# Release Notes

FortiPAM 1.8.2

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# Change log

| Date | Change Description |
|------|--------------------|
| 2026-03-06 | Initial release. |
| | |

# FortiPAM 1.8.2 release

This document provides a summary of new features, enhancements, support information, installation instructions, caveats, resolved issues, and known issues for FortiPAM 1.8.2, build 1696.

FortiPAM is a centralized credential management system within the Fortinet Security Fabric solution, designed to protect servers and network devices from cyberattacks.

FortiPAM delivers the following functionalities:

- **Credential vaulting**: Reduces the risk of credential leakage.
- **Privileged account access control**: Limits access to only authorized resources for users.
- **Privileged activity monitoring and recording**: Provides full-session video recordings.

> FortiPAM 1.8.2 requires FortiClient 7.4.3 or above to offer the full set of functionalities.

For additional documentation, please visit:

https://docs.fortinet.com/product/fortipam/

# Special notices

## Do not enable server certificate validation

On the EMS, do not enable the server certificate validation for ZTNA.

Check *Endpoint Profiles > ZTNA Destinations* on the EMS to ensure that the certificate validation is disabled as shown below:

```
<disallow_invalid_server_certificate>0</disallow_invalid_server_certificate>
```

## Allow pop up windows on Firefox

When launching web applications on the Firefox browser, allow pop up windows.

## Web proxy CA certificate

When launching public websites, FortiPAM uses the selected CA certificate to re-sign the public websites.

When launching private websites, FortiPAM will use untrusted CA to re-sign the private websites.

## Client software

Before upgrading to FortiPAM 1.8.2, check if there is a software in *Secret Settings > Client Software*. If yes, reduce the *Video Storage Limit* / *File Storage Limit* (in the *Advanced* tab in *System > Settings*) to allow uploading software from a USB disk (/data2/pkg) to the video disk.

After upgrading to FortiPAM 1.8.2, adjust the storage limit in the *Advanced* tab in *System > Settings*.

# What's new

FortiPAM version 1.8.2 is a patch release. There are no new features.

See Resolved issues on page 14 for more information.

# Upgrade instructions

> ⚠️ Back up your configuration before beginning this procedure. While no data loss should occur if the procedures below are correctly followed, it is recommended a full backup is made before proceeding with firmware upgrade.
>
> For information on how to set up automated backup, see the Backup topic in the *FortiPAM Administration Guide* on the Fortinet Docs Library.

## Firmware upgrade process

Back up your configuration and then upgrade the firmware. Optionally, you can restore your configuration.

Before you can install FortiPAM firmware, you must download the firmware image from FortiCloud, then upload it from your computer to the FortiPAM device. See Upgrading the firmware.

### To download the firmware image from FortiCloud:

1. Log into FortiCloud.
2. Go to *Support > Downloads*, and select *VM Images* from the dropdown list.
   The *VM Images* page opens.
3. In *Select Product*, select *Other*.
4. Click on the hyperlink that appears.
5. In *Select Product*, select *FortiPAM*.
6. Switch to the *Download* tab and go inside the correct image folder.
7. Click on *HTTPS* for the zip file you intend to download.
   The zip file is downloaded to your management computer.

### Image checksums

To verify the integrity of the firmware file, use a checksum tool to compute the firmware file's MD5 checksum. Compare it with the checksum indicated by Fortinet. If the checksums match, the file is intact.

MD5 checksums for software releases are available on FortiCloud.

### FortiCloud image checksum tool

After logging in to FortiCloud, in the menus at the top, click *Support*, then click *Firmware Image Checksum*.

In the *Image File Name* field, enter the firmware image file name, including its extension, then click *Get Checksum Code* to get the checksum code.
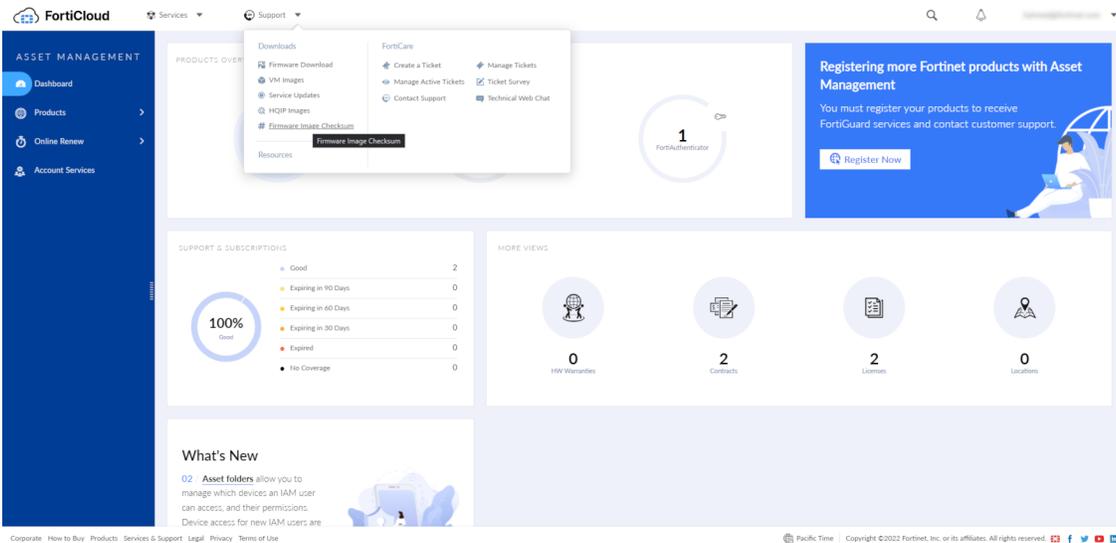
## To backup your configuration manually:

1.  In the user dropdown, go to *Configuration > Backup*.
    The *Backup System Configuration* window opens.
2.  Select *Local PC* as the backup option.
3.  Enable *Encryption*, enter and confirm password.
4.  Click *OK*.
    The backup file is downloaded to your local computer.

## To upgrade the firmware:

1.  You can only upload a firmware when in maintenance mode.
    From the user dropdrown, select *Activate Maintenance Mode* in *System*.
    a.  Enter the maximum duration, in minutes.
    b.  Enter a reason for activating the maintenance mode.
    c.  Click *OK*.

    ---

     When in maintenance mode, select *Renew Maintenance Mode* in *System*, enter the new duration and reason and then click *OK* to renew the maintenance mode.

    ---

2.  In the user dropdown, go to *System > Firmware*.
    The *Firmware Management* window opens.
3.  Go to the *File Upload* tab:
    a.  Select *Browse*, then locate the firmware image on your local computer.
    b.  Click *Open*.
    c.  Click *Confirm and Backup Config*.
        The firmware image uploads from your local computer to the FortiPAM device, which will then reboot. For a short period of time during this reboot, the FortiPAM device is offline and unavailable.

**To restore the configuration manually:**

1.  You can only restore a configuration when in maintenance mode.
    Repeat step 1 from Upgrading the firmware.
2.  In the the user dropdown, go to *Configuration > Restore*.
    The *Restore System Configuration window* opens.
3.  Select *Local PC* as the option to restore from.
4.  Select *Upload*:
    a.  Locate the backup file on your local computer.
    b.  Click *Open*.
    c.  In *Password*, enter the encryption password for the backup file.
    d.  Click *OK*.

When you restore the configuration from a backup file, any information changed since the backup will be lost.

Any active sessions will be ended and must be restarted.

You will have to log back in when the system reboots.

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Once the configuration is restored, select *Deactivate Maintenance Mode* in *System* to deactivate the maintenance mode.

---

# Upgrade paths

Use the following table to verify the list of compatible upgrade paths:

| From | To |
| --- | --- |
| 1.6.x | 1.8.2 |
| 1.7.x | 1.8.2 |
| 1.8.0 | 1.8.2 |

# Product integration and support

FortiPAM 1.8.2 supports the following:

# Web browser support

FortiPAM version 1.8.2 supports the following web browsers:

| Google Chrome version 135 |
|---|
| Microsoft Edge version 135 |
| Mozilla Firefox version 137 |

⚠️ Mozilla Firefox is supported with some limitations.

💡 Other web browsers may function correctly but are not supported by Fortinet.

# Virtualization software support

FortiPAM version 1.8.2 supports:

| Alibaba Cloud |
|---|
| AWS (Amazon Web Services) |
| GCP (Google Cloud Platform) |
| Linux Kernel-based Virtual Machine (KVM) on Virtual Machine Manager and QEMU 2.5.0 |
| Microsoft Azure |

| Microsoft Hyper-V |
|---|
| Nutanix |
| OCI (Oracle Cloud Infrastructure) |
| Proxmox |
| VMware ESXi 6.5 and above |

# Hardware support

FortiPAM 1.8.2 supports the following FortiPAM hardware models:

| FortiPAM 1000G |
|---|
| FortiPAM 1100G |
| FortiPAM 3000G |
| FortiPAM 3100G |

# Language support

The FortiPAM GUI can be displayed in the following languages:

| Arabic |
|---|
| Chinese (Simplified) |
| Chinese (Traditional) |
| English |
| French |
| German |
| Italian |
| Japanese |
| Korean |
| Portuguese |
| Spanish |

For more information on changing the language in the GUI, see the FortiPAM Administration Guide.

# FortiPAM-VM

For information about FortiPAM-VM deployments and system requirements, see the FortiPAM virtualization Admin Guides on the Fortinet Docs Library.

# Resolved issues

The resolved issues listed below may not list every bug that has been corrected with this release. For inquiries about a particular bug, please contact Technical Support within the FortiCare portal.

## Secret/Launch

| Bug ID | Description |
| --- | --- |
| 1256560 | Delete unnecessary checks for some secret settings. |
| 1238033 | Error message `Unable to launch secret, request too frequently` when using a native launcher. |

## System/Log

| Bug ID | Description |
| --- | --- |
| 1253173 | Fix for log downloader. |
| 1253814 | Unable to view the logs when secretgrp set to custom. |

## Others

| Bug ID | Description |
| --- | --- |
| 1228329 | Port fix from FortiOS on SFTP upload/download performance issue. |
| 1259111 | Fix crash on empty web procedure. |
| 1256882 | Bug fix for agentless. |

# Migration from FortiSRA to FortiPAM

In version 1.8.0, FortiSRA is merged into FortiPAM.

Starting FortiPAM 1.8.0:

1. The previous FortiSRA default administrator will have the full Super Administrator role, including the ability to launch secrets.
2. With SKU-591, an extra seat is added for free.
   For example, when the purchased license seat quantity is 20, then 21 users can be enabled.
   For HA, if a node has 10 licensed seats and the other has 5 users, the primary node can have 16 users enabled.

### Upgrade path for FortiSRA:

1. Upgrade FortiSRA from 1.6.x to 1.7.2 using the FortiSRA image.
2. Upgrade FortiSRA from 1.7.2 to FortiPAM 1.8.0 using the FortiPAM 1.8.0 image.

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After migration from FortiSRA to FortiPAM, the original FortiSRA administrator becomes a regular administrator on FortiPAM with the ability to create/edit/launch secrets.

This is a free administrator account.

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After migration from FortiSRA to FortiPAM, native launchers are automatically created and added to the default templates.

If you do not want to display the native launchers, remove them from the following default templates:
- *Unix Account (SSH Password)*, *VNC Server*, *FortiGate/FortiOS (SSH Key)*,*FortiGate/FortiOS (Web)*, *Machine*, *Windows Domain Account*, etc.

---

After migration from FortiSRA to FortiPAM, the GUI can report the `Configuration can contain errors` warning.

Run:

```
diag debug config-error-log read
```

### Output:

```
"end" @ global.system.replacemsg.auth.auth-sra-login-page:failed command (error -
56)
 "end" @ global.system.replacemsg.auth.auth-sra-token-page:failed command (error -
56)
 "end" @ global.system.replacemsg.auth.auth-sra-passchg-page:failed command (error
-56)
```

The above output is harmless to your system.
Run the following command to clear the output:

```
diag debug config-error-log clear
```

---

After you migrate from FortiSRA to FortiPAM, you can no longer downgrade back to FortiSRA.

Ensure that you create a snapshot of your FortiSRA before the migration to FortiPAM.

If the FortiSRA license is expired, FortiSRA license may not be available.

If using a new FortiPAM license to replace an expired FortiSRA license, the following must be performed:

| | |
|---|---|
| Fabric connectors (EMS, FortiAnalyzer) | Reconfigure EMS and FortiAnalyzer to accept FortiPAM connection request |
| Users with local mobile 2FA | Disable/re-enable 2FA |
| Users with FortiToken Cloud 2FA | Disable/re-enable 2FA |

# Configuration capacity for FortiPAM hardware appliances and VM

The following table lists the maximum number of configuration objects per FortiPAM appliance that can be added to the configuration database for different FortiPAM hardware or VM models.

| Features | FortiPAM 1000G | FortiPAM 1100G | FortiPAM 3000G | FortiPAM 3100G | FortiPAM-VM |
|---|---|---|---|---|---|
| Secret | 50000 | 50000 | 100000 | 100000 | 100000 |
| Target | 5000 | 5000 | 10000 | 10000 | 10000 |
| Folder | 2000 | 2000 | 6000 | 6000 | 6000 |
| User | 3000 | 3000 | 3000 | 3000 | 3000 |
| User group | 2000 | 2000 | 5000 | 5000 | 5000 |
| Request | 5000 | 5000 | 10000 | 10000 | 10000 |
| Gateway | 256 | 256 | 256 | 256 | 256 |

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