (formerly master) instances from the marketplace.
2. On the *Configure Instance Details* page of the setup wizard, assign *eth0* to the FortiSandbox firmware subnet of port1 (10.0.0.x).
3. First launch the secondary instance and then launch the worker instances.  
If you are using HA-Cluster without failover, the secondary node is optional.
4. Create two additional network interfaces under dedicated subnets for all HA-Cluster nodes.
  - a. Create local local Windows clone communication for custom VM.
  - b. Create cluster inter-communication for HA-Cluster communication.
5. In Network security group, open the following ports for HA-Cluster communication:
  - TCP 2015 0.0.0.0/0
  - TCP 2018 0.0.0.0/0
6. On the AWS Console, add a secondary IP address on the primary node as an inter-HA-Cluster communication IP address.
  - a. Select the primary node's port1 network interface.
  - b. Go to *Action > Manager IP Addresses* and assign the new IP address.
  - c. Optional: you can associate a new EIP address for external HA-Cluster communication.  
In a failover, this HA-Cluster IP address will be used on the new primary node.

Addresses > Associate address

## Associate address

Select the instance OR network interface to which you want to associate this Elastic IP address (99.79.113.223)

**Resource type**  Instance **i**  
 **Network interface**

**Network interface** eni-07e073a29f69c2c70 **C**

**Private IP** 10.10.0.66 **C** **i**

**Reassociation**  Allow Elastic IP to be reassociated if already attached **i**

**Warning**  
 If you associate an Elastic IP address with your instance, your current public IP address is released. [Learn more.](#)

**\* Required** **Cancel** **Associate**



Do not use the `set admin-port` command to set the internal HA-Cluster communication port.

7. Attach network interfaces to all HA-Cluster nodes and reboot all nodes after attaching.
8. Import AWS settings into FortiSandbox HA-Cluster.
  - a. Log into each FortiSandbox HA-Cluster node using the EIP address.
  - b. Configure the *AWS Config* page for the primary and worker nodes.

## Configuring an HA-Cluster

If you are using HA-Cluster without failover, the secondary is optional.

Ensure the HA-Cluster meets the following requirements:

- Use the same scan environment on all nodes. For example, install the same set of Windows VMs on each node so that the same scan profiles can be used and controlled by the primary node.
- Run the same firmware build on all nodes.
- Set up a dedicated network interface (such as port2) for each node for custom VMs.
- Set up a dedicated network interface (such as port3) for each node for internal HA-Cluster communication.

In this example, 10.20.0.22/24 is an external HA-Cluster communication IP address. The secondary node's private IP address is on the primary node's port1 network interface.

**To configure an HA-Cluster using FortiSandbox CLI commands:**

**1. Configure the primary node:**

- `hc-settings -sc -tM -nMyHAPrimary -cClusterName -p123 -iport3`
- `hc-settings -si -iport1 -a10.20.0.22/242`

**2. Configure the secondary node:**

- `hc-settings -sc -tP -nMyPWorker -cClusterName -p123 -iport3`
- `hc-worker -a -sPrimary_Port3_private_IP -p123`

**3. Configure the first worker node:**

- `hc-settings -sc -tR -nMyRWorker1 -cClusterName -p123 -iport3`
- `hc-worker -a -sPrimary_Port3_private_IP -p123`

**4. If necessary, configure consecutive worker nodes:**

- `hc-settings -sc -tR -nMyRWorker2 -cClusterName -p123 -iport3`
- `hc-worker -a -sPrimary_Port3_private_IP -p123`

**To check the status of the HA-Cluster:**

On the primary node, use this CLI command to view the status of all units in the cluster.

```
hc-status -l
```

**To use a custom VM on an HA-Cluster:**

1. Install the AWS local custom VMs from the primary node onto each worker node using the FortiSandbox CLI command `vm-customized`.  
All options must be the same when installing custom VMs on an HA-Cluster, including `-vn[VM name]`.
2. In the FortiSandbox AWS GUI, go to *Scan Policy and Object > VM Settings* and change *Clone #* to 1 for each node. After all VM clones on all nodes are configured, you can change the *Clone #* to a higher number.
3. In a new CLI window, check the VM clone initialization using the `diagnose-debug vminit` command.
4. In the FortiSandbox GUI, go to the *Dashboard* to verify there is a green checkmark beside *Windows VM*.
5. To associate file extensions to the custom VM, go to *Scan Policy > Scan Profile* to the *VM Association* tab.

You can now submit scan jobs from the primary node. HA-Cluster supports VM Interaction on each node.

## Appendix A - Reduce scan time in custom Windows VM

When a file is sent to local Windows clone for dynamic scan, it takes time to boot up the clone from power-off state. You can keep the custom VM clones running to reduce scan time.

### To reduce the scan time in a custom Windows VM:

1. Go to *System > AWS Config* and enable *Allow Hot-Standby VM*. After *Allow Hot-Standby VM* is enabled, FortiSandbox will perform `vminit` again to apply changes to existing custom VM clones or prepare new clone(s).

Allow Hot-Standby VM

Enabled Apply

2. After the clone initiation is done, go to the *AWS EC2* console to check that the clone(s) keep running with /without a scan job. Allow 2-3 minutes for a custom VM clone to restore status after a scan job done. Afterwards, the clone will keep running and standby for the next scan job to reduce VM scan time.



For this feature to work better we recommend enabling more clones than the maximum concurrent dynamic scan jobs, so when a new dynamic scan job is started, there are stand-by clones available immediately.

---

## Appendix B - How to interact with a custom VM clone during scan

When a Windows clone is scanning a file, it's helpful to access it and monitor the scan process.

### To interact with a custom clone during a scan:

1. Go to *Scan Job > File On-Demand* or *URL on-Demand* and click *Submit File* or *Submit File/URL*.
2. Enable *Force to scan the file inside VM* or *Force to scan the url inside VM*.
3. Select *Force to scan inside the following VMs* and select the custom VM.

**Submit New File** ✕

Please upload sample file or archived sample files. The following archive formats are supported: .tar, .z, .xz, .gz, .tar.gz, .tgz, .zip, .bz2, .tar.bz2, .tar.Z, .7z, .rar, .lzh, .ace

Maximum 200 MBs

Possible password(s) for archive/office file:   
One possible password for each line. Please use ASCII format password without empty space.

Comments:   
Optional comments for later reference, the max length is 255 characters

**Skip result of:**  Static Scan  
 AV Scan  
 Community Cloud Query

Force to scan the file inside VM

Follow VM Association settings in Scan Profile  
 Force to scan inside the following VMs  
 customWin10  
 WindowsCloudVM




Add sample to threat package  
Add file to Malware Package if it meets settings in Package Options

Enable AI  
Enable AI mode for this scanning

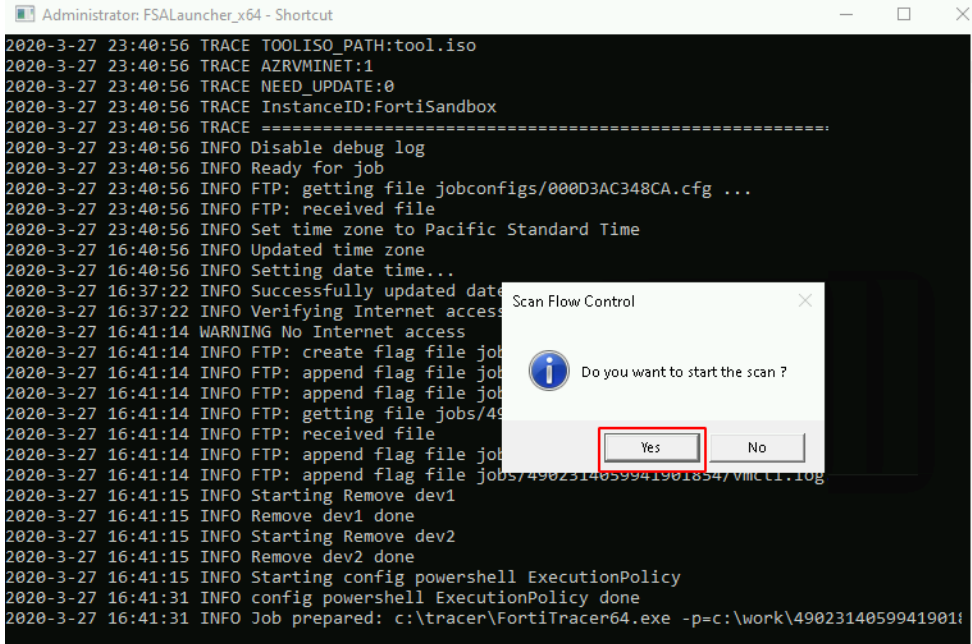
4. Click *Submit*.
5. Go to *Scan Policy and Object > VM Settings* and click *VM Screenshot*.



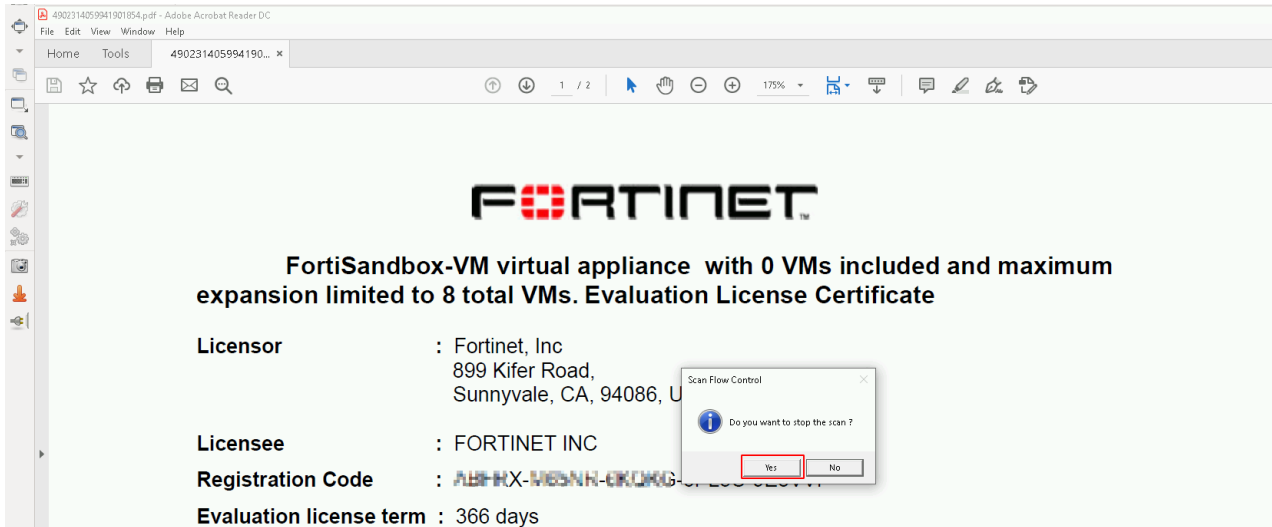
6. When the icon in the *Interaction* column is enabled, click the icon to establish an RDP tunnel.

VM ScreenShot 			
Name	Interaction	ScreenShot	PNG Link
customWin10x64_clone000			

7. Click Yes to manually start the scan process with VM Interaction.



8. When the FortiSandbox tracer engine displays the PDF sample, you can click Yes to manually stop the scan process.



9. When the scan is finished, go to the job details page to view the scan results.

Clean File pdf

Overview
Tree View
Details

Basic Information	Details Information
Received: Mar 27 2020 16:37:12	Downloaded From: FSAVM4713450316.pdf
Started: Mar 27 2020 16:37:15-07:00	File Size: 11678 (bytes)
Status: Done	MD5: 448fedf13fb3827fdc6a8270eacfbaf
Rated By: <span style="border: 1px solid red; padding: 2px;">VM Engine</span>	SHA1: 0c5fb95ef3c93d7bf7fd2b8a3b37cd16512f5940
Submit Type: On-Demand	SHA256: a5c42d83c9fe80bd31e8da8f4e985b60ca85c61c87128883449fae2be6cc05e7
Digital Signature: Yes	ID: 4902314059941901854
AI Mode: OFF	Submitted By: admin
SIMNET: OFF	Submitted Filename: FSAVM4713450316.pdf
Virus Total: <a href="#">Q</a>	Filename: FSAVM4713450316.pdf
	Received: Mar 27 2020 16:37:12
	Scan Start Time: Mar 27 2020 16:37:15-07:00
	VM Scan Start Time: Mar 27 2020 16:37:22-07:00
	VM Scan End Time: Mar 27 2020 16:52:25-07:00
	VM Scan Time: 903 seconds
	Scan End Time: Mar 27 2020 16:52:43-07:00
	Total Scan Time: 928 seconds
	Scan Unit: FSAVM01000014855
	<span style="border: 1px solid red; padding: 2px;">Specified VMs: customWin10x64</span>
	<span style="border: 1px solid red; padding: 2px;">Launched OS: customWin10x64</span>

Clean File pdf

Overview
Tree View
Details

customWin10x64
STATIC\_SCAN

Process Related
Process Created
Process Injected
Process Created and Injected

Process Information

File Operation
Registry Operation

PID: 5952	File Type: unknown	MD5: 761efc843f05ab74ed358713dd51c1b	digital_signed: true	signers: Adobe Inc.	CompanyName: Adobe Systems	FileVersion: 1.824.35.0289
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## Appendix B - How to interact with a custom VM clone during scan

The screenshot displays the FortiSandbox interface for a custom VM clone named 'customWin10x64'. The interface includes a top navigation bar with 'Overview', 'Tree View', and 'Details' tabs. Below the navigation bar, there are tabs for 'Captured Packets', 'Tracer Package', 'Tracer Log', and 'STIX IOC'. The main content area is divided into several sections:

- Behavior Chronology Chart:** A line graph showing activity over time from 23:49:30 to 23:51:30. The y-axis represents a count from 0 to 120. The chart shows a series of small peaks, indicating frequent, low-intensity events.
- MITRE ATT&CK Matrix (4):** A table showing the mapping of observed behaviors to MITRE ATT&CK techniques. The 'Full Matrix' is selected. The table has columns for various attack categories and rows for specific techniques.
- Summary List:** A list of operation counts for various categories.

Initial access	Execution	Persistence	Privilege escalation	Defense evasion	Credential access	Discovery	Lateral movement	Collection	Exfiltration	Command and control	Impact
	User Execution <b>1</b>			Modify Registry <b>2</b>						Uncommonly Used Port <b>1</b>	

Summary List:

- File Operations (170)
- Registry Operations (406)
- Memory Operations (11)
- Network Operations (22)
- PCAP Information (3)
- Behaviors In Sequence (2907)

# Change Log

Date	Change Description
2022-04-12	Initial release.
2022-10-05	Updated <a href="#">Prepare the AWS environment on page 5</a> , <a href="#">Deploy FortiSandbox on AWS (BYOL/On-Demand) on page 20</a> , <a href="#">Prepare FortiSandbox for scanning contents on page 28</a> as well as other improvements.
2022-10-05	Updated <a href="#">Prepare the AWS environment on page 5</a> .



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