FortiFone IP Phone - Release Notes

Version 3.0.3

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Change log

Date	Change description
2020-11-05	Initial release of the FortiFone IP Phone 3.0.3 Release Notes.

Introduction

This document provides a summary of new features, support information, upgrade instructions, and resolution of known issues in this FortiFone IP Phone version 3.0.3, build 134.

FortiFone IP Phone 3.0.3 Release Notes
Fortinet Technologies Inc.

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Supported platforms

FortiFone version 3.0.3, build 134 supports the following FortiFone IP phone models:

- FON-380
- FON-480

Special notices

The FortiVoice phone system requires version 6.0.6, 6.4.0 or later to support FortiFone FON-480.

The FortiVoice phone system requires version 6.0.6, 6.4.1 or later to support FortiFone FON-380.

Upgrade information

To upgrade to FortiFone IP phone version 3.0.3 build 134, perform the following procedures:

Download the firmware image file

1. Go to the Fortinet Customer Service & Support website.
2. Log in to your existing account or register for an account.
3. Select **Download > Firmware Images**.
4. In **Select Product**, select **FortiFone**.
5. Click the **Download** tab.
6. Locate the firmware image file that you need to download.
7. To download the image file, go to the end of the row and click **HTTPS**.
8. Select to save the file and click **OK**.
9. Take note of the location where you saved the firmware image file on your computer.

Upgrade the FortiFone firmware

For details about upgrading the FortiFone firmware, see the FortiFone firmware upgrades section in the FortiVoice Cookbook, for the applicable FortiVoice phone system version.

What's new

FortiFone IP phone version 3.0.3, build 134 introduces the following changes in the GUI behavior, new features, and enhancements.
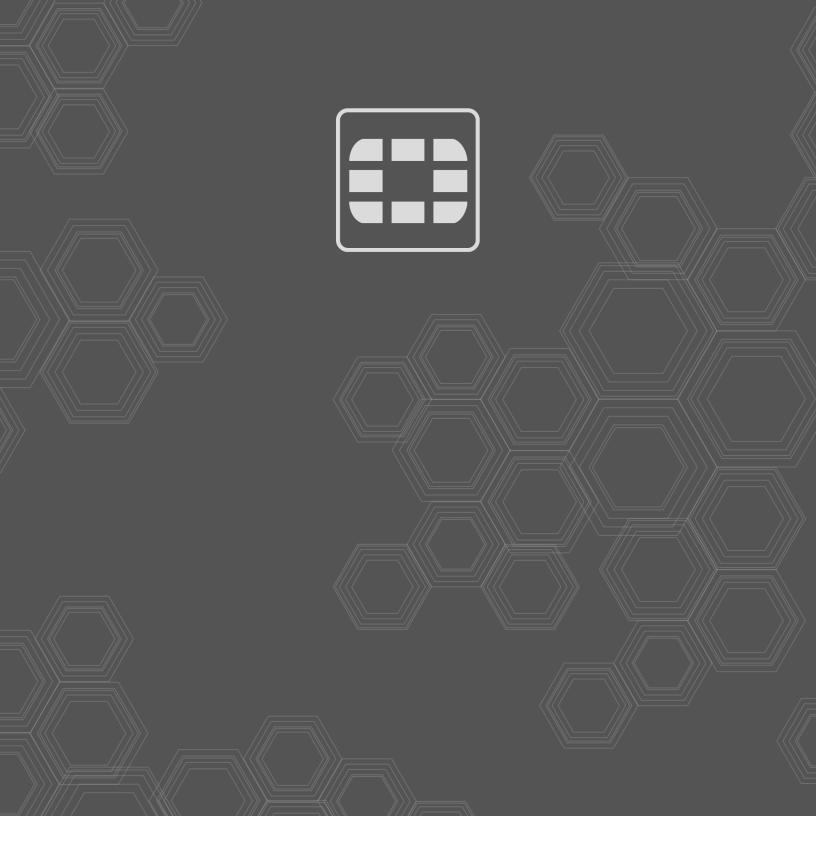
New features and enhancements

Bug ID	Description
	FortiFone FON-380 initial release.
	Jabra USB cable headset support.
7970	Added Traffic Capture feature.

Resolved issues

The following issues have been fixed in this release. For inquires about a particular bug, contact Fortinet Customer Service & Support.

Bug ID	Description
7968	Subscriptions need to re-subscribe if they fail.
7971	Entered characters are not visible in **Contact > Search**.
7972	Both line keys will indicate if DND mode is enabled.
7978	Redial dials incorrect number if previous outgoing call was transferred by callee to a third party.
8032	Process crash handling enables/disables Electronic Hook Switch (EHS).
673933	Personal contacts do not refresh periodically after starting the phone.

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