



Release Notes

FortiSOAR Cloud 7.5.0



FORTINET DOCUMENT LIBRARY

<https://docs.fortinet.com>

FORTINET VIDEO LIBRARY

<https://video.fortinet.com>

FORTINET BLOG

<https://blog.fortinet.com>

CUSTOMER SERVICE & SUPPORT

<https://support.fortinet.com>

FORTINET TRAINING & CERTIFICATION PROGRAM

<https://www.fortinet.com/training-certification>

FORTINET TRAINING INSTITUTE

<https://training.fortinet.com>

FORTIGUARD LABS

<https://www.fortiguard.com>

END USER LICENSE AGREEMENT

<https://www.fortinet.com/doc/legal/EULA.pdf>

FEEDBACK

Email: techdoc@fortinet.com



March, 2024

FortiSOAR Cloud 7.5.0 Release Notes

00-400-000000-20210416

TABLE OF CONTENTS

Change Log	4
FortiSOAR Cloud 7.5.0 Release	5
New features and enhancements	6
Special Notices	7
FortiCloud premium license	7
Upgrading FortiSOAR Cloud	7
Upgraded the operating system supported for FortiSOAR Cloud in release 7.5.0	7
Upgrade Information	9
Product Integration and Support	11
Web Browsers & Recommended Resolution	11
Resolved Issues	12
Other Fixes	12

Change Log

Date	Change Description
2024-03-26	Initial release of 7.5.0

FortiSOAR Cloud 7.5.0 Release

FortiSOAR Cloud is a cloud-hosted Security Orchestration & Automated Response (SOAR) platform. It provides solutions for automating incident triaging & investigation by seamlessly integrating with over 600+ security platforms, resulting in faster responses, streamlined containment, and reduced mitigation times - from hours to seconds.

This document provides information about FortiSOAR Cloud version 7.5.0. For information on all FortiSOAR features and how to use and configure them, see the [FortiSOAR Documentation Library](#).

New features and enhancements

For information on all the new features and enhancements introduced in FortiSOAR, see the FortiSOAR Release Notes present in the [FortiSOAR Documentation Library](#).

Added display of appropriate messages and progress updates during the snapshot process on the FortiSOAR Cloud UI

- The display of appropriate messages and progress updates during the snapshot process on the FortiSOAR Cloud UI provides users with real-time information on the progress of snapshot creation, improving their overall experience.

Added support for users to set their language preference

- Users can choose their preferred language on their user profile to view the FortiSOAR UI in that language.

Special Notices

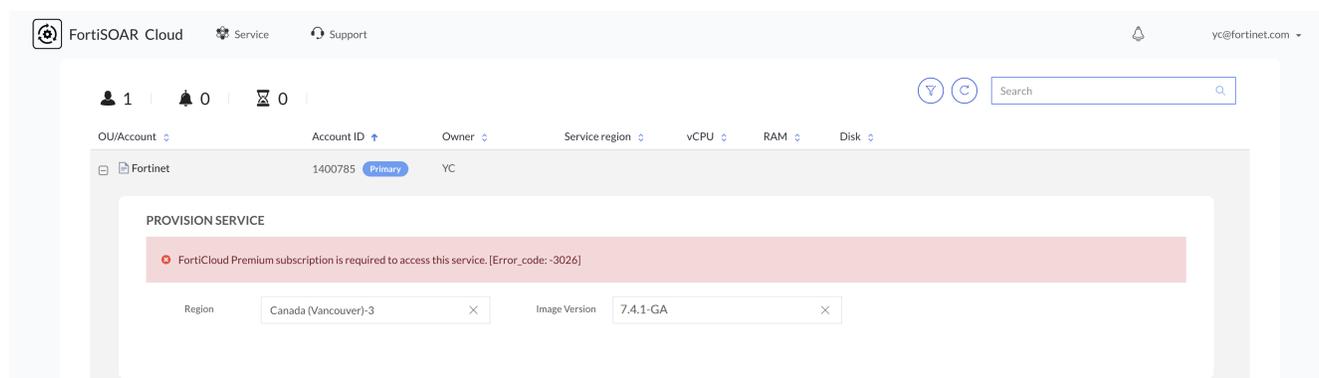
This section highlights some of the operational changes that administrators should be aware of in FortiSOAR Cloud version 7.5.0.



Only a single FortiSOAR Cloud VM is supported per FortiCare account.

FortiCloud premium license

The FortiSOAR Cloud portal checks for the FortiCloud Premium license. If the FortiSOAR Cloud license is valid but the FortiCloud Premium license has expired, a warning is displayed, as shown in the following image:



To access the portal, renew the FortiCloud Premium license.

Upgrading FortiSOAR Cloud

Upgrading FortiSOAR Cloud is a manual process, as defined in the [Upgrade Information](#) chapter. Also, in case of an upgrade failure, the account owner needs to go to the FortiCloud portal and manually revert the snapshot.

Upgraded the operating system supported for FortiSOAR Cloud in release 7.5.0

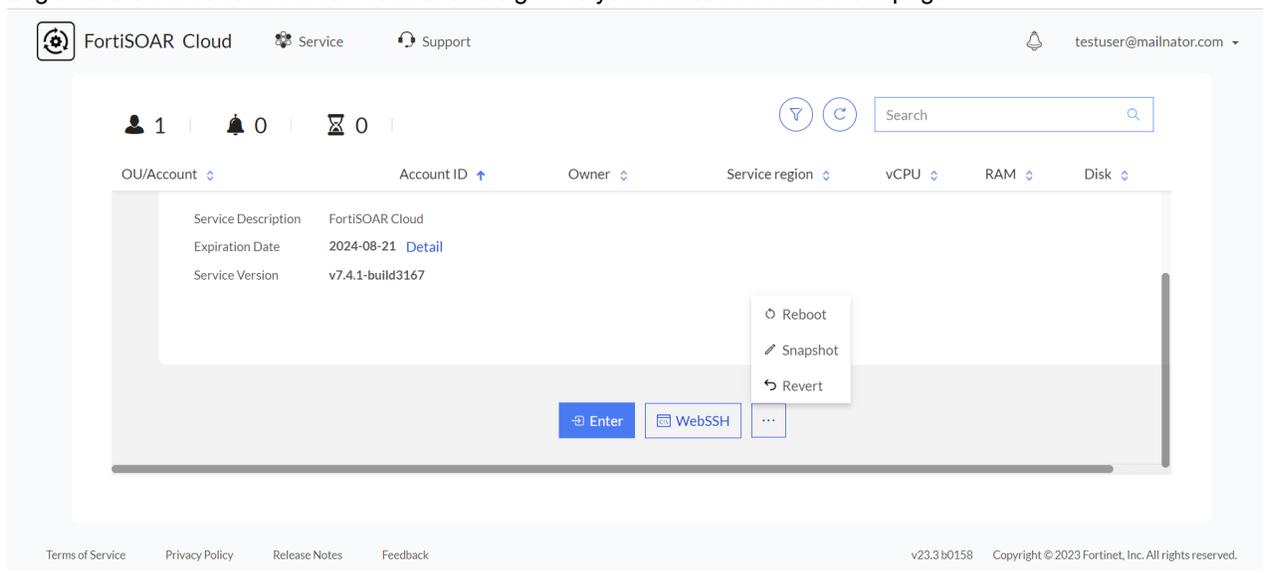
In release 7.5.0, the operating system (OS) used for FortiSOAR Cloud is upgraded from Rocky Linux/RHEL 8.8/8.7 to Rocky Linux/RHEL 9.3 to ensure that FortiSOAR Cloud is running on a stable and secure OS. Rocky Linux/RHEL 9.3 delivers a number of enhancements over Rocky Linux/RHEL 8.8/8.7, including increased security, an improved kernel

and updated packages. More information can be found in the [Release Notes For Rocky Linux 9.3](#) and [Upgrading from RHEL 8 to RHEL 9](#) articles.

Upgrade Information

You can upgrade FortiSOAR Cloud using the Cloud portal.

1. Log onto the FortiSOAR Cloud Portal and navigate to your FortiSOAR Cloud VM page:



2. To take a snapshot, click the **Snapshot** button.

NOTES:

- When a user initiates the snapshot process, you can begin using the system after approximately 5 minutes (even if the snapshot process is in progress) if you have FortiSOAR open in new tab before you begin taking the snapshot.
When a user initiates the snapshot process the FortiSOAR Cloud UI now displays a 'Creating new snapshot' message. The FortiSOAR Cloud UI also indicates the progress of the snapshot creation process, and upon completion, a message saying 'Snapshot Created' is displayed.
- The Snapshot, Revert, or Reboot processes should only be initiated by one user at a time. If multiple users attempt to start these processes simultaneously, it may result in unsolvable issues. For example, if there are two users logged in to fortisoar.forticloud.com – one as a SUB user and the other as the Primary user – and the Primary user initiates a snapshot while the SUB user simultaneously attempts to reboot, errors may occur on fortisoar.forticloud.com.

3. Once your FortiSOAR Cloud VM has come up, go to the console of your FortiSOAR Cloud VM by clicking the **WebSSH** button.

4. Check that you are connected to a `tmux` session. A `tmux` session is needed for situations where network connectivity is less than favorable. You can check your `tmux` session using the following command:

```
# tmux ls
```

This command returns an output such as the following example:

```
0: 1 windows (created Thu Nov 24 09:37:47 2022) [170x47]
```

Log back into the SSH console and run the following command to reattach the `tmux` session:

```
tmux attach-session -t 0
```

If you do not find any `tmux` session, connect to one using the following command:

```
# tmux
```

5. To upgrade your FortiSOAR Cloud, use the steps listed in the "Upgrading FortiSOAR" chapter in the *FortiSOAR Upgrade Guide*.



In case the upgrade fails, collect the logs using the FortiSOAR UI. In the FortiSOAR UI, click the **FortiSOAR Version Number Build Number** link to display the FortiSOAR dialog. Click the **Download Logs** link in the FortiSOAR dialog to download FortiSOAR logs. You can also use the `csadm log --collect` command to collect the logs.

Once you have collected the logs, revert the snapshot from the FortiCloud portal, and then open a support ticket with the logs attached so that Fortinet support can assist with the upgrade.

Product Integration and Support

FortiSOAR Cloud version 7.5.0 supports the following item:

- Web browser support

Web Browsers & Recommended Resolution

FortiSOAR Cloud 7.5.0 User Interface has been tested on the following browsers:

- Google Chrome version 122.0.6261.113
- Mozilla Firefox version 123.0
- Microsoft Edge version 122.0.2365.80
- Safari version 17.3 (19617.2.4.11.8)
- The recommended minimum screen resolution for the FortiSOAR Cloud GUI is 1920 x 1080. Please adjust the screen resolution accordingly. Otherwise, the GUI might not get properly displayed.

Resolved Issues

The following important defect has been addressed in FortiSOAR Cloud release 7.5.0:

Other Fixes

Bug ID	Description
0924656	Before release 7.5.0, FortiSOAR Cloud did not support static IP configuration for FortiSOAR Cloud, leading to issues with disaster recovery. Therefore, with release 7.5.0, support for static IP configuration in FortiSOAR Cloud deployment has been added.



www.fortinet.com

Copyright© 2024 Fortinet, Inc. All rights reserved. Fortinet®, FortiGate®, FortiCare® and FortiGuard®, and certain other marks are registered trademarks of Fortinet, Inc., and other Fortinet names herein may also be registered and/or common law trademarks of Fortinet. All other product or company names may be trademarks of their respective owners. Performance and other metrics contained herein were attained in internal lab tests under ideal conditions, and actual performance and other results may vary. Network variables, different network environments and other conditions may affect performance results. Nothing herein represents any binding commitment by Fortinet, and Fortinet disclaims all warranties, whether express or implied, except to the extent Fortinet enters a binding written contract, signed by Fortinet's Chief Legal Officer, with a purchaser that expressly warrants that the identified product will perform according to certain expressly-identified performance metrics and, in such event, only the specific performance metrics expressly identified in such binding written contract shall be binding on Fortinet. For absolute clarity, any such warranty will be limited to performance in the same ideal conditions as in Fortinet's internal lab tests. Fortinet disclaims in full any covenants, representations, and guarantees pursuant hereto, whether express or implied. Fortinet reserves the right to change, modify, transfer, or otherwise revise this publication without notice, and the most current version of the publication shall be applicable.