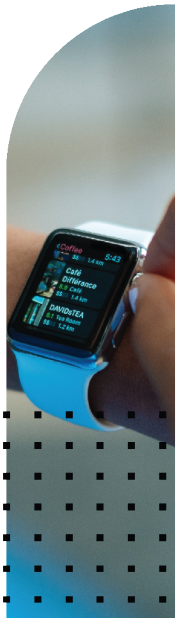
Release Notes

FortiFone FON-x80 Series 3.0.11



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Change log

Date	Change description
2021-12-17	Initial release of the FortiFone FON-x80 Series 3.0.11 Release Notes.

Introduction

This document provides a summary of support information, upgrade instructions, and resolution of known issues in this FortiFone FON-x80 Series version 3.0.11, build 201.

Supported platforms

FortiFone version 3.0.11, build 201 supports the following FortiFone IP phone models:

- FON-380
- FON-480

System requirements

The FortiFone FON-x80 Series version 3.0.11 requires the FortiVoice phone system version 6.0.7, 6.4.1 or later.

Upgrade information

To upgrade to FortiFone FON-x80 Series version 3.0.11, perform the following procedures:

Download the firmware image file

1. Go to the Fortinet Customer Service and Support website.
2. Log in to your existing account or register for an account.
3. Select **Support > Firmware Download**.
4. In **Select Product**, select **FortiFone**.
5. Click the **Download** tab.
6. Locate the firmware image file that you need to download.
7. To download the image file, go to the end of the row and click **HTTPS**.
8. Select to save the file and click **OK**.
9. Take note of the location where you saved the firmware image file on your computer.

Upgrade the FortiFone firmware

For details about upgrading the FortiFone firmware, see the Managed system > FortiFone firmware upgrades section in the FortiVoice Cookbook, for the applicable FortiVoice phone system version.

What's new

FortiFone FON-x80 Series version 3.0.11 build 201 includes the following improvements and new features:

- Visual voicemail enhancements
- Emergency paging support for multicast group

Resolved issues

The following issues have been fixed in FortiFone FON-x80 Series version 3.0.11 build 201. For inquires about a particular bug, contact Fortinet Customer Service and Support.

Bug ID	Description
764523	In the case of a failover, the FON-x80 phone does not try to reach the second proxy before moving to the backup site.
764313	When a call is switched to an emergency page and the ongoing call is disconnected, the FON-x80 phone can make an intermittent loud tone burst.
745050	The FON-380 phone is not connecting to the VLAN.
750927	Updated programmable keys for FortiVoice Cloud.
764940	When the FON-x80 phone has Mute enabled while on a call and then the user declines an incoming call, the Mute status automatically changes to disabled.
763227	Enhancement required to avoid the screen burn-in behavior when the screen saver is disabled.
763332	The FON-x80 phone stops subscribing to DND status updates and notifications for line, extension, and park appearances.
761245	The FON-x80 phone plays an incorrect ring pattern.
746379	Turning a ringer off by using the Menu settings does not show the ringer-off icon.
758113	When entering DTMF digits during a call, the final character remains visible indefinitely.
742886	Pop-up messages interfere with dialing digits.
747275	When adding a personal contact, an indication says the main number is required.
749291	Improvements required to the FON-X80 traffic capture page branding and layout
751388	FON-x80 phones ignore the label truncation mode setting.
751196	The displayed software version is truncated in Status > General > Software version.
751830	Ping and traceroute functions fail in the release build.
743555	FON-x80 phones indicate that the configuration update has failed when it actually has succeeded.
752440	Pressing on the headset button when a Bluetooth headset is paired and connected does not answer the call.
737738	Unable to resolve the FQDN after upgrading a FON-480 phone from firmware 3.0.6 to 3.0.9.
753127	User-defined background images are not allowed on the phone.
745434	Add a timeout period to automatically remove notification messages.
753988	When the user ignores a call by pressing the *Ignore* button twice, the ring pattern reverts to the default setting.

Bug ID	Description
754430	When configuring a provisioning server IP address (in Setting > Provisioning), pressing the asterisk "*" key should display a period "." instead.
751555	Web portal fixes include removing an unused web page, adding the Logout function, and fixing the Remember me function when logging in.
760938	Special characters like @ and & do not display in a text message.
765160	The traffic capture web page shows an error message (500 Internal Server Error).
767553	A supervised transfer does not complete when the user hangs up the handset.

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