



Getting Started

FortiAuthenticator Cloud 26.2.a



FORTINET DOCUMENT LIBRARY

<https://docs.fortinet.com>

FORTINET VIDEO LIBRARY

<https://video.fortinet.com>

FORTINET BLOG

<https://blog.fortinet.com>

CUSTOMER SERVICE & SUPPORT

<https://support.fortinet.com>

FORTINET TRAINING & CERTIFICATION PROGRAM

<https://www.fortinet.com/training-certification>

FORTINET TRAINING INSTITUTE

<https://training.fortinet.com>

FORTIGUARD LABS

<https://www.fortiguard.com>

END USER LICENSE AGREEMENT

<https://www.fortinet.com/doc/legal/EULA.pdf>

FEEDBACK

Email: techdoc@fortinet.com



June 17, 2026

FortiAuthenticator Cloud 26.2.a Getting Started

65-262a-1279020-20260617

TABLE OF CONTENTS

Change Log	4
Getting started with FortiAuthenticator Cloud	5
Planning	5
Requirements	5
Licensing	5
Learning more	6
Activating	7
Activate FortiAuthenticator Cloud by completing the following	7
Provisioning	8
Provision your FortiAuthenticator Cloud	8
What's next	9
Service status	9
Confirm your FortiAuthenticator Cloud release version	9

Change Log

Date	Change Description
2026-06-17	Initial release.

Getting started with FortiAuthenticator Cloud

Planning

Plan FortiAuthenticator Cloud deployment by reviewing:

- [Requirements on page 5](#)
- [Licensing on page 5](#)
- [Learning more on page 6](#)

Requirements

Ensure the following requirements are met:

Requirement	Description
FortiCloud account	A FortiCloud account is required to access FortiAuthenticator Cloud.
Internet access	Required for accessing the FortiAuthenticator Cloud portal.
Browser	See Web browser support in the latest <i>FortiAuthenticator Cloud Release Notes</i> .

Licensing

FortiAuthenticator Cloud requires a subscription-based license.

See [SKUs](#) in the latest *FortiAuthenticator Cloud Administration Guide*.



A FortiAuthenticator Cloud license is valid for one year only, and must be activated within one year after the date of purchase. Licenses that are not activated automatically expire one year after the date of purchase.

You can check the license details in the FortiCloud dashboard in *Services > Asset Management*.

Learning more

- [FortiAuthenticator Cloud documentation](#)
- [Fortinet Training and Certification](#)
- [FortiCloud](#)
- [4-D resources](#)

Activating

Activate FortiAuthenticator Cloud by completing the following

Creating a FortiCloud account

To create a FortiCloud account:

1. Go to [FortiCloud](#).
2. Click *Create Account* and follow instructions to create an account.

Registering your FortiAuthenticator Cloud license

After purchasing the FortiAuthenticator Cloud license, you will receive a registration code via email.

To register the FortiAuthenticator Cloud license:

1. While signed in to your FortiCloud account, go to *Services > Asset Management*, and click *Register Now*.
2. You should have received an email with your *Service Entitlement Summary* document.
The document includes the *Contract Registration Code*.
3. In the *Registration Code* field, enter *Contract Registration Code* from the *Service Entitlement Summary* document.
4. Continue the remaining instructions to register the FortiAuthenticator Cloud.
For more information, see [Registering assets](#) in the latest *Asset Management Administration Guide*.

Provisioning

Provision your FortiAuthenticator Cloud

To provision FortiAuthenticator Cloud:

1. Log in to the [FortiAuthenticator Cloud portal](#) with your FortiCloud account.
2. Authenticate using your FortiCloud credentials and complete the MFA.
3. Initial provisioning may take up to 5 minutes upon the first login.
4. Click *Login* to log in to the FortiAuthenticator Cloud instance.
5. Configure the following:
 - a. Admin users and permissions
 - b. Identity sources (LDAP, RADIUS, etc)
 - c. Authentication policies

For more information, see the standalone [FortiAuthenticator Administration Guide](#).



You can use the standalone [FortiAuthenticator Administration Guide](#) and [FortiAuthenticator REST API Solution Guide](#) for information about using FortiAuthenticator Cloud.



For information on the limitations of FortiAuthenticator Cloud, see the [Limitations of FortiAuthenticator Cloud](#) topic in the latest [FortiAuthenticator Cloud Administration Guide](#) on the Fortinet Docs Library.

What's next

Service status

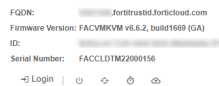
To check the FortiAuthenticator Cloud service status, click the *Service Status* button.

See *Service status* in the latest *FortiAuthenticator Cloud Administration Guide*.

Confirm your FortiAuthenticator Cloud release version

To confirm the FortiAuthenticator Cloud release version:

1. Log in to the FortiAuthenticator Cloud portal and check the FortiAuthenticator Cloud version in *Firmware Version*.



FQDN: [redacted].fortitrusid.forticloud.com
Firmware Version: FACVMKVM v6.2, build1669 (GA)
ID: [redacted]
Serial Number: FACCLD1M22000156
-i Login | [redacted] [redacted] [redacted] [redacted]

Check what features are new in the *FortiAuthenticator Cloud Release Notes*.



www.fortinet.com

Copyright© 2026 Fortinet, Inc. All rights reserved. Fortinet®, FortiGate®, FortiCare® and FortiGuard®, and certain other marks are registered trademarks of Fortinet, Inc., and other Fortinet names herein may also be registered and/or common law trademarks of Fortinet. All other product or company names may be trademarks of their respective owners. Performance and other metrics contained herein were attained in internal lab tests under ideal conditions, and actual performance and other results may vary. Network variables, different network environments and other conditions may affect performance results. Nothing herein represents any binding commitment by Fortinet, and Fortinet disclaims all warranties, whether express or implied, except to the extent Fortinet enters a binding written contract, signed by Fortinet's Chief Legal Officer, with a purchaser that expressly warrants that the identified product will perform according to certain expressly-identified performance metrics and, in such event, only the specific performance metrics expressly identified in such binding written contract shall be binding on Fortinet. For absolute clarity, any such warranty will be limited to performance in the same ideal conditions as in Fortinet's internal lab tests. Fortinet disclaims in full any covenants, representations, and guarantees pursuant hereto, whether express or implied. Fortinet reserves the right to change, modify, transfer, or otherwise revise this publication without notice, and the most current version of the publication shall be applicable.