

# Administration Guide

**FortiFlex (Formerly Flex-VM) 26.2.1**



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FortiFlex (Formerly Flex-VM) 26.2.1 Administration Guide

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# Change Log

| Date       | Change Description   |
|------------|--|
| 2026-05-02 | Initial release.   |
| 2026-05-04 | Updated: <ul style="list-style-type: none"><li>• <a href="#">Configurations on page 51</a></li></ul> |
| 2026-06-06 | Initial release of 26.2.1.   |

# Introduction

FortiFlex allows you to easily manage usage entitlements. You can use the FortiFlex portal to create configurations, generate licensing tokens, and monitor resource consumption in the form of points.

FortiFlex provides a simplified and flexible licensing model for Fortinet products, including hardware, VM, and cloud services:

- VMs and associated services for core solutions, such as FortiGate, FortiManager, FortiAnalyzer, FortiWeb, and FortiADC
- FortiGate hardware services for multiple supported models
- SaaS and add-ons, such as FortiWeb Cloud, FortiGate Cloud, FortiSASE, and so on
- Endpoint security solutions, such as FortiClient EMS and FortiEDR Cloud

FortiFlex subscribers can create multiple sets of a single entitlement that corresponds to a licensed asset. Resource consumption is based upon predefined points that are calculated on a daily basis (PST/PDT time zone).

Configurations are reusable and can be modified as needed, affecting all entitlements using the given configuration. For example, a customer has a FortiGate-VM configuration with four vCPUs enabled and 10 FortiGate VMs entitled using said configuration. The customer then increases the number of vCPUs in the configuration to eight. Once the changes are applied and pushed to entitlements and licensing servers, the next time the 10 VMs perform a license and entitlement update against the servers, they will receive updated information and apply them locally to enable support to the increased number of vCPUs.

Virtual Machines with usage entitlements require a per-VM unique token to be installed on every VM. These tokens can be injected into the VM once the configurations and vCPU quantities are defined in the FortiFlex portal, and the VMs are deployed on the customer-managed platform in supported clouds and hypervisors.

See the [FortiFlex Concept Guide](#) for more information.

# Getting started

Review the following content when getting started with FortiFlex:

- [Program requirements on page 7](#)
- [Registering FortiFlex on page 9](#)
- [FortiFlex Portal on page 9](#)

For more information, see the [Getting Started](#) guide.

## Program requirements

The FortiFlex program requires the following items:

- A primary FortiCloud account or IAM user account.
- FortiFlex Program SKU (either Enterprise/prepaid or MSSP/postpaid) purchased from Fortinet's resellers and distributors.
- FortiFlex Point Pack SKU (only applicable to Enterprise/prepaid) purchased from Fortinet's resellers and distributors.

For more information, see the [Getting Started](#) guide.

## Version and feature support

FortiFlex is supported in the following Fortinet solutions.

### Product support

FortiFlex can be used to create usage entitlements for the following products:

- FortiGate-VM 6.4.3 and higher
- FortiWeb 7.0.1 and higher
- FortiManager 7.2.1 and higher
- FortiAnalyzer 7.2.2 and higher
- FortiPortal-VM 7.0.3 and higher
- FortiADC 7.4.0 and higher
- FortiClient EMS 7.2.2 and higher
- FortiWeb Cloud 23.3.a and higher
- FortiAP (All Software versions)
- FortiSwitch (All Software versions)
- FortiGate-HW (All Software versions)

- FortiSOAR-VM 7.6.1 and above
- FortiMail-VM 7.6.2 and above
- FortiNAC-VM 7.6.5 and above

## Version support

FortiFlex licensed devices are supported in the physical and virtual versions of FortiManager and FortiAnalyzer.

- FortiManager 6.4.3 and higher
- FortiAnalyzer 6.4.3 and higher

## VDOMs

FortiFlex natively supports VDOMs and no longer requires perpetual licenses.

FortiFlex supported VDOMs in the following products:

- FortiOS 6.4.9 and higher

## VDOM limits

The following includes the maximum VDOM for the Service Bundle depending on the size of the VM:

| VM size | Maximum VDOMs |
|---------|---------------|
| VM01    | 10            |
| VM02    | 25            |
| VM04    | 50            |
| VM08    | 500           |
| VM16    | 500           |
| VM32    | 500           |
| VMUL    | 500           |

The following includes the maximum VDOM for the A La Carte Service depending on the size of the VM:

| VM size     | Maximum VDOMs |
|-------------|---------------|
| VM01        | 10            |
| VM02 - VM03 | 25            |
| VM04 - VM07 | 50            |
| VM08+       | 500           |

## FortiToken

FortiToken is supported on FortiFlex FortiGate-VMs.

# Registering FortiFlex

FortiFlex is an annual or multi-year contracted program that can be registered through the FortiCloud Asset Management portal.

FortiFlex program-related SKUs are available for purchase from Fortinet's resellers and distributors. There may be certain conditions to be eligible to join the program. Consult your Fortinet sales representatives.

### To register FortiFlex:

1. Log into your FortiCare account. The *Asset Management* portal opens.
2. Go to *Products > Product List*.
3. Click *Register More* and follow the steps in the registration wizard.
4. Log out of your account after the registration is complete.

For information about product registration, see [Registering products](#) in *Asset Management Administration Guide*.



The program begins on the date of registration. It may take up to four hours for the registration to validate in FortiCloud.

### To access the FortiFlex portal:

1. Log in to your FortiCare account. The *Asset Management* portal opens.
2. In the banner, click *Services > Assets & Accounts > FortiFlex*.

### To view your FortiFlex license:

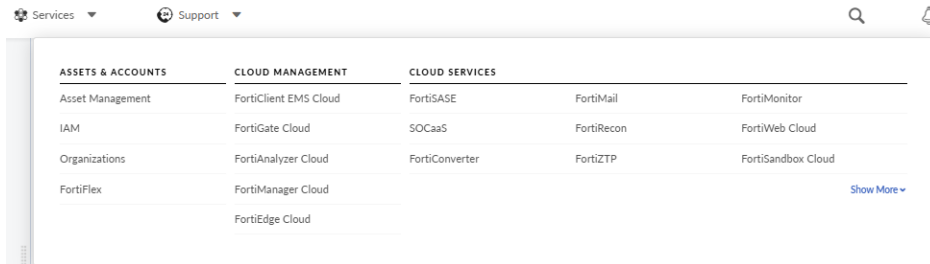
1. Log into your FortiCare account. The *Asset Management* portal opens.
2. Click *Account Services*.

# FortiFlex Portal

The FortiFlex portal allows you to monitor point consumption, configure entitlements, create licensing tokens, and run reports.

## Accessing the portal

You can access the FortiFlex portal from the *Services* menu in Asset Management. The FortiFlex option appears in the *Asset & Accounts* section when there is a valid FortiFlex license.



## Adding a secondary user

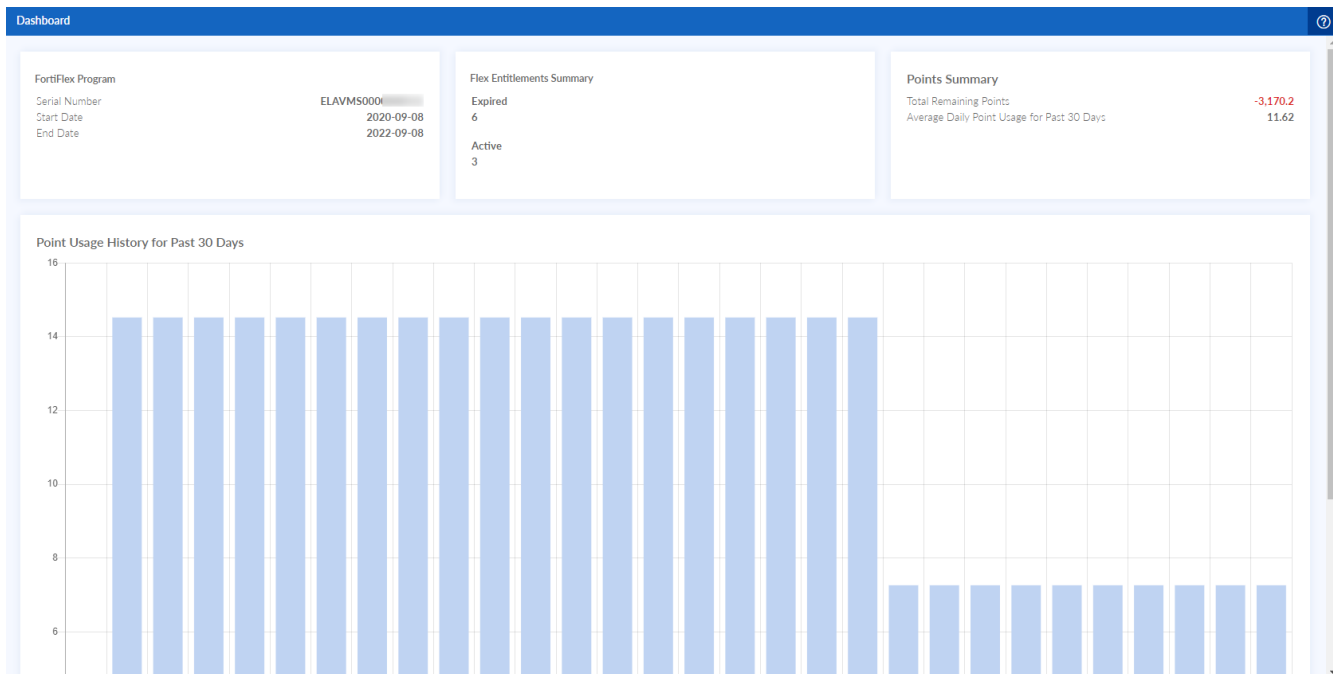
The FortiFlex portal supports the Master account in FortiCloud. To add secondary accounts, create an IAM user. For information, see [Adding IAM users](#).



The FortiFlex portal does not support FortiCloud sub user accounts. To grant access to a FortiCloud sub user, migrate the user in the IAM portal. See [Migrating sub users](#).

## Dashboard

The *Dashboard* view provides an overview of activity in your FortiFlex account. Use the dashboard to quickly monitor active and expired virtual machines, as well points consumed.



The *Dashboard* contains the following monitors:

| Monitor                                     | Description  |
|---|--|
| <b>FortiFlex Program</b>                    | Displays the program serial number and the program start and end dates.  |
| <b>Flex Entitlements Summary</b>            | Displays the number of <i>Active</i> , <i>Stopped</i> and <i>Expired</i> virtual machines.   |
| <b>Points Summary</b>                       | For Prepaid programs, this field displays the <i>Total Remaining Points</i> and <i>Average Daily Point Usage for Past 30 Days</i> .<br>For Postpaid and Evaluation programs, this field displays the <i>Current Period</i> month and a positive value for the <i>Total Consumed Points in the Period</i> . |
| <b>Point Usage History for Past 30 Days</b> | Displays the daily point usage for the past thirty days as a chart. Hover over a bar in the chart to see the points used for a specific day.   |

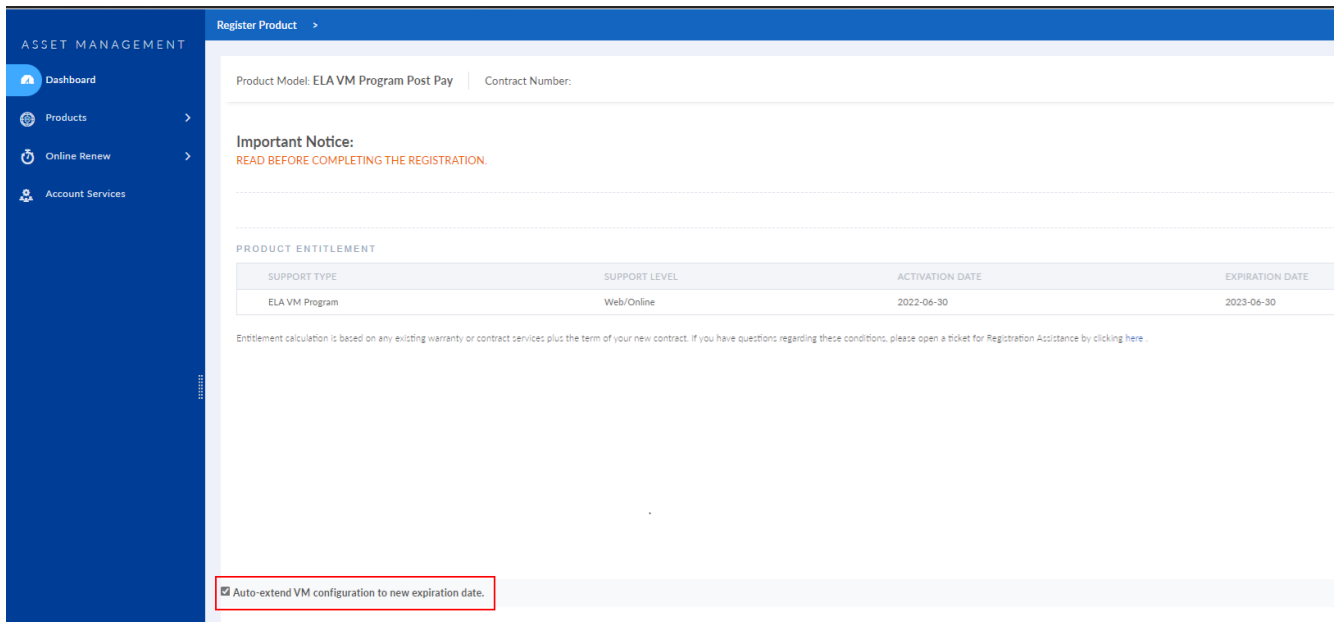
# Program guide

The topics in this section provide information about the FortiFlex program.

- Program renewal on page 12
- Points on page 13
- Service offerings on page 15
- Email notifications on page 27
- Reports on page 28
- Grace periods on page 29
- Scheduled creation mode on page 30

## Program renewal

When you register a new FortiFlex contract for renewal, you have the option of selecting *Auto-extend VM configuration*.



This tells FortiFlex to update the expiration date of all VM entitlements that have the *Termination Mode* set to *Follow Program*, to the expiration date of the new contract that is being registered.

The screenshot displays the 'Add VM Entitlement(s)' configuration interface. At the top, there are three tabs: '1 Details', '2 Confirmation', and '3 Complete'. The main section is titled '1. VM Entitlement Details' and contains the following fields:

- Product Type:** A dropdown menu set to 'FortiGate Virtual Machine - Service Bundle'.
- Configuration:** A dropdown menu set to 'd877dcbb-9e46-4cb6-9775-ca2f8e1c4b6e'.
- Number of Virtual Machine(s):** A numeric input field set to '1'.
- Description:** A text input field containing 'My VMs'.
- Termination Mode:** A radio button group with 'Follow Program' selected and 'User Defined' unselected.
- Program Expiration Date:** A text field displaying '2024-05-26'.
- Asset Folder:** A dropdown menu set to 'My Assets'.

A red rectangular box highlights the 'Termination Mode' and 'Program Expiration Date' fields. At the bottom right, there are '< Cancel' and 'Next >' buttons.

## Points

Resource consumption is based upon predefined points that are calculated on a daily basis (PST/PDT time zone). Points can be purchased in advance or billed on a month basis based on the number of CPUs and service package.

## Prepaid points

Prepaid points are available for Enterprise customers. Points are purchased in units of 1,000, 10,000, 50,000 and 100,000 points and are deducted on a daily basis based on resource consumption. Unused points can be rolled over upon the program registration anniversary date. See [Roll-over points](#).

One account can have only one Prepaid FortiFlex program. Multiple registrations can be performed to extend the existing program period.



FortiFlex Points can also be converted from FortiCloud FortiPoints in the Asset Management portal's *Marketplace*. This is only available for Prepaid programs at the root account level. See [FortiFlex in the FortiCloud Asset Management guide](#).

New points can be registered at any time during the program contract as long as there is a valid, active FortiFlex prepaid program. If the FortiFlex program is expired, new points cannot be added and all unconsumed points are forfeited after 90 days following the expiration date.



For more information on available point packs, roll-over, and expiration, see the [FortiFlex Ordering Guide](#).

## Grace Period for negative points

The negative points grace period is applicable only to Prepaid accounts and is activated whenever the points balances becomes negative. Customers have 90 days to bring the balance back to positive otherwise the account may be suspended.

## Postpaid points

Points are calculated based on resource consumption and billed on a monthly basis. The detailed payment terms may be specified in your individual purchase agreements.

One account can have only one Postpaid FortiFlex program. Multiple registrations can be performed to extend the existing program period.



A FortiFlex account can only accommodate one prepaid program and one postpaid program at the same time.

## Point calculation

Points are calculated daily based on PST/PDT time zones. Calculations are based on the number of CPUs and service package. You can change the per-VM entitlements as many time as you like in a day. The largest CPU size and service package for the day will be charged based on the PST/PDT time zone day count. It may take up to three hours for the change to be updated in FortiCloud.

Points are not calculated during a VM entitlement stoppage, even though the VM may still be running on the customer-managed environment.

## Roll-Over points

Pre-paid points can be rolled-over on the service registration anniversary date. The full amount of unused points will be rolled over to the next year for stackable and bulk packs. Stackable packs will expire three years from the purchase date. Bulk packs will expire either three or five years from the purchase date.



Roll-over points do not apply to the post-paid program.



For more information on available point packs, roll-over, and expiration, see the [FortiFlex Ordering Guide](#).

# Service offerings

The following table provides an overview of the available service packages:

- [Virtual Machines on page 15](#)
- [Hardware Appliances on page 20](#)
- [Cloud Services on page 21](#)

## Virtual Machines

### FortiGate Virtual Machine - Service Bundle

For detailed information, see the [FortiGate™ Virtual Appliances](#).

| Bundles                            | Enterprise Protection | Unified Threat Protection | Advanced Threat Protection | FortiCare Only |
|------------------------------------|-----------------------|---------------------------|----------------------------|----------------|
| FortiCare Premium                  | 24x7                  | 24x7                      | 24x7                       | 24x7           |
| FortiGuard App Control Service     | ✓                     | ✓                         | ✓                          | ✓              |
| IPS                                | ✓                     | ✓                         | ✓                          |                |
| Application Control                | ✓                     | ✓                         | ✓                          |                |
| Advanced Malware Protection        | ✓                     | ✓                         | ✓                          |                |
| URL, DNS, & Video Filtering        | ✓                     | ✓                         |                            |                |
| Anti-spam Service                  | ✓                     | ✓                         |                            |                |
| DLP                                | ✓                     |                           |                            |                |
| Inline CASB Database               | ✓                     |                           |                            |                |
| AI-based Inline Malware Prevention | ✓                     |                           |                            |                |
| Attack Surface Security            | ✓                     |                           |                            |                |
| Converter Service                  | ✓                     |                           |                            |                |

| Entitlement Limits |    |       |             |    |
|--------------------|----|-------|-------------|----|
| vCPUS              |    | VDOMs |             |    |
| Minimum            | 1  |       | VM01        | 10 |
| Maximum            | 96 |       | VM02 - VM03 | 25 |

| Entitlement Limits |   |             |     |
|--------------------|---|-------------|-----|
| Increments         | 1 | VM04 - VM07 | 50  |
|                    |   | VM08 - VM96 | 500 |

## FortiGate Virtual Machine - A La Carte Services

The A La Carte Service package allows you to pick and choose the services you want use.

| Service Type               | Services                                   |
|----------------------------|--|
| <b>FortiGuard Services</b> | Intrusion Prevention                       |
|                            | Advanced Malware Protection                |
|                            | FortiGuard Attack Surface Security Service |
|                            | FortiGuard OT Security Service             |
|                            | DLP  |
|                            | AI-Based InLine Sandbox                    |
|                            | Web, DNS, & Video Filtering                |
| <b>Cloud Services</b>      | FortiConverter Service                     |
|                            | FortiGate Cloud                            |
|                            | SD-WAN Underlay                            |
|                            | FortiAnalyzer Cloud with SOCaaS            |
|                            | FortiAnalyzer Cloud                        |
|                            | SD-WAN Connector for FortiSASE             |
| <b>Support Services</b>    | Cloud-based Overlay-as-a-Service           |
|                            | FortiCare Premium                          |
|                            | FortiCare Elite                            |

| Entitlement Limits |    |             |     |
|--------------------|----|-------------|-----|
| vCPUS              |    | VDOMs       |     |
| Minimum            | 1  | VM01        | 10  |
| Maximum            | 96 | VM02 - VM03 | 25  |
| Increments         | 1  | VM04 - VM07 | 50  |
|                    |    | VM08 - VM96 | 500 |

## FortiWeb Virtual Machine - Service Bundle

| Service type   | Advanced Bundle | Standard Bundle | Enterprise Bundle |
|--|-----------------|-----------------|-------------------|
| FortiCare Premium + FortiWeb Security Service            | ✓               | ✓               | ✓                 |
| IP Reputation  | ✓               | ✓               | ✓                 |
| Antivirus  | ✓               | ✓               | ✓                 |
| FortiSandbox Cloud Service                               | ✓               |                 | ✓                 |
| Credential Stuffing Defense Service and Threat Analytics | ✓               |                 | ✓                 |
| Advanced Bot Protection                                  |                 |                 | ✓                 |
| Data Loss Prevention Service                             |                 |                 | ✓                 |
| Client-Side Security Service                             |                 |                 | ✓                 |

## FortiManager Virtual Machine

The FortiManager Virtual Machine allows you to set the number of managed devices and ADOMs.



ADOMs licenses can be included with FortiManager Virtual Machines free of charge.

FortiManager comes with a base of five ADOMs, per a default subscription. Therefore, the number of ADOMs is additional to this base. For example, if you add one ADOM in FortiFlex, the FortiManager VM is capable of six. See [Default and maximum number of ADOMs supported in the FortiManager Release Notes](#).

| Service Type            |         | Services                    |         |                           |                              |
|-------------------------|---------|-----------------------------|---------|---------------------------|------------------------------|
| <b>Support Services</b> |         | FortiCare Premium (Default) |         |                           |                              |
|                         |         | FortiCare Elite             |         |                           |                              |
| <b>Addons</b>           |         | FortiAI Service             |         |                           |                              |
| Entitlement Limits      |         |                             |         |                           |                              |
| Devices                 |         | ADOMs                       |         | FortiAI Additional Tokens |                              |
| Minimum                 | 1       | Minimum                     | 0       | Minimum                   | 500 000 (Set 0 for disabled) |
| Maximum                 | 100 000 | Maximum                     | 100 000 | Maximum                   | 500 000 000                  |
| Increments              | 1       | Increments                  | 1       | Increments                | 500 000                      |

## FortiClient EMS On-Prem

| Service Type            | Services                |
|-------------------------|-------------------------|
| <b>Support Services</b> | FortiCare Premium       |
|                         | FortiCare Best Practice |
| <b>Service Packages</b> | ZTNA/VPN                |
|                         | EPP/ATP + ZTNA/VPN      |
|                         | Chromebook              |

| Entitlement Limits   |        |
|----------------------|--------|
| <b>All Endpoints</b> |        |
| Minimum              | 25     |
| Maximum              | 85 000 |
| Increments           | 1      |

## FortiAnalyzer Virtual Machine

The FortiAnalyzer Virtual Machine allows you to set the daily storage (GB) and ADOMs.



FortiAnalyzer comes with a base of five ADOMs, per a default subscription. Therefore, the number of ADOMs is additional to this base. For example, if you add one ADOM in FortiFlex, the FortiAnalyzer VM is capable of six. See Default and maximum number of ADOMs supported in the FortiAnalyzer Release Notes.

| Service Type                              | Included in bundle |
|---|--------------------|
| FortiCare Premium support                 | ✓                  |
| FortiGuard IOC (Indicators Of Compromise) | ✓                  |
| Security Automation Service               | ✓                  |
| FortiGuard Outbreak Detection Service     | ✓                  |

| Entitlement Limits |       |            |       |
|--------------------|-------|------------|-------|
| Storage (GB)       |       | ADOMs      |       |
| Minimum            | 5     | Minimum    | 0     |
| Maximum            | 8 300 | Maximum    | 1 200 |
| Increments         | 1     | Increments | 1     |

## FortiPortal Virtual Machine

| Service Type              |  | Included in bundle |
|---------------------------|--|--------------------|
| FortiCare Premium support |  | ✓                  |

| Entitlement Limits |         |
|--------------------|---------|
| <b>Devices</b>     |         |
| Minimum            | 0       |
| Maximum            | 100 000 |
| Increments         | 1       |

## FortiADC Virtual Machine

| Service Package      | Included in bundle |
|----------------------|--------------------|
| FortiCare Premium    | ✓                  |
| Network Security     | ✓                  |
| Application Security | ✓                  |
| AI Security          | ✓                  |

## FortiSOAR Virtual Machine

| Entitlement Limits   |              |            |              |
|----------------------|--------------|------------|--------------|
| Prepaid and Postpaid |              | Evaluation |              |
| Minimum              | 0 (disabled) | Minimum    | 0 (disabled) |
| Maximum              | 1 000        | Maximum    | 5            |

## FortiMail Virtual Machine

| Entitlement Limits                   |   |
|--------------------------------------|---|
| Quantity of entitlements per account | 1 |
| <b>CPUs</b>                          |   |
| Minimum                              | 1 |
| Maximum                              | 2 |

## FortiNAC Virtual Machine

| Entitlement Limits            |         |
|-------------------------------|---------|
| Minimum Quantity of Endpoints | 25      |
| Maximum Quantity of Endpoints | 100,000 |
| Increments                    | 25      |
| Evaluation Limits             |         |
| Minimum Quantity of Endpoints | 25      |
| Maximum Quantity of Endpoints | 100     |
| Increments                    | 25      |

## Hardware Appliances

### FortiGate Hardware

The hardware device is purchased and owned by customers. However, only hardware that does not have any services already attached can be added to FortiFlex. If the hardware has any services attached, contact customer service to detach the services before configuring on FortiFlex.

The Continuous Service Policy is not applicable to FortiFlex entitlements.

| Service Type            | Services                |
|-------------------------|-------------------------|
| <b>Support Services</b> | FortiCare Premium       |
|                         | FortiCare Elite         |
|                         | FortiCare Elite Upgrade |
|                         | ATP                     |
|                         | UTP                     |
|                         | Enterprise              |

The FortiCare Elite Upgrade can only be combined with one of the FortiGuard Service Bundles (ATP, UTP, or Enterprise).

## FortiAP

| Service Type     | Services          |
|------------------|-------------------|
| Support Services | FortiCare Premium |
|                  | FortiCare Elite   |



The entitlement must be active for at least 30 days after creation.

## FortiSwitch

| Service Type     | Services          |
|------------------|-------------------|
| Support Services | FortiCare Premium |
|                  | FortiCare Elite   |



The entitlement must be active for at least 30 days after creation.

## FortiExtender

| Service Type     | Services               |
|------------------|------------------------|
| Support Services | FortiCare Premium      |
|                  | SASE Protection Bundle |



The entitlement must be active for at least 30 days after creation.



The *SASE Protection Bundle* is only available for select models, including FortiBranchSASE models and FortiExtender-200F.

## Cloud Services

### FortiWeb Cloud - Private

| Service Type       | Services  |
|--------------------|---|
| Average Throughput | Average throughput measured by the 95th percentile. |

| Service Type            |        | Services                    |       |
|-------------------------|--------|-----------------------------|-------|
| <b>Web Applications</b> |        | Number of web applications. |       |
| Entitlement Limits      |        |                             |       |
| Throughput              |        | Web Apps                    |       |
| Minimum                 | 10     | Minimum                     | 1     |
| Maximum                 | 10 000 | Maximum                     | 5 000 |
| Increments              | 25     | Increments                  | 1     |

## FortiClient EMS Cloud

| Service Type            |        | Services                                  |  |
|-------------------------|--------|---|--|
| <b>Support Services</b> |        | FortiCare Best Practice                   |  |
| <b>Service Packages</b> |        | ZTNA/VPN                                  |  |
|                         |        | ZTNA/VPN + FortiGuard Forensics           |  |
|                         |        | EPP/ATP + ZTNA/VPN                        |  |
|                         |        | EPP/ATP + ZTNA/VPN + FortiGuard Forensics |  |
|                         |        | Chromebook                                |  |
| Entitlement Limits      |        |   |  |
| <b>All Endpoints</b>    |        |   |  |
| Minimum                 | 25     |   |  |
| Maximum                 | 85 000 |   |  |
| Increments              | 1      |   |  |

## FortiSASE

| Entitlement Limits |              |                         |              |                           |                    |
|--------------------|--------------|-------------------------|--------------|---------------------------|--------------------|
| Data Transfer      |              | Branch On-Ramp Location |              | Additional Compute Region |                    |
| Minimum            | 0 (Disabled) | Minimum                 | 0 (Disabled) | Minimum                   | 2 (0 for Disabled) |
| Maximum            | 2 500 000    | Maximum                 | 2            | Maximum                   | 2                  |
| Increments         | 250          | Increments              | 1            | Increments                | 1                  |

| Evaluation Limits |              |                         |              |                           |                    |
|-------------------|--------------|-------------------------|--------------|---------------------------|--------------------|
| Data Transfer     |              | Branch On-Ramp Location |              | Additional Compute Region |                    |
| Minimum           | 0 (Disabled) | Minimum                 | 0 (Disabled) | Minimum                   | 2 (0 for Disabled) |
| Maximum           | 1 000        | Maximum                 | 20           | Maximum                   | 16                 |
| Increments        | 250          | Increments              | 1            | Increments                | 1                  |



The minimum entitlement term is 90 days after creation. Likewise, when editing an entitlement, the expiration date cannot be less than 90 days. For example, if an entitlement is *STOPPED* after 91 days and then reactivated, it cannot be *STOPPED* again for another 90 days.

## FortiEDR MSSP

| Service Type    | Services                 |
|-----------------|--------------------------|
| Service Package | Discover/Protect/Respond |

| Entitlement Limits |        |                    |              |
|--------------------|--------|--------------------|--------------|
| Endpoints          |        | Repository Storage |              |
| Minimum            | 0      | Minimum            | 0 (disabled) |
| Maximum            | 50 000 | Maximum            | 30720 GB     |
| Increments         | 1      | Increments         | 512 GB       |

| Evaluation Limits  |              |
|--------------------|--------------|
| Repository Storage |              |
| Minimum            | 0 (disabled) |
| Maximum            | 512 GB       |
| Increments         | 512 GB       |

## FortiNDR Cloud

| Entitlement Limits |             |
|--------------------|-------------|
| Minimum            | 1 Gbps      |
| Maximum            | 10 000 Gbps |
| Increments         | 1           |

| Evaluation Limits |        |
|-------------------|--------|
| Minimum           | 1 Gbps |
| Maximum           | 5 Gbps |
| Increments        | 1      |

## FortiRecon

| Entitlement Limits |              |
|--------------------|--------------|
| <b>Assets</b>      |              |
| Minimum            | 200          |
| Maximum            | 1 000 000    |
| Increments         | 50           |
| <b>Networks</b>    |              |
| Minimum            | 0 (Disabled) |
| Maximum            | 100          |
| Increments         | 1            |
| <b>Executives</b>  |              |
| Minimum            | 0 (Disabled) |
| Maximum            | 1 000        |
| Increments         | 1            |
| <b>Vendors</b>     |              |
| Minimum            | 0 (Disabled) |
| Maximum            | 1 000        |
| Increments         | 1            |

| Evaluation Limits |              |
|-------------------|--------------|
| <b>Assets</b>     |              |
| Minimum           | 1            |
| Maximum           | 100          |
| Increments        | 1            |
| <b>Networks</b>   |              |
| Minimum           | 0 (Disabled) |
| Maximum           | 5            |

| Evaluation Limits |              |
|-------------------|--------------|
| Increments        | 1            |
| <b>Executives</b> |              |
| Minimum           | 0 (Disabled) |
| Maximum           | 5            |
| Increments        | 1            |
| <b>Vendors</b>    |              |
| Minimum           | 0 (Disabled) |
| Maximum           | 5            |
| Increments        | 1            |



Only one FortiRecon entitlement can be included in an account. However, two FortiRecon entitlements from different sources, such as a regular contract and FortiFlex, is allowed for migration.

FortiRecon entitlements must be active for at least 90 straight days. When creating a new entitlement, the expiration date cannot be less than 90 days from the date of creation. When editing an entitlement, the expiration date cannot be less than 90 days from the last date the entitlement was *ACTIVE*.

## FortiSIEM Cloud

| Entitlement Limits |     |                |           |                 |           |
|--------------------|-----|----------------|-----------|-----------------|-----------|
| Compute Units      |     | Online Storage |           | Archive Storage |           |
| Minimum            | 10  | Minimum        | 500 GB    | Minimum         | 0 GB      |
| Maximum            | 600 | Maximum        | 60 000 GB | Maximum         | 60 000 GB |
| Increments         | 10  | Increments     | 500 GB    | Increments      | 500 GB    |

## FortiDeceptor Cloud

| Entitlement Limits        |      |
|---------------------------|------|
| Minimum Quantity of VLANs | 2    |
| Maximum Quantity of VLANs | 1024 |
| Increments                | 1    |

| Evaluation Limits         |   |
|---------------------------|---|
| Minimum Quantity of VLANs | 2 |
| Maximum Quantity of VLANs | 5 |
| Increments                | 1 |

## FortiAppSec

|                           | Prepaid/Postpaid Limits | Evaluation Limits |
|---------------------------|-------------------------|-------------------|
| <b>Throughput</b>         |                         |                   |
| Minimum                   | 0                       | 0                 |
| Maximum                   | 10 Gbps                 | 100               |
| Increments                | 1                       | 1                 |
| <b>Applications</b>       |                         |                   |
| Minimum                   | 0                       | 0                 |
| Maximum                   | 5 000                   | 4                 |
| Increments                | 1                       | 1                 |
| <b>Queries Per Second</b> |                         |                   |
| Minimum                   | 0                       | 0                 |
| Maximum                   | 1 000 000               | 100               |
| Increments                | 1                       | 1                 |
| <b>Health Checks</b>      |                         |                   |
| Minimum                   | 0                       | 0                 |
| Maximum                   | 100 000                 | 10                |
| Increments                | 1                       | 1                 |



The values are not configurable in the FortiFlex portal. They are reported daily by the FortiAppSec Cloud controller.

## FortiDLP

| Endpoint Limits |         |
|-----------------|---------|
| Minimum         | 25      |
| Maximum         | 100 000 |
| Increments      | 1       |

## FortiManager Cloud

|                            | Prepaid/Postpaid Limits | Evaluation Limits |
|----------------------------|-------------------------|-------------------|
| <b>Quantity of Devices</b> |                         |                   |
| Minimum                    | 3                       | 3                 |
| Maximum                    | 100 000                 | 10                |
| Increments                 | 1                       | 1                 |

## Email notifications

Email notifications are sent to provide updates on the current status of registered FortiFlex programs and points balances. When certain conditions are triggered, an email is sent by FortiFlex to notify you of the event that triggered the email. Emails are sent from [noreply@fortinet.com](mailto:noreply@fortinet.com).

Email notification types include:

| Notification Type   | Description  |
|---------------------|--|
| Low Balance         | <p>This email is used to notify users that the current point balance is less than the average consumption in the last 30 days multiplied by the number of days until it runs out. The email is triggered if the points balance is not high enough to maintain the current average points consumption for 90, 60, 30, 15, or seven days. This email is part of the Pre-paid program.</p> <p>For example, if the average points consumption in the last 30 days is 1000 points per day, FortiFlex will anticipate that the same average points consumption rate will be maintained for the next 90 days (1000 points per day * 90 days = 90 000 points consumed). However, if the current points balance is less than 90 000, FortiFlex will send an email alert to notify users that the points will run out in 90 days time.</p> |
| Negative Balance    | <p>This email is used to notify users when the point balance becomes negative. This email is part of the Pre-paid program.</p>   |
| Program Anniversary | <p>This email is used to mark how many days are left until the anniversary of program registration. The email is sent when there are 60, 30, 21, 15, seven, and three days left until the anniversary. This email is part of the Pre-paid program.</p>   |
| Program End         | <p>This email is used to notify users when the expiry of the program is approaching. The email is sent when there are 90, 60, 30, 21, 15, seven, and three days left until the program expires. This email is part of the Pre-paid and Post-paid programs.</p>   |
| Program Expired     | <p>This email is used to notify users about how many days have passed since the program expired. The email is sent when three, seven, 11, 15, 21, 26, and</p>  |

| Notification Type | Description   |
|-------------------|---|
|                   | 30 days have passed since the program expired. This email is part of the Pre-paid and Post-paid programs. |

## Reports

The *Reports* tab contains the *Point Usage Summary*, *Point Usage Detail*, and *Point Pack Summary*. You can run a report for a specified time period, and then export it as a CSV, XLXS, or XML file.

### To run the Point Usage Summary:

1. Go to *Reports > Point Usage Summary*.
2. Select the *Period* and *Account*. The *Consumed Points Breakdown* is displayed.

| Product Type                              | Points               |
|---|----------------------|
| FortGate Virtual Machine - Service Bundle | 204.41 Points        |
| FortManager Virtual Machine               | 1.97 Points          |
| FortAnalyzer Virtual Machine              | 8.54 Points          |
| FortADC Virtual Machine                   | 32.60 Points         |
| FortWeb Cloud - Private                   | 83.32 Points         |
| FortSASE                                  | 18.74 Points         |
| FortEDR MSSP                              | 0.96 Points          |
| <b>Total Consumed Points:</b>             | <b>350.54 Points</b> |

3. Select the product type. The breakdown of point usage for that product time is displayed.

| Date       | Product Type                              | Points |
|------------|---|--------|
| 2024-02-01 | FortGate Virtual Machine - Service Bundle | 204.41 |

4. Select a date. The *Point Usage Detail* for that date is displayed.

| Serial Number | Description | Configuration Name | Product Type                              | Usage Date | CPUs | Service Pack      | VDOMs |
|---------------|-------------|--------------------|---|------------|------|-------------------|-------|
| ...           | ...         | FG_2_ATP           | FortGate Virtual Machine - Service Bundle | 2024-02-01 | 2    | ATP               | 0     |
| ...           | ...         | FG_2_ATP           | FortGate Virtual Machine - Service Bundle | 2024-02-01 | 2    | ATP               | 0     |
| ...           | ...         | FG_12_UTP          | FortGate Virtual Machine - Service Bundle | 2024-02-01 | 12   | UTP               | 15    |
| ...           | ...         | FGT_9_ATP          | FortGate Virtual Machine - Service Bundle | 2024-02-01 | 9    | ATP+FGTDLDB+FG... | 0     |
| ...           | ...         | FGT_9_ATP          | FortGate Virtual Machine - Service Bundle | 2024-02-01 | 9    | ATP+FGTDLDB+FG... | 0     |
| ...           | ...         | FGT_9_ATP          | FortGate Virtual Machine - Service Bundle | 2024-02-01 | 9    | ATP+FGTDLDB+FG... | 0     |
| ...           | ...         | FG_Custom_UTP_12   | FortGate Virtual Machine - Service Bundle | 2024-02-01 | 12   | UTP+FGTSHVM       | 1     |
| ...           | ...         | 3333               | FortGate Virtual Machine - Service Bundle | 2024-02-01 | 5    | ENT+FGTDLDB+FG... | 1     |

### To run the Point Usage Detail Report:

1. Go to *Reports > Point Usage Detail*.
2. Select the desired filters.



The *Start Date* cannot be more than 90 days ago.

If FortiFlex is used in an Organization, the *OU/Account* dropdown menu will show options based on the user's permission scope. When in the root account, all accessible accounts will be displayed. When in a member account, only the current account will be displayed.

3. Click *View Report*. The report results are displayed.

| Serial Number | Description | Configuration Name  | Product Type                 | Usage Date | ADOMs | Devices | Points |
|---------------|-------------|---------------------|------------------------------|------------|-------|---------|--------|
|               |             | Test_FMG_ChangeC... | FortiManager Virtual Machine | 2023-12-01 | 1     | 1       | 0.93   |
|               |             | Test_EditConfig     | FortiManager Virtual Machine | 2023-12-01 | 1     | 2       | 1.04   |
|               |             | Test_FMG_ChangeC... | FortiManager Virtual Machine | 2023-12-02 | 1     | 1       | 0.93   |
|               |             | Test_EditConfig     | FortiManager Virtual Machine | 2023-12-02 | 1     | 2       | 1.04   |
|               |             | Test_FMG_ChangeC... | FortiManager Virtual Machine | 2023-12-03 | 1     | 1       | 0.93   |
|               |             | Test_EditConfig     | FortiManager Virtual Machine | 2023-12-03 | 1     | 2       | 1.04   |
|               |             | Test_FMG_ChangeC... | FortiManager Virtual Machine | 2023-12-04 | 1     | 1       | 0.93   |
|               |             | Test_EditConfig     | FortiManager Virtual Machine | 2023-12-04 | 1     | 2       | 1.04   |

4. (Optional) Right-click the report and click *Export* to download the report as a CSV or XLSX file.

**To view the Point Pack Summary:**

1. Go *Reports > Point Pack Summary*.

The FortiFlex point licenses that were registered are displayed. If there are no point packs registered, the report will be empty.

| Point Pack Number | Point Amount | Used Amount | Remaining Amount | Registration Date | Expiration Date |
|-------------------|--------------|-------------|------------------|-------------------|-----------------|
|                   | 10000        | 10000       | 0                | 2023-08-16        | 2028-08-14      |
|                   | 10000        | 10030.1     | -30.1            | 2024-01-09        | N/A             |

2. (Optional) Right-click the report, and click *Export* to download the report as a CSV or XLSX file.

## Grace periods

FortiFlex provides two types of 90-day grace periods, Program Expiration and Negative Points.

## Program Expiration

This grace period is triggered when the FortiFlex program reaches the expiration date and it is applicable for both Prepaid and Postpaid programs.

During the Program Expiration grace period, all entitlements with *Termination Mode* set to *Follow Program* will have their FortiGuard expiration date set to 90 days after the original expiration date. This is to avoid service stoppage, allowing the user to renew the program to recover from the grace period.

It is important to highlight that during this period, the entitlement will still show as expired in the FortiCloud Asset Management portal, but internally FortiGuard will grant an extra 90 days on top. The extended expiration data will only be visible from within product's UI or through CLI commands.

The Program Expiration grace period also plays a key role on the Prepaid program unused points. If the account has unused points, these points will be kept as valid in the account, as long as the program is renewed within the grace period but will be 100% forfeited if the grace period ends and program remains expired.

## Negative Points

This grace period is only applicable to the Prepaid program, and it is triggered when the remaining points balance becomes negative.

FortiFlex allows points to be consumed as negative for up to 90 days and points true up will automatically happen whenever new points packs are added. When the points balance becomes positive again, then the FortiFlex program will leave the grace period. If the points balance remains negative after the grace period has ended, then all active entitlements will be stopped, and the user will be unable to use FortiFlex until the points balance becomes positive.

To buy additional points packs, please contact your Fortinet Inc. sales representative.



During any of the two grace periods, creating and updating entitlements is not allowed, and only existing active entitlements remain working. Points deduction will continue normally.



It is also possible that a given account hits both grace periods at the same time, where the user must fix both conditions in order to get the account out of the grace period restrictions.



If the FortiCloud account has the Asset Groups feature enabled, make sure to register the FortiFlex contract renewal under the same Asset Group and User Group where the FortiFlex service is registered to avoid the creation of a new FortiFlex SN, instead of renewing the existing one. See [Asset groups](#) in the FortiCloud Asset Management guide for more information.

## Scheduled creation mode

Hardware entitlements can be created and scheduled to take effect at a set date in the future.

When *Scheduled* creation mode is selected, the following rules apply:

- The *Start Date* is automatically set to the earliest contract expiration date among all active contracts associated with the selected device serial number (SN).
- Devices with contracts that have already expired are not eligible for scheduled activation. To activate FortiFlex entitlements for these devices, use *Immediate* activation mode.
- The *Start Date* cannot be the same as the FortiFlex program expiration date.
- The *Start Date* and *End Date* must be different.

- All date and time calculations are based on Pacific Time (PT).
- Scheduling a device does not prevent a standard contract from being registered on that device before the scheduled activation occurs. If a standard contract is registered, the scheduler will still activate the FortiFlex entitlement on the scheduled date and overwrite the existing contract. If FortiFlex entitlement activation is no longer required, users must manually cancel the scheduled activation before the *Start Date*.
- A maximum of 1,000 serial numbers (SNs) can be included in a single scheduling request.
- Scheduled activations will not be processed if the associated FortiFlex program is in a grace period on the *Start Date*.
- Entitlements are activated at 3:00 AM PT on the configured *Start Date*.

For information on configuring entitlements with scheduled starts, see [Creating hardware device entitlements on page 37](#).

# Deploying FortiFlex

To deploy FortiFlex, create a configuration and use it to create a new entitlement. After the entitlement is created, inject the licensing token into the virtual machine. This will trigger the offering to download the corresponding license file.

## To deploy FortiFlex:

1. [Creating configurations on page 52.](#)
2. [Creating entitlements on page 35.](#)
3. [Inject the FortiFlex license.](#)
4. [Monitor the points consumed.](#)
5. [Run reports to manage points and serial numbers.](#)

This section includes the following information:

- [Flex Entitlements on page 32](#)
- [Configurations on page 51](#)
- [Deployment examples and scripts on page 74](#)

## Flex Entitlements

Use the *Flex Entitlements* page to create and manage license entitlements which are consumed via the license tokens. You can also disable compromised license entitlements or change the configuration.

You can change the entitlement scope by either editing the associated configuration or by migrating the token to another configuration. An entitlement can only be linked to a single configuration.



A License Token is a one-time code used to activate an instance. A new token must be re-generated if the instance needs to be re-activated. See [Managing entitlements on page 47.](#)

| Serial Number    | License File Token | Configuration  | Description | Termination Date | Status  | Product Type |
|------------------|--------------------|----------------|-------------|------------------|---------|--------------|
| FGVMELTM20000... |                    | FortiGate VM01 |             | 2020-09-16       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM01 |             | 2021-09-08       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM01 |             | 2021-09-08       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM01 |             | 2021-09-08       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM01 |             | 2021-09-08       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM02 |             | 2020-09-09       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM02 |             | 2021-09-08       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM01 |             | 2021-09-08       | EXPIRED | FortiGate-VM |

The table displays the following information:

|                           |  |
|---------------------------|--|
| <b>Serial Number</b>      | The serial numbers generated when you configure an instance.   |
| <b>License File Token</b> | The available License File Tokens that can be injected into a VM to leverage consumption entitlements.   |
| <b>Configuration</b>      | The VM configuration assigned to the serial number.  |
| <b>Description</b>        | The description of the entitlement you entered when the service was created.   |
| <b>Termination Date</b>   | The expiry date for the token. The token can be stopped, edited, or reactivated.   |
| <b>Status</b>             | <p>The status of the entitlement.</p> <ul style="list-style-type: none"> <li><b>PENDING:</b> The entitlement is created but not activated. The service is not being charged for daily consumption.</li> <li><b>ACTIVE:</b> The entitlement is activated and the service is being charged for daily consumption (PST/PDT time zone).</li> <li><b>ACTIVE:</b> The entitlement is in use.</li> <li><b>STOPPED:</b> When the entitlement is stopped for the entire day, the VM will not be charged for the day.</li> <li><b>EXPIRED:</b> The entitlement has exceeded the <i>Termination Date</i>.</li> <li><b>GRACE_PERIOD:</b> The entitlement is <i>ACTIVE</i> but has a negative balance or a program expiration that has triggered the activation of the grace period. Once all grace period events have been cleared, it may take a full day for the status to change back from <i>GRACE_PERIOD</i> to <i>ACTIVE</i>.</li> </ul> |

*PENDING, ACTIVE, and STOPPED* entitlements can be edited to update the *Configuration* and *Description*. *PENDING* and *ACTIVE* entitlements can also be edited to have a new *Termination Date*.

## My Assets

The *My Assets* view shows the Asset Folders assigned to an entitlement. You will only see the asset folders you have permission to view. Asset folders are created in the Asset Management portal. FortiFlex only shows services inside each folder except for when creating new services. For information about creating Asset Folders in Asset Management, see [Asset Management > Creating custom views](#).

The screenshot shows the 'My Assets' view in the FortiFlex ELA portal. The page title is 'VM Entitlements > My Assets'. There is a search bar and a '+ New VM Entitlement' button. The table displays 8 records with the following columns: Serial Number, License File Token, Configuration, Description, Termination Date, Status, and Product Type.

| Serial Number    | License File Token | Configuration  | Description | Termination Date | Status  | Product Type |
|------------------|--------------------|----------------|-------------|------------------|---------|--------------|
| FGVMELTM20000... |                    | FortiGate VM01 |             | 2020-09-16       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM01 |             | 2021-09-08       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM01 |             | 2021-09-08       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM01 |             | 2021-09-08       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM01 |             | 2021-09-08       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM02 |             | 2020-09-09       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM02 |             | 2021-09-08       | EXPIRED | FortiGate-VM |
| FGVMELTM20000... |                    | FortiGate VM01 |             | 2021-09-08       | EXPIRED | FortiGate-VM |

## Asset folder permissions

Asset folder permissions are assigned in the Identity & Access Management (IAM) portal. For more information about Asset Folder permissions, see [Identity & Access Management \(IAM\) > Asset and portal permissions](#).



You can use an asset folder to request the next available serial number with the API. See [Creating a license pool group](#) on page 50.

## Decommissioned units

The *Decommissioned Units* view shows the serial numbers that were decommissioned in the Asset Management portal. When decommissioning an active serial number in the Asset Management portal, you must stop the entitlement before it can be decommissioned. Attempting to decommission the serial number while it is still active will return an error. See [Managing entitlements on page 47](#) for information on stopping entitlements.

For information about decommissioning units in Asset Management, see [Asset Management > Viewing decommissioned units](#).

| Serial Number     | License File Token | Configuration   | Description | Termination Date | Status  | Product Type |
|-------------------|--------------------|-----------------|-------------|------------------|---------|--------------|
| FGVMMMLTM21006377 |                    | FortiGate 2CPUs |             | 2021-11-16       | STOPPED | FortiGate-VM |

## Creating entitlements

Entitlements can be created for virtual machines (VMs), hardware devices, and cloud services. The program requires a positive point balance to create entitlements.

This section includes:

- [Creating VM entitlements on page 35](#)
- [Creating hardware device entitlements on page 37](#)
- [Creating Cloud service entitlements on page 39](#)

## Creating VM entitlements

Create a VM entitlement to be used with various VM products, including FortiGate-VM or FortiWeb-VM.



When you create a VM on FortiFlex the consumption for the VM starts when the entitlement is activated for the first time.

All newly created entitlements will be set to *PENDING* and will be changed to *ACTIVE* when the entitlement is activated by the VM instance, which triggers the start of charges.



You cannot add purchased VMs or pre-existing Trial or Evaluation services to FortiFlex. You must create a new VM entitlement.



Once the license entitlement becomes *ACTIVE*, it will remain active until:

- The expiration date is reached, or
- The user manually stops the entitlement through the FortiFlex UI or API.

FortiFlex does not monitor VM instance status, meaning it does not know if a VM instance is up or down, therefore it cannot automatically determine if a license entitlement should be active or stopped. It is the user's responsibility to manage the status of all license entitlements created in the FortiFlex platform.

**To create a VM entitlement:**

1. Go to *Flex Entitlements*, and click *New Flex Entitlement*. The *Add Flex Entitlement(s)* page opens.

2. Configure the VM Entitlement.

|                                    |   |
|------------------------------------|---|
| <b>Product Type</b>                | <p>Select one of the following service bundles from the dropdown:</p> <ul style="list-style-type: none"> <li>• <i>FortiGate Virtual Machine - Service Bundle</i></li> <li>• <i>FortiGate Virtual Machine - A La Carte Services</i></li> <li>• <i>FortiWeb Virtual Machine - Service Bundle</i></li> <li>• <i>FortiManager Virtual Machine</i></li> <li>• <i>FortiClient EMS On-Prem</i></li> <li>• <i>FortiAnalyzer Virtual Machine</i></li> <li>• <i>FortiPortal Virtual Machine</i></li> <li>• <i>FortiADC Virtual Machine</i></li> <li>• <i>FortiSOAR Virtual Machine</i></li> <li>• <i>FortiMail Virtual Machine</i></li> </ul> <p>For information about the product types, see <a href="#">Service offerings on page 15</a>.</p> |
| <b>Configuration</b>               | Select a VM configuration from the list. See <a href="#">Creating a VM configuration on page 52</a> .   |
| <b>Number of Flex Entitlements</b> | Enter the number of entitlements. See <a href="#">Creating a VM configuration on page 52</a> .  |
| <b>Description</b>                 | Enter a description of the VM.  |
| <b>Termination Mode</b>            | <ul style="list-style-type: none"> <li>• Select <i>Follow Program</i> to terminate the machine when the program expires.</li> <li>• Select <i>User Defined</i>, and select a date in the calendar to specify the termination date.</li> </ul>   |
| <b>Asset Folder</b>                | <p>Assign the VM to a folder in <i>My Assets</i>.</p> <p>For more information about Asset Folders, see <a href="#">Asset Management &gt; Creating custom views</a>.</p>   |



You can use an asset folder to request the next available serial number with the API. See [Creating a license pool group on page 50](#).

**Skip PENDING status and activate the entitlement(s) immediately**

Select this option to immediately set you VM entitlement to *ACTIVE* instead of *PENDING* upon creation.

3. Click *Next*.
4. Review the *Flex Entitlement Details* and *Program Information*, and click *Submit*.

2. Confirmation

| Flex Entitlement Details     |           | Program Information      |                |
|------------------------------|-----------|--------------------------|----------------|
| Configuration:               | FGT_9_ATP | Termination Mode:        | Follow Program |
| Number of Flex Entitlements: | 1         | Program Expiration Date: | 2029-08-15     |
| Asset Folder:                | My Assets |                          |                |
| Daily Points Consumption:    | 30.56     |                          |                |
| Monthly Points Consumption:  | 916.80    |                          |                |

\* Points consumption is calculated based on the Current Pricing.

The *Serial Numbers(s)* are displayed.

3. Complete

**SUCCESS!**  
Flex Entitlements created successfully.

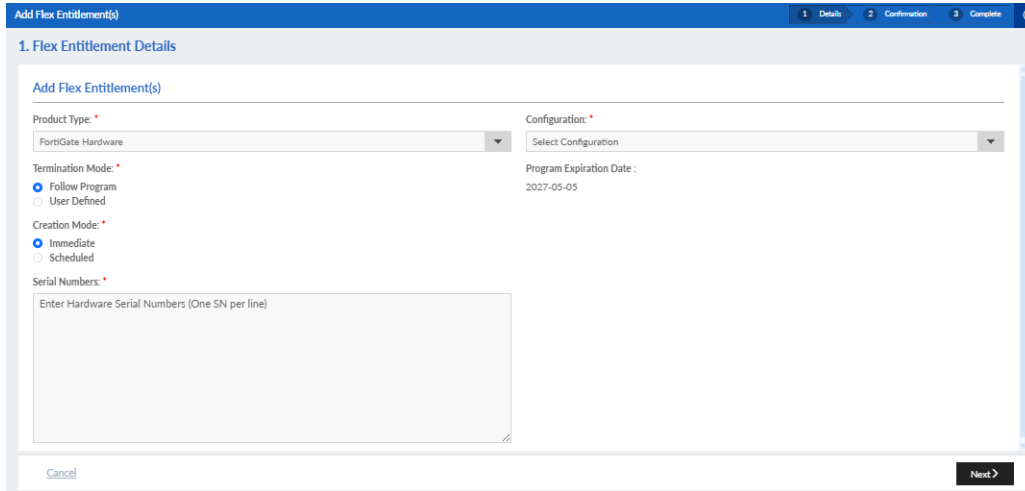
| Flex Entitlement Details     |                  | Program Information      |                |
|------------------------------|------------------|--------------------------|----------------|
| Configuration:               | FGT_9_ATP        | Termination Mode:        | Follow Program |
| Number of Flex Entitlements: | 1                | Program Expiration Date: | 2029-08-15     |
| Asset Folder:                | My Assets        |                          |                |
| <b>Serial Numbers</b>        |                  |                          |                |
| 1                            | FGVMELTM23091547 |                          |                |

## Creating hardware device entitlements

Create a hardware device entitlement to be used with FortiGate products. License tokens are not applicable for hardware devices.

**To create a hardware device entitlement:**

1. Go to *Flex Entitlements*, and click *New Flex Entitlement*. The *Add Flex Entitlement(s)* page opens.



2. Configure the hardware entitlement.

|                         |   |
|-------------------------|---|
| <b>Product Type</b>     | <p>Select one of the following service bundles from the dropdown:</p> <ul style="list-style-type: none"> <li>• <i>FortiGate Hardware</i></li> <li>• <i>FortiAP</i></li> <li>• <i>FortiSwitch</i></li> <li>• <i>FortiExtender</i></li> </ul> <p>For information about the product types, see <a href="#">Service offerings on page 15</a>.</p>   |
| <b>Configuration</b>    | <p>Select a configuration from the list. See <a href="#">Creating a hardware appliance configuration on page 54</a>.</p>  |
| <b>Termination Mode</b> | <ul style="list-style-type: none"> <li>• Select <i>Follow Program</i> to terminate the machine when the program expires.</li> <li>• Select <i>User Defined</i>, and select a date in the calendar to specify the termination date.</li> </ul>   |
| <b>Creation Mode</b>    | <ul style="list-style-type: none"> <li>• Select <i>Immediate</i> for the entitlement to take effect immediately upon successful configuration.</li> <li>• Select <i>Scheduled</i> to further configure when the entitlement should take effect.</li> </ul> <p>For information on the requirements of scheduled entitlement configuration, see <a href="#">Scheduled creation mode on page 30</a>.</p> |
| <b>Serial Numbers</b>   | <p>Enter the device serial numbers.</p>   |

3. Click *Next*.
4. If the *Creation Mode* was set to *Scheduled*, configure the start date for each serial number:
  - a. To configure individual start dates for each serial number:
    - i. Select the *Start Date* from the dropdown calendar for each list entry.
    - ii. Click *Next*.

- b. To configure the same start date for each serial number:
  - i. Select the date from the *Serial Number Start Dates* dropdown calendar.
  - ii. Click *Set Start Date for All*.
  - iii. Click *Next*.
5. Review the *Flex Entitlement Details* and *Program Information*, and click *Submit*.

Points start to be consumed on the same day even though your managed hardware may still not be running.

## Creating Cloud service entitlements

Create a Cloud service entitlement to be used with various products, including FortiWeb Cloud or FortiSASE. License tokens are not applicable for Cloud services.



You cannot add purchased Cloud services or pre-existing Trial or Evaluation services to FortiFlex. You must create a new Cloud service entitlement.

### To create a Cloud service entitlement:

1. Go to *Flex Entitlements*, and click *New Flex Entitlement*. The *Add Flex Entitlement(s)* page opens.

2. Configure the Cloud entitlement.

#### Product Type

Select one of the following service bundles from the dropdown:

- *FortiWeb Cloud*
- *FortiClient EMS Cloud*

- FortiSASE
- FortiEDR MSSP
- FortiRecon
- FortiSIEM Cloud
- FortiNDR
- FortiAppSec
- FortiDLP
- FortiManager Cloud

For information about the product types, see [Service offerings on page 15](#).

**Configuration**

Select a configuration from the list. See [Creating a Cloud service configuration on page 56](#).

**Number of Flex Entitlements**

Enter the number of entitlements. See [Creating a Cloud service configuration on page 56](#).

**Description**

Enter a description.

**Termination Mode**

- Select *Follow Program* to terminate the machine when the program expires.
- Select *User Defined*, and select a date in the calendar to specify the termination date.

**Asset Folder**

Assign the service to a folder in *My Assets*.  
For more information about Asset Folders, see [Asset Management > Creating custom views](#).



You can use an asset folder to request the next available serial number with the API. See [Creating a license pool group on page 50](#).

3. Click *Next*.
4. Review the *Flex Entitlement Details* and *Program Information*, and click *Submit*.

2. Confirmation

| Flex Entitlement Details     |             | Program Information      |                |
|------------------------------|-------------|--------------------------|----------------|
| Configuration:               | EMSCloud_01 | Termination Mode:        | Follow Program |
| Number of Flex Entitlements: | 1           | Program Expiration Date: | 2029-08-15     |
| Asset Folder:                | My Assets   |                          |                |
| Daily Points Consumption:    | 58.53       |                          |                |
| Monthly Points Consumption:  | 1,755.90    |                          |                |

\* Points consumption is calculated based on the Current Pricing.

## Injecting the FortiFlex license

Each FortiFlex entitlement has an associated license token that is automatically generated upon creation. To activate an entitlement, the license token must be injected into the target solution.

You can inject a FortiFlex license into a VM instance via the CLI or during the VM bootstrapping via Cloud-Init (KVM) or OVF template (ESXi).



The commands `execute vm-license-options count` and `execute vm-license-options interval` allow for the customization of license token activation retry parameters. See [VM license](#) in the FortiOS Administration Guide for more information.

### Requisites:

- [Create the VM configuration](#)

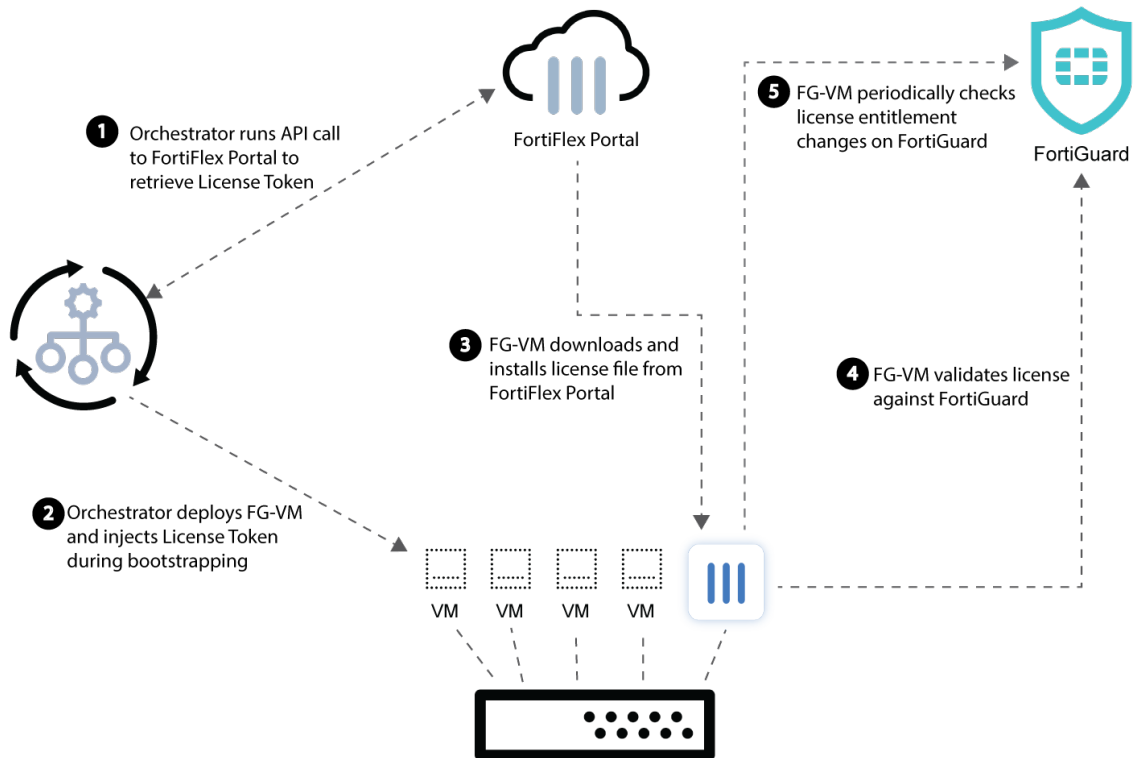
### Injecting the FortiFlex license consists of the following steps:

1. Ensure that the VM has Internet connectivity properly configured.
2. Inject the FortiFlex License Token into the VM using one of the following methods:
  - [CLI](#)
  - [OVF Template \(FGT-64VM only\)](#)
  - [Cloud-init](#)
  - [FortiOS API](#)
3. Confirm that the license token is injected
4. [Configuring web proxy tunneling for FDN](#)



Review specific product documentation information for more information on license token injection in the [Fortinet Document Library](#).

## FortiFlex License Activation Workflow



## Inject a FortiFlex license with the CLI

For general virtual machine targets, such as FortiGate VM, the token can be inject with the execute `vm-license` command.

### To inject a FortiFlex license with the FortiFlex CLI:

To inject a FortiFlex license into a VM instance with the CLI:

```
execute vm-license <license_token>
```

Example:

```
exec vm-license 58923569A3FFB7F46879
```

### To inject a FortiFlex license via web proxy:

```
execute vm-license <license_token> <proxy>
```

The following are examples of the syntax for `<proxy>`:

```
http://user:password@proxyip:proxyport
user:password@proxyip:proxyport
```

The following shows examples for each command:

```
exec vm-license 58923569A3FFB7F46879 http://qa:123456@10.1.100.74:8080
exec vm-license 95D87F50C075C6F20EE7 hazel:123456@10.1.100.74:8080
```

## Inject a license token with an OVF template

The custom OVF template contains a *License Token* and *Configuration URL* fields where a bootstrap configuration for the FortiGate is stored.



This option is only available for VMware vCenter.

### To inject a license token with a custom OVF template:

1. Create a new FGT-VM64 from the vCenter web UI with the extracted files in *FGT\_VM64-v7-buildxxxx-FORTINET.out.ovf.zip*.
2. Deploy an OVF Template.
3. In the *Customize template* step:
  - a. Enter the License Token in the *License Token* field.
  - b. Enter the Configuration URL in the *Configuration URL* field.

Deploy OVF Template

- 1 Select an OVF template
- 2 Select a name and folder
- 3 Select a compute resource
- 4 Review details
- 5 License agreements
- 6 Configuration
- 7 Select storage
- 8 Select networks
- 9 Customize template
- 10 Ready to complete

Customize template

| Fortigate         |  | 6 settings |
|-------------------|--|------------|
| License Token     | <input type="text" value="182C8C8143C841028572"/>                                    |            |
| Configuration URL | <input type="text" value="http://172.18.64.219/fgt-174"/>                            |            |
| Hostname          | <input type="text" value="FortiGate-VM"/>  |            |
| Primary DNS       | <input type="text" value="208.91.112.53"/>   |            |
| Secondary DNS     | <input type="text" value="208.91.112.52"/>   |            |
| FortiManager      | <input type="text" value="FQDN or IP address of FortiManager"/>                      |            |
| Interface 01      |  | 4 settings |
| Interface 1: Mode | IP/Netmask will be ignored if DHCP is chosen.<br><input type="text" value="Static"/> |            |
| IP                | <input type="text" value="10.6.30.66"/>  |            |
| Netmask           | <input type="text" value="255.255.255.0"/>   |            |
| Gateway           | <input type="text" value="10.6.30.254"/>   |            |

4. Restart the VM instance.

After the FGT-VM64 is started, it will activate VM license and load the configuration automatically

```

FortiGate-VM64.vapp-ip66 - VMware Remote Console
VMRC | [Icons]
Loading flatkc... ok
Loading /rootfs.gz...ok
Decompressing Linux... Parsing ELF... done.
Booting the kernel.
System is starting...
Serial number is FGUMMLTM20000045
FortiGate-VM login: *ATTENTION*: Admin sessions removed because license registration status changed to 'INVALID'

```

## Inject a FortiFlex license via cloud-init

The following are the MIME files that you can use to inject a FortiFlex license into a FortiGate-VM instance using cloud-init. See [cloud-init Documentation](#) for details.



FortiGate-VMs can be deployed into Proxmox using cloud-init and a FortiFlex token. See the [Proxmox Administration Guide](#) for more information.

### Configuration information for the FortiGate-VM

```

Content-Type: multipart/mixed; boundary="====0740947994048919689=="
MIME-Version: 1.0
-----0740947994048919689==
Content-Type: text/plain; charset="us-ascii"
MIME-Version: 1.0
Content-Transfer-Encoding: 7bit
Content-Disposition: attachment; filename="config"
config sys glo
set hostname FGT-MSSP-MIME
set admintimeout 480
end
.....

```

### License token information

```

-----0740947994048919689==
Content-Type: text/plain; charset="us-ascii"
MIME-Version: 1.0
Content-Transfer-Encoding: 7bit
Content-Disposition: attachment; filename="license"
LICENSE-TOKEN:FF69500C90C1604F71EE
-----0740947994048919689===

```

## Injecting with the FortiOS API

The FortiOS API method is useful for automating the migration of existing FortiGate-VM instances into FortiFlex. The FortiFlex API and documentation are available on the [Fortinet Developer Network](#) website.

### Example: Inject a license via HTTP method:

```
<user_email>:~# curl -k --request POST 'http://<IP_
address>/api/v2/monitor/system/vmlicense/download?token=<token_ID>&access_token=<access_token>'
{
  "http_method":"POST",
  "status":"success",
  "http_status":200,
  "vdom":"root",
  "path":"system",
  "name":"vmlicense",
  "action":"download",
  "serial":"<serial_number>",
  "version":"v7.2.0",
  "build":1157
}
```

### Example: Inject a license via proxy URL:

```
<user_email>:~# curl -k --request POST 'https://<IP_
address>/api/v2/monitor/system/vmlicense/download?token=<token_ID>&proxy_url=<proxy_URL>&access_
token=<token>'
{
  "http_method":"POST",
  "status":"success",
  "http_status":200,
  "vdom":"root",
  "path":"system",
  "name":"vmlicense",
  "action":"download",
  "serial":"<serial_number>",
  "version":"v7.2.0",
  "build":1157
}<user_email>:~#
```

## Confirming the license token is injected

### To confirm that the license token is injected:

```
diagnose debug cloudinit show
>> Checking metadata source ovf
>> Found metadata source: ovf
>> Trying to install vmlicense ...
>> License-token:95D87F50C075C6F20EE7 http://qa:123456@10.1.100.74:8080
>> Config script is not available
```

```
get system status
Version: FortiGate-VM64 v7.0.4,build0292,220115 (interim)
Serial-Number: FGVMLTM111111
```

## Configuring web proxy tunneling for FDN

After the FortiFlex license has been installed, the FortiGate-VM must validate the license on FDN servers. You can also configure a proxy to accomplish this.

### To configure web proxy tunneling for FDN:

```
config system autoupdate tunneling
  set status enable
  set address "<web proxy IP address or FQDN>"
  set port <web proxy port>
  set username "<username>"
  set password <password>
end
```

It may take a while for FortiGate-VM to be able to validate the VM license and update UTP signatures from FortiGuard.

The following shows the output from `get system status` when the FortiGate-VM has completed the validation and update:

```
Version: FortiGate-VM64 v7.0.4,build0292,220115 (interim)
Virus-DB: 89.08825(2022-01-18 21:26)
Extended DB: 89.08825(2022-01-18 21:26)
Extreme DB: 1.00000(2018-04-09 18:07)
AV AI/ML Model: 2.04168(2022-01-18 18:45)
IPS-DB: 6.00741(2015-12-01 02:30)
IPS-ETDB: 19.00243(2022-01-18 01:30)
APP-DB: 19.00243(2022-01-18 01:30)
INDUSTRIAL-DB: 19.00243(2022-01-18 01:30)
IPS Malicious URL Database: 3.00246(2022-01-18 20:50)
Serial-Number: FGVMLTM111111
License Status: Valid
License Expiration Date: 2022-10-31
VM Resources: 1 CPU/2 allowed, 2007 MB RAM
Log hard disk: Available
Hostname: FGT-DEMO
Private Encryption: Disable
Operation Mode: NAT
Current virtual domain: root
Max number of virtual domains: 1
Virtual domains status: 1 in NAT mode, 0 in TP mode
Virtual domain configuration: disable
FIPS-CC mode: disable
Current HA mode: standalone
Branch point: 0292
Release Version Information: interim
FortiOS x86-64: Yes
System time: Tue Jan 18 21:46:36 2022
Last reboot reason: warm reboot
```

## Managing entitlements

You can stop and regenerate a license token if it is stolen or compromised. After the token is regenerated, it must be re-injected into your VM to revoke the old token. You can also export a list of tokens to parse them in scripts.

### Modifying FortiGate-VM configurations

We recommend rebooting the FortiGate-VM after you change the configuration. To verify the configuration is in effect, run the following CLI command:

```
get system status
```

- A reboot is required if you are lowering the vCPU size.
- A reboot is recommended when adding more vCPU.

If you do not want to reboot the VM, run the following CLI command:

```
exec cpu add X
```

Where X is the number of vCPU to be hot-added on top of the existing number.



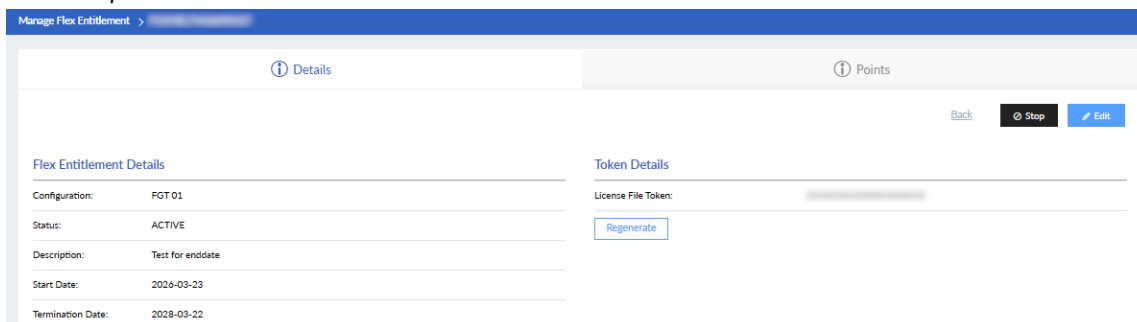
Starting in FortiOS 7.2.4, vCPU changes in the FortiFlex licenses are automatically handled by the FortiGate-VM instances. Running `exec cpu add X` is no longer required if you are running FortiOS v7.2.4.

### Stopping entitlements

*ACTIVE* entitlements can be stopped from the *My Assets* page.

#### To stop an entitlement:


1. Go to *Flex Entitlements > My Assets*, and click the serial number you want to stop.
2. Click *Stop*.



3. Click *Confirm*. The status changes to *STOPPED*. Point consumption will stop from the next day even while your managed asset may be still running.

**To stop multiple entitlements:**

1. Go to *Flex Entitlements > My Assets*.
2. Select the entitlements you want to stop. The *Stop* button is displayed.

 You can only perform bulk entitlement actions for serial numbers that are the same product type. Use the column filters to filter for a specific product *Serial Number* or *Product Type*.

Total Records: 88 [Stop](#) [New Flex Entitlement](#)

| SERIAL NUMBER #                             | LICENSE FILE TOKEN # | CONFIGURATION # | PRODUCT TYPE # | DESCRIPTION # | STATUS # | TERMINATION DATE # |
|---|----------------------|-----------------|----------------|---------------|----------|--------------------|
| <input type="checkbox"/> FGVMLTM            |                      | FG_8_UTP        | FortiGate-VM   |               | EXPIRED  | 2024-03-27         |
| <input checked="" type="checkbox"/> FGVMLTM |                      | Alacarte_02     | FortiGate-VM   | Sample        | ACTIVE   | 2029-12-12         |
| <input type="checkbox"/> FGVMLTM            |                      | FG_8_UTP        | FortiGate-VM   |               | EXPIRED  | 2024-04-04         |
| <input type="checkbox"/> FGVMLTM            |                      | FG_16_ENT       | FortiGate-VM   |               | PENDING  | 2024-04-08         |
| <input type="checkbox"/> FGVMLTM            |                      | FG_2_ATP        | FortiGate-VM   |               | STOPPED  | 2024-04-04         |

3. Click *Stop*. A confirmation message is displayed.
4. Click *Confirm*.

## Reactivating entitlements

A *STOPPED* entitlement can be reactivated from the *My Assets* page.

**To reactivate an entitlement:**

1. Go to *Flex Entitlements > My Assets* and click a serial number with a status of *STOPPED*.
2. Click *Reactivate*. The details page opens.

Manage Flex Entitlement > [Serial Number]

[Details](#) [Points](#)

[Back](#) [Reactivate](#) [Edit](#)

|  |  |
|--|--|
| <p><b>Flex Entitlement Details</b></p> <p>Configuration: FGT 01</p> <p>Status: STOPPED</p> <p>Description:</p> <p>Start Date: 2026-03-23</p> <p>Termination Date: 2026-03-26</p> | <p><b>Token Details</b></p> <p>License File Token:</p> <p><a href="#">Regenerate</a></p> |
|--|--|

3. (Optional) Modify the entitlement details.

Manage Flex Entitlement > [Serial Number]

Flex Entitlement Details [Cancel](#) [Submit](#)

**Modify Flex Entitlement**

Termination Mode: \*

Follow Program Program Expiration Date : 2028-03-22

User Defined

4. Click *Submit*. The serial number *Status* changes to *Active*. Point consumption will restart from the day you make this change even though you may still have not rerun your managed asset.

**To reactivate multiple entitlements:**

1. Go to *Flex Entitlements > My Assets*.
2. Select the entitlements you want to reactivate. The *Reactivate* button is displayed.



You can only perform bulk entitlement actions for serial numbers that are the same product type. Use the column filters to filter for a specific product *Serial Number* or *Product Type*.

Total Records: 88 [ Reactivate ] [ + New Flex Entitlement ]

| SERIAL NUMBER #                     | LICENSE FILE TOKEN # | CONFIGURATION # | PRODUCT TYPE # | DESCRIPTION # | STATUS # | TERMINATION DATE # |
|-------------------------------------|----------------------|-----------------|----------------|---------------|----------|--------------------|
| <input type="checkbox"/>            |                      | FG_8_UTP        | FortiGate-VM   |               | EXPIRED  | 2024-03-27         |
| <input type="checkbox"/>            |                      | Alacarte_02     | FortiGate-VM   | Sample        | ACTIVE   | 2029-12-12         |
| <input checked="" type="checkbox"/> |                      | FG_8_UTP        | FortiGate-VM   |               | EXPIRED  | 2024-04-04         |
| <input type="checkbox"/>            |                      | FG_16_ENT       | FortiGate-VM   |               | PENDING  | 2024-04-08         |
| <input type="checkbox"/>            |                      | FG_2_ATP        | FortiGate-VM   |               | STOPPED  | 2024-04-04         |
| <input type="checkbox"/>            |                      | FG_2_ATP        | FortiGate-VM   |               | STOPPED  | 2024-04-04         |
| <input type="checkbox"/>            |                      | FG_2_ATP        | FortiGate-VM   |               | PENDING  | 2023-10-25         |
| <input type="checkbox"/>            |                      | FG_2_ATP        | FortiGate-VM   |               | ACTIVE   | 2029-12-12         |
| <input checked="" type="checkbox"/> |                      | FG_2_ATP        | FortiGate-VM   |               | EXPIRED  | 2024-04-04         |

3. Click *Reactivate*. A confirmation message is displayed.
4. Select the *Termination Mode*.



If you select *User Defined*, select the *Program* the *Expiration Date*.

Reactivate Flex Entitlement

Are you sure you want to reactivate 2 Flex Entitlements?

Termination Mode: \*

Follow Program Program Expiration Date: 2029-12-12

User Defined

Close Confirm

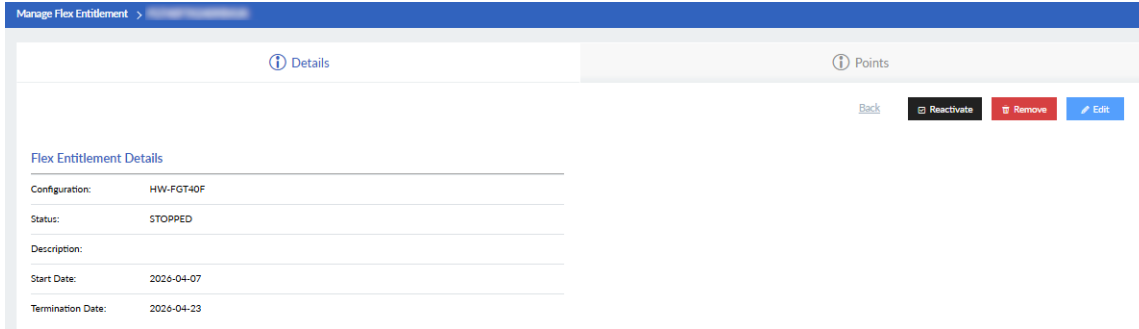
5. Click *Confirm*.

## Removing hardware serial numbers

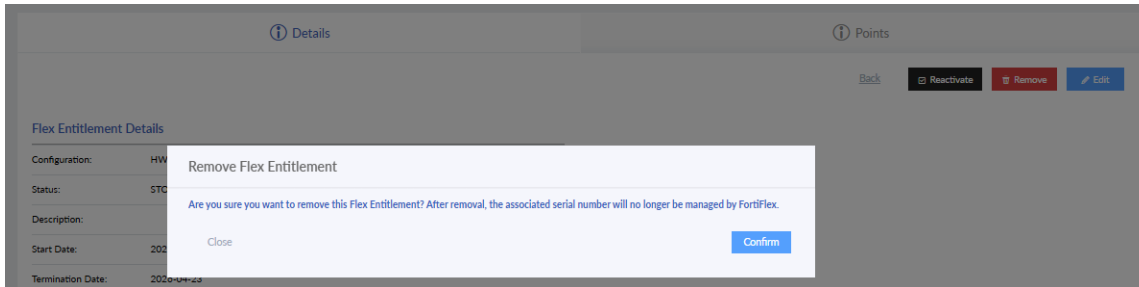
Hardware entitlements that are *STOPPED* or *EXPIRED* can be removed so that they are no longer managed by FortiFlex. Up to 100 serial numbers can be removed at one time.

**To remove a serial number:**

1. Go to *Flex Entitlements > My Assets*.
2. Select a hardware entitlement that is *STOPPED* or *EXPIRED*.



3. Click *Remove*. A warning dialog is displayed.



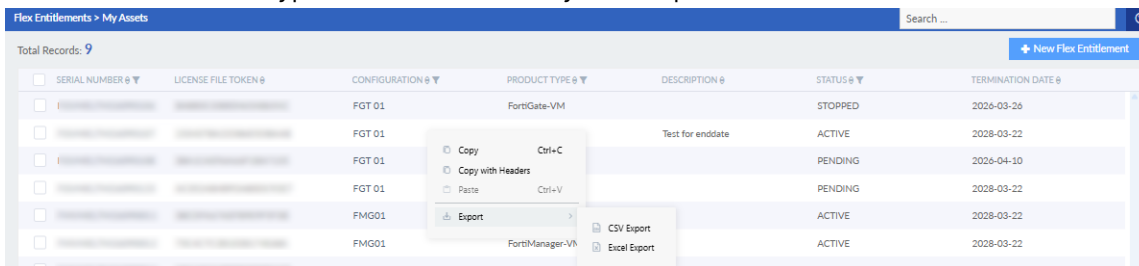
4. Click *Confirm*.

## Exporting entitlement details

Entitlement serial numbers and tokens can be exported from the *My Assets* page.

**To export a list of serial numbers and tokens:**

1. Go to *Flex Entitlements > My Assets*.
2. Right-click the table, and click *Export*.
3. Select the desired file type. The file is saved to your computer.



## Creating a license pool group

A license pool group allows you to request the next available serial number in the pool. When a VM is decommissioned, the license is returned to the pool.

**Requirements:**

- Access to Asset Management
- Fortinet Developer Network membership

**To create a license pool group:**

1. In Asset Management, create an Asset Folder for the asset pool group. See [Creating custom views](#).
2. Create a VM Entitlement and select a folder for the group. See, [Creating entitlements on page 35](#).
3. Use the [Virtual Machines](#) API to create and add a folderpath to the asset folder in My Assets.
4. Create a new endpoint to return the group information.
5. Create a new endpoint to return the next available token.

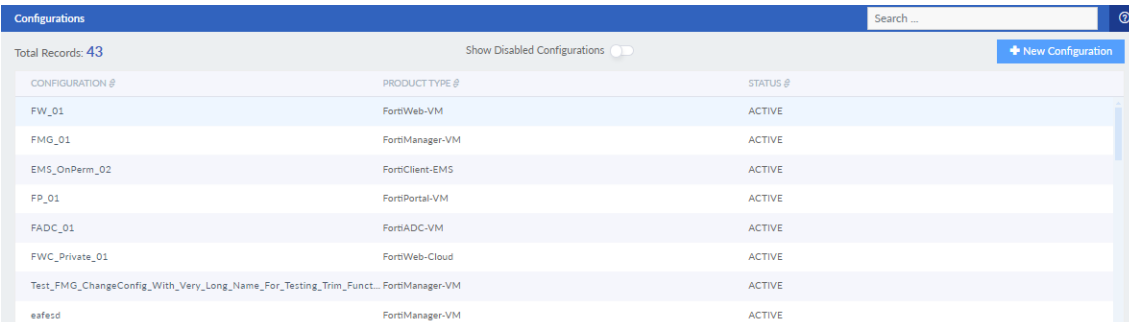
## Configurations

The *Configurations* tab is used to create and manage configurations. Configurations are used to define a template for entitlement creation and consumption. It defines the product form factor and type, the capacity or sizing, and associated service packages.

You can create and modify configurations as required, while also being able to examine its details, associated entitlements, and history. A configuration can be linked to multiple entitlements at once. The scope defined by a configuration applies to all entitlements using that configuration. Any changes to a configuration affect all entitlements tied to that configuration.

Configurations can be in two states: active or disabled. Entitlements using a disabled configuration are not able to consume points. However, disabled configurations can be reactivated.

See [Creating configurations on page 52](#).



| CONFIGURATION #   | PRODUCT TYPE #  | STATUS # |
|---|-----------------|----------|
| FW_01   | FortiWeb-VM     | ACTIVE   |
| FMG_01  | FortiManager-VM | ACTIVE   |
| EMS_OnPerm_02   | FortiClient-EMS | ACTIVE   |
| FP_01   | FortiPortal-VM  | ACTIVE   |
| FADC_01   | FortiADC-VM     | ACTIVE   |
| FWC_Private_01  | FortiWeb-Cloud  | ACTIVE   |
| Test_FMG_ChangeConfig_With_Very_Long_Name_For_Testing_Trim_Funct... | FortiManager-VM | ACTIVE   |
| eaefsd  | FortiManager-VM | ACTIVE   |

When you disable a configuration, the entitlements that are using the configuration are no longer entitled to consume points. Use caution when disabling configurations or stopping entitlements, as this will impact the performance of the virtual machines, devices, or services. Disabled configurations can be re-enabled. Enabled *Show Disabled Configurations* to include disabled configurations in the Configurations list.

| CONFIGURATION #   | PRODUCT TYPE #  | STATUS # |
|---|-----------------|----------|
| FW_01   | FortiWeb-VM     | ACTIVE   |
| FMG_01  | FortiManager-VM | ACTIVE   |
| EMS_OnPerm_01   | FortiClient-EMS | DISABLED |
| EMS_OnPerm_02   | FortiClient-EMS | ACTIVE   |
| FP_01   | FortiPortal-VM  | ACTIVE   |
| FADC_01   | FortiADC-VM     | ACTIVE   |
| FWC_Private_01  | FortiWeb-Cloud  | ACTIVE   |
| Test_FMG_ChangeConfig_With_Very_Long_Name_For_Testing_Trim_Funct... | FortiManager-VM | ACTIVE   |
| eafesd  | FortiManager-VM | ACTIVE   |
| fafdsagd  | FortiManager-VM | DISABLED |
| test_002_Update   | FortiManager-VM | DISABLED |

## Creating configurations

Create configurations to be used in VM, hardware device, and cloud service entitlements.

This section includes:

- [Creating a VM configuration on page 52](#)
- [Creating a hardware appliance configuration on page 54](#)
- [Creating a Cloud service configuration on page 56](#)

### Creating a VM configuration

Specify the number of vCPUs and service package to use in a VM entitlement. See [Creating VM entitlements on page 35](#).

#### To create a VM configuration:

1. Go to *Configurations*, and click *New Configuration*.
2. In the *Configuration Details* page, set the configuration details and click *Next*.

#### Name

Enter a configuration name.



The configuration name is a label and not the identifier of the configuration. Changes to the name do not affect any references to the given configuration, which is referred to by its configuration ID. However, you cannot have two configurations with the same name.

#### Form Factor

*Virtual Machines*

#### Product Type

Select one of the following options:

- *FortiGate Virtual Machine - Service Bundle*
- *FortiGate Virtual Machine - A La Carte Services*
- *FortiWeb Virtual Machine - Service Bundle*

- FortiManager Virtual Machine
- FortiClient EMS On-Prem
- FortiAnalyzer Virtual Machine
- FortiPortal Virtual Machine
- FortiADC Virtual Machine
- FortiSOAR Virtual Machine
- FortiMail Virtual Machine

For information, see [Service offerings on page 15](#).

1. Configuration Details

Set Configuration Details

Name \*

Select Product

Form Factor \*

Virtual Machines Hardware Appliances Cloud Services

Product Type \*

FortiGate Virtual Machine - Service Bundle FortiGate Virtual Machine - A La Carte Services FortiWeb Virtual Machine - Service Bundle FortiManager Virtual Machine FortiClient EMS On-Prem

FortiAnalyzer Virtual Machine FortiPortal Virtual Machine FortiADC Virtual Machine

Cancel Next >

3. In the *Configuration Setup* page, set the service details and click *Next*. For more information, see [Configuration details on page 57](#).

2. Configuration Setup

Set Configuration Values

Number of CPUs \*

Service Package \*

Virtual Domains

0

Cancel < Back Next >

- Review the configuration details, and click *Submit*.

3. Review Configuration

| Configuration Details  |       | FortiGate Virtual Machine - Service Bundle |            |
|------------------------|-------|--|------------|
| Name:                  | FGTVM | Number of CPUs:                            | 2 CPUs     |
| Program Serial Number: | FEXVM | Service Package:                           | Enterprise |
|                        |       | Virtual Domains:                           | 1          |

Cancel < Back Submit >

- Click *List* to view the configuration in the *Configurations* tab.

4. Complete

⊙ SUCCESS!  
Configuration created successfully.

| Configuration Details  |        | FortiGate Virtual Machine - Service Bundle |            |
|------------------------|--------|--|------------|
| Name:                  | FGTVM  | Number of CPUs:                            | 2 CPUs     |
| Status:                | ACTIVE | Service Package:                           | Enterprise |
| Program Serial Number: | FEXVM  | Virtual Domains:                           | 1          |

List New Configuration


## Creating a hardware appliance configuration

Specify the device model and service package to use in a hardware device entitlement. See [Creating hardware device entitlements on page 37](#).

### To create a hardware appliance configuration:

- Go to *Configurations*, and click *New Configuration*.
- In the *Configuration Details* page, set the configuration details and click *Next*.

**Name** Enter a configuration name.

 The configuration name is a label and not the identifier of the configuration. Changes to the name do not affect any references to the given configuration, which is referred to by its configuration ID. However, you cannot have two configurations with the same name.

**Form Factor** *Hardware Appliances*

**Product Type** Select the following option:

- *FortiGate Hardware*
- *FortiAP*
- *FortiSwitch*
- *FortiExtender*

For information, see [Service offerings on page 15](#).

- In the *Configuration Setup* page, set the service details and click *Next*. For more information, see [Configuration details on page 57](#).

- Review the configuration details, and click *Submit*.


- Click *List* to view the configuration in the *Configurations* tab.

## Creating a Cloud service configuration

Specify the users, endpoints, service package, and bandwidth for a Cloud service entitlement. See [Creating Cloud service entitlements on page 39](#).

### To create a Cloud service configuration:

1. Go to *Configurations*, and click *New Configuration*.
2. In the *Configuration Details* page, set the configuration details and click *Next*.

|                     |   |
|---------------------|---|
| <b>Name</b>         | Enter a configuration name.   |
|                     | <div style="border: 1px solid #0070C0; border-radius: 10px; padding: 10px;">  The configuration name is a label and not the identifier of the configuration. Changes to the name do not affect any references to the given configuration, which is referred to by its configuration ID. However, you cannot have two configurations with the same name.         </div> |
| <b>Form Factor</b>  | <i>Cloud Services</i>   |
| <b>Product Type</b> | Select one of the following options: <ul style="list-style-type: none"> <li>• <i>FortiWeb Cloud</i></li> <li>• <i>FortiClient EMS Cloud</i></li> <li>• <i>FortiSASE</i></li> <li>• <i>FortiEDR MSSP</i></li> <li>• <i>FortiRecon</i></li> <li>• <i>FortiSIEM Cloud</i></li> <li>• <i>FortiNDR</i></li> <li>• <i>FortiAppSec</i></li> </ul> For information, see <a href="#">Service offerings on page 15</a> .  |

3. In the *Configuration Setup* page, set the service details and click *Next*. For more information, see [Configuration details on page 57](#).

2. Configuration Setup

Set Configuration Values

ZTNA/VPN (number of endpoints) \*

ZTNA/VPN + FortiGuard Forensics (number of endpoints) \*

EPP/ATP + ZTNA/VPN (number of endpoints) \*

EPP/ATP + ZTNA/VPN + FortiGuard Forensics (number of endpoints) \*

Chromebook (number of endpoints) \*

Addons

FortiCare Best Practice

4. Review the configuration details, and click *Submit*.

3. Review Configuration

| Configuration Details  |                   | FortiClient EMS Cloud  |      |
|------------------------|-------------------|--|------|
| Name:                  | Test Cloud        | ZTNA/VPN (number of endpoints):                                  | 25   |
| Program Serial Number: | ELAVM: [REDACTED] | ZTNA/VPN + FortiGuard Forensics (number of endpoints):           | 25   |
|                        |                   | EPP/ATP + ZTNA/VPN (number of endpoints):                        | 25   |
|                        |                   | EPP/ATP + ZTNA/VPN + FortiGuard Forensics (number of endpoints): | 0    |
|                        |                   | Chromebook (number of endpoints):                                | 0    |
|                        |                   | Addons:  | None |

5. Click *List* to view the configuration in the *Configurations* tab.

4. Complete

✔ SUCCESS!  
Configuration created successfully.

| Configuration Details  |                   | FortiClient EMS Cloud  |      |
|------------------------|-------------------|--|------|
| Name:                  | Test Cloud        | ZTNA/VPN (number of endpoints):                                  | 25   |
| Status:                | ACTIVE            | ZTNA/VPN + FortiGuard Forensics (number of endpoints):           | 25   |
| Program Serial Number: | ELAVM: [REDACTED] | EPP/ATP + ZTNA/VPN (number of endpoints):                        | 25   |
|                        |                   | EPP/ATP + ZTNA/VPN + FortiGuard Forensics (number of endpoints): | 0    |
|                        |                   | Chromebook (number of endpoints):                                | 0    |
|                        |                   | Addons:  | None |

## Configuration details

This topic includes configuration details of the following:

- Virtual Machines on page 57
- Hardware Appliances on page 62
- Cloud Services on page 70

## Virtual Machines

### FortiGate Virtual Machine - Service Bundle

|                        |  |
|------------------------|--|
| <b>Number of CPUs</b>  | Enter the number of CPUs.  |
| <b>Service Package</b> | Select one of the following options: <ul style="list-style-type: none"> <li>• <i>FortiCare Premium</i></li> <li>• <i>UTP</i></li> <li>• <i>Enterprise</i></li> <li>• <i>ATP</i></li> </ul> |

|                                    |  |
|------------------------------------|--|
| <b>Virtual Domains</b>             | Enter the number of virtual domains.   |
| <b>FortiGuard Services</b>         | Select from the following options: <ul style="list-style-type: none"> <li>• <i>Advanced Malware Protection</i></li> <li>• <i>AI-Based In-line Sandbox</i></li> <li>• <i>FortiGuard OT Security Service</i></li> <li>• <i>FortiGuard DLP</i></li> <li>• <i>FortiGuard Attack Surface Security Service</i></li> <li>• <i>FortiConverter Service</i></li> </ul> |
| <b>Cloud Services</b>              | Select from the following options: <ul style="list-style-type: none"> <li>• <i>FortiGate Cloud Management</i></li> <li>• <i>SD-WAN Underlay</i></li> <li>• <i>SOCaaS</i></li> <li>• <i>FortiAnalyzer Cloud</i></li> <li>• <i>Cloud-based Overlay-as-a-Service</i></li> <li>• <i>SD-WAN Connector for FortiSASE</i></li> </ul>                                |
| <b>Support Services</b>            | Select one of the following options: <ul style="list-style-type: none"> <li>• <i>FC Elite Upgrade</i></li> </ul>   |
| <b>Number of Flex Entitlements</b> | Enter the number of FortiFlex entitlements.  |

## FortiGate Virtual Machine - A La Carte Services

|                            |  |
|----------------------------|--|
| <b>Number of CPUs</b>      | Enter the number of CPUs.  |
| <b>FortiGuard Services</b> | Select from the following options: <ul style="list-style-type: none"> <li>• <i>Intrusion Prevention</i></li> <li>• <i>Advanced Malware Protection</i></li> <li>• <i>FortiGuard Attack Surface Security Service</i></li> <li>• <i>FortiGuard OT Security Service</i></li> <li>• <i>DLP</i></li> <li>• <i>AI-Based InLine Sandbox</i></li> <li>• <i>Web, DNS &amp; Video Filtering</i></li> <li>• <i>FortiConverter Service</i></li> </ul> |
| <b>Cloud Services</b>      | Select from the following options: <ul style="list-style-type: none"> <li>• <i>FortiGate Cloud</i></li> <li>• <i>SD-WAN Underlay</i></li> <li>• <i>FortiAnalyzer Cloud with SOCaaS</i></li> <li>• <i>FortiAnalyzer Cloud</i></li> <li>• <i>SD-WAN Connector for FortiSASE</i></li> <li>• <i>Cloud-based Overlay-as-a-Service</i></li> </ul>  |
| <b>Support Services</b>    | Select one of the following options: <ul style="list-style-type: none"> <li>• <i>FortiCare Premium</i></li> <li>• <i>FortiCare Elite</i></li> </ul>  |
| <b>Virtual Domains</b>     | Enter the number of Virtual Domains.   |



The FortiGate VM will report two Virtual Domains (VDOMs) due to its native ability to create an admin VDOM. The number of VDOMs added in FortiFlex is in addition to these two VDOMs. For example, if you add one VDOM in FortiFlex, the VM will report three VDOMs.

**Number of Flex Entitlements** Enter the number of FortiFlex entitlements.

## FortiWeb Virtual Machine - Service Bundle

**Number of CPUs** Select the number of CPUs from the dropdown.

**Service Package** Select the service package:

- *Standard*
- *Advanced*
- *Enterprise*

**Number of Flex Entitlements** Enter the number of FortiFlex entitlements.

## FortiManager Virtual Machine

**Number of managed devices** Enter the number of managed devices.

**Number of ADOMs** Enter the number of ADOMs.



FortiManager comes with a base of five ADOMs, per a default subscription. Therefore, the number of ADOMs is additional to this base. For example, if you add one ADOM in FortiFlex, the FortiManager VM is capable of six.

**Service Package** Select the service package:

- *FortiCare Premium*
- *FortiCare Elite*

**Addons** Select an add on:

- *FortiAI Service*

**FortiAI Additional Tokens** Enter the number of addition FortiAI tokens needed.



This parameter does not allow for downgrades.




After creating an entitlement which contains any of the Cloud Services, you can refer to the following on-boarding guides for further instructions:

- FortiGate Cloud
- FortiManager Cloud
- FortiAnalyzer Cloud

## FortiClient EMS On-Prem

|                                    |  |
|------------------------------------|--|
| <b>ZTNA/VPN</b>                    | Enter the number of endpoints.   |
| <b>EPP/ATP + ZTNA/VPN</b>          | Enter the number of endpoints.   |
| <b>Chromebook</b>                  | Enter the number of endpoints.   |
| <b>Support Services</b>            | Select a support service: <ul style="list-style-type: none"> <li>• <i>FortiCare Premium</i></li> </ul> |
| <b>Addons</b>                      | Select an add on: <ul style="list-style-type: none"> <li>• <i>FortiCare Best Practice</i></li> </ul>   |
| <b>Number of Flex Entitlements</b> | Enter the number of FortiFlex entitlements.  |

## FortiAnalyzer Virtual Machine

|                                    |  |
|------------------------------------|--|
| <b>Daily Storage (GB)</b>          | Use the toggle to set the select the number of GB of daily storage.  |
| <b>Number of ADOMs</b>             | Use the toggle to set the select the number of ADOMS. <div data-bbox="565 863 1453 1037" style="border: 1px solid #0070C0; border-radius: 10px; padding: 10px; margin-top: 10px;">  FortiAnalyzer comes with a base of five ADOMs, per a default subscription. Therefore, the number of ADOMs is additional to this base. For example, if you add one ADOM in FortiFlex, the FortiAnalyzer VM is capable of six. </div> |
| <b>Support Services</b>            | Select a support service: <ul style="list-style-type: none"> <li>• <i>FortiCare Premium</i></li> </ul>   |
| <b>Addons</b>                      | Select an add on: <ul style="list-style-type: none"> <li>• <i>OT Security Service</i></li> <li>• <i>Attack Surface Security Surface</i></li> <li>• <i>FortiAI Service</i></li> </ul>   |
| <b>Number of Flex Entitlements</b> | Enter the number of FortiFlex entitlements.  |



FortiAnalyzer comes with IOC, the Security Automation Service, and the FortiGuard Outbreak Detection Service. These additional services cannot be detached or purchased a-la-carte.

## FortiPortal Virtual Machine

|                                    |   |
|------------------------------------|---|
| <b>Number of managed devices</b>   | Use the toggle to set the select the number of managed devices. |
| <b>Number of Flex Entitlements</b> | Enter the number of FortiFlex entitlements.                     |

## FortiADC Virtual Machine

|                       |  |
|-----------------------|--|
| <b>Number of CPUs</b> | Select the number of CPUs from the dropdown. |
|-----------------------|--|

**Service Package** Select the service package from the dropdown:

- *FortiCare Premium*
- *Network Security*
- *Application Security*
- *AI Security*

**Number of Flex Entitlements** Enter the number of FortiFlex entitlements.

## FortiSOAR Virtual Machine

**Service Package** Select the service package from the dropdown:

- *Enterprise Edition*
- *Multi Tenant Edition - Manager*
- *Multi Tenant Edition - Tenant Node - Single User*
- *Multi Tenant Edition - Tenant Node - Multi User*

**Additional Users License** Enter the number of additional user licenses.

**Add ons** Select an add on:

- *Threat Intelligence Management*



*This option is unavailable if the service package is Multi Tenant Edition - Tenant Node - Single User.*

## FortiMail Virtual Machine

**Number of CPUs** Select the number of CPUs from the dropdown.

**Service Package** Select the service package from the dropdown:

- *Base Bundle*
- *ATP Bundle*

**Add ons** Select an add on:

- *Advanced Management*
- *Dynamic Content Analysis*
- *Cloud Email API Integration*
- *Email Continuity*



Add ons are disabled if only one CPU is selected.

## FortiNAC Virtual Machine

**Service Package** Select the service package from the dropdown:

- *Plus*
- *Pro*

**Number of Endpoints** Enter the number of endpoints.

**Support Services** Select a support service:

- *FortiCare Premium*



FortiFlex is supported on FortiNAC VM 7.6.5 or later.

## Hardware Appliances

### FortiGate Hardware

**Device Model**

Select one of the device models from the dropdown:

- *FortiWifi-30E*
- *FortiWifi-30G*
- *FortiWifi-31G*
- *FortiWifi-40F*
- *FortiWifi-40F-3G4G*
- *FortiWifi-50E*
- *FortiWifi-50E-2R*
- *FortiWifi-50G*
- *FortiWifi-51G*
- *FortiWifi-51E*
- *FortiWifi-50G-DSL*
- *FortiWifi-50G-SFP*
- *FortiWifi-60E*
- *FortiWfi-60E-DSL*
- *FortiWifi-60E-DSLJ*
- *FortiWifi-60F*
- *FortiWifi-61E*
- *FortiWifi-61F*
- *FortiWifi-70G*
- *FortiWifi-70G-PoE*
- *FortiWifi-71G*
- *FortiWifi-80F-2R*
- *FortiWifi-80F-2R-3G4G-DSL*
- *FortiWifi-81F-2R*
- *FortiWifi-81F-2R-3G4G-DSL*
- *FortiWifi-81F-2R-3G4G-PoE*
- *FortiWifi-81F-2R-POE*
- *FortiGateRugged-35D*
- *FortiGateRugged-50G-5G*
- *FortiGateRugged-60F*

- *FortiGateRugged-60F-3G4G*
- *FortiGateRugged-60G*
- *FortiGateRugged-60G-M12*
- *FortiGateRugged-70F*
- *FortiGateRugged-70F-3G4G*
- *FortiGateRugged-70G*
- *FortiGateRugged-70G-5G-DUAL*
- *FortiGate-30E*
- *FortiGate-30E-3G4G-GBL*
- *FortiGate-30G*
- *FortiGate-31G*
- *FortiGate-40F*
- *FortiGate-40F-3G4G*
- *FortiGate-50E*
- *FortiGate-50G*
- *FortiGate-50G-DSL*
- *FortiGate-50G-SFP*
- *FortiGate-50G-SFP-PoE*
- *FortiGate-51E*
- *FortiGate-51G*
- *FortiGate-51G-5G*
- *FortiGate-51G-SFP-PoE*
- *FortiGate-60E*
- *FortiGate-60E-DSL*
- *FortiGate-60E-DSLJ*
- *FortiGate-60E-POE*
- *FortiGate-60F*
- *FortiGate-61E*
- *FortiGate-61F*
- *FortiGate-70F*
- *FortiGate-70G*
- *FortiGate-70G-PoE*
- *FortiGate-71F*
- *FortiGate-71G*
- *FortiGate-71G-PoE*
- *FortiGate-80E*
- *FortiGate-80E-POE*
- *FortiGate-80F*
- *FortiGate-80F-PoE*
- *FortiGate-80F-Bypass*
- *FortiGate-80F-DSL*

- *FortiGate-81E*
- *FortiGate-81E-POE*
- *FortiGate-81F*
- *FortiGate-81F-PoE*
- *FortiGate-90E*
- *FortiGate-90G*
- *FortiGate-91E*
- *FortiGate-91G*
- *FortiGate-100E*
- *FortiGate-100EF*
- *FortiGate-100F*
- *FortiGate-101E*
- *FortiGate-101F*
- *FortiGate-120G*
- *FortiGate-121G*
- *FortiGate-140E-POE*
- *FortiGate-200E*
- *FortiGate-200F*
- *FortiGate-200G*
- *FortiGate-201E*
- *FortiGate-201F*
- *FortiGate-201G*
- *FortiGate-300E*
- *FortiGate-301E*
- *FortiGate-400E*
- *FortiGate-400E-BYPASS*
- *FortiGate-400F*
- *FortiGate-401E*
- *FortiGate-401E-DC*
- *FortiGate-401F*
- *FortiGate-500E*
- *FortiGate-501E*
- *FortiGate-600E*
- *FortiGate-600F*
- *FortiGate-601E*
- *FortiGate-601F*
- *FortiGate-700G*
- *FortiGate-701G*
- *FortiGate-900G*
- *FortiGate-900G-DC*
- *FortiGate-901G*

- *FortiGate-901G-DC*
- *FortiGate-1000F*
- *FortiGate-1001F*
- *FortiGate-1100E*
- *FortiGate-1100E-DC*
- *FortiGate-1101E*
- *FortiGate-1800F*
- *FortiGate-1800F-DC*
- *FortiGate-1801F*
- *FortiGate-1801F-DC*
- *FortiGate-2000E*
- *FortiGate-2200E*
- *FortiGate-2201E*
- *FortiGate-2500E*
- *FortiGate-2600F*
- *FortiGate-2600F-DC*
- *FortiGate-2601F*
- *FortiGate-2601F-DC*
- *FortiGate-3000F*
- *FortiGate-3000F-DC*
- *FortiGate-3000G*
- *FortiGate-3001F*
- *FortiGate-3001F-DC*
- *FortiGate-3001G*
- *FortiGate-3200F*
- *FortiGate-3201F*
- *FortiGate-3300E*
- *FortiGate-3301E*
- *FortiGate-3400E*
- *FortiGate-3400E-DC*
- *FortiGate-3500F*
- *FortiGate-3501F*
- *FortiGate-3600E*
- *FortiGate-3600E-DC*
- *FortiGate-3601E*
- *FortiGate-3700F*
- *FortiGate-3701F*
- *FortiGate-3800G*
- *FortiGate-3800G-DC*
- *FortiGate-3801G*
- *FortiGate-3801G-DC*

- *FortiGate-3960E*
- *FortiGate-3960E-DC*
- *FortiGate-3980E*
- *FortiGate-3980E-DC*
- *FortiGate-4200F*
- *FortiGate-4200F-DC*
- *FortiGate-4400F*
- *FortiGate-4400F-DC*
- *FortiGate-4401F*
- *FortiGate-4800F*
- *FortiGate-4800F-DC*
- *FortiGate-4801F*
- *FortiGate-4801F-DC*
- *FortiGate-4801F-DC-NEBS*
- *FortiGate-4801F-NEBS*
- *FortiGate-6001F*

**Service Package**

Select one of the following options:

- *FortiCare Essential*
- *FortiCare Premium*
- *FortiCare Elite*
- *ATP*
- *UTP*
- *Enterprise*

**Addons**

Select an add on:

- *FortiCare Elite Upgrade*
- *FortiGate Cloud Management*
- *AI-Based In-line Sandbox*
- *FortiGuard DLP*
- *FortiAnalyzer Cloud*
- *SOCaaS*
- *Managed FortiGate*
- *FortiConverter Service*
- *FortiGuard OT Security Service*
- *Advanced Malware Protection*
- *Intrusion Prevention*
- *Web, DNS & Video Filtering*
- *FortiSASE Subscription*
- *SD-WAN Service Bundle*

**Number of Flex Entitlements**

Enter the number of FortiFlex entitlements.

**Additional FPC modules**

Increase or decrease the quantity of FPC modules.



This option is available when the *Device Model* is set to FortiGate 6001F.



Hardware entitlements cannot be applied to a hardware FortiGate with an active license. You must either:

- Wait for the FortiGate to expire and then apply the FortiFlex license. There is a 72-hour grace period after the license expires where security subscriptions and FortiGuard will continue to work.
- Request Customer Service to de-register the active contract. This option does not grant the 72-hour grace period. Once it is de-registered, the FortiGate will be unable to receive security updates or utilize FortiGuard services.

## FortiAP

### Device Model

Select one of the device models from the dropdown:

- *FortiAP-23JF*
- *FortiAP-23JK*
- *FortiAP-221E*
- *FortiAP-222E*
- *FortiAP-222KL*
- *FortiAP-223E*
- *FortiAP-224E*
- *FortiAP-231E*
- *FortiAP-231F*
- *FortiAP-231G*
- *FortiAP-231K*
- *FortiAP-233G*
- *FortiAP-234F*
- *FortiAP-234G*
- *FortiAP-241K*
- *FortiAP-243K*
- *FortiAP-244K*
- *FortiAP-431F*
- *FortiAP-431G*
- *FortiAP-432F*
- *FortiAP-432FR*
- *FortiAP-432G*
- *FortiAP-433F*
- *FortiAP-433G*
- *FortiAP-441K*
- *FortiAP-443K*

- *FortiAP-831F*
- *FortiAP-HD-431G*
- *FortiAP-HD-441K*
- *FortiAP-HD-444KN*
- *FortiAP-HD-444KW*
- *FortiAP-U231F*
- *FortiAP-U234F*
- *FortiAP-U422EV*
- *FortiAP-U431F*
- *FortiAP-U432F*
- *FortiAP-U433F*

**Service Package**

Select one of the following options:

- *FortiCare Premium*
- *FortiCare Elite*

**Addons**

Select an add on:

- *FortiSASE Cloud Managed AP*

## FortiSwitch

**Device Model**

Select one of the device models from the dropdown:

- *FortiSwitch-108E*
- *FortiSwitch-108E-FPOE*
- *FortiSwitch-108E-POE*
- *FortiSwitch-108F*
- *FortiSwitch-108F-FPOE*
- *FortiSwitch-108F-POE*
- *FortiSwitch-110G-FPOE*
- *FortiSwitch-124E*
- *FortiSwitch-124E-FPOE*
- *FortiSwitch-124E-POE*
- *FortiSwitch-124F*
- *FortiSwitch-124F-FPOE*
- *FortiSwitch-124F-POE*
- *FortiSwitch-124G*
- *FortiSwitch-124G-FPOE*
- *FortiSwitch-148E*
- *FortiSwitch-148E-POE*
- *FortiSwitch-148F*
- *FortiSwitch-148F-FPOE*
- *FortiSwitch-148F-POE*
- *FortiSwitch-224D-FPOE*
- *FortiSwitch-224E*

- *FortiSwitch-224E-POE*
- *FortiSwitch-248D*
- *FortiSwitch-248E-FPOE*
- *FortiSwitch-248E-POE*
- *FortiSwitch-348G*
- *FortiSwitch-348G-FPOE*
- *FortiSwitch-424D*
- *FortiSwitch-424D-FPOE*
- *FortiSwitch-424D-POE*
- *FortiSwitch-424E*
- *FortiSwitch-424E-FPOE*
- *FortiSwitch-424E-Fiber*
- *FortiSwitch-424E-POE*
- *FortiSwitch-448D*
- *FortiSwitch-448D-POE*
- *FortiSwitch-448E*
- *FortiSwitch-448E-FPOE*
- *FortiSwitch-448E-POE*
- *FortiSwitch-524D*
- *FortiSwitch-524D-FPOE*
- *FortiSwitch-548D*
- *FortiSwitch-548D-FPOE*
- *FortiSwitch-624F*
- *FortiSwitch-624F-FPOE*
- *FortiSwitch-648F*
- *FortiSwitch-648F-FPOE*
- *FortiSwitch-1024D*
- *FortiSwitch-1024E*
- *FortiSwitch-1048D*
- *FortiSwitch-1048E*
- *FortiSwitch-1048G*
- *FortiSwitch-2048F*
- *FortiSwitch-3032D*
- *FortiSwitch-3032E*
- *FortiSwitch-3032G*
- *FortiSwitch-AX9000G-LC10P*
- *FortiSwitch-AX9000G-LC10S*
- *FortiSwitch-AX9000G-LC25*
- *FortiSwitch-AX9000G-LC100*
- *FortiSwitch-AX9000G-SUP*
- *FortiSwitch-AX9004G*

- *FortiSwitch-M426E-FPOE*
- *FortiSwitch-T1024E*
- *FortiSwitch-T1024F-FPOE*
- *FortiSwitchRugged-108F*
- *FortiSwitchRugged-112D-POE*
- *FortiSwitchRugged-112F-POE*
- *FortiSwitchRugged-124D*
- *FortiSwitchRugged-216F-POE*
- *FortiSwitchRugged-424F-POE*

**Service Package**

Select one of the following options:

- *FortiCare Premium*
- *FortiCare Elite*

## FortiExtender

**Device Model**

Select one of the device models from the dropdown:

- *FortiBranchSASE-20G*
- *FortiBranchSASE-20G-WiFi*
- *FortiExtender-200F*
- *FortiExtender-201F-AM*
- *FortiExtender-311F*
- *FortiExtender-511F*
- *FortiExtender-511G*
- *FortiExtender-511G-WiFi*
- *FortiExtenderWugged-511G*
- *FortiExtenderVehicle-211F*
- *FortiExtenderVehicle-211F-AM*
- *FortiExtenderVehicle-212F*
- *FortiExtenderVehicle-212F-AM*
- *FortiExtenderVehicle-511G*

**Service Package**

Select one of the following options:

- *FortiCare Premium*
- *SASE Protection Bundle*

## Cloud Services

### FortiWeb Cloud - Private

**Average Throughput**

Select average throughput measured by the 95th percentile from the dropdown, between 10 Mbps to 10 Gbps.



**Web Applications**

Enter the number of web applications, between 1 and 5000.

## FortiClient EMS Cloud

|  |  |
|--|--|
| <b>ZTNA/VPN</b>                                  | Enter the number of endpoints.   |
| <b>ZTNA/VPN + FortiGuard Forensics</b>           | Enter the number of endpoints.   |
| <b>EPP/ATP + ZTNA/VPN</b>                        | Enter the number of endpoints.   |
| <b>EPP/ATP + ZTNA/VPN + FortiGuard Forensics</b> | Enter the number of endpoints.   |
| <b>Chromebook</b>                                | Enter the number of endpoints.   |
| <b>Addons</b>                                    | Select an add on: <ul style="list-style-type: none"> <li>• <i>FortiCare Best Practice</i></li> </ul> |
| <b>Number of Flex Entitlements</b>               | Enter the number of FortiFlex entitlements.  |

## FortiSASE

|   |  |
|---|--|
| <b>Number of users</b>                            | Enter the number of users.   |
| <b>Service Package</b>                            | Select a service package: <ul style="list-style-type: none"> <li>• <i>Standard</i></li> <li>• <i>Advanced</i></li> <li>• <i>Comprehensive</i></li> </ul>   |
| <b>Data Transfer</b>                              | Enter data transfer allowance required.  |
| <b>Dedicated Public IP</b>                        | Enter the number of dedicated public IP addresses.   |
| <b>Branch On-Ramp Locations - Fortinet Cloud</b>  | Enter the number of locations.   |
| <b>Branch On-Ramp Locations - Public Cloud</b>    | Enter the number of locations. <div style="border: 1px solid #0070C0; border-radius: 10px; padding: 5px; margin-top: 10px;">  Available only for the <i>Comprehensive</i> service package. </div> |
| <b>Global Region</b>                              | Select to enable.  |
| <b>Additional Compute Region - Fortinet Cloud</b> | Enter the number of regions.   |
| <b>Additional Compute Region - Public Cloud</b>   | Enter the number of regions. <div style="border: 1px solid #0070C0; border-radius: 10px; padding: 5px; margin-top: 10px;">  Available only for the <i>Comprehensive</i> service package. </div>   |



Scaling down is not supported for:

- *Branch On-Ramp Locations - Fortinet Cloud*
- *Branch On-Ramp Locations - Public Cloud*
- *Additional Compute Region - Fortinet Cloud*
- *Additional Compute Region - Public Cloud*

## FortiEDR MSSP

|                           |   |
|---------------------------|---|
| <b>Service Package</b>    | Select a service package: <ul style="list-style-type: none"> <li>• <i>Discover/Protect/Respond</i></li> </ul> |
| <b>Repository Storage</b> | Enter the amount of required storage in GB.   |
| <b>Addons</b>             | Select an add on: <ul style="list-style-type: none"> <li>• <i>XDR</i></li> </ul>                              |

The number of EDR and XDR endpoints will be the same when creating a configuration.

## FortiNDR Cloud

FortiNDR cannot be custom configured in the FortiFlex portal. When configuring a FortiNDR offering, the *Set Configuration Values* page will be bypassed. Metered Usage is controlled by FortiNDR Cloud.

## FortiRecon

|   |  |
|---|--|
| <b>Service Package</b>                    | Select a service package: <ul style="list-style-type: none"> <li>• <i>External Attack Surface Monitoring</i></li> <li>• <i>External Attack Surface Monitoring &amp; Brand Protect</i></li> <li>• <i>External Attack Surface Monitoring &amp; Brand Protect &amp; Adversary Centric Intelligence</i></li> </ul> |
| <b>Number of Monitored Assets</b>         | Enter the number of monitored assets.  |
| <b>Internal Attack Surface Monitoring</b> | Enter the number of networks.  |
| <b>Additional Executive Monitoring</b>    | Enter the number of executives.  |
| <b>Additional Vendor Monitoring</b>       | Enter the number of vendors.   |

## FortiSIEM Cloud

|                                |                                    |
|--------------------------------|------------------------------------|
| <b>Number of Compute Units</b> | Enter the number of compute units. |
|--------------------------------|------------------------------------|

|                                  |   |
|----------------------------------|---|
| <b>Additional Online Storage</b> | Enter the amount of additional online storage.                            |
| <b>Archive Storage</b>           | Enter the amount of archive storage.                                      |
| <b>Region</b>                    | Select the region of the instance as <i>Region A</i> or <i>Region B</i> . |



You cannot scale down *Additional Online Storage* and *Archive Storage*.

## FortiDeceptor Cloud

|                        |   |
|------------------------|---|
| <b>Service Package</b> | Select the service package: <ul style="list-style-type: none"> <li>• <i>Premium Bundle</i></li> </ul> |
| <b>Number of VLANs</b> | Enter the amount of VLANs.  |

## FortiAppSec

|                                  |   |
|----------------------------------|---|
| <b>Service Type</b>              | Select the service types: <ul style="list-style-type: none"> <li>• <i>Cloud WAF</i></li> <li>• <i>Cloud GSLB</i></li> </ul>                           |
| <b>Cloud WAF Service Package</b> | Select a service package: <ul style="list-style-type: none"> <li>• <i>Standard</i></li> <li>• <i>Advanced</i></li> <li>• <i>Enterprise</i></li> </ul> |
| <b>Cloud WAF Add-ons</b>         | SOCaaS  |



*Cloud WAF Service Package* and *Cloud WAF Add-ons* are only available if *Cloud WAF* has been selected as a service type.

## FortiDLP

|                            |   |
|----------------------------|---|
| <b>Service Package</b>     | Select a service package: <ul style="list-style-type: none"> <li>• <i>Standard (Endpoint DLP)</i></li> <li>• <i>Enterprise (Endpoint DLP and Insider Risk Management)</i></li> <li>• <i>Enterprise Premium (Endpoint DLP, Insider Risk Management, and premium PoP hosting location)</i></li> </ul> |
| <b>Number of Endpoints</b> | Enter the number of endpoints.  |
| <b>Addons</b>              | Select an add-on: <ul style="list-style-type: none"> <li>• <i>Best Practice Service</i></li> </ul>  |



If the *Best Practice Service* add-on is selected, it cannot be disabled for 90 days.

## FortiManager Cloud

|                          |  |
|--------------------------|--|
| <b>Number of Devices</b> | Enter the number of devices.   |
| <b>Addons</b>            | Select an add-on: <ul style="list-style-type: none"><li>• <i>FortiAI Service</i></li></ul> |

# Deployment examples and scripts

The following section provides an example of a manual deployment for KVM as well as links to sample scripts to automate deployments for KVM.

- [Manual deployment on KVM on page 74](#)
- [Automatic deployments on page 81](#)

## Manual deployment on KVM

Activate a FortiGate VM using a FortiFlex license. FortiFlex allows for adhoc license via its portal.

### Step 1. Create the FortiFlex configuration.

**To create a FortiFlex configuration:**

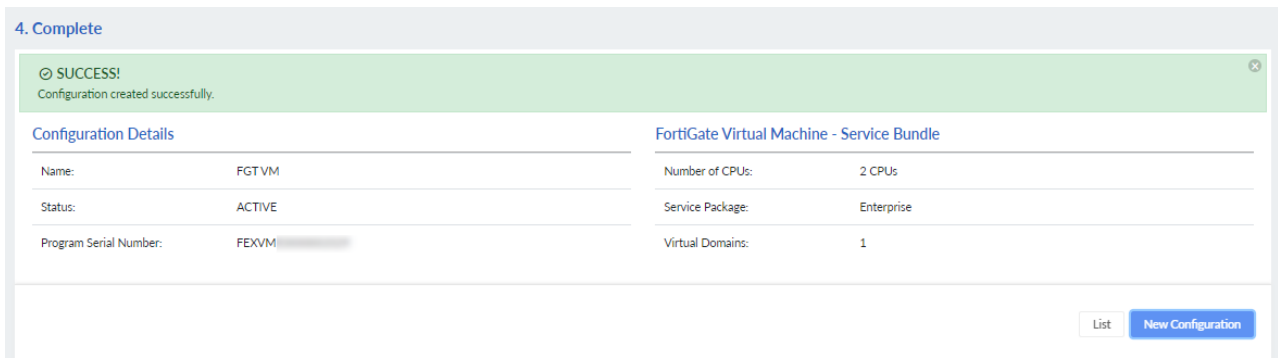
1. Open the FortiFlex portal.
2. Go to *Configurations* and click *New configuration*.

- In the *Configuration Details* page, enter a name for the configuration and the product type and click *Next*.

- Set the configuration values and click *Next*.

- On the *Review configuration* page, click *Submit*.

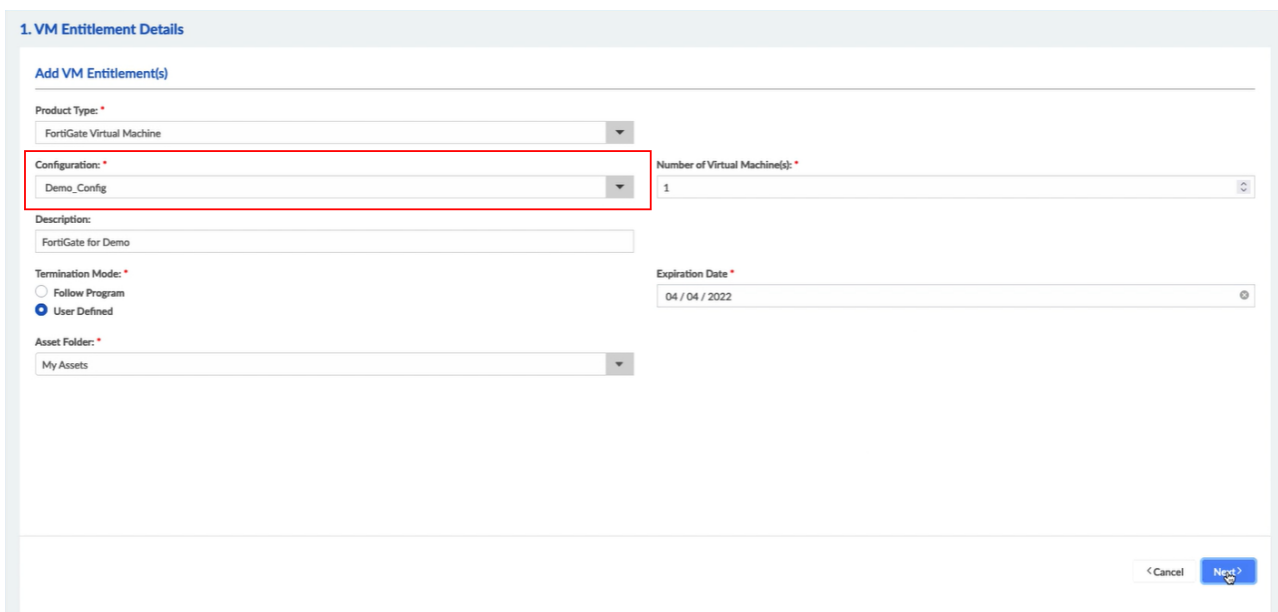
The configuration is complete.



## Step 2. Create the license entitlement

### To create a license entitlement:

1. Go to *VM Entitlements* and click *New VM Entitlement*.
2. In the *VM Entitlement Details* page, from the *Configuration* list, select the configuration you created in Step 1 and click *Next*.



- On the *Confirmation* page, click *Submit*.

**2. Confirmation**

| VM Entitlement Details        |                    | Program Information      |              |
|-------------------------------|--------------------|--------------------------|--------------|
| Configuration:                | Demo_Config        | Termination Mode:        | User Defined |
| Number of Virtual Machine(s): | 1                  | Program Expiration Date: | 2022-04-04   |
| Description:                  | FortiGate for Demo |                          |              |
| Asset Folder:                 | MyAssets           |                          |              |
| Daily Points Consumption:     | 2.42               |                          |              |
| Monthly Points Consumption:   | 72.60              |                          |              |

The license entitlement is created. The serial number is displayed under *Generated Serial Number(s)*.

**3. Complete**

✔ **SUCCESS!**  
VM Entitlement(s) created successfully.

| VM Entitlement Details            |                    | Program Information      |              |
|-----------------------------------|--------------------|--------------------------|--------------|
| Configuration:                    | Demo_Config        | Termination Mode:        | User Defined |
| Number of Virtual Machine(s):     | 1                  | Program Expiration Date: | 2022-04-04   |
| Description:                      | FortiGate for Demo |                          |              |
| Asset Folder:                     | MyAssets           |                          |              |
| <b>Generated Serial Number(s)</b> |                    |                          |              |
| 1                                 | FGVMMLTM22000608   |                          |              |

- Go to *VM Entitlements* and search for the Serial Number you generated. Click the Serial Number to view the Product details.

Total Records: 150 + New VM Entitlement

| Serial Number    | License File Token     | Configuration               | Description                | Termination Date | Status  | ProductType  |
|------------------|------------------------|-----------------------------|----------------------------|------------------|---------|--------------|
| FGVMMLTM22000482 | FCL7974BLC33FFU78F3AY7 | 96c2262f-af87-4129-99a8-... | NSX   Acert                | 2022-05-27       | ACTIVE  | FortiGate VM |
| FGVMMLTM22000483 | 73893C9515BC7C1C3FE6   | 96c2262f-af87-4129-99a8-... | NSXT_Acert                 | 2022-05-27       | ACTIVE  | FortiGate VM |
| FGVMMLTM22000518 | 81E79D7206F6948237D7   | Intel                       |                            | 2022-03-17       | EXPIRED | FortiGate VM |
| FGVMMLTM22000519 | D7F4086A3A7F507AAC94   | Intel                       |                            | 2022-03-17       | EXPIRED | FortiGate VM |
| FGVMMLTM22000520 | 9A4E746155D520A8ABEA   | EDR_Config                  |                            | 2022-03-17       | EXPIRED | FortiGate VM |
| FGVMMLTM22000521 | E66EB8596ACA650F370F   | EDR_Config                  |                            | 2022-03-17       | EXPIRED | FortiGate VM |
| FGVMMLTM22000564 | CFAB469D787F8C41C487   | 2-CPU                       | tes                        | 2022-03-31       | EXPIRED | FortiGate VM |
| FGVMMLTM22000565 | DA5564FC91711AB5920E   | new_2vCPU                   |                            | 2022-03-31       | EXPIRED | FortiGate VM |
| FGVMMLTM22000577 | 8FBCCC16B35E2CE7A48    | Vinod_config                | cvvxvcx                    | 2022-03-30       | EXPIRED | FortiGate VM |
| FGVMMLTM22000578 | FB12DD7F2E907BA89A4    | new_2vCPU                   | dddd                       | 2022-03-31       | EXPIRED | FortiGate VM |
| FGVMMLTM22000579 | DC961B0073D6DF8E8EBB   | new_2vCPU                   | dddd                       | 2022-03-31       | EXPIRED | FortiGate VM |
| FGVMMLTM22000588 | 6D5C08EFF94F25384900   | 122414a8-ee19-41a8-8b41...  | FGT-122414a8-ee19-41a8-... | 2022-04-01       | EXPIRED | FortiGate VM |
| FWBVMVTM22000042 | D9AC81E40C0F70198C4D   | FWB_CFG                     |                            | 2022-03-31       | STOPPED | FortiWeb-VM  |
| FWBVMVTM22000043 | ADD472F591BB7835D1BA   | FWB_2CPUS                   | dddd                       | 2022-04-03       | ACTIVE  | FortiWeb-VM  |
| FGVMMLTM22000607 | 9902ED2C98FD0C774F7C   | FGT_Config_Demo             | FortiGate-VM for Demo      | 2022-04-04       | ACTIVE  | FortiGate VM |
| FGVMMLTM22000608 | 1C778333E2962B0E0F8F   | Demo_Config                 | FortiGate for Demo         | 2022-04-04       | ACTIVE  | FortiGate VM |

- In the *Details* page, copy the *License File Token*. You will need this token to activate the FortiGate VM instance.

*Details*
*Points*

< Back
Edit
Stop

**VM Entitlement Details**

Configuration: Demo\_Config

Status: ACTIVE

Description: FortiGate for Demo

Start Date: 2022-04-02

Termination Date: 2022-04-04

**Token Details**

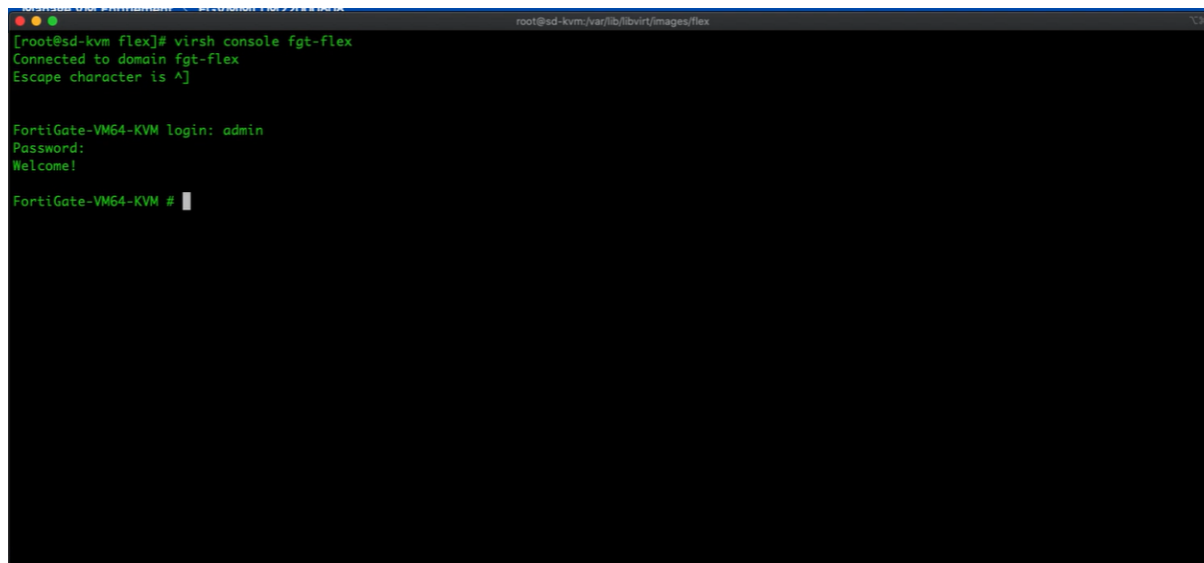
License File Token: 1C778333E2962B0E0F8F

Regenerate

## Step 3: Configure the VM

### To configure the VM:

1. Open the KVM host which has already deployed the FortiGate VM and connect to it.

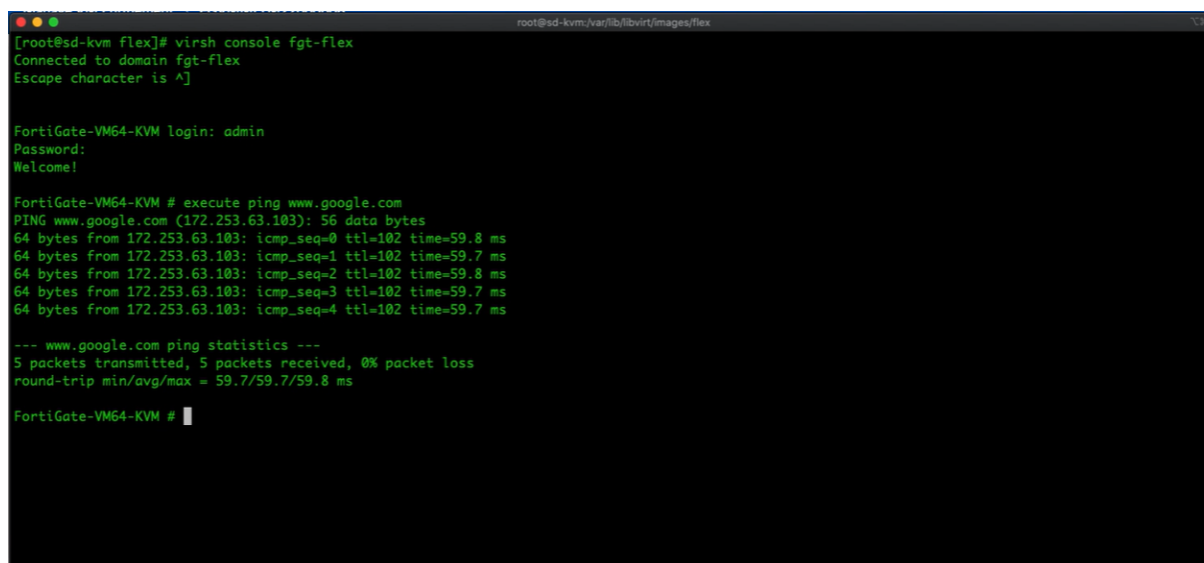


```
root@sd-kvm: /var/lib/libvirt/images/flex
[root@sd-kvm flex]# virsh console fgt-flex
Connected to domain fgt-flex
Escape character is ^]

FortiGate-VM64-KVM login: admin
Password:
Welcome!

FortiGate-VM64-KVM #
```

2. Confirm the VM is connected to the Internet.



```
root@sd-kvm: /var/lib/libvirt/images/flex
[root@sd-kvm flex]# virsh console fgt-flex
Connected to domain fgt-flex
Escape character is ^]

FortiGate-VM64-KVM login: admin
Password:
Welcome!

FortiGate-VM64-KVM # execute ping www.google.com
PING www.google.com (172.253.63.103): 56 data bytes
64 bytes from 172.253.63.103: icmp_seq=0 ttl=102 time=59.8 ms
64 bytes from 172.253.63.103: icmp_seq=1 ttl=102 time=59.7 ms
64 bytes from 172.253.63.103: icmp_seq=2 ttl=102 time=59.8 ms
64 bytes from 172.253.63.103: icmp_seq=3 ttl=102 time=59.7 ms
64 bytes from 172.253.63.103: icmp_seq=4 ttl=102 time=59.7 ms

--- www.google.com ping statistics ---
5 packets transmitted, 5 packets received, 0% packet loss
round-trip min/avg/max = 59.7/59.7/59.8 ms

FortiGate-VM64-KVM #
```

3. Activate the license with the following command:

```
execute vm-license <license_token>
```

```

Manasa VM Entitlement - FGVMLTM22000608
root@sd-kvm:/var/lib/libvirt/images/flex

[root@sd-kvm flex]# virsh console fgt-flex
Connected to domain fgt-flex
Escape character is ^]

FortiGate-VM64-KVM login: admin
Password:
Welcome!

FortiGate-VM64-KVM # execute ping www.google.com
PING www.google.com (172.253.63.103): 56 data bytes
64 bytes from 172.253.63.103: icmp_seq=0 ttl=102 time=59.8 ms
64 bytes from 172.253.63.103: icmp_seq=1 ttl=102 time=59.7 ms
64 bytes from 172.253.63.103: icmp_seq=2 ttl=102 time=59.8 ms
64 bytes from 172.253.63.103: icmp_seq=3 ttl=102 time=59.7 ms
64 bytes from 172.253.63.103: icmp_seq=4 ttl=102 time=59.7 ms

--- www.google.com ping statistics ---
5 packets transmitted, 5 packets received, 0% packet loss
round-trip min/avg/max = 59.7/59.7/59.8 ms

FortiGate-VM64-KVM # execute vm-license 1C778333E2962B0E0F8F
    
```

4. When prompted enter y to allow the VM to reboot to activate the new license. The VM reboots and the license is validated against the FortiGaurd servers.

```

64 bytes from 172.253.63.103: icmp_seq=2 ttl=102 time=59.8 ms
64 bytes from 172.253.63.103: icmp_seq=3 ttl=102 time=59.7 ms
64 bytes from 172.253.63.103: icmp_seq=4 ttl=102 time=59.7 ms

--- www.google.com ping statistics ---
5 packets transmitted, 5 packets received, 0% packet loss
round-trip min/avg/max = 59.7/59.7/59.8 ms

FortiGate-VM64-KVM # execute vm-license 1C778333E2962B0E0F8F
This operation will reboot the system !
Do you want to continue? (y/n)y

Requesting FortiCare license token: *****, proxy:(null)
VM license install succeeded. Rebooting firewall.

FGVMLTM22000608 login:

The system is going down NOW !!

Please stand by while rebooting the system.
Restarting system.

System is starting...
The config file may contain errors.
Please see details by the command 'diagnose debug config-error-log read'.
Serial number is FGVMLTM22000608

FGVMLTM22000608 login:
    
```

5. To confirm the license and configuration, run the following command:  
get system status

```
root@sd-kvm:~/var/lib/libvirt/images/flex
FGVMMLTM22000608 login: admin
Password:
Welcome!

FGVMMLTM22000608 # get system status
Version: FortiGate-VM64-KVM v7.2.0,build1157,220331 (GA.F)
Virus-DB: 1.00000(2018-04-09 18:07)
Extended DB: 1.00000(2018-04-09 18:07)
Extreme DB: 1.00000(2018-04-09 18:07)
AV AI/ML Model: 0.00000(2001-01-01 00:00)
IPS-DB: 6.00741(2015-12-01 02:30)
IPS-ETDB: 6.00741(2015-12-01 02:30)
APP-DB: 6.00741(2015-12-01 02:30)
INDUSTRIAL-DB: 6.00741(2015-12-01 02:30)
IPS Malicious URL Database: 1.00001(2015-01-01 01:01)
IoT-Detect: 0.00000(2001-01-01 00:00)
Serial-Number: FGVMMLTM22000608
License Status: Valid
License Expiration Date: 2022-04-07
VM Resources: 2 CPU/2 allowed, 2007 MB RAM
Log hard disk: Not available
Hostname: FGVMMLTM22000608
Private Encryption: Disable
Operation Mode: NAT
Current virtual domain: root
Max number of virtual domains: 2
Virtual domains status: 1 in NAT mode, 0 in TP mode
Virtual domain configuration: disable
FIPS-CC mode: disable
--More--
```

## Automatic deployments

Customers with access to Orchestrator tools can use the FortiFlex API to automate the FortiGate deployment and activation.

### Automatic deployment on KVM

Automate the FortiGate deployment and activation on HyperVisor using a python script and the KVM cloud-init capabilities.

A Python script with examples of the basic calls for the FortiFlex API is available in the [Fortinet Developer Network \(FNDN\)](#). To view the script, log in to FNDN and search for the following article: *Sample Python Script for Flex-VM API*.

# Automation

The topics in this section provide information about automation and the FortiFlex API:

- [FortiFlex API on page 82](#)
- [FortiFlexVM Terraform provider on page 84](#)
- [Ansible Collection on page 84](#)

## FortiFlex API

Instead of making changes to your FortiFlex objects in the FortiCloud portal, you can automate tasks, such as creating VMs and entitlements, with an API when integrating with cloud orchestration platforms.



FortiFlex API information can also be found on the [Fortinet Developer Network](#) along with [sample Python script](#).

When implementing the FortiFlex API, you can follow this general process:

1. Create an API user.
2. Acquire the API token.
3. Run API calls against the FortiFlex portal to view, create, or modify objects.



Before you begin, ensure that you have a FortiCloud account and have FortiFlex activated.

### To create an API user:

1. Go to <https://support.fortinet.com>.
2. Go to *Services > IAM*.
3. Create an active permission profile that includes the FortiFlex portal. See [Creating a permission profile](#) in the Identity & Access Management (IAM) guide.



Actions that involve changing or creating data, such as creating a new configuration or updating a VM, will require read and write permissions or above.

4. Create an API user with the permission profile from the previous step applied. See [Adding an API user](#) in the Identity & Access Management (IAM) guide.
5. Click *Download Credentials* and set a password. A CSV file with the API user's credentials is downloaded that can only be opened with the password. See [Adding an API user](#) in the Identity & Access Management (IAM) guide.



Downloading API user credentials will reset the user's security credentials each time you perform this action. Any previous password will become invalid.

### To acquire the API token:

1. Open the Postman app.



The Postman API Toolkit can be found at <https://www.postman.com>. FortiFlex Postman collections can also be found on GitHub.

2. Click *Create a request*.
3. Enter the following information:

|               |   |
|---------------|---|
| <b>Method</b> | POST  |
| <b>URL</b>    | <a href="https://customerapiauth.fortinet.com/api/v1/oauth/token/">https://customerapiauth.fortinet.com/api/v1/oauth/token/</a> |

4. Click *Body*.
5. Select *raw* and *JSON*.
6. Enter the following content:

```
{
  "username": "<username of your API user>",
  "password": "<password of your API user>",
  "client_id": "flexvm",
  "grant_type": "password"
}
```

7. Click *Send*. If authentication is successful, you should receive a 200 response code with the following information:
  - `access_token`: The API token that will be used to run API calls against the FortiFlex portal.
  - `expires_in`: The token expiration time in seconds. The default value is 1440 seconds.
8. Copy the `access_token` value.

### To run API calls:

1. Click on the + to open a new tab in the Postman app.
2. Click *Authorization*.
3. Set *Type* to *Bearer Token*.
4. Paste the `access_token` value in the *Token* field.



The URL for the API calls is <https://support.fortinet.com>.

## FortiFlexVM Terraform provider

The FortiFlexVM Terraform provider is used to interact with the resources supported by FortiFlexVM. The provider must be configured with the proper credentials before it can be used. See the [FortiFlexVM Documentation](#) on the Terraform Registry for information on available resources, data sources, and so on.



The FortiFlexVM provider requires:

- A FortiCloud account.
- FortiFlex registered.
- An API token. See [FortiFlex API on page 82](#).

## Ansible Collection

The FortiFlex Ansible Collection can be used to run playbooks to interact with FortiFlex. The FortiFlex Ansible Collection can be found on [GitHub](#) and [Ansible Galaxy](#). See the [Ansible Galaxy FortiFlexVM Collection Documentation](#) for more information on using Ansible Galaxy, running a playbook, available modules, and so on.



You can get support from the Fortinet Inc. Technical Assistance Center or from the community engineering team by filing an issue in the [GitHub issues page](#). For support with common Ansible issues, you can get support from the Ansible community.

# Tools

The topics in this section provide information about the points calculator tool:

- [Points calculator on page 85](#)
- [Daily points on page 87](#)



The points calculator in the FortiFlex portal should be used to calculate points consumption for existing FortiFlex programs only. It should not be used for new deals.

## Points calculator



The points calculator can be found in the *Tools > Points Calculator* page, on the Fortinet Developer Network (<https://fndn.fortinet.net/index.php?/tools/fortiflex/>) or accessed through an API endpoint. Accessing the calculator through an API endpoint provides the current price, latest price, and effective date for the latest price.

Use the points calculator to calculate how many points will be consumed before you create a new configuration.

If a FortiFlex Consumption Offer (FFCO) is available, the points calculator may display the following information:

- *MRSP Rate*: The daily rate before the FFCO discount.
- *FFCO Value*: The value of the FFCO discount.
- *Effective Rate*: The daily rate after the FFCO discount.

If a new entitlement is created, the rate displayed includes the FFCO discount.

### To calculate points for a configuration:

1. Go to *Tools > Points Calculator*.
2. From the list select one of the following options.
  - *FortiGate Virtual Machine - Service Bundle*
  - *FortiGate Virtual Machine - A La Carte Services*
  - *FortiWeb Virtual Machine - Service Bundle*
  - *FortiManager Virtual Machine*
  - *FortiClient EMS On-Prem*
  - *FortiAnalyzer Virtual Machine*
  - *FortiPortal Virtual Machine*
  - *FortiADC Virtual Machine*
  - *FortiSOAR Virtual Machine*
  - *FortiMail Virtual Machine*

- FortiNAC Virtual Machine
- FortiGate Hardware
- FortiAP
- FortiSwitch
- FortiExtender
- FortiWeb Cloud - Private
- FortiClient EMS Cloud
- FortiSASE
- FortiEDR-MSSP
- FortiNDR Cloud
- FortiRecon
- FortiSIEM Cloud
- FortiDLP
- FortiManager Cloud
- FortiDeceptor Cloud

3. Configure the instance based on the service you selected. The configuration settings will vary depending on the service. For more information, see [Service offerings on page 15](#)

The screenshot shows the 'Points Calculator' interface. The 'Product Type' dropdown is set to 'FortiGate Virtual Machine - Service Bundle'. The 'Number of VMs' input field contains the value '1'. The 'Number of CPUs' dropdown is empty. The 'Service Package' dropdown is empty. The 'Virtual Domains' input field contains the value '0'. At the bottom, the 'Daily Points' are displayed as '0.00' and a 'Calculate' button is visible.

4. From the number of *Number of VMs* dropdown, select the number of VMs.
5. Click *Calculate*. The number of points is displayed.

The screenshot shows the 'Points Calculator' interface. The 'Product Type' dropdown is set to 'FortiAnalyzer Virtual Machine'. The 'Number of VMs' input field contains the value '1'. The 'Daily Storage (GB)' input field contains the value '5'. The 'Number of ADOMs' input field contains the value '1'. The 'Support Services' section has 'FortiCare Premium' selected. At the bottom, the 'Daily Points' are displayed as '4.27' and a 'Calculate' button is visible.



The *Daily Points* may display both current and latest pricing. See [Daily points on page 87](#) for more information.

# Daily points

When the daily rates of a product are updated, the *Daily Points* will display both the *Current Pricing* and *Latest Pricing* for the points calculator:

- **Current Pricing:** Displays the daily point cost for the total entitlements configured. This is calculated using the fixed ratings from when the program was registered. This fixed rating is valid for up to one year and is not subject to fluctuations in program ratings.
- **Latest Pricing (as of YYYY-MM-DD):** Displays the cost based on the latest pricing as of the date that the points calculator tool is used. This rate is the new rate that will be applied to the configured entitlements after the next anniversary date, beginning on the date displayed. This rate is an estimate based on current rates and is subject to fluctuations.

The screenshot shows the 'Points Calculator' interface with the following configuration:

- Product Type\*: FortiGate Virtual Machine - Service Bundle
- Number of Flex Entitlements\*: 1
- Number of CPUs\*: 1
- Service Package\*: UTP
- Virtual Domains: 0
- FortiGuard Services:
  - Advanced Malware Protection
  - AI-Based In-line Sandbox
  - FortiGuard OT Security Service
  - FortiGuard DLP
  - FortiGuard Attack Surface Security Service
  - FortiConverter Service
- Cloud Services:
  - FortiGate Cloud Management
  - SD-WAN Underlay
  - SOCaaS
  - FortiAnalyzer Cloud
  - Cloud-based Overlay-as-a-Service
  - SD-WAN Connector for FortiSASE
- Support Services:
  - FC Elite Upgrade

Pricing summary:

|  |      |
|--|------|
| Daily Points - Current Pricing                   | 4.68 |
| Daily Points - Latest Pricing (as of 2024-03-20) | 3.60 |

Calculate



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