

# Release Notes

FortiAnalyzer Cloud 7.4.11



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FortiAnalyzer Cloud 7.4.11 Release Notes

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# Change log

Date	Change Description
2026-05-13	Initial release of FortiAnalyzer Cloud 7.4.11.

# FortiAnalyzer Cloud 7.4.11 release

This document provides information about FortiAnalyzer Cloud version 7.4.11 build 6175.

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The recommended minimum screen resolution for the FortiAnalyzer Cloud GUI is 1920 x 1080. Please adjust the screen resolution accordingly. Otherwise, the GUI may not display properly.

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# Special notices

This section highlights some of the operational changes that administrators should be aware of in FortiAnalyzer Cloud version 7.4.11.

## OT Security Service support

FortiAnalyzer Cloud 7.4.11 supports the *OT Security Service* with the following SKUs:

- FC1-10-AZCLD-159-DD
- FC2-10-AZCLD-159-DD
- FC3-10-AZCLD-159-DD

## Attack Surface Rating and Compliance support

FortiAnalyzer Cloud 7.4.11 supports *Attack Surface Rating and Compliance* with the following SKUs:

- FC1-10-AZCLD-175-DD
- FC2-10-AZCLD-175-DD
- FC3-10-AZCLD-175-DD

## FortiClient logging

When configuring logging from FortiClient to FortiAnalyzer Cloud, you must manually enter the fully qualified domain name (FQDN) of the FortiAnalyzer Cloud instance in the *IP Address/Hostname* field. It is important that this information is entered accurately to ensure your data is sent to the correct FortiAnalyzer Cloud instance.

For more information on configuring FortiClient logging to FortiAnalyzer Cloud, see the [FortiClient documentation on the Fortinet Docs Library](#).

# Upgrade information

A notification is displayed in the FortiAnalyzer Cloud notification drawer when a new version of the firmware is available. You can choose to upgrade immediately or schedule the upgrade for a later date.



In FortiAnalyzer Cloud 7.4.3 and later, administrators must perform firmware upgrades from within the FortiAnalyzer Cloud Dashboard or firmware upgrade notification drawer.

An administrator with *Super\_User* permissions is required to perform the upgrade.



To keep FortiAnalyzer Cloud secure and up to date, it is recommended that you upgrade your 7.4 release to the latest release build.

An email will be sent to notify you when an upgrade is mandatory. After receiving the notification, you will have 14 days to complete the upgrade. See [Mandatory upgrades](#) on page 8.

## To upgrade firmware from the notification drawer:

1. Go to FortiAnalyzer Cloud (<https://fortianalyzer.forticloud.com/>), and use your FortiCloud account credentials to log in. An administrator with Super\_User permissions is required to perform the upgrade.
2. Expand the notification drawer to view information about available firmware upgrades.

The screenshot shows the FortiAnalyzer Cloud interface. On the left is a navigation menu with options like Dashboards, Status, SOC Dashboard, Endpoint Vulnerability, Device Manager, FortiView, Log View, Fabric View, Incidents & Events, FortiAI, Reports, and System Settings. The main area displays system information for a device named 'FAZ-K85-CLOUD', including host name, serial number, platform type, HA status, system time, and current firmware version (v7.6.2 build6071). A notification drawer is open on the right, showing a yellow warning icon for 'FortiAnalyzer Cloud New Firmware Version' with the text 'New firmware is available.' and a 'Upgrade Firmware' button. Below it is a blue 'Upcoming Maintenance Notice' with details about a scheduled maintenance period from June 14th, 2025, 02:00 UTC to 02:30 UTC.

3. Click *Upgrade Firmware* to update the firmware immediately or to schedule upgrade of the firmware for a later date.

Firmware Management

Please initiate a firmware upgrade here. The upgrade task will be automatically scheduled upon your request. Be sure to schedule your upgrade within the next 7 days.

Current Version v7.6.2 build6071 (Feature)

Select Firmware v7.6.3-build3492.250421 (GA.F)

Upgrade Time

4. Click *OK* to perform or schedule the upgrade.

### To upgrade firmware from the Dashboard:

1. Log in to your FortiAnalyzer Cloud instance.
2. Go to *Dashboard* in the tree menu.
3. In the *System Information* widget, select the upgrade icon next to the firmware version.  
The *Firmware Management* dialog appears. The current firmware version is displayed along with upgrade options.
4. In the *Select Firmware* field, choose an available firmware version.
5. In the *Upgrade Time* choose *Now* or *Later*.
  - *Now*: Begin the upgrade immediately.
  - *Later*: Schedule the upgrade for a later time.
6. Click *OK*. The upgrade will be completed based on the selected options.

## FortiAnalyzer Cloud upgrade path

When upgrading FortiAnalyzer Cloud between major/minor versions, you must first upgrade to the latest patch release for the current version and any intermediate versions.

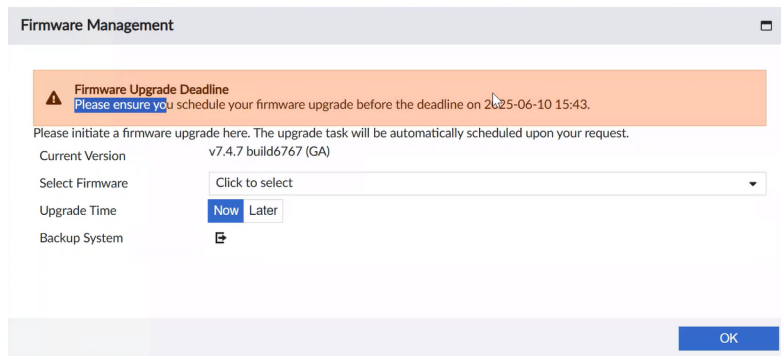
For example, in order to upgrade FortiAnalyzer Cloud from version 7.2.x to 7.6.x, you must first upgrade to the latest 7.2 patch version, followed by the latest 7.4 patch version, before finally upgrading to the target 7.6.x release.

The FortiAnalyzer Cloud firmware version selection menu only displays the next eligible version that your instance can be upgraded to in the path. In the example above, the 7.4 firmware would not be displayed as an option until you have updated to the latest available 7.2 patch version.

## Mandatory upgrades

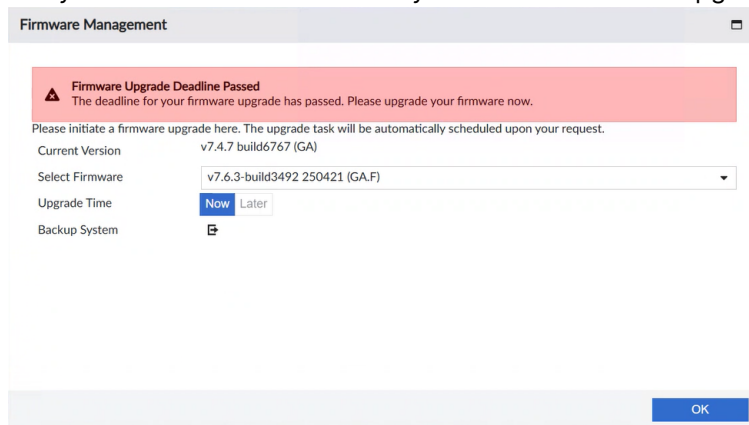
When a firmware upgrade is mandatory, a *Firmware Management* dialog window will appear when you access your instance. This dialog provides details about the upgrade deadline and options for upgrading your firmware

version. You can choose to upgrade immediately or schedule the upgrade for a later time. This dialog cannot be bypassed.



The screenshot shows a 'Firmware Management' dialog box with a warning banner at the top: 'Firmware Upgrade Deadline' with a red triangle icon. The text below the banner reads: 'Please ensure you schedule your firmware upgrade before the deadline on 2025-06-10 15:43.' Below this, a message states: 'Please initiate a firmware upgrade here. The upgrade task will be automatically scheduled upon your request.' The dialog includes the following fields: 'Current Version' (v7.4.7 build6767 (GA)), 'Select Firmware' (a dropdown menu with 'Click to select'), 'Upgrade Time' (radio buttons for 'Now' and 'Later'), and 'Backup System' (a checkbox). An 'OK' button is located at the bottom right.

After the deadline has passed, you can still connect to your instance's GUI to see the *Firmware Management* dialog window, however, you will only have the option to upgrade immediately. This dialog cannot be bypassed and you will not be able to access your instance until the upgrade is completed.



The screenshot shows a 'Firmware Management' dialog box with a warning banner at the top: 'Firmware Upgrade Deadline Passed' with a red triangle icon. The text below the banner reads: 'The deadline for your firmware upgrade has passed. Please upgrade your firmware now.' Below this, a message states: 'Please initiate a firmware upgrade here. The upgrade task will be automatically scheduled upon your request.' The dialog includes the following fields: 'Current Version' (v7.4.7 build6767 (GA)), 'Select Firmware' (a dropdown menu with 'v7.6.3-build3492 250421 (GA.F)'), 'Upgrade Time' (radio buttons for 'Now' and 'Later'), and 'Backup System' (a checkbox). An 'OK' button is located at the bottom right.

## Downgrading to previous versions

Downgrade to previous versions of FortiAnalyzer Cloud firmware is not supported.

# Product integration and support

This section lists FortiAnalyzer Cloud 7.4.11 support of other Fortinet products. It also identifies what FortiAnalyzer Cloud features are supported for log devices and what languages FortiAnalyzer Cloud GUI and reports support.

The section contains the following topics:

- [Software support on page 10](#)
- [Feature support on page 11](#)
- [Language support on page 12](#)
- [Model support on page 13](#)

## Software support

FortiAnalyzer Cloud 7.4.11 supports the following software:

- [Web browser support on page 10](#)
- [FortiOS support on page 10](#)
- [FortiClient support on page 11](#)
- [FortiMail support on page 11](#)
- [FortiWeb support on page 11](#)

## Web browser support

FortiAnalyzer Cloud version 7.4.11 supports the following web browsers:

- Google Chrome version 147
- Microsoft Edge version 147
- Mozilla Firefox 150

Other web browsers may function correctly, but are not supported by Fortinet.

## FortiOS support

FortiAnalyzer Cloud version 7.4.11 supports the following FortiOS versions:



See the [FortiAnalyzer 7.4.11 Release Notes](#) for the latest supported FortiOS versions.

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- 7.4.0 and later.
- 7.2.0 and later.
- 7.0.0 and later.

## FortiClient support

FortiAnalyzer Cloud version 7.4.11 supports the following FortiClient versions:



See the [FortiAnalyzer 7.4.11 Release Notes](#) for the latest supported FortiClient 7.0 versions.

- 
- 7.4.0 and later
  - 7.2.0 and later
  - 7.0.3 and later

## FortiMail support

FortiAnalyzer Cloud version 7.4.11 supports the following FortiMail versions:



See the [FortiAnalyzer 7.4.11 Release Notes](#) for the latest supported FortiMail versions.

- 
- 7.4.0 and later
  - 7.2.0 and later

## FortiWeb support

FortiAnalyzer Cloud version 7.4.11 supports the following FortiWeb versions:

- 7.6.3 and later

## Feature support

FortiAnalyzer Cloud version 7.4.11 provides the following feature support:

Platform	Log View	FortiView	Event Management	Reports
FortiGate	✓	✓	✓	✓
FortiClient EMS/FortiEndpoint	✓	✓	✓	✓
FortiMail	✓	✓	✓	✓
FortiWeb	✓	✓	✓	✓

## Language support

The following table lists FortiAnalyzer Cloud language support information.

Language	GUI	Reports
English	✓	✓
Chinese (Simplified)	✓	✓
Chinese (Traditional)	✓	✓
French	✓	✓
Hebrew		✓
Hungarian		✓
Japanese	✓	✓
Korean	✓	✓
Russian		✓
Spanish	✓	✓

To change the FortiAnalyzer Cloud language setting, go to *System Settings > Admin > Admin Settings*, in *Administrative Settings > Language* select the desired language from the drop-down list. The default value is *Auto Detect*.

Russian, Hebrew, and Hungarian are not included in the default report languages. You can create your own language translation files for these languages by exporting a predefined language from FortiAnalyzer Cloud, modifying the text to a different language, saving the file as a different language name, and then importing the file into FortiAnalyzer Cloud. For more information, see the *FortiAnalyzer Administration Guide*.

## Model support

FortiAnalyzer Cloud supports the same FortiGate and FortiMail models as FortiAnalyzer 7.4.11. For a list of supported models, see the [FortiAnalyzer 7.4.11 Release Notes](#) on the [Document Library](#).

# Resolved issues

There are no resolved issues reported in the 7.4.11 release of FortiAnalyzer Cloud.

# Known issues

Known issues are organized into the following categories:

- [New known issues](#)
- [Existing known issues](#)

To inquire about a particular bug or to report a bug, please contact [Fortinet Customer Service & Support](#).

## New known issues

No new issues have been identified in version 7.4.11.

## Existing known issues

No existing issues have been reported in FortiAnalyzer Cloud 7.4.11.

# Limitations of FortiAnalyzer Cloud

All FortiAnalyzer modules are supported in FortiAnalyzer Cloud; however, the following features are not supported or are not relevant to the FortiAnalyzer Cloud deployment at this time:

- Logging Topology
- ADOMs
- Advanced ADOM mode
- DLP/IPS archives
- High-Availability Mode
- Log Forwarding: FortiAnalyzer Cloud does not support log forwarding, except when integrated with *FortiCare Elite Services* or *SOCaaS*—logs can then be forwarded only to the respective service portals.
- Fetcher Management
- Remote Certificates
- The FortiAnalyzer Cloud Dashboard widget availability differs from on-premises FortiAnalyzer:
  - The License Information widget is replaced with the Service Information widget which includes differences from on-premises FortiAnalyzer. For more information, see [Viewing storage quota and disk usage in the Service Information widget on page 20](#).
  - FortiAnalyzer Cloud does not support the *System Resources*, *Unit Operation*, *Alert Message Console*, *Disk I/O*, and *Disk Quota Usage* widgets.
  - FortiAnalyzer Cloud includes *Historical Log Rate*, *Average Log Rate*, *Average Quota*, and *Historical Quota Usage* widgets that are not available in on-premises FortiAnalyzers.
- Remote Authentication Server
- SAML SSO
- SNMP monitoring tool
- FortiAnalyzer Cloud cannot be used as a managed device on FortiManager.
- Trusted Hosts
- Security Rating Compliance Reports
- Logging from FortiClient EMS for Chromebook
- Pre-login banners
- Remote connection to authorized devices from the Device Manager using *Connect to Device*.
- FortiAnalyzer Cloud can not be configured as Supervisor in a FortiAnalyzer Fabric.



FortiAnalyzer Cloud supports logs from FortiGate devices and non-FortiGate devices, such as FortiClient.



FortiAnalyzer Cloud can be integrated into the Cloud Security Fabric when the root FortiGate is running firmware version 6.4.4 or later.

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The FortiAnalyzer Cloud portal does not support IAM user groups.

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# Logging support and daily log limits

The daily log limits available for FortiGate devices depend on the FortiGate platform. These daily log limits can be expanded with an additional storage license. Adding additional storage licenses also enables FortiAnalyzer Cloud to receive logs from other supported devices like FortiMail.

- [FortiGate devices on page 18](#)
- [Additional Storage licenses on page 19](#)
- [Daily log limits for non-FortiGate devices on page 19](#)

For more information on licensing and SKUs, see the [FortiAnalyzer Cloud Deployment Guide](#) and [FortiAnalyzer Cloud Datasheet](#).

## FortiGate devices

FortiAnalyzer Cloud supports logs from FortiGates. Each FortiGate with an entitlement is allowed a fixed daily rate of logging.

When determining the daily log limit for FortiAnalyzer Cloud, the form factor of the FortiGate model determines the log limits. The chart below identifies some FortiGate models for each form factor as an example.

The following rates are based on the FortiAnalyzer Cloud a la carte subscription:

Form Factor	Example FortiGate Model	Total daily log limit for FortiAnalyzer-VM v6.4 and later
<b>Desktop or FGT-VM models with 2 CPU</b>	FortiGate 30 series, FortiGate 90 series	200MB/Day
<b>1RU or FGT-VM models with 4 CPU</b>	FortiGate 100 series, FortiGate 600 series, FortiGate 800 series, FortiGate 900 series	1GB/Day
<b>2 RU and above or FGT-VM models with 8 CPU and above</b>	FortiGate 1000 series and higher	5GB/Day

Once the limit has been reached, users must purchase additional storage in order for FortiAnalyzer Cloud to maintain logs for 12 months. You can purchase additional storage licenses to expand the daily logging limits for your FortiGate devices. For more information about daily log limits included with additional storage licenses, see [Additional Storage licenses on page 19](#).

## Additional Storage licenses

Additional storage licenses are available to expand the base daily logging limits. Multiple of the same SKU may be combined.

Added daily log limit	SKU
+5 GB/day	FC1-10-AZCLD-463-01-DD
+50 GB/day	FC2-10-AZCLD-463-01-DD
+500 GB/day	FC3-10-AZCLD-463-01-DD

## Daily log limits for non-FortiGate devices

Purchasing any of the additional storage licenses above (for example, FC1-10-AZCLD-463-01-DD) also enables FortiAnalyzer Cloud to receive logs from FortiClient and FortiMail in addition to expanding the amount of logs it may store from FortiGates.

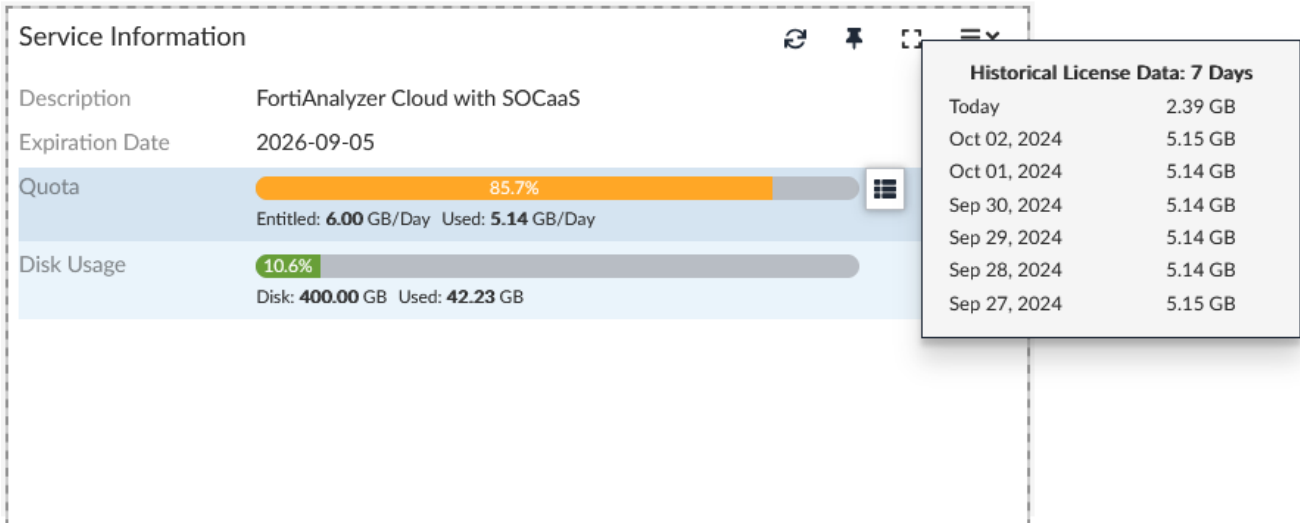
## Storage add-on licenses

The impact of storage add-on licenses depends on whether FortiAnalyzer Cloud is receiving logs from FortiGate devices.

To see information about FortiAnalyzer Cloud licensing, see the [FortiAnalyzer Cloud Deployment](#) guide.

# Viewing storage quota and disk usage in the Service Information widget

The Service Information widget on the FortiAnalyzer Cloud Dashboard displays the following information:



<b>Description</b>	The service description.
<b>Expiration Date</b>	The expiration date of the license.
<b>Quota</b>	<p>Quota displays the current day's storage entitlement and usage. This includes storage space used by both raw logs and database logs. Click the list icon to see a breakdown of quota usage over the past 7 days.</p> <hr/> <div style="display: flex; align-items: center;"> <p>The <i>Quota</i> field on FortiAnalyzer Cloud differs from the <i>GB/Day</i> field and <code>diagnose fortilogd logvol-adom all</code> command in on-premise FortiAnalyzers which only shows the <i>raw log volume</i> for the last 7 days.</p> </div> <hr/>
<b>Disk Usage</b>	Displays the amount of disk currently being used as well as the total available disk size.

Information about other Dashboard widgets shared between on-premises FortiAnalyzer and FortiAnalyzer Cloud can be found in the [FortiAnalyzer Administration Guide](#).



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