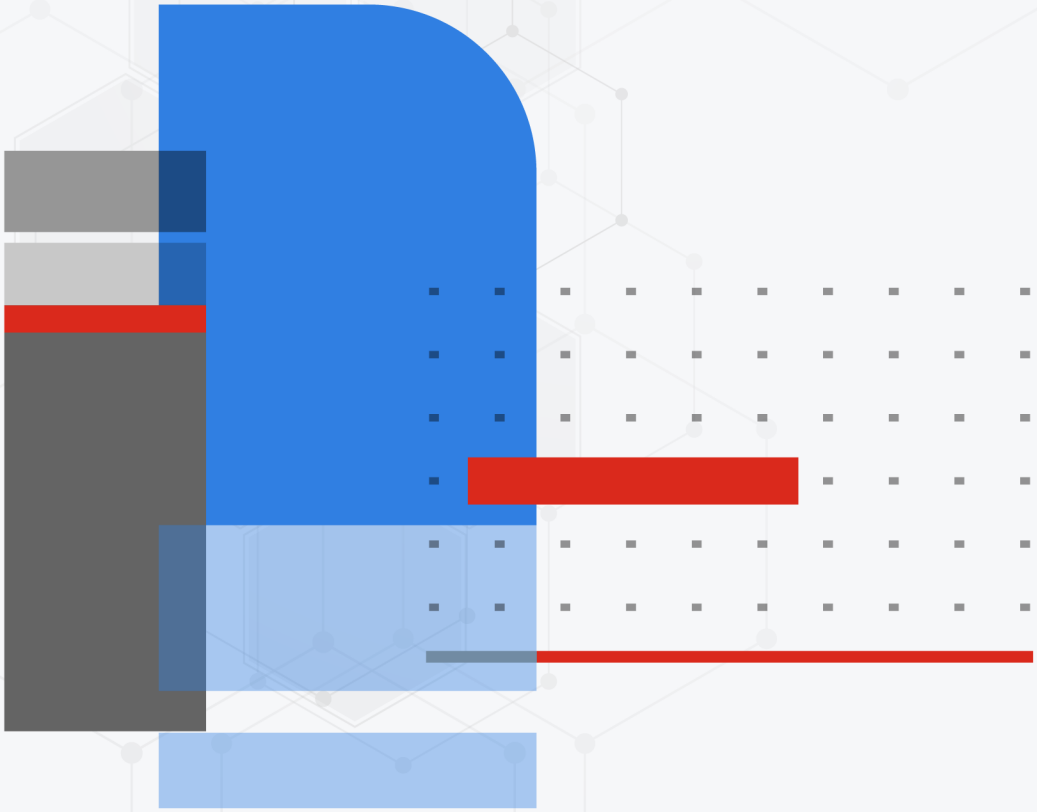
Release Notes

FortiAnalyzer Cloud 7.6.3



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April 23, 2025
FortiAnalyzer Cloud 7.6.3 Release Notes
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TABLE OF CONTENTS

Change log **4**
FortiAnalyzer Cloud 7.6.3 release **5**
Special notices **6**
FortiClient logging 6
Upgrade information **7**
Mandatory upgrades 8
Downgrading to previous versions 9
Product integration and support **10**
Software support 10
Web browser support 10
FortiOS support 10
FortiClient support 11
FortiMail support 11
Feature support 11
Language support 12
Model support 12
Resolved issues **13**
Device Manager 13
FortiSOC 13
Log View 13
Reports 13
System Settings 14
Known issues **15**
New known issues 15
Existing known issues 15
FortiView 15
Limitations of FortiAnalyzer Cloud **16**
Logging support and daily log limits **18**
FortiGate devices 18
Additional Storage licenses 19
Daily log limits for non-FortiGate devices 19
Storage add-on licenses 19
Viewing storage quota and disk usage in the Service Information widget 20

Change log

Date	Change Description
2025-04-23	Initial release.

FortiAnalyzer Cloud 7.6.3 release

This document provides information about FortiAnalyzer Cloud version 7.6.3 build 3492.

The recommended minimum screen resolution for the FortiAnalyzer Cloud GUI is 1920 x 1080. Please adjust the screen resolution accordingly. Otherwise, the GUI may not display properly.

Special notices

This section highlights some of the operational changes that administrators should be aware of in FortiAnalyzer Cloud version 7.6.3.

FortiClient logging

When configuring logging from FortiClient to FortiAnalyzer Cloud, you must manually enter the fully qualified domain name (FQDN) of the FortiAnalyzer Cloud instance in the *IP Address/Hostname* field. It is important that this information is entered accurately to ensure your data is sent to the correct FortiAnalyzer Cloud instance.

For more information on configuring FortiClient logging to FortiAnalyzer Cloud, see the FortiClient documentation on the Fortinet Docs Library.

Upgrade information

A notification is displayed in the FortiAnalyzer Cloud notification drawer when a new version of the firmware is available. You can chose to upgrade immediately or schedule the upgrade for a later date.

In FortiAnalyzer Cloud 7.4.3 and later, administrators must perform firmware upgrades from within the FortiAnalyzer Cloud Dashboard or firmware upgrade notification drawer.

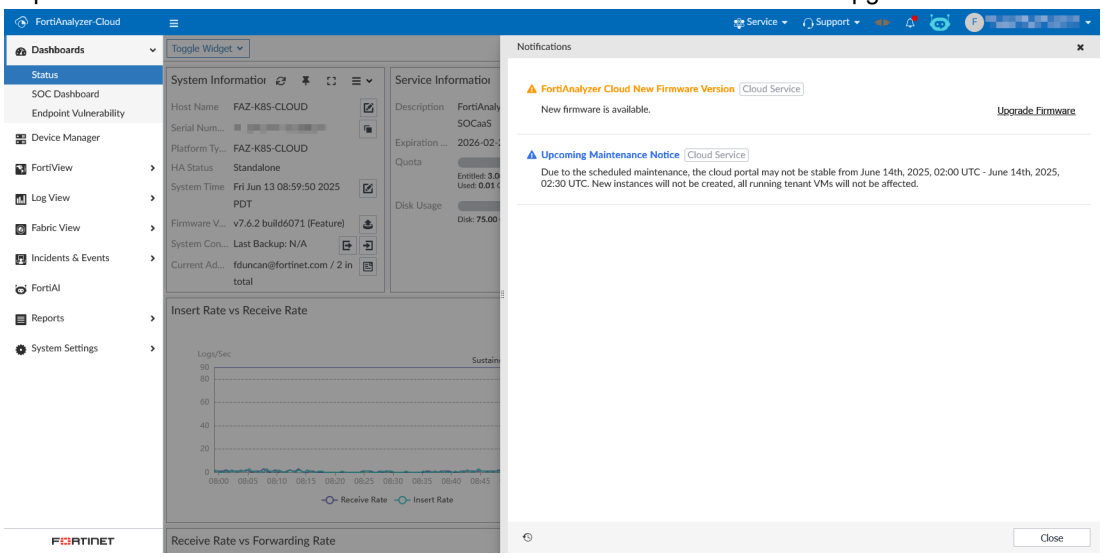
An administrator with Super_User permissions is required to perform the upgrade.

To keep FortiAnalyzer Cloud secure and up to date, it is recommended that you upgrade your 7.6 release to the latest release build.

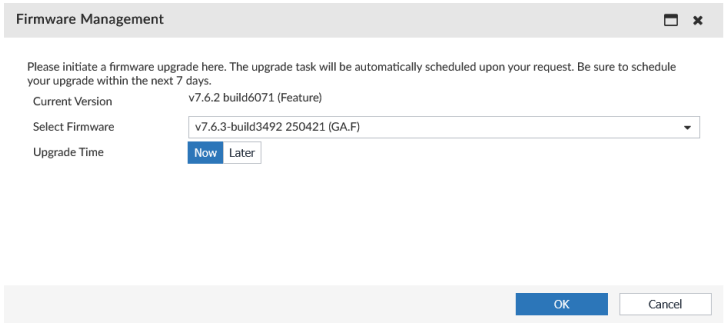
An email will be sent to notify you when an upgrade is mandatory. After receiving the notification, you will have 14 days to complete the upgrade. See Mandatory upgrades on page 8.

To upgrade firmware from the notification drawer:

1. Go to FortiAnalyzer Cloud (https://fortianalyzer.forticloud.com/), and use your FortiCloud account credentials to log in. An administrator with Super_User permissions is required to perform the upgrade.
2. Expand the notification drawer to view information about available firmware upgrades.



3. Click *Upgrade Firmware* to update the firmware immediately or to schedule upgrade of the firmware for a later date.



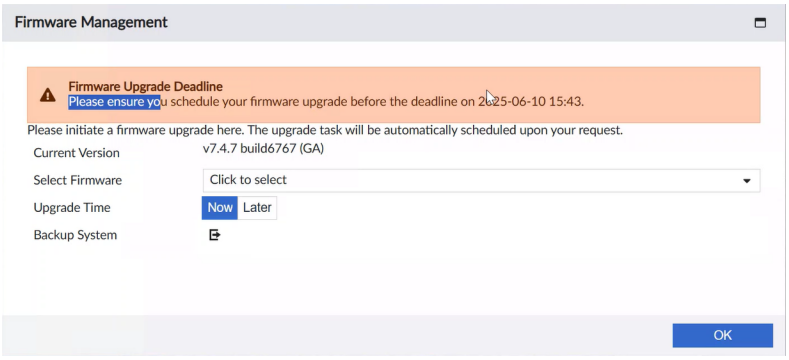
4. Click *OK* to perform or schedule the upgrade.

To upgrade firmware from the Dashboard:

1. Log in to your FortiAnalyzer Cloud instance.
2. Go to *Dashboard* in the tree menu.
3. In the *System Information* widget, select the upgrade icon next to the firmware version.
   The *Firmware Management* dialog appears. The current firmware version is displayed along with upgrade options.
4. In the *Select Firmware* field, choose an available firmware version.
5. In the *Upgrade Time* choose *Now* or *Later*.
   - *Now*: Begin the upgrade immediately.
   - *Later*: Schedule the upgrade for a later time.
6. Click *OK*. The upgrade will be completed based on the selected options.

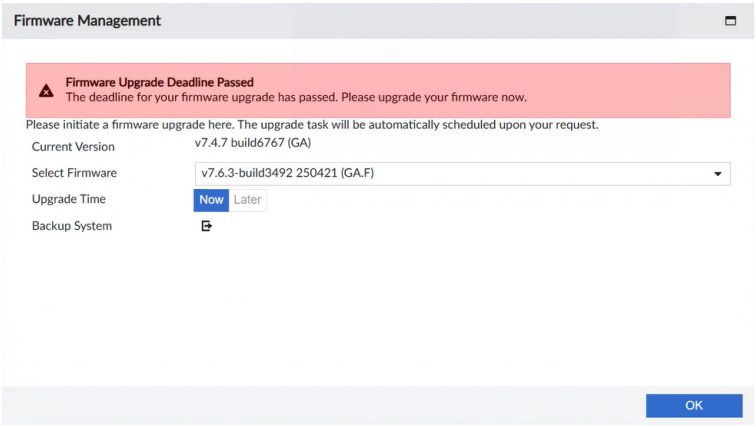
Mandatory upgrades

When a firmware upgrade is mandatory, a *Firmware Management* dialog window will appear when you access your instance. This dialog provides details about the upgrade deadline and options for upgrading your firmware version. You can choose to upgrade immediately or schedule the upgrade for a later time. This dialog cannot by bypassed.



After the deadline has passed, you can still connect to your instance's GUI to see the *Firmware Management* dialog window, however, you will only have the option to upgrade immediately. This dialog cannot by bypassed and you will not

be able to access your instance until the upgrade is completed.



Downgrading to previous versions

Downgrade to previous versions of FortiAnalyzer Cloud firmware is not supported.

Product integration and support

This section lists FortiAnalyzer Cloud 7.6.3 support of other Fortinet products. It also identifies what FortiAnalyzer Cloud features are supported for log devices and what languages FortiAnalyzer Cloud GUI and reports support.

The section contains the following topics:

- Software support on page 10
- Feature support on page 11
- Language support on page 12
- Model support on page 12

Software support

FortiAnalyzer Cloud 7.6.3 supports the following software:

- Web browser support on page 10
- FortiOS support on page 10
- FortiClient support on page 11
- FortiMail support on page 11

Web browser support

FortiAnalyzer Cloud version 7.6.3 supports the following web browsers:

- Microsoft Edge 114
- Mozilla Firefox version 96
- Google Chrome version 114

Other web browsers may function correctly, but are not supported by Fortinet.

FortiOS support

FortiAnalyzer Cloud version 7.6.3 supports the following FortiOS versions:

See the FortiAnalyzer 7.6.3 Release Notes for the latest supported FortiOS versions.

- 7.6.0 and later.
- 7.4.0 and later
- 7.2.0 and later

FortiClient support

FortiAnalyzer Cloud version 7.6.3 supports the following FortiClient versions:

See the FortiAnalyzer 7.6.3 Release Notes for the latest supported FortiClient 7.0 versions.

- 7.4.0 and later
- 7.2.0 and later
- 7.0.3 and later

FortiMail support

FortiAnalyzer Cloud version 7.6.3 supports the following FortiMail versions:

See the FortiAnalyzer 7.6.3 Release Notes for the latest supported FortiMail versions.

- 7.6.0 and later
- 7.4.0 and later
- 7.2.0 and later

Feature support

FortiAnalyzer Cloud version 7.6.3 provides the following feature support:

Platform	Log View	FortiView	Event Management	Reports
FortiGate	✓	✓	✓	✓
FortiClient EMS	✓	✓	✓	✓
FortiMail	✓	✓	✓	✓

Language support

The following table lists FortiAnalyzer Cloud language support information.

Language	GUI	Reports
English	✓	✓
Chinese (Simplified)	✓	✓
Chinese (Traditional)	✓	✓
French	✓	✓
Hebrew		✓
Hungarian		✓
Japanese	✓	✓
Korean	✓	✓
Russian		✓
Spanish	✓	✓

To change the FortiAnalyzer Cloud language setting, go to *System Settings* > *Admin* > *Admin Settings*, in *Administrative Settings* > *Language* select the desired language from the drop-down list. The default value is *Auto Detect*.

Russian, Hebrew, and Hungarian are not included in the default report languages. You can create your own language translation files for these languages by exporting a predefined language from FortiAnalyzer Cloud, modifying the text to a different language, saving the file as a different language name, and then importing the file into FortiAnalyzer Cloud. For more information, see the *FortiAnalyzer Administration Guide.*

Model support

FortiAnalyzer Cloud supports the same FortiGate and FortiMail models as FortiAnalyzer 7.6.3. For a list of supported models, see the *FortiAnalyzer 7.6.3 Release Notes* on the Document Library.

Resolved issues

The following issues have been fixed in FortiAnalyzer Cloud version 7.6.3. To inquire about a particular bug, please contact Customer Service & Support.

Device Manager

Bug ID	Description
927113	FortiAnalyzer Cloud displays incorrect EMS server version, IP address, and connectivity status.

FortiSOC

Bug ID	Description
872637	The status of FortiGate Connectors under FortiSOC is intermittently down.

Log View

Bug ID	Description
1098480	After upgrading to 7.6.2, log insertion might be interrupted after some time.
1117011	After upgrading to 7.6.2, analytic logs may not display any logs.

Reports

Bug ID	Description
937700	Source IP on the Report is shown as the Victim in the default Security Analysis report.

System Settings

Bug ID	Description
1050063	FortiAnalyzer Cloud experiences issues when log forwarding is configured (Log forward filter).

Known issues

Known issues are organized into the following categories:

- New known issues
- Existing known issues

To inquire about a particular bug or to report a bug, please contact Fortinet Customer Service & Support.

New known issues

No new issues have been identified in version 7.6.3.

Existing known issues

The following issues have been identified in a previous version of FortiAnalyzer Cloud and remain in FortiAnalyzer Cloud 7.6.3.

FortiView

Bug ID	Description
1092311	FortiAnalyzer Cloud may not display any data when accessing *FortiView* in the VPN site-to-site tab.

Limitations of FortiAnalyzer Cloud

All FortiAnalyzer modules are supported in FortiAnalyzer Cloud; however, the following features are not supported or are not relevant to the FortiAnalyzer Cloud deployment at this time:

- Logging Topology
- ADOMs
- Advanced ADOM mode
- High-Availability Mode
- Log Forwarding: FortiAnalyzer Cloud does not support log forwarding, except when integrated with *FortiCare Elite Services* or *SOCaaS*—logs can then be forwarded only to the respective service portals.
- Fetcher Management
- Remote Certificates
- The FortiAnalyzer Cloud Dashboard widget availability differs from on-premises FortiAnalyzer:
  - The License Information widget is replaced with the Service Information widget which includes differences from on-premises FortiAnalyzer. For more information, see Viewing storage quota and disk usage in the Service Information widget on page 20.
  - FortiAnalyzer Cloud does not support the *System Resources*, *Unit Operation*, *Alert Message Console*, *Disk I/O*, and *Disk Quota Usage* widgets.
  - FortiAnalyzer Cloud includes *Historical Log Rate*, *Average Log Rate*, *Average Quota*, and *Historical Quota Usage* widgets that are not available in on-premises FortiAnalyzers.
- Remote Authentication Server
- SAML SSO
- SNMP monitoring tool
- FortiAnalyzer Cloud cannot be used as a managed device on FortiManager.
- Trusted Hosts
- Upload logs to cloud storage
- Security Rating Compliance Reports
- Logging from FortiClient EMS for Chromebook
- FortiAnalyzer Cloud can not be configured as Supervisor in a FortiAnalyzer Fabric.

FortiAnalyzer Cloud supports logs from FortiGate devices and non-FortiGate devices, such as FortiClient.

FortiAnalyzer Cloud can be integrated into the Cloud Security Fabric when the root FortiGate is running firmware version 6.4.4 or later.

The FortiAnalyzer Cloud portal does not support IAM user groups.

Logging support and daily log limits

The daily log limits available for FortiGate devices depend on the FortiGate platform. These daily log limits can be expanded with an additional storage license. Adding additional storage licenses also enables FortiAnalyzer Cloud to receive logs from other supported devices like FortiMail.

- FortiGate devices on page 18
- Additional Storage licenses on page 19
- Daily log limits for non-FortiGate devices on page 19

For more information on licensing and SKUs, see the FortiAnalyzer Cloud Deployment Guide and FortiAnalyzer Cloud Datasheet.

FortiGate devices

FortiAnalyzer Cloud supports logs from FortiGates. Each FortiGate with an entitlement is allowed a fixed daily rate of logging.

When determining the daily log limit for FortiAnalyzer Cloud, the form factor of the FortiGate model determines the log limits. The chart below identifies some FortiGate models for each form factor as an example.

The following rates are based on the FortiAnalyzer Cloud a la carte subscription:

Form Factor	Example FortiGate Model	Total daily log limit for FortiAnalyzer-VM v6.4 and later
Desktop or FGT-VM models with 2 CPU	FortiGate 30 series, FortiGate 90 series	200MB/Day
1RU or FGT-VM models with 4 CPU	FortiGate 100 series, FortiGate 600 series, FortiGate 800 series, FortiGate 900 series	1GB/Day
2 RU and above or FGT-VM models with 8 CPU and above	FortiGate 1000 series and higher	5GB/Day

Once the limit has been reached, users must purchase additional storage in order for FortiAnalyzer Cloud to maintain logs for 12 months. You can purchase additional storage licenses to expand the daily logging limits for your FortiGate devices. For more information about daily log limits included with additional storage licenses, see Additional Storage licenses on page 19.

Additional Storage licenses

Additional storage licenses are available to expand the base daily logging limits. Multiple of the same SKU may be combined.

Added daily log limit	SKU
+5 GB/day	FC1-10-AZCLD-463-01-DD
+50 GB/day	FC2-10-AZCLD-463-01-DD
+500 GB/day	FC3-10-AZCLD-463-01-DD

Daily log limits for non-FortiGate devices

Purchasing any of the additional storage licenses above (for example, FC1-10-AZCLD-463-01-DD) also enables FortiAnalyzer Cloud to receive logs from FortiClient and FortiMail in addition to expanding the amount of logs it may store from FortiGates.

Storage add-on licenses

The impact of storage add-on licenses depends on whether FortiAnalyzer Cloud is receiving logs from FortiGate devices.

To see information about FortiAnalyzer Cloud licensing, see the FortiAnalyzer Cloud Deployment guide.

Viewing storage quota and disk usage in the Service Information widget

The Service Information widget on the FortiAnalyzer Cloud Dashboard displays the following information:

Description	The service description.
Expiration Date	The expiration date of the license.
Quota	Quota displays the current day's storage entitlement and usage. This includes storage space used by both raw logs and database logs. Click the list icon to see a breakdown of quota usage over the past 7 days. The *Quota* field on FortiAnalyzer Cloud differs from the *GB/Day* field and `diagnose fortilogd logvol-adom all` command in on-premise FortiAnalyzers which only shows the *raw log volume* for the last 7 days.
Disk Usage	Displays the amount of disk currently being used as well as the total available disk size.
FortiGuard	Displays the licensing status and entitlement usage of add-on services for FortiAnalyzer Cloud, including: • Security Rating Update • Industrial Security Service

Information about other Dashboard widgets shared between on-premises FortiAnalyzer and FortiAnalyzer Cloud can be found in the FortiAnalyzer Administration Guide.

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