Release Notes

FortiCamera Cloud 26.1.0

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Change log

The following is a list of documentation changes. For a list of software changes, see the other contents of this document.

Date	Change Description
2026-03-30	Initial release of the FortiCamera Cloud 26.1 Release Notes.

Introduction

FortiCamera Cloud is video surveillance as a service (VSaaS). It provides management of Fortinet FortiCamera cloud-native cameras, and the ability to view live and previously recorded video. Easy operation and scalability support installations from small businesses to very large organizations.

This document provides information about changes in FortiCamera Cloud 26.1 build 0014.

Special notices

⚠️ H.265 codec support is not enabled. Some web browsers and hardware do not support it yet. Future availability will depend on web browser and hardware support.

What's new

The following table summarizes the new features, enhancements, and changes in this release. For details, see the FortiCamera Cloud Portal Guide.

Feature	Description
AI search	Added AI search on hybrid cameras.
Area polygons	Added area polygon support on hybrid cameras.
Analytics	Added analytics support on FortiRecorder-based cloud cameras with AI (CA models).
Human ID check	When human ID is disabled, age and gender search filters will also be disabled.
Geolocation privacy	Disabled personal data gathering based on IP geolocations to accommodate local privacy laws.
Camera firmware management	Added support for firmware management of hybrid cameras.
External IDP	Added support for external IDP users to log on to the FortiCamera Cloud portal.
License grace period	Added grace period of 7 days to expired licenses. After the grace period, you can only view live stream on expired cameras.
Camera status	Removed the "dormant" status and now the other three statuses are "operational" (called "online" before), "offline", and "attention".
Custom user	Removed custom user type.

Resolved issues

The resolved issues listed below do not list every bug that has been corrected with this release. For inquires about a particular bug, please contact Fortinet Customer Service & Support.

- Analytics page view issue.
- When exporting a chart in Analytics, the downloaded image is in dark mode and does not display properly.
- Custom time range in AI search does not work properly.
- No "Enter search mode" button when going to camera video from the Manage camera page.
- Camera search issue in different time zone.
- Image export issue in Charts.
- License plate number should support character * and ?.
- Cannot disable camera's cloud mode on FortiRecorder although the camera has been removed the cloud.
- AI search and playback still works after the camera license expires.
- Face ID search is not clickable in some cases.
- Disabling "Select Video Profile" in camera video settings won't take effect.
- In some cases, a new camera added to the cloud did not get configured for recording.
- Motion detection setting inconsistencies.
- The export process does not show the percentage while exporting a clip.
- Video grid zoom issue.
- Analytics setting is missing on the Manage camera page.

Compatibility

Supported FortiCamera models

Cloud native FortiCamera models are designed to connect to and be managed by FortiCamera Cloud, with on-board storage for video.

FortiCamera Cloud supports these cloud native models:

- FortiCam-CD51-C
- FortiCam-CD55-C
- FortiCam-FD55-CA
- FortiCam-MC51-C
- FortiCam-FB85-CA
- FortiCam-FE120B-CA

FortiCamera models that are **not** cloud native are also supported if they are deployed in a hybrid model, connected through FortiRecorder.

Supported FortiRecorder version

For hybrid cloud deployments that use FortiRecorder with FortiCamera Cloud, the minimum required firmware version is FortiRecorder 7.0.3. It is recommended to use FortiRecorder 7.2.x.

Other versions might function, but have not been tested, and are not supported.

Some cameras support visual search features (AI-based recognition of faces, human bodies, vehicles, and license plates). Such models have the "-CA" suffix: FortiCam-FD55-CA, FortiCam FB85-CA, etc.

Visual search is currently not supported when cameras connect through FortiRecorder.

If you need visual search, connect "-CA" cameras directly to FortiCamera Cloud instead. Deployments can use a mix: cloud native connections for some cameras, and a hybrid deployment model for other cameras.

Supported FortiCamera Mobile app version

FortiCamera Cloud supports:

- FortiCamera Mobile 1.1.4 and later for Android
- FortiCamera Mobile 1.1.4 and later for iOS

Other versions may function correctly, but have not been tested.

> FortiCamera Mobile was formerly known as the FortiRecorder Mobile app and then the FortiCamera app. Older versions include 7.0.5.
>
> The new FortiCamera Mobile 1.1.3 app currently supports connections to FortiCamera Cloud, but not FortiRecorder. If you want to access a FortiRecorder directly, you must use the older app.

Supported web browsers

The FortiCamera Cloud GUI has been tested on the following web browsers for computers:

- Apple Safari 26.3
- Google Chrome 146
- Microsoft Edge 146
- Mozilla Firefox 149

Other browser versions have not been tested, but may fully function.

Other web browsers may function correctly, but are not supported by Fortinet.

Licensing

After an initial 7-day grace period, all cameras require a subscription license to use the FortiCamera Cloud service.

For example, the account owner can order a license for any number of cameras ("seats"), with a subscription for 1, 3, or 5 years, like the following:

SKU	Contents
FC1-10-FCCLD-518-02-DD	FortiCamera Cloud plus FortiCare Premium support Subscription license certificate

- **To renew an existing subscription:** Register a new contract with the same number of cameras.
- **To add more camera subscriptions:** Contact your Fortinet partner or Fortinet customer service. Request a co-term quote. Co-term licensing aligns all of your subscription expiry dates.

For cameras that are not cloud native, but are connected through FortiRecorder in a hybrid cloud deployment, they require licenses like the following:

SKU	Contents
FRC-CLM-20	FortiRecorder Cloud Mode for camera license Perpetual license for 20 cameras Electronic license certificate

Cloud mode is a permanent stackable license. Apply it to the FortiRecorder serial number on FortiCare.

See also the FortiCamera Cloud Portal Guide and FortiRecorder Administration Guide.

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