FortiToken Mobile for Android - Release Notes

Version 5.2.2

FORTINET DOCUMENT LIBRARY
https://docs.fortinet.com

FORTINET VIDEO GUIDE
https://video.fortinet.com

FORTINET BLOG
https://blog.fortinet.com

CUSTOMER SERVICE & SUPPORT
https://support.fortinet.com

FORTINET TRAINING & CERTIFICATION PROGRAM
https://www.fortinet.com/training-certification

NSE INSTITUTE
https://training.fortinet.com

FORTIGUARD CENTER
https://www.fortiguard.com

END USER LICENSE AGREEMENT
https://www.fortinet.com/doc/legal/EULA.pdf

FEEDBACK
Email: techdoc@fortinet.com

December 12, 2021
FortiToken Mobile for Android 5.2.2.0047 Release Notes
33-520-767107-20211213

TABLE OF CONTENTS

Introduction

This document provides a summary of new features, enhancements, support information, installation instructions and caveats, resolved and known issues for FortiToken Mobile for Android, version 5.2.2, build 0047.

FortiToken Mobile is an OATH compliant, time-based one-time password (OTP) generator application for mobile devices. FortiToken Mobile produces its one-time password (OTP) codes in an application that you can download to your Android, iOS, or Windows mobile device without the need for a physical token.

Go to the Google Play store to download the free FortiToken Mobile application for Android.

For additional documentation, please visit: http://docs.fortinet.com/fortitoken/

What's new

FortiToken Mobile for Android version 5.2.2 includes the following new features and enhancements:

- Improved Security
- Bug Fixes

Product support

Android version support

The following Android versions are supported:

- 5.x
- 6.x
- 7.x
- 8.x
- 9.x
- 10.x
- 11.x
- 12.x

FortiToken Mobile for Android works after the Android OS upgrades from:

- 4.x to 5.x
- 6.x to 7.x
- 7.x to 8.x
- 8.x to 9.x
- 9.x to 10.x
- 10.x to 11.x

FortiOS and FortiAuthenticator support

FortiToken Mobile for Android is supported by FortiOS 5.2.11 and higher, and by FortiAuthenticator 4.3.2 and higher.

FortiToken platform scalability

The following table shows the maximum number of FortiTokens that can be assigned to certain FortiGate and FortiAuthenticator models. Note that FortiToken is also supported on specific FortiWiFi models.

FortiGate Models	Max. FortiTokens
30D / 30E / 50E / 60D / 60E / 70D / 80D / 80E / 90D / 90E	500
100D / 100E / 140D / 140E / 200D / 200E / 300D / 300E / 400D / 400E / 500D / 500E / 600D / 600E / 800D / 900D	5,000

FortiGate Models	Max. FortiTokens
1000D / 1200D / 1500D / 2000E / 2500E / 3000D / 3100D / 3200D / 3400E / 3600E / 3601E / 3700D / 3800D / 3810D /3815D /3960E /3980E / 5001E / 5100D / 5100E / 6300F / 6500F / 7030E / 7040E / 7060E VMware / Xen / AWS / AWS on Demand / KVN / Hyper V	20,000

FortiAuthenticator Models	Max. FortiTokens
200E	1000
400E	4,000
1000D	20,000
2000E	40,000
3000D / 3000E	80,000
VM BASE to VM-100000-UG	200 to 200,000+

Registering FortiToken Mobile

You will need a certificate to register FortiToken Mobile. There are two options for getting FortiToken Mobile certificates for use on your authentication server: FortiToken Mobile Redemption Certificate, and FortiToken Mobile Free Trial “virtual” certificate.

For each FortiToken Mobile purchase, you will receive a physical redemption certificate. Scratch off the designated area of the redemption certificate to reveal the 20-digit activation code.

The following steps show how to register FortiToken Mobile on a FortiGate and FortiAuthenticator.

On the FortiGate

1. Locate the 20-digit code on the redemption certificate.
2. Go to **User & Device > FortiTokens** and select **Create New**.
3. Select **Mobile Token**, and enter the 20-digit certificate code in the **Activation Code** box.
4. Select **OK**.

On the FortiAuthenticator

1. Locate the 20-digit code on the redemption certificate.
2. Go to **Authenticaton > User Management > FortiTokens** and select **Create New**.
3. Select **FortiToken Mobile**, and enter the 20-digit certificate code in the **Activation codes** box.
4. Select **OK**.

To ensure messaging functions properly, you must configure the messaging server, configure users to receive messages from the server by email or SMS, and provision FortiToken Mobile for the user on the FortiGate and/or FortiAuthenticator.

To see more information on how to provision FortiToken Mobile for a user on a FortiGate and FortiAuthenticator, see the FortiToken Comprehensive Guide.

For more information see the FortiToken Mobile product datasheet available on the Fortinet web site at https://www.fortinet.com/products/identify-and-access-management/network-authentication/fortitoken-mobile.html

Resolved issues

The resolved issues listed below may not list every bug that has been corrected with this release.

For inquiries about a particular bug, visit the Fortinet Support website.

Bug ID	Description
548466	Mobile ID is missing when initializing FTC token transfer
751534	OTP does not change when timer expires and a new OTP is displayed
760324	Update API level 30
745702	App hangs after transfer token attempt with Feature disabled in FAC
741634	FortiToken Deny request is Approved from External push notification
750980	Limit special characters in Name Field of manual token activation.

Known issues

This section lists the known issues of this release, but is not a complete list.

For inquires about a particular bug, visit the Fortinet Support website.

Bug ID	Description
728095	Server certificate validation issue by fingerprint support for push notification and token transfer
766215	App gets '**App isn't responding**' popup while waiting for push notification
761046	Enhancement for geolocation format for FTM push dialog
575909	No valid token found (17) error displays for tokens issued from FAC
061208	Cannot receive push notifications after rebooting device and device is on home screen