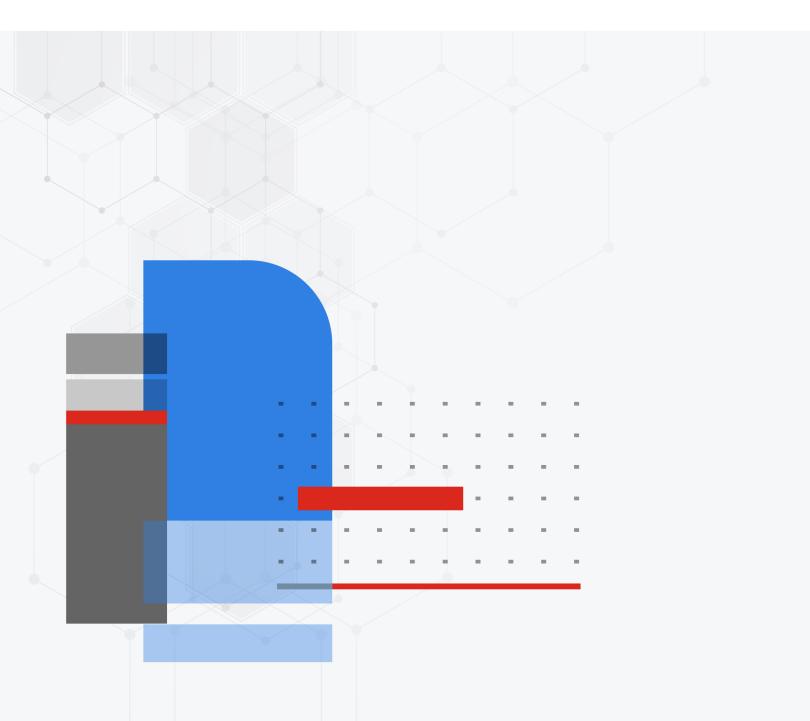# Release Notes

FortiCloud Services 24.1

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FEEDBACK

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TABLE OF CONTENTS

Change log

Date	Change Description
2024-02-03	Initial release.

FortiCloud Services 24.1 Release Notes

This document includes release information for FortiCloud's multiple portals. FortiCloud is a single, unified login allowing access to many of your Fortinet Cloud services in one place. For more information on FortiCloud Services, see the Fortinet Documents Library.

What's New

FortiCloud Services version 24.1 includes the following new features and products:

What's new for FortiCloud Services

New Terms and Conditions workflow

All users are prompted to read and accept the Fortinet Inc. terms and conditions when logging into the FortiCloud Services portals. If the terms and conditions are changed or updated, users will be prompted to read them through and accept the changes before they can proceed. See the Creating an account in the FortiCloud Account guide or Marketplace in the Asset Management guide.

Enforcing two-factor authentication

Email users will be forced to enable two-factor authentication with the FortiToken mobile app if it has been enforced at the Organization or Account level. When logging into your email account, you will be prompted to set up two-factor authentication before you can proceed with logging in. Two-factor authentication is recommended to improve your security by forcing you to enter a security code when you log into the portals. See Two-Factor Authentication (2FA) in the IAM guide.

What's new for Asset Management

Marketplace FortiFlex point transfer

FortiPoints can be transferred to FortiFlex points in the *Marketplace > Spending* page. See Spending in the Asset Management guide.

Marketplace FortiClient EMS

The Marketplace now supports FortiClient EMS in the *Marketplace > Spending* page. See Spending in the Asset Management guide.

Managed FortiGate Service entitlement registration

When a new Managed FortiGate Service entitlement is registered, a banner is displayed to prompt the user to submit an onboarding request in the Managed FortiGate Service portal. The banner will only display if there is no Managed FortiGate Service entitlement already registered or the registered entitlement is expired. See Registering assets in the Asset Management guide.

What's new for FortiCare

FortiCare New has been renamed

The beta ticketing portal has been renamed from *FortiCare New (Beta)* to *FortiCare New*. The existing portal has been renamed from *FortiCare* to *FortiCare Legacy*. See Introduction to FortiCare New in the FortiCare guide.

Save ticket draft

When adding a comment to a *Ticket Conversation*, you can save the draft to edit or discard at a later time. See Adding comments in the FortiCare guide.

Downloads

The *Downloads > VM Images*, *HQIP Images*, *Service Updates*, and *Firmware Image Checksum* pages have been added. See Downloads in the FortiCare guide.

Product Life Cycle

The *Product Life Cycle* page has been added. You can review hardware, software, and service life cycle information and download a copy of the hardware product life cycle as a spreadsheet. See Product Life Cycle in the FortiCare guide.

Guidelines and Policies

A *Guidelines and Policies* page has been added to provide links for reference documents on ticket guidelines, policies, and cloud service descriptions. See Guidelines and Policies in the FortiCare guide.

Resource-based permissions

There is a new permissions card available for the FortiCare New portal. When assigning permissions for the FortiCare New portal, the user can be assigned access using resource-based permissions. The FortiCare Legacy portal will continue to use role-based permissions. See User access in the FortiCare guide and Portals with resource-based permissions in the IAM guide.

What's new for ELA

EMS FortiSASE support

EMS FortiSASE configurations are now supported in the ELA portal. See Adding new EMS FortiSASE software in the ELA Portal guide.

Standard FortiSASE Support

Standard FortiSASE support is available for ESA contracts in the Asset Management *ELA Profile* page. See ELA profile in the Asset Management guide.

New products

New products included in version 24.1 are outlined in the table. Select a product name for more information on the product.

Product	Description
FortiSwitch	A FortiSwitch SKU has been implemented in the price list.
FortiADC	FortiADC NetSec bundles have been implemented in the price list.
FortiADC	FortiADC AppGuard bundles have been implemented in the price list.
FortiDeceptor	FortiDeceptor DaaS Cloud SKUs have been implemented in the price list.
FortiGate	A FortiFirewall 1Tbps bandwidth limit SKU has been implemented in the price list.
FortiSASE	ELA portal SKUs have been implemented in the price list for FortiSASE configuration support.
FortiWeb	FortiWeb Enterprise Bundle SKUs have been implemented in the price list.
FortiGate	FortiGate VM S-Series add on service SKUs have been implemented in the price list.
FortiWeb	FortiWeb-VM Enterprise bundle SKUs have been implemented in the price list.
FortiSASE	FortiSASE SKUs have been implemented in the price list for customers with active ESA contracts but no FortiSASE ELA SKUs.
FortiGate	A FortiFirewall perpetual interface bandwidth limit up to 1Tbps for IPsec inspection SKU has been implemented in the price list.
FortiAP	A FortiAP lightweight UTP support SKU has been implemented in the price list.
FortiMonitor	FortiMonitor Cloud netflow SKUs have been implemented in the price list.
FortiMail Cloud	FortiMail Cloud SKUs for Gateway Premium with Cloud API support have been implemented in the price list.
FortiSASE	A comprehensive FortiSASE Google Cloud subscription SKU including cloud-based management and premium networking has been implemented in the price list.
FortiEDR	Registration and renewal of a FortiEDR BPS SKU is supported.
FortiSandbox	SKU for real-time zero-day anti-phishing service for FortiSandbox Cloud PaaS have been implemented in the price list.
FortiADC	FortiADC VM S-Series SKUs have been implemented in the price list.

Product Integration and Support

Web browser support

FortiCloud Services 24.1 supports the following web browsers:

- Microsoft Edge 80 and later (based on Chromium)
- Mozilla Firefox version 90
- Google Chrome version 92

Language support

FortiCloud Services 24.1 supports the following languages:

- English

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