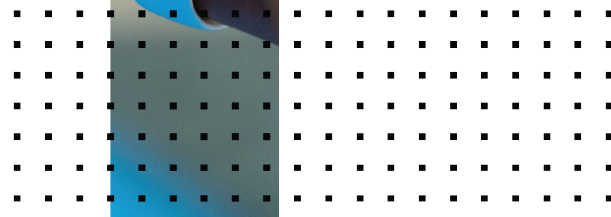
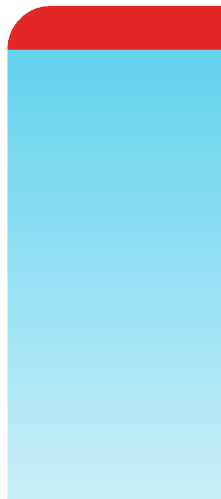


# Cloud Deployment Guide

FortiAnalyzer 7.6.x



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June 9th, 2026

FortiAnalyzer 7.6.x Cloud Deployment Guide

05-76-1108639-20260609

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# Change Log

Date	Change Description
2025-12-15	Initial release of FortiAnalyzer Cloud 7.6.5.
2026-01-02	Updated <a href="#">Adding API users on page 47</a> .
2026-03-10	Updated <a href="#">Configuring FortiClient EMS on page 13</a> .
2026-06-09	Initial release of FortiAnalyzer 7.6.7.

# Introduction

FortiAnalyzer Cloud is a cloud-based logging platform based on FortiAnalyzer.

FortiAnalyzer Cloud is designed for system health monitoring and alerting using Event Logs, Security Logs, and IOC scans. FortiAnalyzer Cloud can receive Traffic, UTM, and other logs from FortiGate devices.

Logging from non-FortiGate devices, such as FortiClient EMS, is supported with additional licensing.

Once the FortiGate device or non-FortiGate device has acquired the required license, FortiCloud can be used to create a FortiAnalyzer instance under the user account. You can launch the portal for the cloud-based FortiAnalyzer from FortiCloud, and its URL starts with the User ID.



SSL inspection for \*.forticloud.com must be disabled on any upstream FortiGates in order to reach FortiAnalyzer Cloud.

---

This section includes the following topics:

- [Requirements on page 5](#)
- [Licensing on page 6](#)

## Requirements

The following items are required before you can initialize FortiAnalyzer Cloud:

- Internet access
- Browser
- FortiCare/FortiCloud account with Fortinet Technical Support (<https://support.fortinet.com/>)  
Create a FortiCloud account if you do not have one.

A primary FortiCloud account is required to deploy FortiAnalyzer Cloud. A primary FortiCloud account can invite other users to launch FortiAnalyzer Cloud as sub users. See [Adding a secondary account on page 42](#).

---



Only one FortiAnalyzer Cloud instance can be created per FortiCloud account.

---

- FortiAnalyzer Cloud SOCaaS subscription (optional)

See [Licensing on page 6](#) for further license details.

This entitles you to a fixed daily rate of logging dependent on the FortiGate model:

Form Factor	Example FortiGate Model	Total daily log limit for FortiAnalyzer-VM v6.4 and later
Desktop or FGT-VM models with 2 CPU	FortiGate 30 to FortiGate 90	200MB/Day
1RU or FGT-VM models with 4 CPU	FortiGate 100 series, FortiGate 600 series, FortiGate 800 series, FortiGate 900 series	1GB/Day
2 RU and above or FGT-VM models with 8 CPU and above	FortiGate 1000 series and higher	5GB/Day



- Logs from non-FortiGate devices, such as FortiClient and FortiMail require additional licensing. See [Licensing on page 6](#) for more information.
- See the FortiAnalyzer Cloud [release notes](#) for more information on supported software versions.

## Licensing

License requirements are enforced when you log in to the FortiAnalyzer Cloud & Service portal.

For more information on license SKUs, see the [FortiCloud SaaS Management & Analytics Ordering Guide](#).

### Logging from FortiGate

You can add one of the following FortiAnalyzer Cloud subscriptions to enable cloud-based central logging from a FortiGate hardware or VM device:

License Type	License SKU
<b>FortiAnalyzer Cloud: Cloud based central logging and analytics</b>	FC-10-[FortiGate Model/VM Model Code]-585-02-DD
<b>FortiAnalyzer Cloud with SOCaaS</b>	FC-10-[FortiGate Model/VM model Code]-464-02-DD

### Logging from FortiEndpoint

The following FortiEndpoint licenses include cloud-based central logging with FortiAnalyzer Cloud:

DIY Solution	ZERO TRUST CONNECT	PREVENT	XDR	XDR + SOC	Entitled Log Rate
25-49	FC1-10-EMS05-	FC1-10-EMS05-	FC1-10-EMS05-	FC1-10-EMS05-	50 MB/day

DIY Solution	ZERO TRUST CONNECT	PREVENT	XDR	XDR + SOC	Entitled Log Rate
	1045-02-DD	1046-02-DD	1041-02-DD	1042-02-DD	
50-499	FC2-10-EMS05-1045-02-DD	FC2-10-EMS05-1046-02-DD	FC2-10-EMS05-1041-02-DD	FC2-10-EMS05-1042-02-DD	100 MB/day
500-1999	FC3-10-EMS05-1045-02-DD	FC3-10-EMS05-1046-02-DD	FC3-10-EMS05-1041-02-DD	FC3-10-EMS05-1042-02-DD	1 GB/day
2000-9999	FC4-10-EMS05-1045-02-DD	FC4-10-EMS05-1046-02-DD	FC4-10-EMS05-1041-02-DD	FC4-10-EMS05-1042-02-DD	4 GB/day
10000+	FC5-10-EMS05-1045-02-DD	FC5-10-EMS05-1046-02-DD	FC5-10-EMS05-1041-02-DD	FC5-10-EMS05-1042-02-DD	20 GB/day

For more information on the licenses available for FortiEndpoint, see the [FortiEndpoint Ordering Guide](#).

### Logging from FortiWeb

License Type	License SKU
Support for logging from FortiWeb	FC-10-[FortiWeb Model/VM Model Code]-585-02-DD
Support for logging from FortiWeb with SOCaaS	FC-10-[FortiWeb Model/VM Model Code]-464-02-DD

### Additional storage licenses, and logging from FortiClient, FortiMail, FortiNDR, and FortiSandbox

Additional storage may also be added as required for FortiGate and FortiEndpoint logging. Multiple of the same SKU may be combined.

Purchasing any of the *Additional Storage* licenses below (for example, FC1-10-AZCLD-463-01-DD) also enables FortiAnalyzer Cloud to receive logs from FortiClient, FortiMail, FortiNDR, and FortiSandbox in addition to expanding the amount of logs it may store from FortiGates and FortiEndpoint.

Additional storage	License SKU
+5 GB/day	FC1-10-AZCLD-463-01-DD
+50 GB/day	FC2-10-AZCLD-463-01-DD
+500 GB/day	FC3-10-AZCLD-463-01-DD

### Add-on services

FortiAnalyzer Cloud supports licensed features, including :

- FortiAI
- Security Rating Update
- Industrial Security Service

For more information on supported add-on services for FortiAnalyzer Cloud, see the [FortiCloud SaaS Management & Analytics Ordering Guide](#).

# Deploying FortiAnalyzer Cloud

The section describes how to deploy FortiAnalyzer Cloud. Following is an overview of the process.

## To deploy FortiAnalyzer Cloud:

1. Check requirements and licenses on FortiCloud. See [Checking requirements and licenses on page 9](#).
2. On FortiCloud, deploy a FortiAnalyzer Cloud instance. See [Deploying a FortiAnalyzer Cloud instance on page 10](#).
3. (Optional) Upgrade FortiAnalyzer Cloud to the latest available cloud version. See [Upgrading firmware from the instance on page 31](#).
4. Enable logging to FortiAnalyzer Cloud:
  - For FortiOS, see [Configuring FortiOS on page 12](#).
  - For FortiClient EMS, see [Configuring FortiClient EMS on page 13](#).
  - For FortiMail, see [Configuring FortiMail on page 15](#).
  - For FortiWeb, see [Configuring FortiWeb on page 16](#)
  - For FortiNDR, see [Configuring FortiNDR on page 21](#)
  - For third-party logs, see [Configuring third-party log forwarding from an on-premise FortiAnalyzer on page 22](#)

## Checking requirements and licenses

This section explains how to check whether you have the requirements and licenses needed for FortiAnalyzer Cloud.

## To check for requirements and license for FortiAnalyzer Cloud:

1. Go to FortiCloud (<https://support.fortinet.com/>), and use your FortiCloud account credentials to log in. The FortiCloud portal is displayed.
2. Ensure that the license for the registered FortiGate units or non-FortiGate units include a FortiAnalyzer Cloud entitlement:
  - a. Go to *Products > Product List*.
  - b. In the *View Options menu*, select *Group by Category*, and click *Apply*.  
The *Product List* is displayed by categories, such as *FortiGate*.
  - c. Expand the *FortiGate* category and click on a device to view its details, and confirm that the device *Entitlement* includes FortiAnalyzer Cloud.
3. Deploy the FortiAnalyzer Cloud instance. See [Deploying a FortiAnalyzer Cloud instance on page 10](#).

# Deploying a FortiAnalyzer Cloud instance

This section explains how to deploy FortiAnalyzer Cloud. You can select a region, and then deploy the instance of FortiAnalyzer Cloud to the region.

A primary FortiCloud account is required to deploy FortiAnalyzer Cloud. A primary FortiCloud account can invite other users to launch FortiAnalyzer Cloud as sub users. See [Adding a secondary account on page 42](#).

When deploying FortiAnalyzer Cloud to receive logs from non-FortiGate devices, such as FortiClient, a storage add-on license is also required.

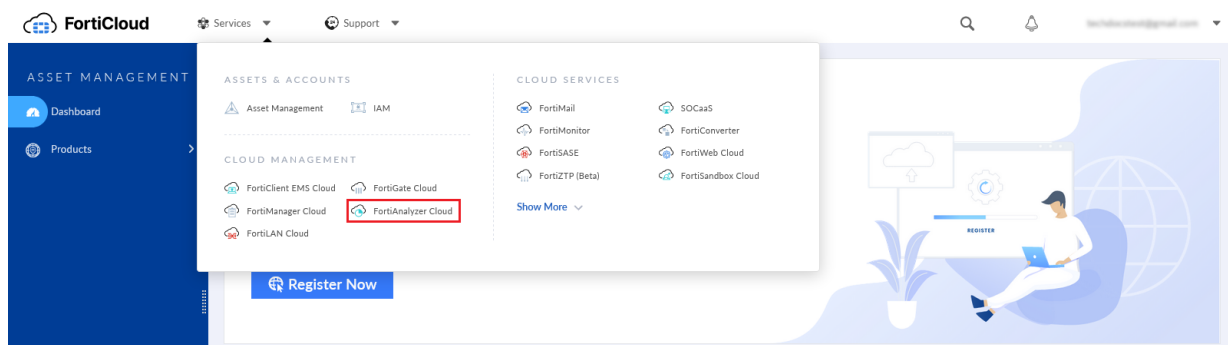
Only one FortiAnalyzer Cloud instance can be created per FortiCloud account.

## To deploy a FortiAnalyzer Cloud instance:

1. If not done already, go to FortiCloud (<https://support.fortinet.com/>), and use your FortiCloud account credentials to log in.

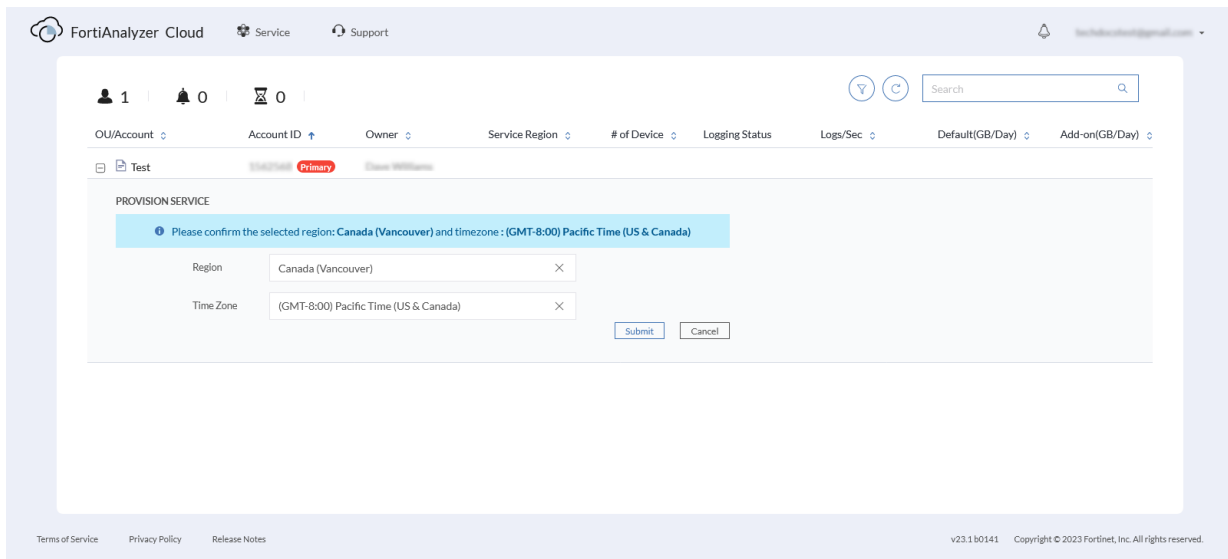
The FortiCloud portal is displayed.

2. From the *Services* menu, select *FortiAnalyzer Cloud*.



The *FortiAnalyzer Cloud & Service* portal is displayed.

3. On the *FortiAnalyzer Cloud & Service* portal:
  - a. Select a *Region* for the FortiAnalyzer Cloud instance. In this example, the region is *Canada (Vancouver)*.
  - b. Select a *Time Zone* for the FortiAnalyzer Cloud instance.
4. Click *Submit*.



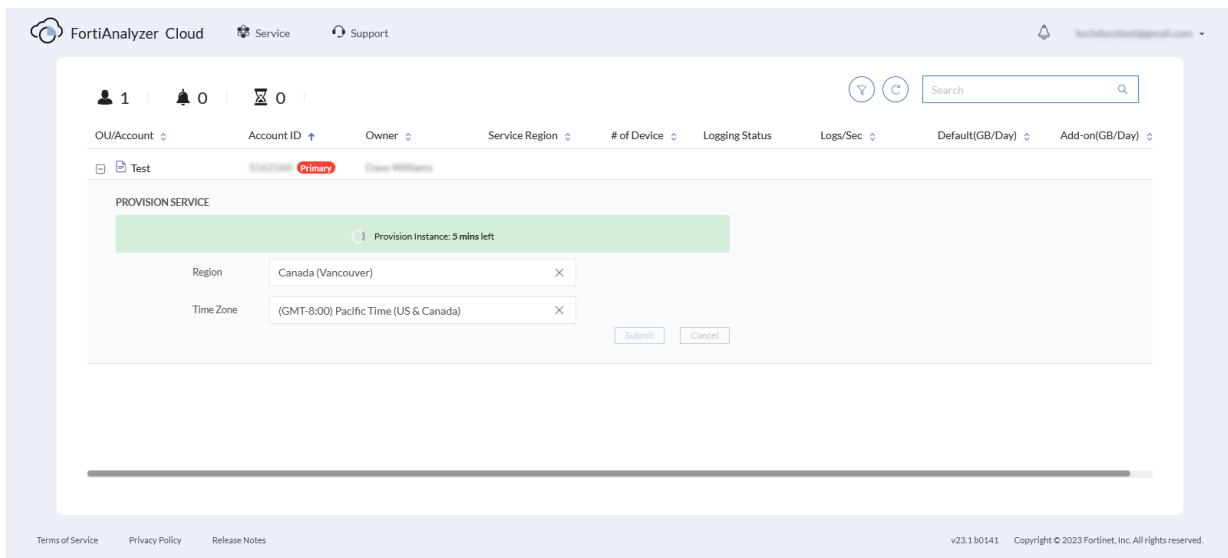
5. Confirm your selected region and time zone.



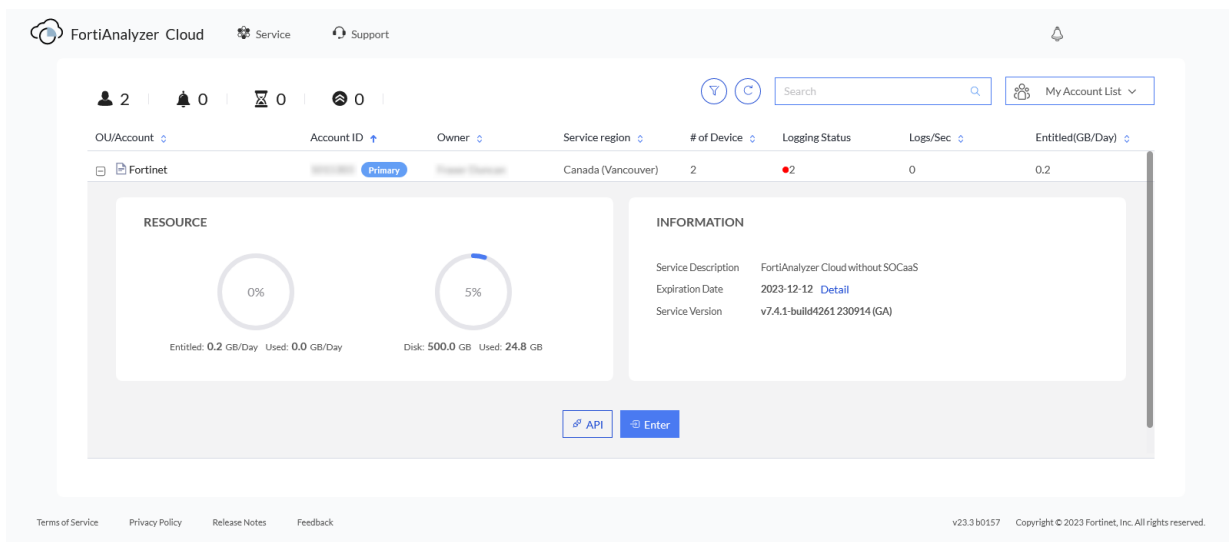
6. Click *Submit*.

7. Review and accept the *Terms of Service* and *Privacy Policy*. Privacy settings can be configured in the instance. See [Privacy and notification preferences on page 33](#).

8. FortiAnalyzer Cloud instance is provisioned in a few minutes.



9. Once provisioned, expand the account, and click *Enter* to access the FortiAnalyzer Cloud instance.



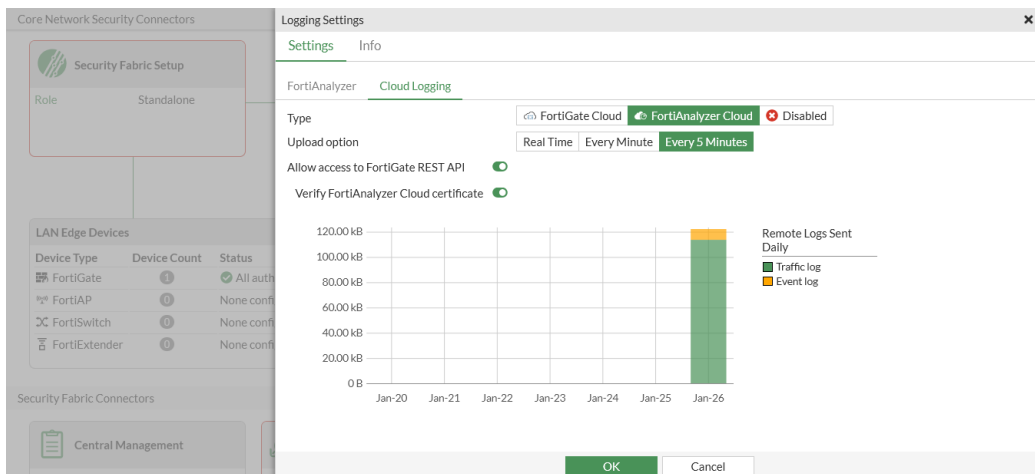
10. (Optional) Upgrade FortiAnalyzer Cloud to 7.6.x. See [Upgrading firmware from the instance on page 31](#).
11. Configure FortiOS to work with FortiAnalyzer Cloud. See [Configuring FortiOS on page 12](#).

## Configuring FortiOS

This section explains how to enable FortiOS to send logs to FortiAnalyzer Cloud.

### To configure FortiOS:

1. In FortiOS, enable FortiAnalyzer Cloud.
  - a. Go to *Security Fabric > Fabric Connectors*, and edit the *Logging and Analytics* card.
  - b. Select the *Cloud Logging* tab, and set the *Type* to FortiAnalyzerCloud.
  - c. Configure the remaining settings to your preference, and click *OK*.



2. In the FortiAnalyzer Cloud instance, go to *Device Manager* and authorize the FortiGate.

In some cases, FortiAnalyzer automatically authorizes the FortiGate, and you can skip this step. For example, FortiAnalyzer can automatically authorize a FortiGate when both devices are part of the same FortiCloud account, and the FortiAnalyzer API can verify the serial number and entitlement for the FortiGate with FortiCare. FortiAnalyzer cannot automatically authorize a FortiGate in an HA cluster or in a Security Fabric.

When successfully authorized, the cloud logging status displays as *Enabled*.

Core Network Security Connectors

Security Fabric Setup  
Role: Standalone

Logging & Analytics  
FortiAnalyzer: Disabled  
FortiAnalyzer Cloud: Enabled

FortiClient EMS  
Status: Disabled

LAN Edge Devices

Device Type	Device Count	Status
FortiGate	1	All authorized & registered
FortiAP	0	None configured
FortiSwitch	0	None configured
FortiExtender	0	None configured

## Configuring FortiClient EMS

This section explains how to enable FortiClient EMS 7.0.3 and later to send FortiClient logs to FortiAnalyzer Cloud.

### To configure FortiClient EMS:

1. In FortiClient EMS, enable logging to FortiAnalyzer Cloud.
  - a. Go to *Endpoint Profiles > System Settings*.
  - b. Edit the desired profile.
  - c. Under *Log*, enable *Upload Logs to FortiAnalyzer/FortiManager*, and select the types of logs you'd like to send to FortiAnalyzer Cloud.
  - d. In the *IP Address/Hostname* option, enter the fully qualified domain name for the FortiAnalyzer Cloud instance.

**System Settings Profile** [Expand All] [Collapse All]

Name: Default [Basic] [Advanced] [XML]

- Send Software Inventory:
- Send OS Events:
- Event telemetry Interval: 120 seconds
- IP Address/Hostname: .us-east-1.fortianalyzer.forticl
- SSL Enabled:
- Upload Schedule: 60 minutes
- Log Generation Timeout: 900 seconds
- Log Retention: 90 days

[Update]

Use FortiManager for Client Signature Update

[Save] [Discard Changes] [Revert To Default]

- e. Configure the SNI for FortiAnalyzer Cloud by switching to the XML view and adding the `<log_uploadserver_sni>` tag with the FortiAnalyzer Cloud SNI. See the [FortiClient EMS XML Reference Guide](#) for more information.

**System Settings Profile** [Expand All] [Collapse All]

Name: Default [Basic] [Advanced] [XML]

[Download] [Upload]

```

21 <remote_logging>
22 <log_upload_enabled>1</log_upload_enabled>
23 <log_retention_days>90</log_retention_days>
24 <log_upload_freq_minutes>60</log_upload_freq_minutes>
25 <send_software_inventory>0</send_software_inventory>
26 <send_os_events>
27 <enabled>1</enabled>
28 <interval>120</interval>
29 </send_os_events>
30 <log_upload_server>.us-east-1.fortianalyzer.forticloud.com</log_upload_server>
31 <log_uploadserver_sni>.support.fortinet.com</log_uploadserver_sni>
32 <log_upload_ssl_enabled>1</log_upload_ssl_enabled>
33 <log_generation_timeout_secs>900</log_generation_timeout_secs>
34 <log_compressed>0</log_compressed>
35 <netlog_categories>55</netlog_categories>
36 </remote_logging>
37 </log_settings>
38 <proc_protect>1</proc_protect>
39 <proxy>
40 <update>0</update>

```

[Save] [Edit] [Revert To Default]

- f. Configure other fields as desired, and save the profile.

2. In the FortiAnalyzer Cloud instance, go to *Device Manager*, and click *Add Device* to add the FortiClient EMS.

**Add Device (1/2)**

Please input the following information to add a device.

Name:

Link Device By: Serial Number Pre-shared Key

Serial Number:

Device Model: FortiClient-EMS

Description:

Next >
Cancel

Once FortiClient EMS can reach FortiAnalyzer Cloud, it uploads logs to FortiAnalyzer Cloud as defined by the upload schedule.

**3. In FortiAnalyzer Cloud, go to Log View to see the log details.**

#	Date/Time	User	Host Name	Registered to Device	Source IP	Destination IP	Remote Name
1	10:09:01	Douglas Kep...	DESKTOP-3SH9CE6	EMSCloud	192.168.1.6	16	www.espn.com
2	10:09:01	Douglas Kep...	DESKTOP-3SH9CE6	EMSCloud	192.168.1.6	16	www.espn.com
3	10:09:01	Douglas Kep...	DESKTOP-3SH9CE6	EMSCloud	192.168.1.6	16	www.espn.com
4	10:09:01	Douglas Kep...	DESKTOP-3SH9CE6	EMSCloud	192.168.1.6	16	www.espn.com
5	10:09:01	Douglas Kep...	DESKTOP-3SH9CE6	EMSCloud	192.168.1.6	16	www.espn.com
6	10:09:01	Douglas Kep...	DESKTOP-3SH9CE6	EMSCloud	192.168.1.6	16	www.espn.com
7	10:08:49	Douglas Kep...	DESKTOP-3SH9CE6	EMSCloud	192.168.1.6	79.136	www.goal.com
8	10:08:49	Douglas Kep...	DESKTOP-3SH9CE6	EMSCloud	192.168.1.6	79.136	www.goal.com
9	10:08:49	Douglas Kep...	DESKTOP-3SH9CE6	EMSCloud	192.168.1.6	79.136	www.goal.com
10	10:08:49	Douglas Kep...	DESKTOP-3SH9CE6	EMSCloud	192.168.1.6	79.136	www.goal.com
11	10:08:49	Douglas Kep...	DESKTOP-3SH9CE6	EMSCloud	192.168.1.6	79.136	www.goal.com
12	10:08:49	Douglas Kep...	DESKTOP-3SH9CE6	EMSCloud	192.168.1.6	79.136	www.goal.com
13	10:07:33	Douglas Kep...	DESKTOP-3SH9CE6	EMSCloud			

**logDetails**

Date/Time: 10:09:01

Destination End User ID: 3

Destination Endpoint ID: 101

Destination IP: 192.168.1.6

Destination Port: 47873

Device ID: FCTEMS8821006498

Device MAC: 00-15-5d-51-6a-44

Device Name: EMSCloud

Device Time: 2022-11-17 10:09:01

Direction: outbound

Event Type: traffic

FortiClient SN: FCT8001811593155

FortiClient Version: 7.0.7.0345

FortiClientEMS Serial: FCTEMS8821006498

FortiGate Serial: N/A

Host Name: DESKTOP-3SH9CE6

Level: info

Log ID: 96900

Message: Traffic log

OS: Microsoft Windows 10 Enterprise

PC Domain: N/A

Policy Name: Default

Protocol: 6

Received: 6

Registered to Device: EMSCloud

Remote Name: www.espn.com

Security Action: blocked

Security Event: webfilter

Sent: 6

Service: https

Session ID: 1575651575

Site: default

Source IP: 192.168.1.6

Source Name: msedge.exe

Source Port: 7136

Source Product: Microsoft Edge

Sub Type: system

Threat: General Interest - PersonalSpor

Time Stamp: 2022-11-17 10:09:01

Type: traffic

UEBA Endpoint ID: 1025

UEBA User ID: 1025

UID: CD71D4D064B649F19634DB7

URL: https://www.espn.com/

User: Douglas Kephart

User Initiated: 0

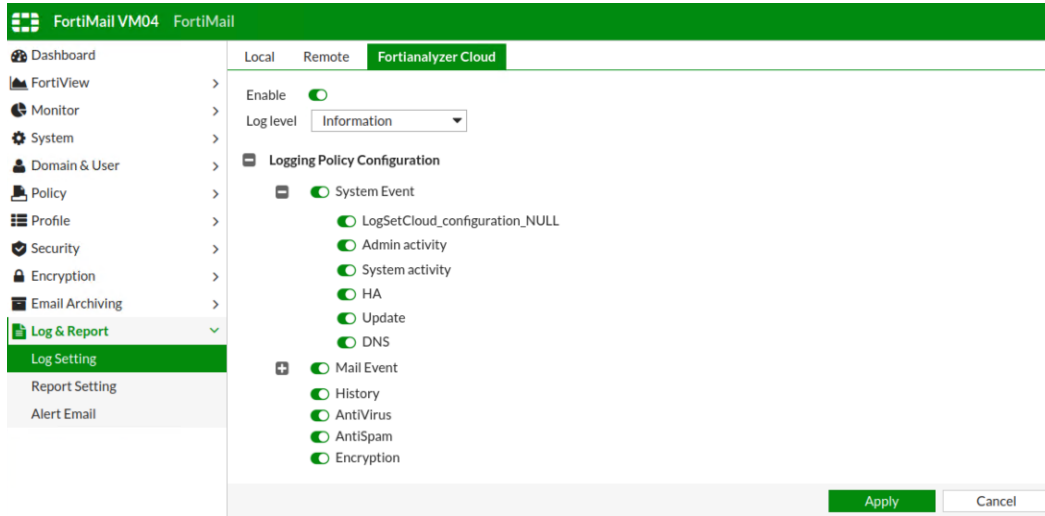
# Configuring FortiMail

This section explains how to enable FortiMail 7.2.0 and later to send logs to FortiAnalyzer Cloud.

**To configure FortiMail:**

1. In FortiMail, enable logging to FortiAnalyzer Cloud.
  - a. Go to *Log & Report > Log Setting*.
  - b. On the *FortiAnalyzer Cloud* tab, toggle on the *Enable* option, and click *Apply*.

As long as FortiMail has the correct license registered with FortiCare, a connection is established with FortiAnalyzer Cloud.

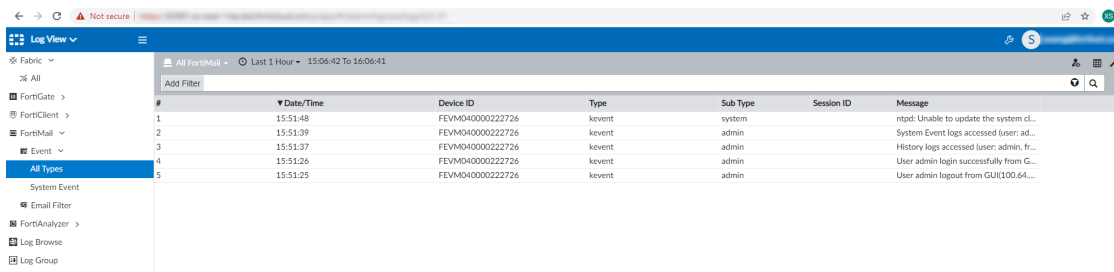


2. In the FortiAnalyzer Cloud instance, go to *Device Manager*, and authorize FortiMail.



After FortiMail is authorized, FortiAnalyzer Cloud can start receiving logs.

3. In FortiAnalyzer Cloud, go to *Log View* to see the logs.



## Configuring FortiWeb

FortiWeb supports FortiAnalyzer Cloud, enabling users to store and analyze FortiWeb logs in the cloud.

A valid FortiAnalyzer Cloud (FAZ Cloud) license entitlement and a FortiAnalyzer Cloud storage license are required for log transmission. Upon license expiration, FortiWeb ceases log forwarding, and FortiAnalyzer Cloud rejects incoming logs.

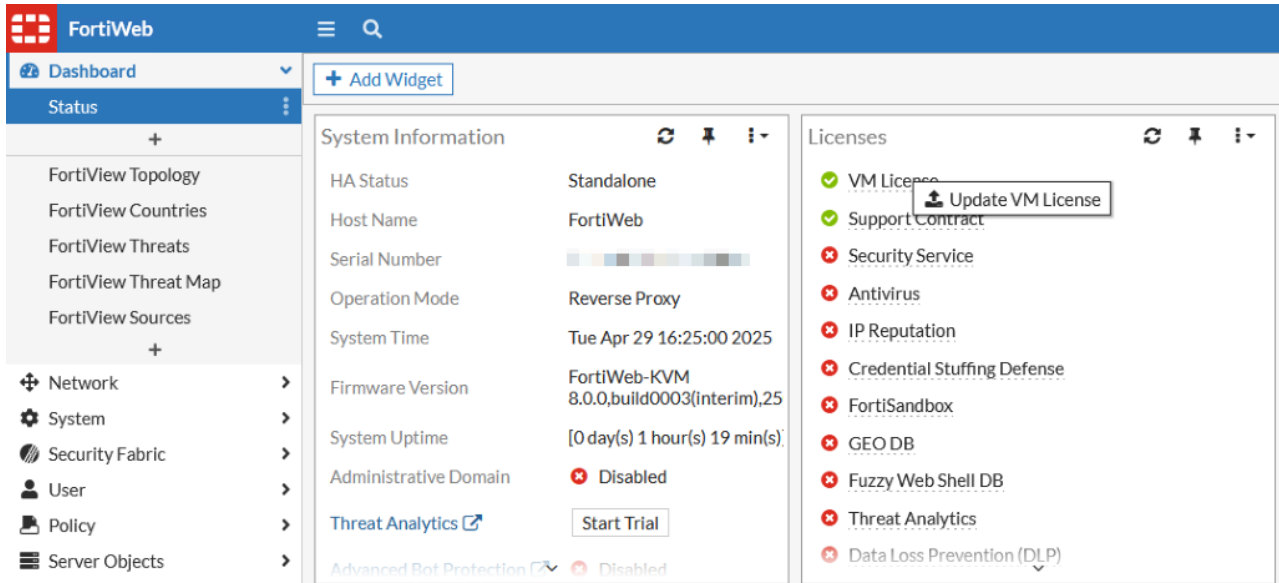
Before configuring FortiAnalyzer Cloud on FortiWeb, verify that the FortiAnalyzer Cloud license is active to ensure proper connectivity and log forwarding. You can check the license status directly from the FortiWeb Dashboard to confirm whether the service is enabled and valid.

FortiWeb must be registered to the same FortiCloud account as FortiAnalyzer Cloud.

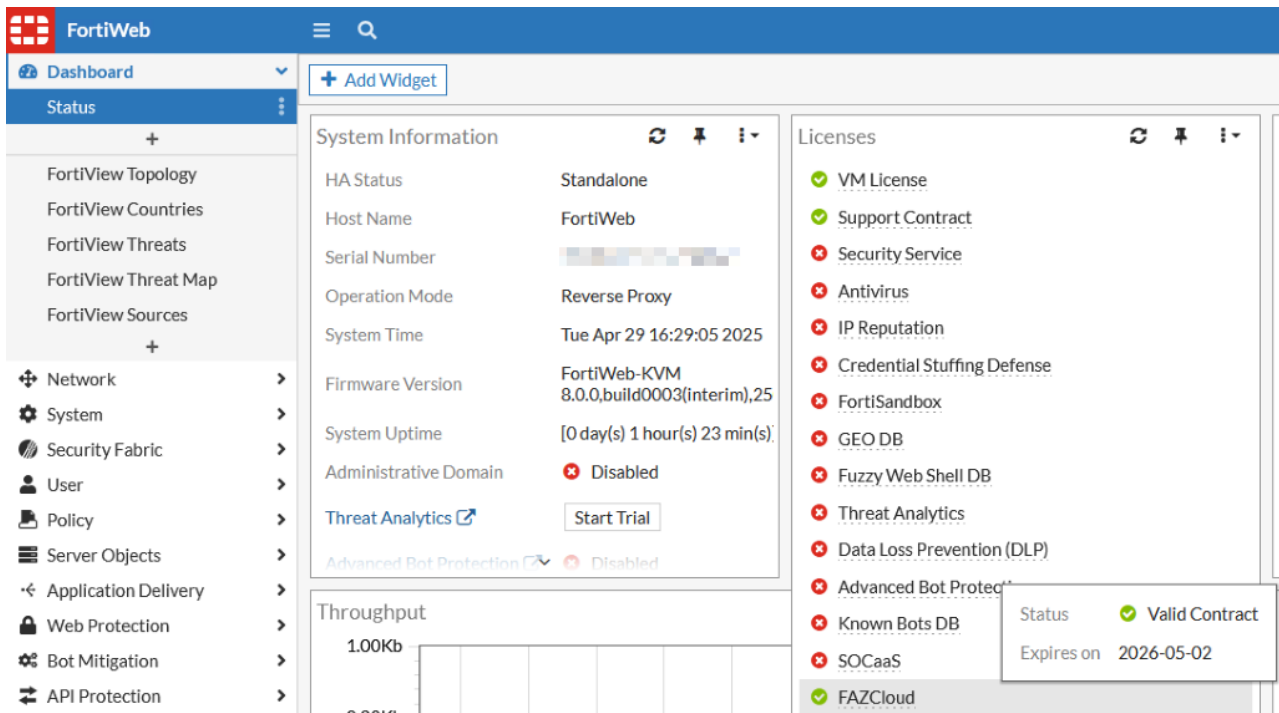
For more information on enabling logging from FortiWeb, see the [FortiWeb Administration Guide](#).

### To configure FortiWeb logging to FortiAnalyzer Cloud:

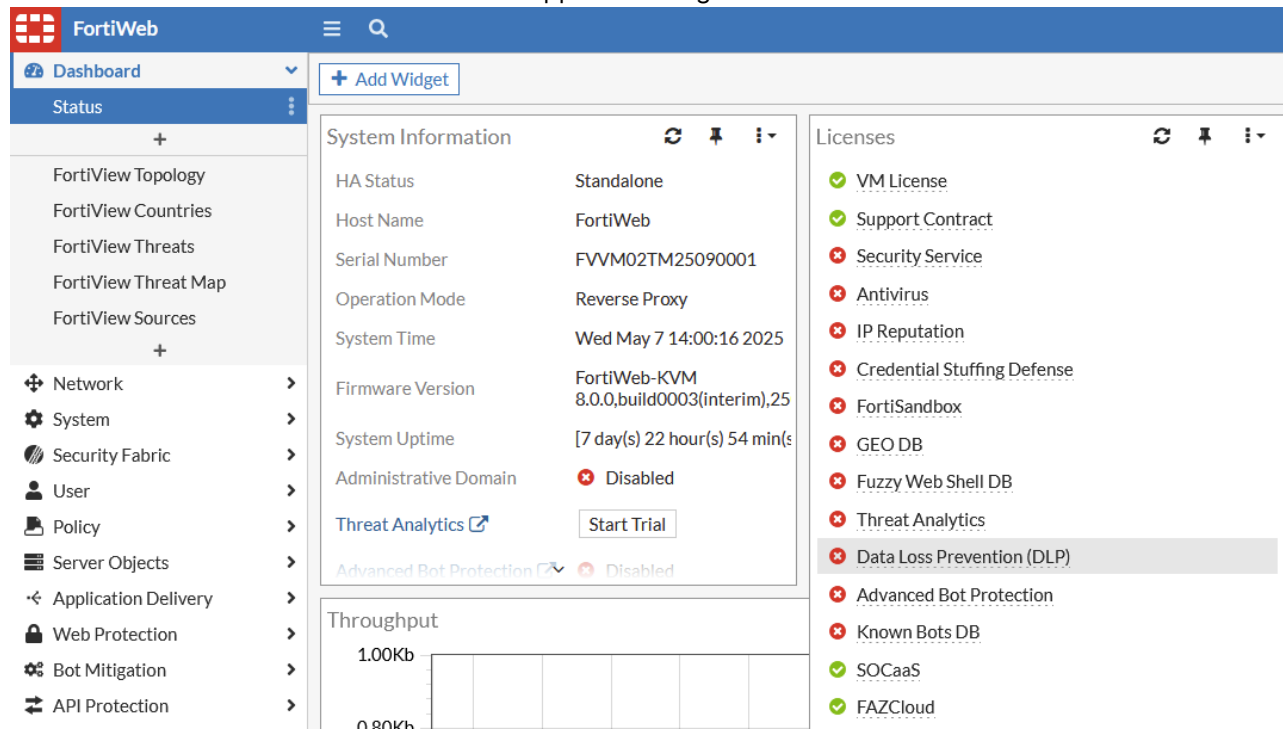
1. On the FortiWeb *Dashboard* > *Status* page, upload the license file which includes the FortiAnalyzer Cloud entitlement. Once the license file is uploaded, FortiWeb will reboot.



2. From the FortiWeb *Dashboard* > *Status* page, you can view the FortiAnalyzer Cloud (FAZCloud) license status in the Licenses widget.



If a SOCaaS license is also added it will also appear with a green checkmark in the licenses lists.

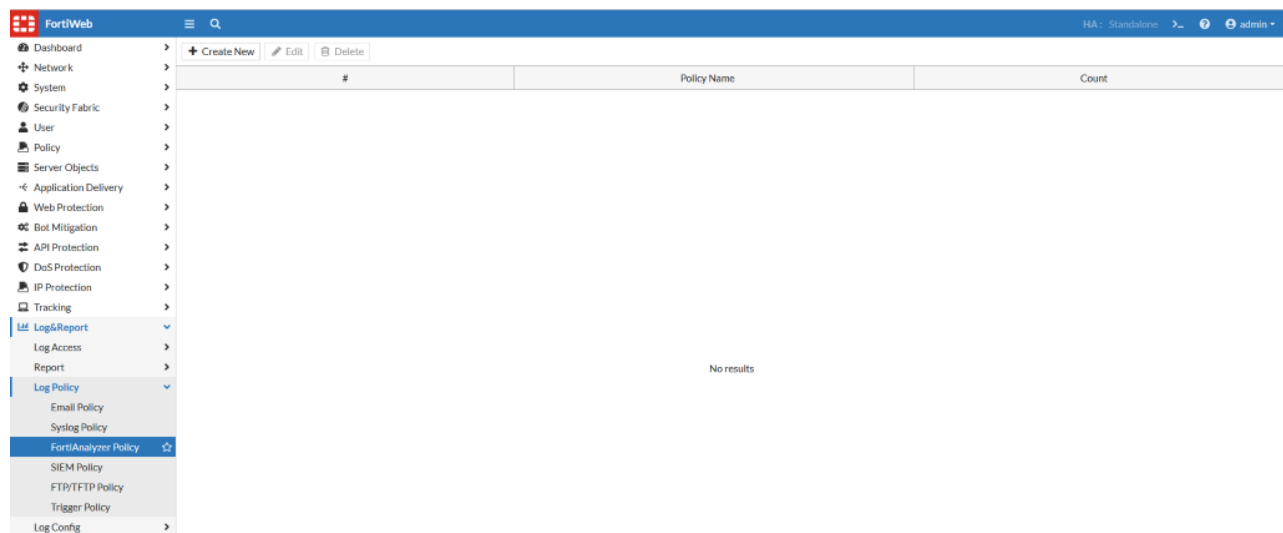


3. On FortiAnalyzer Cloud, go to Device Manager.

FortiWeb will be automatically added and authenticated to FortiAnalyzer Cloud. You can alternatively manually add the FortiWeb device by entering its serial number in the *Add Device* wizard.

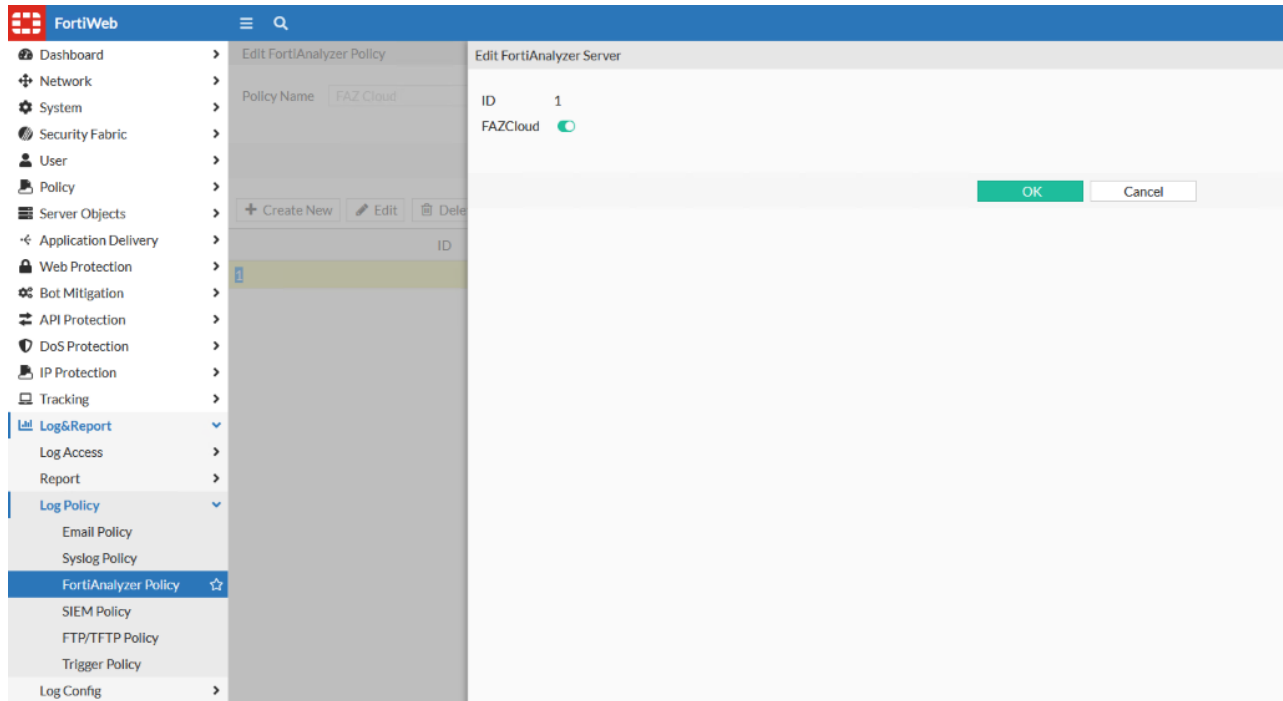
### To configure a log policy on FortiWeb:

1. On FortiWeb, go to *Log&Report > Log Policy > FortiAnalyzer Policy*. Click *Create New*.

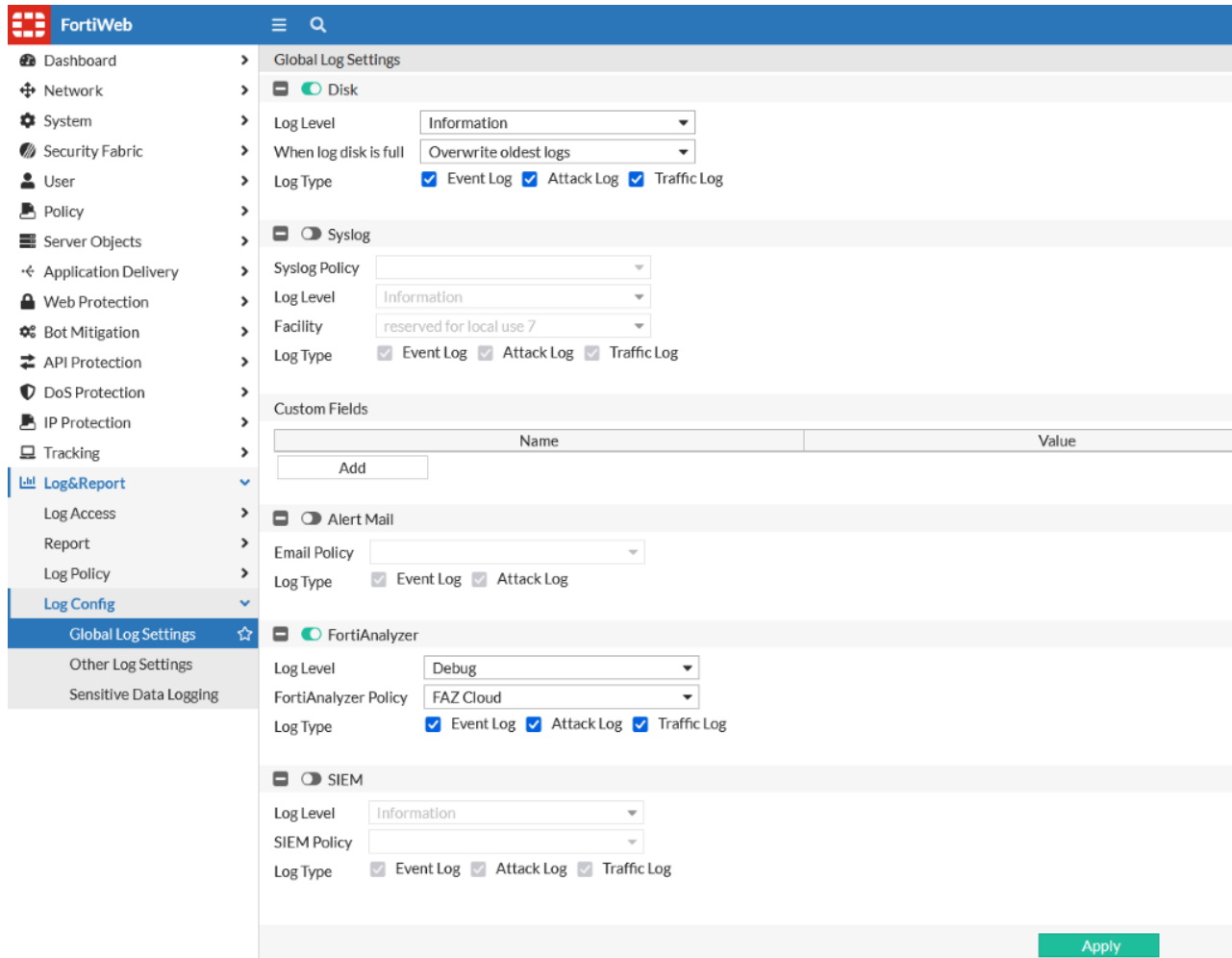


2. Enter a name for the policy and click *OK*.

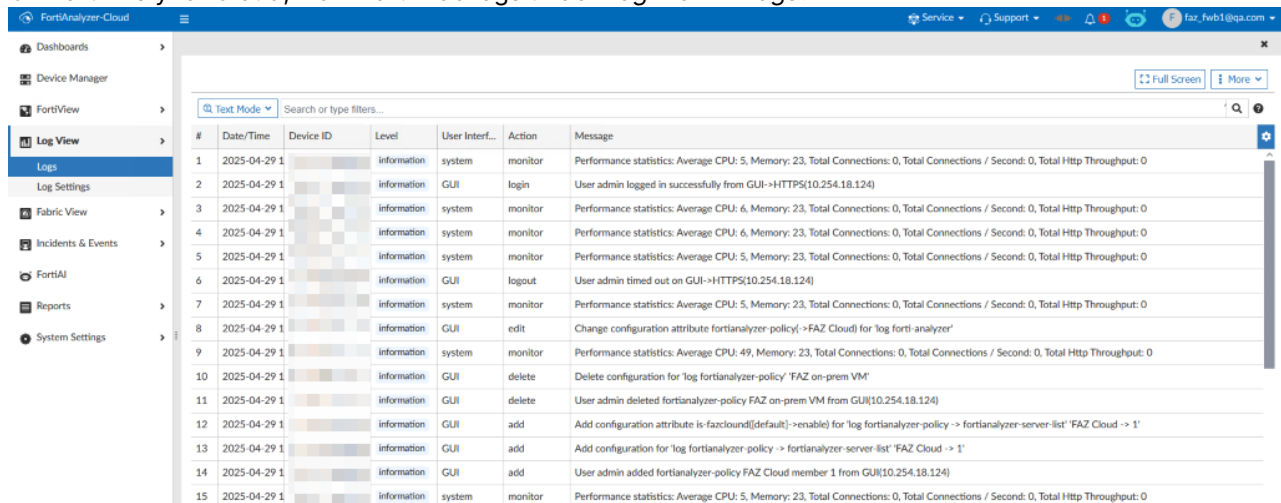
3. Click *Create New* to open a slide window. Enable *FAZCloud*, and click *OK*.



4. In *Log&Report > Log Config > Global Log Settings*, enable *FortiAnalyzer* and select the *Log Level*, *FortiAnalyzer Policy*, and *Log Type*.



5. Click *Apply*.
6. On FortiAnalyzer Cloud, view FortiWeb logs under *Log View > Logs*.



# Configuring FortiNDR

This section explains how to send FortiNDR logs to FortiAnalyzer Cloud.

Sending logs from FortiNDR to FortiAnalyzer Cloud has following prerequisites:

- FortiAnalyzer Cloud must include a storage add-on license. See [Licensing on page 6](#).
- Both products must be registered to the same FortiCloud account.
- You must use a supported FortiNDR firmware version and model. See the [FortiAnalyzer Cloud Release Notes](#).

## To configure FortiNDR to send logs to FortiAnalyzer Cloud:

1. In FortiNDR, go to *Log & Report > Log Settings*.
2. Select *Enable for Send logs to FortiAnalyzer Cloud* under *FortiAnalyzer Cloud settings*, and click *Apply*.

The screenshot shows the FortiNDR configuration interface for Log Settings. The left sidebar contains a navigation menu with 'Log & Report' expanded to show 'Log Settings'. The main content area is titled 'Log Settings' and contains three sections:

- FortiAnalyzer/FortiSIEM settings:** Includes a toggle for 'Send logs to FortiAnalyzer/FortiSIEM' (set to 'Enable'), a dropdown for 'Type' (set to 'OFTPS (FortiAnalyzer only)'), a text input for 'Log Server Address' (set to '0.0.0.0'), and a text input for 'Port' (set to '514').
- Syslog Server settings:** Includes a toggle for 'Send logs to Syslog Server 1' (set to 'Enable'), a dropdown for 'Type' (set to 'Syslog Protocol'), a text input for 'Log Server Address' (set to '0.0.0.0'), and a text input for 'Port' (set to '514').
- FortiAnalyzer Cloud settings:** Includes a toggle for 'Send logs to FortiAnalyzer Cloud' (set to 'Enable') and a 'Test connection' button.

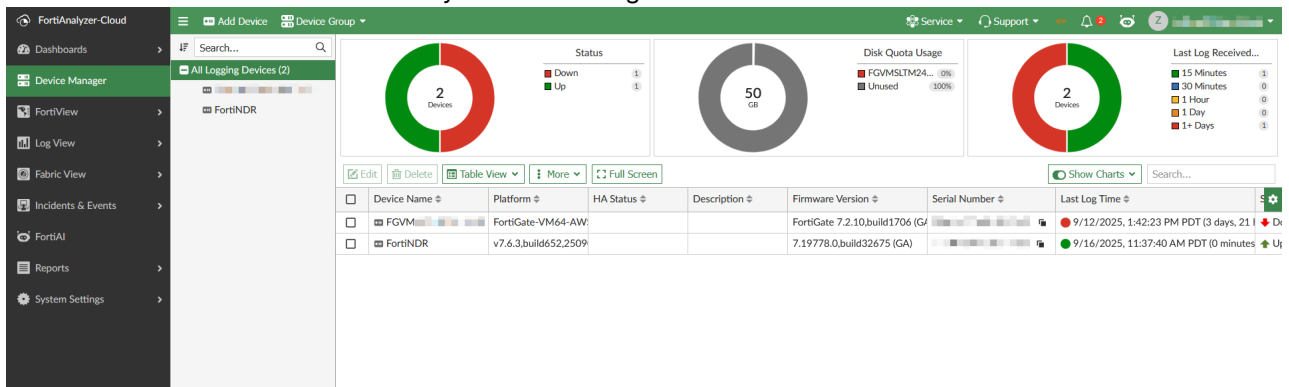
At the bottom of the configuration area, there are 'Apply' and 'Cancel' buttons. The 'Apply' button is highlighted in red.



If a valid FortiAnalyzer Cloud storage add-on license is not registered in FortiCloud, attempting to enable the *Send logs to FortiAnalyzer Cloud* setting will fail.

3. In FortiAnalyzer Cloud, go to the *Device Manager* and click *Add Device*.

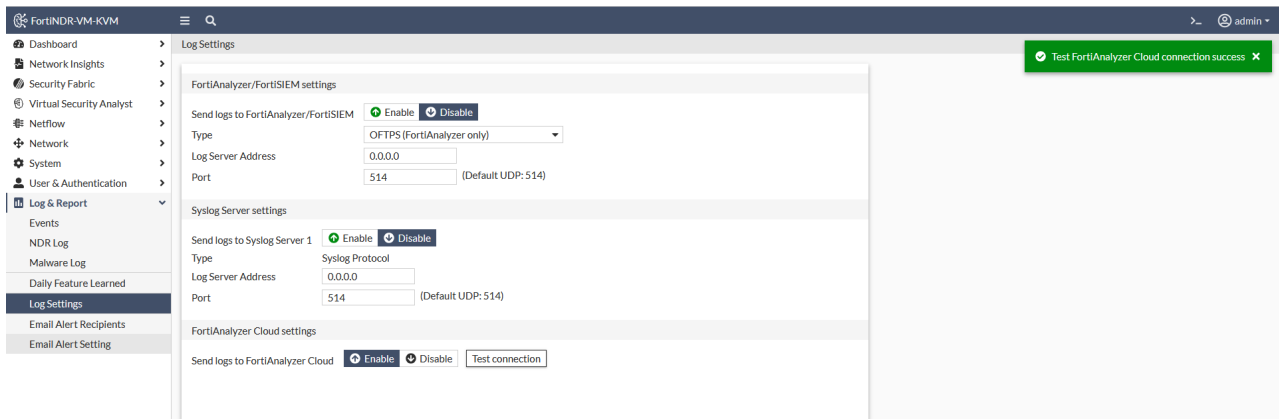
4. Add the FortiNDR device to FortiAnalyzer Cloud using its serial number.



5. On FortiNDR, use the *Test connection* button to test and troubleshoot network connections. When FortiNDR has the correct license registered with FortiCare, the connection will be established with FortiAnalyzer Cloud, and a *Test FortiAnalyzer Cloud connection success* message is displayed.

In the event that *Test connection* fails, check the following:

- Verify that the correct license registered in FortiCloud.
- Ensure that the FortiNDR model is supported by your FortiAnalyzer Cloud. See the [FortiAnalyzer Cloud Release Notes](#).
- Ensure that the FortiNDR device information (serial number and model) is added manually to the device list in your FortiAnalyzer Cloud instance.



6. Once FortiNDR is configured to send logs to FortiAnalyzer Cloud, you can configure log categories and severity level on FortiNDR using the CLI config system syslog cloud settings. See the [FortiNDR CLI Reference Guide](#) for more information.

## Configuring third-party log forwarding from an on-premise FortiAnalyzer

FortiAnalyzer Cloud cannot directly accept third-party application logs. Instead, an on-premise FortiAnalyzer can be configured to securely forward logs to FortiAnalyzer Cloud using a FortiAnalyzer Cloud connector. In this way, FortiAnalyzer Cloud can be used for centralized logging for third-party applications.

The FortiAnalyzer Cloud connector requires an access token from FortiAnalyzer Cloud to establish a secure connection with FortiAnalyzer Cloud.

Access tokens can be created, renewed, edited, and deleted from the FortiAnalyzer Cloud GUI.

Once a token has been created, you can configure a FortiAnalyzer Cloud connector on the on-premise FortiAnalyzer to enable it to forward logs to FortiAnalyzer Cloud.

See the [FortiAnalyzer Administration Guide](#) for details.

### To configure logging from third-party devices:

1. On your on-premise FortiAnalyzer, configure third-party application logging. See [Adding devices](#).
2. On FortiAnalyzer Cloud, create an access token for the *FortiAnalyzer Cloud connector*. [Managing access tokens on page 23](#).
3. On your on-premise FortiAnalyzer, create the *FortiAnalyzer Cloud connector* using your access token. See [Active connectors](#).

Once the connector has been enabled, the on-premises FortiAnalyzer will forward logs to FortiAnalyzer Cloud.

The *FortiAnalyzer Cloud connector* can query FortiAnalyzer Cloud with the token. FortiAnalyzer will suspend forwarding logs to FortiAnalyzer Cloud when the token is expired or invalid.



On the FortiAnalyzer Cloud account, a valid add on storage license (for example FC1-10-AZCLD-463-01-24) is necessary. Without the license, creating or renewing of the token will fail.

## Managing access tokens

### To create a FortiAnalyzer Cloud access token:

1. In the FortiAnalyzer Cloud GUI, open the portal toolbar menu on the username.
2. Click *Access Token Settings*.
3. Click *Create New*.
4. Enter the following information to configure the token:

<b>Token Name</b>	Enter a name for the token.
<b>Comment</b>	Optionally, provide a comment.

5. Click *OK* to show the token.  
An option is available to copy the token text. Please keep the token safe and secure. The token won't show again in the webpage and can only be downloaded.

### To edit or delete a FortiAnalyzer Cloud access token:

1. In the FortiAnalyzer Cloud GUI, open the portal toolbar menu on the username.
2. Click *Access Token Settings*  
The *Access Token* menu is displayed with a list of configured access tokens.
3. Select an access token from the list and click *Edit* or *Delete*.

**To renew a FortiAnalyzer Cloud access token:**

1. In the FortiAnalyzer Cloud GUI, open the portal toolbar menu on the username.
2. Click *Access Token Settings*.  
The *Access Token* menu is displayed with a list of configured access tokens.
3. Select an access token from the list and click *Renew*. Click *OK* to confirm the renewal.  
A new token that is valid for 90 days will replace the selected token.

**To download a FortiAnalyzer Cloud access token:**

1. In the FortiAnalyzer Cloud GUI, open the portal toolbar menu on the username.
2. Click *Access Token Settings*.  
The *Access Token* menu is displayed with a list of configured access tokens.
3. Select an access token from the list and click *Download*.
4. Enter an *Encrypt Password* for the token, and click *OK*. Download of a zipped file including the token will start.
5. To unzip the downloaded file, you will need to enter the *Encrypt Password* configured in the previous step. After the *Encrypt Password* is entered, the token in the file will be available to be used in the FortiAnalyzer Cloud connector.

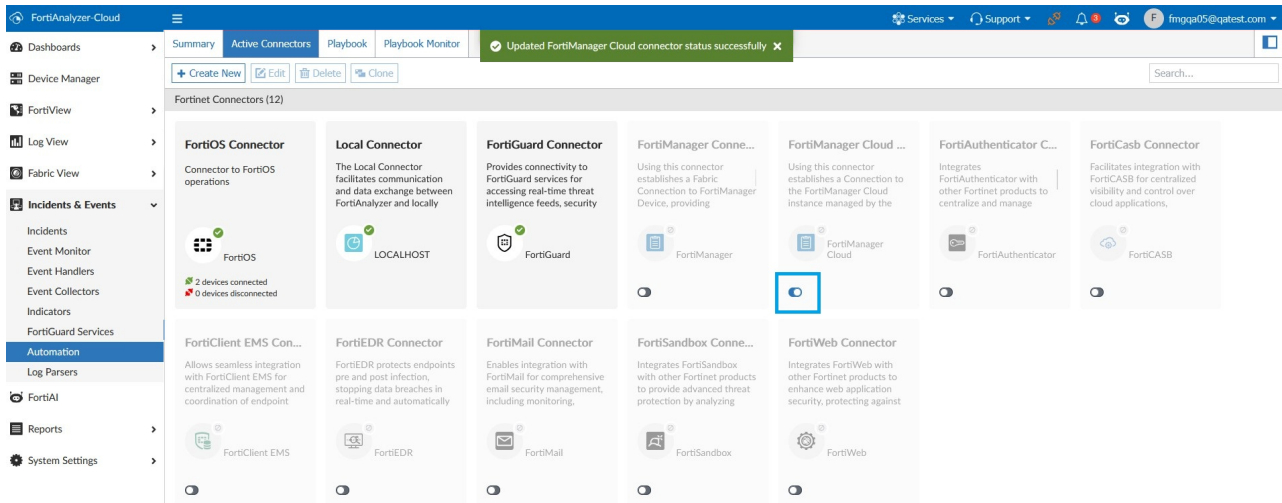
## Adding FortiAnalyzer Cloud to FortiManager Cloud

FortiAnalyzer Cloud can establish an FGFM connection to a FortiManager Cloud instance by using the *FortiManager Cloud Connector*.

Both FortiManager Cloud and FortiAnalyzer Cloud must be located under the same FortiCare account.

**To add FortiAnalyzer Cloud to FortiManager Cloud:**

1. Go to *Incidents & Events > Automation*.
2. Enable the *FortiManager Cloud* connector.

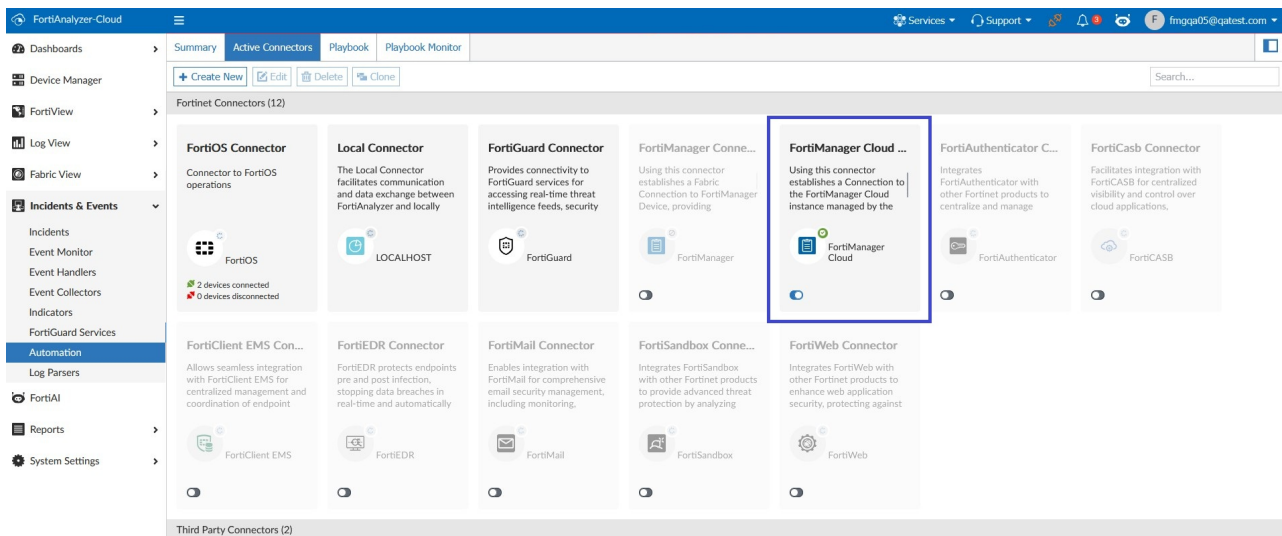


FortiAnalyzer Cloud automatically retrieves the FortiManager Cloud serial number and instance domain, and sets the serial number and domain in the central-management settings.

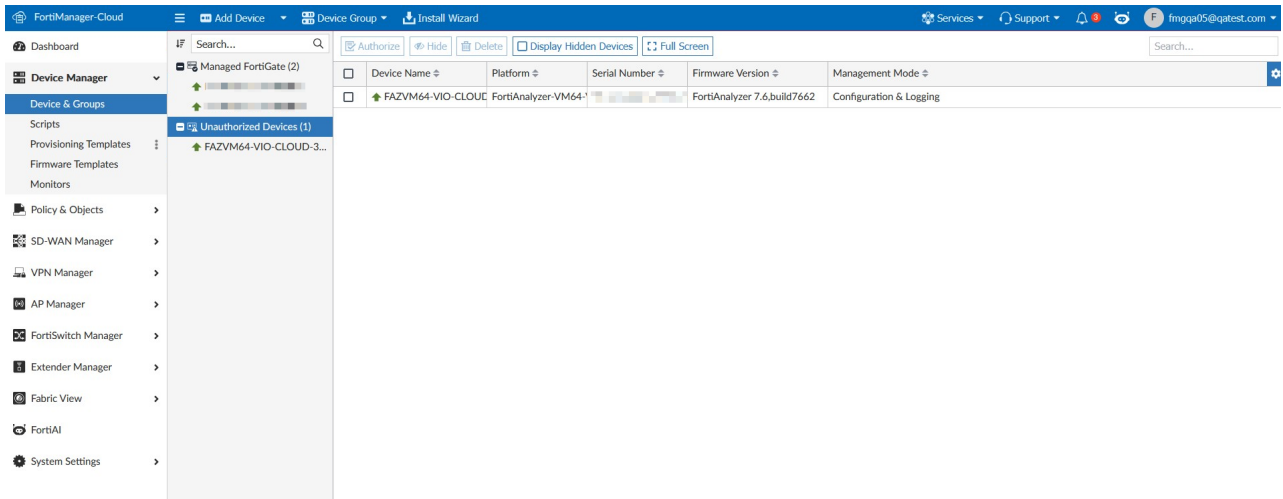
```
FAZVM64-VIO-CLOUD-37088e91 #
FAZVM64-VIO-CLOUD-37088e91 # get sys central-management
type                : fortimanager
allow-monitor       : disable
fmg                 : 2712701.ca-west-1.fmg.test.forticloud.com
enc-algorithm       : default
authorized-manager-only: enable
serial-number       : "FMGVCLTM[REDACTED]"

FAZVM64-VIO-CLOUD-37088e91 #
```

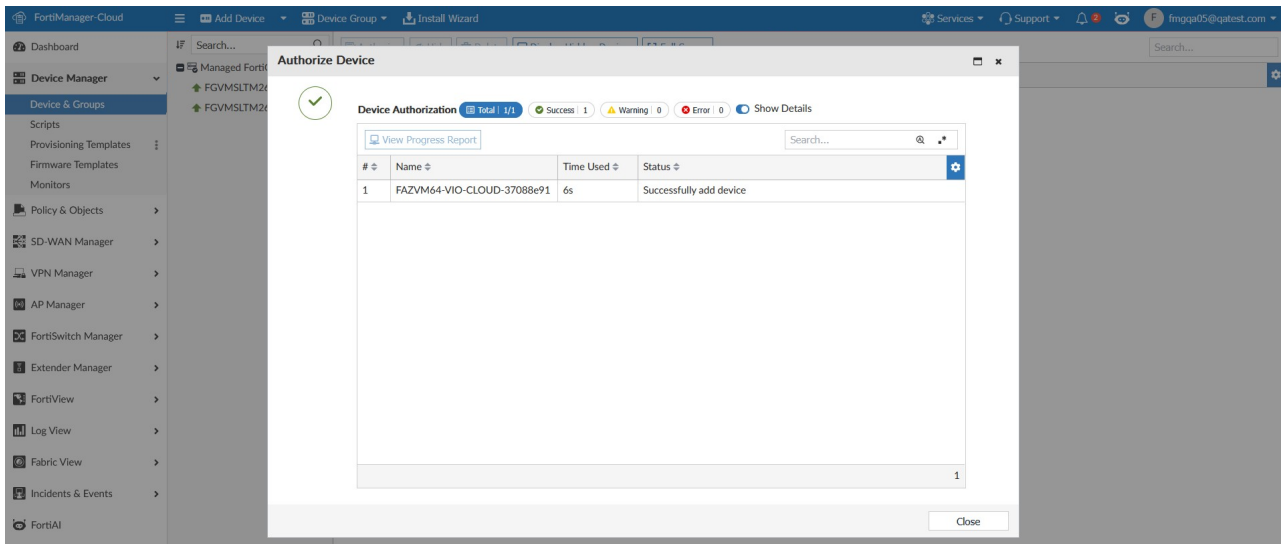
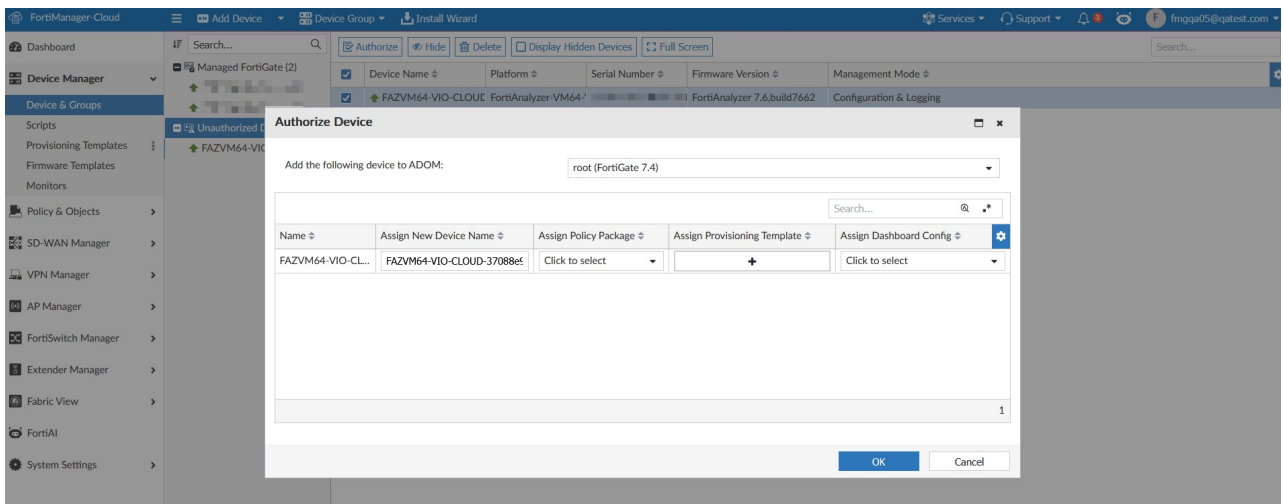
After approximately 30 seconds, the connection between FortiAnalyzer Cloud and FortiManager Cloud will be established, and the FortiManager Cloud connector will display a connected icon.



FortiAnalyzer Cloud is added to the FortiManager Cloud Device Manager as an unregistered device.

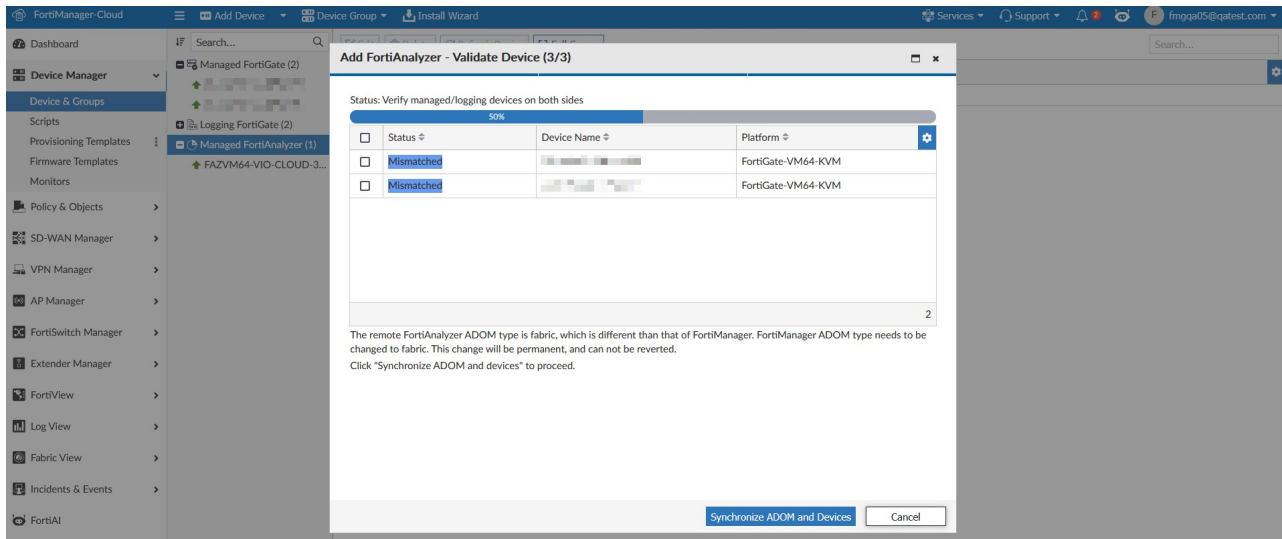
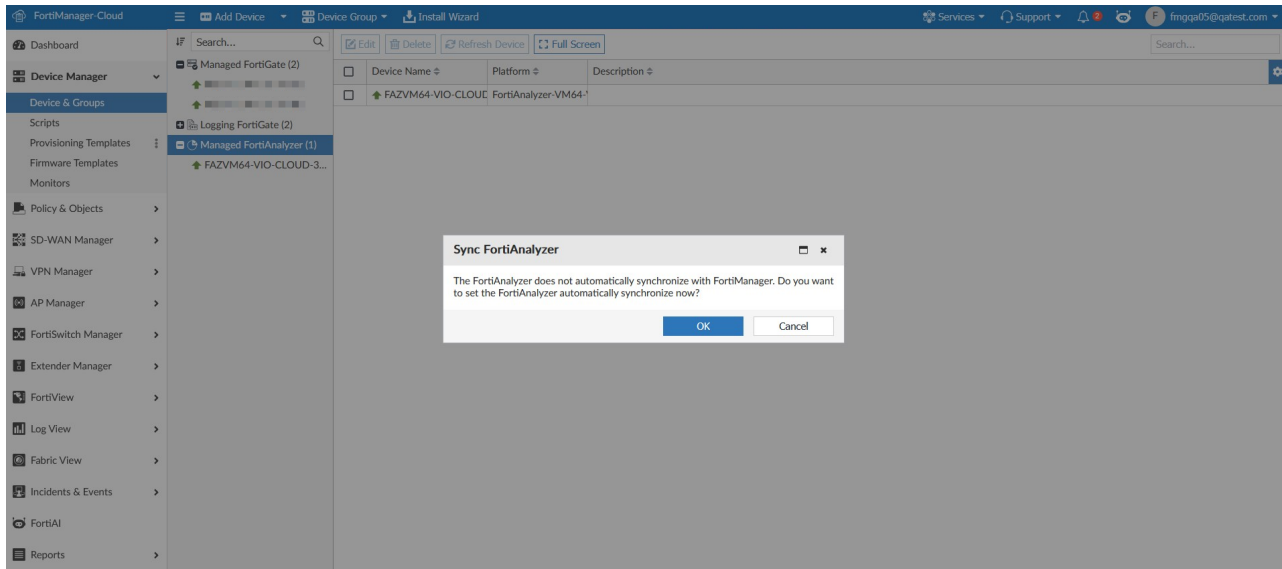


**3. Authorize the device on FortiManager Cloud as a FortiManager Cloud administrator.**

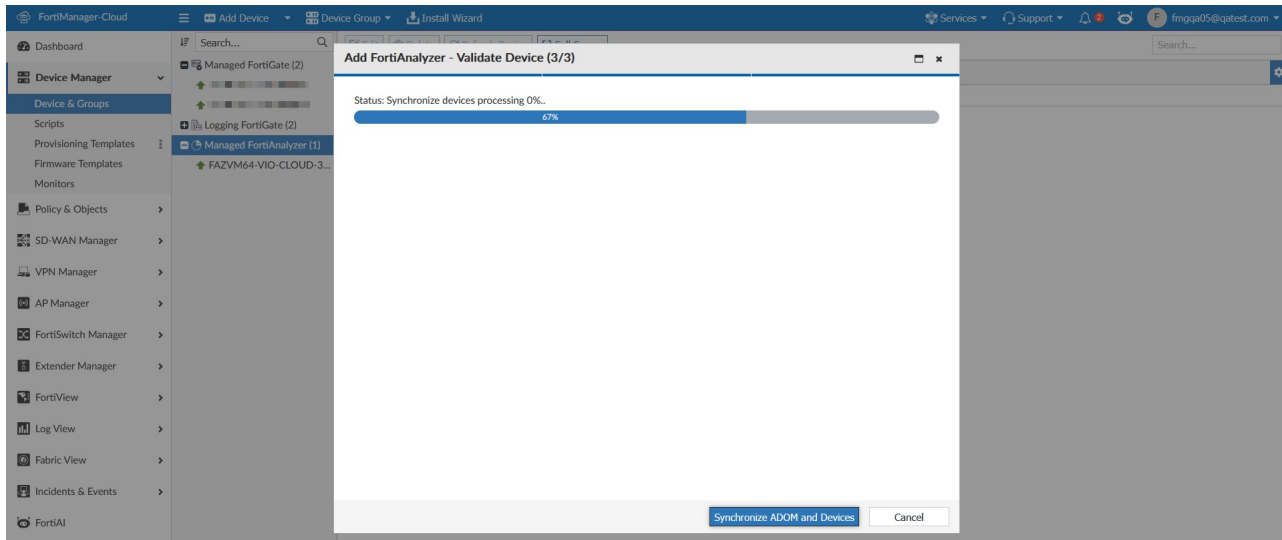


**4. After FortiAnalyzer Cloud is added as a *Managed FortiAnalyzer*, you must manually sync the FortiManager with FortiAnalyzer Cloud so that the ADOM type, devices, and logs from FortiAnalyzer Cloud will be**

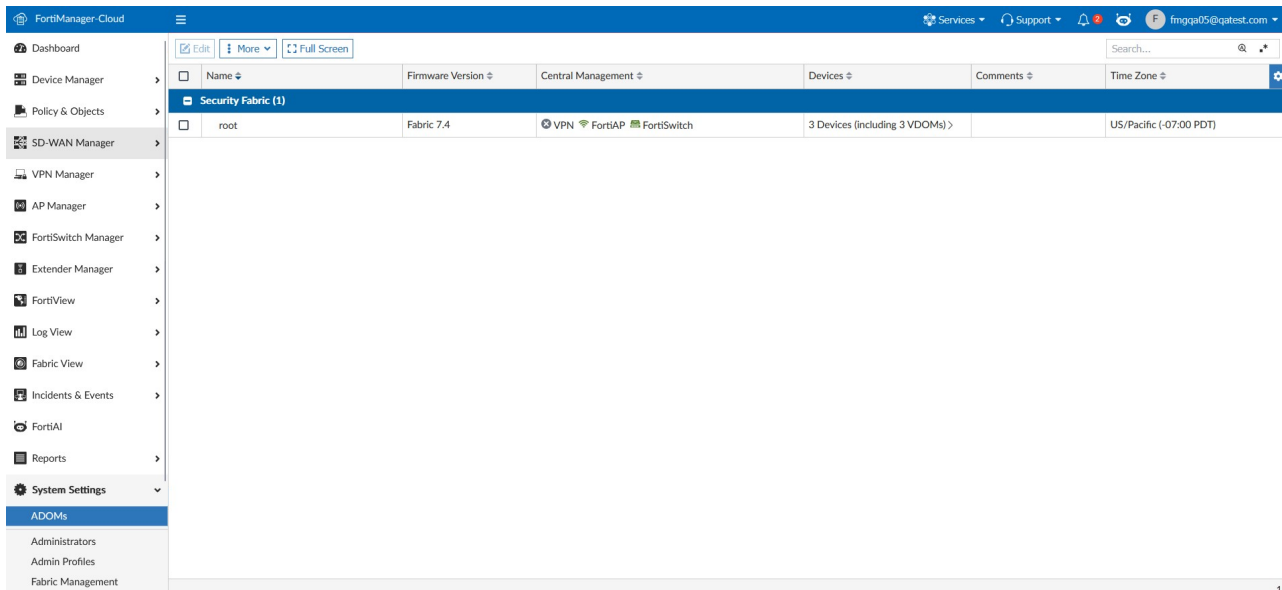
synchronized with FortiManager Cloud.



## Deploying FortiAnalyzer Cloud



Once the synchronization process is complete, the FortiManager Cloud root ADOM will be changed to a Fabric ADOM.



FortiAnalyzer Cloud menus and logs are available within FortiManager Cloud.

# Deploying FortiAnalyzer Cloud

#	Date/Time	Data Source ID	Event Mes...	Event Type	Event Seve...	Source IP	Destinatio...	Host Name	User ID	Application Name
1	2026-05-14 17:47:44		System perfor	event	notice					
2	2026-05-14 17:47:20			event	debug					
3	2026-05-14 17:47:20			event	debug					
4	2026-05-14 17:47:06			event	debug					
5	2026-05-14 17:47:06			event	notice					
6	2026-05-14 17:47:06			event	debug					
7	2026-05-14 17:47:06			event	notice					
8	2026-05-14 17:47:05			event	notice					
9	2026-05-14 17:47:00			traffic	notice	10.254.18.87	96.45.46.46			DNS
10	2026-05-14 17:46:50			traffic	notice	10.254.18.87	96.45.45.45			DNS
11	2026-05-14 17:46:34			traffic	notice	10.254.18.88	96.45.46.46			DNS
12	2026-05-14 17:46:05			traffic	notice	10.254.18.87	96.45.46.46			DNS
13	2026-05-14 17:45:35			traffic	notice	10.254.18.87	96.45.46.46			DNS
14	2026-05-14 17:45:35			traffic	notice	10.254.18.87	96.45.45.45			DNS
15	2026-05-14 17:45:25		System perfor	event	notice					
16	2026-05-14 17:45:10			traffic	notice	10.254.18.87	96.45.46.46			DNS
17	2026-05-14 17:44:48		System perfor	event	notice					
18	2026-05-14 17:44:33			traffic	notice	10.254.18.88	96.45.45.45			DNS

Total logs for analysis: 31 days 2 hours

50 /Page 1 2 3 4 5 | ^ 0.32 seconds

# Using FortiAnalyzer Cloud

After you have deployed FortiAnalyzer Cloud and configured FortiOS, you are ready to use the instance. Using FortiAnalyzer Cloud is similar to using FortiAnalyzer.

For information about using FortiAnalyzer and FortiAnalyzer Cloud, see the [FortiAnalyzer 7.2.1 Administration Guide](#).

This section includes the following topics that are specific to using FortiAnalyzer Cloud:

- [Accessing your FortiAnalyzer Cloud instance on page 30](#)
- [Upgrading firmware from the instance on page 31](#)
- [Using the FortiAnalyzer Cloud toolbar on page 31](#)
- [Enabling managed SOC service from FortiAnalyzer Cloud on page 36](#)
- [Using FortiAI on FortiAnalyzer Cloud on page 39](#)

## Accessing your FortiAnalyzer Cloud instance

After deploying one or more FortiAnalyzer Cloud instances, you can access the instances through one of the methods below:

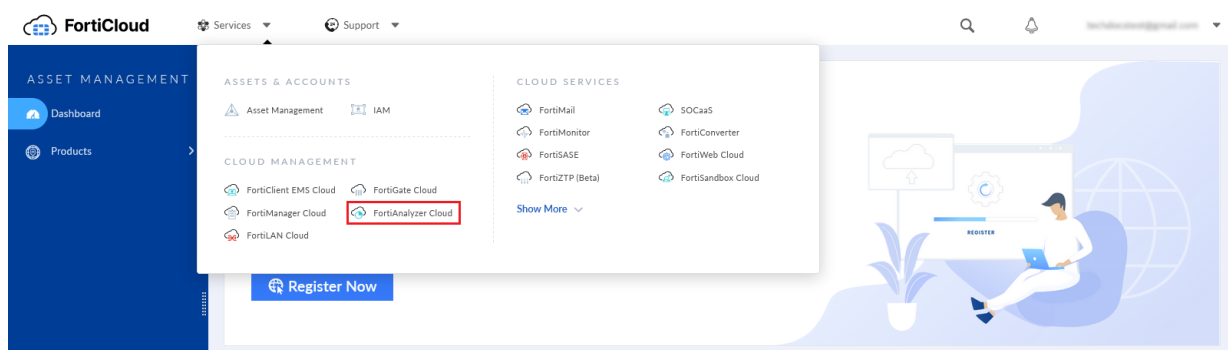
1. Go to <https://fortianalyzer.forticloud.com>. After authentication, you are redirected to your own FortiAnalyzer Cloud instance.
2. Go directly to your instance using the specific URL for your instance (e.g. [https://://{account\\_id}. {region}. fortianalyzer. forticloud. com](https://://{account_id}. {region}. fortianalyzer. forticloud. com)). You can obtain your instance's URL from your browser's address bar once you have accessed FortiAnalyzer Cloud through one of the previous methods.
3. Access FortiAnalyzer Cloud through FortiCloud. See [Access FortiAnalyzer Cloud through FortiCloud on page 30](#).

## Access FortiAnalyzer Cloud through FortiCloud

**To access FortiAnalyzer Cloud through FortiCloud:**

1. Go to FortiCloud (<https://support.fortinet.com/>), and use your FortiCloud account credentials to log in. The FortiCloud portal is displayed.

- From the *Services* menu, select *FortiAnalyzer Cloud* under *Cloud Management*.



You are automatically logged in to your FortiAnalyzer instance.

## Upgrading firmware from the instance

For information about upgrading firmware, see the [FortiAnalyzer Cloud Release Notes](#).

## Identifying the public IP address

You can use the FortiAnalyzer Cloud CLI to determine the public IP address for FortiAnalyzer Cloud.

### To determine the public IP address:

- Access the instance. See [Accessing your FortiAnalyzer Cloud instance on page 30](#).
- Open the CLI console by clicking the CLI option from the FortiAnalyzer Cloud toolbar. See [Using the FortiAnalyzer Cloud toolbar on page 31](#).
- In the CLI console, run the following commands:

```
diagnose debug enable
diagnose test application vmd 20
173.243.137.11
```

In this example, the public IP address for FortiAnalyzer Cloud is 173.243.137.11. You can use the public IP address to set up connections with third-party services, such as LDAP or AWS Management Portal for vCenter.

## Using the FortiAnalyzer Cloud toolbar

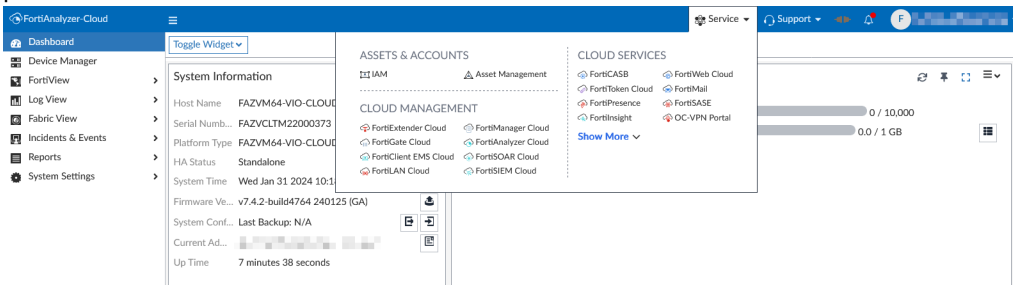
You can access FortiCloud services and support links from the FortiAnalyzer Cloud toolbar.

The FortiAnalyzer toolbar includes the following dropdown menus:

- [Service on page 32](#)
- [Support on page 32](#)
- [Notifications on page 32](#)
- [Account on page 33](#)

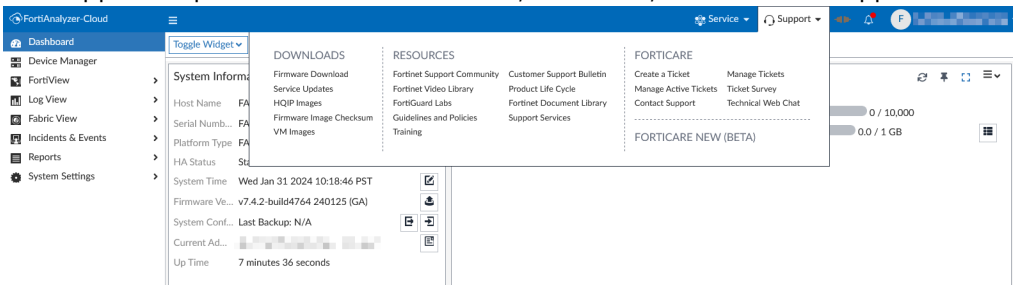
## Service

The Service dropdown includes FortiCloud services (for example, IAM and Asset Management) and other cloud portals.




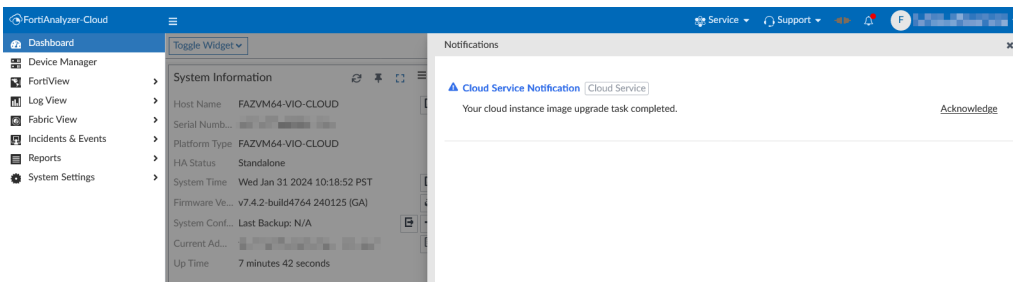
## Support

The support dropdown includes downloads, resources, and FortiCare support links.



## Notifications

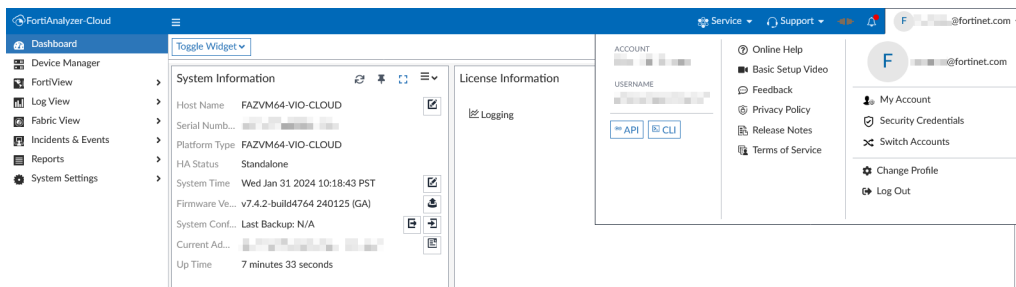
Click the notification icon  to open the notification drawer and view and interact with notifications for FortiAnalyzer Cloud.



## Account

The account dropdown includes links and services related to your FortiCloud account and the FortiAnalyzer instance. Available options include the following:

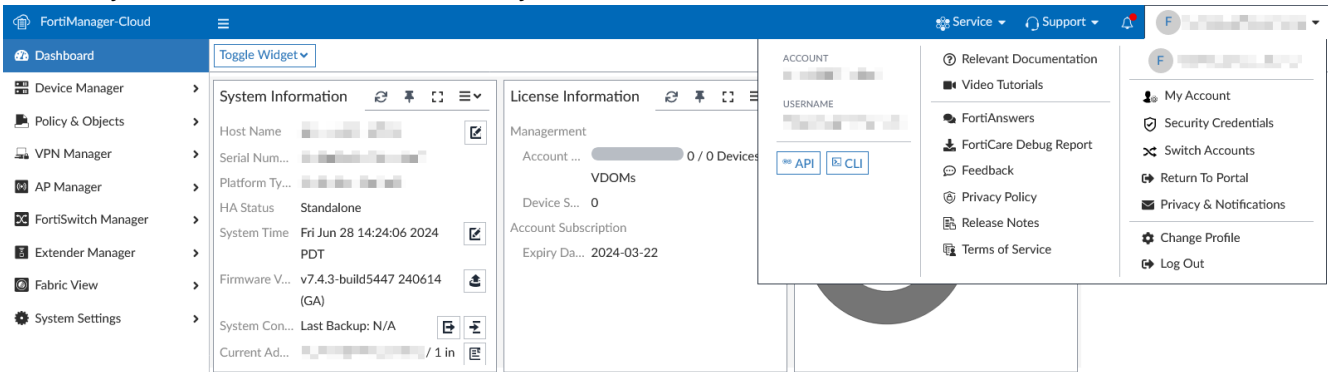
<b>Account</b>	Your account ID.
<b>Username</b>	Your current username.
<b>API and CLI</b>	Open the API User or CLI pane.
<b>Help Content</b>	Links for Online Help, Basic Setup Videos, Feedback, Privacy Policy, Release Notes, and Terms of Service.
<b>FortiCloud Account Links</b>	FortiCloud account links including My Account, Security Credentials, Subscriptions, ChangeProfile, and Log Out.
<b>My Account</b>	Go to the FortiCloud Account Profile page.
<b>Security Credentials</b>	Go to the FortiCloud Security Credentials page.
<b>Switch Accounts</b>	Switch between available accounts.
<b>Privacy &amp; Notifications</b>	Click to access the <i>Privacy &amp; Notification</i> menu where you can configure access settings for the FortiCloud team as well as email notification preferences. See <a href="#">Privacy and notification preferences on page 33</a> .
<b>Change Profile</b>	Change FortiAnalyzer Cloud profile options including avatar and theme.
<b>Log Out</b>	Log out of FortiAnalyzer Cloud.



## Privacy and notification preferences

You can configure privacy and notification preferences from within the FortiAnalyzer Cloud instance.

To access your privacy and notification preferences, click your user account dropdown from the FortiAnalyzer Cloud toolbar and click *Privacy & Notification*.



In *Privacy & Notifications*, you can configure the following:

- [Access Settings on page 34](#)
- [Email Notifications on page 35](#)

## Access Settings

Access settings determine what level of access Fortinet's cloud operation team has in order to diagnose and perform maintenance on your cloud instance. The following access levels are available:

Privacy & Notifications ✕

---

**Access Settings**

**Service Maintenance (Recommended)**

Fortinet's cloud operation team can access diagnostic data and perform maintenance operations on your cloud instance. However, they only have access to system-level data and do not access personal data like logs, reports, or device configurations. This level ensures the smooth operation of services.

**Full Access**

Fortinet personnel can access your account with full privileges for support services, including personal data such as logs, reports, and device configurations for troubleshooting.

**No Access**

The most restrictive control, where Fortinet personnel has no access to your cloud instance. With no access, the cloud operation team cannot access diagnostic data or perform maintenance tasks, and the smooth operation of the service cannot be guaranteed when this level is selected.

### Service Maintenance (Recommended)

Fortinet's cloud operation team can access diagnostic data and perform maintenance operations on your cloud instance. However, they only have access to system-level data and do not access personal data like logs, reports, or device configurations. This level ensures the smooth operation of services.

This is the default level of access.

### Full Access

Fortinet personnel can access your account with full privileges for support services, including personal data such as logs, reports, and device configurations for troubleshooting.

**No Access** The most restrictive control, where Fortinet personnel has no access to your cloud instance. With no access, the cloud operation team cannot access diagnostic data or perform maintenance tasks, and the smooth operation of the service cannot be guaranteed when this level is selected.

Select your preferred access level and click *OK*.

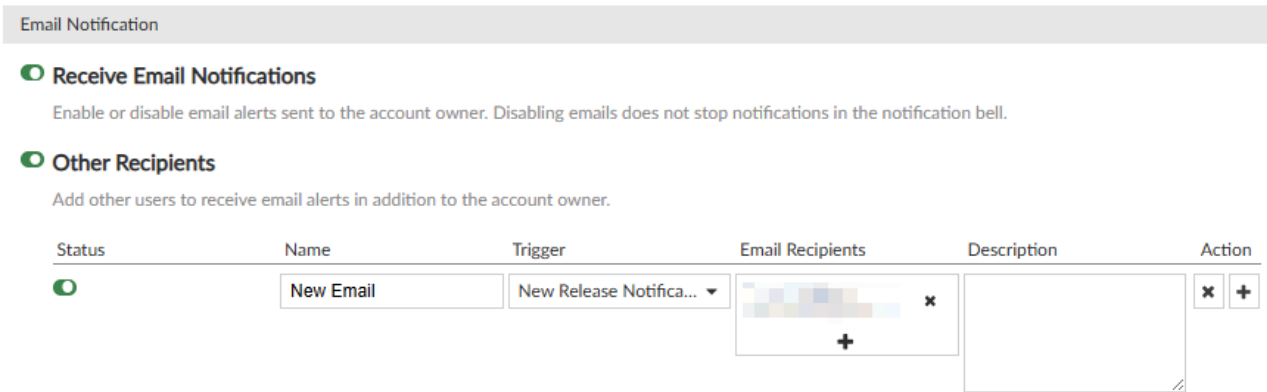
FortiAnalyzer Cloud records changes to access settings in the *Event Log*.

## Email Notifications

Email notification preferences can be configured through your FortiAnalyzer instance.

### To configure email notification preference:

1. Select your account dropdown from the FortiAnalyzer Cloud toolbar.
2. Select *Privacy & Notifications*.
3. Enable the *Receive Email Notifications* toggle to enable email notifications for the account owner or disable it to stop email notifications.
4. Optionally, you can enable the *Other Recipients* toggle to configure email notifications for other users:



<b>Status</b>	Toggle the notification preference on or off. Notifications are only sent when the status of the notification preference is enabled.
<b>Name</b>	Enter a name for the notification preference.
<b>Trigger</b>	Select a trigger condition from the dropdown menu from one of the following: <ul style="list-style-type: none"> <li>• New Release Notification</li> <li>• Storage Over Usage</li> <li>• Service Renewal Notification</li> </ul>
<b>Email Recipients</b>	Click to add at least one email recipient. You can select IAM/Sub users from the populated list or click the <i>Email Address</i> tab to add additional emails.

You can also click the **x** icon next to each email recipient to remove them from the email notification.

**Description**

Add an optional description.

**Action**

You can use the action field to delete an email notification preference or create additional notifications preferences.

5. Click *OK*. FortiAnalyzer Cloud records changes to email notification preferences in the *Event Log*.

## Unsubscribing from email notifications

An unsubscribe link is included in notification emails. Clicking the unsubscribe option will unsubscribe the account owner from all cloud email notifications. If you are not logged in when you click the unsubscribe option you will be prompted to log in before the action is completed.

When the account is unsubscribed using this link, the *Receive Email Notifications* toggle under *Privacy & Notifications > Email Notification* settings will be set to disabled. Account owners can also disable the Receive Email Notifications toggle directly from *Privacy & Notifications*.

To unsubscribe non-account owner user from email notifications, you can remove their email account from the *Other Recipients* notification preference in *Privacy & Notifications*.

# Enabling managed SOC service from FortiAnalyzer Cloud

FortiCloud SOCaaS provides scalable security operations services designed to help you maintain continuous Cyber Awareness and control of your Fortinet Security Fabric network. For more information, see SOCaaS in the [Fortinet Document Library](#).

With a valid license, you can enable the *Managed SOC Service* option in FortiAnalyzer Cloud. When enabling the service, you are redirected to the SOCaaS Portal where you can complete the onboarding process.



- The SOCaaS license includes a complimentary FortiAnalyzer Cloud instance.
- The daily log limit for FortiAnalyzer Cloud is based on the FortiGate model and can be increased by purchasing the FortiAnalyzer Cloud storage add-on licenses. See [Licensing on page 6](#)

To disable the service, submit a service request from the SOC portal.

### Prerequisites

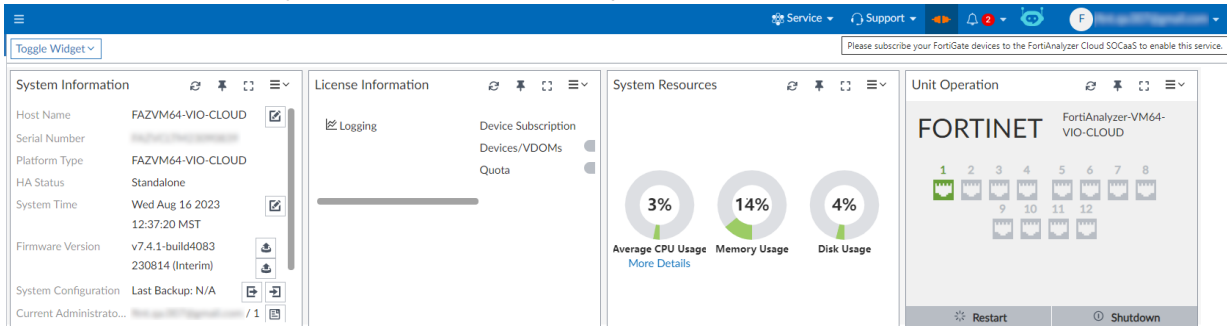
Before you configure FortiAnalyzer Cloud to send logs to SOCaaS, ensure the following:

1. You have provisioned the FortiAnalyzer Cloud instance on the region of your choice. See [Deploying a FortiAnalyzer Cloud instance on page 10](#).

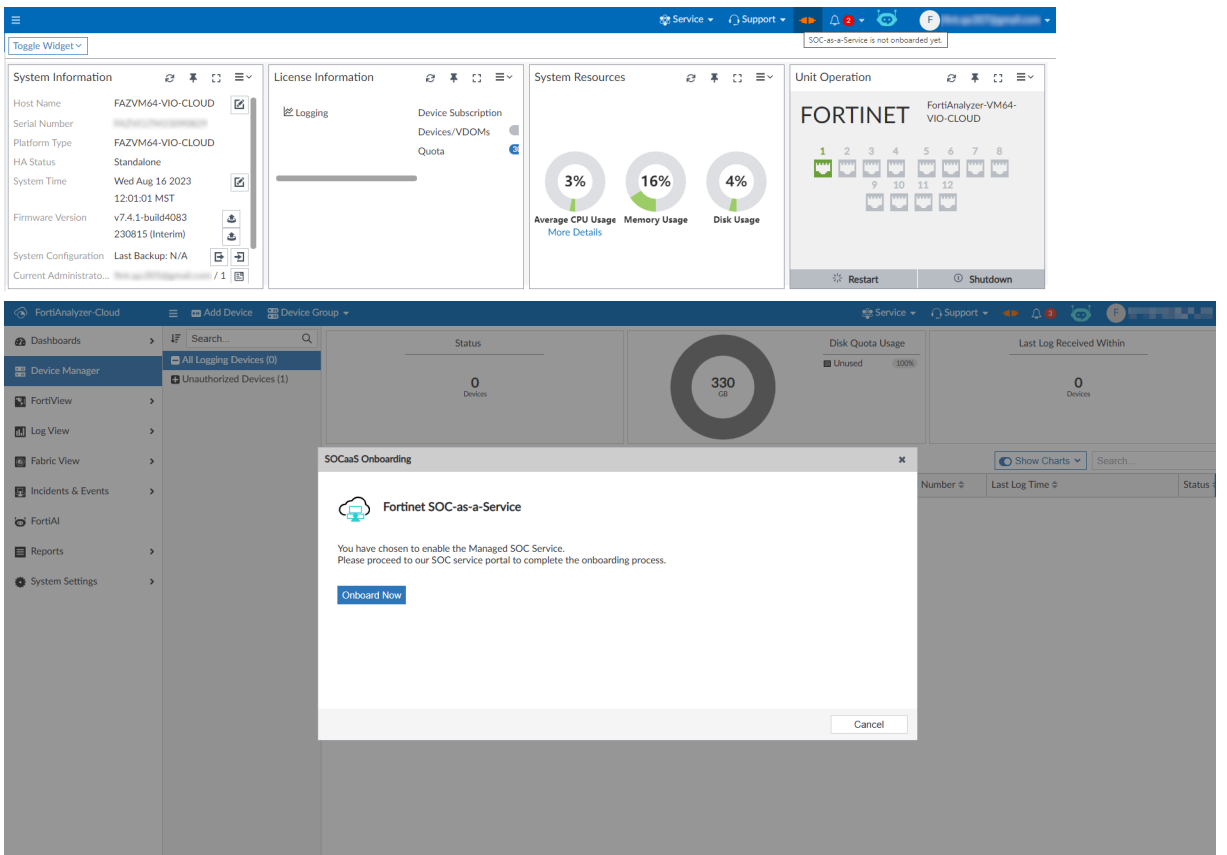
2. You have configured the FortiGate to send the entitled device logs to the SOCaaS collection point (FortiAnalyzer Cloud) that will forward the logs. See [Configuring FortiOS on page 12](#).

**To configure FortiAnalyzer Cloud:**

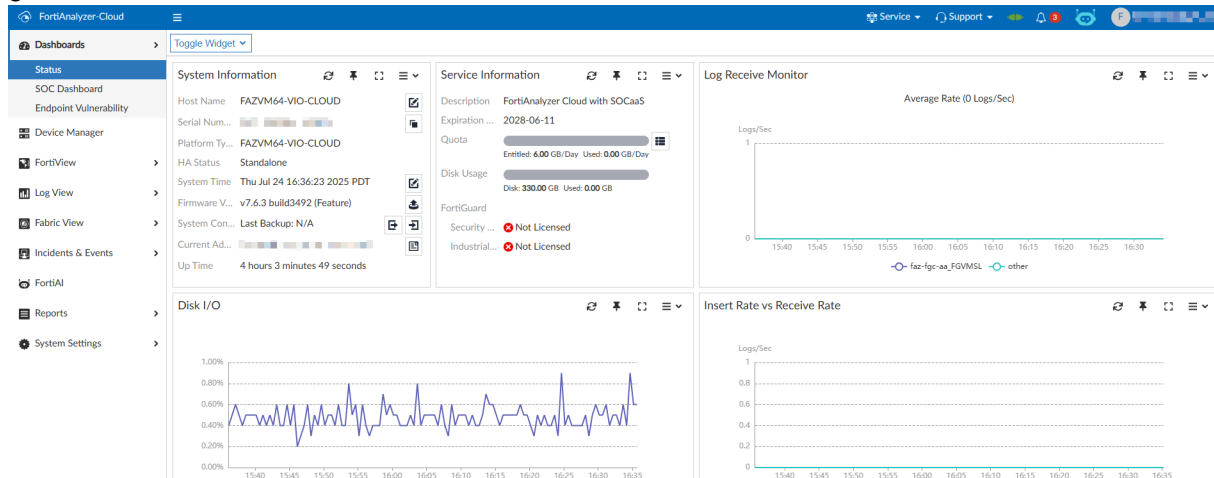
1. Log in to FortiAnalyzer Cloud.
2. Click on the SOCaaS connection icon at the top of the GUI. A SOCaaS entitlement is required to enable the service.
  - a. Without the correct entitlement, a message is displayed advising you to subscribe your FortiGate devices to the FortiAnalyzer Cloud SOCaaS subscription.



- b. With the correct entitlement, the SOCaaS Onboarding window opens. Click *Onboard Now* to be redirected to the SOCaaS portal where you can complete your onboarding. See the [SOCaaS User Guide](#).



- Once onboarded to SOCaaS, the FortiAnalyzer Cloud SOCaaS icon is no longer clickable and is displayed in green.



- Configure a log buffer cache size that accommodates 24 hours of logs in your FortiAnalyzer Cloud to avoid log dropping in case of abrupt disconnection between your FortiAnalyzer and SOCaaS. See [Configure log buffer cache size on page 38](#).

## Configure log buffer cache size

In case of abrupt disconnection between FortiAnalyzer Cloud and SOCaaS, logs will only be cached for the amount of time allowed based on the cache size available. Logs exceeding the available cache storage time are dropped. To avoid log dropping in such cases, we recommended that you configure a log buffer cache size that accommodates 24 hours of logs in FortiAnalyzer Cloud using the following formula:

$$\text{Average Lograte} * 200 * \text{seconds in 1 day (86400)} * 1.2 = \text{Cache Size logfwd}$$

For more information on log forwarding buffers and how log forwarding space allocation works, see the [FortiAnalyzer Administration Guide](#).

## Determining the average log rate

The average log rate is the average logs received on your FortiAnalyzer device for 24 hours.

### To retrieve average log rate data for your FortiAnalyzer:

- Go to *Dashboards > Status*.
- Open the *Settings* for the *Insert Rate vs. Receive Rate* widget.
- From the *Time Period* dropdown, select *Last 24 Hours*.
- Click *OK*.
- View the graph details, and use the peak log rate as the number for the average lograte count. Use this average log rate to calculate the buffer cache size.

The following table provides three example scenarios for calculating the log forwarding buffer cache size for a small, medium, and enterprise business:

Customer size	Average log rate	Calculation	Buffer cache size
Small	100 logs/sec	100 * 200 * 86400 * 1.2	2GB
Medium	1000 logs/sec	1000 * 200 * 86400 * 1.2	20GB
Enterprise	10000 logs/sec	10000 * 200 * 86400 * 1.2	200GB

For more information about sizing, see the [FortiAnalyzer Architecture Guide](#).

- In the FortiAnalyzer CLI, set the log buffer cache size in GB using the following command

```
config system global
set log-forward-cache-size <integer>
```

- When prompted, enter Y to confirm the change.

For more information about log forwarding buffers and how log forwarding space allocation works, see [Log forwarding buffer](#).

## Using FortiAI on FortiAnalyzer Cloud

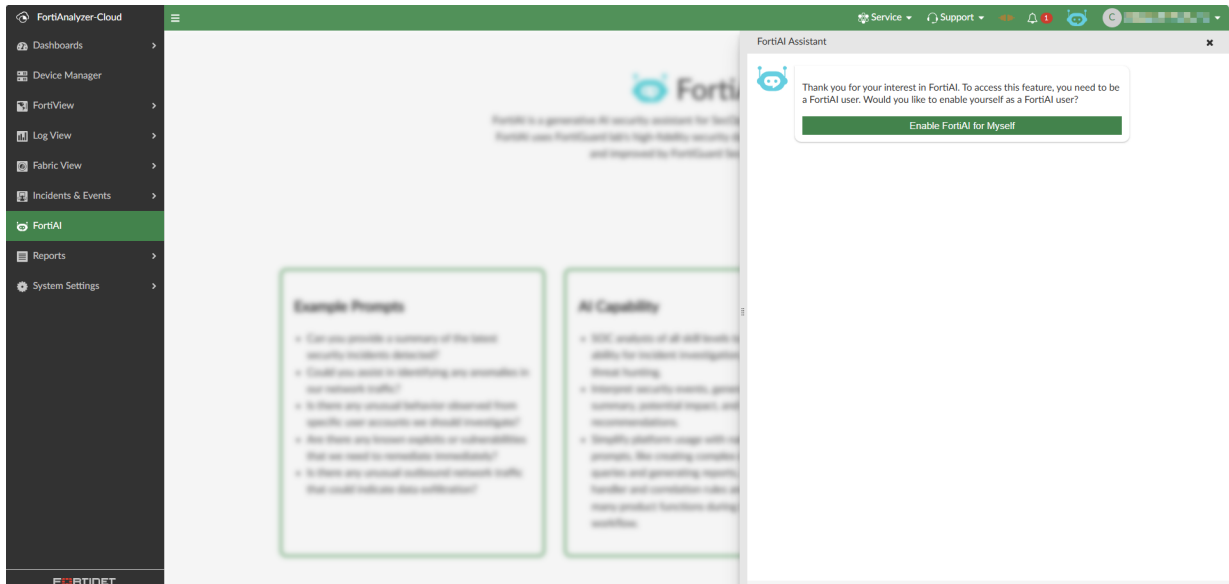
The FortiAI service can only be enabled on FortiAnalyzer Cloud when a valid license has been registered on FortiCloud. Without a valid license, you will see an option to instead *Purchase FortiAI License*.

### To use FortiAnalyzer on FortiAnalyzer Cloud:

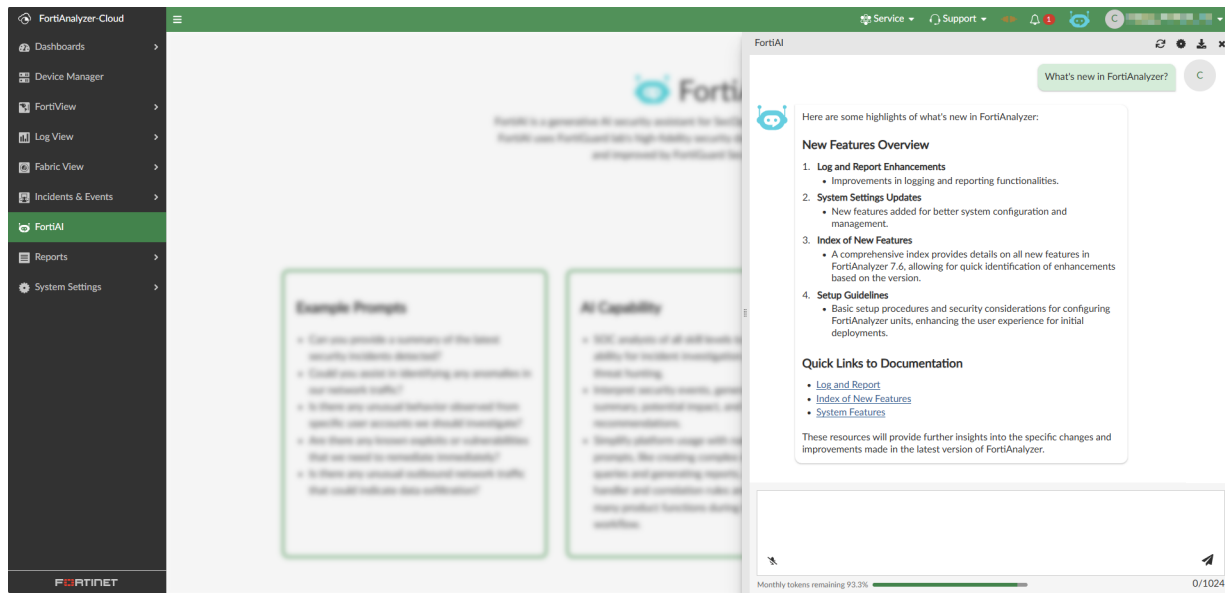
- Register your FortiAI license on FortiCloud.  
After registration is complete, the FortiAI subscription can be found as a registered support contract within the FortiAnalyzer Cloud asset in FortiCloud.

The screenshot shows the FortiCloud interface for an Asset Management page. The main content area displays details for a FortiAnalyzer Cloud asset, including Product Serial No., Registration Date (2025-05-20), Service Name (FortiAnalyzer Cloud), and Partner (Unknown). Below this, there are two tables: 'SERVICE ENTITLEMENT' and 'REGISTERED SUPPORT CONTRACT(S)'. The 'SERVICE ENTITLEMENT' table has columns for SUPPORT TYPE, SUPPORT LEVEL, ACTIVATION DATE, and EXPIRATION DATE. The 'REGISTERED SUPPORT CONTRACT(S)' table has columns for CONTRACT NUMBER, SKU, REGISTRATION DATE, and UNITS OF CONTRACT. A dropdown menu is visible under the CONTRACT NUMBER column, showing a selected contract with a FortiAI Subscription support type, Web/Online support level, and 5 Seats units.

- Go to FortiAnalyzer Cloud and enable the FortiAI service.
  - Sign into FortiAnalyzer Cloud.
  - Click on the FortiAI icon in the toolbar.
  - Click *Enable FortiAI for Myself*.



3. Enter a query to begin using FortiAI.



## Configuration and log backups

Customers are encouraged to create back ups of their FortiAnalyzer configuration and set a log backup strategy. Creation and maintenance of these backups are the customer's own responsibility.

For more information on how to back up your configuration and set a log backup strategy, see the following resources:

- [Backing up the system](#)

- [Set up a log backup strategy](#)

# Using account services

The FortiCare/FortiCloud account offer several services. This section includes the following topics:

- [Adding a secondary account on page 42](#)
- [Modifying a secondary account on page 44](#)
- [Supporting IAM users and IAM API users on page 44](#)

For information about using FortiCloud portal, see the [FortiCloud Account Services](#) page on the [Fortinet Document Library](#).

## Adding a secondary account

Only the primary account holder can create secondary account holders in FortiCloud. The secondary account holder can log in to the same instance. By default, the secondary account holder is assigned the default administrator profile named *Restricted\_User*. However, the primary account holder can modify the admin profile for the secondary user.

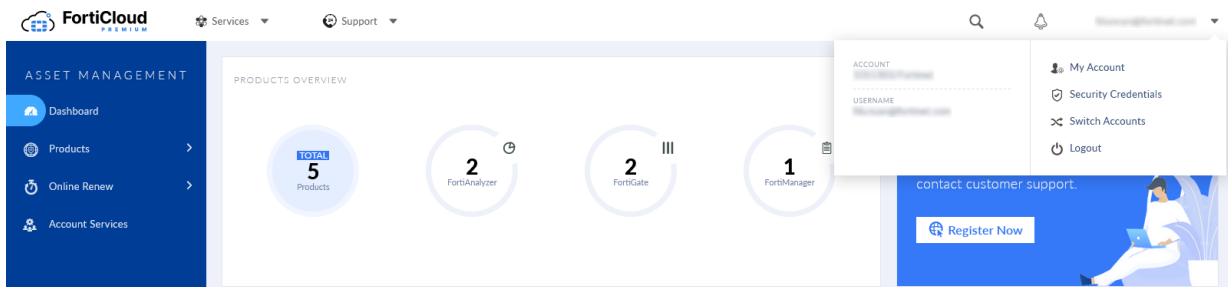
A secondary account allows the Fortinet support team to troubleshoot the FortiAnalyzer Cloud deployment.



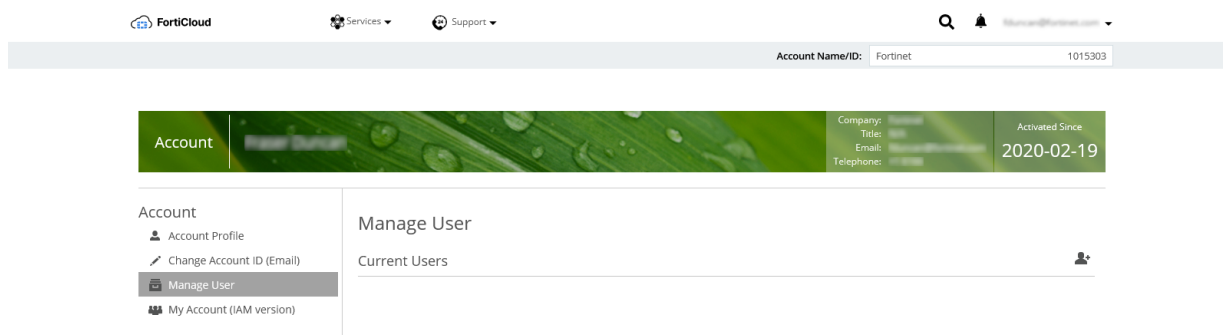
With FortiAnalyzer Cloud 7.0.x and later, you can use the Identity and Access Management (IAM) portal, and you can migrate secondary accounts to the IAM portal. In IAM portal, secondary accounts are called sub users. For information about migrating sub users, see the [Identity & Access Management Guide](#).

### To add a secondary account:

1. Go to FortiCloud (<https://support.fortinet.com/>), and use your FortiCloud account credentials to log in.
2. From the top-right corner, click your login name, and select *My Account*.

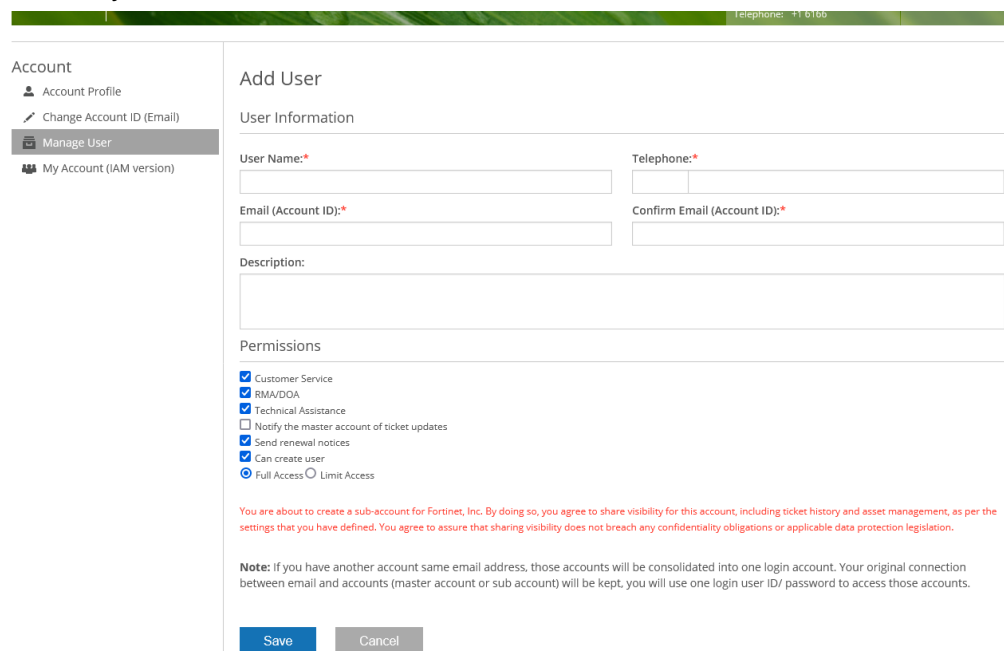


3. Click *Manage User*.
4. Click the new user icon to add a new user.



- When creating an account for the Fortinet support team, specify an email for the secondary account, and select *Full Access* or *Limit Access*.

A user with full access has the same access level as a primary account user. A user with limited access can only manage the assigned product serial number and will be unable to receive renewal notices or create additional secondary account users.



- Log in to the personal FortiCare portal. Under FortiAnalyzer Cloud section, you will see an account listed as a secondary member.
- Click the entry to expand the view.
- Ask the new user to log in to FortiAnalyzer Cloud.

After the new user logs in to FortiAnalyzer Cloud, the user is displayed on the *FortiAnalyzer Cloud* instance, and the administrator can modify the account. See [Modifying a secondary account on page 44](#).



A secondary account can access the portal thirty days after it expires.

## Modifying a secondary account

The new user must log in to FortiAnalyzer Cloud for the account to be displayed in the FortiAnalyzer instance. When new users log in to the account, they are automatically assigned the default administrator profile named *Restricted\_User*.

After the new user has logged in to the account, the primary user or a super user can modify the account.

For information about creating a secondary account, see [Adding a secondary account on page 42](#).

### To modify a secondary account:

1. Log in to FortiAnalyzer Cloud.
2. Go to *System Settings > Administrators*.
3. Edit the administrator, and assign a different profile.

## Supporting IAM users and IAM API users

FortiAnalyzer Cloud 7.0.x and later supports user credentials created in the Identity & Access Management (IAM) portal. On FortiCloud, you can create IAM users and IAM API users, and use them with FortiAnalyzer Cloud.

For more information about using the IAM portal, see the *Identity & Access Management Administration Guide*.

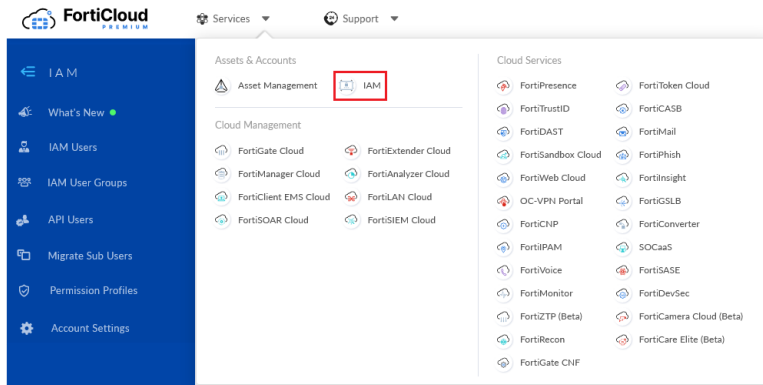
See also [Adding IAM users on page 44](#) and [Adding API users on page 47](#).

## Adding IAM users

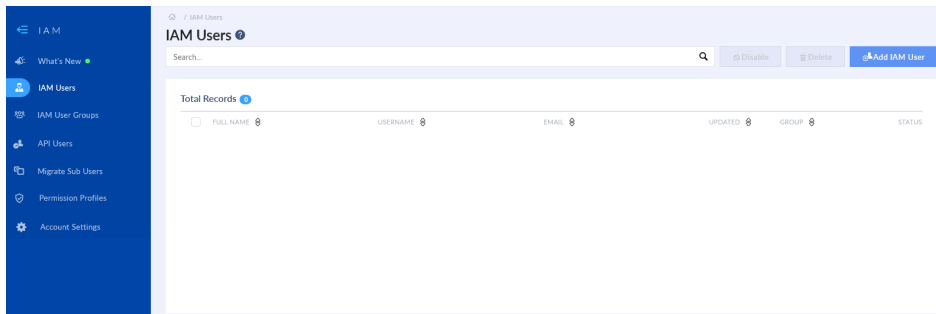
FortiAnalyzer Cloud supports FortiCloud Identity and Access Management (IAM). You can use the FortiCloud portal to manage users, authentication credentials, and access permissions for FortiAnalyzer Cloud.

### To add an IAM user:

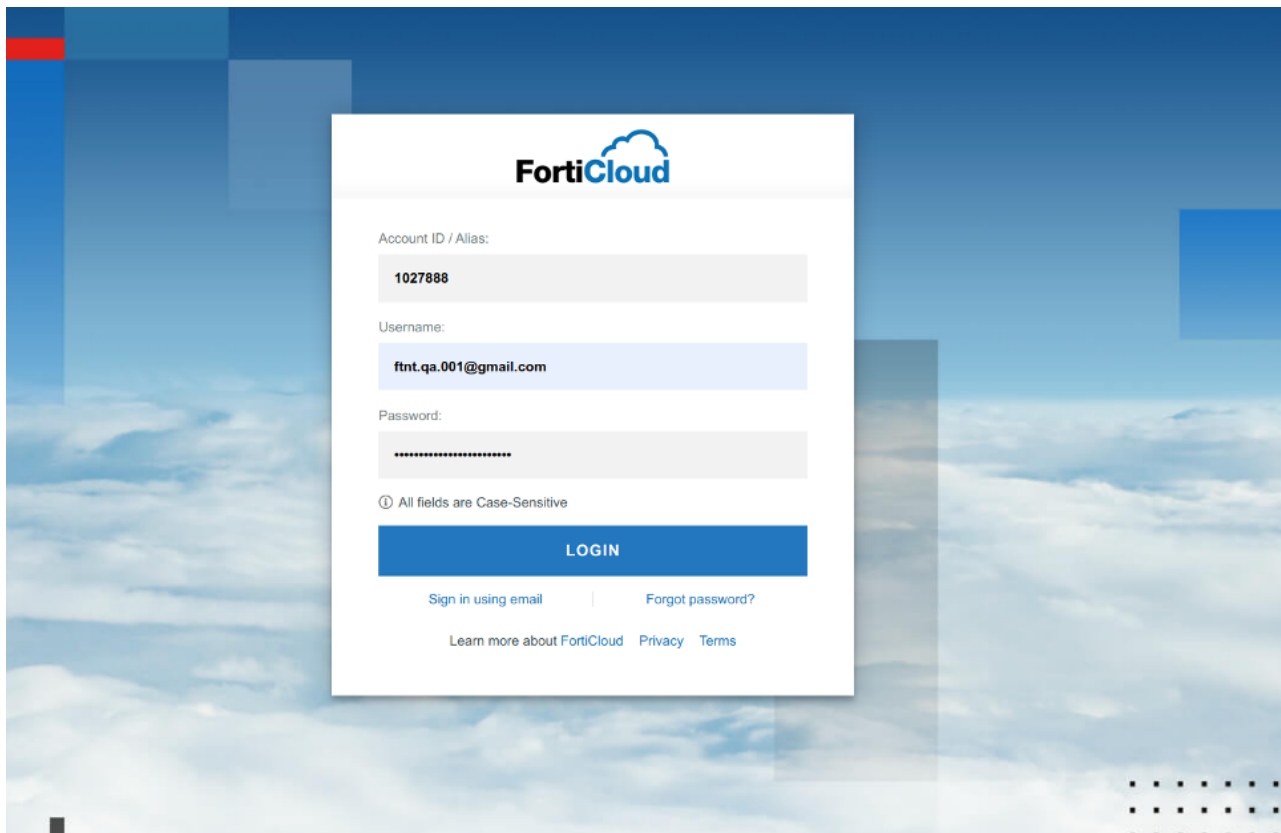
1. Go to FortiCloud (<https://support.fortinet.com/>), and log in.
2. From the *Services* menu, select *IAM*.



The IAM portal is displayed.



3. Create a new IAM user.  
For more information, see [Adding IAM Users](#) in the *Identity & Access Management (IAM)* guide on the Fortinet Documents Library.
4. Add an IAM user group, and add the user to it.  
For more information, see [Adding IAM User Groups](#) in the *Identity & Access Management (IAM)* guide on the Fortinet Documents Library.
5. Generate an IAM user login password.  
For more information, see [Generating the password reset link](#) in the *Identity & Access Management (IAM)* guide on the Fortinet Documents Library.
6. The IAM user can use the credentials to log in to FortiCloud.



After logging in to FortiCloud, the IAM user has access to *FortiAnalyzer Cloud & Service* portal.

7. Enter the FortiAnalyzer Cloud instance, and go to *System Settings > Administrators* to view the IAM user.

## FortiCloud IAM User Permissions

See the table below for an explanation of how each of the FortiCloud user permissions are associated with a FortiAnalyzer admin profile:

FortiCloud User Permission	Associated FortiManager Admin Profile
<b>Admin</b>	Assigned to the <i>Super_User</i> admin profile.
<b>Read-Write</b>	Assigned to the <i>Standard_User</i> admin profile.
<b>Read-Only</b>	Assigned to the <i>Restricted_User</i> admin profile.
<b>Custom</b>	<p><i>Custom</i> users are assigned to the <i>Restricted_User</i> admin profile the first time they log in.</p> <p>A <i>Super_User</i> administrator can assign a new or existing FortiManager admin profile to the user. The new admin profile will be applied to the user when they next log in to FortiAnalyzer Cloud.</p>

You cannot change the FortiAnalyzer Cloud admin profiles assigned to users using the *Admin*, *Read-Write*, or *Read-Only* FortiCloud user permissions.

## Adding API users

API users can access FortiCloud services, including FortiAnalyzer Cloud, through the API.

In order to send API requests to FortiAnalyzer Cloud, you must first obtain an access token from FortiCloud using OAuth 2.0. You can use the access token to generate a session ID which is required to send an JSON API request to FortiAnalyzer.

### To use the FortiAnalyzer Cloud API:

1. Create an API user in FortiCloud and download your API credentials. See [Adding an API user](#) in the FortiCloud Account Services documentation for instructions on how to add API users.
2. Obtain an access token from FortiCloud using your credentials. See [Accessing FortiAPIs - Authentication and authorization](#) for information on authentication and authorization for FortiAPIs.
3. Use the access token to get a FortiAnalyzer Cloud API session ID using the `https://<FortiAnalyzer_cloud_url>/p/forticloud_jsonrpc_login/` endpoint.

<b>HTTP Method</b>	POST
<b>Endpoint</b>	<code>https://&lt;FortiAnalyzer_cloud_url&gt;/p/forticloud_jsonrpc_login/</code>
<b>Request Body</b>	<pre>{   "access_token": "&lt;access token obtained in step 2&gt;" }</pre>
<b>Response example</b>	<pre>{   "session": "ykF3W6G8CfZv+xecsZBC00n6P0TEbs0*****" }</pre>

4. Send API requests to the `https://<FortiAnalyzer_cloud_url>/jsonrpc` endpoint with the session included in the body.

For example:

<b>HTTP Method</b>	POST
<b>Endpoint</b>	<code>https://&lt;FortiAnalyzer_cloud_url&gt;/jsonrpc</code>
<b>Request Body</b>	<pre>{   "method": "get",   "params": [     {       "url": "/sys/status"     }   ],   "id": 1,   "verbose": 1,   "session": "ykF3W6G8CfZv+xecsZBC00n6P0TEbs0*****", }</pre>



The FortiAnalyzer Cloud API uses session-based authentication. The number of simultaneous API sessions allowed for an API user is controlled by the user's max login setting. By default, this setting is set to 20.

```
config system admin user
  edit <user>
    set login-max 20
```

## Supporting external IdP users

External IdP user support enables users to log into FortiAnalyzer Cloud with their company-provided user credentials using a third-party SAML identity provider.

For more information on managing external IdP roles and users for cloud products, see the [FortiCloud Identity & Access Management \(IAM\) user guide](#).

## Using multiple roles with external IdP users

For more information on external IdP users for FortiCloud, see [External IdP roles](#).

### Logging in as an external IdP user with multiple roles:

1. When logging in as an IdP user that has multiple roles, the account selection page is displayed allowing users to select which instance to access.

External IdP users can have multiple roles assigned to a single FortiAnalyzer Cloud instance.

**Welcome Back!**

FEDERATED LOGIN  
fazcloud\_fac

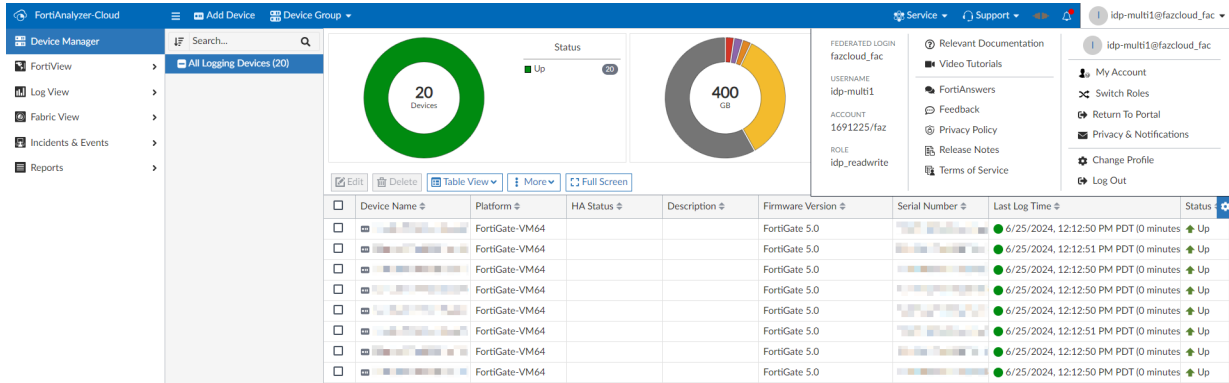
USERNAME  
idp-multi1

**Select a Role to Proceed**

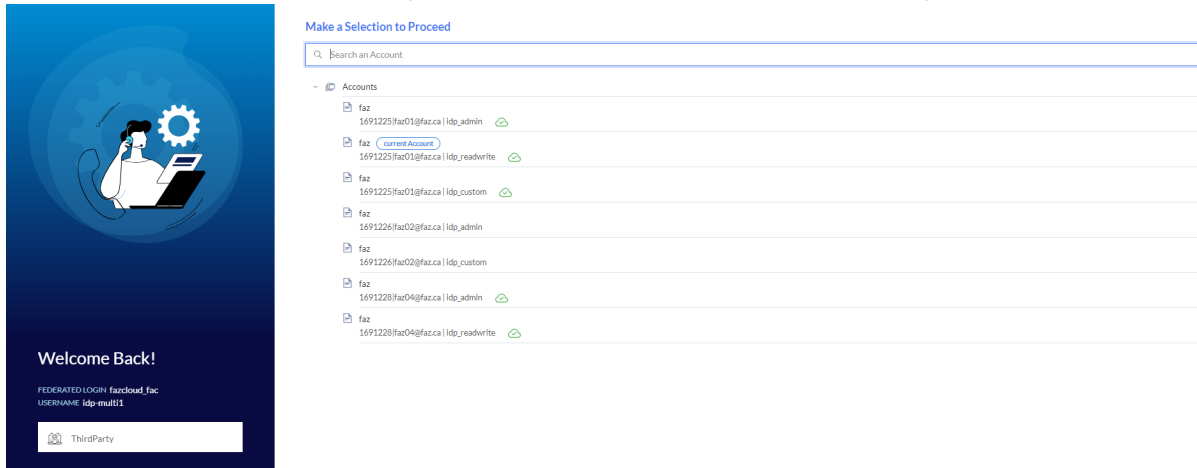
Search an OU or account

ACCOUNT ID	COMPANY	ROLE NAME
1691225	Faz	ldp_admin
1691225	Faz	ldp_custom
1691225	Faz	ldp_readwrite
1691226	Faz	ldp_admin
1691226	Faz	ldp_custom
1691228	Faz	ldp_admin
1691228	Faz	ldp_readwrite

2. After selecting an instance and role, the portal will use the associated role for the login.

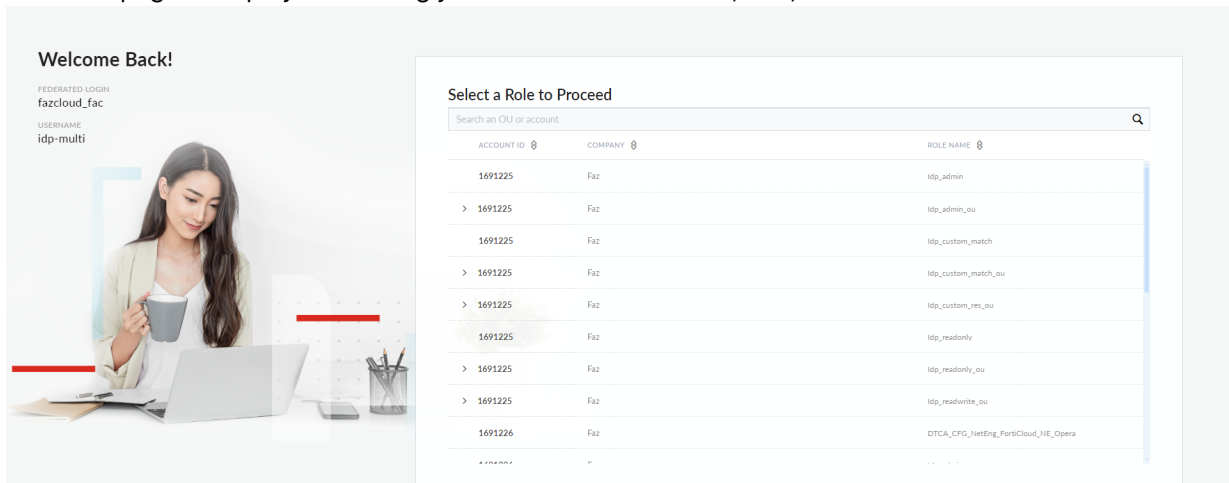


3. Click *Switch Roles* in the FortiAnalyzer Cloud toolbar to return to the FortiAnalyzer account selection page.

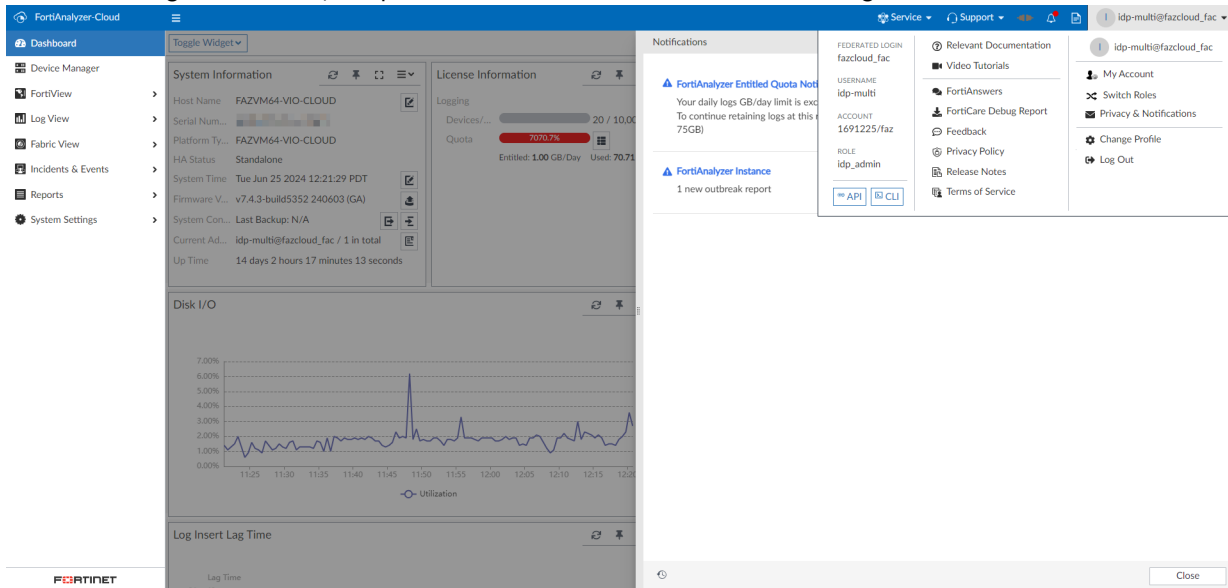


### Logging in as an external IdP user with multiple roles in an Organizational Unit:

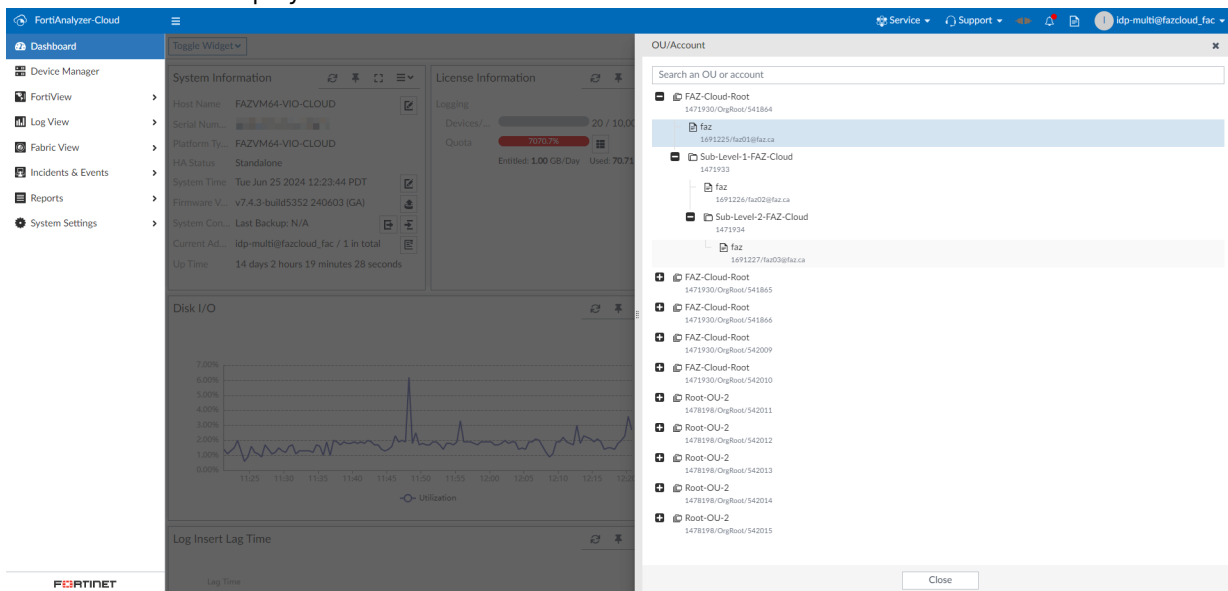
1. When logging in as an external IdP user with multiple roles in an Organizational Unit (OU), the account selection page is displayed allowing you to select an instance, role, and OU.



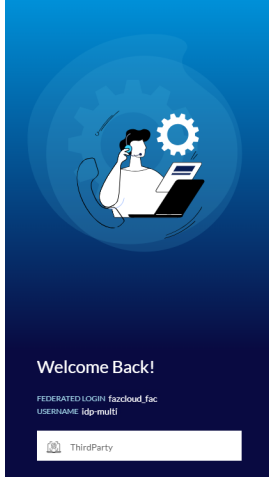
2. After selecting an instance, the portal will use the selected role for the login.



3. OU information is displayed with the instance role information.



4. Click *Switch Roles* to return to the FortiAnalyzer Cloud role selection page. On the role selection page, you can select another role or OU to use for login.



Make a Selection to Proceed

Search an Account

- 1691225 | idp\_admin\_ou | FAZ-Cloud-Root  
1471930/OrgRoot/541864
  - faz (Current Account)  
1691225/faz01@faz.ca | idp\_admin\_ou
- Sub-Level-1-FAZ-Cloud  
1471933
  - faz  
1691226/faz02@faz.ca | idp\_admin\_ou
  - Sub-Level-2-FAZ-Cloud  
1471934
- 1691225 | idp\_readwrite\_ou | FAZ-Cloud-Root  
1471930/OrgRoot/541865
- 1691225 | idp\_readonly\_ou | FAZ-Cloud-Root  
1471930/OrgRoot/541866
- 1691225 | idp\_custom\_res\_ou | FAZ-Cloud-Root  
1471930/OrgRoot/542009
- 1691225 | idp\_custom\_match\_ou | FAZ-Cloud-Root  
1471930/OrgRoot/542010
- 1691228 | idp\_admin\_ou | Root-OU-2  
1478198/OrgRoot/542011
- 1691228 | idp\_readwrite\_ou | Root-OU-2  
1478198/OrgRoot/542012

# Providing feedback

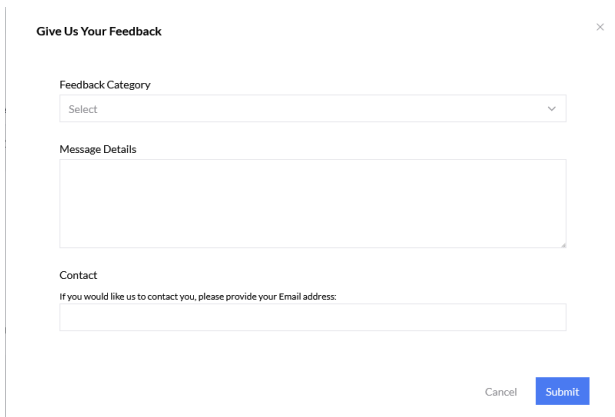
## Feedback form

In FortiAnalyzer Cloud, you can submit feedback about your cloud experience to Fortinet.

The *Feedback* button is available in the following places:

- The footer on the *FortiAnalyzer* Cloud & Service portal.
- The FortiAnalyzer Cloud portal account dropdown inside the FortiAnalyzer Cloud instance. See [Using the FortiAnalyzer Cloud toolbar on page 31](#).

After clicking the feedback button, you will be presented with a feedback dialog where you can provide comments and suggestions.



The screenshot shows a dialog box titled "Give Us Your Feedback" with a close button (X) in the top right corner. The dialog contains three main sections: "Feedback Category" with a dropdown menu showing "Select", "Message Details" with a large text input area, and "Contact" with the text "If you would like us to contact you, please provide your Email address:" and an empty text input field. At the bottom right of the dialog are two buttons: "Cancel" and "Submit".

## FortiAnalyzer Cloud survey

Periodically, a FortiAnalyzer Cloud survey will be shared through the FortiAnalyzer notification menu inviting you to participate in a short survey about your experience with FortiAnalyzer Cloud. When available, you can access this survey through the notifications menu and click *Start Survey* to begin.

Notifications ✕

---

**Survey** Cloud Service

We'd love to hear from you! Our survey is ready, please click the link to share your thoughts [Start Survey](#)

---

**Cloud Service Notification** Cloud Service

Your cloud instance firmware has been upgraded from v7.4.6-build9266 250116 (GA.M) to v7.4.7-build6767 250606 (GA.M) [Acknowledge](#)

---

🔄 Close



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