



# FortiSandbox Cloud - Release Notes

Version 23.4.4374

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FortiSandbox Cloud 23.4.4374 Release Notes

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## Change Log

| Date       | Change Description  |
|------------|---|
| 2023-11-10 | Initial release.  |
| 2023-12-27 | Updated <a href="#">Upgrade Information</a> on page 6   |
| 2024-04-11 | Updated <a href="#">Introduction</a> on page 5 <a href="#">New features and enhancements</a> on page 8 and <a href="#">Resolved Issues</a> on page 10 |
| 202-12-10  | Updated <a href="#">Resolved Issues</a> on page 10.   |

# Introduction

This guide provides release information for FortiSandbox Cloud version 23.4.4374.

For information on deploying and maintaining FortiSandbox Cloud, see the [FortiSandbox Cloud 23.4.4374 VM Install Guide](#).

FortiSandbox Cloud build 4374 is based on FortiSandbox 4.4.3 build 0380. For the FortiSandbox features, refer to the [FortiSandbox 4.4.0 Release Notes](#).

# Upgrade Information

## Before and after any firmware upgrade

Before any firmware upgrade, save a copy of your FortiSandbox Cloud configuration by going to *Dashboard > System Configuration > Backup*.

After any firmware upgrade, if you are using the web UI, clear the browser cache before logging into FortiSandbox Cloud so that web UI screens display properly.

## Upgrade path

FortiSandbox Cloud is maintained separately from the main GA release. Use the specific builds as listed in the upgrade information table below.

FortiSandbox Cloud 23.4.4374 officially supports the following upgrade path.

| Upgrade from      | Upgrade to        |
|-------------------|-------------------|
| 23.4 Build 4367   | 23.4 Build 4374   |
| 23.4 Build 4350   | 23.4 Build 4374   |
| 23.3 Build 4329   | 23.4 Build 4374   |
| 23.2 Build 4260   | 23.3 Build 4374   |
| 23.1 Build 4245   | 23.3 Build 4374   |
| 22.2.1 Build 4151 | 23.1 Build 4374   |
| 22.2 Build 4134   | 23.1 Build 4260   |
| 22.1 Build 4113   | 22.2.1 Build 4134 |

## Upgrade procedure

You can manually upgrade the FortiSandbox Cloud firmware, or download and upgrade the recommended or available builds.

### To manually update the firmware:

1. Download the firmware image from the [Fortinet Customer Service & Support portal](#).
2. Go to *System > Dashboard*. In the *System Information* widget, click the *View all firmware* icon next to *Firmware Version*. The *FortiSandbox Firmware Information* page opens.

3. Under *Upload Firmware*, click *Upload Firmware*.
4. Click *Upload File* and *browse* to the firmware image on your computer and click *Submit*.
5. Microsoft Windows Sandbox VMs must be activated against the Microsoft activation server if they have not been already. This is done automatically after a system reboot. To ensure the activation is successful, port3 of the system must be able to access the Internet and the DNS servers should be able to resolve the Microsoft activation servers.

## Downgrading to previous firmware versions

Downgrading to previous firmware versions is not supported.

## New features and enhancements

This version does not contain any new features and enhancements that are specific to this deployment. FortiSandbox Cloud version 23.4.4374 build 4374 is synched with FortiSandbox v4.4.0.

### GUI

- Features and bug fixes are synced to v4.4.5.

### System & Security

- Removed *Job Archive*.

# Product Integration and Support

The following table lists FortiSandbox Cloud version 4.4.0 product integration and support information.

|                                |  |
|--------------------------------|--|
| <b>Web browsers</b>            | <ul style="list-style-type: none"><li>• Microsoft Edge version 99</li><li>• Mozilla Firefox version 98</li><li>• Google Chrome version 98</li></ul> Other web browsers may function correctly but are not supported by Fortinet. |
| <b>FortiOS/FortiOS Carrier</b> | <ul style="list-style-type: none"><li>• 6.4.2 and later</li><li>• 6.2.5 and later</li></ul>  |
| <b>FortiMail</b>               | <ul style="list-style-type: none"><li>• 6.4.3 and later</li></ul>  |
| <b>FortiClient</b>             | <ul style="list-style-type: none"><li>• 7.0.0 and later</li><li>• 6.4.4 and later</li></ul>  |
| <b>AV engine</b>               | <ul style="list-style-type: none"><li>• 00006.00266</li></ul>  |
| <b>System tool</b>             | <ul style="list-style-type: none"><li>• 04002.00019</li></ul>  |
| <b>Traffic sniffer</b>         | <ul style="list-style-type: none"><li>• 00005.00239</li></ul>  |

# Resolved Issues

FortiSandbox Cloud v23.4.4374 contains bug fixes. For inquiries about a particular bug, contact [Customer Service & Support](#).

## System & Security

| Bug ID | Description   |
|--------|---|
| 970791 | Fixed system integration issue when FGT uses the Inline Block feature with FortiSandbox PaaS. |

### Common vulnerabilities and exposures

| Bug ID  | Description   |
|---------|---|
| 1183653 | FortiSandbox Cloud 23.4.4374 is no longer vulnerable to the following CVE Reference: <ul style="list-style-type: none"><li>• CVE-2025-54353</li></ul> |
| 1172019 | FortiSandbox Cloud 23.4.4374 is no longer vulnerable to the following CVE Reference: <ul style="list-style-type: none"><li>• CVE-2025-53679</li></ul> |



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