FortiFone IP Phone - Release Notes

Version 3.0.4

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Change log

Date	Change description
2021-01-15	Initial release of the FortiFone IP Phone 3.0.4 Release Notes.

Introduction

This document provides a summary of new features, support information, upgrade instructions, and resolution of known issues in this FortiFone IP Phone version 3.0.4, build 148.

Supported platforms

FortiFone version 3.0.4, build 148 supports the following FortiFone IP phone models:

- FON-380
- FON-480

System requirements

- FortiVoice phone system version 6.0.7, 6.4.1 or later.
- FortiVoice phone system version 6.0.8, 6.4.1 or later for using FortiVoice with Azure (see Bug ID 686766 in Resolved issues on page 10).

Upgrade information

To upgrade to FortiFone IP phone version 3.0.4 build 148, perform the following procedures:

Download the firmware image file

1. Go to the Fortinet Customer Service & Support website.
2. Log in to your existing account or register for an account.
3. Select **Download > Firmware Images**.
4. In **Select Product**, select **FortiFone**.
5. Click the **Download** tab.
6. Locate the firmware image file that you need to download.
7. To download the image file, go to the end of the row and click **HTTPS**.
8. Select to save the file and click **OK**.
9. Take note of the location where you saved the firmware image file on your computer.

Upgrade the FortiFone firmware

For details about upgrading the FortiFone firmware, see the FortiFone firmware upgrades section in the FortiVoice Cookbook, for the applicable FortiVoice phone system version.

What's new

FortiFone IP phone version 3.0.4, build 148 introduces the following changes in the GUI behavior, new features, and enhancements.

Bug ID	Description
682987	The number of programmable key support is increased to 28 keys for FON-380 and to 45 keys for FON-480.
689618	Personal Contact supports add, edit, and delete functions.
682965	Play disconnect tone for the configured number of seconds after a remote party terminates the call. This feature is configurable under Phone System > Profile > Phone in the FortiVoice Phone System.
688107	Added Request F/W upgrade feature allowing users to manually check for latest firmware build available on the FortiVoice Phone System.

Resolved issues

The following issues have been fixed in this release. For inquires about a particular bug, contact Fortinet Customer Service & Support.

Bug ID	Description
686765	FortiFone is unreachable on the network following MAC address table timeout.
667873	Resource List subscriptions for line, extension, and park appearance do not work.
678210	There is no incoming or outgoing audio when FortiFone is configured as an external extension.
678985	Periodic firmware checks and upgrades when FortiFone is connected to the FortiVoice cloud service.
680600	Bluetooth headsets connected to FON-480 have no audio.
680607	Time on FortiFone can be incorrect when FortiVoice time is configured manually without using an NTP server.
684487	Twinning programmable key does not work.
685284	Add Fortinet logo when accessing the IP address of a FortiFone in a web browser.
686766	Firmware upgrade fails with FortiVoice on Azure.
688418	Visual voicemail plays an old message when selecting a new one to play.
688603	Visual voicemail is unable to return calls to 10 digit numbers as last 2 digits are removed.
689155	Playing urgent messages under visual voicemail does not turn off the message waiting indicator (MWI).

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