

Local IdP

Fortidentity Cloud 25.4



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Email: techdoc@fortinet.com



December 7, 2025

Fortidentity Cloud 25.4 Local IdP

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Local IdP in Fortidentity Cloud

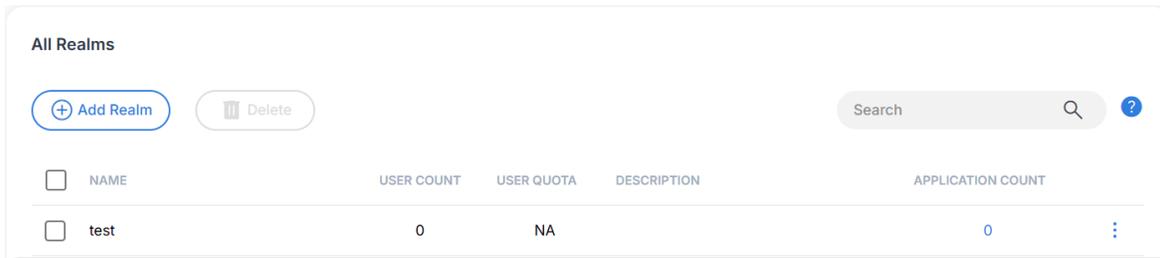
In Fortidentity Cloud, local IdP means that the user identity (username and password) is local to Fortidentity Cloud and is not from any external identity provider, such as Google, Azure, etc.

Adding a Local IdP

In Fortidentity Cloud, a local IdP is the user source for authentication to the FIC end-user portal or an application that supports SSO login. By default, Local IdP is enabled on all realms in Fortidentity Cloud, but it can be used only when a local user is created on a realm.

To set up a Local IdP user source:

1. On the *Realms* page, click *Add Realm*. For illustration purposes, we create a realm titled "test", as shown in the following screenshot.



Adding users to the local IdP

1. Select *User Management > Users*, and click *Batch Add*.

Download CSV Template Upload CSV file

Realm*
test

Users

Username*	Email*	Mobile Phone	Type*
test	test@fortinet.com	+1 480 001 1000	Local User

Total: 1 user(s)

Cancel Save

2. Select the "test" realm, enter the username, email address, and mobile phone number, and select Local User. Then click + (*Add*), as shown in the screenshot above.
3. After the user is added, click *User Management > Users*, locate the user that you have just added, click the pop-up menu at the far-right of the row, and select *Edit*.

User Management > Users > Edit

Username test

Realm test

Auth Method FTM

Notification Method Email

Token SN FTCFTJH2 [REDACTED]

Email* test@fortinet.com

Password

Mobile Phone +1 480 001 1000

Status

Created At 4/17/2025, 1:45:26 PM

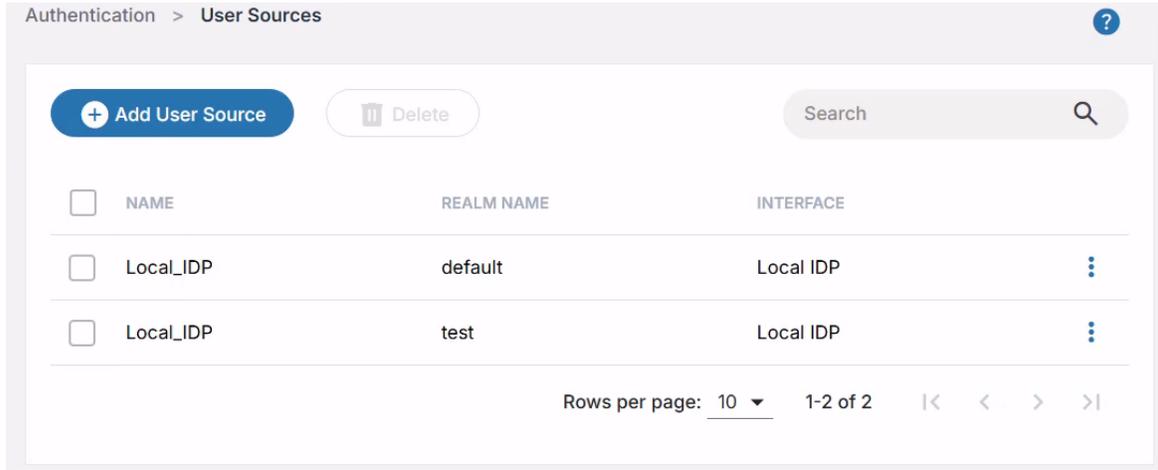
First Name test

Last Name admin

Cancel Apply

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4. Click *Authentication > User Sources*, and you'll find a Local_IdP that Fortidentity Cloud has automatically created for the "test" realm when a local user is created under "test" realm.



5. Set the user's Auth Method, and click *Apply*.



At this point, the user has been added to the local IdP user source, and should be able to authenticate to the Fortidentity Cloud End-user Portal with the 1st-factor authentication (i.e., username & password) and the 2nd-factor authentication (i.e., FTK, FTM, EMAIL, SMS, or Passkey).

Once logged in to their End-user Portals, the users can also view and update their profiles, including their mobile phone numbers.

Update Your Personal Information [X]

First Name: Last Name:

Street Address:

City: Region: Postal Code:

Country:

Enter Your New Phone Number ✕

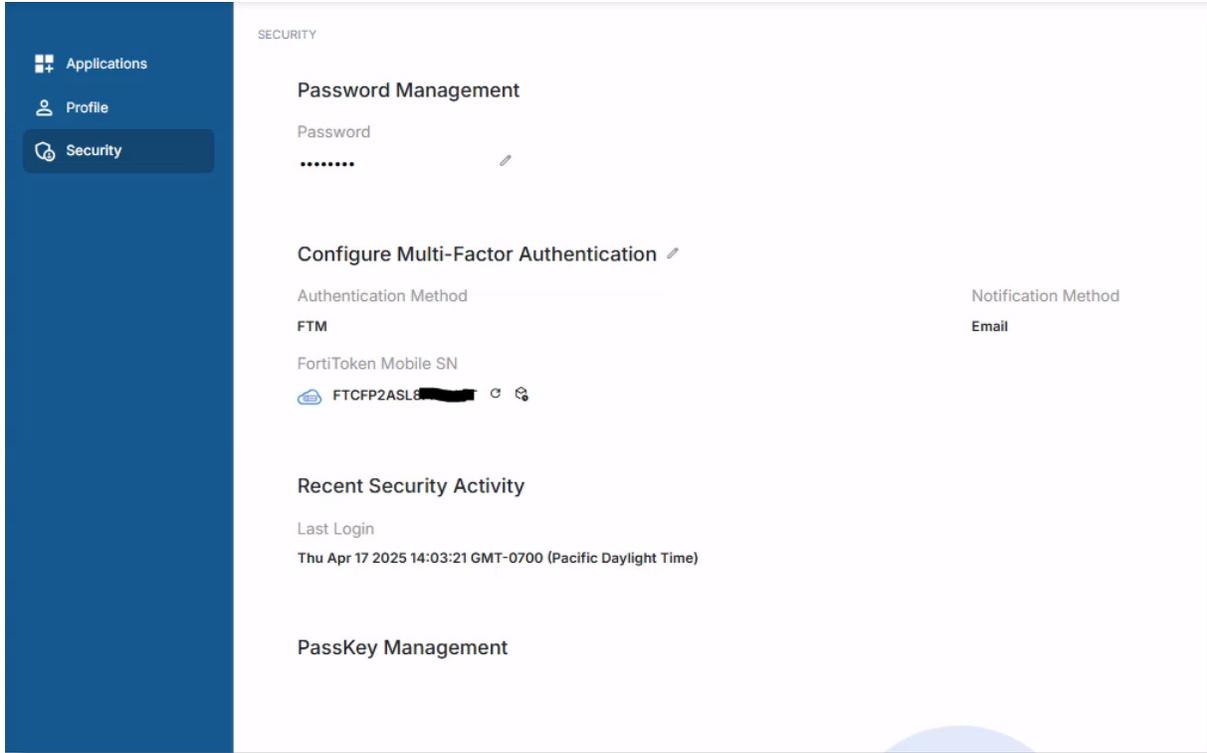


A verification code will be sent to your new Phone Number, and your Phone Number will be updated instantly upon successful verification



Send OTP

The users can also change their passwords and select another 2nd-factor authentication method.

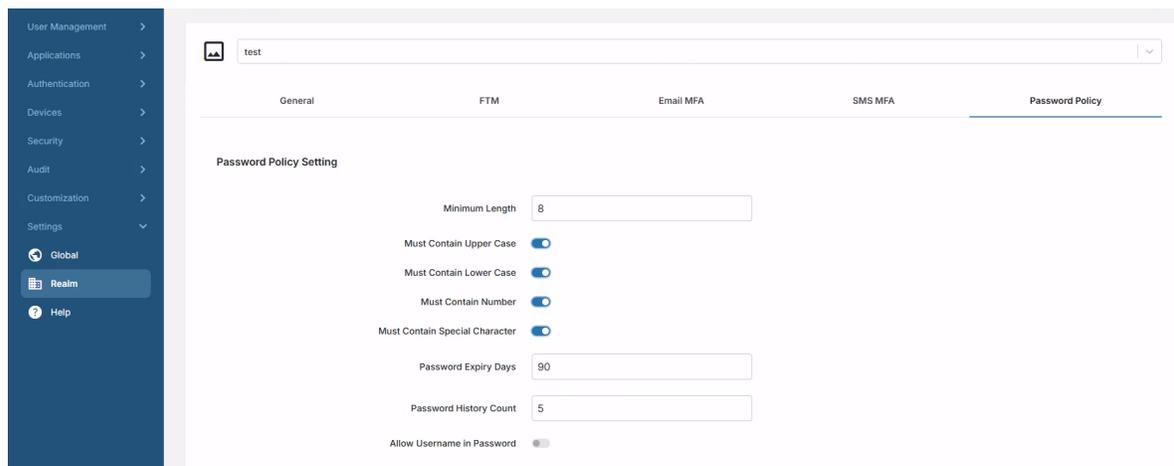


Setting End-User Portal password policy

The password policy setting for the End-user Portal uses the username and password of local user accounts as the first factor of authentication. The administrator can determine the password length, expiration date, and required characters in the setting under each individual realm.

To set the password policy for end-users on a realm:

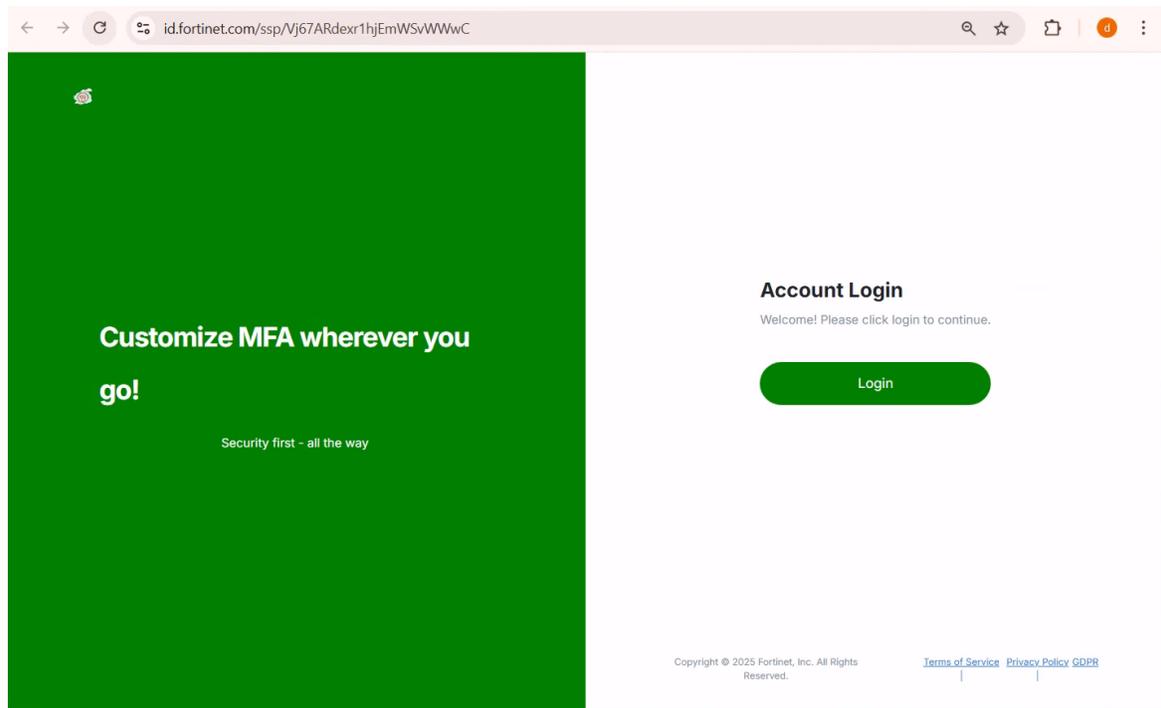
1. Click *Settings>Realm*.
2. Select the realm of interest, and click *Password Policy*.
3. Make the desired entries or selections, and click *Apply Changes*.



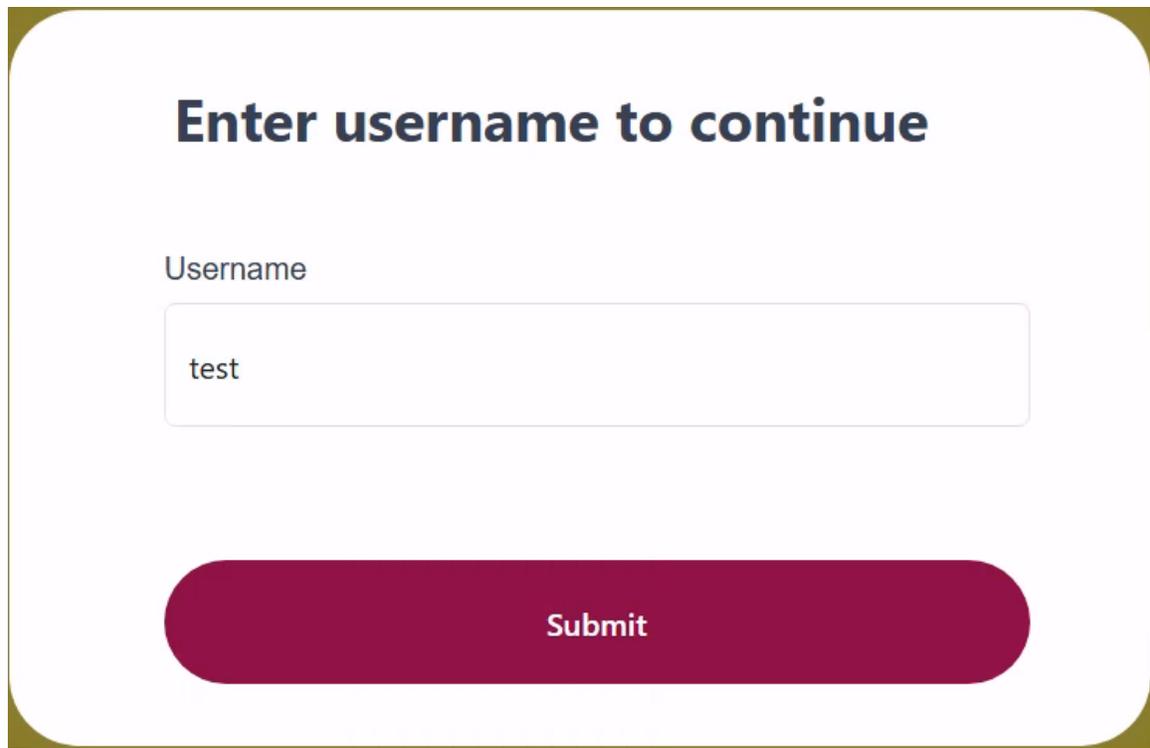
Logging into FIC End-user Portal

Once the user is added to the Local IdP user source, the user can log into the Fortidentity Cloud End-user Portal using the username and password that the administrator has configured.

1. Launch the *End-user Portal*.



2. Click *Login*.

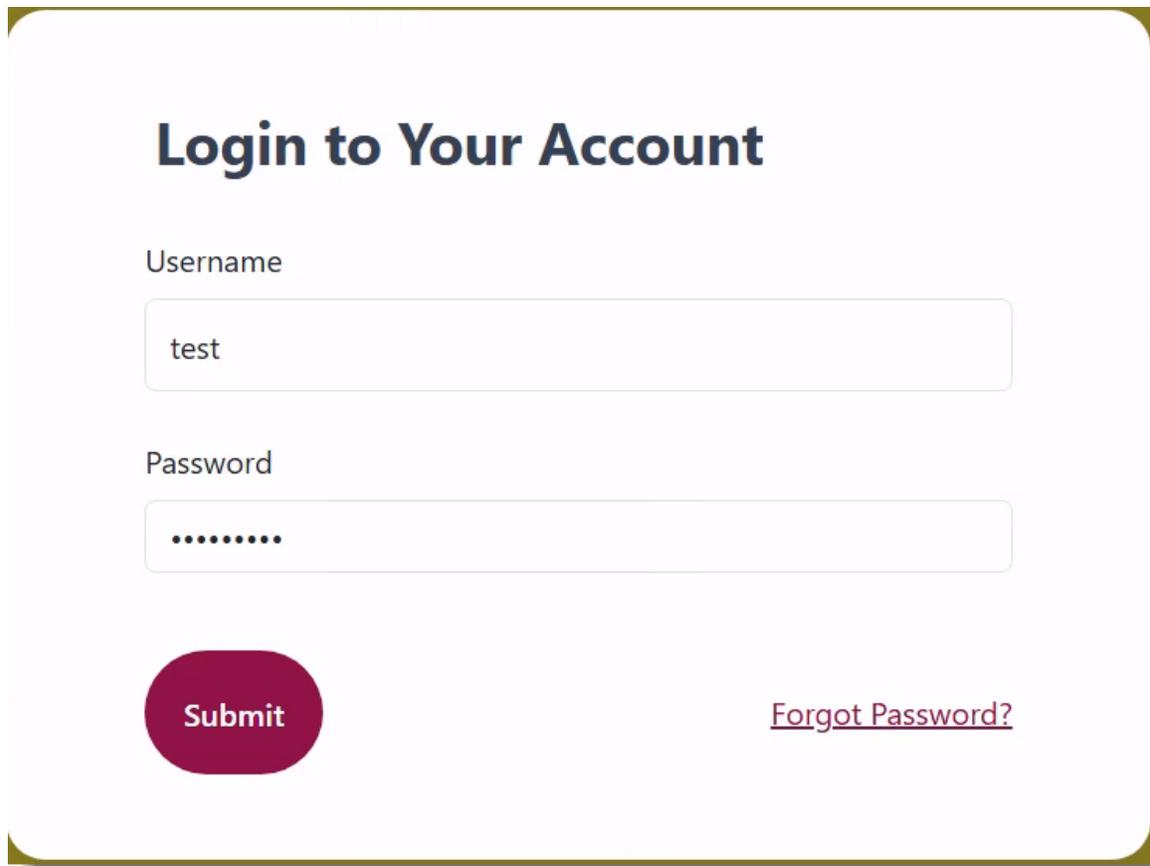


Enter username to continue

Username

Submit

3. Enter the *Username*, and click *Submit*.



Login to Your Account

Username

Password

Submit

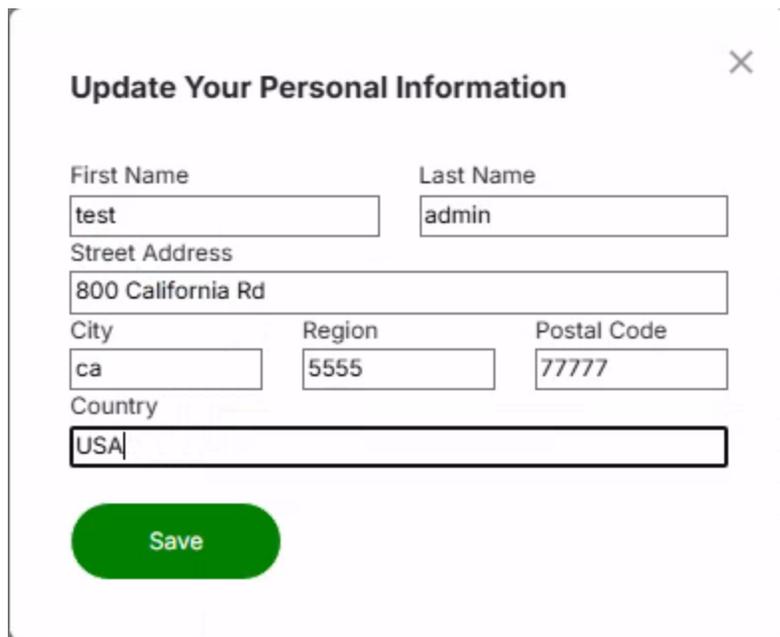
[Forgot Password?](#)

4. Enter the Password, and click *Submit*.
The user now should be able to log into the portal.

Updating end-user profile

After logging into the End-user Portal, the user is able to update the user profile on their own.

1. On the End-user Portal, click *Profile*.



The screenshot shows a modal window titled "Update Your Personal Information" with a close button (X) in the top right corner. The form contains the following fields:

- First Name:
- Last Name:
- Street Address:
- City:
- Region:
- Postal Code:
- Country:

At the bottom of the form is a green "Save" button.

2. Make the desired changes and click *Save*.
3. To change the phone number, click the pencil icon (Edit) next to the phone number.

Enter Your New Phone Number ✕



A verification code will be sent to your new Phone Number, and your Phone Number will be updated instantly upon successful verification



Send OTP

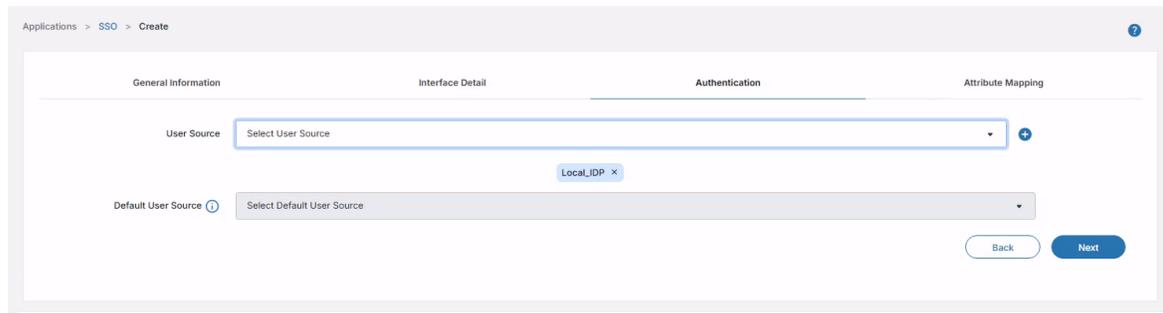
4. Enter the new mobile phone number, and click Send OTP.
5. Validate the OTP to complete updating the phone number.

Enabling users to access SSO apps

Users of the FIC End-user Portal can access any of the SSO applications that are hosted in the same realm, if the administrator has set the Local IdP as the user source for the SSO applications.

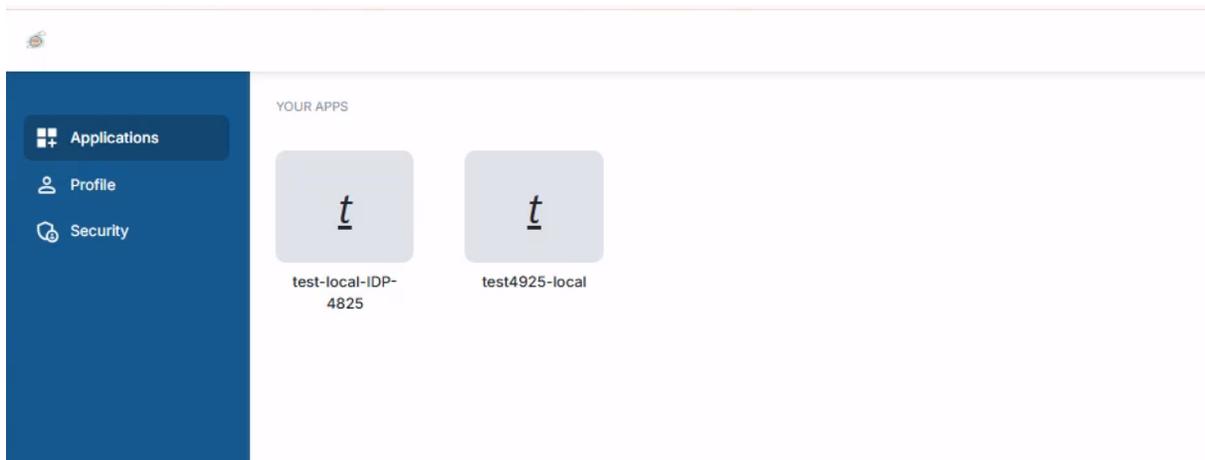
To enable Local IdP users to access an SSO application:

1. Click *Authentications>SSO>Create*.
2. Click the *Authentication* tab.
3. For *User Source*, select the Local IdP user source of interest.



4. Follow the prompts onscreen to complete configuring the SSO application.

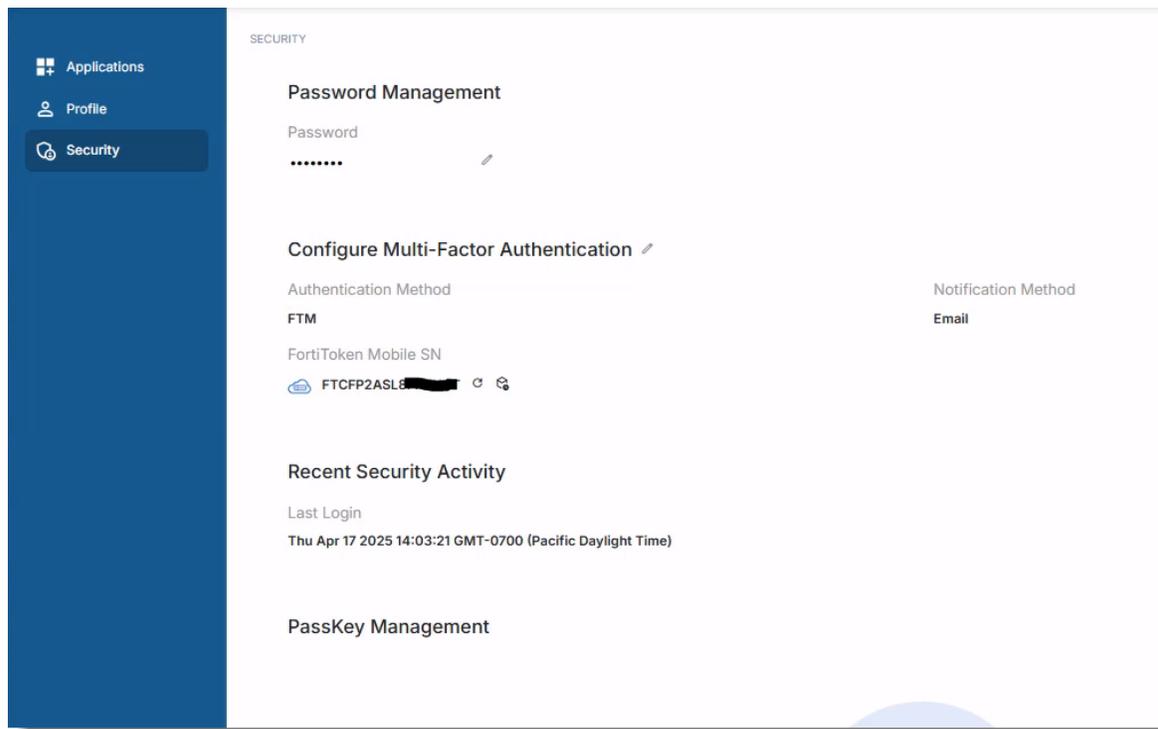
Once the Local IdP has been selected as the user source for the SSO application, the user should be able to access the application from within their End-user Portal under Applications menu, as illustrated in the following screenshot.



Updating password and authentication method

The user can also change their password and the 2nd factor authentication method directly on the End-user Portal.

1. Click *Security*.



2. Click the pencil icon (Edit) to *Password*, and enter a new password.
3. Select another authentication method.
4. Click Save.

Fortidentity Cloud as an IdP for FortiProducts

Fortidentity Cloud supports local users that are managed locally. This feature enables you to use FIC as the local IdP and activate the 2FA feature for each individual FortiProduct.

For example, you can create a Local IdP for the “test” realm that you created earlier.

The image shows two screenshots of the Fortidentity Cloud management interface. The top screenshot displays the 'All Realms' page, which includes a table with columns for NAME, USER COUNT, USER QUOTA, DESCRIPTION, and APPLICATION COUNT. A single realm named 'test' is listed with 0 users and a quota of NA. The bottom screenshot shows the 'Authentication > User Sources' page, featuring a table with columns for NAME, REALM NAME, and INTERFACE. Two 'Local_IDP' user sources are listed: one for the 'default' realm and one for the 'test' realm. Both are associated with the 'Local IDP' interface. The interface also includes pagination controls showing '1-2 of 2' rows.

NAME	USER COUNT	USER QUOTA	DESCRIPTION	APPLICATION COUNT
test	0	NA		0

NAME	REALM NAME	INTERFACE
Local_IDP	default	Local IDP
Local_IDP	test	Local IDP

In the example above, a Local_IDP is the user source for authentication to the End-user Portal or any product that supports SSO login. Once a Local_IDP user source is created, you have the option to add local users in the *User Management >Users* page.

Download CSV Template Upload CSV file

Realm*
test

Users

Username*	Email*	Mobile Phone	Type*
test	test@fortinet.com	+1 480 001 1000	Local User

Total: 1 user(s)

Cancel Save

User Management > Users > Edit

Username test

Realm test

Auth Method FTM

Notification Method Email

Token SN FTCFTJH2 [REDACTED] S

Email* test@fortinet.com

Password

Mobile Phone +1 480 001 1000

Status

Created At 4/17/2025, 1:45:26 PM

First Name test

Last Name admin

Cancel Apply

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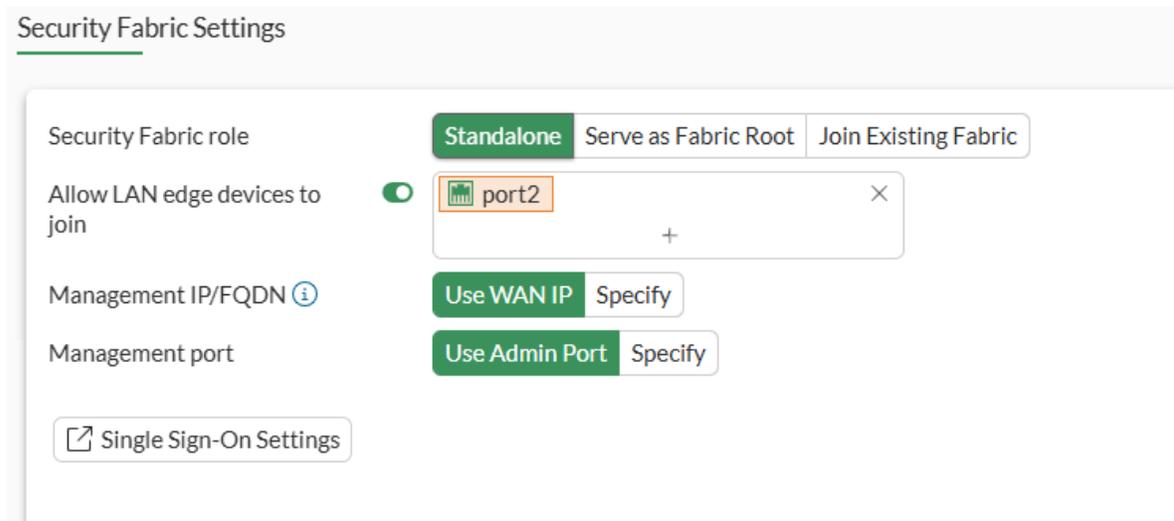
Once users are added, you can customize their authentication method (FTK, EMAIL, FTM, SMS, and PASSKEY) for the second factor authentication. For the first factor authentication, both the user and the admin can configure the password on the controller. Local users can modify it on the End-user Portal.

After the local users are added, you can have them log into the SSO applications that are managed under the same realms using the following steps:

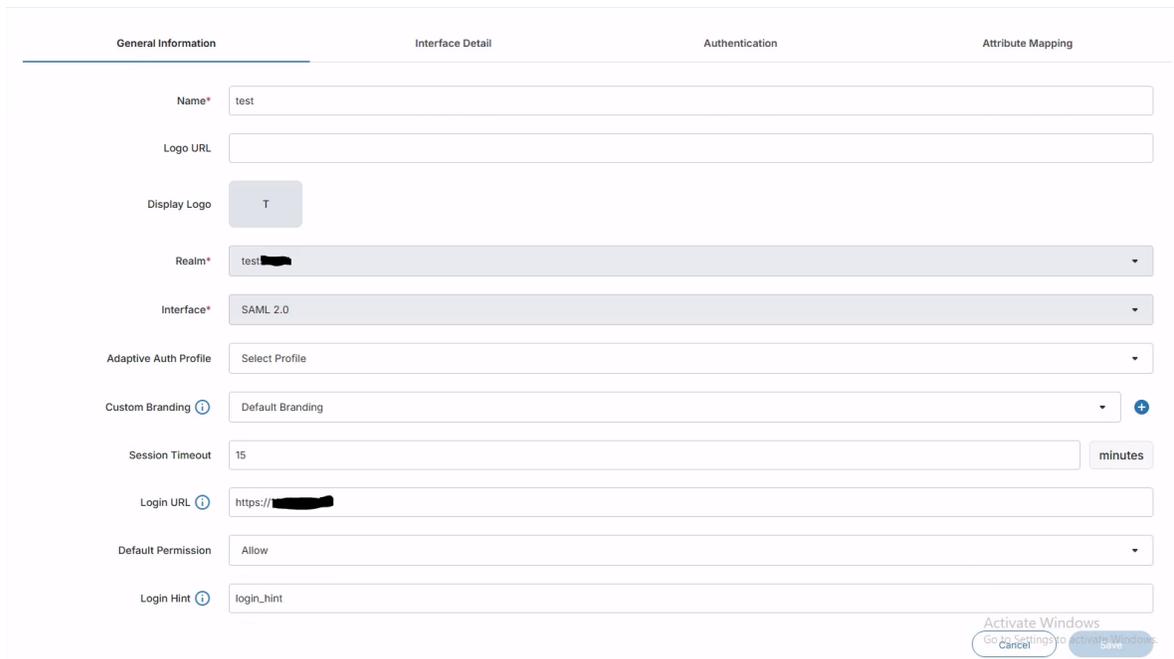
1. On the FortiGate, select the vdom *Global*, and click *Settings*.

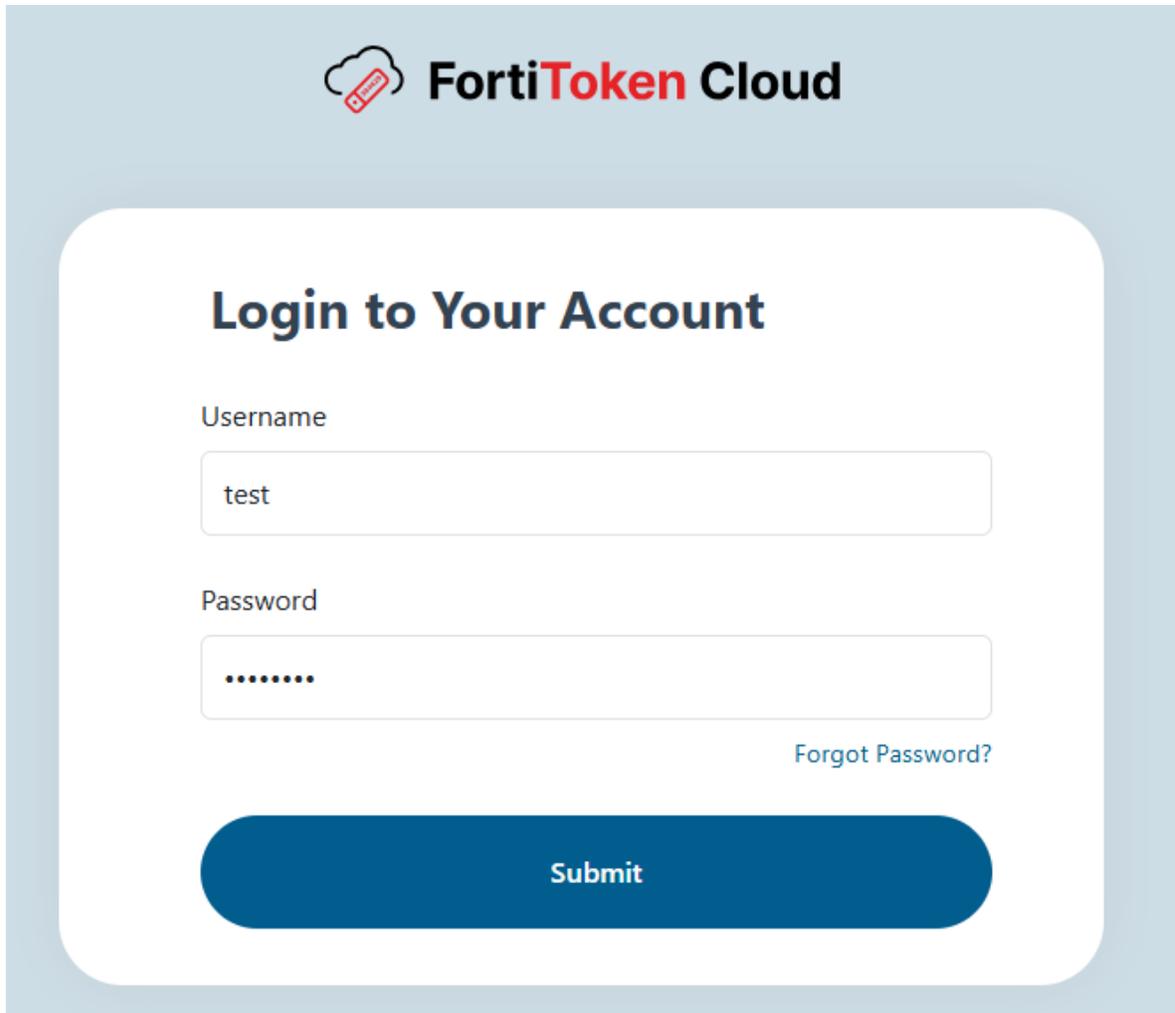


2. Select *Security Fabric Settings*.



3. Click *Single Sign-On Settings*, and enter all the details for the IdP setting from the FIC portal under the SSO application that you have created for the application login.
4. Collect the SP Metadata details from the FortiGate and add them to the FIC SSO application configuration, along with the login URL for authentication.





 **FortiToken Cloud**

Login to Your Account

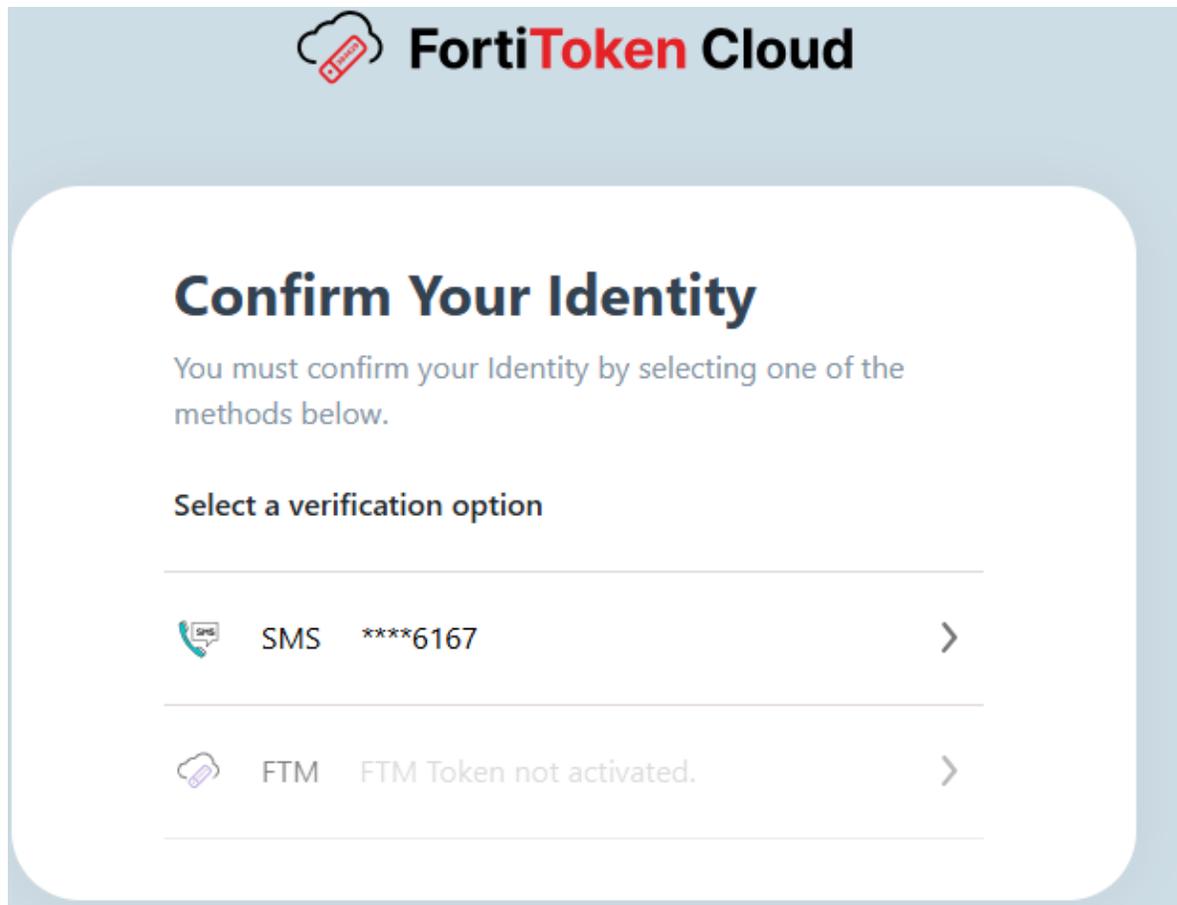
Username

Password

[Forgot Password?](#)

Submit

7. Enter the Local IDP user's credentials, and select the MFA method to authenticate to the FortiGate.



Change Log

Date	Description
December 7, 2025	Initial release.



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