

Release Notes

FortiSOAR Cloud 7.6.5



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Change Log

Date	Change Description
2026-01-19	Enhanced the documentation related to disabling root shell access for <code>csadmin</code> users in the Special Notices chapter.
2025-12-22	Initial release of 7.6.5

FortiSOAR Cloud 7.6.5 Release

FortiSOAR Cloud is a cloud-hosted Security Orchestration and Automated Response (SOAR) platform. It automates incident triaging and investigation by seamlessly integrating with over 650 security platforms. This results in faster response times, streamlined containment, and reduced mitigation—from hours to seconds.

This document provides information about FortiSOAR Cloud version 7.6.5. The [New Features and Enhancements](#) chapter outlines the key updates included in this release.

For comprehensive guidance on FortiSOAR features, usage, and configuration, see the [FortiSOAR Documentation Library](#).

New Features and Enhancements

FortiSOAR Cloud release 7.6.5 includes important usability and security fixes. Users on releases 7.6.4, 7.6.3, 7.6.2, 7.6.1, 7.6.0, 7.5.2, 7.5.1 or 7.5.0 are encouraged to upgrade to release 7.6.5 or later to benefit from these fixes.

For details on all new features and enhancements in FortiSOAR, see the [FortiSOAR Release Notes](#) present in the [FortiSOAR Documentation Library](#).

Key Updates in FortiSOAR Cloud:

Display of Data Center ID on Manage Instance Page

Starting with release 7.6.5, the Manage Instance page displays the Data Center ID, making it easier for users to identify the data center in which each instance is deployed. For details, see the [Deploying FortiSOAR Cloud](#) chapter in the FortiSOAR Cloud Deployment Guide.

Special Notices

This section summarizes key operational changes in FortiSOAR Cloud release 7.6.5. Administrators should review the [Special Notices](#) chapter in the FortiSOAR Release Notes for important additional information.

FortiCloud Premium License is not required for FortiSOAR Cloud

Starting with release 7.6.1, you can use FortiSOAR Cloud without needing a FortiCloud Premium license, making it more accessible to more users.

Root Shell Access Disabled for 'csadmin'

Starting with release 7.6.5, the csadmin user's sudo privileges are restricted to only the commands required to work with FortiSOAR Cloud, instead of providing full 'root' access. This enhancement aligns with the principle of least privilege and reduces exposure to sensitive system files. Therefore, commands such as yum, systemctl, csadm, etc, must be prefixed with sudo, for example, `sudo csadm --help`.

To open or edit a file, prefix the command with 'sudo' and specify the file's full path (`sudo vi <full path of file>`).

For example, `sudo vi /opt/cyops-auth/utilities/das.ini`



For security reasons, 'root' access is provided via the system console and is not available over SSH.

Upgrade Information

Fortinet offers a managed upgrade service for FortiSOAR Cloud customers to simplify and streamline the upgrade process. Customers can initiate an upgrade request using the FortiSOAR Cloud portal or by opening a Support ticket. For details, see the [Upgrading FortiSOAR Cloud](#) chapter in the "FortiSOAR Cloud Deployment Guide."

Product Integration and Support

FortiSOAR Cloud version 7.6.5 supports the following item:

- Web browser support

Web Browsers & Recommended Resolution

FortiSOAR Cloud 7.6.5 User Interface has been tested on the following browsers:

- Google Chrome version 142.0.7444.162
- Mozilla Firefox version 145.0.1
- Microsoft Edge version 142.0.3595.90
- Safari version 26.1 (20622.2.11.119.1)
- The recommended minimum screen resolution for the FortiSOAR Cloud GUI is 1920 x 1080. Please adjust the screen resolution accordingly. Otherwise, the GUI might not get properly displayed.

Resolved Issues

Release 7.6.5 has addressed critical security and usability issues. For the list of issues resolved in FortiSOAR release 7.6.5, see the [FortiSOAR 7.6.5 Release Notes](#). For inquiries about specific bugs, please reach out to Customer Service & Support.



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