Release Notes

FortiSOAR Cloud 7.0.1

FCRTINET®

TABLE OF CONTENTS

Change Log

Date	Change Description
2021-07-09	Initial release of 7.0.1

FortiSOAR Cloud 7.0.1 Release

FortiSOAR Cloud is a cloud-hosted Security Orchestration & Automated Response (SOAR) platform. It provides solutions for automating incident triaging & investigation; by seamlessly integrating with over 300+ security platforms resulting in faster responses, streamlined containment, and reduced mitigation times - from hours to seconds.

This document provides information about FortiSOAR Cloud version 7.0.1.

> The recommended minimum screen resolution for the FortiSOAR Cloud GUI is 1920 x 1080. Please adjust the screen resolution accordingly. Otherwise, the GUI may not display properly.

FortiSOAR Cloud 7.0.1 Release Notes
Fortinet Technologies Inc.

5

New features and enhancements

Feature	Details
Added support for backing up and restoring FortiSOAR Cloud	FortiSOAR Cloud version 7.0.1 supports backup and restore of FortiSOAR Cloud. You can regularly perform backing up and restoring of FortiSOAR Cloud data, which restores the data seamlessly to a new FortiSOAR Cloud environment.

Special Notices

This section highlights some of the operational changes that administrators should be aware of in FortiSOAR Cloud version 7.0.1.

FortiCloud Premium license

The FortiSOAR Cloud portal checks for the FortiCloud Premium license. If the FortiSOAR Cloud license is valid, but the FortiCloud Premium license is expired, a warning is displayed as shown in the following image:
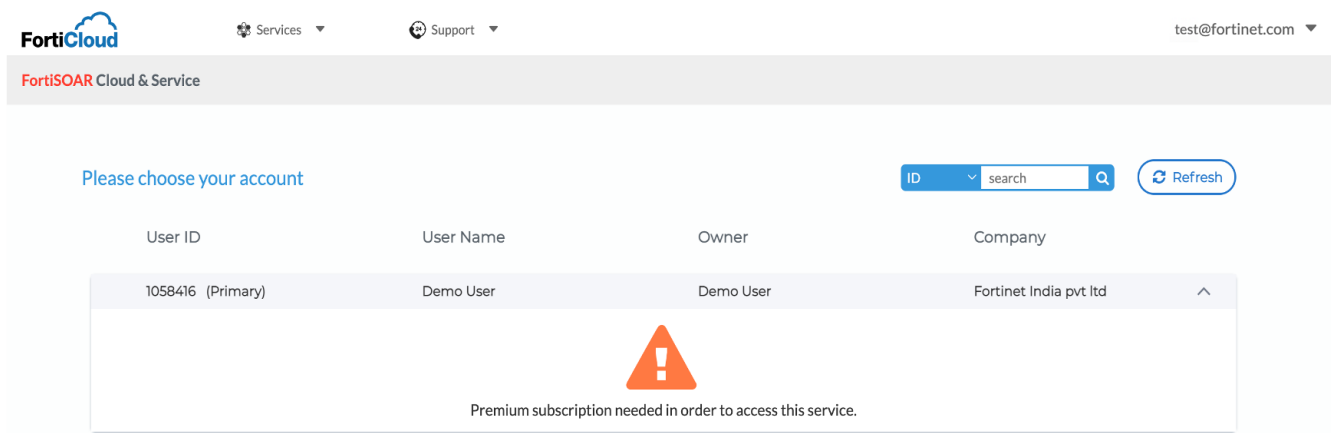
To access the portal, renew the FortiCloud Premium license.

Upgrade Information

You can upgrade FortiSOAR Cloud using the Cloud portal.

1. Log onto the FortiSOAR Cloud Portal and navigate to your FortiSOAR Cloud VM page:

2. To take a snapshot, click the **Snapshot** button.
   Note: Your FortiSOAR Cloud VM stops while the snapshot is in progress. Once the snapshot is completed the FortiSOAR Cloud VM restarts.

3. Once your FortiSOAR Cloud VM has come up, go to the console of your FortiSOAR Cloud VM by clicking the **SSH** button.

4. Run `screen`:
   ```
   screen -S upgrade
   ```
   Note: This is intended for situations where network connectivity is less than favorable. If there is any connection loss, log back into the SSH console and return to the virtual screen by using the following command:
   ```
   screen -r
   ```

5. To upgrade your FortiSOAR Cloud, run the upgrade script as follows:
   ```
   # sh upgrade-fortisoar-<version_number>.bin
   ```
   OR
   ```
   # chmod +x upgrade-fortisoar-<version_number>.bin
   # ./upgrade-fortisoar-<version_number>.bin
   ```
   For more information on the upgrade process, see the *FortiSOAR Upgrade Guide* in the FortiSOAR Documentation Library.

In case the upgrade fails, collect the logs using the FortiSOAR UI. In the FortiSOAR UI, click the **FortiSOAR Version Number Build number** link to display the `FortiSOAR` dialog. Click the **Download Logs** link in the `FortiSOAR` dialog to download FortiSOAR logs. You can also use the `csadm log --collect` command to collect the logs.

Once you have collected the logs, revert the snapshot from the FortiCloud portal, and then open a support ticket with the logs attached so that Fortinet support can assist with the upgrade.

Downgrading to previous versions

Downgrade to previous versions of FortiSOAR Cloud is not supported.

Product Integration and Support

FortiSOAR Cloud version 7.0.1 supports the following item:

- Web browser support

Web browser support

FortiSOAR Cloud version 7.0.1 supports the following web browsers:

- Chrome version 91.0.4472.124
- Firefox version 89.0.1
- Internet Explorer Edge version 91.0.864.59

Limitations of FortiSOAR Cloud

- Only two SKUs are supported, one for the Enterprise edition and the other one for Multi-tenancy (master can be used for shared tenancy use cases only).
- High Availability (HA) is not supported. For HA, FortiCloud's intrinsic support will be leveraged.
- Only a single FortiSOAR Cloud VM is supported per FortiCare account.
- Upgrading FortiSOAR Cloud is a manual process as defined in the Upgrade Information chapter. Also, in case of an upgrade failure, the account owner needs to go to the FortiCloud portal and manually revert the snapshot.

FÖRTINET